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Effective: January 1, 2012

TN: 12-10

Approved: 11-15-12

Supersedes: 10-06 (08-16,07-08, 06-02, 03-35, 01-21)

5.a. Physicians' services (continued):

a. Participating in quality improvement processes with other providers in order to develop and share best practices.

2. Create and maintain patient information in a searchable, internal clinical registry for the following purposes:

- a. Provide reminders and follow-up for comprehensive preventive care according to nationally accepted guidelines;
- b. Manage chronic illness, organize patient care and track interventions;
- c. Track patient information including diagnoses, primary language and cultural preferences and needs.
- 3. Designate a dedicated care coordinator to:
 - a. Provide information, support and resources to ensure that the recipient adheres to therapeutic regimens;
 - b. Provide information about available community and social service providers necessary for improvement and maintenance of optimal health outcomes;
 - c. Provide education and training to enhance recipient understanding of and appropriate management of the recipient's condition(s). This includes education about self-management, appropriate use of resources, how to navigate the health care system, and how the primary care provider will work with the recipient to develop a plan of care where warranted due to patient complexity, in coordination with the recipient and the recipient's family and caregivers.

In-reach care coordination services:

Services by physicians include supervision of an in-reach care coordinator who documents and assesses a recipient's emergency room use, develops and implements short-term plans to reduce the recipient's too-frequent or non-urgent emergency room use, and when appropriate, develops and implements a plan to transition the recipient to a more permanent care coordination or case management relationship so that the recipient's continuum of care needs can continue to be met outside of the emergency room.

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6.d.a. Other practitioner'services, (continued)

overseeing the implementation of the individual treatment plans by community health workers.

Telemedicine services. Mental health services that are otherwise covered as direct face-to-face services may be provided via two-way, interactive video if medically appropriate to the condition and needs of the recipient.

In-reach care coordination services:

Services by mental health professionals include supervision of an inreach care coordinator who documents and assesses a recipient's emergency room use, develops and implements short-term plans to reduce the recipient's too-frequent or non-urgent emergency room use, and when appropriate, develops and implements a plan to transition the recipient to a more permanent care coordination or case management relationship so that the recipient's continuum of care needs can continue to be met outside of the emergency room.

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5.a. Physicians' services (continued):

- a. Participating in quality improvement processes with other providers in order to develop and share best practices.
- 4. Create and maintain patient information in a searchable, internal clinical registry for the following purposes:
 - a. Provide reminders and follow-up for comprehensive preventive care according to nationally accepted quidelines:
 - b. Manage chronic illness, organize patient care and track interventions;
 - c. Track patient information including diagnoses, primary language and cultural preferences and needs.
 - 5. Designate a dedicated care coordinator to:
 - a. Provide information, support and resources to ensure that the recipient adheres to therapeutic regimens;
 - b. Provide information about available community and social service providers necessary for improvement and maintenance of optimal health outcomes;
 - c. Provide education and training to enhance recipient understanding of and appropriate management of the recipient's condition(s). This includes education about self-management, appropriate use of resources, how to navigate the health care system, and how the primary care provider will work with the recipient to develop a plan of care where warranted due to patient complexity, in coordination with the recipient and the recipient's family and caregivers.

In-reach care coordination services:

Services by physicians include supervision of an in-reach care coordinator who documents and assesses a recipient's emergency room use, develops and implements short-term plans to reduce the recipient's too-frequent or non-urgent emergency room use, and when appropriate, develops and implements a plan to transition the recipient to a more permanent care coordination or case management relationship so that the recipient's continuum of care needs can continue to be met outside of the emergency room.

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6.d.a. Other practitioner'services, (continued)

overseeing the implementation of the individual treatment plans by community health workers.

Telemedicine services. Mental health services that are otherwise covered as direct face-to-face services may be provided via two-way, interactive video if medically appropriate to the condition and needs of the recipient.

In-reach care coordination services:

Services by mental health professionals include supervision of an inreach care coordinator who documents and assesses a recipient's
emergency room use, develops and implements short-term plans to reduce
the recipient's too-frequent or non-urgent emergency room use, and when
appropriate, develops and implements a plan to transition the recipient
to a more permanent care coordination or case management relationship
so that the recipient's continuum of care needs can continue to be met
outside of the emergency room.

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5.a. Physicians' services, whether furnished in the office, the patient's home, a hospital, a nursing facility or elsewhere, (continued)

CPT code 99499 HE \$78.79 CPT code 99499 HE TF \$155.07 CPT code 99499 NE TG \$194.50

(c) Primary care component provided by a physician extender plus the psychiatrist component:

CPT code 99499 HE U7 \$ 73.64 CPT code 99499 HE TF U7 \$143.54 CPT code 99499 HE TG U7 \$178.02

In-reach care coordination services shall be paid the lower of:

- 1. Submitted charge; or
- 2. 9.54 per 15 minute unit

Effective July 1, 2010, one one-month payment per recipient with 1-3 major chronic conditions receiving Group 1 health care home services, is the lower of:

- Submitted charge; or
- s10.14.

Effective July 1, 2010, one one-month payment per recipient with 4-6 major chronic conditions receiving Group 2 health care home services, is the lower of:

- Submitted charge; or
- \$20.27.

Effective July 1, 2010, one one-month payment per recipient with 7-9 major chronic conditions receiving Group 3 health care home services is the lower of:

- · Submitted charge; or
- \$40.54

Effective July 1, 2010, one one-month payment per recipient with 10 or more major chronic conditions receiving Group 4 health care home services is the lower of:

- Submitted charge; or
- \$60.81.

For each of the Groups 1-4 above, the payment rates listed will be increased by 15% if either of the following apply to the recipient:

• The recipient (or caregiver of a dependent recipient) uses a primary language other than English to communicate about their

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6.d. Other practitioners' services. (continued)

Mental health services performed by a master's prepared mental health professional are paid the lower of:

(1) submitted charge; or

(2) 80% of the rate established for doctoral prepared mental health professionals.

Mental health services performed by a master's prepared mental health professional in a community mental health center are paid the lower of:

(1) submitted charge; or

(2) 100% of the reference file allowable rate established above for doctoral prepared mental health professionals.

Mental health services provided by a mental health practitioner working as a clinical trainee as defined in Attachment 3.1-A, item 6.d.A., who is supervised by an enrolled provider are paid to the supervising enrolled provider at the lower of:

(1) submitted charge; or

(2) 100% of the rate established—for mental health professionals.

Adult day treatment services for mental illness provided on or after July 1, 2001 are paid the lower of:

- (1) submitted charge; or
- (2) \$20.41 per 60 minutes.

In-reach care coordination services are paid using the same methodology that applies to in-reach care coordination services in item 5.a., Physicians' services.