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State/Territory Name: Idaho

State Plan Amendment (SPA) #: 16-0001

This file contains the following documents in the order listed:

Approval Letter
 CMS 179 Form
 Approved SPA Pages

DEPARTMENT OF HEALTH & HUMAN SERVICES Centers for Medicare & Medicaid Services Seattle Regional Office 701 Fifth Avenue, Suite 1600, MS/RX-200 Seattle, WA 98104



Division of Medicaid & Children's Health Operations

June 21, 2016

Richard Armstrong, Director Department of Health and Welfare Towers Building – Tenth Floor Post Office Box 83720 Boise, ID 83720-0036

RE: Idaho State Plan Amendment (SPA) Transmittal Number 16-0001

Dear Mr. Armstrong:

The Centers for Medicare & Medicaid Services (CMS) has completed its review of State Plan Amendment (SPA) Transmittal Number 16-0001. This SPA modifies Idaho's Healthy Connections (HC) Primary Care Case Management Program (PCCM) by creating a new tierbased case management fee structure with four (4) distinct payment tiers that vary in amount and increase by tier based upon qualifying criteria.

The enclosed SPA is approved with an effective date of February 1, 2016, as requested by the state. Please be aware that per the federal regulations at 42 CFR §438.3(r), states must submit PCCM entity contracts to CMS for review and approval. Accordingly, please submit Idaho's applicable PCCM entity contracts to the Seattle Regional Office for review and approval.

If you have any questions concerning this SPA or require further assistance, please contact me or have your staff contact Walter Neal at <u>walter.neal@cms.hhs.gov</u> or (206) 615-2330.

Sincerely,

Digitally signed by David L. Meacham -S Date: 2016.06.21 14:54:33 - 07'00'

David L. Meacham Associate Regional Administrator

Enclosure

cc: Matt Wimmer, Administrator

DEPARTMENT OF HEALTH AND HUMAN SERVICES HEALTH CARE FINANCING ADMINISTRATION		FORM APPROVED OMB NO. 0938-0193	
TRANSMITTAL AND NOTICE OF APPROVAL OF STATE PLAN MATERIAL	1. TRANSMITTAL NUMBER: 16-0001	2. STATE IDAHO	
STATE FLAN MATERIAL	3. PROGRAM IDENTIFICATION:		
FOR: HEALTH CARE FINANCING ADMINISTRATION	TITLE XIX OF THE SOCIAL SECURITY ACT (MEDICAID)		
TO: REGIONAL ADMINISTRATOR	4. PROPOSED EFFECTIVE DATE		
HEALTH CARE FINANCING ADMINISTRATION DEPARTMENT OF HEALTH AND HUMAN SERVICES	01 February 2016		
5. TYPE OF PLAN MATERIAL (Check One):	CONSIDERED AS NEW PLAN	AMENDMENT	
COMPLETE BLOCKS 6 THRU 10 IF THIS IS AN AME	NDMENT (Separate Transmittal for each	amendment)	
6. FEDERAL STATUTE/REGULATION CITATION:	7. FEDERAL BUDGET IMPACT:		
1902(a)(10)(E), 1905(a)(6), 1905(a)(12), and 2110(a)(24) of the Social Security Act	Total (\$) Federal Funds FFY 2016 – \$1,030,008.00		
Security Act	FFY 2017 – \$1,236,009.60		
8. PAGE NUMBER OF THE PLAN SECTION OR ATTACHMENT:	9. PAGE NUMBER OF THE SUPERS OR ATTACHMENT (If Applicable):		
Attachment 4.19-B, Pages 16-17 Pages 13-17 (P&I)	Attachment 4.19-B, Pages 16-17 Pag		
Attachment 3.1-F, Pages 2, 8, 9, 12 + 12 & Pages 1-9 (P&I) 10. SUBJECT OF AMENDMENT;	Attachment 3.1-F, Pages 2, 8, 9, 12	'ages 1-12 (P&I)	
meet those needs. Primary care case management (PCCM) services Homes programs. This state plan changes will assist in transitioning Connections program and move program operations towards implementation of the legislative intent language passed by the 20 executive orders #2010-15 and #2010-10 to develop a statewide patien 11. GOVERNOR'S REVIEW (Check One): GOVERNOR'S OFFICE REPORTED NO COMMENT COMMENTS OF GOVERNOR'S OFFICE ENCLOSED NO REPLY RECEIVED WITHIN 45 DAYS OF SUBMITTAL	PCCM services from the Health Home outcome based health care, which 15 Idaho Legislature and in accordan <u>nt-centered medical home model of car</u> OTHER, AS SPEC	es program to the Healthy is consistent with the ce with Governor Otter's e.	
12. SIGNATURE OF STATE AGENCY OFFICIAL:	16. RETURN TO:		
13. TYPED NAME:	Lisa Hettinger, Administrator		
LISA HETTINGER	Idaho Department of Health and We	lfare	
14. TITLE:	Division of Medicaid		
Administrator	PO Box 83720 Boise ID 83720-0009		
15. DATE SUBMITTED:			
FOR REGIONAL OF	FICE USE ONLY		
17. DATE RECEIVED: 02/04/16	18. DATE APPROVED:		
03/24/16	06/21/16		
PLAN APPROVED – ONI	E COPY ATTACHED		
19. EFFECTIVE DATE OF APPROVED MATERIAL: 02/01/16	20. SIGNATURE OF REGIONAL OF	FICIAL:	
21. TYPED NAME: David L. Meacham	22. TITLE: Associate Regional Ac	Date: 2016.06.21 14:55:32 -0700'	
23. REMARKS:		State she was a street	
6/21/16 - State authorized P&I change to box 8 and 9.			

State: IDAHO		OMB No.:0938-0933			
Citation		Condition or Requirement			
1932(a)(1)(A)	A.	Section 1932(a)(1)(A) of the Social Security Act.			
		The State of <u>Idaho</u> enrolls Medicaid beneficiaries on a mandatory basis into managed care entities (managed care organization (MCOs) and/or primary care case managers (PCCMs)) in the absence of section 1115 or section 1915(b) waiver authority. This authority is granted under section 1932(a)(1)(A) of the Social Security Act (the Act). Under this authority, a state can amend its Medicaid state plan to require certain categories of Medicaid beneficiaries to enroll in managed care entities without being out of compliance with provisions of section 1902 of the Act on statewideness (42 CFR 431.50), freedom of choice (42 CFR 431.51) or comparability (42 CFR 440.230).			
		This authority may <i>not</i> be used to mandate enrollment in Prepaid Inpatient Health Plans (PIHPs), Prepaid Ambulatory Health Plans (PAHPs), nor can it be used to mandate the enrollment of Medicaid beneficiaries described in 42 CFR 438.50(d).			
		Where the state's assurance is requested in this document for compliance with a particular requirement of 42 CFR 438 et seq., the state shall place check mark to affirm such compliance.			
1932(a)(1)(B)(i)	B.	Managed Care Delivery System.			
1932(a)(1)(B)(ii) 42 CFR 438.50(b)(1)-(2)	(1)-(2)	The State will contract with the entity(ies) below and reimburse them as noted under each entity type.			
		 □MCO a. □Capitation 			
			 2. ⊠PCCM (individual practitioners) a. ⊠ Case management fee b. □ Bonus/incentive payments c. □ Other (please explain below) 		
			 3. ⊠PCCM (entity based) a. ⊠ Case management fee b. □ Bonus/incentive payments c. □ Other (please explain below) 		
		For states that elect to pay a PCCM a bonus/incentive payment as indicated in B.2.b. or B.3.b, place a check mark to affirm the state has met <i>all</i> of the following conditions (which are representative of the risk incentive rules for managed care contracts published in 42 CFR $438.6(c)(5)(iv)$).			
		□a.Incentive payments to the PCCM will not exceed 5% of the total FFS payments for those services provided or authorized by the PCCM for the period covered.			
		\Box b.Incentives will be based upon a fixed period of time.			

 \Box c. Incentives will not be renewed automatically.

ATTACHMENT 3.1-F Page 2 OMB No.:0938-0933

State: IDAHO	OMB N0.:0938-0933				
Citation	Condition or Requirement				
	□d.Incentives will be made available to both public and private PCCMs.				
	□e. Incentives will not be conditioned on intergovernmental transfer agreements.				
	\Box f. Incentives will be based upon specific activities and targets.				
CFR 438.50(b)(4)	C. <u>Public Process</u>				
	Describe the public process including tribal consultation, if applicable, utilized for both the design of the program and its initial implementation. In addition, describe what methods the state will use to ensure ongoing public involvement once the state plan program has been implemented. <i>(Example: public meeting, advisory groups.)</i>				
	• The Public had significant input into the design of the Healthy Connections Program when it was initially implemented as a 1915(b) waiver. Provider and recipient meetings were held throughout the state.				
	• Since program implementation input has been requested and received from providers and enrollees. The State has worked collaboratively with stakeholder groups including the Idaho Medical Home Collaborative, State Healthcare Innovation Plan workgroups, Medical Care Advisory Committee and other organizations to solicit input and feedback on the program structure.				
	• Other opportunities for public input for programmatic changes included public meetings through the administrative rules process in June and October 2015. These meetings provided the public, providers and enrollees an opportunity to provide input on the transformation of Healthy Connections to a patient-centered medical home structure.				
	• New administrative rules governing the program were promulgated and approved by the 2016 Idaho Legislature to support program operations.				
	• Ongoing public input will continue to be sought by the State through its website and the multiple stakeholder groups (including the MCAC). The State will also seek ongoing public input in accordance with the requirements of section 1902(a)(30)(A) of the Social Security Act to ensure access to Medicaid services.				
	D. <u>State Assurances and Compliance with the Statute and Regulations.</u>				
	If applicable to the state plan, place a check mark to affirm that compliance with the following statutes and regulations will be met.				
1932(a)(1)(A)(i)(I) 1903(m) 42 CFR 438.50(c)(1)	 □The state assures that all of the applicable requirements of section 1903(m) of the Act, for MCOs and MCO contracts will be met. 				
1932(a)(1)(A)(i)(I) 1905(t) 42 CFR 438.50(c)(2)	2. ⊠The state assures that all of the applicable requirements of section 1905(t) of the Act for PCCMs and PCCM contracts will be met.				

CMS-PM-10120 Date: FEB, 2014 ATTACHMENT 3.1-F Page 3 OMB No.:0938-0933

State: IDAHO	OMB N0.:0938-0935
Citation	Condition or Requirement
1902(a)(23)(A)	
1932(a)(1)(A)	 Solution 23. Solution 1932 A2 CFR 438.50(c)(3) (including subpart (a)(1)(A)) of the Act, for the state's option to limit freedom of choice by requiring Beneficiaries to receive their benefits through managed care entities will be met.
1932(a)(1)(A) 42 CFR 431.51 1905(a)(4)(C)	 ☑The state assures that all the applicable requirements of 42 CFR 431.51 regarding freedom of choice for family planning services and supplies as defined in section 1905(a)(4)(C) will be met.
1932(a)(1)(A)	 ⊠The state assures that it appropriately identifies individuals in the mandatory exempt groups identified in 1932(a)(1)(A)(i).
1932(a)(1)(A) 42 CFR 438 1903(m)	 Image: Second Sec
1932(a)(1)(A) 42 CFR 438.6(c) 42 CFR 438.50(c)(6)	 □The state assures that all applicable requirements of 42 CFR 438.6(c) for payments under any risk contracts will be met.
1932(a)(1)(A) CFR 447.362 42 CFR 438.50(c)(6)	 □The state assures that all applicable requirements of 42 CFR 447.362 for 42 payments under any non-risk contracts will be met.
45 CFR 92.36	 □The state assures that all applicable requirements of 45 CFR 92.36 for procurement of contracts will be met.
1932(a)(1)(A)	E. <u>Populations and Geographic Area</u>
1932(a)(2)	1. Included Populations. Please check which eligibility populations are included, if they are enrolled on a mandatory (M) or voluntary (V) basis, and the geographic scope of enrollment. Under the geography column, please indicate whether the nature of the population's enrollment is on a statewide basis, or if an electronic state with the statement of the population is an endited by the statement of the population.

Population	Μ	Geographic Area	V	Geographic Area	Excluded
Section 1931 Children & Related Populations – 1905(a)(i)	х	Statewide			
Section 1931 Adults & Related Populations1905(a)(ii)	Х	Statewide			
Low-Income Adult Group					
Former Foster Care Children under age 21	Х	Statewide			
Former Foster Care Children age 21-25	Х	Statewide			
Section 1925 Transitional Medicaid age 21 and older	Х	Statewide			

on less than a statewide basis, please list the applicable counties/regions.

State: IDAHO

ATTACHMENT 3.1-F Page 4 OMB No.:0938-0933

Citation		Con	dition of	r Requirement	
Population	Μ	Geographic Area	V	Geographic Area	Excluded
SSI and SSI related Blind Adults, age 18 or older* - 1905(a)(iv)	Х	Statewide			
Poverty Level Pregnant Women – 1905(a)(viii)	Х	Statewide			
SSI and SSI related Blind Children, generally under age 18 – 1905(a)(iv)	X	Statewide			
SSI and SSI related Disabled children under age 18	Х	Statewide			
SSI and SSI related Disabled adults age 18 and older – 1905(a)(v)	Х	Statewide			
SSI and SSI Related Aged Populations age 65 or older- 1905(a)(iii)	X	Statewide			
SSI Related Groups Exempt from Mandatory Managed Care under 1932(a)(2)(B)	X	Statewide			
Recipients Eligible for Medicare					
American Indian/Alaskan Natives					
Children under 19 who are eligible for SSI					
Children under 19 who are eligible under Section 1902(e)(3)					
Children under 19 in foster care or other in-home placement					
Children under 19 receiving services funded under section 501(a)(1)(D) of title V and in accordance with 42 CFR 438.50(d)(v) Other					

2. <u>Excluded Groups</u>. Within the populations identified above as Mandatory or Voluntary, there may be certain groups of individuals who are excluded from the managed care program. Please indicate if any of the following groups are excluded from participating in the program:

Other Insurance--Medicaid beneficiaries who have other health insurance.

□Reside in Nursing Facility or ICF/MR--Medicaid beneficiaries who reside in Nursing Facilities (NF) or Intermediate Care Facilities for the Mentally Retarded (ICF/MR).

State: IDAHO	OMB No.:0938-0933		
Citation	Condition or Requirement		
	Enrolled in Another Managed Care ProgramMedicaid beneficiaries who are enrolled in another Medicaid managed care program		
	□Eligibility Less Than 3 MonthsMedicaid beneficiaries who would have less than three months of Medicaid eligibility remaining upon enrollment into the program.		
	\Box Participate in HCBS WaiverMedicaid beneficiaries who participate in a Home and Community Based Waiver (HCBS, also referred to as a 1915(c) waiver).		
	Retroactive Eligibility–Medicaid beneficiaries for the period of retroactive eligibility.		
	\Box Other (Please define):		
1932(a)(4)	F. <u>Enrollment Process</u>		
	1. Definitions.		
	a. Auto Assignment- assignment of a beneficiary to a health plan when the beneficiary <u>has not had</u> an opportunity to select their health plan.		
	b. Default Assignment- assignment of a beneficiary to a health plan when the beneficiary <u>has had</u> an opportunity to select their health plan.		
	2. Please describe how the state effectuates the enrollment process. Select an enrollment methodology from the following options and describe the elements listed beneath it:		
	a. \square The applicant is permitted to select a health plan at the time of application.		
	i. How the state fulfills its obligations to provide information as specified in 42 CFR 438.10(e). Potential enrollees are provided information through the Medicaia participant handbook, Medicaid internet website and an enrollment packet for the Healthy Connections (HC) program when determined eligible for Medicaid. These resources include all the required elements including:		
	 general program information population specific information for excluded or exempted participant rights and responsibilities covered benefits including those not provided under HC cost sharing interpretive services transportation services how to choose, change or disenroll from a provider participating provider lists including: names, addresses, non- English provider designation, those not accepting new patients services that require a referral contact information for their regional HC representative 		

State: IDAHO

ATTACHMENT 3.1-F Page 6 OMB No.:0938-0933

Citation	Condition or Requirement
	 grievance and fair hearing procedures services which require a referral or prior authorization process and procedure for obtaining emergency services services covered by Idaho Medicaid but not through HC
	 What action the state takes if the applicant does not indicate a plan selection on the application. The State determines if there has been an existing provider-recipient relationship in which the provider was the main source of Medicaid services for the recipient during the previous year. This may be established through state records of previous managed care enrollment or fee-for-services experience, or through contact with the recipient.
	 iii. If action includes making a default assignment, describe the algorithm used and how it meets all of the requirements of 42 CFR 438.50(f). All potential enrollees are requested to identify their primary care provider when determined eligible for Medicaid.
	If the individual does not identify a PCP and is currently on Medicaid, the HC enrollment staff runs a report that indicates which providers the participant has seen in the last year (if any). If they have been seen by a non-HC participating provider, they can be given an enrollment exemption when requested.
	Potential enrollees may request an exemption if they are auto-enrolled and have a pre-existing relationship with another PCP by calling the Healthy Connections representative in their area.
	iv. The state's process for notifying the beneficiary of the default assignment. (Example: state generated correspondence.) Potential enrollees are sent a letter and a list of participating providers and asked to make the choice. If after 30 days the potential enrollee does not respond to the letter, Healthy Connections staff review claims to determine existing relationship with a PCP. If one exists, then the potential enrollee is assigned to a PCP. If the potential enrollee does not establish care or identify their chosen PCP within 90 days, they are auto assigned and notified by mail. In the notification, they are given the opportunity to contact the Regional staff to disenroll and change providers if they choose.
	b.
	i. How the beneficiary is notified of their initial choice period, including its duration. Potential enrollees are a sent a letter and a list of participating providers and given 90 days to respond.
	ii. How the state fulfills its obligations to provide information as specified in 42 CFR 438.10(e).

Potential enrollees are provided information through the Medicaid participant handbook, Medicaid internet website and an enrollment State: IDAHO

State: <u>IDAHO</u>	
Citation	Condition or Requirement
	packet for the Healthy Connections (HC) program when determined eligible for Medicaid.(as specified in F.2.a.i above).
	 iii. Describe the algorithm used for default assignment and describe the algorithm used and how it meets all of the requirements of 42 CFR 438.50(f). All applicants are asked to identify their PCP at application or redetermination. Potential enrollees are sent a letter and a list of participating providers and asked to make the choice. If they do not identify a PCP, after 30 days Healthy Connections staff run a report that indicates which providers the participants has seen in the last year (if any). If the participant has seen a HC provider they will be enrolled with that provider. If they have been seen by a non-HC provider, they can be given an enrollment exemption if requested. If the potential enrollee does not establish care or identify their chosen PCP within 90 days, HC staff review for family relationship PCP status. If none exists, they then enroll the participant with the next PCP on the list that is in close proximity to the participant and accepting Medicaid enrollee's. The participant is notified by mail of the auto-assignment. In the notification, they are given the opportunity to contact the Regional staff to disenroll and change providers if they choose.
	iv. The state's process for notifying the beneficiary of the default assignment.Participants are notified by mail (as indicated in F.2.b.iii above).
	c.
	i. How the state fulfills its obligations to provide information as specified in 42 CFR 438.10(e).
	ii. The state's process for notifying the beneficiary of the auto-assignment. (<i>Example: state generated correspondence.</i>)
	iii. Describe the algorithm used for auto-assignment and describe the algorithm used and how it meets all of the requirements of 42 CFR 438.50(f).
1932(a)(4) 42 CFR 438.50	3. State assurances on the enrollment process.
	Place a check mark to affirm the state has met all of the applicable requirements of choice, enrollment, and re-enrollment.
	a. The state assures it has an enrollment system that allows Beneficiaries who are already enrolled to be given priority to continue that enrollment if the MCO or PCCM does not have capacity to accept all who are seeking enrollment under the program.

State: IDAHO				
Citation	Condition or Requirement			
		b.	\boxtimes The state assures that, per the choice requirements in 42 CFR 438.52, Medicaid Beneficiaries enrolled in either an MCO or PCCM model will have a choice of at least two entities unless the area is considered rural as defined in 42 CFR 438.52(b)(3).	
		c.	\boxtimes The state plan program applies the rural exception to choice requirements of 42 CFR 438.52(a) for MCOs and PCCMs in accordance with 42 CFR 438.52(b). Please list the impacted rural counties: <i>Areas of the State where a choice of primary care providers does not exist.</i>	
			i. This provision is not applicable to this 1932 State Plan Amendment.	
		d.	\Box The state applies the automatic reenrollment provision in accordance with 42 CFR 438.56(g) if the recipient is disenrolled solely because he or she loses Medicaid eligibility for a period of 2 months or less.	
			i. This provision is not applicable to this 1932 State Plan Amendment.	
1932(a)(4) 42 CFR 438.56	G.	Disenr	ollment	
42 CFR 438.50		1. Th	e state will□/ will not⊠limit disenrollment for managed care.	
			e disenrollment limitation will apply for Choose an item. months (up to 12 nths).	
			The state assures that beneficiary requests for disenrollment (with and without use) will be permitted in accordance with 42 CFR 438.56(c).	
		rig (Ex Pa	scribe the state's process for notifying the Medicaid Beneficiaries of their ht to disenroll without cause during the first 90 days of their enrollment. camples: state generated correspondence, HMO enrollment packets etc.) <i>rticipants can disenroll at anytime and they are advised of that in their</i> <i>rollment packet</i> .	
		5. De	scribe any additional circumstances of "cause" for disenrollment (if any).	
	H.	<u>Inform</u>	ation Requirements for Beneficiaries	
1932(a)(5)(c) 42 CFR 438.50 42 CFR 438.10		438.10	state assures that its state plan program is in compliance with 42 CFR (e) for information requirements specific to MCOs and PCCM programs ed under section $1932(a)(1)(A)(i)$ state plan amendments.	
1932(a)(5)(D)(b) 1903(m) 1905(t)(3)	I.	List all benefits for which the MCO is responsible. N/A		
1932(a)(5)(D)(b)(4) 42 CFR 438.228	J.		state assures that each managed care organization has established an internal nce procedure for enrollees.	
1932(a)(5)(D)(b)(5)	K.	Describe how the state has assured adequate capacity and services.		

State: IDAHO Citation Condition or Requirement The state does not limit the number of entities it contracts with and assures access 42 CFR 438.206 42 CFR 438.207 by monitoring its primary care provider enrollment and access to care. 1932(a)(5)(D)(c)(1)(A)L. The state assures that a quality assessment and improvement strategy has been 42 CFR 438.240 developed and implemented. M. The state assures that an external independent review conducted by a qualified 1932(a)(5)(D)(c)(2)(A)independent entity will be performed yearly. 42 CFR 438.350 Selective Contracting Under a 1932 State Plan Option 1932 (a)(1)(A)(ii) N. To respond to items #1 and #2, place a check mark. The third item requires a brief narrative. 1. The state will \square /will not \square intentionally limit the number of entities it contracts under a 1932 state plan option. 2. \Box The state assures that if it limits the number of contracting entities, this limitation will not substantially impair beneficiary access to services. 3. Describe the criteria the state uses to limit the number of entities it contracts under a 1932 state plan option. (Example: a limited number of providers and/or enrollees.) The state does not limit the number of entities it contracts with under the primary care case management program. 4. \square The selective contracting provision in not applicable to this state plan.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-0933. The time required to complete this information collection is estimated to average 10 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850

CMS-10120 (exp. 3/31/2014)

- F. Pursuant to Idaho Code, Chapter 2, Title 56, Section 265 (version effective as of July 1, 2011) where there is an equivalent the payment to a Medicaid provider will not exceed 100% of the 01/01/2011 Medicare rate for primary care procedure codes as defined by the Centers for Medicare and Medicaid service; and will be ninety percent (90%) of the 01/01/2011 Medicare rate for all other procedure codes.
 - I. Where there is no Medicare equivalent, the payment rate to Medicaid providers will be prescribed by rule.
 - II. The fee schedule for these services and any annual/periodic adjustments to the fee schedule are published at: <u>http://www.healthandwelfare.idaho.gov</u>
 - III. The fee schedule was last updated on 07/01/2011 to be effective for services on or after 07/01/2011.
- G. The Medicaid payment for primary care case management under Idaho's Primary Care Case Management program is paid in addition to FFS to physicians and mid-level providers who are enrolled as providers in the PCCM program. The structure is based on complexity of the participant's healthcare needs and the primary care physician's ability to meet those needs. The case management fee is:
 - I. TIER 1 HEALTHY CONNECTIONS.
 - 1) \$2.50 per member per month for all individuals enrolled in the Healthy Connections Basic plan and with the PCCM provider.
 - 2) \$3.00 per member per month for all individuals enrolled in the Healthy Connections Enhanced plan and with the PCCM provider.
 - II. TIER 2 HEALTHY CONNECTIONS ACCESS PLUS.
 - 1) \$3.00 per member per month for all individuals enrolled in the Healthy Connections Access Plus Basic plan and with the PCCM provider.
 - 2) \$3.50 per member per month for all individuals enrolled in the Healthy Connections Access Plus Enhanced plan and with the PCCM provider.

III. TIER 3 – HEALTHY CONNECTIONS CARE MANAGEMENT.

- 1) \$7.00 per member per month for all individuals enrolled in the Healthy Connections Care Management Basic plan and with the PCCM provider.
- 2) \$7.50 per member per month for all individuals enrolled in the Healthy Connections Care Management Enhanced plan and with the PCCM provider.
- IV. TIER 4 HEALTHY CONNECTIONS MEDICAL HOME.

- 1) \$9.50 per member per month for all individuals enrolled in the Healthy Connections Care Management Basic plan and with the PCCM provider.
- 2) \$10.00 per member per month for all individuals enrolled in the Healthy Connections Care Management Enhanced plan and with the PCCM provider.

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TN: 16-0001 Supersedes TN: 12-013 Approval Date: 06/21/16 Effective Date: 02/01/16