

New Mexico Managed Care Program Features, as of 2013

Features	Coordination of Long-Term Services (CoLTS)	New Mexico Salud!	New Mexico State Coverage Insurance Section 1115 Demonstration	Program of All-Inclusive Care for the Elderly	Salud! Behavioral Health
Program type	Comprehensive MCO + any other type	Comprehensive MCO + any other type	Comprehensive MCO + any other type	PACE	BHO (PIHP and/or PAHP)
Statewide or region-specific?	Statewide	Statewide	Statewide	Bernalillo, Sandoval, Valencia	Statewide
Federal operating authority	1915(b)/1915(c)	1915(b) waiver	1115 demonstration	PACE	1915(b) waiver
Program start date	8/1/2008	7/1/1997	1/1/2010	7/1/2004	7/1/2005
Waiver expiration date (if applicable)					
If the program ended in 2013, indicate the end date	12/31/2013	12/31/2013	12/31/2013		12/31/2013
Populations enrolled					
Low-income Adults		Mandatory	Voluntary		Mandatory
Aged, Blind or Disabled Children or Adults	Mandatory	Mandatory			Mandatory
Non-Disabled Children (excluding children in foster care or receiving adoption assistance)		Mandatory			Mandatory
Individuals receiving Limited Benefits		Mandatory			Mandatory
Low-income adults not otherwise eligible and covered prior to 2014 under a waiver or other authority		Mandatory			Mandatory
Full Duals	Mandatory	Mandatory		Voluntary	Mandatory
Partial Duals					
Children with Special Health Care Needs	Mandatory	Mandatory			Mandatory
Native American/Alaskan Natives	Mandatory	Voluntary	Voluntary	Exempt	Voluntary
Foster Care and Adoption Assistance Children	Exempt	Exempt	Exempt	Exempt	Exempt
Enrollment choice period	16 days	16 days	90 days	N/A	Pre-assigned
Enrollment broker name (if applicable)					

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Notes on enrollment choice period	If no selection has been made, members are auto assigned to an MCO and have 90 days to switch to another MCO.	If no selection has been made, members are auto assigned to an MCO and have 90 days to switch to another MCO.	Members selected Managed Care Organization at application and had 90 day switch period.	Disenrollments permitted every 30 days.	There was only one Behavioral Health Entity for members to enroll with.
Benefits covered					
Inpatient hospital physical health	X	X	X	X	
Inpatient hospital behavioral health (MH and/or SUD)			X	X	X
Outpatient hospital physical health	X	X	X	X	
Outpatient hospital behavioral health (MH and/or SUD)			X	X	X
Partial hospitalization					
Physician	X	X	X	X	
Nurse practitioner	X	X	X	X	
Rural health clinics and FQHCs		X	X		
Clinic services		X	X	X	
Lab and x-ray	X	X	X	X	
Prescription drugs and prosthetic devices	X	X	X	X	
EPSDT	X	X			
Case management	X	X		X	
Health home					
Family planning	X	X	X		
Dental services (medical/surgical)	X	X	X	X	
Dental (preventative or corrective)	X	X	X	X	
Home health agency services	X	X	X	X	
Personal care (state plan option)	X	X		X	

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HCBS waiver services	X				
Private duty nursing	X	X		X	
ICF-IDD					
Nursing facility services	X	X		X	
Hospice care	X	X		X	
Non-Emergency Medical Transportation	X	X		X	
Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)	Chiropractic, Chiropractic, Disease Management, Durable Medical Equipment, Family Planning, Hearing, Immunization, Occupational Therapy, Physical Therapy, Podiatry, Skilled Nursing Facility, Respite, Speech Therapy, Vision	Ambulatory, Surgical, Anesthesia, Diagnostic Imaging, Imaging and Therapeutic Radiology services, Dialysis, Durable Medical Equipment and Medical Supplies, Hearing and Audiology, Immunization, Medical Service Providers, Midwife, Nutritional, Occupational Therapy, Physical Therapy, Podiatry, Pregnancy Termination (State Funded), Prosthetics and Orthotics, Rehabilitation, Reproductive Health, School Based, Speech Therapy, Telehealth, Transplant, Transportation, Vision, Pediatricians	Diagnostics, Disease Management, Durable Medical Equipment, Emergency, Home Health, Maternity, Occupational Therapy, Physical Therapy, Pre/Post Natal Care, Preventive, Speech Therapy, Urgent Care	Adult Day/Health Center, Optometry, Audiology, Podiatry, Alternative Therapies (Chiropractic, Acupuncture)	Mental Health Residential, Mental Health Support, Opioid Treatment Programs, Peer Support for Substance Use Disorders, Peer Support Services for Mental Health, Pharmacy, Residential Substance Use Disorders Treatment Programs, Substance Use Disorders
Quality assurance and improvement					
HEDIS data required?	Yes	Yes	Yes	Yes	Yes
CAHPS data required?	Yes	Yes	Yes	No	Yes
Accreditation required?	Yes	Yes	Yes	No	Yes
Accrediting organization	NCQA	NCQA	NCQA		NCQA

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EQRO contractor name (if applicable)	HealthInsight New Mexico dba New Mexico Medical Review Organization	HealthInsight New Mexico dba New Mexico Medical Review Association	HealthInsight New Mexico dba New Mexico Medical Review Association		HealthInsight New Mexico dba New Mexico Medical Review Association
Performance incentives?	Yes	No	No	No	No
Payment bonuses/differentials to reward MCOs					
Preferential auto-enrollment to reward MCOs					
Public reports comparing MCO performance on key metrics					
Withholds tied to performance metrics	X				
Participating plans and regions served					
Plans in Program	Amerigroup Community Care of New Mexico, Inc.; United Healthcare	Blue Cross Blue Shield of New Mexico; Lovelace Community Health Plan; Molina Healthcare of New Mexico; Presbyterian Health Plan	Lovelace Community Health Plan; Molina Healthcare of New Mexico; Presbyterian Health Plan; Blue Cross Blue Shield of New Mexico; Molina UNM SCI	Innovage Greater New Mexico PACE dba Total Community Care	OptumHealth New Mexico

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Notes					
Program notes	The original waiver authority expiration date was July 31, 2012. The 1915(c) operated on 90 day extensions from 8/1/12-12/31/2013 and the 1915(b) operated on 90 day extensions from 8/1/2013-12/31/13.	The Waiver Expiration Date was originally for 6/30/2013. There was an extension granted to the 1915(b) Waiver through 12/31/2013.	There were 2 Section 1115 waivers for SCI through September 30, 2013, one under Title XIX and one under Title XXI. The Title XXI waiver expired September 30, 2013 and those parents were moved under the Title XIX waiver with the childless adults through December 31, 2013. Then Title XIX expired on December 31, 2013.		The Waiver Expiration Date was originally for 6/30/2013. There was an extension granted to the 1915(b) Waiver through 12/31/2013.