

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
Dallas Regional Office
1301 Young Street, Suite 833
Dallas, Texas 75202



DIVISION OF MEDICAID & CHILDREN'S HEALTH - REGION VI

October 24, 2012

Ms. Roobis Dalal
200 Charles Haltom Avenue, Apt. 3C
College Station, Texas 77840-1603

Dear Ms. Dalal:

This letter is in response to your correspondence to the Department of Health and Human Services regarding your experience with the St. Joseph Regional Health Center. Your letter was forwarded to our center, the Center for Medicare and Medicaid Services because we are the agency responsible for oversight of provisions of the Affordable Care Act.

Federal law prohibits CMS to speak on your behalf to your healthcare providers without a release. The best action you could take to try and resolve this issue would be to contact Government Employees Health Association, or GEHA, who administers the PCIP plan in Texas, and is responsible for provider enrollment and provider relations. You can contact them via their website: www.geha.gov or contact their customer service department by calling 1-866-717-5826 (TTY: 1-866-561-1604), Monday – Friday, 8 a.m. to 11 p.m. EST.

I hope this information is helpful to you and if you feel we could be of further help, please contact us.

Sincerely,

Lynn Ward
Health Insurance Specialist
Centers for Medicare and Medicaid