
Table of Contents

State/Territory Name: Oregon

State Plan Amendment (SPA) #: 16-0012

This file contains the following documents in the order listed:

- 1) Approval Letter
- 2) CMS 179 Form
- 3) Approved SPA Pages

DEPARTMENT OF HEALTH & HUMAN SERVICES Centers for Medicare & Medicaid Services Seattle Regional Office 701 Fifth Avenue, Suite 1600, MS/RX-200 Seattle, WA 98104



Division of Medicaid & Children's Health Operations

January 19, 2017

Lynne Saxton, Director Oregon Health Authority 500 Summer Street Northeast, E-15 Salem, OR 97301-1079

RE: Oregon State Plan Amendment (SPA) Transmittal Number 16-012

Dear Ms. Saxton:

The Centers for Medicare & Medicaid Services (CMS) has completed its review of Oregon State Plan Amendment (SPA) Transmittal Number 16-012. This SPA is being submitted to expand the period of time available for Targeted Case Management (TCM) activities to include pregnancy.

This SPA is approved effective January 1, 2017.

If there are additional questions please contact me, or your staff may contact Bill Vehrs at bill.vehrs@cms.hhs.gov or at (503) 399-5682.

Sincerely,

Digitally signed by David L. Meacham -S

David L. Meacham Associate Regional Administrator

Effective Date: 01/01/17

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT State/Territory: OREGON

CASE MANAGEMENT SERVICES

Targeted Case Management Public Health Nurse Home Visiting. Expanded Babies First CaCoon and Nurse-Family Partnership

Target Group:

Targeted case management (TCM) services will be provided to Medicaid eligible perinatal women, infants and children through four years of age who have one or more risk factors for poor perinatal, birth and other poor health outcomes, or parent of said child listed in Table 1. For the purposes of this State Plan Amendment, *Perinatal* is defined as the period inclusive of pregnancy through two years postpartum, to the child's second birthday. Services to a parent (primary caregiver) could be available during this same two year period following the birth of the child.

TCM services will also be provided to Medicaid eligible Children and Youth with Special Health Care Needs (CYSHCN), up to age 21, who have one or more diagnosis or very high risk factor listed in Table 2 below. Children with Special Health Care needs are "those who have or are at increased risk for a chronic physical, developmental, behavioral, or emotional condition and who also require health and related services of a type or amount beyond that required by children generally".

Table 1

Perinatal and Parental Eligibility Criteria		
Pregnant woman with chronic health condition that places perinatal-infant outcomes		
at high risk (e.g., diabetes, hypertension, obesity, cognitive impairment, malignancy,		
asthma, HIV, seizure disorder, renal disease, systemic lupus erythematosus)		
Pregnant woman with complications of pregnancy (e.g., preterm labor, multiple		
gestation, infections, oligohydramnios, polyhydramnios)		
Pregnant woman with inadequate prenatal care		
Pregnant woman with history of poor birth outcomes (e.g., preterm delivery, low birth		
weight infant, birth anomaly, fetal chromosomal abnormality, intrauterine growth		
restriction (IUGR), other complication to infant)		
Perinatal woman with history of child abuse		
Perinatal woman with tobacco use (current or recent within one year)		
Perinatal woman with substance use/abuse includes any teratogenic substance (e.g.,		
alcohol, opioids, current or recent within one year)		

Approval Date: <u>1/19/17</u>

TN <u>16-0012</u> Supersedes TN <u>08-13</u>

Effective Date: 01/01/17

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT State/Territory: OREGON

CASE MANAGEMENT SERVICES

Table 1 (Cont)

Perinatal and Parental Eligibility Criteria		
Perinatal woman with mental health condition		
Perinatal woman experiencing intimate partner violence (current or recent within one year)		
Perinatal woman of race/ethnicity with established health inequities (includes refugees)		
Perinatal woman with inadequate resources to meet basic needs (e.g., shelter, food, utilities)		
Perinatal woman with exposure to environmental hazards		
Perinatal woman age 18 years or less		
Perinatal woman who has not completed high school		
Perinatal woman experiencing an unsupportive partner, and/or lack of social supports		
Perinatal woman with history of incarceration		
Pregnant woman who meets Nurse-Family Partnership (NFP) evidence based		
eligibility criteria, as defined by the NFP National Service Office		
Parent of eligible child		

Table 2

Infant and Children Eligibility Criteria	Diagnosis
(one or more criteria are required	(Birth – to 21 yrs)
Infant born to mother enrolled in Expanded	Endocrine disorders, e.g. diabetes
Babies First! or Nurse-Family Partnership	
Referral from medical provider or social	Malignancy
services for nurse home visiting	
Teratogen exposed infant exposed infant	Cardiovascular disorders
(e.g., alcohol, opioids)	
	Chronic orthopedic disorders
Infant HIV positive	Neuromotor disorders including cerebral palsy and
	brachial palsy
Maternal PKU or HIV positive	Cleft lip and palate and other congenital defects of
	the head, face

Approval Date: 1/19/17

TN <u>16-0012</u> Supersedes TN <u>08-13</u>

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT State/Territory: OREGON

CASE MANAGEMENT SERVICES

Table 2 (Cont)

Infant and Children Eligibility Criteria	Diagnosis	
(one or more criteria are required	(Birth – to 21 yrs)	
Intracranial hemorrhage grade I or II	Genetic disorders, e.g. cystic fibrosis,	
	neurofibromatosis	
Seizures or maternal history of seizures	Multiple minor anomalies	
Perinatal asphyxia	Metabolic disorders (e.g., PKU)	
Small for gestational age	Spina bifida	
Very low birth weight (1500 grams or less)	Hydrocephalus or persistent ventriculomegaly	
Mechanical ventilation for 72 hrs or more	Microcephaly and other congenital or acquired	
prior to discharge	defects of the CNS	
Neonatal hyperbilirubinemia	Hemophilia	
Congenital Infection (TORCHS)	Organic speech disorders	
CNS infection	Hearing loss	
Head trauma or near drowning	Traumatic brain injury	
Failure to grow	Fetal alcohol spectrum disorder	
Suspect vision impairment	Autism, autism spectrum disorder	
Family history of childhood onset hearing	Behavioral or mental health disorder WITH	
loss	developmental delay	
Prematurity	Chromosomal disorders	
Lead or other environmental exposure	Positive newborn blood screen	
Suspect hearing loss	HIV, seropositive conversion	
Other risks for growth and development	Visual Impairment	
delay		
Social Determinants of Health	Very High Medical Risk Factors	
Maternal age 18 years or less	Intraventicular hemorrhage (grade III or IV) or	
	periventricular leukomalacia (PVL) or chronic	
	subdurals	
Parents with cognitive impairment	Perinatal asphyxia accompanied by seizures	
Parental substance use/abuse (e.g., alcohol,	Seizure disorder	
opioids current or recent within one year)		
Parent did not complete high school	Oral-motor dysfunction requiring specialized feeding	
	program (including gastrostomy)	

TN <u>16-0012</u> Supersedes TN <u>08-13</u> Approval Date: <u>1/19/17</u> Effective Date: <u>01/01/17</u>

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT State/Territory: OREGON

CASE MANAGEMENT SERVICES

Very High Medical Risk Factors

Table 2 (Cont)

Social Determinants of Health

Social Determinants of Health	very might viculear Risk ractors		
	Chronic lung disorder		
Parent with inadequate resources to meet basic	Suspect neuromuscular disorder		
needs for housing, food, shelter, utilities.			
Parent with mental health condition	Developmental Risk Factors		
Parent with history of abuse of neglect (child	Developmental Delay		
welfare agency involvement)			
Parent experiencing intimate partner violence,	Other		
current or within one year			
Parent with history of incarceration	Other chronic conditions not listed		
For case management services provided to indiv	iduals in medical institutions:		
Target group comprised of individuals transitioning to a community setting and case management services will be made available for up to 180 consecutive days of the covered stay in the medical institution			
Areas of state in which services will be provided	<u>1:</u>		
Only in the following geographic areas (authority of section 1915(g)(1) of the Act is invoked to provid services less than Statewide)			
Comparability of services:			
Services are provided in accordance with section 1902(a)(10)(B) of the Act.			
Services are not comparable in amount duration and scope.			
1915(g)(1) of the Act is invoked to provide services without regard to the requirements of section 1902(a)(10)(B) of the Act.			

TN <u>16-0012</u> Approval Date: <u>1/19/17</u> Effective Date: <u>01/01/17</u> Supersedes TN <u>08-13</u>

Effective Date: 01/01/17

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT State/Territory: OREGON

CASE MANAGEMENT SERVICES

Definition of services:

Case management services are services furnished to assist individuals, eligible under the State Plan, in gaining access to needed medical, social, educational and other services. Targeted Case Management includes the following assistance:

Comprehensive assessment and periodic reassessment of individual needs:

These annual assessment activities (more frequent with significant change in condition) include:

- Taking and evaluating client history;
- Identify and evaluating the extent and nature of individual's needs and completing related documentation; and
- Gathering information from other sources such as family members, medical providers, social workers, and educators (if necessary), to form a complete assessment of the eligible individual.
- Annual review or more often as indicated by change in individual needs.

Development (and periodic revision) of a specific care plan that is based on the information collected through the assessment that includes the following:

- Specifies the goals and actions to address the medical, psycho-social, educational, and other services needed by the eligible individual;
- Includes activities such as ensuring the active participation of the eligible individual, working with the individual (or the individual's authorized health care decision maker) and others to develop those goals; and

Identifies a course of action to respond to the assessed needs of the eligible individual.

Referral and related activities (Such as scheduling appointments for the individual) to help an eligible individual obtain needed services including:

• Activities that link an individual with medical, social, educational providers or other programs and services that are capable of providing needed services, that are capable of providing needed support services (including but not limited to food vouchers, transportation, child care and housing assistance) to address identified needs and achieve goals specified in the care plan;

Monitoring and follow-up activities: Activities and contacts necessary to ensure the care plan is implemented and adequately addresses the individual's needs. These activities, and contacts, may be with the individual, his or her family members, providers, other entities or individuals and may be conducted as frequently as necessary; including at least one annual monitoring. Monitoring and follow-up activities are ongoing and include:

• Ongoing face-to-face or other contact to conduct follow-up activities with the participating eligible client or the client's health care decision maker(s), family members, providers or other entities or individuals when the purpose of the contact is directly related to managing the eligible client's care to ensure the service plan is effectively implemented;

TN <u>16-0012</u> Approval Date: <u>1/19/17</u> Supersedes TN <u>08-13</u>

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT State/Territory: OREGON

CASE MANAGEMENT SERVICES

Monitoring and follow-up activities (Cont):

- Services are being furnished in accordance with the individual's care plan;
- Services in the care plan are adequate; and
- Changes in the needs or status of the individual are reflected in the care plan. Monitoring and follow-up activities include making necessary adjustments in the care plan and service arrangements with providers.
- Frequency of monitoring is based on the documented client needs.

Case management includes contacts with non-eligible individuals, who are directly related to identifying the eligible individual's needs and care, for the purposes of helping the individual access services; identifying needs and supports to assist the eligible individual in obtaining services; providing case managers with useful feedback, and alerting case managers to changes in the eligible individual's needs. (42 CFR 440.169(e))

Qualifications of providers:

Public Health Nurse (Expanded Babies First/CaCoon, Nurse-Family Partnership) Targeted Case Managers may be an employee of a Local County Health Department, under the jurisdiction of the Local Public Health Authority or other public or private agency contracted by a Local Public Health Authority. The case manager must be:

- A licensed registered nurse with experience in community health, public health, child health nursing;
- A Community Health Worker, Family Advocate or Promotora working under the supervision of a licensed registered nurse.

The minimum qualifications of the Community Health Workers, Family Advocates or Promotoras are as follows: High School Graduate, or GED with additional course work in human growth and development, health occupations or health education and two years' experience in public health, mental health or alcohol drug treatment settings, or any satisfactory combination of experience and training which demonstrates the ability to perform case management duties. The case manager must work under the policies, procedures, and protocols of the state Maternal and Child Health Program.

TN <u>16-0012</u> Approval Date: <u>1/19/17</u> Effective Date: <u>01/01/17</u>

Supersedes TN New

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT State/Territory: OREGON

CASE MANAGEMENT SERVICES

Qualifications of providers (Cont):

Provider organizations must be certified by the single state agency as meeting the following criteria:

- 1. Demonstrated capacity to provide all core elements of case management services including:
 - a. Comprehensive client assessment
 - b. Comprehensive care/service plan development
 - c. Linking/coordination of services
 - d. Monitoring and follow-up of services
 - e. Reassessment of the client's status and needs
- 2. Demonstrated case management experience in coordinating and linking such community resources as required by the target population.
- 3. Demonstrated experience with the target population.
- 4. A sufficient number of staff to meet the case management service needs of the target population.
- 5. An administrative capacity to insure quality of services in accordance with state and federal requirements.
- 6. A financial management capacity and system that provides documentation of services and costs.
- 7. Capacity to document and maintain individual case records in accordance with state and federal requirements.
- 8. Demonstrated ability to meet all state and federal laws governing the participation of providers in the state Medicaid program.
- 9. Ability to link with the Maternal and Child Health program Data System.

Freedom of Choice (42 CFR 441.18(a)(1):

Supersedes TN New

The State assures that the provision of case management services will not restrict an individual's free choice of providers in violation of section 1902(a)(23) of the Act.

- Eligible individuals will have free choice of the providers of case management services within the specified geographic area identified in this plan.
- Eligible individuals will have free choice of the providers of other medical care under the plan.

Freedom of Choice Exc	ception (§1915(g)(1) and 42 CFR 441.18(<u>(b))</u> :
Target group consists of	of eligible individuals with developmenta	l disabilities or with chronic mental illness.
Providers are limited to p	providers of case management services	capable of ensuring that individuals with
developmental disabilities	or with chronic mental illness receive nee	eded services.
TN 16-0012	Approval Date: 1/19/17	Effective Date: 01/01/17

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT State/Territory: OREGON

CASE MANAGEMENT SERVICES

Access to Services (42 CFR 441.18(a)(2), 42 CFR 441.18(a)(3), 42 CFR 441.18(a)(6):

The State assures the following:

- Case management services (including targeted case management) will not be used to restrict an individual's access to other services under the plan.
- Individuals will not be compelled to receive case management services, condition receipt of case management (or targeted case management) services on the receipt of other Medicaid services, or condition receipt of other Medicaid services on receipt of case management services.
- Providers of case management services do not exercise the agency's authority to authorize or deny the provision of other services under the plan.

Payment (42 CFR 441.18(a)(4)):

Payment for case management or targeted case management services under the plan does not duplicate payments made to public agencies or private entities under other program authorities for this same purpose.

Case Records (42 CFR 441.18(a)(7)):

Providers maintain case records that document for all individuals receiving case management as follows:

- (i)The name of the individual;
- (ii) The dates of the case management services;
- (iii) The name of the provider agency (if relevant) and the person providing the case management service;
- (iv) The nature, content, units of the case management services received and whether goals specified in the care plan have been achieved;
- (v) Whether the individual has declined services in the care plan;
- (vi) The need for, and occurrences of, coordination with other case managers;
- (vii) A timeline for obtaining needed services:
- (viii) A timeline for reevaluation of the plan.

Limitations:

Case Management does not include the following:

• Case management does not include, and Federal Financial Participation (FFP) is not available in expenditures for, services defined in §440.169 when the case management activities are an integral and inseparable component of another covered Medicaid service (State Medicaid Manual (SMM) 4302.F).

TN 16-0012 Approval Date: 1/19/17 Effective Date: 01/01/17

Supersedes TN New

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT State/Territory: OREGON

CASE MANAGEMENT SERVICES

<u>Limitations (Cont):</u>

- Case management does not include, and Federal Financial Participation (FFP) is not available in expenditures for, services defined in §440.169 when the case management activities constitute the direct delivery of underlying medical, educational, social, or other services to which an eligible individual has been referred, including for foster care programs, services such as, but not limited to, the following: research gathering and completion of documentation required by the foster care program; assessing adoption placements; recruiting or interviewing potential foster care parents; serving legal papers; home investigations; providing transportation; administering foster care subsidies; making placement arrangements. (42 CFR 441.18(c))
- FFP only is available for case management services or targeted case management services if there are no other third parties liable to pay for such services, including as reimbursement under a medical, social, educational, or other program except for case management that is included in an individualized education program or individualized family service plan consistent with §1903(c) of the Act. (§§1902(a)(25) and 1905(c))

TN <u>16-0012</u> Approval Date: 1/19/17 Effective Date: <u>01/01/17</u>

Supersedes TN New

Transmittal # 16-0012 Attachment 4.19-B Page 4i

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT State/Territory: OREGON

METHODS AND STANDARDS FOR ESTABLISHING PAYMENT RATES

<u>Targeted Case Management-Public Health Nurse Home Visiting, Expanded Babies First CaCoon and Nurse-Family Partnership</u>

"Unit" is defined as one encounter per visit. A unit consists of at least one documented contact with the individual (or other person acting on behalf of the individual) and any number of documented contacts with other individuals or agencies identified through the case planning process. Case management providers are paid on a unit-of-service basis that does not exceed 1 unit (encounter) per day.

The rate for reimbursement of the case management services is computed as follows:

<u>Compute the</u>
<u>Compute the</u>
Total Annual Medicaid Encounters
Total Annual Program Expenditures

<u>Divide</u> Calculate Average Cost Per Encounter <u>Examine</u> Extreme values, develop "reasonable range"

Equals AVERAGE COST PER ENCOUNTER

The total annual expenditures of providing targeted case management includes:

- Targeted case management staff salary and other personnel expenses;
- Supervisory salary and other personnel expenses;
- Administrative support salary and other personnel expenses;
- Services and supply expenses; and
- Expenses (General government service charges, worker's comp, property insurance, etc).

The Agency's rates are statewide rates, both public and private provider receive the same rate. The rates are set as of 9/2/2012 and are effective for services on or after that date. All rates are published on the Agency's website at http://www.oregon.gov/oha/healthplan/Pages/tcm-policy.aspx.

TN #<u>16-0012</u> Approval Date: <u>1/19/17</u> Effective Date: 1/1/17

Supersedes TN # 12-10