

North Carolina Managed Care Program Features, as of 2014

Features	Carolina ACCESS/ Community Care of North Carolina	Program of All Inclusive Care for the Elderly	1915(b)/(c) Medicaid Waiver for MH/DD/SA Services
Program type	Primary Care Case Management (PCCM)	Program of All-inclusive Care for the Elderly (PACE)	Behavioral Health Organization (BHO) only (PIHP and/or PAHP)
Statewide or region-specific?	Statewide	Alamance, Alexander, Brunswick, Burke, Cabarrus, Caldwell, Caswell, Catawba, Chatham, Cleveland, Cumberland, Davidson, Davie, Durham, Gaston, Granville, Guilford, Harnett, Hoke, Iredell, Lee, Lincoln, Mecklenburg, Moore, New Hanover, Orange, Robeson, Rockingham, Rowan, Stanley, Union, and Wake counties	Statewide
Federal operating authority	1932(a)	PACE	1915(b)/1915(c)
Program start date	4/1/1991	2/1/2008	1/1/2012
Waiver expiration date (if applicable)			7/1/2018
If the program ended in 2014, indicate the end date			
Populations enrolled			
Low-income Adults not eligible under ACA Section VIII	Voluntary		Mandatory
Aged, Blind or Disabled Children or Adults	Voluntary	Voluntary	Mandatory
Non-Disabled Children (excluding children in foster care or receiving adoption assistance)	Mandatory		Mandatory
Individuals receiving Limited Benefits			
Low-income adults eligible under ACA Section VIII			
Full Duals	Voluntary	Voluntary	Mandatory
Partial Duals		Voluntary	
Children with Special Health Care Needs	Voluntary		Mandatory
Native American/Alaskan Natives	Voluntary	Voluntary	Mandatory
Foster Care and Adoption Assistance Children	Voluntary	Exempt	Mandatory
Enrollment choice period	N/A	N/A	Pre-assigned
Enrollment broker name (if applicable)			
Notes on enrollment choice period	month to month open enrollment	N/A	
Benefits covered			
Inpatient hospital physical health		X	
Inpatient hospital behavioral health (MH and/or SUD)		X	X
Outpatient hospital physical health		X	
Outpatient hospital behavioral health (MH and/or SUD)		X	X
Partial hospitalization		X	
Physician		X	
Nurse practitioner		X	
Rural health clinics and FQHCs		X	
Clinic services		X	

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Lab and x-ray		X	
Prescription drugs and prosthetic devices		X	
EPSDT			
Case management	X	X	
Health home (SSA 1945)			
Family planning			
Dental services (medical/surgical)		X	
Dental (preventative or corrective)		X	
Home health agency services		X	
Personal care (state plan option)		X	
HCBS waiver services		X	X
Private duty nursing		X	
ICF-IDD			X
Nursing facility services		X	
Hospice care		X	
Non-Emergency Medical Transportation		X	
Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)		Restorative Therapies; Nutrition counseling; Recreational therapies; Meals	Outpatient Behavioral Health Services including services provided by psychiatrists for recipients with a diagnosis in the 290-319 range; Psychiatric Residential Treatment Facilities; Therapeutic Foster Care; Residential Child Care; Hospital Emergency Dept
Quality assurance and improvement			
HEDIS data required?	Yes	No	Yes
CAHPS data required?	Yes	No	No
Accreditation required?	No	No	Yes
Accrediting organization			NCQA, URAC
EQRO contractor name (if applicable)			Carolinas Center for Medical Excellence (CCME)
Performance incentives?			
Payment bonuses/differentials to reward plans			
Preferential auto-enrollment to reward plans			
Public reports comparing MCO performance on key metrics			
Withholds tied to performance metrics			
MCOs/PHPs required/encouraged to pay providers for value/quality outcomes using shared-risk or shared-savings methods			
Provider Value-Based Purchasing			

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State pays provider-based entities (such as ACOs or PCMHs) directly for value/quality outcomes using shared-risk or shared-savings methods			
Participating plans and regions served			
Plans in Program	CCNC/CA Carolina ACCESS	Elderhaus; Piedmont Health Senior Care; Life St. Joseph of the Pine; PACE of the TRIAD; PACE @ HOME; Carolina Senior CARE; PACE of the Southern Piedmont; VOANX Senior Community Care of North Carolina; Senior Total Life Care	Alliance Behavioral Healthcare; Center Point Human Services; Cardinal Innovations Healthcare Solutions; Eastpointe; Partners Behavioral Health Management; Sandhills Center; Smoky Mountain Center; Trillium Health Resources
Notes			
Program notes			All Medicaid recipients are covered by a Behavioral Healthcare (BHO). Enrollment in one of eight plans is based on the enrollee's county of residence.