Delaware Managed Care Program Features, as of 2013

Features	Diamond State Health Plan	St. Francis Life
Program type	Comprehensive MCO + any other type	PACE
Statewide or region-specific?	Statewide	New Castle
Federal operating authority	1115 demonstration	PACE
Program start date	1/1/1996	2/1/2013
Waiver expiration date (if applicable)	12/31/2018	
If the program ended in 2013, indicate the end date		
Populations enrolled		
Low-income Adults	Mandatory	
Aged, Blind or Disabled Children or Adults	Mandatory	Voluntary
Non-Disabled Children (excluding children in foster care or receiving adoption assistance)	Mandatory	
Individuals receiving Limited Benefits	Mandatory	
Low-income adults not otherwise eligible and covered prior to 2014 under a waiver or other authority	Mandatory	
Full Duals	Mandatory	
Partial Duals		
Children with Special Health Care Needs	Mandatory	
Native American/Alaskan Natives		
Foster Care and Adoption Assistance Children	Mandatory	
Enrollment choice period	30 days	N/A
Enrollment broker name (if applicable)	HP Enterprise Services L.L.C. (HP)	HP Enterprise Services LLC (HP)
Notes on enrollment choice period	New Medicaid members are provided services through FFS during the initial 30 day open enrollment period after which time they default to a pre-selected option. Each member has a 90 day period in which to request a change from the defaulted assignment.	

Delaware Managed Care Program Features, as of 2013

Features	Diamond State Health Plan	St. Francis Life
Benefits covered		
Inpatient hospital physical health	X	X
Inpatient hospital behavioral health (MH and/or SUD)	X	X
Outpatient hospital physical health	X	X
Outpatient hospital behavioral health (MH and/or SUD)	X	X
Partial hospitalization	X	X
Physician	X	X
Nurse practitioner	X	X
Rural health clinics and FQHCs	X	X
Clinic services	X	X
Lab and x-ray	X	X
Prescription drugs and prosthetic devices	X	X
EPSDT	X	X
Case management	X	X
Health home		
Family planning	X	X
Dental services (medical/surgical)	X	X
Dental (preventative or corrective)	X	X
Home health agency services	X	X
Personal care (state plan option)	X	X
HCBS waiver services	X	X
Private duty nursing	X	X
ICF-IDD	X	X
Nursing facility services	X	X
Hospice care	X	X
Non-Emergency Medical Transportation	X	X
Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)		

Delaware Managed Care Program Features, as of 2013

Features	Diamond State Health Plan	St. Francis Life
Quality assurance and improvement		
HEDIS data required?	Yes	Yes
CAHPS data required?	Yes	Yes
Accreditation required?	No, but accreditation considered in plan selection criteria	No, but accreditation considered in plan selection criteria
Accrediting organization	NCQA	NCQA
EQRO contractor name (if applicable)	Mercer	Mercer
Performance incentives?	No	No
Payment bonuses/differentials to reward MCOs		
Preferential auto-enrollment to reward MCOs		
Public reports comparing MCO performance on key metrics		
Withholds tied to performance metrics		
Participating plans and regions served		
Plans in Program	Diamond State Partners (DSP); Delaware Physicians Care; UnitedHealthcare Community Plan	St. Francis Life
Notes		
Program notes	LTSS dual-eligible enrollment was 10,108 and LTSS non dual-eligible enrollment was 814.	