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#### **Report to the Centers for Medicare and Medicaid Services**

Rhode Island Global Consumer Choice Compact Section 1115 Waiver Demonstration

> Year 4 Annual Report January 1, 2012 – December 31, 2012

Submitted by the Rhode Island Executive Office of Health and Human Services (EOHHS)

May 2013

This Annual Global Waiver Report has been prepared for the Centers for Medicare and Medicaid Services by the State's Executive Office of Health and Human Services pursuant to the requirements outlined in the State's Global Consumer Choice Compact (also known as the "Global Waiver).

The following Global Waiver Report is a consolidation of the quarterly Operation Global Waiver Reports focused upon the Demonstration Year 4 (January 1<sup>st</sup>, 2012 through December 31<sup>st</sup>, 2012) and builds upon the activities during the initial implementation phase of the State's Global Consumer Choice Compact (also known as the "Global Waiver") during the previous Demonstration Year 3.

The Annual Report has been organized as follows:

- Section I provides an overview of Rhode Island's goals for the Global Waiver
- Section II includes key information on eligibility, expenditures and rebalancing
- Section III presents key analytic highlights on the progress of the Global Waiver.

#### Section I

<u>Goals of the State's Global Waiver</u>: Rhode Island's Global Waiver was approved by the Centers for Medicare and Medicaid Services on January 16<sup>th</sup>, 2009, under the authority of Section 1115(a)(1) of the Social Security Act. The State sought and received Federal authority to promote the following goals:

- To rebalance the publicly-funded long-term care system in order to increase access to home and community-based services and supports and to decrease reliance on inappropriate institutional stays
- To ensure that all Medicaid beneficiaries have access to a medical home
- To implement payment and purchasing strategies that align with the Waiver's programmatic goals and ensure a sustainable, cost-effective program
- To ensure that Medicaid remains an accessible and comprehensive system of coordinated care that focuses on independence and choice
- To maximize available service options
- To promote accountability and transparency
- To encourage and reward health outcomes
- To advance efficiencies through interdepartmental cooperation

As Rhode Island articulated in its application to the Centers for Medicare and Medicaid Services (CMS), *the overarching goal of Rhode Island's Global Consumer Choice Waiver is to make the right services available to Medicaid beneficiaries at the right time and in the right setting*. Under the Global Waiver, the State's person-centered approach to service design and delivery has been extended to every Medicaid beneficiary, irrespective of age, care needs, or basis of eligibility. <u>Rhode Island in Relation to Other States</u>: Prior to July 1<sup>st</sup>, 2009, the State undertook a judicious and deliberative planning phase to ensure that the Global Waiver's implementation would allow Rhode Island to attain its fundamental goals, by promoting the health and safety of Medicaid beneficiaries in a cost-effective manner. Through this strategic analysis, Rhode Island sought to capitalize upon the positive experience demonstrated by several States which have already achieved a reformation of their system of publicly-financed long-term care (LTC), with a shift from institutional to home and community-based services (HCBS), and a fundamental rebalancing of Medicaid expenditures. Three States (Oregon, Washington, and New Mexico) have been nationally recognized for having achieved shifts in their LTC expenditures, with more than fifty percent of their Medicaid LTC spending now directed toward home and community-based services. Such shifts were not achieved rapidly, however, and required judicious action plans.

The Public Policy Institute at the American Association of Retired Persons (AARP) has identified twelve factors which have led to States' success in rebalancing LTC services and supports. A brief description is provided for the factors, which were cited<sup>1</sup> by the AARP's Public Policy Institute:

- *Philosophy* The State's intention to deliver services to people with disabilities in the most independent living situation and expand cost-effective HCBS options guides all other decisions.
- *Array of Services* States that do not offer a comprehensive array of services designed to meet the particular needs of each individual may channel more people to institutions than will States that provide an array of options.
- *State Organization of Responsibilities* Assigning responsibility for overseeing the State's long-term services and supports to a single administrator has been a key decision in some of the most successful States.
- *Coordinated Funding Sources* Coordination of multiple funding sources can maximize a State's ability to meet the needs of people with disabilities.
- *Single Appropriation* This concept, sometimes called "global budgeting," allows States to transfer funds among programs and, therefore, make more rational decisions to facilitate serving people in their preferred setting.
- *Timely Eligibility* Hospitals account for nearly half of all nursing home admissions. When decisions must be made quickly at a time of crisis, State Medicaid programs must be able to arrange for HCBS in a timely manner.
- *Standardized Assessment Tool* Some States use a single tool to assess functional eligibility and service needs, and then develop a person-centered plan of services and supports. This standardized tool helps to minimize differences among care managers and prevent unnecessary institutionalization.

<sup>&</sup>lt;sup>1</sup> Kassner, E., Reinhard, S., Fox-Grage, W., Houser, A., Accius, J. (2008). *A Balancing Act: State Long-Term Care Reform* (pp. ix – x). Washington, DC: AARP Public Policy Institute.

- *Single Point of Entry* A considerable body of literature points to the need for a single access point allowing people of all ages with disabilities to access a comprehensive array of LTC services and supports.
- *Consumer Direction* The growing movement to allow participants a greater role in determining who will provide services, as well as when and how they are delivered, responds to the desire of people with disabilities to maximize their ability to exercise choice and control over their daily lives.
- *Nursing Home Relocation* Some States have made systematic efforts to regularly assess the possibility of transitioning people out of nursing homes and into their own homes or more home-like community alternatives.
- *Quality Improvement* States are beginning to incorporate participant-defined measures of success in their quality improvement plans.
- *Integrating Health and LTC Services* A few States have developed methods for ensuring that the array of health and LTC services people with disabilities need are coordinated and delivered in a cost-effective manner.

#### Section II

<u>Key Eligibility and Expenditure Metrics</u> for the reporting period January 1, 2012 – December 31, 2012 are outlined below.

Program	March 2012 Counts of Eligibles	June 2012 Counts of Eligibles	September 2012 Counts of Eligibles	December 2012 Counts of Eligibles
Aged	17,486	17,516	17,612	17,604
Disabled	28,085	28,004	28,275	28,263
ВССРТ	240	246	266	262
QMBs, SLMBs, and QI 1s	6,618	6,593	6,635	6,691
Child and Families	133,261	133,048	133,567	133,037
Adoptive Subsidy	2,434	2,433	2,371	2,374
Foster Care	2,276	2,295	2,273	2,286
Children with Special Health Care Needs	8,813	8,685	8,668	8,622
Total	199,213	198,820	199,667	199,139

#### **Rhode Island Medicaid Eligibility**

### Care Management Program Enrollment

Program	Enrollment as of 03/31/12	Enrollment as of 06/30/12	Enrollment as of 09/30/12	Enrollment as of 12/31/12
RIte Care	125,598	125,850	125,745	126,310
<b>RIte Share</b>	11,492	11,498	11,604	11,694
Rhody Health	13,579	13,309	13,577	13,595
Partners				
PACE	208	218	227	237
Connect Care	1,755	1,738	1,734	1,720
Choice				
Connect Care	130	122	0	0
RIte Smiles	57,799	58,696	59,941	61,258
Early	2,063	2,096	2,068	2,077
Intervention				
BCCPT	240	246	266	262
Extended Family	339	325	346	319
Planning				

Program	Description	Enrollmen	Enrollment	Enrollment	Enrollment
		t as of 03/31/12	as of 06/30/12	as of 09/30/12	as of 12/31/12
Budget Population 8	Children and families in managed care enrolled in RIte Care Medicaid parents have behavioral health conditions that result in their children being placed in temporary State custody	0	0	0	0
Budget Population 9	Children with special health care needs who are 21 and under who would otherwise be placed in voluntary State custody-residential diversion	0	0	0	0
Budget Population 10	Elders at risk of LTC	1,459	1,368	1,519	1,464
Budget Population 11	217-like, Categorically Needy Individuals receiving HCBW-like services & PACE-like participants Highest need group	0	0	0	0
Budget Population 12	217-like, Categorically Needy Individuals receiving HCBW-like services & PACE-like participants High need group	0	0	0	0
Budget Population 13	217-like, Medically Needy Individuals receiving HCBW-like services in the community (High and Highest group). Medically Needy PACE-like participants in the community	0	0	0	0
Budget Population 14	Women screened for breast or cervical cancer under CDC program and not eligible for Medicaid	240	225	266	262
Budget Population 15	Adults with disabilities at risk for LTC who would otherwise not eligible for Medicaid	2,095	1,877	2,213	2,330
Budget Population 16	Uninsured adults with mental illness	9,006	7,544	10,952	12,286
Budget Population 17	Children at risk for Medicaid and/or institutional care	2,605	2,507	2,646	2,608
Budget Population 18	HIV positive individuals who are otherwise not eligible for Medicaid	354	381	296	342
Budget Population 19	Non-working disabled adults ages 19- 64 who do not qualify for disability benefits	655	653	655	591

### Cost Not Otherwise Matchable (CNOM) Program Enrollment

Request Type Description		Date	CMS	Date	
		Submitted	Action		
State Plan Amendment	Disproportionate Share Hospital Policy	06/27/11	Approved	09/23/11	
Category II	HCBS for Individuals with Developmental Disabilities	06/04/11	Approved	12/20/11	
Category I	RIte Care Premium Cost Sharing	8/24/11	Denied	09/09/11	
Category I Reconsideration	RIte Care Premium Cost Sharing	9/16/11	Denied	09/30/11	
Category II	RIte Share Co- payment	08/24/11	Approved	11/17/11	
Category II	Elimination of Annual Nursing Facility Rate Adjustment	09/30/11	Approved	03/12/2012	
State Plan Amendment	Single State Agency Designation	09/30/11	Pending	08/02/12	
State Plan Amendment	Health Home for BHDDH SPMI	08/25/11 Approved		11/23/11	
State Plan Amendment	Health Home for CEDARR	08/25/11	Approved	11/23/11	
Category II	Pain Management	02/09/12	Pending	04/25/12	
Category II	Nursing Facility Rate Reduction			06/05/12	
Category II	Nutrition Services and Individual/Group Education for Individuals with Chronic conditions		Approved	10/17/12	
Category II	DME	05/21/12	Pending RAI submitted 11/13/12 12/27/12		
State Plan Amendment	SSI Cola	3/23/12	Approved	06/07/12	
State Plan Amendment	Medically Needy Income Limit			06/21/12	
State Plan Amendment	Home Equity	03/23/12	Approved	06/21/12	
State Plan Amendment	Tobacco Cessation	03/30/12	Approved	06/26/12	
State Plan Amendment	Provider Screening and Enrollment	06/12/12	Approved	08/31/12	

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Request Type	Description	Date Submitted	CMS Action	Date
State Plan Amendment	Payment Adjustment for Provider Preventable Conditions, including Hospital Acquired Conditions	06/20/12	Pending	
State Plan Amendment	Disproportionate Share Hospital Policy	07/10/12 RAI Submitted 12/27/12	Pending	
State Plan Amendment	Tribal Consultation Requirement	09/16/12	Approved	11/28/12
State Plan Amendment	Integrated Medical and Behavioral Health Networks in PCCM for Connect Care Choice	09/28/12 RAI submitted	Pending	
Category II	Nursing Home Payment Methodology	12/28/12	Pending	

#### Cost Not Otherwise Matchable (CNOM)

Under the federal authority granted by CMS, the state has claimed \$ 21,040,111 million federal dollars in Cost Not Otherwise Claimable (CNOM) during the Demonstration Year 4.

#### **Budget Neutrality**

Under the terms of the Global Waiver, the State is subject to a limit on the amount of Federal Title XIX funding that it may receive on selected Medicaid expenditures during the demonstration period. The budget neutrality cap is for the Federal share of the total computable cost of \$12.075 billion for the five-year demonstration period. Rhode Island has achieved Cumulative results of \$2,460,011,039 million dollars below the cap during Demonstration Year 4. Attachment A contains the Budget Neutrality Report.

<u>Highlights from Rhode Island's Quarterly Progress Report to CMS for the Global</u> <u>Consumer Choice Compact 1115 Waiver</u>: The following bulleted excerpts, organized according to a series of objectives and supporting activities during the reporting period

Key activities for the reporting period January 1, 2012 – March 31, 2012 are outlined below.

- Ensure appropriate utilization of institutional services and facilitate access to community-based services and supports by changing the clinical level of care determination process for eligibility for Medicaid-funded long-term care from institutional to needs-based
  - As of March 31, 2012, a total of 1,973 Level of Care (LOC) assessments had been completed, resulting in the following determinations: Highest LOC = 1,294; High LOC = 556; and Preventive LOC = 97. Twenty-five (26) individuals did not meet a LOC.
- Ensure the appropriate utilization of institutional services and facilitate access to community-based services and supports by designing and implementing a Nursing Facility Transition project to identify individuals who could be safely discharged from the nursing home to a community-based setting
  - Safely transitioned a total of 1,086 individuals to date to a community setting in the Nursing Facility Transition program and the MFP program
  - **129 Nursing Home Transition referrals** were made to the Office of Community (OCP) Programs during Q-3 of SFY 2012
  - **39 individuals** were transitioned to a community setting during the reporting quarter. Of the 39 individuals, 4 were enrolled in the MFP demonstration
  - Provided ongoing training of State staff in the EOHHS Office of Community Programs, DHS Long Term Care, and the DEA Home and Community Care
  - Ongoing monitoring of the use of protocols for weekend discharges and inpatient diversion discharges to nursing facilities
  - Tracked Nursing Facility Diversions associated with level of care (LOC) assessments and diversions made by the Connect Care Choice program
  - Aligned planning activities under the *Money Follows the Person* with the Nursing Home Transition Program
  - Convened *Money Follows the Person* Steering Committee and subcommittees in January, February and March 2012
- Expand access to community-based services and supports by implementing a preventive level of care (LOC)
  - During Q-3 of SFY 2012, **97 individuals met the Preventive Level of Care** and received services

- Explored opportunities for a proposed expansion of Respite Services and transition services with funding available under the *Money Follows the Person* Demonstration Grant
- Expand access to community-based services and supports by providing access to Shared Living for the elderly and adults with physical disabilities
  - Enrolled 72 individuals in the EOHHS Shared Living program as of March 31, 2012
  - Completed the following activities for the enrolled individuals: made home visits, conducted level of care (LOC) assessments, developed and approved service and safety plans, carried out caregiver BCI background checks, and provided training for caregivers
  - Reviewed report presented by Caregiver Homes on outcome measurement, data analysis and costs
  - Renamed program to "RIte @ Home"
- Expand access to community-based services and supports, focusing upon home health care, assisted living, and adult day services
  - Continued planning efforts under the *Money Follows the Person* Demonstration Grant
  - Continued transitions under the *Money Follows the Person* Demonstration
  - o Participated in regular Money Follows the Person Technical Assistance sessions
  - Worked with the Assisted Living Trade Organization to identify assisted living facilities that would meet the CMS definition as a "qualified residence" under the *Money Follows the Person* Demonstration Grant application
  - Commenced planning for the Money Follows the Person Rebalancing Demonstration (MFP) 2012 Aging and Disability Resource Center (ADRC) Supplemental Funding
  - Continued to explore opportunities for Affordable Care Act (ACA) funding to support expanding the Home Care initiatives
  - Continued to explore acuity-based funding for adult day services
  - Completed the development and launched the RIte Resources web-based inventory of long term care services in RI in March 2012
- Improve the coordination of all publicly-funding long-term care services and supports through the EOHHS' Assessment and Coordination Organization (ACO)
  - Continued cross-departmental planning for Long Term Care Consolidation
  - Convened cross-departmental planning for state and federal opportunities for Integrated Care for Medicare and Medicaid Beneficiaries and Managed Long Term Care for Medicaid-only beneficiaries
  - Met bi-monthly with the CMS CCMI team to discuss opportunities under the Financial Models to Support State Efforts to Integrate Care for Medicare-Medicaid Enrollees

- Convened stakeholder meetings on Integrate Care for Medicare-Medicaid Enrollees
- Analyzed data to support Integrate Care for Medicare-Medicaid Enrollees
- Explored opportunities under the Affordable Care Act (ACA), including Balancing Incentive Program and Community First Choice for Medicaid Enrollees
- Improve the coordination of all publicly-funded long-term care services and supports, by focusing on the needs of beneficiaries whose care results in high costs
  - Monitored interventions in *Communities of Care* for high utilizers enrolled in the State's managed care health plan delivery system (RIte Care and Rhody Health Partners participating Health Plans and the State's Primary Care Case Management (PCCM) delivery system (Connect Care Choice )
  - Commenced the development of the program evaluation of the *Communities of Care* initiative
  - Commenced the mailing of the brochures for the *Communities of Care* initiative
  - Implemented targeted interventions for high utilizers of pharmacy benefits in the State's Medicaid FFS and managed care delivery systems
  - Submitted the Category II request and promulgated policy changes for the pain management benefit
  - Continued research of the LifeLine cell phone program for Medicaid beneficiaries
  - Explored opportunities for improvement to the care planning assessment tools
  - Implemented regulatory changes to the Personal Choice self-directed program to ensure appropriate levels of service authorization
- Improve the coordination of all publicly funded long-term care services and supports, by revising the Sherlock Plan (Rhode Island's Medicaid buy-in program for adults with disabilities who seek to gain or maintain employment while still retaining health coverage.)
  - Issued regulatory changes to the Sherlock Plan to improve program participation
- Analyze Medicaid Managed Long Term Care models
  - Participated in the CHCS-TA initiative, Implementing Innovations in Long-term Supports and Services (LTSS), funded by SCAN Foundation
  - o Submitted the Managed Care Effectiveness Report
  - Continued developing the Integrated Care for Medicare and Medicaid beneficiaries Report
  - o Researched best practices and met with key informants
- Promote the adoption of "Medical Homes"
  - Monitoring the implementation of the two *Health Homes for Medicaid Enrollees* with Chronic Conditions Initiatives

- o Participated in the statewide CSI Rhode Island Medical Home Project
- Exploring opportunities for additional Health Home models of care for additional populations
- Promote the adoption of electronic health records
  - Continued implementing activities under the DRA Medicaid Transformation Grant
  - Continued the voluntary enrollment of Medicaid beneficiaries in Rhode Island Medicaid's **current***care* electronic medical record (EMR)
  - Implemented the process for EMR funding for Medicaid providers
  - Executed MOUs for Nursing Facilities' purchase of computers to support activities under the DRA Medicaid Transformation Grant
  - o Implemented activities for P-APD (IT Global Waiver and MITA Planning)
  - Issued RFP for Transition, Enhancement, Operation and Maintenance of the Medicaid Management Information System (MMIS)
  - Completed the planning and implementation for statewide web-based, real-time inventory of LTCSS, RIte Resources
- Participate in Health Insurance Exchange Planning
  - Participated in the Health Insurance Exchange Planning Grant activities
  - Participated in the Regional Health Insurance Exchange Planning Grant activities
  - Continued planning for the United Health Infrastructure, the state's health benefits exchange and integrated eligibility system (HIX/IES)
- Implement competitive selective contracting procurement methodologies to assure that the State obtains the highest value and quality of services for its beneficiaries at the best price
  - Monitored implementation of the new initiatives in the capitated Medicaid managed care program, focusing on selective contracting strategies
  - Analyzed value-based purchasing strategies for the Managed LTC under the Integrated Care for Medicare and Medicaid beneficiaries and Medicaid-only beneficiaries opportunities
  - Exploring opportunities to selectively contract with a Community Health Care Team for under an Enhanced PPCM model for dually eligible and Medicaid-only populations
- Develop and implement procurement strategies that are based on acuity level and the needs of beneficiaries
  - Reviewed opportunities for selective contracting strategies as part of the implementation of the SFY 2012 budget initiatives
  - o Developed opportunities for selective contracting for SFY 2013 budget initiatives

- Continued to refine recommendations for long-term care acuity adjustments to meet budget targets
- Presented an update on the status of the RI Nursing Facility Payment Methodology refinements included in the Category II request
- Continue to execute the State's comprehensive communications strategy to inform stakeholders (consumers and families, community partners, and State and Federal agencies) about the Global Waiver
  - Convened three meetings with the Global Waiver Task Force on 01/23/2012, 02/27/2012 and 03/26/2012
  - Convened the quarterly meeting of the Rhode Island Medicaid Medical Advisory Committee (MCAC) on 03/07/2012
  - To promote transparency, meeting notes and agenda for the Global Waiver Task Force and the Rhode Island Medicaid Medical Advisory Committee (MCAC) were posted on the EOHHS' Web site
  - Posted on the EOHHS website information on the Integrated Care for Medicare and Medicaid Beneficiaries, the *Rhode to Home* MFP Demonstration, and Veteran's Annual Report
  - Posted EOHHS Notice of Proposed Rulemaking and Policy Changes in January 2012 and February 2012

# <u>Key Activities</u> for the reporting period April 1, 2012 – June 30, 2012 are outlined below.

- Ensure appropriate utilization of institutional services and facilitate access to community-based services and supports by changing the clinical level of care determination process for eligibility for Medicaid-funded long-term care from institutional to needs-based
  - As of June 30, 2012, a total of 1682 Level of Care (LOC) assessments had been completed, resulting in the following determinations: Highest LOC = 1,092; High LOC = 475; and Preventive LOC = 104. Eleven (11) individuals did not meet a LOC.
- Ensure the appropriate utilization of institutional services and facilitate access to community-based services and supports by designing and implementing a Nursing Facility Transition project to identify individuals who could be safely discharged from the nursing home to a community-based setting
  - Safely transitioned a total of 1,123 individuals to date to a community setting in the Nursing Facility Transition program and the MFP program
  - **185 Nursing Home Transition referrals** were made to the Office of Community (OCP) Programs during Q-4 of SFY 2012
  - **37 individuals** were transitioned to a community setting during the reporting quarter. Of the 37 individuals, 16 were enrolled in the MFP demonstration

- Provided ongoing training of State staff in the EOHHS Office of Community Programs, DHS Long Term Care, and the DEA Home and Community Care
- Ongoing monitoring of the use of protocols for weekend discharges and inpatient diversion discharges to nursing facilities
- Tracked Nursing Facility Diversions associated with level of care (LOC) assessments and diversions made by the Connect Care Choice program
- Aligned planning activities under the *Money Follows the Person* with the Nursing Home Transition Program
- Convened *Money Follows the Person* Steering Committee and subcommittees in April 2012 and May 2012
- Commenced planning for development of marketing materials and reporting for the MFP initiative
- Expand access to community-based services and supports by implementing a preventive level of care (LOC)
  - During Q-4 of SFY 2012, **104 individuals met the Preventive Level of Care** and received services
  - Explored opportunities for a proposed expansion of Respite Services and transition services with funding available under the *Money Follows the Person* Demonstration Grant
- Expand access to community-based services and supports by providing access to Shared Living for the elderly and adults with physical disabilities
  - Enrolled 78 individuals in the EOHHS Shared Living program as of June 30, 2012
  - Completed the following activities for the enrolled individuals: made home visits, conducted level of care (LOC) assessments, developed and approved service and safety plans, carried out caregiver BCI background checks, and provided training for caregivers
- Expand access to community-based services and supports, focusing upon home health care, assisted living, and adult day services
  - Continued planning efforts under the *Money Follows the Person* Demonstration Grant
  - o Continued transitions under the Money Follows the Person Demonstration
  - o Participated in regular Money Follows the Person Technical Assistance sessions
  - Worked with the Assisted Living Trade Organization to identify assisted living facilities that would meet the CMS definition as a "qualified residence" under the *Money Follows the Person* Demonstration Grant application
  - Commenced planning for the Money Follows the Person Rebalancing Demonstration (MFP) 2012 Aging and Disability Resource Center (ADRC) Supplemental Funding

- Continued to explore opportunities for Affordable Care Act (ACA) funding to support expanding the Home Care initiatives
- Continued to explore acuity-based funding for adult day services
- Improve the coordination of all publicly-funding long-term care services and supports through the EOHHS' Assessment and Coordination Organization (ACO)
  - Continued cross-departmental planning for Long Term Care Consolidation
  - Convened cross-departmental planning for state and federal opportunities for Integrated Care for Medicare and Medicaid Beneficiaries and Managed Long Term Care for Medicaid-only beneficiaries
  - Convened cross-departmental overview of the Balancing Incentive Program with Technical Assistance from the Center for Health Care Strategies
  - Convened cross-departmental planning for the ADRC Part A and Part B Grant opportunity
  - Met bi-monthly with the CMS CCMI team to discuss opportunities under the Financial Models to Support State Efforts to Integrate Care for Medicare-Medicaid Enrollees
  - Submitted a report to the RI General Assembly on the Integrated Care and Financing for Medicare and Medicaid Beneficiaries
  - Prepared and posted for Public Comments draft Demonstration Proposal to the Centers for Medicare and Medicaid Services (CMS) for Integrated Care for Medicare and Medicaid Beneficiaries
  - Convened two Public Meeting on the Integrate Care for Medicare-Medicaid Enrollees
  - Reviewed public comments from the Public Meetings and incorporated comments into the draft Demonstration Proposal to the Centers for Medicare and Medicaid Services (CMS) for Integrated Care for Medicare and Medicaid Beneficiaries
  - Submitted a Demonstration Proposal to the Centers for Medicare and Medicaid Services (CMS) for Integrated Care for Medicare and Medicaid Beneficiaries
  - o Analyzed data to support Integrate Care for Medicare-Medicaid Enrollees
  - Explored opportunities under the Affordable Care Act (ACA), including Balancing Incentive Program and Community First Choice for Medicaid Enrollees, 1915(i) and Essential Health Benefit Medicaid Benchmark Plan Habilitation Option
  - Planned for Focused Stakeholder sessions for the Integrated Care for Medicare and Medicaid Beneficiaries initiative
  - o Participated in the Integrated Care Resource Center (ICRC) Study Hall Call series
- Improve the coordination of all publicly-funded long-term care services and supports, by focusing on the needs of beneficiaries whose care results in high costs
  - Monitored interventions in *Communities of Care* for high utilizers enrolled in the State's managed care health plan delivery system (RIte Care and Rhody Health Partners participating Health Plans and the State's Primary Care Case Management (PCCM) delivery system (Connect Care Choice )

- Commenced the development of the program evaluation of the *Communities of Care* initiative
- o Continued the mailing of the brochures for the Communities of Care initiative
- Implemented targeted interventions for high utilizers of pharmacy benefits in the State's Medicaid FFS and managed care delivery systems
- Implemented the pain management benefit
- Implemented streamlined improvements to the care planning assessment tools
- Transitioned Connect Care members into a comprehensive delivery system, either Connect Care Choice or Rhody Health Partners
- Improve the coordination of all publicly funded long-term care services and supports, by revising the Sherlock Plan (Rhode Island's Medicaid buy-in program for adults with disabilities who seek to gain or maintain employment while still retaining health coverage.)
  - Issued regulatory changes to the Sherlock Plan to improve program participation
  - Included the Sherlock Plan in the Demonstration Proposal to the Centers for Medicare and Medicaid Services (CMS) for Integrated Care for Medicare and medicaid Beneficiaries
  - Exploring opportunities to aligning efforts under a recently Health Care Innovation grant award "Living Rite-A Disruptive Solution for Management of Chronic Care Disease (a focus on adults with disabilities: intellectual and developmental diagnoses and dementia patients with 2 or more chronic conditions)
- Analyze Medicaid Managed Long Term Care models
  - Participated in the CHCS-TA initiative, Implementing Innovations in Long-term Supports and Services (LTSS), funded by SCAN Foundation
  - Continued developing the LTSS models for the Integrated Care for Medicare and Medicaid beneficiaries
  - o Researched best practices and met with key informants
- Promote the adoption of "Medical Homes"
  - Monitoring the implementation of the two *Health Homes for Medicaid Enrollees* with Chronic Conditions Initiatives
  - o Participated in the statewide CSI Rhode Island Medical Home Project
  - Exploring opportunities for additional Health Home models of care for additional populations
- Promote the adoption of electronic health records
  - Continued implementing activities under the DRA Medicaid Transformation Grant

- Continued the voluntary enrollment of Medicaid beneficiaries in Rhode Island Medicaid's **current***care* electronic medical record (EMR)
- Implemented the process for EMR funding for Medicaid providers
- o Implemented activities for P-APD (IT Global Waiver and MITA Planning)
- Reviewed responses to the RFP for Transition, Enhancement, Operation and Maintenance of the Medicaid Management Information System (MMIS)
- Monitored the utilization of the statewide web-based, real-time inventory of LTCSS, RIte Resources
- Participate in Health Insurance Exchange Planning
  - Participated in the Health Insurance Exchange Planning Grant activities
  - Participated in the Regional Health Insurance Exchange Planning Grant activities
  - Issued RFP for the United Health Infrastructure, the state's health benefits exchange and integrated eligibility system (HIX/IES)
  - Participated in the planning of the Essential Health Benefits benchmark plan development
  - Analyzed options for Essential Health Benefits Medicaid Benchmark plan and Basic Health Plan Option
- Implement competitive selective contracting procurement methodologies to assure that the State obtains the highest value and quality of services for its beneficiaries at the best price
  - Monitored implementation of the new initiatives in the capitated Medicaid managed care program, focusing on selective contracting strategies
  - Analyzed value-based purchasing strategies for the Managed LTC under the Integrated Care for Medicare and Medicaid beneficiaries and Medicaid-only beneficiaries opportunities
  - Continued development of selective contracts with a Community Health Care Team for under an Enhanced PPCM model for dually eligible and Medicaid-only populations
- Develop and implement procurement strategies that are based on acuity level and the needs of beneficiaries
  - Reviewed opportunities for selective contracting strategies as part of the implementation of the SFY 2012 budget initiatives
  - Developed opportunities for selective contracting for SFY 2013 budget initiatives
  - Continued to refine recommendations for long-term care acuity adjustments to meet budget targets
  - Continued planning of the implementation of the RI Nursing Facility Payment Methodology refinements

- Continue to execute the State's comprehensive communications strategy to inform stakeholders (consumers and families, community partners, and State and Federal agencies) about the Global Waiver
  - Convened three meetings with the Global Waiver Task Force on 04/23/2012, 05/21/2012 and 06/25/2012
  - Convened the quarterly meeting of the Rhode Island Medicaid Medical Advisory Committee (MCAC) on 06/06/2012
  - To promote transparency, meeting notes and agenda for the Global Waiver Task Force and the Rhode Island Medicaid Medical Advisory Committee (MCAC) were posted on the EOHHS' Web site
  - Posted on the EOHHS website information on the Integrated Care for Medicare and Medicaid Beneficiaries, the Medicaid Senate Report and press releases related to the closure of a Nursing Facility
  - Posted EOHHS Notice of Proposed Rulemaking and Policy Changes in April 2012 and May 2012

# <u>Key Activities</u> for the reporting period July 1, 2012 – September 30, 2012 are outlined below.

- Ensure appropriate utilization of institutional services and facilitate access to community-based services and supports by changing the clinical level of care determination process for eligibility for Medicaid-funded long-term care from institutional to needs-based
  - As of September 30, 2012, a total of 1620 Level of Care (LOC) assessments had been completed, resulting in the following determinations: Highest LOC = 1,048; High LOC = 468; and Preventive LOC = 96. Eight (8) individuals did not meet a LOC.
- Ensure the appropriate utilization of institutional services and facilitate access to community-based services and supports by designing and implementing a Nursing Facility Transition project to identify individuals who could be safely discharged from the nursing home to a community-based setting
  - Safely transitioned a total of 1,153 individuals to date to a community setting in the Nursing Facility Transition program and the MFP program
  - **140 Nursing Home Transition referrals** were made to the Office of Community (OCP) Programs during Q-1 of SFY 2013
  - **30 individuals** were transitioned to a community setting during the reporting quarter. Of the 30 individuals, 7 were enrolled in the MFP demonstration
  - Provided ongoing training of State staff in the EOHHS Office of Community Programs, DHS Long Term Care, and the DEA Home and Community Care
  - Ongoing monitoring of the use of protocols for weekend discharges and inpatient diversion discharges to nursing facilities

- Tracked Nursing Facility Diversions associated with level of care (LOC) assessments and diversions made by the Connect Care Choice program
- Aligned planning activities under the *Money Follows the Person* with the Nursing Home Transition Program
- Convened *Money Follows the Person* Steering Committee and subcommittees in September 2012
- Submitted the marketing materials to CMS for review and granted approval by CMS
- Sent marketing materials to production
- o Continued development of reporting processes for the MFP initiative
- Expand access to community-based services and supports by implementing a preventive level of care (LOC)
  - During Q-4 of SFY 2012, **96 individuals met the Preventive Level of Care** and received services
  - Explored opportunities for a proposed expansion of Respite Services and transition services with funding available under the *Money Follows the Person* Demonstration Grant
- Expand access to community-based services and supports by providing access to Shared Living for the elderly and adults with physical disabilities
  - Enrolled 77 individuals in the EOHHS Shared Living program as of September 30, 2012
  - Completed the following activities for the enrolled individuals: made home visits, conducted level of care (LOC) assessments, developed and approved service and safety plans, carried out caregiver BCI background checks, and provided training for caregivers
- Expand access to community-based services and supports, focusing upon home health care, assisted living, and adult day services
  - Continued planning efforts under the *Money Follows the Person* Demonstration Grant
  - o Continued transitions under the Money Follows the Person Demonstration
  - o Participated in regular Money Follows the Person Technical Assistance sessions
  - Worked with the Assisted Living Trade Organization to identify assisted living facilities that would meet the CMS definition as a "qualified residence" under the *Money Follows the Person* Demonstration Grant application
  - Continued planning for the *Money Follows the Person* Rebalancing Demonstration (MFP) 2012 Aging and Disability Resource Center (ADRC) Supplemental Funding
  - Continued to explore opportunities for Affordable Care Act (ACA) funding to support expanding the Home Care initiatives
  - Continued to explore acuity-based funding for adult day services

- Approval granted to hire state staff to support the MFP demonstration and housing coordinator activities
- Drafted scope of work for 24/7 Emergency Back-up Plan coverage
- Posted job descriptions and interviewed candidates for the positions
- Improve the coordination of all publicly-funding long-term care services and supports through the EOHHS' Assessment and Coordination Organization (ACO)
  - Continued cross-departmental planning for Long Term Care Consolidation
  - Continued cross-departmental planning for state and federal opportunities for Integrated Care for Medicare and Medicaid Beneficiaries and Managed Long Term Care for Medicaid-only beneficiaries
  - Convened cross-departmental overview of the Consumer Assistance Office and opportunities to include tenants of the Balancing Incentive Program and ADRC
  - On-going discussions with the CMS CCMI team to discuss progress on demonstration proposal submitted under the Financial Models to Support State Efforts to Integrate Care for Medicare-Medicaid Enrollees
  - Continued to analyzed data to support Integrate Care for Medicare-Medicaid Enrollees
  - o Continued planning for the MFP activities within the Integrated Care Initiative
  - Continued to explore opportunities under the Affordable Care Act (ACA), including Balancing Incentive Program and Community First Choice for Medicaid Enrollees, 1915(i) and Essential Health Benefit Medicaid Benchmark Plan Habilitation Option
  - Executed Focused Stakeholder sessions for the Integrated Care for Medicare and Medicaid Beneficiaries initiative
  - Participated in the Integrated Care Resource Center (ICRC) Study Hall Call series
  - Commenced Medicaid strategic planning for Health Reform under the ACA and the renewal of the 1115 Demonstration wavier with Technical Assistance from CHCS
  - Hosted a Strategic Planning Summit with representatives from the EOHHS agencies, Governor's Office, Lt. Governor's Office, Department of Administration, Office of Health Insurance Commissioner, RI State Senate and House Representatives to identify key focus areas for the Strategic work plan and opportunities for streamlined processes.
  - Participated in the development of the RI's State Innovation Models Initiative
  - Developed and submitted a proposal to the Administration on Aging under the Affordable Care Act-Aging and Disability Resource Center Part A grant, RI Enhanced ADRC Options Counseling System. The proposal was not selected by AoA.
  - Developed and submitted a proposal to CMS for the Adult Medicaid Quality Grant, Measuring and Improving the Quality of Care in Medicaid
  - Examined opportunity under the Demonstration Grant for Testing Experience and Functional Tools (TEFT) in Community-Based Long Term Services and Supports

- Improve the coordination of all publicly-funded long-term care services and supports, by focusing on the needs of beneficiaries whose care results in high costs
  - Monitored interventions in *Communities of Care* for high utilizers enrolled in the State's managed care health plan delivery system (RIte Care and Rhody Health Partners participating Health Plans and the State's Primary Care Case Management (PCCM) delivery system (Connect Care Choice )
  - Finalizing the program evaluation of the *Communities of Care* initiative for the RIte Care and Rhody Health Partners programs
  - Commenced the program evaluation of the *Communities of Care* initiative for the Connect Care Choice program
  - Continued the mailing of the brochures for the *Communities of Care* initiative
  - Implemented targeted interventions for high utilizers of pharmacy benefits in the State's Medicaid FFS and managed care delivery systems
  - Monitored the implementation of the pain management benefit
  - Implemented streamlined improvements to the care planning assessment tools
  - Transitioned Connect Care members into a comprehensive delivery system, either Connect Care Choice or Rhody Health Partners
- Improve the coordination of all publicly funded long-term care services and supports, by revising the Sherlock Plan (Rhode Island's Medicaid buy-in program for adults with disabilities who seek to gain or maintain employment while still retaining health coverage.)
  - Continued to explore opportunities to aligning efforts under a recently Health Care Innovation grant award "Living Rite-A Disruptive Solution for Management of Chronic Care Disease (a focus on adults with disabilities: intellectual and developmental diagnoses and dementia patients with 2 or more chronic conditions)
  - Continued to explore opportunities to align the Sherlock Plan with the Integrated Care Initiative
- Analyze Medicaid Managed Long Term Care models
  - Participated in the CHCS-TA initiative, Implementing Innovations in Long-term Supports and Services (LTSS), funded by SCAN Foundation
  - Continued developing the LTSS models for the Integrated Care for Medicare and Medicaid beneficiaries
  - o Researched best practices and met with key informants
  - Convened stakeholder meeting focused on Services and Supports, Outreach and Information and Oversight, Monitoring and Continuous Improvement
  - Researched Quality Monitoring and Oversight metrics and prepared a inventory of measures across six domains
- Promote the adoption of "Medical Homes"

- Monitoring the implementation of the two *Health Homes for Medicaid Enrollees* with Chronic Conditions Initiatives
- o Participated in the statewide CSI Rhode Island Medical Home Project
- Exploring opportunities for additional Health Home models of care for additional populations
- o Examining Medical Home models for the Integrated Care Initiative
- Included promotion of Medical Home models in the CMS State Innovation Models Demonstration proposal
- Promote the adoption of electronic health records
  - Finalized activities under the DRA Medicaid Transformation Grant
  - Continued the voluntary enrollment of Medicaid beneficiaries in Rhode Island Medicaid's **current***care* electronic medical record (EMR)
  - Monitoring the EMR funding for Medicaid providers
  - Monitored activities for P-APD (IT Global Waiver and MITA Planning)
  - Commenced negotiations with selected vendor for the RFP for Transition, Enhancement, Operation and Maintenance of the Medicaid Management Information System (MMIS)
  - Monitored the utilization of the statewide web-based, real-time inventory of LTCSS, RIte Resources
- Participate in Health Insurance Exchange Planning
  - Participated in the Health Insurance Exchange Planning Grant activities
  - o Participated in the Regional Health Insurance Exchange Planning Grant activities
  - Reviewed responses to the RFP for the United Health Infrastructure, the state's health benefits exchange and integrated eligibility system (HIX/IES)
  - Participated in the planning of the Essential Health Benefits benchmark plan development
  - Continued to analyze options for Essential Health Benefits Medicaid Benchmark plan, Medicaid Expansion and the Basic Health Plan Option
- Implement competitive selective contracting procurement methodologies to assure that the State obtains the highest value and quality of services for its beneficiaries at the best price
  - Monitored implementation of the initiatives in the capitated Medicaid managed care program, focusing on selective contracting strategies
  - Analyzed value-based purchasing strategies for the Managed LTC under the Integrated Care for Medicare and Medicaid beneficiaries and Medicaid-only beneficiaries opportunities

- Develop and implement procurement strategies that are based on acuity level and the needs of beneficiaries
  - Reviewed opportunities for selective contracting strategies as part of the development of the SFY 2014 budget initiatives
  - Continued to refine recommendations for long-term care acuity adjustments to meet budget targets
  - Continued planning of the implementation of the RI Nursing Facility Payment Methodology refinements
- Continue to execute the State's comprehensive communications strategy to inform stakeholders (consumers and families, community partners, and State and Federal agencies) about the Global Waiver
  - Convened three meetings with the Global Waiver Task Force on 07/23/2012 and 09/24/2012
  - Convened the quarterly meeting of the Rhode Island Medicaid Medical Advisory Committee (MCAC) on 09/05/2012
  - To promote transparency, meeting notes and agenda for the Global Waiver Task Force and the Rhode Island Medicaid Medical Advisory Committee (MCAC) were posted on the EOHHS' Web site
  - Posted on the EOHHS website information on the Integrated Care for Medicare and Medicaid Beneficiaries and Statutory Changes to Medicaid Intercept and Estate Recoveries
  - Posted EOHHS Notice of Proposed Rulemaking and Policy Changes in August 2012 relating to Personal Choice Program and Post-Eligibility Treatment of Income
  - Commenced efforts to re-design the EOHHS website to improve communications and transparency

## <u>Key Activities</u> for the reporting period October 1, 2012 – December 31, 2012 are outlined below.

- Ensure appropriate utilization of institutional services and facilitate access to community-based services and supports by changing the clinical level of care determination process for eligibility for Medicaid-funded long-term care from institutional to needs-based
  - As of December 31, 2012, a total of 1,485 Level of Care (LOC) assessments had been completed, resulting in the following determinations: Highest LOC = 939; High LOC = 452; and Preventive LOC = 78. Sixteen (16 individuals did not meet a LOC.
- Ensure the appropriate utilization of institutional services and facilitate access to community-based services and supports by designing and implementing a Nursing

Facility Transition project to identify individuals who could be safely discharged from the nursing home to a community-based setting

- Safely transitioned a total of 1,184 individuals to date to a community setting in the Nursing Facility Transition program and the MFP program
- **163 Nursing Home Transition referrals** were made to the Office of Community (OCP) Programs during Q-2 of SFY 2013
- **31 individuals** were transitioned to a community setting during the reporting quarter. Of the 31 individuals, 12 were enrolled in the MFP demonstration
- Ongoing monitoring of the use of protocols for weekend discharges and inpatient diversion discharges to nursing facilities
- Aligned planning activities under the *Money Follows the Person* with the Nursing Home Transition Program
- Convened *Money Follows the Person* Steering Committee and subcommittees in December 2012
- Produced and distributed marketing materials
- Refined reporting processes for the MFP initiative
- Executed contract for Emergency Back-up and reporting of critical incidents
- Hired and trained new MFP program staff
- Planned development of housing strategy to increase housing capacity
- Expand access to community-based services and supports by implementing a preventive level of care (LOC)
  - During Q-2 of SFY 2013, **78 individuals met the Preventive Level of Care** and received services
  - Explored opportunities for a proposed expansion of Respite Services and transition services with funding available under the *Money Follows the Person* Demonstration Grant
- Expand access to community-based services and supports by providing access to Shared Living for the elderly and adults with physical disabilities
  - Enrolled 75 individuals in the EOHHS Shared Living program as of December 31, 2012
  - Completed the following activities for the enrolled individuals: made home visits, conducted level of care (LOC) assessments, developed and approved service and safety plans, carried out caregiver BCI background checks, and provided training for caregivers
- Expand access to community-based services and supports, focusing upon home health care, assisted living, and adult day services
  - Continued planning efforts under the *Money Follows the Person* Demonstration Grant
  - o Continued transitions under the Money Follows the Person Demonstration

- o Participated in regular Money Follows the Person Technical Assistance sessions
- Continued worked with the Assisted Living Trade Organization to identify assisted living facilities that would meet the CMS definition as a "qualified residence" under the *Money Follows the Person* Demonstration Grant application
- Posted position for the Chief of the Consumer Assistance Program under the Money Follows the Person Rebalancing Demonstration (MFP) 2012 Aging and Disability Resource Center (ADRC) Supplemental Funding
- Continued to explore opportunities for Affordable Care Act (ACA) funding to support expanding the Home Care initiatives
- Continued to explore acuity-based funding for adult day services, including the array of services provided under adult day services
- Hired state staff to support the MFP demonstration and housing coordinator activities
- Improve the coordination of all publicly-funding long-term care services and supports through the EOHHS' Assessment and Coordination Organization (ACO)
  - Continued cross-departmental planning for Long Term Care Consolidation under the Integrated Care Initiative and the Unified Health Infrastructure Project (UHIP)
  - Continued cross-departmental planning for state and federal opportunities for Integrated Care for Medicare and Medicaid Beneficiaries and Managed Long Term Care for Medicaid-only beneficiaries
  - On-going discussions with the CMS CCMI team to discuss progress on demonstration proposal submitted under the Financial Models to Support State Efforts to Integrate Care for Medicare-Medicaid Enrollees
  - Continued to analyzed data to support Integrate Care for Medicare-Medicaid Enrollees
  - Continued planning for the MFP activities within the Integrated Care Initiative
  - Continued to explore opportunities under the Affordable Care Act (ACA), including Balancing Incentive Program and Community First Choice for Medicaid Enrollees, 1915(i) and Essential Health Benefit Medicaid Benchmark Plan Habilitation Option
  - Incorporated feedback from Focused Stakeholder sessions for the Integrated Care for Medicare and Medicaid Beneficiaries initiative into the program design
  - Interviewed members receiving community based LTSS to gather information to inform the design and development of the Integrated Care Initiative
  - o Participated in the Integrated Care Resource Center (ICRC) Study Hall Call series
  - Commenced Medicaid strategic planning for Health Reform under the ACA and the renewal of the 1115 Demonstration wavier with Technical Assistance from CHCS
  - o Submitted RI's State Innovation Models Initiative proposal
  - Responded to additional questions on the proposal to CMS for the Adult Medicaid Quality Grant, Measuring and Improving the Quality of Care in Medicaid
  - Provided feedback to CMS on the opportunity under the Demonstration Grant for Testing Experience and Functional Tools (TEFT) in Community-Based Long Term Services and Supports

- Improve the coordination of all publicly-funded long-term care services and supports, by focusing on the needs of beneficiaries whose care results in high costs
  - Monitored interventions in *Communities of Care* for high utilizers enrolled in the State's managed care health plan delivery system (RIte Care and Rhody Health Partners participating Health Plans and the State's Primary Care Case Management (PCCM) delivery system (Connect Care Choice )
  - Presented a report on the program evaluation of the *Communities of Care* initiative for the RIte Care and Rhody Health Partners programs
  - Continued the program evaluation of the *Communities of Care* initiative for the Connect Care Choice program
  - o Continued the mailing of the brochures for the Communities of Care initiative
  - Monitored the targeted interventions for high utilizers of pharmacy benefits in the State's Medicaid FFS and managed care delivery systems
  - Monitored the implementation of the pain management benefit
  - Monitored the implementation of the improvements to the care planning assessment tools
  - Interviewed individuals transitioned Connect Care members to ensure the transition went smoothly
  - Participated in the development of the Alzheimer's State Plan
- Improve the coordination of all publicly funded long-term care services and supports, by revising the Sherlock Plan (Rhode Island's Medicaid buy-in program for adults with disabilities who seek to gain or maintain employment while still retaining health coverage.)
  - Continued to explore opportunities to aligning efforts under a recently Health Care Innovation grant award "Living Rite-A Disruptive Solution for Management of Chronic Care Disease (a focus on adults with disabilities: intellectual and developmental diagnoses and dementia patients with 2 or more chronic conditions)
  - Continued to explore opportunities to align the Sherlock Plan with the Integrated Care Initiative to facilitate enrollment
- Analyze Medicaid Managed Long Term Care models
  - Participated in the CHCS-TA initiative, Implementing Innovations in Long-term Supports and Services (LTSS), funded by SCAN Foundation
  - Continued developing the LTSS models for the Integrated Care for Medicare and Medicaid beneficiaries
  - Researched best practices and met with key informants
  - Discussed inventory of proposed Quality Monitoring and Oversight measures across six domains
  - o Identified quality measures and process measure for the Integrated Care Initiative

- Promote the adoption of "Medical Homes"
  - Monitored the two *Health Homes for Medicaid Enrollees with Chronic Conditions Initiatives*
  - Participated in the statewide CSI/Beacon Rhode Island Medical Home Project
  - Explored opportunities for additional Health Home models of care for additional populations
  - Examined Medical Home models for the Integrated Care Initiative
  - Included promotion of Medical Home models in the CMS State Innovation Models Demonstration proposal and the Integrated Care Initiative
  - Launched the Federally Qualified Health Center (FQHC) quality reporting initiative for FQHC's qualified as NCQA or JCAHO Patient Centered Medical Homes
  - Began planning of the Primary Care Provider payment increase scheduled for January 2013 implementation
- Promote the adoption of electronic health records
  - Drafted the final reporting under the DRA Medicaid Transformation Grant
  - Continued the voluntary enrollment of Medicaid beneficiaries in Rhode Island Medicaid's **current***care* electronic medical record (EMR)
  - Included adoption of **current***care* in the program design for the Integrated Care Initiative
  - Monitoring the EMR funding for Medicaid providers
  - o Monitored Medicaid providers achievement of Meaningful Use
  - Participated in 13 state collaborative Medicaid Assistance Provider Incentive Repository (MAPIR) program management tool to support Meaningful Use
  - Monitored activities for P-APD (IT Global Waiver and MITA Planning)
  - Executed the contract with selected vendor for the RFP for Transition, Enhancement, Operation and Maintenance of the Medicaid Management Information System (MMIS)
  - Monitored the utilization of the statewide web-based, real-time inventory of LTCSS, RIte Resources
  - Explored opportunities for a care management portal, Atlantes, under the new MMIS
  - Exploring opportunities for Telehealth
  - Conducted webinar introducing Medical Assistance Intercept System (MAIS)
  - Commenced development of the RFP for the Enhanced Fraud, Waste and Abuse and Improper Payment Surveillance and Detection Capability
- Participate in Health Insurance Exchange Planning
  - Participated in the Health Insurance Exchange Planning Grant activities

- Participated in the Regional Health Insurance Exchange Planning Grant activities
- Negotiated contract with selected vendor for the RFP for the United Health Infrastructure Project, the state's health benefits exchange and integrated eligibility system (HIX/IES)
- Participated in the planning of the Essential Health Benefits benchmark plan development
- Continued to analyze options for Essential Health Benefits Medicaid Benchmark plan, Medicaid Expansion and the Basic Health Plan Option
- Implement competitive selective contracting procurement methodologies to assure that the State obtains the highest value and quality of services for its beneficiaries at the best price
  - Monitored implementation of the initiatives in the capitated Medicaid managed care program, focusing on selective contracting strategies
  - Analyzed value-based purchasing strategies for the Managed LTC under the Integrated Care for Medicare and Medicaid beneficiaries and Medicaid-only beneficiaries opportunities
- Develop and implement procurement strategies that are based on acuity level and the needs of beneficiaries
  - Reviewed opportunities for selective contracting strategies as part of the development of the SFY 2014 budget initiatives
  - Continued to refine recommendations for long-term care acuity adjustments to meet budget targets
  - Continued planning of the implementation of the RI Nursing Facility Payment Methodology refinements
- Continue to execute the State's comprehensive communications strategy to inform stakeholders (consumers and families, community partners, and State and Federal agencies) about the Global Waiver
  - Convened three meetings with the Global Waiver Task Force on 10/22/2012, 11/26/2012 and 12/17/2012
  - Decision made to request 1115 Demonstration Waiver extension
  - Presented overview of achievements made under the Global Waiver and solicited input from Taskforce for the 1115 Demonstration Waiver extension request
  - o Identified timeline for 1115 Demonstration Waiver renewal and public process
  - Convened the quarterly meeting of the Rhode Island Medicaid Medical Advisory Committee (MCAC) on 12/05/2012
  - To promote transparency, meeting notes and agenda for the Global Waiver Task Force and the Rhode Island Medicaid Medical Advisory Committee (MCAC) were posted on the EOHHS' Web site

- Posted on the EOHHS website information on the Integrated Care for Medicare and Medicaid Beneficiaries
- Posted the following reports to the EOHHS websites:
  - o Monitoring Quality & Access in RIte Care and Rhody Health Partners
  - Assessing & Improving Quality of Managed Care Services
  - o Global Waiver Quarterly Report July September 2012
- Posted EOHHS Notice of Proposed Rulemaking and Policy Changes in October and December
- Continued efforts to re-design the EOHHS website to improve communications and transparency
- Posted Medicaid Provider updates in October, November and December 2012

#### Section III

<u>Key analytic highlights on the progress of the Global Waiver</u> based on performance during the reporting period January 1, 2012 – December 31, 2012.

## <u>Key analytic highlights on the progress of the Global Waiver</u> based on performance during the First Quarter of the SFY 2012 (July 1, 2011 – September 30, 2011).

A. The number of new applicants found eligible for Medicaid funded long-term care services, as well as the basis for the eligibility determination, including level of clinical need and any HIPAA compliant demographic data about such applicants.

There are numerous pathways that lead applicants to Rhode Island Medicaid for longterm care (LTC) eligibility determinations. Major sources of referrals for Medicaid LTC eligibility determinations include hospitals, nursing facilities, and community-based programs. These avenues are discussed further in Item L. In order to be approved for Medicaid LTC coverage, applicants must meet an explicit set of financial and clinical eligibility criteria.

The following table outlines the number of Medicaid LTC applicants who were deemed to be eligible for Medicaid LTC during the First Quarter of SFY 2012 (July 1, 2011 – September 30, 2011). The following tables represent a "point-in-time" snapshot of the number of approved applications for Medicaid LTC coverage. InRhodes, the State's Medicaid eligibility system, is the source of the following statistics. This information has been provided by month for Q-1 of SFY 2012.

Month	Long-Term Care Approvals
July 2011	243
August 2011	249
September 2011	258
Total for Q-1, SFY 2012	750

<b>RI MEDICAID:</b>	Medicaid Long-term Care Acceptances (Approvals), Q-1, SFY
	2012

Source: InRhodes

B. The number of new applicants found ineligible for Medicaid funded long-term care services, as well as the basis for the determination of ineligibility, including whether ineligibility resulted from failure to meet financial or clinical criteria, and any HIPAA compliant demographic data about such applicants.

In order to be approved for Medicaid LTC coverage, applicants must meet an explicit set of financial and clinical eligibility criteria. The following table outlines the number of Medicaid LTC applicants who were found ineligible during the First Quarter of SFY 2012 (July 1, 2011 – September 30, 2011). InRhodes, the State's Medicaid eligibility system, is the source of the following denial statistics. The number of denials documented below represents a "point-in-time" snapshot of activity. This information has been provided by month for Q-1 of SFY 2012.

<b>RI MEDICAID: Medicaid Long-ter</b>	rm Care Denials, Q-1, SFY 2012
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Month	Long-Term Care Denials				
July 2011	49				
August 2011	39				
September 2011	50				
Total for Q-1, SFY 2012	138				

Source: InRhodes

In comparing the quarterly total to prior intervals, it was noted that the total number of LTC denials for the First Quarter of SFY 2012 (n = 138) was similar to that which was demonstrated in the First Quarter of SFY 2011 (n = 136)<sup>2</sup>. Fewer denials were seen in Q-1 of SFY 2012 in comparison to the Fourth Quarter of SFY 2011 (n = 185)<sup>3</sup>.

<sup>&</sup>lt;sup>2</sup> The Rhode Island Executive Office of Health and Human Services. (June 30, 2011). *Report to the Rhode Island General Assembly, Senate Committee on Health and Human Services, Designated Medicaid Information*, July 1, 2010 – September 30, 2010 and October 1, 2010 – December 31, 2010 (p. 10).

<sup>&</sup>lt;sup>3</sup> The Rhode Island Executive Office of Health and Human Services. (December 15, 2011). *Report to the Rhode Island General Assembly, Senate Committee on Health and Human Services, Designated Medicaid Information, April 1, 2011 – June 30, 2011 (p. 10).* 

C. The number of Medicaid beneficiaries, by age, over and under 65 years, served in institutional and home and community-based long-term care settings, by provider and service type and/or delivery system as applicable, including: nursing facilities, home care, adult day services for elders and persons with disabilities, assisted living, personal attendant and homemaker services, PACE, public and private group homes for persons with developmental disabilities, in-home support services for persons with developmental disabilities, behavioral health group home, residential facility and institution, and the number of persons in supported employment.

Two data sources have been queried to produce the data pertaining to the number of Medicaid beneficiaries, stratified according to two age groups (less than 65 years of age and greater than or equal to 65 years of age) who were served in institutional and home and community-based long-term care settings, by provider and service type and/or delivery system during the First Quarter of SFY 2012 (July 1, 2011 – September 30, 2011).

<u>Data Sources</u>: Using the EOHHS Data Warehouse, information was extracted from the Medicaid Management Information System (MMIS) to produce counts of the number of Medicaid beneficiaries who received LTC services that are administered by the RI Division of Elderly Affairs and RI Medicaid. A second database was used to calculate the number of Medicaid beneficiaries who received LTC services that are administered by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH).

<u>The Number of Medicaid Beneficiaries Served in Institutional and Home and</u> <u>Community-based Long-term Care Settings, Q-1, SFY 2012 (RI DEA)</u>: The first set of tables quantifies the number (or count) of individuals who received LTC services provided under the auspices of the Rhode Island Division of Elderly Affairs (RI DEA) during the First Quarter of SFY 2012 (July 1, 2011 – September 30, 2011).

Units of service have been defined as follows for the DEA's set of services:

DEA. LTC Service Type and Corresponding Ont of Service				
Service Type	Unit of Service			
Assisted Living	Per Diem (Per Day)			
Case Management	Per 15-Minute Intervals			
Personal Care/Homemaker	Per 15-Minute Intervals			

**DEA: LTC Service Type and Corresponding Unit of Service** 

The following set of tables which documents the number of Medicaid beneficiaries has been stratified by participants' age group for the following lines of service which are administered by the RI DEA: Assisted living; case management, and personal care/homemaker. This information has been stratified by month and by age group.

Sourc	Source: EOHHS Data Warehouse: MMIS Claim Universe J		Jul		Aug		Sep		Q-1, S	FY 2012
Repor	ting Period: Date of Service		2011		2011		2011			
Dept.	Service Type	Age Group	Count	Units	Count	Units	Count	Units	Count	Units
	Assisted Living	Under 65	50	1,520	47	1,448	45	1,334	142	4,302
		65 and Older	235	7,182	224	6,790	203	5,913	662	19,885
DEA	Assisted Living	Service Type Subtotals:	285	8,702	271	8,238	248	7,247	804	24,187
	Case Management	Under 65	36	196	26	118	40	145	102	459
		65 and Older	434	2,132	431	2,316	406	1,977	1,271	6,425
DEA	Case Management	Service Type Subtotals:	470	2,328	457	2,434	446	2,122	1,373	6,884
	Personal Care/Homemaker	65 and Older	410	111,041	410	113,167	403	108,357	1,223	332,565
DEA	Personal Care/Homemaker	Service Type Subtotals:	410	111,041	410	113,167	403	108,357	1,223	332,565
DEA		Grand Total:		122,071		123,839		117,726		363,636

Please refer to Item G for a discussion about the DEA's Adult Day Care and Home Care Program, which is otherwise known as the "Co-pay" Program.

<u>The Number of Medicaid Beneficiaries Served in Institutional and Home and</u> <u>Community-based Long-term Care Settings, Q-1, SFY 2012 (RI Medicaid)</u>: The second set of tables shows the number (or count) of individuals who received LTC services through Rhode Island Medicaid during the First Quarter of SFY 2012. This information reflects incurred dates of service (July 1, 2011 through September 30, 2011) and has been stratified according to the two age groups (less than 65 years of age and greater than or equal to 65 years of age) as requested.

Units of service have been defined in the following manner.

Service Type	Unit of Service
Adult Day	Per Diem (Per Day)
Assisted Living	Per Diem (Per Day)
Case Management	Per 15 Minute Intervals
Home Health Agency	Mixed*
Hospice	Per Diem (Per Day)
Nursing Facility	Per Diem (Per Day)
Personal Care/Homemaker	Per 15-Minute Intervals
Shared Living	Per Diem (Per Day)
Tavares Pediatric Center	Per Diem (Per Day)

**RI Medicaid: LTC Service Type and Corresponding Unit of Service** 

The description of the units of service for home health has been highlighted with an asterisk (\*) because of its "mixed" designation. Two types of home health services (home health aide and skilled (registered nurse/RN) nursing care) have different units of services. Depending upon the procedure code used, home health aide services are quantified in 15-minute or 30-minute units of service whereas skilled nursing services provided by a registered nurse are counted on a per visit basis.

Information which documents the number of Medicaid beneficiaries who were served has been stratified by participants' age group for the following lines of service which are administered by RI Medicaid: Adult day care; assisted living; case management; home health agency; hospice; nursing facility; personal care/homemaker; shared living; and Tavares Pediatric Center. This information has been stratified by month and by age group. Data tables are shown below, with information organized by month for the First Quarter of SFY 2012.

Source: EOHHS Data Warehouse: MMIS Claim Universe			Jul		Aug		Sep		Q-1, S	FY 2012
Reporting Period: Date of Service			2011		2011		2011			
Dept.	Service Type	Age Group	Count	Units	Count	Units	Count	Units	Count	Units
EOHHS	Adult Day Care	Under 65	253	3,510	262	3,510	261	3,218	776	10,238
		65 and Older	238	3,307	239	3,523	242	3,404	719	10,234
EOHHS	Adult Day Care	Service Type Subtotals:	491	6,817	501	7,033	503	6,622	1,495	20,472
	Assisted Living	Under 65	12	368	11	340	11	313	34	1,021
		65 and Older	150	4,451	141	4,243	140	4,050	431	12,744
EOHHS	Assisted Living	Service Type Subtotals:	162	4,819	152	4,583	151	4,363	465	13,765
	Case Management	Under 65	270	562	257	408	710	969	1,237	1,939
		65 and Older	106	556	110	582	110	505	326	1,643
EOHHS	Case Management	Service Type Subtotals:	376	1,118	367	990	820	1,474	1,563	3,582
	Hospice	Under 65	47	1,215	46	1,057	33	964	126	3,236
		65 and Older	553	14,525	540	14,170	498	13,096	1,591	41,791
EOHHS	Hospice	Service Type Subtotals:	600	15,740	586	15,227	531	14,060	1,717	45,027
	Nursing Facility	Under 65	560	15,973	557	15,804	539	15,266	1,656	47,043
		65 and Older	5,071	150,438	5,006	148,651	5,014	144,220	15,091	443,309
EOHHS	Nursing Facility	Service Type Subtotals:	5,631	166,411	5,563	164,455	5,553	159,486	16,747	490,352
	Personal Care/Homemaker	Under 65	1,002	278,985	1,005	284,692	1,027	271,961	3,034	835,638
		65 and Older	1,255	352,685	1,261	364,335	1,273	347,998	3,789	1,065,018
EOHHS	Personal Care/Homemaker	Service Type Subtotals:	2,257	631,670	2,266	649,027	2,300	619,959	6,823	1,900,656
	Shared Living Agency	Under 65	14	786	15	886	15	900	44	2,572
		65 and Older	35	2,045	41	2,383	43	2,579	119	7,007
EOHHS	Shared Living Agency	Service Type Subtotals:	49	2,831	56	3,269	58	3,479	163	9,579
	Skilled Nursing	Under 65	204	2,803	215	3,500	212	2,836	631	9,139
		65 and Older	117	1,997	108	2,178	116	1,837	341	6,012
EOHHS	Skilled Nursing	Service Type Subtotals:	321	4,800	323	5,678	328	4,673	972	15,151
	Tavares Pediatric Center	Under 65	18	558	19	566	19	546	56	1,670
EOHHS	Tavares Pediatric Center	Service Type Subtotals:	18	558	19	566	19	546	56	1,670
EOHHS		Grand Total:		834,764		850,828		814,662		2,500,254

<u>The Number of Medicaid Beneficiaries Served by PACE, Q-1, SFY 2012 (RI Medicaid)</u>: Using the EOHHS Data Warehouse, information was extracted from the MMIS to produce counts of the number of individuals who participated in the PACE (Program of All Inclusive Care for the Elderly) program during the First Quarter of SFY 2012 (July 1, 2011 – September 30, 2011). Please refer to the data table shown on the following page. This information has been stratified by month and by age group.

Source:		EOHHS Data Wareho	a Mart	
Reporting Period:		Eligibility Period		
Dept.	Benefit Period	Program Description	Age Group	Person Count
EOHHS	7/1/2011	PACE PROGRAM	65 and Over	173
EOHHS		PACE PROGRAM	Under 65	37
	7/1/2011		Period Totals:	210
EOHHS	8/1/2011	PACE PROGRAM	65 and Over	171
EOHHS		PACE PROGRAM	Under 65	37
	8/1/2011		Period Totals:	208
EOHHS	9/1/2011	PACE PROGRAM	65 and Over	176
EOHHS		PACE PROGRAM	Under 65	37
	9/1/2011		Period Totals:	213
			Quarterly Total:	631

<u>The Number of Medicaid Beneficiaries Served in Institutional and Home and</u> <u>Community-based Long-term Care Settings, Q-1, SFY 2012 (RI BHDDH</u>): The following data have been provided by the Division of Developmental Disabilities on behalf of the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). As requested, this information has been stratified according to two age groups for participants for the following lines of service which are administered by the RI BHDDH: Day programs; homemaker services; public group homes for persons with developmental disabilities; private group homes for persons with developmental disabilities; family supports; shared living; supported employment; case management; prevocational and job development.

Data for the First Quarter of SFY 2012 (July 1, 2011 – September 30, 2011) have been provided on the following page. It should be noted that RI BHDDH implemented a new billing and authorization system on 07/01/2011 and providers now bill for each service based on unique HCPCS coding. An individual may receive both supported employment and day program services in the same reporting period. In the prior system it was coded as only supported employment or a day program. The current system reports present a clearer picture as to the number of individuals receiving actual supported employment, vocational rehab or day programs.

Source: RI BHDDH, Medicaid LTC Beneficiaries, Q-1, SFY 2012						
Dept.	Service Type	Age Group	# Served			
BHDDH	Day Programs	Under 65	2,774			
		Over 65	274			
BHDDH	Homemaker	Under 65	126			
		Over 65	9			
BHDDH	Public Group Homes	Under 65	137			
		Over 65	82			
BHDDH	Private Group Homes	Under 65	1,140			
		Over 65	164			
BHDDH	Community Supports	Under 65	1,064			
		Over 65	68			
BHDDH	Shared Living	Under 65	162			
		Over 65	13			
BHDDH	Supported Employment	Under 65	405			
		Over 65	8			
BHDDH	Case Management	Under 65	2,962			
		Over 65	266			
BHDDH	Transportation	Under 65	2,414			
		Over 65	213			
BHDDH	Prevocational	Under 65	192			
		Over 65	12			
BHDDH	Job Development	Under 65	41			
		Over 65	1			

D. Data on the cost and utilization of service units for Medicaid long-term care beneficiaries.

The following information has been organized by State agency and is based upon incurred (or the actual date when a service was delivered) dates of service for long-term care (LTC) services which were provided during the First Quarter of SFY 2012 (July 1, 2011 – September 30, 2011). By organizing these data by incurred dates of service rather than by paid dates, a much clearer picture of actual utilization is produced, one that shows how many beneficiaries received services and when the services were actually provided. This information has been stratified, as requested, according to two age groups (less than 65 years of age and greater than or equal to 65 years of age).

<u>Data Sources</u>: Because this report covers the early phase of the Global Waiver's implementation, two data sources have been used in producing the cost and utilization information which has been requested. The first data source is Rhode Island's Medicaid Management Information System (MMIS). Using the EOHHS Data Warehouse, information was extracted from the MMIS for the LTC services administered by the RI Division of Elderly Affairs and RI Medicaid.

A second data source was queried to produce the cost and utilization data for the LTC services which are administered by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). The database which is used by the Division of Developmental Disabilities (RI BHDDH) was queried to prepare the table which outlines LTC cost and utilization by BHDDH service line during the First Quarter of SFY 2012.

<u>Cost and Utilization Data, Q-1, SFY 2012 (RI DEA</u>): The following table provides an average cost per individual, as well as quarterly totals by DEA service line, for the two age groups during the First Quarter of SFY 2012.

Source: E	OHHS Data Warehouse: MMIS	Q-1, S	FY 20	012	
Reporting					
Dept.	Service Type	Age Group	Avg/Person/Mo	3 M	onth Totals
	Assisted Living	Under 65	\$ 923	\$	131,033
		65 and Older	\$ 836	\$	553,726
DEA	Assisted Living	Service Type Subtotals:	\$ 852	\$	684,760
	Case Management	Under 65	\$ 68	\$	6,885
		65 and Older	\$ 76	\$	96,375
DEA	Case Management	Service Type Subtotals:	\$ 75	\$	103,260
	Personal Care/Homemaker	65 and Older	\$ 1,372	\$	1,678,487
DEA	Personal Care/Homemaker	Service Type Subtotals:	\$ 1,372	\$	1,678,487
DEA		Grand Total:		\$	2,466,506

<u>Cost and Utilization Data, Q-1, SFY 2012 (RI Medicaid)</u>: The following table provides an average cost per individual, as well as quarterly totals by RI Medicaid service line, for the two age groups during the First Quarter of SFY 2012.

Source: E	Source: EOHHS Data Warehouse: MMIS Claim Universe				FY 2	2012
Reporting	Period: Date of Service					
Dept.	Service Type	Age Group	Avg/	Person/Mo	3 N	Ionth Totals
EOHHS	Adult Day Care	Under 65	\$	699	\$	542,369
		65 and Older	\$	754	\$	542,194
EOHHS	Adult Day Care	Service Type Subtotals:	\$	725	\$	1,084,562
	Assisted Living	Under 65	\$	1,259	\$	42,805
		65 and Older	\$	1,172	\$	504,935
EOHHS	Assisted Living	Service Type Subtotals:	\$	1,178	\$	547,740
	Case Management	Under 65	\$	85	\$	104,533
		65 and Older	\$	75	\$	24,426
EOHHS	Case Management	Service Type Subtotals:	\$	83	\$	128,959
	Hospice	Under 65	\$	4,557	\$	574,158
		65 and Older	\$	3,885	\$	6,181,727
EOHHS	Hospice	Service Type Subtotals:	\$	3,935	\$	6,755,885
	Nursing Facility	Under 65	\$	4,796	\$	7,942,264
		65 and Older	\$	4,645	\$	70,101,798
EOHHS	Nursing Facility	Service Type Subtotals:	\$	4,660	\$	78,044,062
	Personal Care/Homemaker	Under 65	\$	1,421	\$	4,311,985
		65 and Older	\$	1,444	\$	5,472,336
EOHHS	Personal Care/Homemaker	Service Type Subtotals:	\$	1,434	\$	9,784,320
	Shared Living Agency	Under 65	\$	2,042	\$	89,847
		65 and Older	\$	2,020	\$	240,333
EOHHS	Shared Living Agency	Service Type Subtotals:	\$	2,026	\$	330,180
	Skilled Nursing	Under 65	\$	398	\$	251,006
		65 and Older	\$	548	\$	187,003
EOHHS	Skilled Nursing	Service Type Subtotals:	\$	451	\$	438,009
	Tavares Pediatric Center	Under 65	\$	30,688	\$	1,718,524
EOHHS	Tavares Pediatric Center	Service Type Subtotals:	\$	30,688	\$	1,718,524
EOHHS		Grand Total:			\$	98,832,243

<u>Cost and Utilization Data, Q-1, SFY 2012 (RI BHDDH</u>): The following data have been provided by the Division of Developmental Disabilities on behalf of the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). Currently, as part of its developmental disabilities budget initiative, the Division is engaged in work with Hewlett Packard to develop a new database and claims payment process. The new database will provide functionality to aid in extracting data, leading to greater ease in the development of standardized reports. Please refer to the table that has been provided on the following page.

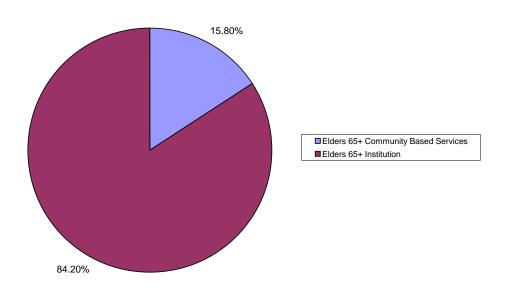
Source: RI BHDDH, Medicaid LTC Beneficiaries, Q-1, SFY 2012						
Dept.	Service Type	Age Group	# Served	Total Expenditures		
BHDDH	Day Programs	Under 65	2,774	\$7,638,698.13		
		Over 65	274	717,453		
BHDDH	Homemaker	Under 65	126	780,878.70		
		Over 65	9	58,011.52		
BHDDH	Public Group Homes	Under 65	137	5,349,518.51		
		Over 65	82	3,197,677.75		
BHDDH	Private Group Homes	Under 65	1,140	22,424,612.30		
		Over 65	164	3,069,880.34		
BHDDH	Family Supports	Under 65	1,064	3,174,971.38		
		Over 65	68	255,828.12		
BHDDH	Shared Living	Under 65	162	1,308,737.49		
		Over 65	13	98,848.05		
BHDDH	Supported Employment	Under 65	405	333,598.57		
		Over 65	8	2,105.10		
BHDDH	Case Management	Under 65	2,962	1,131,722.74		
		Over 65	266	108,497.81		
BHDDH	Transportation	Under 65	2,414	1,775,262.94		
		Over 65	213	151,585.88		
BHDDH	Prevocational	Under 65	192	146,012.15		
		Over 65	12	8,568.86		
BHDDH	Job Development	Under 65	41	17,494.75		
		Over 65	1	225.76		

E. Percent distribution of expenditures for Medicaid long-term care institutional services and home and community services (HCBS) by population, including: elders aged 65 and over, persons with disabilities, and children with special health care needs.

Medicaid Long Term Care (LTC) services are available for individuals over age 65 and for individuals with disabilities. The types of services available include institutional and home and community-based services. The following charts show the percent distribution of expenditures for Medicaid long-term care institutional services and home and community-based services. The utilization data was abstracted from the MMIS Claims Universe, EOHHS Data Warehouse, based upon incurred dates of service (July 1, 2011 – September 30, 2011).

#### Elders Aged 65 and Over

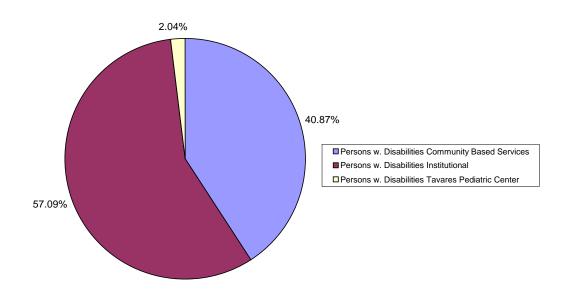
During the First Quarter of SFY 2012, 84.20 percent of expenditures for elders aged 65 and over were for Medicaid long-term care institutional services and 15.80 percent were for home and community-based services (HCBS). These findings are similar to those demonstrated during the preceding quarter, Q-4 of SFY 2011, when 84.14 percent of expenditures for elders were for Medicaid long-term care institutional services and 15.86 percent were for home and community-based services.



#### Q-1, SFY2012

Children with a disability or chronic condition are eligible for the Medical Assistance if they are determined eligible for: Supplemental Security Income (SSI), Katie Beckett or Adoption Subsidy through RI Medicaid.

<u>Persons with Disabilities</u>: Individuals with disabilities are eligible for Medical Assistance if they are 18 years or older, a Rhode Island resident, receive Supplemental Security Income (SSI) <u>or</u> have an income less than 100% of the Federal Poverty Level (FPL) and have resources (savings) of less than \$4,000 for an individual or \$6,000 for a married couple. The following chart shows the percent distribution of expenditures for Medicaid institutional services and home and community services for persons with disabilities. The utilization data were abstracted from the MMIS Claims Universe, EOHHS Data Warehouse, based upon incurred dates of service (July 1, 2011 – September 30, 2011).



Q-1, SFY2012

During the First Quarter of SFY 2012, 57.09 percent of expenditures for persons with disabilities were for Medicaid long-term care institutional services, 2.04 percent of expenditures for persons with disabilities were for Medicaid long-term care institutional services at the Tavares Pediatric Center, and 40.87 percent were for home and community-based services (HCBS). For purposes of comparison, the following quarterly information has been provided for SFY 2011, specific to the percentage of expenditures for home and community-based services (HCBS): Q-1, SFY 2011 = 41.63 percent; Q-2, SFY 2011 = 41.75 percent; Q-3, SFY 2011 = 40.43 percent; and Q-4, SFY = 42.05 percent.

#### F. The number of persons on waiting lists for any long-term care services.

Prior to implementation of the Global Waiver, the State's former home and communitybased waivers were operated discretely, each having Federal authorization to provide services to an established maximum number of beneficiaries. In addition, each of Rhode Island's former 1915(c) waivers had different "ceilings" or "caps" on the number of Medicaid LTC enrollees who could receive that waiver's stipulated set of home and community-based services. These established limits on the number of participating beneficiaries were sometimes referred to as "slots". When any of the former 1915(c) waivers reached its maximum number of participants, no additional beneficiaries could gain a "slot" for services.

With the implementation of the Global Waiver, Rhode Island received Federal authority to remove any administrative ceilings or caps on the number of Medicaid LTC beneficiaries who could be approved to receive home and community-based services. This change was in accord with the State's goal *to make the right services available to Medicaid beneficiaries at the right time and in the right setting*. Thus, as a result of removing slots for home and community-based services, access has been enhanced for Medicaid LTC beneficiaries since the Global Waiver's implementation.

During the First Quarter of State Fiscal Year 2012, there were no waiting lists for Medicaid LTC services. In addition, the Division of Elderly Affairs and the Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH) reported that there were no waiting lists for any long-term care services. G. The number of persons in a non-Medicaid funded long-term care co-pay program by type and units of service utilized and expenditures.

The Division of Elderly Affairs (DEA) administers what has been referred to in the community as the "Co-pay Program". This Program provides adult day and home care services to individuals who are sixty-five (65) years of age and older, who are at risk of long term care, and are at or below 200% of the federal poverty level (FPL). The Program has two service categories, as described in the table below:

Service Category	Income Level
Level D1	0 to 125% FPL
Level D2	126% to 200% FPL

Individuals are assessed for eligibility across several parameters, including functional, medical, social, and financial status. Participant contributions (which have been referred to as "co-pays") are determined through a calculation of community living expense (CLE), which is performed during the assessment process.

The following information, provided by the Division of Elderly Affairs, covers the First Quarter of SFY 2012 (July 1, 2011 – September 30, 2011). The tables shown below document the service utilization of the DEA's Adult Day Care and Home Care Program (also referred to as the "Co-pay" Program). This information has been organized for each type of service by quarter.

Service Category: Adult Day Care	y Care Clients*			Inits (Unit=1 Day)		
	Total	Avg/Mo.	Total	Avg/Mo.		
D1 (Income up to 125% FPL):	148	49	2,056	685		
D2 (Income up to 200% FPL):	630	210	9,285	3,095		
Total	778	259	11,341	3,780		
Average utilization= 15 days of adult day care per client per month.						
*Clients are not distinct.						

## RI DEA: Adult Day Care (Q-1, SFY 2012)

#### **RI DEA:** Case Management (Q-1, SFY 2012)

Service Category: Case Management	Clients		Units (Un	nit=1/4 Hour)	
	Total	Avg/Mo.	Total	Avg/Mo.	
Case Management	913	304	4,860	1,620	
Average utilization = 1.33 Hours of Case management per client per month.					

## RI DEA: Home Care (Q-1, SFY 2012)

Service Category: Home Care	Cl	ients*	Units (Un	Units (Unit=1/4 Hour)		
	Total	Avg/Mo.	Total	Avg/Mo.		
D1 (Income up to 125% FPL):	409	136	41,347	13,782		
D2 (Income up to 200% FPL):	1,458	486	165,917	55,306		
Total	1,867	622	207,264	69,088		
Average utilization= 111 units or 28 hours of home care per client per month.						
*Clients are not distinct						

## H. The average and median length of time between submission of a completed longterm care application and Medicaid approval/denial.

There are numerous pathways that lead applicants to Rhode Island Medicaid for longterm care (LTC) eligibility determinations. Major sources of referrals for Medicaid LTC eligibility determinations include hospitals, nursing facilities, and community-based programs. These avenues have been discussed further in Item L.

In order to be approved for Medicaid LTC coverage, applicants must meet an explicit set of financial and clinical eligibility criteria. Thus, the EOHHS has interpreted that a completed LTC application would be inclusive of all of the requisite components needed in order to execute a LTC eligibility determination. Most new LTC applications, however, are not submitted in a fully complete manner. As noted in the Rhode Island Department of Human Services' *Codes of Rules, Medical Assistance*, eligibility decisions for disabled applicants are to be made within ninety (90) days, except in unusual circumstances when good cause for delay exists.<sup>4</sup> Good cause exists when the DHS cannot reach a decision because the applicant or examining physician delays or fails to take a required action or when there is an administrative or other emergency beyond the agency's control.

Necessary components of a long-term care application include the findings from the medical evaluations that substantiate a clinical need for LTC, as well as the State's Medicaid LTC clinical eligibility screening. (Please refer to Item J for a presentation of the average and median turn-around times for Medicaid LTC Clinical Eligibility Determinations, which are conducted by the Office of Medical Review.) In addition to the necessary clinical information, the LTC application must include the *Statement of Need* form (Rhode Island Department of Human Services, DHS-2, Rev. 5-06), which has been completed by or on behalf of the applicant. In addition, the processing of long-term care applications must undergo review by the Office of Legal Counsel if any of the following circumstances exist, per the Rhode Island Department of Human Services, Codes of Rules, Medical Assistance:

- If there are any questions about the negotiability of promissory notes, mortgages, and loans<sup>5</sup>
- If a resource cannot be sold or liquidated and a determination regarding availability cannot be made by the LTC Administrator<sup>6</sup>
- If an individual claims that a real property resource cannot be liquidated and documentation has been submitted from a competent authority (e.g., real estate broker or attorney)<sup>7</sup>

<sup>&</sup>lt;sup>4</sup> The Rhode Island Department of Human Services. *Code of Rules, Medical Assistance*, Section 0302.15 (*Decision on Eligibility*), https://www.policy.dhs.ri.gov/.

<sup>&</sup>lt;sup>5</sup> Ibid, Section 0382.15.20.05 (Negotiability of Instruments), https://www.policy.dhs.ri.gov/.

<sup>&</sup>lt;sup>6</sup> Op cit, Section 0382.15.20.15 (Salability), https://www.policy.dhs.ri.gov/.

<sup>7</sup> Op cit, Section 0382.10.10.10 (Docu Non-Avail of Real Est), https://www.policy.dhs.ri.gov/.

- If there is a claim of undue hardship, the LTC Administrator, in consultation with the Office of Legal Counsel, makes a determination<sup>8</sup>
- If consultation is needed by the LTC Administrator to aid in the determination of the amount of countable income and/or resources from a trust (and the date and amount of any prohibited transfer of assets)<sup>9</sup>

Information has been drawn from InRhodes, the State's Medicaid eligibility system, to produce the following cohort analysis for LTC processing turn-around times during the First Quarter of SFY 2012 (July 1, 2011 – September 30, 2011). Turn-around times (TAT) for processing new LTC applications have been organized according to three timeframes: a) less than thirty (30) days; b) thirty (30) to ninety (90) days; and greater than ninety (90) days.

On average, approximately thirty (30) percent of all new LTC applications that are processed by RI Medicaid are those that have been submitted by current Medicaid enrollees. This subset of LTC applications (i.e., those filed by current Medicaid beneficiaries) tends to be adjudicated very quickly.

The following statistics, however, reflect the processing of <u>new</u> applications for longterm care (LTC) coverage for individuals who are not already enrolled in Medicaid. Thus, the following information addresses a specific subset of the LTC applications that are processed by RI Medicaid.

Month	< 30 I			0 Days	> 90 I		Monthl	/
WIOIIII	< 30 L	Jays	30 - 9	U Days	/ 90 1	Jays	WIOIIIII	y I Utal
July 2011	110	31.79%	198	57.23%	38	10.98%	346	100%
Aug. 2011	112	28.35%	241	61.01%	42	10.63%	395	100%
Sept. 2011	122	33.33%	196	53.55%	48	13.11%	366	100%
Total for Q-	344	31.07%	635	57.36%	128	11.56%	1,107	100%
1, SFY 2012								

**RI MEDICAID:** Turn-around Times for New LTC Applications (Q-1, SFY 2012)

Source: InRhodes

A decline in the percentage of new LTC applications processed in more than ninety (90) days was demonstrated in Q-1 of SFY 2012, in comparison to Q-4 of SFY 2011. This decline represents a positive trend and it builds on that which was seen throughout SFY 2011. For purposes of comparison, please refer to the table that documents the turn-around times by quarter during SFY 2011, which has been provided on the following page.

<sup>&</sup>lt;sup>8</sup> Op cit, Section 0382.50.25 (*Claims of Undue Hardship*), https://www.policy.dhs.ri.gov/.

<sup>&</sup>lt;sup>9</sup> Op cit, Section 0382.50.15 (*Trust Evaluation Process*), https://www.policy.dhs.ri.gov/.

Quarter	< 30	) Days	30 - 9	00 Days	> 90	) Days	Quarter	ly Total
Q-1, SFY	355	28.22%	600	47.69%	303	24.09%	1,258	100%
2011								
Q-2, SFY	341	28.53%	616	51.55%	238	19.92%	1,195	100%
2011								
Q-3, SFY	391	30.93%	628	49.68%	245	19.38%	1,264	100%
2011								
Q-4, SFY	370	32.15%	634	55.08%	147	12.77%	1,151	100%
2011								
Total for	1,457	29.93%	2,478	50.90%	933	19.17%	4,868	100%
SFY 2011								

**RI MEDICAID:** Turn-around Times for New LTC Applications by Quarter (SFY 2011)

For this reporting period, InRhodes data have been further analyzed in order to quantify the average number of days for approving or denying new applications for Medicaid LTC coverage. The following table shows the average turn-around time in days for Medicaid LTC approvals during the First Quarter of SFY 2012 and the average TAT for Medicaid LTC denials during the same interval. The calculated averages for TATs have been provided and in addition these figures have been rounded up to whole integers.

## **RI MEDICAID:** Average Turn-around Time (TAT) in Days for Medicaid LTC Approvals (Q-1, SFY 2012)

Number of Approvals for Medicaid LTC	Average TAT in Days
735	48.6 (~ 49 Days)*

Source: InRhodes

#### **RI MEDICAID:** Average Turn-around Time (TAT) in Days for Medicaid LTC Denials (Q-1 SFY 2012)

Number of Denials for Medicaid LTC	Average TAT in Days
138	16.79 (~ 17 Days)

Source: InRhodes

An asterisk has been flagged above to highlight that the InRhodes turn-around time (TAT) statistic for Medicaid LTC approvals during Q-1 of SFY 2012 had several outliers excluded. If the outliers were not excluded from this calculation, however, then the average turn-around time in calendar days would equal 84.7 days (or 85 days as a result of rounding up to a whole integer). Thus, even with the inclusion of the outliers, Medicaid LTC approvals fell within the 90-day threshold during Q-1 of SFY 2012.

During the prior quarterly report, an explanation had been provided specific to outliers pertaining to SSI. For the SSI cohort, one of two dates has been recorded as the application date, depending upon whether: a) the individual has been newly added to SSI; or b) has already been SSI-eligible but has moved to Rhode Island from another state. The application date for individuals who are newly approved for SSI is recorded as the "Onset of Disability" date, which Rhode Island receives from the Social Security Administration (SSA).

However, for SSI-eligible individuals who relocate to Rhode Island from another state, the application date is set as the first day of the following month, based on the "Residency Begin Date", which is sent by the Social Security Administration (SSA). For those individuals who relocate to Rhode Island from another state, the SSA does not always indicate the relocation status on the clients' records. Therefore, the individual is viewed as a new SSI beneficiary and the "Onset of Disability" date is recorded rather than the "Residency Begin Date", resulting in an inflated turn-around time.

For purposes of comparison, the following table has been provided to demonstrate the average turn-around times in calendar days for Medicaid LTC approvals and denials by quarter during SFY 2011. The figures shown below have been rounded up to whole numbers.

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<b>RI MEDICAID:</b> Average Turn-around Times for Medicaid LTC Approvals and Denials by Quarter (SFY 2011)						
QuarterAverage TAT in CalendarAverage TAT in						
	Days for Medicaid LTC	Calendar Days for				
	Approvals	Medicaid LTC Denials				
Q-1, SFY 2011	65 Days	11 Days				
Q-2, SFY 2011	65 Days	11 Days				
Q-3, SFY 2011	59 Days	16 Days				
Q-4, SFY 2011	42 Days*	12 Days				

On average, Medicaid LTC approvals and denials were processed below a 90-day threshold throughout SFY 2011.

I. Number of applicants for Medicaid funded long-term care meeting the clinical eligibility criteria for each level of: (1) Nursing facility care; (2) Intermediate care facility for persons with developmental disabilities or mental retardation; and (3) Hospital care.

The clinical levels of care (nursing facility care, intermediate care facility for persons with developmental disabilities or mental retardation, and hospital care) that have been enumerated above were those used by the State prior to CMS' approval of the Global Waiver. Level of care determinations were categorized as follows, prior to the Global Waiver:

Nursing Home Level of Care	Hospital Level of Care	ICFMR Level of Care
Access to Nursing Facilities and section 1915(c) HCBS Waivers (the scope of community- based services varied, depending on the waiver)	Access to LTC, Hospital, Residential Treatment Centers and the 1915(c) HAB <sup>10</sup> waiver community- based services	Access to ICFMR, and section 1915(c) HCBS Waivers MR/DD community-based services.

<u>Clinical Eligibility Determinations Conducted by Rhode Island Medicaid</u>: Since implementation of the Global Waiver, Medicaid LTC clinical eligibility reviews have been conducted by the Office of Medical Review (RI Medicaid), using three clinical levels of care: Highest, High, and Preventive. The following data have been extracted from the RI EOHHS Data Warehouse and are based upon the clinical eligibility determinations that were performed during the First Quarter of SFY 2012.

## RI Medicaid: Applicants for Medicaid LTC Who Met the Clinical Eligibility Criteria For Nursing Facility or Hospital (Habilitation) Services (Q-1, SFY 2012)

Clinical Eligibility Level of Care Criteria	Q-1, SFY 2012
Nursing Facility	1,075
Hospital (HAB applicants)*	0

Data Source: RI EOHHS Data Warehouse

An asterisk has been flagged to note that the Medicaid LTC applicants who met the clinical eligibility criteria for a hospital (or habilitation) level of care required intensive daily rehabilitation and/or ongoing skilled nursing services, comparable to those offered

<sup>&</sup>lt;sup>10</sup> Rhode Island's former section 1915(c) Habilitation Waiver provided home and communitybased services to Medicaid eligible individuals age 18 and older with disabilities who met a hospital level of care and who did not qualify for services through the State's Developmental Disability Waiver. Services which were provided under the Habilitation Waiver (also referred to as the "HAB Waiver") included intensive daily rehabilitation and/or ongoing skilled nursing services comparable to those offered in a hospital setting, which could not be provided adequately or appropriately in a nursing facility.

in a hospital setting, as would have been the case under the State's former section 1915(c) Habilitation Waiver.

For purposes of comparison, the following table documents the number of applicants for Medicaid LTC who met the clinical eligibility criteria for nursing facility or hospital (habilitation) services on a quarterly basis during SFY 2011.

EOHHS: Applicants for Medicaid LTC Who Met the Clinical Eligibility Criteria	
For Nursing Facility or Hospital (Habilitation) Services, by Quarter (SFY	
2011)	

Clinical Eligibility Level of Care Criteria	Q-1, SFY 2011	Q-2, SFY 2011	Q-3, SFY 2011	Q-4, SFY 2011
Nursing Facility	858	841	939	791
Hospital (HAB applicants)*	3	0	0	0

As noted previously, an asterisk has been flagged to note that the Medicaid LTC applicants who met the clinical eligibility criteria for a hospital (or habilitation) level of care required intensive daily rehabilitation and/or ongoing skilled nursing services, comparable to those offered in a hospital setting, as would have been the case under the State's former section 1915(c) Habilitation Waiver.

<u>Clinical Eligibility Determinations Conducted by the Rhode Island Department of</u> <u>Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH)</u>: The Division of Developmental Disabilities at the RI BHDDH conducts clinical eligibility determinations for individuals with developmental disabilities. During the First Quarter of SFY 2012, there were twenty-six (26) applications made by individuals with developmental disabilities. There were also seventeen (17) applications made for hospital care during Q-1 of SFY 2012. J. The average and median turnaround time for such clinical eligibility determinations across populations.

<u>Turnaround Times for Clinical Eligibility Determinations Conducted by Rhode Island</u> <u>Medicaid</u>: Medicaid LTC clinical eligibility reviews have been conducted by the Office of Medical Review (RI Medicaid) since implementation of the Global Waiver. The following data have been extracted from the RI EOHHS Data Warehouse, based upon the clinical eligibility determinations that were performed during the First Quarter of SFY 2012. The calculations of average and median turnaround times have been based on calendar days (not business days).

As noted previously, in order to meet a hospital (or habilitation) level of care, a Medicaid LTC applicant must have a demonstrable need for intensive daily rehabilitation and/or ongoing skilled nursing services, comparable to those offered in a hospital setting, as would have been the case under the State's former section 1915(c) Habilitation Waiver.

### **RI** Medicaid: Average and Median Turnaround Time in Calendar Days for Medicaid LTC Clinical Eligibility Determinations (Q-1, SFY 2012)

	Q-1, SFY 2012		
Nursing Facility Care	Average	Median	
	17	15	
Hospital/(HAB applicants)	N/A*	N/A*	

Data Source: RI EOHHS Data Warehouse

During the First Quarter of SFY 2012, there were no applicants for Medicaid LTC who met the clinical eligibility criteria for a hospital (or habilitation) level of care. Therefore, the average and median TAT cells were marked with "N/A\*" in the preceding table.

For purposes of comparison, the following table documents the average and median turnaround time in calendar days for Medicaid LTC clinical eligibility determinations on a quarterly basis during SFY 2011.

#### RI Medicaid: Average and Median Turnaround Time in Calendar Days for Medicaid LTC Clinical Eligibility Determinations, by Quarter (SFY 2011)

2011)								
	Q-1, SF	Y 2011	Q-2, SF	Y 2011	Q-3, SF	Y 2011	Q-4, SF	FY 2011
Nursing	26	26	24	21	7	6	12	7
Facility Care								
Hospital/HAB	25	28	N/A*	N/A*	N/A*	N/A*	N/A*	N/A*
Applicants								

In the event that there were not any applicants for Medicaid LTC who met the clinical eligibility criteria for a hospital (or habilitation) level of care, then the average and median TAT cells in the preceding table were flagged with "N/A\*".

<u>Turnaround Times for Clinical Eligibility Determinations Conducted by the Rhode Island</u> <u>Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI</u> <u>BHDDH</u>): The following information was provided by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). The Division of Developmental Disabilities conducts clinical eligibility determinations for individuals with developmental disabilities.

During the First Quarter of SFY 2012, the Division was unable to track the time between a completed application for services and clinical eligibility approval. However, as a result of *Project Sustainability*, the Division developed a new internal database that began to track this information on a go-forward basis beginning in October 2011.

## K. The number of appeals of clinical eligibility determinations across populations.

Since implementation of the Global Waiver, Medicaid LTC clinical eligibility reviews for nursing facility care and hospital/habilitation<sup>11</sup> care have been conducted by the Office of Medical Review at Rhode Island Medicaid. In the event that a LTC clinical eligibility determination has not been approved, the individual has the right to file an appeal, seeking to overturn the outcome of that determination.

<u>Appeals Based on Clinical Eligibility Determinations Conducted by Rhode Island</u> <u>Medicaid</u>: The following data have been provided by RI Medicaid's Office of Medical Review to document the number of appeals which had been filed as a result of nonapproved clinical eligibility determinations for nursing facility care and hospital/habilitation care during the First Quarter of SFY 2012.

## RI Medicaid: Appeals of LTC Clinical Eligibility Determinations for Nursing Facility and Hospital/Habilitation Care, Q-1, SFY 2012

Appeals of LTC Clinical Eligibility Determinations by Level of Care	Q-1, SFY 2012
Nursing Facility	0
Hospital/Habilitation	0

Source: Office of Medical Review, RI Medicaid

<u>Appeals Based on Clinical Eligibility Determinations Conducted by the Rhode Island</u> <u>Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI</u> <u>BHDDH</u>): The following information was provided by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). The Division of Developmental Disabilities at the RI BHDDH conducts clinical eligibility determinations for individuals with developmental disabilities. As previously described, any applicant whose clinical eligibility determination has not been approved has the right to file appeal, seeking to overturn the outcome of that determination. The BHDDH's Division of Developmental Disabilities reported that there was one (1) appeal filed during the First Quarter of SFY 2012.

<sup>&</sup>lt;sup>11</sup> To meet a hospital (or habilitation) level of care, an applicant must require intensive daily rehabilitation and/or ongoing skilled nursing services comparable to those offered in a hospital setting, which could not be provided adequately or appropriately in a nursing facility. This level of care requirement is analogous to that which had been established by Rhode Island's former 1915(c) Habilitation Waiver.

L. Average and median length of time after an applicant is approved for Medicaid longterm care until placement in the community or an institutional setting.

As noted previously, there are several pathways to Medicaid for LTC eligibility determinations. The majority of applicants for Medicaid long-term care (LTC) coverage file their application in order to secure a new payer so that they may continue to receive ongoing services. The following examples are provided, based upon whether the applicant is seeking LTC coverage for institutionally-based or home- or community-based services.

<u>Institutional LTC services</u>: New applications for institutionally-based LTC services generally come in to Rhode Island Medicaid from individuals who have already been admitted to an inpatient institution or a nursing facility. This group of applicants may have exhausted the benefit package covered by their primary source of health insurance coverage or, if they are without primary health insurance, may have depleted their personal financial resources. Therefore, these individuals have applied for Medicaid coverage in order to continue to receive an ongoing course of LTC services, which was initiated prior to Medicaid's involvement with the applicant. As such, these applicants have not sought *placement* in an institutional setting. Instead, they have sought Medicaid coverage in order to *remain* within an institutional LTC setting. For this group of new applicants, the Medicaid application approval date would not precede the applicant's date of admission to an inpatient institution or a nursing facility.

<u>Community-based LTC services</u>: New applications for Medicaid's community-based LTC services frequently come in to Rhode Island Medicaid from individuals who are nearing discharge from a hospital or nursing facility. These individuals, who were not covered by Medicaid at the time of their admission, have improved or stabilized clinically, and no longer require an institutional level of care. Based upon the discharge needs of this cohort of LTC applicants, Medicaid coverage would be sought so that they may receive community-based long-term care services post-discharge. For this group of applicants, therefore, the date of admission to the discharging institution would precede the Medicaid application approval date.

In an additional scenario, new applications for Medicaid LTC community services come directly from individuals who reside at home or in a community-based setting. Because this category of new applicant who is seeking Medicaid LTC coverage is already residing in a home- or community-based setting, their Medicaid application approval date would not precede the applicant's placement in the home- or community-based setting.

M. For persons transitioned from nursing homes, the average length of stay prior to transfer and type of living arrangement or setting and services upon transfer.

Through the Nursing Home Transitions Program, within the Office of Community Programs at Rhode Island Medicaid, assistance is provided to beneficiaries before, during, and following a transition from nursing facilities. These functions are undertaken to ensure the provision of timely and appropriate services that enable these individuals to move safely and successfully to either a home-based or a community-based setting. Each person transferred from a nursing home has a unique discharge plan that identifies the individual's needs and family supports. This discharge plan includes the arrangement of services and equipment, and home modifications. The length of stay prior to transfer and type of living arrangements or setting and services upon transfer is unique to each individual.

The following table documents the number of nursing home transitions that took place during the First Quarter of State Fiscal Year 2012. As was the case in prior reporting periods, the average length of stay (ALOS) has been measured in calendar days.

### **RI** Medicaid: The Average Length of Stay Prior to Discharge for Persons Transitioned from Nursing Homes (Q-1, SFY 2012)

	Q-1, SFY 2012
Number of Nursing Home Transitions	31
Average Length of Stay (ALOS) Prior to Transfer in Calendar Days	196

Source: Office of Community Programs, Nursing Home Transition Referral Tracker database

The following table documents the type of living arrangement (or setting) that LTC beneficiaries who were transitioned from a nursing facility went to subsequent to their discharge.

RI Medicaid: The Type of Living Arrangement or Setting and Services upon Transfer for Persons Transitioned from Nursing Homes (Q-1, SFY 2012)				
	Q-1, SI	FY 2012		
Existing Home	28	90.32%		
Assisted Living	1	3.23%		
New Housing	0	0.00%		
Group Home	0	0.00%		
Other	2	6.45%		
Total	31	100%		

Source: Office of Community Programs, Nursing Home Transition Referral Tracker database

N. Data on diversions and transitions from nursing homes to community care, including information on unsuccessful transitions and their cause.

An important component of the State's Nursing Home Transition and Diversion Program focuses upon the process for conducting a root cause analysis in the event of any unsuccessful diversions or transitions. Reporting criteria have been established to determine the cause(s) or factors that may have contributed to any unsuccessful outcomes.

Prior to the start of SFY 2011, The Alliance for Better Long Term Care partnered with Qualidigm<sup>12</sup> and Rhode Island Medicaid on behalf of the Nursing Home Transition Project. The Alliance worked with residents of nursing facilities, their families, and representatives of RI Medicaid and the Division of Elderly Affairs in the identification of residents who could be transitioned safely. In collaboration with representatives of the RI EOHHS, the Alliance assisted the State before, during, and following the transition of beneficiaries from nursing facilities to ensure the provision of timely and appropriate services that would enable these individuals to move safely and successfully to either a home-based or a community-based setting. As of July of 2010, the functions that had been conducted by the Alliance were transferred to the Nursing Home Transitions Program, within the Office of Community Programs at Rhode Island Medicaid.

As noted in Item M, there were 31 LTC beneficiaries who were transitioned from nursing facilities during the First Quarter of SFY 2012 (July 1, 2011 through September 30, 2011). The Office of Community Programs at Rhode Island Medicaid reported that there were no (0) failed placements during the First Quarter of SFY 2012.

<sup>&</sup>lt;sup>12</sup> Qualidigm is the Peer Review Organization (PRO) that is under contract to the RI EOHHS to conduct utilization review for admissions to inpatient and skilled nursing facilities for Medicaid beneficiaries who are not enrolled in either of the State's capitated Medicaid managed care programs.

O. Data on the number of RIte Care and RIte Share applications per month and the outcome of the eligibility determination by income level (acceptance or denial, including the basis for denial).

RIte Care is the State's health insurance program for eligible uninsured pregnant women, children, and parents and for families enrolled in the Rhode Island Works program. Applicants who seek RIte Care coverage only must complete either the *RIte Care/RIte Share Application* form (RI Department of Human Services Medical Assistance Program, MARC-1, Rev. 2/07) or else the State's *Statement of Need* form (Rhode Island Department of Human Services, DHS-2, Rev. 5-06). All applicants who seek to apply for other additional benefits (in addition to RIte Care) must complete the DHS-2 *Statement of Need* form.

Based on the information given by the applicant, Rhode Island Medicaid determines whether the applicant qualifies for RIte Care or RIte Share. RIte Share is the State's health insurance premium assistance program that helps families afford health insurance through their employer by paying for some or all of the employee's cost.

<u>Processed Applications</u>: InRhodes, the State's Medicaid eligibility system, is the source of the following application statistics. The number of applications documented below represents a "point-in-time" snapshot of activity, which warrants some explanation of several factors that impact eligibility determinations. For example, new applications that came in at any time during the month of August would have application processing start dates ranging from the 1<sup>st</sup> to the 31<sup>st</sup> day of that month. However, any completed applications which were received on August 1<sup>st</sup> would have an anticipated eligibility applications which were received on August 31<sup>st</sup> would have an anticipated eligibility processing determination at the close of September. (Please note: the timing of eligibility determinations has been described here, not the date when coverage would become effective for an approved applicant.) Also, the receipt of incomplete applications would affect the timing of eligibility determinations. For these reasons, the sum of approved and denied applications within a given month will not equal the number of applications received during the same month.

<u>Cohort Analysis for RIte Care/RIte Share Applicants</u>: For the purpose of the following cohort analysis, two major groups comprised the RIte Care/RIte Share applicant population and information has been provided for each group during the First Quarter of SFY 2012 (July 1, 2011 through September 30, 2011). These two groups of applicants are: a) those who are seeking enrollment in Rhode Island Works<sup>13</sup> and b) several additional categories of applicants. Statistics for the latter grouping are aggregated (or added) within the InRhodes system and are classified as "Other"<sup>14</sup>.

<sup>&</sup>lt;sup>13</sup> Rhode Island Works (RIW) provides financial and employment assistance to eligible pregnant women and parents with children. The scope of the RIW program includes Medical Assistance (RIte Care) if the applicant's income and resources are within program limits.

<sup>&</sup>lt;sup>14</sup> "Other" applicants for Medicaid include several groups: Those who are applying for RIte Care coverage only (that is, uninsured or under-insured pregnant women, children up to age 19

Month	Rhode Island Works	"Other"
July 2011	3,023	272
Aug. 2011	3,378	332
Sept. 2011	3,541	308
Total for Q-1 of SFY 2012	9,942	912

## RI MEDICAID: Applications for Rhode Island Works/RIte Care and "Other" Category of Applicants, Q-1, SFY 2012

For purposes of comparison, the following table documents the number of applications that were made by quarter during SFY 2011.

<b>RI MEDICAID:</b>	Applications for Rhode Island Works/RIte Care and "Other"
	Category of Applicants, by Quarter (SFY 2011)

Quarter	Rhode Island Works	"Other"
Q-1, SFY 2011	9,405	1,813
Q-2, SFY 2011	8,418	1,845
Q-3, SFY 2011	9,586	1,272
Q-4, SFY 2011	9,158	1,413
Total for SFY 2011	36,567	6,343

<u>Approved Applications</u>: The following tables outline the number of Rhode Island Works and "Other" applicants who were deemed to be eligible for Medicaid during the First Quarter of SFY 2012 (July 1, 2011 through September 30, 2011). The following table represents a "point-in-time" snapshot of the number of approved applications for Medicaid coverage. InRhodes, the State's Medicaid eligibility system, is the source of the following statistics.

Month Rhode Island Works "Other"				
July 2011	2,158	251		
Aug. 2011	2,498	346		
Sept. 2011	2,533	283		
Total for Q-1 of SFY 2012	7189	880		

**RI MEDICAID:** Approved Applications for Rhode Island Works and "Other" Category of Applicants, Q-1, SFY 2012

whose family income is < 250% FPL, and parents with children under age 18 whose family income is less than 175 percent of the FPL who are applying for health care coverage but no cash assistance benefits); those who are seeking benefits for other means-tested programs, such as the Supplemental Nutrition Assistance Program (formerly known as the Food Stamp program) and RIte Care coverage; and childless, non-pregnant adults who are seeking Community Medicaid coverage. Thus, the "Other" category includes some individuals who are not seeking RIte Care.

For purposes of comparison, the following table documents the number of applications that were approved by quarter during SFY 2011.

Quarter	Rhode Island Works	"Other"
Q-1, SFY 2011	6,612	1,459
Q-2, SFY 2011	6,633	1,437
Q-3, SFY 2011	6,852	1,183
Q-4, SFY 2011	6,996	1,018
Total for SFY 2011	27,093	5,097

**RI MEDICAID:** Approved Applications for Rhode Island Works and "Other" Category of Applicants, by Quarter (SFY 2011)

<u>Denied Applications</u>: InRhodes, the State's Medicaid eligibility system, is the source of the following denial statistics for the Rhode Island Works (RIW) and the "Other" category of applicants during the First Quarter of SFY 2012 (July 1, 2011 through September 30, 2011). The number of denials documented below represents a "point-in-time" snapshot of activity.

<b>RI MEDICAID:</b>	Denied Applications for Rhode Island Works and "Other"
	Category of Applicants, Q-1, SFY 2012

Month	Rhode Island Works	"Other"
July 2011	213	11
Aug. 2011	245	9
Sept. 2011	236	5
Total for Q-1 of SFY 2012	694	25

Currently, InRhodes cannot produce a report showing denial code types stratified by income levels, as outlined in Item O. However, enhanced reporting capability will be realized through the EOHHS Data Warehouse.

For purposes of comparison, the following table documents the number of applications that were denied by quarter during SFY 2011.

<b>RI MEDICAID:</b>	Denied Applications for Rhode Island Works and "Other"
	Category of Applicants, by Quarter (SFY 2011)

Quarter	Rhode Island Works	"Other"
Q-1, SFY 2011	632	64
Q-2, SFY 2011	591	61
Q-3, SFY 2011	671	46
Q-4, SFY 2011	709	29
Total for SFY 2011	2,603	200

P. For New RIte Care and RIte Share applicants, the number of applications pending more than 30 days.

RIte Care is the State's health insurance program for eligible uninsured pregnant women, children, and parents and for families enrolled in the Rhode Island Works program. Applicants who seek RIte Care coverage only must complete either the *RIte Care/RIte Share Application* form (RI Department of Human Services Medical Assistance Program, MARC-1, Rev. 2/07) or else the State's *Statement of Need* form (Rhode Island Department of Human Services, DHS-2, Rev. 5-06). All applicants who seek to apply for other additional benefits (in addition to RIte Care) must complete the DHS-2 *Statement of Need* form. Based on the information that is provided by the applicant, the Department of Human Services determines whether the applicant qualifies for RIte Care or RIte Share. RIte Share is the State's health insurance premium assistance program that helps families afford health insurance through their employer by paying for some or all of the employee's cost.

In Item O, information was provided specific to the processing of applications for RIte Care. As noted in the discussion of Item O, the receipt of an incomplete application would affect the timing of the applicant's eligibility determination. Assuming that a fully complete application is submitted, an eligibility determination for RIte Care would be anticipated within thirty (30) days, based on the information submitted on the application. In every instance, information regarding the applicant's income is verified. Other information is verified as required. Any information on the application that is questionable must be confirmed before eligibility can be certified.

Item O provided tables that documented the number of applications received from RIte Care applicants during the First Quarter of SFY 2012 (July 1, 2011 through September 30, 2011). For the purpose of that cohort analysis, there were two major groups comprising the RIte Care/RIte Share applicant population. In the response to Item O, information was stratified for these two groups of applicants: a) those who were seeking enrollment in Rhode Island Works<sup>15</sup> and b) several additional categories of applicants. As previously noted, statistics for the latter grouping are aggregated (or combined) within the InRhodes system and are classified as "Other"<sup>16</sup>.

<sup>&</sup>lt;sup>15</sup> Rhode Island Works (RIW) provides financial and employment assistance to eligible pregnant women and parents with children. The scope of the RIW program includes Medical Assistance (RIte Care) if the applicant's income and resources are within program limits.

<sup>&</sup>lt;sup>16</sup> "Other" applicants for Medicaid include several groups: Those who are applying for RIte Care coverage only (that is, uninsured or under-insured pregnant women, children up to age 19 whose family income is < 250% FPL, and parents with children under age 18 whose family income is less than 175 percent of the FPL who are applying for health care coverage but no cash assistance benefits); those who are seeking benefits for other means-tested programs, such as the Supplemental Nutrition Assistance Program (formerly known as the Food Stamp program) and RIte Care coverage; and childless, non-pregnant adults who are seeking Community Medicaid coverage. Thus, the "Other" category includes some individuals who are not seeking RIte Care.</p>

The following information has been drawn from InRhodes, the State's Medicaid eligibility system, and addresses the monthly average number of RIte Care/RIte Share applications pending for more than thirty (30) days. Pending cases are defined as those that have not yet had either an acceptance (approval) or denial determination. Because information could not be easily accessed for the "Other" applicant category, the analysis shown below focuses exclusively on the pending applications for the Rhode Island Works/RIte Care applicant cohort during the First Quarter of State Fiscal Year 2012.

#### **RI MEDICAID:** The Average Number of New Applications Pending More than Thirty Days for the Rhode Island Works/RIte Care Cohort (Q-1, SFY 2012)

51 1 2012)		
Quarter	Average Number of Applications Pending More than 30 Days for Rhode Island Works Applicants	
	Days for Knowe Island Works Apprealts	
Q-1, SFY 2012	491	
Source: InRhodes		

The average number of applications pending for more than thirty (30) days for Rhode Island applicants during Q-1 of SFY 2012 (mean = 491) was similar to that which was demonstrated during the Fourth Quarter of SFY 2011 (mean = 479). For purposes of comparison, the following table documents the average number of new applications pending more than thirty days for this enrollment cohort by quarter during SFY 2011.

#### **RI MEDICAID:** The Average Number of New Applications Pending More than Thirty Days for the Rhode Island Works/RIte Care Cohort, by Ouarter (SFY 2011)

Quarter	Average Number of Applications Pending More than 30 Days for Rhode Island Works Applicants	
Q-1, SFY 2011	507*	
Q-2, SFY 2011	345	
Q-3, SFY 2011	321	
Q-4, SFY 2011	479	

As had been described in the quarterly report<sup>17</sup> that was submitted to the State Senate on 09/30/2011, the average number of applications pending more than 30 days during the First Quarter of SFY 2011 was flagged with an asterisk because the finding for the first

 <sup>&</sup>lt;sup>17</sup> The Rhode Island Executive Office of Health and Human Services. (June 30, 2011). *Report to the Rhode Island General Assembly, Senate Committee on Health and Human Services, Designated Medicaid Information*, July 1, 2010 – September 30, 2010 and October 1, 2010 – December 31, 2010 (p. 42).

month (July of 2010) in that quarter represented an outlier. If July 2010 were to be excluded from the calculation, then the average number of new applications pending more than 30 days during the First Quarter of SFY 2011 would equal 430.

Q. Data on the number of RIte Care and RIte Share beneficiaries losing coverage per month including the basis for the loss of coverage and whether the coverage was terminated at recertification or at another time.

In Item O, the number of new applications for RIte Care/RIte Share was quantified for the First Quarter of SFY 2012 (July 1, 2011 through September 30, 2011). That prior discussion also gave an overview of the eligibility determination processes specific to new applications. Information was provided about the number of eligibility approvals (also referred to as "acceptances") and denials for new RIte Care/RIte Share applicants during the same time frame.

The following information has been drawn from InRhodes, the State's Medicaid eligibility system, and focuses on RIte Care/RIte Share redeterminations and closures. Because information could not be easily accessed for the "Other" applicant category, the analysis shown below focuses exclusively on the redeterminations and closures which were processed for the Rhode Island Works/RIte Care enrollment cohort during the First Quarter of SFY 2012. At this time, a detailed analysis of the reasons for closures is not available. However, enhanced reporting capability will be realized through Rhode Island's CHOICES Project, which will streamline the State's Medicaid Information Technology Architecture.

Month	Ionth RIW Redeterminations		Percentage	
July 2011	52,099	2,524	4.84%	
Aug. 2011	52,371 2,137		4.08%	
Sept. 2011	52,812	1,899	~3.6%	
Total for Q-1, SFY 2012	157,282	6,560	4.17%	

RI Medicaid: Redeterminations and Closures, Rhode Island Works/RIte Care Cohort (Q-1, SFY 2012)

Source: InRhodes

For purposes of comparison, the following table provides the findings on a quarterly basis during SFY 2011.

Quarter	RIW Redeterminations RIW Closures		Percentage
Q-1, SFY 2011	133,586	5,810	4.35%
Q-2, SFY 2011	137,123	5,136	3.74%
Q-3, SFY 2011	148,708	6,039	4.1%
Q-4, SFY 2011	157,322	6,280	~ 4.0%
Total	576,739	23,265	4.08%

RI Medicaid: Redeterminations and Closures, Rhode Island Works/RIte Care Cohort, by Quarter (SFY 2011)

R. Number of families enrolled in RIte Care and RIte Share required to pay premiums by income level (150 - 184% FPL, 185 – 199% FPL, and 200 – 250% FPL).

Some RIte Care- or RIte Share<sup>18</sup>-enrolled families pay for a portion of the cost of their health care coverage by paying a monthly premium. The purpose of cost sharing is to encourage program participants to assume some financial responsibility for their own health care.

The following table provides information about monthly premium payment requirements for families enrolled in either RIte Care or RIte Share. Family income levels have been stratified according to Federal Poverty Levels (FPL), which are established annually by the U.S. Department of Health and Human Services (US DHHS). The State has established premium payment requirements for three income bands, based on FPLs.

<b>RI Medicaid:</b>	Monthly	Premiums	for Fami	ilies. Bv	Income Level
Iti Illuaroului	1,10,10,11,1		IVI I MIIII		Income Liever

Family Income Level <sup>19</sup>	Monthly Premium for a Family
> 150% FPL and not > 185% FPL	\$61.00/month
> 185% FPL and not > 200% FPL	\$77.00/ month
> 200% FPL and not > 250% FPL	\$92.00/month

The following quarterly data were obtained from InRhodes, RI Medicaid's Eligibility System, and document the number of RIte Care- or RIte Share-enrolled families who must pay premiums for coverage.

#### RI Medicaid: The Average Number of RIte Care- or RIte Share-enrolled Families Who Were Required to Pay Premiums by Income Level (Q-1, SFY 2012)

Percentage of the Federal Poverty Level (FPL)	Q-1, SFY 2012		
> 150 - 185% FPL	3,118	59.2%	
> 185 - 200% FPL	710	13.5%	
> 200 - 250% FPL	1,438	27.3%	
Total	5,264	100.0%	

<sup>&</sup>lt;sup>18</sup> RIte Share is Rhode Island's Premium Assistance Program that helps Rhode Island families afford health insurance through their employer by paying for some or all of the employee's cost. Eligibility is based on income and family size and is the same as eligibility requirements for the RIte Care program.

<sup>&</sup>lt;sup>19</sup> For a family of four, the following FPLs were established by the US DHHS on January 20, 2011: 150% FPL = \$33,525.00; 185% FPL = \$41,347.50; 200% FPL = \$44,700.00; and 250% FPL = \$55,875.00.

S. Information on sanctions due to nonpayment of premiums by income level (150 - 184% FPL, 185 – 199% FPL, and 200 – 250% FPL).

RIte Care- or RIte Share-enrolled families whose incomes range between > 150% - 250% of the Federal Poverty Level (FPL) must pay for a portion of the cost of their healthy care coverage by paying a monthly premium.

Payment of the initial premium is due on the first of the month following the date of the initial bill. The initial bill is sent during the first regular billing cycle following Medical Assistance (MA) acceptance, and depending on the date of MA approval, is due for one (1) or more months of premiums. Ongoing monthly bills are then sent to the family approximately fifteen (15) days prior to the due date. Premium payments are due by the first day of the coverage month.

If full payment is not received by the twelfth (12<sup>th</sup>) of the month following the coverage month, then a notice of MA discontinuance is sent to the family. MA eligibility is discontinued for all family members subject to cost sharing at the end of the month following the coverage month<sup>20</sup>. For example, if a premium payment which is due on January 1<sup>st</sup> has not been received by February 12<sup>th</sup>, then MA eligibility would be discontinued, effective on February 28<sup>th</sup>. Dishonored checks and incomplete electronic fund transfers are treated as non-payments.

A restricted eligibility period, or "sanction period", would begin on the first of the month after MA coverage ends and this period would continue for four (4) full months. Once the balance is paid in full, the sanction will be lifted and eligibility will be reinstated effective the first of the month following the month of payment. If payment is made more than thirty (30) days after the close of the family's case, then a new application will be required, in addition to the payment.

An exemption from sanctions may be granted in cases of good cause. Good cause is defined as circumstances beyond a family's control or circumstances not reasonably foreseen which resulted in the family being unable or failing to pay the premium. Good cause circumstances include but are not limited to the following:

- Serious physical or mental illness.
- Loss or delayed receipt of a regular source of income that the family needed to pay the premium.
- Good cause does not include choosing to pay other household expenses instead of the premium.

<sup>&</sup>lt;sup>20</sup> MA coverage is reinstated without penalty for otherwise eligible family members if all due and overdue premiums are received by Rhode Island Medicaid's fiscal agent on or before the effective date of MA discontinuance.

The following sanction data were obtained from InRhodes, the State's Eligibility System, and document the number of RIte Care- or RIte Share-enrolled families who were sanctioned during the First Quarter of SFY 2012 (July 1, 2011 – September 30, 2011.

### RI Medicaid: The Number of RIte Care or RIte Share Families Who Were Sanctioned Due to Non-payment of Premiums by Income Level (O-1, SFY 2012)

Percentage of the Federal Poverty Level (FPL)	Q-1, SFY 201	12
>150 - 185% FPL	283	54.1%
>185 - 200% FPL	93	17.8%
>200 - 250% FPL	147	28.1%
Total	523	100.0%

For purposes of comparison, quarterly data pertaining to sanctions that occurred during SFY 2011 have been provided in the following table.

<b>RI Medicaid: The</b>	Number of RIte Care or RIte Share Families Who Were
San	ictioned Due to Non-payment of Premiums by Income Level
(SF	Y 2011)

(511 2011)								
Percentage of the	Q-1, SI	FY 2011	Q-2, SI	FY 2011	Q-3, SI	FY 2011	~ /	SFY
Federal Poverty							20	11*
Level (FPL)								
>150 - 185% FPL	230	50.8%	203	50.6%	223	52.0%	178	51.0%
>185 - 200% FPL	78	17.2%	65	16.2%	66	15.4%	59	16.9%
>200 - 250% FPL	145	32.0%	133	33.2%	140	32.6%	112	32.1%
Total	453	100%	401	100%	429	100%	349	100%

As had been noted previously in the EOHHS report that was submitted to the State Senate on 12/15/2011, the preceding table was flagged with an asterisk (\*) to note that the number of cases sanctioned for the month of April 2011 was zero due to an error in the transmission of the cost share file between MMIS and InRhodes. However, the number of cases sanctioned for the month of May 2011 was unusually high because it included many of those cases that had not been sanctioned in the prior month. T. On an annual basis, State and Federal Expenditures under the "Cost Not Otherwise Matchable" provision of Section 1115(a)(2) of the Social Security Act.

The following table documents the total of State and Federal expenditures for the Cost Not Otherwise Matchable (CNOM) provision of Section 1115(a)(2) of the Social Security Act on a Year-to-Date (YTD) basis for SFY 2012 through September 30, 2011. These data were obtained from RI EOHHS Financial Management and are based upon paid dates, not incurred dates of service.

## State and Federal Expenditures Under the CNOM Provision of Section 1115(a)(2) of the Social Security Act (SFY 2012, YTD Through 09/30/2011)

State	\$2,357,460
Federal	\$2,676,422
Total	\$5,033,882

U. On an annual basis, data on Medicaid spending recoveries, including estate recoveries as provided in section 40-8-15.

The following data were obtained from the DHS TPL Unit and document the total recoveries that were paid to the DHS during the First Quarter of SFY 2012 (July 1, 2011 through September 30, 2011). This information has been disaggregated according to two sources (or types) of recovery: estate or casualty.

Estate and Casualty Recoveries: Q-1, SFY 2012

Recoveries by Type	Amount Recovered
	¢029,105
Estate Recoveries: TPL and Legal	\$928,105
Casualty Recoveries: TPL and Legal	\$102,542
	\$1,030,647
Total	

# <u>Key analytic highlights on the progress of the Global Waiver</u> based on performance during the Second Quarter of the SFY 2012 (October 1, 2011 – December 31, 2011).

A. The number of new applicants found eligible for Medicaid funded long-term care services, as well as the basis for the eligibility determination, including level of clinical need and any HIPAA compliant demographic data about such applicants.

There are numerous pathways that lead applicants to Rhode Island Medicaid for longterm care (LTC) eligibility determinations. Major sources of referrals for Medicaid LTC eligibility determinations include hospitals, nursing facilities, and community-based programs. These avenues are discussed further in Item L. In order to be approved for Medicaid LTC coverage, applicants must meet an explicit set of financial and clinical eligibility criteria.

The following table outlines the number of Medicaid LTC applicants who were deemed to be eligible for Medicaid LTC during the Second Quarter of SFY 2012 (October 1, 2011 – December 31, 2011). The following tables represent a "point-in-time" snapshot of the number of approved applications for Medicaid LTC coverage. InRhodes, the State's Medicaid eligibility system, is the source of the following statistics. This information has been provided by month for Q-2 of SFY 2012.

## RI MEDICAID: Medicaid Long-term Care Acceptances (Approvals), Q-2, SFY 2012

Month	Long-Term Care Approvals
October 2011	235
November 2011	207
December 2011	208
Total for Q-2, SFY 2012	650

Source: InRhodes

B. The number of new applicants found ineligible for Medicaid funded long-term care services, as well as the basis for the determination of ineligibility, including whether ineligibility resulted from failure to meet financial or clinical criteria, and any HIPAA compliant demographic data about such applicants.

In order to be approved for Medicaid LTC coverage, applicants must meet an explicit set of financial and clinical eligibility criteria. The following table outlines the number of Medicaid LTC applicants who were found ineligible during the Second Quarter of SFY 2012 (October 1, 2011 – December 31, 2011). InRhodes, the State's Medicaid eligibility system, is the source of the following denial statistics. The number of denials documented below represents a "point-in-time" snapshot of activity. This information has been provided by month for Q-2 of SFY 2012.

Month	Long-Term Care Denials
October 2011	50
November 2011	45
December 2011	42
Total for Q-2, SFY 2012	137

Source: InRhodes

In comparing this finding to that which was documented during the First Quarter of SFY 2012, there were 138 LTC denials during that interval<sup>21</sup>.

<sup>&</sup>lt;sup>21</sup> The Rhode Island Executive Office of Health and Human Services. (April 2, 2012). Report to the Rhode Island General Assembly, Senate Committee on Health and Human Services, Designated Medicaid Information, July 1, 2011 – September 30, 2011 (p. 10).

C. The number of Medicaid beneficiaries, by age, over and under 65 years, served in institutional and home and community-based long-term care settings, by provider and service type and/or delivery system as applicable, including: nursing facilities, home care, adult day services for elders and persons with disabilities, assisted living, personal attendant and homemaker services, PACE, public and private group homes for persons with developmental disabilities, in-home support services for persons with developmental disabilities, shared living, behavioral health group home, residential facility and institution, and the number of persons in supported employment.

Two data sources have been queried to produce the data pertaining to the number of Medicaid beneficiaries, stratified according to two age groups (less than 65 years of age and greater than or equal to 65 years of age) who were served in institutional and home and community-based long-term care settings, by provider and service type and/or delivery system during the Second Quarter of SFY 2011 (October 1, 2011 – December 31, 2011).

<u>Data Sources</u>: Using the EOHHS Data Warehouse, information was extracted from the Medicaid Management Information System (MMIS) to produce counts of the number of Medicaid beneficiaries who received LTC services that are administered by the RI Division of Elderly Affairs and RI Medicaid. A second database was used to calculate the number of Medicaid beneficiaries who received LTC services that are administered by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH).

<u>The Number of Medicaid Beneficiaries Served in Institutional and Home and</u> <u>Community-based Long-term Care Settings, Q-2, SFY 2012 (RI Division of Elderly</u> <u>Affairs (DEA)</u>: The first set of tables quantifies the number (or count) of individuals who received LTC services provided under the auspices of the Rhode Island Division of Elderly Affairs (RI DEA) during the Second Quarter of SFY 2012 (October 1, 2011 – December 31, 2011).

Units of service have been defined as follows for the DEA's set of services:

Service Type	Unit of Service
Assisted Living	Per Diem (Per Day)
Case Management	Per 15-Minute Intervals
Personal Care/Homemaker	Per 15-Minute Intervals

## DEA: LTC Service Type and Corresponding Unit of Service

The following set of tables which documents the number of Medicaid beneficiaries has been stratified by participants' age group for the following lines of service which are administered by the RI DEA: Assisted living; case management; and personal care/homemaker. This information has been stratified by month and by age group.

Source: EOHHS Data Warehouse: MMIS Claim Universe		Oct		Nov		Dec		Q-2, S	SFY 2012	
Reporti	ng Period: Date of Service		2011		2011		2011			
Dept.	Service Type	Age Group	Count	Units	Count	Units	Count	Units	Count	Units
	Assisted Living	Under 65	55	1,678	58	1,728	55	1,705	168	5,111
		65 and Older	251	7,566	246	7,267	246	7,443	743	22,276
DEA	Assisted Living	Service Type Subtotals:	306	9,244	304	8,995	301	9,148	911	27,387
	Case Management	Under 65	37	151	34	147	47	177	118	475
		65 and Older	424	2,190	429	2,097	383	1,931	1,236	6,218
DEA	Case Management	Service Type Subtotals:	461	2,341	463	2,244	430	2,108	1,354	6,693
	Personal Care/Homemaker	65 and Older	396	105,632	399	106,969	396	104,566	1,191	317,167
DEA	Personal Care/Homemaker	Service Type Subtotals:	396	105,632	399	106,969	396	104,566	1,191	317,167
DEA		Grand Total:		117,217		118,208		115,822		351,247

Please refer to Item G for a discussion about the DEA's Adult Day Care and Home Care Program, which is otherwise known as the "Co-pay" Program.

<u>The Number of Medicaid Beneficiaries Served in Institutional and Home and</u> <u>Community-based Long-term Care Settings, Q-2, SFY 2012 (RI Medicaid</u>): The second set of tables shows the number (or count) of individuals who received LTC services through Rhode Island Medicaid during the Second Quarter of SFY 2012. This information reflects incurred dates of service (October 1, 2011 through December 31, 2011) and has been stratified according to the two age groups (less than 65 years of age and greater than or equal to 65 years of age) as requested.

Units of service have been defined in the following manner.

Service Type	Unit of Service
Adult Day	Per Diem (Per Day)
Assisted Living	Per Diem (Per Day)
Case Management	Per 15 Minute Intervals
Home Health Agency	Mixed*
Hospice	Per Diem (Per Day)
Nursing Facility	Per Diem (Per Day)
Personal Care/Homemaker	Per 15-Minute Intervals
Shared Living	Per Diem (Per Day)
Tavares Pediatric Center	Per Diem (Per Day)

**RI Medicaid: LTC Service Type and Corresponding Unit of Service** 

The description of the units of service for home health has been highlighted with an asterisk (\*) because of its "mixed" designation. Two types of home health services (home health aide and skilled (registered nurse/RN) nursing care) have different units of services. Depending upon the procedure code used, home health aide services are quantified in 15-minute or 30-minute units of service whereas skilled nursing services provided by a registered nurse are counted on a per visit basis.

Information which documents the number of Medicaid beneficiaries who were served has been stratified by participants' age group for the following lines of service which are administered by the RI DHS: Adult day care; assisted living; case management; home health agency; hospice; nursing facility; personal care/homemaker; shared living; and Tavares Pediatric Center. This information has been stratified by month and by age group. The description of the units of service for home health has been highlighted with an asterisk (\*) because of its "mixed" designation. Two types of home health services (home health aide and skilled (registered nurse/RN) nursing care) have different units of services. Depending upon the procedure code used, home health aide services are quantified in 15-minute or 30-minute units of service whereas skilled nursing services provided by a registered nurse are counted on a per visit basis.

Information that documents the number of Medicaid beneficiaries who were served has been stratified by participants' age group for the following lines of service which are administered by RI Medicaid: Adult day care; assisted living; case management; home health agency; hospice; nursing facility; personal care/homemaker; shared living; and Tavares Pediatric Center. This information has been stratified by month and by age group. Data tables are shown below, with information organized by month for the Second Quarter of SFY 2012.

Source:	EOHHS Data Warehouse: MM	IIS Claim Universe	Oct		Nov		Dec		Q-2, S	FY 2012
Reportin	g Period: Date of Service		2011		2011		2011			
Dept.	Service Type	Age Group	Count	Units	Count	Units	Count	Units	Count	Units
EOHHS	Adult Day Care	Under 65	264	3,499	260	3,250	253	3,430	777	10,179
		65 and Older	252	3,474	260	3,508	254	3,510	766	10,492
EOHHS	Adult Day Care	Service Type Subtotals:	516	6,973	520	6,758	507	6,940	1,543	20,671
	Assisted Living	Under 65	11	331	10	298	11	328	32	957
		65 and Older	141	4,248	136	3,919	136	4,034	413	12,201
EOHHS	Assisted Living	Service Type Subtotals:	152	4,579	146	4,217	147	4,362	445	13,158
	Case Management	Under 65	2,573	2,779	632	855	284	491	3,489	4,125
		65 and Older	148	779	171	686	168	864	487	2,329
EOHHS	Case Management	Service Type Subtotals:	2,721	3,558	803	1,541	452	1,355	3,976	6,454
	Hospice	Under 65	35	950	32	845	31	920	98	2,715
		65 and Older	503	13,661	501	12,617	502	13,386	1,506	39,664
EOHHS	Hospice	Service Type Subtotals:	538	14,611	533	13,462	533	14,306	1,604	42,379
	Nursing Facility	Under 65	566	16,295	567	15,601	563	16,391	1,696	48,287
		65 and Older	5,165	152,651	5,118	147,100	5,110	151,696	15,393	451,447
EOHHS	Nursing Facility	Service Type Subtotals:	5,731	168,946	5,685	162,701	5,673	168,087	17,089	499,734
	Personal Care/Homemaker	Under 65	1,030	282,645	1,035	277,523	1,024	289,928	3,089	850,096
		65 and Older	1,272	353,052	1,271	354,993	1,274	362,618	3,817	1,070,663
EOHHS	Personal Care/Homemaker	Service Type Subtotals:	2,302	635,697	2,306	632,516	2,298	652,546	6,906	1,920,759
	Shared Living Agency	Under 65	17	956	17	1,021	18	1,006	52	2,983
		65 and Older	43	2,707	48	2,621	49	2,938	140	8,266
EOHHS	Shared Living Agency	Service Type Subtotals:	60	3,663	65	3,642	67	3,944	192	11,249
	Skilled Nursing	Under 65	243	3,088	235	3,356	215	3,131	693	9,575
		65 and Older	116	2,129	108	1,882	107	1,551	331	5,562
EOHHS	Skilled Nursing	Service Type Subtotals:	359	5,217	343	5,238	322	4,682	1,024	15,137
	Tavares Pediatric Center	Under 65	19	576	19	570	19	589	57	1,735
EOHHS	Tavares Pediatric Center	Service Type Subtotals:	19	576	19	570	19	589	57	1,735
EOHHS		Grand Total:		843,820		830,645		856,811		2,531,276

<u>The Number of Medicaid Beneficiaries Served by PACE, Q-2, SFY 2012 (RI Medicaid</u>): Using the EOHHS Data Warehouse, information was extracted from the MMIS to produce counts of the number of individuals who participated in the PACE (Program of All Inclusive Care for the Elderly) program during the Second Quarter of SFY 2012 (October 1, 2011 – December 31, 2011). Please refer to the data table shown on the following page. This information has been stratified by month and by age group.

Source:		EOHHS Data Warehouse/Financial Data Mart					
Reporting	Period:	Eligibility Period					
Dept.	Benefit Period	Program Description	Age Group	Person Count			
EOHHS	10/1/2011	PACE PROGRAM	65 and Over	179			
EOHHS		PACE PROGRAM	Under 65	37			
	10/1/2011		Period Totals:	216			
EOHHS	11/1/2011	PACE PROGRAM	65 and Over	178			
EOHHS		PACE PROGRAM	Under 65	38			
	11/1/2011		Period Totals:	216			
EOHHS	12/1/2011	PACE PROGRAM	65 and Over	177			
EOHHS		PACE PROGRAM	Under 65	38			
	12/1/2011		Period Totals:	215			
			Quarterly Total:	647			

<u>The Number of Medicaid Beneficiaries Served in Institutional and Home and</u> <u>Community-based Long-term Care Settings, Q-2, SFY 2012 (RI BHDDH)</u>: The following data have been provided by the Division of Developmental Disabilities on behalf of the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). As requested, this information has been stratified according to two age groups for participants for the following lines of service which are administered by the RI BHDDH: Day programs; homemaker services; public group homes for persons with developmental disabilities; private group homes for persons with developmental disabilities; community supports; shared living; supported employment; case management; transportation; prevocational services; and job development. Data for the Second Quarter of SFY 2012 (October 1, 2011 – December 31, 2011) are displayed on the following page.

Source: RI BHDDH, Medicaid LTC Beneficiaries, Q-2, SFY 2012						
Dept.	Service Type	Age Group	# Served			
BHDDH	Day Programs	Under 65	2,797			
		Over 65	278			
BHDDH	Homemaker	Under 65	125			
		Over 65	9			
BHDDH	Public Group Homes	Under 65	134			
		Over 65	80			
BHDDH	Private Group Homes	Under 65	1,133			
		Over 65	170			
BHDDH	Community Supports	Under 65	1,005			
		Over 65	73			
BHDDH	Shared Living	Under 65	177			
		Over 65	14			
BHDDH	Supported Employment	Under 65	364			
		Over 65	4			
BHDDH	Case Management	Under 65	3,022			
		Over 65	334			
BHDDH	Transportation	Under 65	2,431			
		Over 65	216			
BHDDH	Prevocational	Under 65	188			
		Over 65	13			
BHDDH	Job Development	Under 65	59			
		Over 65	1			

# D. Data on the cost and utilization of service units for Medicaid long-term care beneficiaries.

The following information has been organized by State agency and is based upon incurred (or the actual date when a service was delivered) dates of service for long-term care (LTC) services which were provided during the Second Quarter of SFY 2012 (October 1, 2011 – December 31, 2011). By organizing these data by incurred dates of service rather than by paid dates, a much clearer picture of actual utilization is produced, one that shows how many beneficiaries received services and when the services were actually provided. This information has been stratified, as requested, according to two age groups (less than 65 years of age and greater than or equal to 65 years of age).

<u>Data Sources</u>: Two data sources have been used in producing the cost and utilization information which has been requested. The first data source is Rhode Island's Medicaid Management Information System (MMIS). Using the EOHHS Data Warehouse, information was extracted from the MMIS for the LTC services administered by the RI Division of Elderly Affairs and RI Medicaid.

A second data source was queried to produce the cost and utilization data for the LTC services which are administered by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). The database which is used by the Division of Developmental Disabilities (RI BHDDH) was queried to prepare the table which outlines LTC cost and utilization by BHDDH service line during the Second Quarter of SFY 2012.

<u>Cost and Utilization Data, Q-2, SFY 2012 (RI Division of Elderly Affairs (DEA))</u>: The following table provides an average cost per individual, as well as quarterly totals by DEA service line, for the two age groups during the Second Quarter of SFY 2012.

Source: EOHHS Data Warehouse: MMIS Claim Universe			Q-2, S	FY 20	012
Reporting	Period: Date of Service				
Dept.	Service Type	Age Group	Avg/Person/Mo	3 M	onth Totals
	Assisted Living	Under 65	\$ 1,068	\$	179,373
		65 and Older	\$ 916	\$	680,755
DEA	Assisted Living	Service Type Subtotals:	\$ 944	\$	860,128
	Case Management	Under 65	\$ 60	\$	7,125
		65 and Older	\$ 75	\$	93,270
DEA	Case Management	Service Type Subtotals:	\$ 74	\$	100,395
	Personal Care/Homemaker	65 and Older	\$ 1,347	\$	1,604,412
DEA	Personal Care/Homemaker	Service Type Subtotals:	\$ 1,347	\$	1,604,412
DEA		Grand Total:		\$	2,564,935

<u>Cost and Utilization Data, Q-2, SFY 2012 (RI Medicaid)</u>: The following table provides an average cost per individual, as well as quarterly totals by RI Medicaid service line, for the two age groups during the Second Quarter of SFY 2012.

Source: EOHHS Data Warehouse: MMIS Claim Universe				Q-2, SFY 2012		
Reporting Period: Date of Service			1			
		Age Group	Avg/Person/Mo		3 Month Totals	
EOHHS	Adult Day Care	Under 65	\$	694	\$	539,243
		65 and Older	\$	725	\$	555,587
EOHHS	Adult Day Care	Service Type Subtotals:	\$	710	\$	1,094,830
	Assisted Living	Under 65	\$	1,253	\$	40,107
		65 and Older	\$	1,174	\$	485,022
EOHHS	Assisted Living	Service Type Subtotals:	\$	1,180	\$	525,129
	Case Management	Under 65	\$	48	\$	168,153
		65 and Older	\$	71	\$	34,634
EOHHS	Case Management	Service Type Subtotals:	\$	51	\$	202,787
	Hospice	Under 65	\$	4,208	\$	412,388
		65 and Older	\$	3,803	\$	5,727,373
EOHHS	Hospice	Service Type Subtotals:	\$	3,828	\$	6,139,761
	Nursing Facility	Under 65	\$	4,843	\$	8,213,977
		65 and Older	\$	4,686	\$	72,131,962
EOHHS	Nursing Facility	Service Type Subtotals:	\$	4,702	\$	80,345,939
	Personal Care/Homemaker	Under 65	\$	1,417	\$	4,377,111
		65 and Older	\$	1,441	\$	5,498,584
EOHHS	Personal Care/Homemaker	Service Type Subtotals:	\$	1,430	\$	9,875,694
	Shared Living Agency	Under 65	\$	1,987	\$	103,310
		65 and Older	\$	1,993	\$	279,053
EOHHS	Shared Living Agency	Service Type Subtotals:	\$	1,991	\$	382,363
	Skilled Nursing	Under 65	\$	349	\$	241,550
		65 and Older	\$	510	\$	168,739
EOHHS	Skilled Nursing	Service Type Subtotals:	\$	401	\$	410,289
	Tavares Pediatric Center	Under 65	\$	31,303	\$	1,784,266
EOHHS	Tavares Pediatric Center	Service Type Subtotals:	\$	31,303	\$	1,784,266
EOHHS		Grand Total:			\$	100,761,058

<u>Cost and Utilization Data, Q-2, SFY 2012 (RI BHDDH</u>): The following data<sup>22</sup> have been provided by the Division of Developmental Disabilities on behalf of the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). Please refer to the table that has been provided on the following page.

<sup>&</sup>lt;sup>22</sup> Several variances in expenditures have been noted by RI BHDDH for Q-2 of SFY 2012. Subsequent to the implementation of *Project Sustainability* on 07/01/2011, some lags in billing have been noted each month. In the transition to the new system, providers have needed to learn how to use the new system and the associated billing codes.

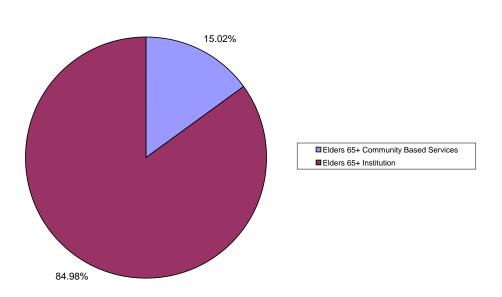
	Source: RI BHDDH, Medicaid LTC Beneficiaries, Q-2, SFY 2012								
Dept.	Service Type	Age Group	# Served	Total Expenditures					
BHDDH	Day Programs	Under 65	2,797	\$6,981,603.02					
		Over 65	278	656,518					
BHDDH	Homemaker	Under 65	125	823,922.83					
		Over 65	9	43,408.02					
BHDDH	Public Group Homes	Under 65	134	5,202,396.48					
		Over 65	80	3,131,028.75					
BHDDH	Private Group Homes	Under 65	1,133	19,864,145.37					
		Over 65	170	2,794,258.07					
BHDDH	Community Supports	Under 65	1,005	3,146,672.67					
		Over 65	73	239,153.47					
BHDDH	Shared Living	Under 65	177	1,600,401.04					
		Over 65	14	126,072.66					
BHDDH	Supported Employment	Under 65	364	279,506.82					
		Over 65	4	2,174.64					
BHDDH	Case Management	Under 65	3,022						
		Over 65	334	115,916.81					
BHDDH	Transportation	Under 65	2,431	1,693,282.25					
		Over 65	216	145,539.44					
BHDDH	Prevocational	Under 65	188	,					
		Over 65	13	,					
BHDDH	Job Development	Under 65	59	-					
		Over 65	1	204.16					

E. Percent distribution of expenditures for Medicaid long-term care institutional services and home and community services (HCBS) by population, including: elders aged 65 and over, persons with disabilities, and children with special health care needs.

Medicaid Long Term Care (LTC) services are available for individuals over age 65 and for individuals with disabilities. The types of services available include institutional and home and community-based services. The following charts show the percent distribution of expenditures for Medicaid long-term care institutional services and home and community-based services. The utilization data was abstracted from the MMIS Claims Universe, EOHHS Data Warehouse, based upon incurred dates of service (October 1, 2011 – December 31, 2011).

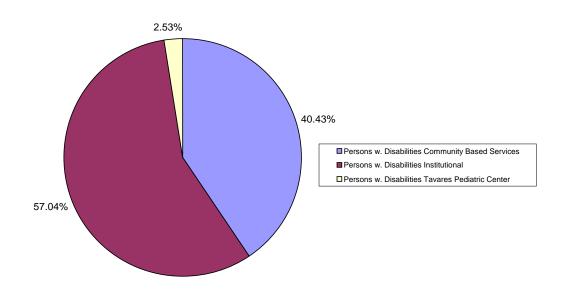
## Elders Aged 65 and Over

During the Second Quarter of SFY 2012, 84.98 percent of expenditures for elders aged 65 and over were for Medicaid long-term care institutional services and 15.02 percent were for home and community-based services (HCBS). These findings were similar to those which had been documented during the preceding quarter, Q-1 of SFY 2012, when 84.20 percent of expenditures for elders aged 65 and over were for Medicaid long-term care institutional services and 15.80 percent were for home and community-based services (HCBS).



Q-2, SFY2012

Children with a disability or chronic condition are eligible for the Medical Assistance if they are determined eligible for: Supplemental Security Income (SSI), Katie Beckett or Adoption Subsidy through the RI Executive Office of Health and Human Services. <u>Persons with Disabilities</u>: Individuals with disabilities are eligible for Medical Assistance if they are 18 years or older, a Rhode Island resident, receive Supplemental Security Income (SSI) <u>or</u> have an income less than 100% of the Federal Poverty Level (FPL) and have resources (savings) of less than \$4,000 for an individual or \$6,000 for a married couple. The following chart shows the percent distribution of expenditures for Medicaid institutional services and home and community services for persons with disabilities. The utilization data were abstracted from the MMIS Claims Universe, EOHHS Data Warehouse, based upon incurred dates of service (October 1, 2011 – December 31, 2011).



Q-2, SFY2012

During the Second Quarter of SFY 2012, 57.04 percent of expenditures for persons with disabilities were for Medicaid long-term care institutional services, 2.53 percent of expenditures for persons with disabilities were for Medicaid long-term care institutional services at the Tavares Pediatric Center, and 40.43 percent were for home and community-based services (HCBS). These findings were similar to those which had been documented during the preceding quarter, Q-1 of SFY 2012, when 57.09 percent of expenditures for persons with disabilities were for Medicaid long-term care institutional services, 2.04 percent of expenditures for persons with disabilities were for Medicaid long-term care institutional services at the Tavares Pediatric Center, and 40.87 percent were for home and community-based services (HCBS).

#### F. The number of persons on waiting lists for any long-term care services.

Prior to implementation of the Global Waiver, the State's former home and communitybased waivers were operated discretely, each having Federal authorization to provide services to an established maximum number of beneficiaries. In addition, each of Rhode Island's former 1915(c) waivers had different "ceilings" or "caps" on the number of Medicaid LTC enrollees who could receive that waiver's stipulated set of home and community-based services. These established limits on the number of participating beneficiaries were sometimes referred to as "slots". When any of the former 1915(c) waivers reached its maximum number of participants, no additional beneficiaries could gain a "slot" for services.

With the implementation of the Global Waiver, Rhode Island received Federal authority to remove any administrative ceilings or caps on the number of Medicaid LTC beneficiaries who could be approved to receive home and community-based services. This change was in accord with the State's goal *to make the right services available to Medicaid beneficiaries at the right time and in the right setting*. Thus, as a result of removing slots for home and community-based services, access has been enhanced for Medicaid LTC beneficiaries since the Global Waiver's implementation.

During the Second Quarter of State Fiscal Year 2012, there were no waiting lists for Medicaid LTC services. In addition, the Division of Elderly Affairs and the Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH) reported that there were no waiting lists for any long-term care services. G. The number of persons in a non-Medicaid funded long-term care co-pay program by type and units of service utilized and expenditures.

The Division of Elderly Affairs (DEA) administers what has been referred to in the community as the "Co-pay Program". This Program provides adult day and home care services to individuals who are sixty-five (65) years of age and older, who are at risk of long-term care, and are at or below 200% of the federal poverty level (FPL). The Program has two service categories, as described in the table below:

Service Category	Income Level
Level D1	0 to 125% FPL
Level D2	126% to 200% FPL

Individuals are assessed for eligibility across several parameters, including functional, medical, social, and financial status. Participant contributions (which have been referred to as "co-pays") are determined through a calculation of community living expense (CLE), which is performed during the assessment process.

The following information, provided by the Division of Elderly Affairs, covers the Second Quarter of SFY 2012 (October 1, 2011 – December 31, 2011). The tables shown below document the service utilization of the DEA's Adult Day Care and Home Care Program (also referred to as the "Co-pay" Program). This information has been organized for each type of service by quarter.

Service Category: Adult Day Care	Clients*		Units (Unit=1 Day)		
	Total	Avg/Mo.	Total	Avg/Mo.	
D1 (Income up to 125% FPL):	137	46	1,894	631	
D2 (Income up to 200% FPL):	608	203	8,558	2,853	
Total	745	248	10,452	3,484	

# RI DEA: Adult Day Care (Q-2, SFY 2012)

Average utilization= 14 days of adult day care per client per month. \*Clients are not distinct.

# **RI DEA:** Case Management (Q-2, SFY 2012)

Service Category: Case Management	Clients		Units (Unit=1/4 Hour)				
	Total	Avg/Mo.	Total	Avg/Mo.			
Case Management     1,021     340     5,937     1,979							
Average utilization = 1.45 Hours of Case management per client per month.							

# RI DEA: Home Care (Q-2, SFY 2012)

Service Category: Home Care	Cl	ients*	Units (Unit=1/4 Hour)				
	Total	Avg/Mo.	Total	Avg/Mo.			
D1 (Income up to 125% FPL):	388	129	44,168	14,723			
D2 (Income up to 200% FPL):	1,528	509	172,373	57,458			
Total 1,916 639 216,541 72,180							
Average utilization= 113 units or 28.25 hours of home care per client per month.							

\*Clients are not distinct.

H. The average and median length of time between submission of a completed long-term care application and Medicaid approval/denial.

There are numerous pathways that lead applicants to Rhode Island Medicaid for longterm care (LTC) eligibility determinations. Major sources of referrals for Medicaid LTC eligibility determinations include hospitals, nursing facilities, and community-based programs. These avenues have been discussed further in Item L.

In order to be approved for Medicaid LTC coverage, applicants must meet an explicit set of financial and clinical eligibility criteria. Thus, the EOHHS has interpreted that a completed LTC application would be inclusive of all of the requisite components needed in order to execute a LTC eligibility determination. Most new LTC applications, however, are not submitted in a fully complete manner. As noted in the Rhode Island Department of Human Services' *Codes of Rules, Medical Assistance*, eligibility decisions for disabled applicants are to be made within ninety (90) days, except in unusual circumstances when good cause for delay exists.<sup>23</sup> Good cause exists when the DHS cannot reach a decision because the applicant or examining physician delays or fails to take a required action or when there is an administrative or other emergency beyond the agency's control.

Necessary components of a long-term care application include the findings from the medical evaluations that substantiate a clinical need for LTC, as well as the State's Medicaid LTC clinical eligibility screening. (Please refer to Item J for a presentation of the average and median turn-around times for Medicaid LTC Clinical Eligibility Determinations, which are conducted by the Office of Medical Review.) In addition to the necessary clinical information, the LTC application must include the *Statement of Need* form (Rhode Island Department of Human Services, DHS-2, Rev. 5-06), which has been completed by or on behalf of the applicant. In addition, the processing of long-term care applications must undergo review by the Office of Legal Counsel if any of the following circumstances exist, per the Rhode Island Department of Human Services, Codes of Rules, Medical Assistance:

- If there are any questions about the negotiability of promissory notes, mortgages, and loans<sup>24</sup>
- If a resource cannot be sold or liquidated and a determination regarding availability cannot be made by the LTC Administrator<sup>25</sup>
- If an individual claims that a real property resource cannot be liquidated and documentation has been submitted from a competent authority (e.g., real estate broker or attorney)<sup>26</sup>

<sup>&</sup>lt;sup>23</sup> The Rhode Island Department of Human Services. *Code of Rules, Medical Assistance*, Section 0302.15 (*Decision on Eligibility*), https://www.policy.dhs.ri.gov/.

<sup>&</sup>lt;sup>24</sup> Ibid, Section 0382.15.20.05 (*Negotiability of Instruments*), https://www.policy.dhs.ri.gov/.

<sup>&</sup>lt;sup>25</sup> Op cit, Section 0382.15.20.15 (Salability), https://www.policy.dhs.ri.gov/.

<sup>3</sup> Op cit, Section 0382.10.10.10 (Docu Non-Avail of Real Est), https://www.policy.dhs.ri.gov/.

- If there is a claim of undue hardship, the LTC Administrator, in consultation with the Office of Legal Counsel, makes a determination<sup>27</sup>
- If consultation is needed by the LTC Administrator to aid in the determination of the amount of countable income and/or resources from a trust (and the date and amount of any prohibited transfer of assets)<sup>28</sup>

Information has been drawn from InRhodes, the State's Medicaid eligibility system, to produce the following cohort analysis for LTC processing turn-around times during the Second Quarter of SFY 2012 (October 1, 2011 – December 31, 2011). Turn-around times (TAT) for processing new LTC applications have been organized according to three timeframes: a) less than thirty (30) days; b) thirty (30) to ninety (90) days; and greater than ninety (90) days.

On average, approximately thirty (30) percent of all new LTC applications that are processed by RI Medicaid are those that have been submitted by current Medicaid enrollees. This subset of LTC applications (i.e., those filed by current Medicaid beneficiaries) tends to be adjudicated very quickly.

The following statistics, however, reflect the processing of <u>new</u> applications for longterm care (LTC) coverage for individuals who are not already enrolled in Medicaid. Thus, the following information addresses a specific subset of the LTC applications that are processed by RI Medicaid.

							· · · ·	- /
Month	< 30 I	Days	30 – 90 Days		> 90 Days		Monthly Total	
Oct. 2011	117	32.5%	187	51.94%	56	15.56%	360	100%
Nov. 2011	145	33.8%	225	52.45%	59	13.75%	429	100%
Dec. 2011	152	33.12%	237	51.63%	70	15.25%	459	100%
Total for	414	33.17%	649	52.0%	185	14.82%	1,248	100%
Q-2, SFY								
2012								

**RI MEDICAID:** Turn-around Times for New LTC Applications (Q-2, SFY 2012)

Source: InRhodes

An increase in the percentage of new LTC applications processed in less than thirty (30) days was demonstrated in Q-2 of SFY 2012. This finding was similar to that which was observed during the prior quarter, when 31.07 percent of the new LTC applications were processed in less than 30 days. This finding represents a positive trend and it builds on that which was seen throughout SFY 2011. For purposes of comparison, please refer to the table that documents the turn-around times by quarter during SFY 2011, which has been provided on the following page.

<sup>&</sup>lt;sup>27</sup> Op cit, Section 0382.50.25 (*Claims of Undue Hardship*), https://www.policy.dhs.ri.gov/.

<sup>&</sup>lt;sup>28</sup> Op cit, Section 0382.50.15 (*Trust Evaluation Process*), https://www.policy.dhs.ri.gov/.

Quarter	< 30	< 30 Days 30 – 90 Days > 90 I		30 – 90 Days		) Days	Quarter	ly Total
Q-1, SFY	355	28.22%	600	47.69%	303	24.09%	1,258	100%
2011								
Q-2, SFY	341	28.53%	616	51.55%	238	19.92%	1,195	100%
2011								
Q-3, SFY	391	30.93%	628	49.68%	245	19.38%	1,264	100%
2011								
Q-4, SFY	370	32.15%	634	55.08%	147	12.77%	1,151	100%
2011								
Total for	1,457	29.93%	2,478	50.90%	933	19.17%	4,868	100%
SFY 2011							,	

RI MEDICAID: Turn-around Times for New LTC Applications by Quarter (SFY 2011)

For this reporting period, InRhodes data have been further analyzed in order to quantify the average number of days for approving or denying new applications for Medicaid LTC coverage. The following table shows the average turn-around time in days for Medicaid LTC approvals during the Second Quarter of SFY 2012 and the average TAT for Medicaid LTC denials during the same interval. The calculated averages for TATs have been provided and in addition these figures have been rounded up to whole integers.

#### **RI MEDICAID:** Average Turn-around Time (TAT) in Days for Medicaid LTC Approvals (O-2, SFY 2012)

Number of Approvals for Medicaid LTC	Average TAT in Days
650	53.2 (~ 54 Days)*

Source: InRhodes

#### **RI MEDICAID:** Average Turn-around Time (TAT) in Days for Medicaid LTC Denials (Q-2 SFY 2012)

Number of Denials for Medicaid LTC	Average TAT in Days
137	9.05 (~ 10 Days)

Source: InRhodes

These findings were similar to those observed during the First Quarter of SFY 2012, when the average turn-around time for approvals was 49 days and 17 days for denials. An asterisk has been flagged above to highlight that the InRhodes turn-around time (TAT) statistic for Medicaid LTC approvals during Q-2 of SFY 2012 had several significant outliers excluded. As noted in the prior two quarterly reports, SSI-related outliers can artificially increase the turn-around time statistic for LTC approvals. For the SSI cohort, one of two dates has been recorded as the application date, depending upon whether: a) the individual has been newly added to SSI; or b) has already been SSI-eligible but has moved to Rhode Island from another state. The application date for individuals who are newly approved for SSI is recorded as the "Onset of Disability" date, which Rhode Island receives from the Social Security Administration (SSA).

However, for SSI-eligible individuals who relocate to Rhode Island from another state, the application date is set as the first day of the following month, based on the "Residency Begin Date", which is sent by the Social Security Administration (SSA). For those individuals who relocate to Rhode Island from another state, the SSA does not always indicate the relocation status on the clients' records. Therefore, the individual is viewed as a new SSI beneficiary and the "Onset of Disability" date is recorded rather than the "Residency Begin Date", resulting in an inflated turn-around time.

For purposes of comparison, the following table has been provided to demonstrate the average turn-around times in calendar days for Medicaid LTC approvals and denials by quarter during SFY 2011. The figures shown below have been rounded up to whole numbers.

<b>RI MEDICAID:</b> Average Turn-around Times for Medicaid LTC Approvals and Denials by Quarter (SFY 2011)							
QuarterAverage TAT in CalendarAverage TAT inDays for Medicaid LTCCalendar Days forApprovalsMedicaid LTC Denials							
Q-1, SFY 2011	65 Days	11 Days					
Q-2, SFY 2011	65 Days	11 Days					
Q-3, SFY 2011	59 Days	16 Days					
Q-4, SFY 2011	42 Days*	12 Days					

An asterisk has been flagged to highlight that the InRhodes turn-around time (TAT) statistic, which has been presented for Q-4 of SFY 2011, had several outliers excluded. On average, Medicaid LTC approvals and denials were processed below a 90-day threshold throughout SFY 2011.

I. Number of applicants for Medicaid funded long-term care meeting the clinical eligibility criteria for each level of: (1) Nursing facility care; (2) Intermediate care facility for persons with developmental disabilities or mental retardation; and (3) Hospital care.

The clinical levels of care (nursing facility care, intermediate care facility for persons with developmental disabilities or mental retardation, and hospital care) that have been enumerated above were those used by the State prior to CMS' approval of the Global Waiver. Level of care determinations were categorized as follows, prior to the Global Waiver:

Nursing Home Level of Care	Hospital Level of Care	ICFMR Level of Care
Access to Nursing	Access to LTC, Hospital,	Access to ICFMR, and
Facilities and section	Residential Treatment	section 1915(c) HCBS
1915(c) HCBS Waivers	Centers and the 1915(c)	Waivers MR/DD
(the scope of community-	HAB <sup>29</sup> waiver community-	community-based services.
based services varied,	based services	
depending on the waiver)		

<u>Clinical Eligibility Determinations Conducted by Rhode Island Medicaid</u>: Since implementation of the Global Waiver, Medicaid LTC clinical eligibility reviews have been conducted by the Office of Medical Review (RI Medicaid), using three clinical levels of care: Highest, High, and Preventive. The following data have been extracted from the RI EOHHS Data Warehouse and are based upon the clinical eligibility determinations that were performed during the Second Quarter of SFY 2012.

## RI Medicaid: Applicants for Medicaid LTC Who Met the Clinical Eligibility Criteria For Nursing Facility or Hospital (Habilitation) Services (Q-2, SFY 2012)

Clinical Eligibility Level of Care Criteria	Q-2, SFY 2012
Nursing Facility	785
Hospital (HAB applicants)*	0

Data Source: RI EOHHS Data Warehouse

An asterisk has been flagged to note that the Medicaid LTC applicants who met the clinical eligibility criteria for a hospital (or habilitation) level of care required intensive daily rehabilitation and/or ongoing skilled nursing services, comparable to those offered

<sup>&</sup>lt;sup>29</sup> Rhode Island's former section 1915(c) Habilitation Waiver provided home and communitybased services to Medicaid eligible individuals age 18 and older with disabilities who met a hospital level of care and who did not qualify for services through the State's Developmental Disability Waiver. Services which were provided under the Habilitation Waiver (also referred to as the "HAB Waiver") included intensive daily rehabilitation and/or ongoing skilled nursing services comparable to those offered in a hospital setting, which could not be provided adequately or appropriately in a nursing facility.

in a hospital setting, as would have been the case under the State's former section 1915(c) Habilitation Waiver.

For purposes of comparison, the following table documents the number of applicants for Medicaid LTC who met the clinical eligibility criteria for nursing facility or hospital (habilitation) services on a quarterly basis during SFY 2011.

#### RI Medicaid: Applicants for Medicaid LTC Who Met the Clinical Eligibility Criteria For Nursing Facility or Hospital (Habilitation) Services, by Ouerter (SEV 2011)

Quarter	Quarter (SF1 2011)								
<b>Clinical Eligibility</b>	<b>Q-1, SFY</b>	Q-2, SFY	<b>Q-3, SFY</b>	Q-4, SFY					
Level of Care	2011	2011	2011	2011					
Criteria									
Nursing Facility	858	841	939	791					
Hospital (HAB	3	0	0	0					
applicants)*									

As noted previously, an asterisk has been flagged to note that the Medicaid LTC applicants who met the clinical eligibility criteria for a hospital (or habilitation) level of care required intensive daily rehabilitation and/or ongoing skilled nursing services, comparable to those offered in a hospital setting, as would have been the case under the State's former section 1915(c) Habilitation Waiver.

<u>Clinical Eligibility Determinations Conducted by the Rhode Island Department of</u> <u>Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH)</u>: The Division of Developmental Disabilities at the RI BHDDH conducts clinical eligibility determinations for individuals with developmental disabilities. During the Second Quarter of SFY 2012, there were ten (10) applications made. J. The average and median turnaround time for such clinical eligibility determinations across populations.

<u>Turnaround Times for Clinical Eligibility Determinations Conducted by Rhode Island</u> <u>Medicaid</u>: Medicaid LTC clinical eligibility reviews have been conducted by the Office of Medical Review (RI Medicaid) since implementation of the Global Waiver. The following data have been extracted from the RI EOHHS Data Warehouse, based upon the clinical eligibility determinations that were performed during the Second Quarter of SFY 2012. The calculations of average and median turnaround times have been based on calendar days (not business days).

As noted previously, in order to meet a hospital (or habilitation) level of care, a Medicaid LTC applicant must have a demonstrable need for intensive daily rehabilitation and/or ongoing skilled nursing services, comparable to those offered in a hospital setting, as would have been the case under the State's former section 1915(c) Habilitation Waiver.

#### **RI Medicaid:** Average and Median Turnaround Time in Calendar Days for Medicaid LTC Clinical Eligibility Determinations (Q-2, SFY 2012)

	Q-2, SFY 2012				
Nursing Facility Care	Average	Median			
	16	12			
Hospital/(HAB applicants)	N/A	N/A			

Data Source: RI EOHHS Data Warehouse

During the Second Quarter of SFY 2012, there were no applicants for Medicaid LTC who met the clinical eligibility criteria for a hospital (or habilitation) level of care. Therefore, the average and median TAT cells were marked with "N/A\*" in the preceding table.

The findings for the Second Quarter of SFY 2012 were similar to those documented during the preceding quarter, when a seventeen (17) calendar day mean was demonstrated for clinical eligibility determination turn-around times for nursing facility care. The median for clinical eligibility determinations for nursing facility care was fifteen (15) calendar days during the First Quarter. As was the case in Q-2 of SFY 2012, there were no applicants for Medicaid LTC who met the clinical eligibility criteria for a hospital (or habilitation) level of care during the First Quarter of SFY 2012.

To provide additional comparative information, the table shown on the following page documents the average and median turnaround time in calendar days for Medicaid LTC clinical eligibility determinations on a quarterly basis during SFY 2011.

<b>RI Medicaid:</b>	Average and Median Turnaround Time in Calendar Days for
	Medicaid LTC Clinical Eligibility Determinations, by Quarter (SFY
	2011)

2011)								
	Q-1, SFY 2011		Q-2, SFY 2011		Q-3, SFY 2011		Q-4, SFY 2011	
Nursing	26	26	24	21	7	6	12	7
Facility Care								
Hospital/HAB	25	28	N/A*	N/A*	N/A*	N/A*	N/A*	N/A*
Applicants								

In the event that there were not any applicants for Medicaid LTC who met the clinical eligibility criteria for a hospital (or habilitation) level of care, then the average and median TAT cells in the preceding table were flagged with "N/A\*".

<u>Turnaround Times for Clinical Eligibility Determinations Conducted by the Rhode Island</u> <u>Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI</u> <u>BHDDH</u>): The following information was provided by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). The Division of Developmental Disabilities conducts clinical eligibility determinations for individuals with developmental disabilities.

During the Second Quarter of SFY 2012, the Division reported that eligibility determinations were processed on average within seventy (70) days from the time of application. This timeframe reflects that not all applications are fully completed when submitted for eligibility determination. Incomplete applications necessitate seeking additional documentation that is necessary in order to make an eligibility determination.

## K. The number of appeals of clinical eligibility determinations across populations.

Since implementation of the Global Waiver, Medicaid LTC clinical eligibility reviews for nursing facility care and hospital/habilitation<sup>30</sup> care have been conducted by the Office of Medical Review at Rhode Island Medicaid. In the event that a LTC clinical eligibility determination has not been approved, the individual has the right to file an appeal, seeking to overturn the outcome of that determination.

<u>Appeals Based on Clinical Eligibility Determinations Conducted by Rhode Island</u> <u>Medicaid</u>: The following data have been provided by RI Medicaid's Office of Medical Review to document the number of appeals which had been filed as a result of nonapproved clinical eligibility determinations for nursing facility care and hospital/habilitation care during the Second Quarter of SFY 2012.

# RI Medicaid: Appeals of LTC Clinical Eligibility Determinations for Nursing Facility and Hospital/Habilitation Care, Q-2, SFY 2012

Appeals of LTC Clinical Eligibility Determinations by Level of Care	Q-2, SFY 2012
Nursing Facility	8
Hospital/Habilitation	0

Source: Office of Medical Review, RI Medicaid

Appeals Based on Clinical Eligibility Determinations Conducted by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH): The following information was provided by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). The Division of Developmental Disabilities at the RI BHDDH conducts clinical eligibility determinations for individuals with developmental disabilities. As previously described, any applicant whose clinical eligibility determination has not been approved has the right to file appeal, seeking to overturn the outcome of that determination. The BHDDH's Division of Developmental Disabilities reported that there were no (0) appeals filed during the Second Quarter of SFY 2012.

<sup>&</sup>lt;sup>30</sup> To meet a hospital (or habilitation) level of care, an applicant must require intensive daily rehabilitation and/or ongoing skilled nursing services comparable to those offered in a hospital setting, which could not be provided adequately or appropriately in a nursing facility. This level of care requirement is analogous to that which had been established by Rhode Island's former 1915(c) Habilitation Waiver.

L. Average and median length of time after an applicant is approved for Medicaid longterm care until placement in the community or an institutional setting.

As noted previously, there are several pathways to Medicaid for LTC eligibility determinations. The majority of applicants for Medicaid long-term care (LTC) coverage file their application in order to secure a new payer so that they may continue to receive ongoing services. The following examples are provided, based upon whether the applicant is seeking LTC coverage for institutionally-based or home- or community-based services.

<u>Institutional LTC services</u>: New applications for institutionally-based LTC services generally come in to Rhode Island Medicaid from individuals who have already been admitted to an inpatient institution or a nursing facility. This group of applicants may have exhausted the benefit package covered by their primary source of health insurance coverage or, if they are without primary health insurance, may have depleted their personal financial resources. Therefore, these individuals have applied for Medicaid coverage in order to continue to receive an ongoing course of LTC services, which was initiated prior to Medicaid's involvement with the applicant. As such, these applicants have not sought *placement* in an institutional setting. Instead, they have sought Medicaid coverage in order to *remain* within an institutional LTC setting. For this group of new applicants, the Medicaid application approval date would not precede the applicant's date of admission to an inpatient institution or a nursing facility.

<u>Community-based LTC services</u>: New applications for Medicaid's community-based LTC services frequently come in to Rhode Island Medicaid from individuals who are nearing discharge from a hospital or nursing facility. These individuals, who were not covered by Medicaid at the time of their admission, have improved or stabilized clinically, and no longer require an institutional level of care. Based upon the discharge needs of this cohort of LTC applicants, Medicaid coverage would be sought so that they may receive community-based long-term care services post-discharge. For this group of applicants, therefore, the date of admission to the discharging institution would precede the Medicaid application approval date.

In an additional scenario, new applications for Medicaid LTC community services come directly from individuals who reside at home or in a community-based setting. Because this category of new applicant who is seeking Medicaid LTC coverage is already residing in a home- or community-based setting, their Medicaid application approval date would not precede the applicant's placement in the home- or community-based setting.

M. For persons transitioned from nursing homes, the average length of stay prior to transfer and type of living arrangement or setting and services upon transfer.

Through the Nursing Home Transition Program, within the Office of Community Programs at Rhode Island Medicaid, assistance is provided to beneficiaries before, during, and following a transition from nursing facilities. These functions are undertaken to ensure the provision of timely and appropriate services that enable these individuals to move safely and successfully to either a home-based or a community-based setting. Each person transferred from a nursing home has a unique discharge plan that identifies the individual's needs and family supports. This discharge plan includes the arrangement of services and equipment, and home modifications. The length of stay prior to transfer and type of living arrangements or setting and services upon transfer is unique to each individual.

The following table documents the number of nursing home transitions that took place during the Second Quarter of State Fiscal Year 2012. As was the case in prior reporting periods, the average length of stay (ALOS) has been measured in calendar days.

#### **RI** Medicaid: The Average Length of Stay Prior to Discharge for Persons Transitioned from Nursing Homes (Q-2, SFY 2012)

	Q-2, SFY 2012
Number of Nursing Home Transitions	36
Average Length of Stay (ALOS) Prior to Transfer in Calendar Days	240

Source: Office of Community Programs, Nursing Home Transition Referral Tracker database

The average length of stay (ALOS) in Q-2 of SFY 2012 (240 days) was greater than that which had been observed in the First Quarter (196 days). The finding for the Second Quarter was skewed statistically because of a "success story". One of the Medicaid LTC enrollees who had been transitioned to home and community-based supports during Q-2 of SFY 2012 had been residing in a nursing home for over four (4) years prior to discharge from the facility.

The table shown on the following page documents the type of living arrangement (or setting) that LTC beneficiaries who were transitioned from a nursing facility went to subsequent to their discharge.

RI Medicaid: The Type of Living Arrangement or Setting and Services upon Transfer for Persons Transitioned from Nursing Homes (Q-2, SFY 2012)		
	Q-2, SF	Y 2012
Existing Home	30	83.33%
Assisted Living	4	11.11%
New Housing	0	0.00%
Group Home	0	0.00%
Other	2	5.56%
Total	36	100%

Source: Office of Community Programs, Nursing Home Transition Referral Tracker database

N. Data on diversions and transitions from nursing homes to community care, including information on unsuccessful transitions and their cause.

An important component of the State's Nursing Home Transition and Diversion Program focuses upon the process for conducting a root cause analysis in the event of any unsuccessful diversions or transitions. Reporting criteria have been established to determine the cause(s) or factors that may have contributed to any unsuccessful outcomes.

Prior to the start of SFY 2011, The Alliance for Better Long Term Care partnered with Qualidigm<sup>31</sup> and Rhode Island Medicaid on behalf of the Nursing Home Transition Project. The Alliance worked with residents of nursing facilities, their families, and representatives of RI Medicaid and the Division of Elderly Affairs in the identification of residents who could be transitioned safely. In collaboration with representatives of the RI EOHHS, the Alliance assisted the State before, during, and following the transition of beneficiaries from nursing facilities to ensure the provision of timely and appropriate services that would enable these individuals to move safely and successfully to either a home-based or a community-based setting. As of July of 2010, the functions that had been conducted by the Alliance were transferred to the Nursing Home Transition Program, within the Office of Community Programs at Rhode Island Medicaid.

As noted in Item M, there were thirty-six (36) LTC beneficiaries who were transitioned from nursing facilities during the Second Quarter of SFY 2012 (October 1, 2011 through December 31, 2011). The Office of Community Programs at Rhode Island Medicaid reported that there were no (0) failed placements during the Second Quarter of SFY 2012.

<sup>&</sup>lt;sup>31</sup> Qualidigm is the Peer Review Organization (PRO) that is under contract to the RI EOHHS to conduct utilization review for admissions to inpatient and skilled nursing facilities for Medicaid beneficiaries who are not enrolled in either of the State's capitated Medicaid managed care programs.

O. Data on the number of RIte Care and RIte Share applications per month and the outcome of the eligibility determination by income level (acceptance or denial, including the basis for denial).

RIte Care is the State's health insurance program for eligible uninsured pregnant women, children, and parents and for families enrolled in the Rhode Island Works program. Applicants who seek RIte Care coverage only must complete either the *RIte Care/RIte Share Application* form (RI Department of Human Services Medical Assistance Program, MARC-1, Rev. 2/07) or else the State's *Statement of Need* form (Rhode Island Department of Human Services, DHS-2, Rev. 5-06). All applicants who seek to apply for other additional benefits (in addition to RIte Care) must complete the DHS-2 *Statement of Need* form.

Based on the information which is given by the applicant, Rhode Island Medicaid determines whether the applicant qualifies for RIte Care or RIte Share. RIte Share is the State's health insurance premium assistance program that helps families afford health insurance through their employer by paying for some or all of the employee's cost.

<u>Processed Applications</u>: InRhodes, the State's Medicaid eligibility system, is the source of the following application statistics. The number of applications documented below represents a "point-in-time" snapshot of activity, which warrants some explanation of several factors which impact eligibility determinations. For example, new applications which came in at any time during the month of August would have application processing start dates ranging from the 1<sup>st</sup> to the 31<sup>st</sup> day of that month. However, any completed applications which were received on August 1<sup>st</sup> would have an anticipated eligibility processing determination date occurring on August 31<sup>st</sup> whereas completed eligibility processing determination at the close of September. (Please note: the timing of eligibility determinations has been described here, not the date when coverage would become effective for an approved applicant.) Also, the receipt of incomplete applications would affect the timing of eligibility determinations. For these reasons, the sum of approved and denied applications within a given month will not equal the number of applications received during the same month.

<u>Cohort Analysis for RIte Care/RIte Share Applicants</u>: For the purpose of the following cohort analysis, two major groups comprised the RIte Care/RIte Share applicant population and information has been provided for each group during the Second Quarter of SFY 2012 (October 1, 2011 through December 31, 2011). These two groups of applicants are: a) those who are seeking enrollment in Rhode Island Works<sup>32</sup> and b) several additional categories of applicants. Statistics for the latter grouping are aggregated (or added) within the InRhodes system and are classified as "Other" <sup>33</sup>.

<sup>&</sup>lt;sup>32</sup> Rhode Island Works (RIW) provides financial and employment assistance to eligible pregnant women and parents with children. The scope of the RIW program includes Medical Assistance (RIte Care) if the applicant's income and resources are within program limits.

<sup>&</sup>lt;sup>33</sup> "Other" applicants for Medicaid include several groups: Those who are applying for RIte Care coverage only (that is, uninsured or under-insured pregnant women, children up to age 19

Month	Rhode Island Works	"Other"
October 2011	2,897	289
November 2011	3,623	244
December 2011	3,392	331
Total for Q-2 of SFY 2012	9,912	864

RI MEDICAID: Applications for Rhode Island Works/RIte Care and "Other" Category of Applicants, Q-2, SFY 2012

The findings shown in the table above for Q-2 of SFY 2012 were similar to those reported for Q-1 of SFY 2012. There were 9,942 applications for Rhode Island Works and 912 "Other" applications during the First Quarter of SFY 2012. For purposes of comparison, the following table documents the number of applications that were made by quarter during SFY 2011.

Quarter	Rhode Island Works	"Other"
Q-1, SFY 2011	9,405	1,813
Q-2, SFY 2011	8,418	1,845
Q-3, SFY 2011	9,586	1,272
Q-4, SFY 2011	9,158	1,413
Total for SFY 2011	36,567	6,343

RI MEDICAID: Applications for Rhode Island Works/RIte Care and "Other" Category of Applicants, by Quarter (SFY 2011)

<u>Approved Applications</u>: The following tables outline the number of Rhode Island Works and "Other" applicants who were deemed to be eligible for Medicaid during the Second Quarter of SFY 2012 (October 1, 2011 through December 31, 2011). The following table represents a "point-in-time" snapshot of the number of approved applications for Medicaid coverage. InRhodes, the State's Medicaid eligibility system, is the source of the following statistics.

**RI MEDICAID:** Approved Applications for Rhode Island Works and "Other" Category of Applicants, Q-2, SFY 2012

Month	Rhode Island Works	"Other"
October 2011	2,328	275
November 2011	2,520	243
December 2011	2,466	320

whose family income is < 250% FPL, and parents with children under age 18 whose family income is less than 175 percent of the FPL who are applying for health care coverage but no cash assistance benefits); those who are seeking benefits for other means-tested programs, such as the Supplemental Nutrition Assistance Program (formerly known as the Food Stamp program) and RIte Care coverage; and childless, non-pregnant adults who are seeking Community Medicaid coverage. Thus, the "Other" category includes some individuals who are not seeking RIte Care.

Total for Q-2 of SFY 2012	7,314	838
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The findings shown in the table above for Q-2 of SFY 2012 were similar to those reported for Q-1 of SFY 2012. There were 7,189 approved applications for Rhode Island Works and 880 approved applications for the "Other" cohort during the First Quarter of SFY 2012. For purposes of comparison, the following table documents the number of applications that were approved by quarter during SFY 2011.

Quarter	Rhode Island Works	"Other"
Q-1, SFY 2011	6,612	1,459
Q-2, SFY 2011	6,633	1,437
Q-3, SFY 2011	6,852	1,183
Q-4, SFY 2011	6,996	1,018
Total for SFY 2011	27,093	5,097

<b>RI MEDICAID:</b>	Approved Applications for Rhode Island Works and "Other"
	Category of Applicants, by Quarter (SFY 2011)

<u>Denied Applications</u>: InRhodes, the State's Medicaid eligibility system, is the source of the following denial statistics for the Rhode Island Works (RIW) and the "Other" category of applicants during the Second Quarter of SFY 2012 (October 1, 2011 through December 31, 2011). The number of denials documented below represents a "point-in-time" snapshot of activity.

<b>RI MEDICAID:</b>	Denied Applications for Rhode Island Works and "Other"
	Category of Applicants, Q-2, SFY 2012

Month	Rhode Island Works	"Other"
October 2011	323	7
November 2011	199	11
December 2011	238	6
Total for Q-2 of SFY 2012	760	24

The findings shown in the table above for Q-2 of SFY 2012 were similar to those reported for Q-1 of SFY 2012. There were 694 denied applications for Rhode Island Works and 25 denied applications for the "Other" cohort during the First Quarter of SFY 2012. Currently, InRhodes cannot produce a report showing denial code types stratified by income levels, as outlined in Item O. However, enhanced reporting capability will be realized through Rhode Island's CHOICES Project, which will streamline the State's Medicaid Information Technology Architecture.

For purposes of comparison, the table provided on the following page documents the number of applications that were denied by quarter during SFY 2011.

Quarter	Rhode Island Works	"Other"
Q-1, SFY 2011	632	64
Q-2, SFY 2011	591	61
Q-3, SFY 2011	671	46
Q-4, SFY 2011	709	29
Total for SFY 2011	2,603	200

# **RI MEDICAID: Denied Applications for Rhode Island Works and "Other"** Category of Applicants, by Quarter (SFY 2011)

# P. For new RIte Care and RIte Share applicants, the number of applications pending more than 30 days.

RIte Care is the State's health insurance program for eligible uninsured pregnant women, children, and parents and for families enrolled in the Rhode Island Works program. Applicants who seek RIte Care coverage only must complete either the *RIte Care/RIte Share Application* form (RI Department of Human Services Medical Assistance Program, MARC-1, Rev. 2/07) or else the State's *Statement of Need* form (Rhode Island Department of Human Services, DHS-2, Rev. 5-06). All applicants who seek to apply for other additional benefits (in addition to RIte Care) must complete the DHS-2 *Statement of Need* form. Based on the information that is provided by the applicant, the Department of Human Services determines whether the applicant qualifies for RIte Care or RIte Share. RIte Share is the State's health insurance premium assistance program that helps families afford health insurance through their employer by paying for some or all of the employee's cost.

In Item O, information was provided specific to the processing of applications for RIte Care. As noted in the discussion of Item O, the receipt of an incomplete application would affect the timing of the applicant's eligibility determination. Assuming that a fully complete application is submitted, an eligibility determination for RIte Care would be anticipated within thirty (30) days, based on the information submitted on the application. In every instance, information regarding the applicant's income is verified. Other information is verified as required. Any information on the application that is questionable must be confirmed before eligibility can be certified.

Item O provided tables that documented the number of applications received from RIte Care applicants during the Second Quarter of SFY 2012 (October 1, 2011 through December 31, 2011). For the purpose of that cohort analysis, there were two major groups comprising the RIte Care/RIte Share applicant population. In the response to Item O, information was stratified for these two groups of applicants: a) those who were seeking enrollment in Rhode Island Works<sup>34</sup> and b) several additional categories of applicants. As previously noted, statistics for the latter grouping are aggregated (or combined) within the InRhodes system and are classified as "Other" <sup>35</sup>.

<sup>&</sup>lt;sup>34</sup> Rhode Island Works (RIW) provides financial and employment assistance to eligible pregnant women and parents with children. The scope of the RIW program includes Medical Assistance (RIte Care) if the applicant's income and resources are within program limits.

<sup>&</sup>lt;sup>35</sup> "Other" applicants for Medicaid include several groups: Those who are applying for RIte Care coverage only (that is, uninsured or under-insured pregnant women, children up to age 19 whose family income is < 250% FPL, and parents with children under age 18 whose family income is less than 175 percent of the FPL who are applying for health care coverage but no cash assistance benefits); those who are seeking benefits for other means-tested programs, such as the Supplemental Nutrition Assistance Program (formerly known as the Food Stamp program) and RIte Care coverage; and childless, non-pregnant adults who are seeking Community Medicaid coverage. Thus, the "Other" category includes some individuals who are not seeking RIte Care.

The following information has been drawn from InRhodes, the State's Medicaid eligibility system, and addresses the monthly average number of RIte Care/RIte Share applications pending for more than thirty (30) days. Pending cases are defined as those that have not yet had either an acceptance (approval) or denial determination.

#### **RI MEDICAID:** The Average Number of New Applications Pending More than Thirty Days for the Rhode Island Works/RIte Care Cohort (Q-2, SFY 2012)

Quarter	Average Number of Applications Pending More than 30 Days for Rhode Island Works Applicants
Q-2, SFY 2012	619*

Source: InRhodes

The statistic shown above has been flagged with an asterisk (\*) to note that it should be considered a provisional finding. Further analyses are being conducted because the finding for Q-2 of SFY 2012 represents an outlier in comparison to prior quarters. For example, during Q-1 of SFY 2012, the average number of applications pending for more than thirty (30) days for the Rhode Island Works applicant cohort was 491. The following table documents the average number of new applications pending more than thirty days for this enrollment cohort by quarter during SFY 2011.

## **RI MEDICAID:** The Average Number of New Applications Pending More than Thirty Days for the Rhode Island Works/RIte Care Cohort, by Quarter (SFY 2011)

2					
Quarter	Average Number of Applications Pending More than 30				
	<b>Days for Rhode Island Works Applicants</b>				
Q-1, SFY 2011	507*				
Q-2, SFY 2011	345				
Q-3, SFY 2011	321				
Q-4, SFY 2011	479				

As had been described in the quarterly report<sup>36</sup> that was submitted to the State Senate on 09/30/2011, the average number of applications pending more than 30 days during the First Quarter of SFY 2011 was flagged with an asterisk because the finding for the first month (July of 2010) in that quarter represented an outlier. If July 2010 were to be excluded from the calculation, then the average number of new applications pending more than 30 days during the First Quarter of SFY 2011 would equal 430.

<sup>&</sup>lt;sup>36</sup> The Rhode Island Executive Office of Health and Human Services. (June 30, 2011). *Report to the Rhode Island General Assembly, Senate Committee on Health and Human Services, Designated Medicaid Information*, July 1, 2010 – September 30, 2010 and October 1, 2010 – December 31, 2010 (p. 42).

Q. Data on the number of RIte Care and RIte Share beneficiaries losing coverage per month including the basis for the loss of coverage and whether the coverage was terminated at recertification or at another time.

In Item O, the number of new applications for RIte Care/RIte Share was quantified for the Second Quarter of SFY 2012 (October 1, 2011 through December 31, 2011). That prior discussion also gave an overview of the eligibility determination processes specific to new applications. Information was provided about the number of eligibility approvals (also referred to as "acceptances") and denials for new RIte Care/RIte Share applicants during the same time frame.

The following information has been drawn from InRhodes, the State's Medicaid eligibility system, and focuses on RIte Care/RIte Share redeterminations and closures. Because information could not be easily accessed for the "Other" applicant category, the analysis shown below focuses exclusively on the redeterminations and closures which were processed for the Rhode Island Works/RIte Care enrollment cohort during the Second Quarter of SFY 2012. At this time, a detailed analysis of the reasons for closures is not available. However, enhanced reporting capability will be realized through Rhode Island's CHOICES Project, which will streamline the State's Medicaid Information Technology Architecture.

$Conort (Q^{-2}, SF1 2012)$							
Month	<b>RIW Redeterminations</b>	<b>RIW Closures</b>	Percentage				
Oct. 2011	53,213	1,924	3.62%				
Nov. 2011	53,330	2,457	4.61%				
Dec. 2011	53,680	2,070	~ 3.9%				
Total for Q-2,	160,223	6,451	4.04%				
SFY 2012							

RI Medicaid: Redeterminations and Closures, Rhode Island Works/RIte Care Cohort (Q-2, SFY 2012)

Source: InRhodes

These findings were similar to those documented for the First Quarter of SFY 2012, when there were 157,282 Rhode Island Works redeterminations and 6,560 closures processed. For further background reference, the following table delineates the quarterly findings during SFY 2011.

<b>RI Medicaid:</b>	<b>Redeterminations and Closures,</b>	<b>Rhode Island</b>	Works/RIte Care
	Cohort, by Quarter (SFY 2011)		

Quarter	<b>RIW Redeterminations</b>	<b>RIW Closures</b>	Percentage		
Q-1, SFY 2011	133,586	5,810	4.35%		
Q-2, SFY 2011	137,123	137,123 5,136			
Q-3, SFY 2011	148,708	6,039	4.1%		
Q-4, SFY 2011	157,322	6,280	~ 4.0%		
Total	576,739	23,265	4.08%		

R. Number of families enrolled in RIte Care and RIte Share required to pay premiums by income level (150 - 184% FPL, 185 – 199% FPL, and 200 – 250% FPL).

Some RIte Care- or RIte Share<sup>37</sup>-enrolled families pay for a portion of the cost of their health care coverage by paying a monthly premium. The purpose of cost sharing is to encourage program participants to assume some financial responsibility for their own health care.

The following table provides information about monthly premium payment requirements for families enrolled in either RIte Care or RIte Share. Family income levels have been stratified according to Federal Poverty Levels (FPL), which are established annually by the U.S. Department of Health and Human Services (US DHHS). The State has established premium payment requirements for three income bands, based on FPLs.

<b>NI</b> Medicald: Monthly Frenhums for Fammes, by income Level				
Family Income Level <sup>38</sup>	Monthly Premium for a Family			
> 150% FPL and not > 185% FPL	\$61.00/month			
> 185% FPL and not > 200% FPL	\$77.00/ month			
> 200% FPL and not > 250% FPL	\$92.00/month			

RI Medicaid: Monthly Premiums for Families, By Income Level

The following quarterly data were obtained from InRhodes, RI Medicaid's Eligibility System, and document the number of RIte Care- or RIte Share-enrolled families who must pay premiums for coverage.

#### RI Medicaid: The Average Number of RIte Care- or RIte Share-enrolled Families Who Were Required to Pay Premiums by Income Level (Q-2, SFY 2012)

Percentage of the Federal Poverty Level (FPL)	Q-2, SFY 2012		
> 150 - 185% FPL	6,404	59.7%	
> 185 - 200% FPL	1,373	12.8%	
> 200 - 250% FPL	2,945	27.5%	
Total	10,722	100.0%	

<sup>&</sup>lt;sup>37</sup> RIte Share is Rhode Island's Premium Assistance Program that helps Rhode Island families afford health insurance through their employer by paying for some or all of the employee's cost. Eligibility is based on income and family size and is the same as eligibility requirements for the RIte Care program.

<sup>&</sup>lt;sup>38</sup> For a family of four, the following FPLs were established by the US DHHS on January 20, 2011: 150% FPL = \$33,525.00; 185% FPL = \$41,347.50; 200% FPL = \$44,700.00; and 250% FPL = \$55,875.00.

S. Information on sanctions due to nonpayment of premiums by income level (150 - 184% FPL, 185 – 199% FPL, and 200 – 250% FPL).

RIte Care- or RIte Share-enrolled families whose incomes range between > 150% - 250% of the Federal Poverty Level (FPL) must pay for a portion of the cost of their healthy care coverage by paying a monthly premium.

Payment of the initial premium is due on the first of the month following the date of the initial bill. The initial bill is sent during the first regular billing cycle following Medical Assistance (MA) acceptance, and depending on the date of MA approval, is due for one (1) or more months of premiums. Ongoing monthly bills are then sent to the family approximately fifteen (15) days prior to the due date. Premium payments are due by the first day of the coverage month.

If full payment is not received by the twelfth (12<sup>th</sup>) of the month following the coverage month, then a notice of MA discontinuance is sent to the family. MA eligibility is discontinued for all family members subject to cost sharing at the end of the month following the coverage month<sup>39</sup>. For example, if a premium payment which is due on January 1<sup>st</sup> has not been received by February 12<sup>th</sup>, then MA eligibility would be discontinued, effective on February 28<sup>th</sup>. Dishonored checks and incomplete electronic fund transfers are treated as non-payments.

A restricted eligibility period, or "sanction period", would begin on the first of the month after MA coverage ends and this period would continue for four (4) full months. Once the balance is paid in full, the sanction will be lifted and eligibility will be reinstated effective the first of the month following the month of payment. If payment is made more than thirty (30) days after the close of the family's case, then a new application will be required, in addition to the payment.

An exemption from sanctions may be granted in cases of good cause. Good cause is defined as circumstances beyond a family's control or circumstances not reasonably foreseen which resulted in the family being unable or failing to pay the premium. Good cause circumstances include but are not limited to the following:

- Serious physical or mental illness.
- Loss or delayed receipt of a regular source of income that the family needed to pay the premium.
- Good cause does not include choosing to pay other household expenses instead of the premium.

<sup>&</sup>lt;sup>39</sup> MA coverage is reinstated without penalty for otherwise eligible family members if all due and overdue premiums are received by Rhode Island Medicaid's fiscal agent on or before the effective date of MA discontinuance.

The following sanction data were obtained from InRhodes, the State's Eligibility System, and document the number of RIte Care- or RIte Share-enrolled families who were sanctioned during the Second Quarter of SFY 2012 (October 1, 2011 – December 31, 2011).

#### RI Medicaid: The Number of RIte Care or RIte Share Families Who Were Sanctioned Due to Non-payment of Premiums by Income Level (O-2, SFY 2012)

Percentage of the Federal Poverty Level (FPL)	Q-2, SFY 2012		
>150 - 185% FPL	265	56.4%	
>185 - 200% FPL	68	14.5%	
>200 - 250% FPL	137	29.1%	
Total	470	100.0%	

In comparing these findings to those demonstrated during the First Quarter of SFY 2012, when there had been a total of 523 families sanctioned, it should be noted that the sanction process did not run during October and November 2011. Sanctions had not been levied during the first two months of the Second Quarter of SFY 2012 because information had been sent to families stating that premiums would increase and that decision was subsequently retracted. Therefore, a grace period was provided for premiums in order to alleviate any confusion for families as to the exact amount owed.

For purposes of comparison, quarterly data pertaining to sanctions that occurred during SFY 2011 have been provided in the following table.

<b>RI Medicaid:</b>	The Number of RIte Care or RIte Share Families Who Were
	Sanctioned Due to Non-payment of Premiums by Income Level
	(SFY 2011)

Percentage of the	Q-1, SI	FY 2011	Q-2, SF	FY 2011	Q-3, SI	FY 2011	Q-4,	SFY
Federal Poverty							20	11*
Level (FPL)								
>150 - 185% FPL	230	50.8%	203	50.6%	223	52.0%	178	51.0%
>185 - 200% FPL	78	17.2%	65	16.2%	66	15.4%	59	16.9%
>200 - 250% FPL	145	32.0%	133	33.2%	140	32.6%	112	32.1%
Total	453	100%	401	100%	429	100%	349	100%

As had been noted previously in the EOHHS report that was submitted to the State Senate on 12/15/2011, the preceding table was flagged with an asterisk (\*) to note that the number of cases sanctioned for the month of April 2011 was zero due to an error in the transmission of the cost share file between MMIS and InRhodes. However, the number of cases sanctioned for the month of May 2011 was unusually high because it included many of those cases that had not been sanctioned in the prior month. T. On an annual basis, State and Federal Expenditures under the "Cost Not Otherwise Matchable" provision of Section 1115(a)(2) of the Social Security Act.

The following table documents the total of State and Federal expenditures for the Cost Not Otherwise Matchable (CNOM) provision of Section 1115(a)(2) of the Social Security Act on a Year-to-Date (YTD) basis for SFY 2012 through December 31, 2011. These data were obtained from RI EOHHS Financial Management and are based upon paid dates, not incurred dates of service.

# State and Federal Expenditures Under the CNOM Provision of Section 1115(a)(2) of the Social Security Act (SFY 2012, YTD Through 12/31/2011)

State	\$4,744,872
Federal	\$5,156,091
Total	\$9,900,863

U. On an annual basis, data on Medicaid spending recoveries, including estate recoveries as provided in section 40-8-15.

The following data were obtained from the DHS TPL Unit and document the total recoveries that were paid to the DHS during the Second Quarter of SFY 2012 (October 1, 2011 through December 31, 2011). This information has been disaggregated according to two sources (or types) of recovery: estate or casualty.

Recoveries by Type	Amount Recovered
Estate Recoveries: TPL and Legal	\$1,047,220
Casualty Recoveries: TPL and Legal	\$181,732
Total	\$1,228,952

#### Estate and Casualty Recoveries: Q-2, SFY 2012

<u>Key analytic highlights on the progress of the Global Waiver</u> based on performance during the Third Quarter of the SFY 2012 (January 1, 2012 – March 31, 2012).

A. The number of new applicants found eligible for Medicaid funded long-term care services, as well as the basis for the eligibility determination, including level of clinical need and any HIPAA compliant demographic data about such applicants.

There are numerous pathways that lead applicants to Rhode Island Medicaid for longterm care (LTC) eligibility determinations. Major sources of referrals for Medicaid LTC eligibility determinations include hospitals, nursing facilities, and community-based programs. These avenues are discussed further in Item L. In order to be approved for Medicaid LTC coverage, applicants must meet an explicit set of financial and clinical eligibility criteria.

The following table outlines the number of Medicaid LTC applicants who were deemed to be eligible for Medicaid LTC during the Third Quarter of SFY 2012 (January 1, 2012 – March 31, 2012). The following table represents a "point-in-time" snapshot of the number of approved applications for Medicaid LTC coverage. InRhodes, the State's Medicaid eligibility system, is the source of the following statistics. This information has been provided by month for Q-3 of SFY 2012.

Month	Long-Term Care Approvals
January 2012	246
February 2012	289
March 2012	288
Total for Q-3, SFY 2012	823

RI MEDICAID: Medicaid Long-term Care Acceptances (Approvals), Q-3, SFY 2012

Source: InRhodes

B. The number of new applicants found ineligible for Medicaid funded long-term care services, as well as the basis for the determination of ineligibility, including whether ineligibility resulted from failure to meet financial or clinical criteria, and any HIPAA compliant demographic data about such applicants.

In order to be approved for Medicaid LTC coverage, applicants must meet an explicit set of financial and clinical eligibility criteria. The following table outlines the number of Medicaid LTC applicants who were found ineligible during the Third Quarter of SFY 2012 (January 1, 2012 – March 31, 2012). InRhodes, the State's Medicaid eligibility system, is the source of the following denial statistics. The number of denials documented below represents a "point-in-time" snapshot of activity. This information has been provided by month for Q-3 of SFY 2012.

Month	Long-Term Care Denials
January 2012	40
February 2012	51
March 2012	50
Total for Q-3, SFY 2012	141

Source: InRhodes

In comparing this finding to that which was documented during the Second Quarter of SFY 2012, there were 137 LTC denials during that interval<sup>40</sup>.

<sup>&</sup>lt;sup>40</sup> The Rhode Island Executive Office of Health and Human Services. (June 26, 2012). Report to the Rhode Island General Assembly, Senate Committee on Health and Human Services, Designated Medicaid Information, October 1, 2011 – December 31, 2011 (p. 10).

C. The number of Medicaid beneficiaries, by age, over and under 65 years, served in institutional and home and community-based long-term care settings, by provider and service type and/or delivery system as applicable, including: nursing facilities, home care, adult day services for elders and persons with disabilities, assisted living, personal attendant and homemaker services, PACE, public and private group homes for persons with developmental disabilities, in-home support services for persons with developmental disabilities, behavioral health group home, residential facility and institution, and the number of persons in supported employment.

Two data sources have been queried to produce the data pertaining to the number of Medicaid beneficiaries, stratified according to two age groups (less than 65 years of age and greater than or equal to 65 years of age) who were served in institutional and home and community-based long-term care settings, by provider and service type and/or delivery system during the Third Quarter of SFY 2012 (January 1, 2012 – March 31, 2012).

<u>Data Sources</u>: Using the EOHHS Data Warehouse, information was extracted from the Medicaid Management Information System (MMIS) to produce counts of the number of Medicaid beneficiaries who received LTC services that are administered by the RI Division of Elderly Affairs and RI Medicaid. A second database was used to calculate the number of Medicaid beneficiaries who received LTC services that are administered by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH).

<u>The Number of Medicaid Beneficiaries Served in Institutional and Home and</u> <u>Community-based Long-term Care Settings, Q-3, SFY 2012 (RI Division of Elderly</u> <u>Affairs (DEA)</u>: The first set of tables quantifies the number (or count) of individuals who received LTC services provided under the auspices of the Rhode Island Division of Elderly Affairs (RI DEA) during the Third Quarter of SFY 2012 (January 1, 2012 – March 31, 2012).

Units of service have been defined as follows for the DEA's set of services:

Service Type Unit of Service			
Assisted Living	Per Diem (Per Day)		
Case Management	Per 15-Minute Intervals		
Personal Care/Homemaker	Per 15-Minute Intervals		

## DEA: LTC Service Type and Corresponding Unit of Service

The following set of tables which documents the number of Medicaid beneficiaries has been stratified by participants' age group for the following lines of service which are administered by the RI DEA: Assisted living; case management, and personal care/homemaker. This information has been stratified by month and by age group.

Source: EOHHS Data Warehouse: MMIS Claim Universe J		January		Februar	у	March		Q-3, S	FY 2012	
Repor	ting Period: Date of Service		2012		2012		2012			
Dept.	Service Type	Age Group	Count	Units	Count	Units	Count	Units	Count	Units
	Assisted Living	Under 65	61	1865	60	1739	61	1844	182	5448
		65 and Older	232	6986	226	6427	228	6951	686	20364
DEA	Assisted Living	Service Type Subtotals:	293	8851	286	8166	289	8795	868	25812
	Case Management	Under 65	45	192	43	170	47	243	135	605
		65 and Older	392	1853	370	1886	365	1752	1127	5491
DEA	Case Management	Service Type Subtotals:	437	2045	413	2056	412	1995	1262	6096
	Personal Care/Homemaker	65 and Older	393	106393	378	97614	372	99698	1143	303705
DEA	Personal Care/Homemaker	Service Type Subtotals:	393	106393	378	97614	372	99698	1143	303705
DEA		Grand Total:		117,289		107,836		110,488		335,613

Please refer to Item G for a discussion about the DEA's Adult Day Care and Home Care Program, which is otherwise known as the "Co-pay" Program.

<u>The Number of Medicaid Beneficiaries Served in Institutional and Home and</u> <u>Community-based Long-term Care Settings, Q-3, SFY 2012 (RI Medicaid)</u>: The second set of tables shows the number (or count) of individuals who received LTC services through Rhode Island Medicaid during the Third Quarter of SFY 2012. This information reflects incurred dates of service (January 1, 2011 through March 31, 2011) and has been stratified according to the two age groups (less than 65 years of age and greater than or equal to 65 years of age) as requested.

Units of service have been defined in the following manner.

Service Type	Unit of Service
Adult Day	Per Diem (Per Day)
Assisted Living	Per Diem (Per Day)
Case Management	Per 15 Minute Intervals
Home Health Agency	Mixed*
Hospice	Per Diem (Per Day)
Nursing Facility	Per Diem (Per Day)
Personal Care/Homemaker	Per 15-Minute Intervals
Shared Living	Per Diem (Per Day)
Tavares Pediatric Center	Per Diem (Per Day)

RI Medicaid: LTC Service Type and Corresponding Unit of Service

The description of the units of service for home health has been highlighted with an asterisk (\*) because of its "mixed" designation. Two types of home health services (home health aide and skilled (registered nurse/RN) nursing care) have different units of services. Depending upon the procedure code used, home health aide services are quantified in 15-minute or 30-minute units of service whereas skilled nursing services provided by a registered nurse are counted on a per visit basis.

Information which documents the number of Medicaid beneficiaries who were served has been stratified by participants' age group for the following lines of service which are administered by the RI EOHHS: Adult day care; assisted living; case management; home health agency; hospice; nursing facility; personal care/homemaker; shared living and Tavares Pediatric Center. This information has been stratified by month and by age group.

Data tables are shown below,	with information	organized by	month for the	Third Quarter
of SFY 2012.				

Source: EC	HHS Data Warehouse: MMIS	Claim Universe	January		Februar	у	March		Q-3, S	FY 2012
Reporting F	Period: Date of Service		2012		2012		2012			
Dept.	Service Type	Age Group	Count	Units	Count	Units	Count	Units	Count	Units
EOHHS	Adult Day Care	Under 65	243	3117	259	3275	264	3564	766	9956
		65 and Older	245	3148	248	3285	267	3855	760	10288
EOHHS	Adult Day Care	Service Type Subtotals:	488	6265	507	6560	531	7419	1526	20244
	Assisted Living	Under 65	13	389	11	319		415	38	1123
		65 and Older	134	4032	133	3692	128	3787	395	11511
EOHHS	Assisted Living	Service Type Subtotals:	147	4421	144	4011	142	4202	433	12634
	Case Management	Under 65	530	955	687	1346	904	1523	2121	3824
		65 and Older	147	784	152	920	125	717	424	2421
EOHHS	Case Management	Service Type Subtotals:	677	1739	839	2266	1029	2240	2545	6245
	Hospice	Under 65	30	791	29	754	==	577	84	2122
		65 and Older	500	13162	483	11891	497	12972	1480	38025
EOHHS	Hospice	Service Type Subtotals:	530	13953	512	12645	522	13549	1564	40147
	Nursing Facility	Under 65	567	16221	554	15160	562	16174	1683	47555
		65 and Older	5201	153587	5163	142787	5124	151749	15488	448123
EOHHS	Nursing Facility	Service Type Subtotals:	5768	169808	5717	157947	5686	167923	17171	495678
	Personal Care/Homemaker	Under 65	1034	296366	1052	283412	1059	298037	3145	877815
		65 and Older	1289	372480		355872	1310	381141	3900	1109493
EOHHS	Personal Care/Homemaker	Service Type Subtotals:	2323	668846	2353	639284	2369	679178	7045	1987308
	Shared Living Agency	Under 65	16	954	17	915		982	51	2851
		65 and Older	48	2749	51	2815		3067	151	8631
EOHHS	Shared Living Agency	Service Type Subtotals:	64	3703	68	3730	70	4049	202	11482
	Skilled Nursing	Under 65	239	4172	219	3908	252	4883	710	12963
		65 and Older	119	2413		2406		2410	371	7229
EOHHS	Skilled Nursing	Service Type Subtotals:	358	6585	343	6314		7293	1081	20192
	Tavares Pediatric Center	Under 65	19	589	20	565	20	601	59	1755
EOHHS	Tavares Pediatric Center	Service Type Subtotals:	19	589	20	565	20	601	59	1755
EOHHS		Grand Total:		875,909		833,322		886,454		2,595,685

<u>The Number of Medicaid Beneficiaries Served by PACE, Q-3, SFY 2012 (RI Medicaid)</u>: Using the EOHHS Data Warehouse, information was extracted from the MMIS to produce counts of the number of individuals who participated in the PACE (Program of All Inclusive Care for the Elderly) program during the Third Quarter of SFY 2012 (January 1, 2012 – March 31, 2012). Please refer to the data table shown below. This information has been stratified by month and by age group.

Source:		EOHHS Data Warehouse/Financial Data Mart					
Reporting Period:		Eligibility Period					
Dept.	Benefit Period	Program Description	Age Group	Person Count			
EOHHS	1/1/2012	PACE PROGRAM	65 and Over	178			
EOHHS		PACE PROGRAM	Under 65	39			
	1/1/2012		Period Totals:	217			
EOHHS	2/1/2012	PACE PROGRAM	65 and Over	181			
EOHHS		PACE PROGRAM	Under 65	36			
	2/1/2012		Period Totals:	217			
EOHHS	3/1/2012	PACE PROGRAM	65 and Over	181			
EOHHS		PACE PROGRAM	Under 65	35			
	3/1/2012		Period Totals:	216			
			Quarterly Total:	650			

<u>The Number of Medicaid Beneficiaries Served in Institutional and Home and</u> <u>Community-based Long-term Care Settings, Q-3, SFY 2012 (RI BHDDH)</u>: The following data have been provided by the Division of Developmental Disabilities on behalf of the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). As requested, this information has been stratified according to two age groups for participants for the following lines of service which are administered by the RI BHDDH: Day programs; homemaker services; public group homes for persons with developmental disabilities; private group homes for persons with developmental disabilities; family supports; shared living; and supported employment. Data for the Third Quarter of SFY 2012 (January 1, 2012 – March 31, 2012) are shown below.

Source: RI, BHDDH, Medicaid LTC Beneficiaries, Q-3, SFY 2012						
Dept.	Service Type	Age Group	# Served			
BHDDH	Day Programs	Under 65	2,821			
		Over 65	273			
BHDDH	Homemaker	Under 65	121			
		Over 65	7			
BHDDH	Public Group Homes	Under 65	136			
		Over 65	81			
BHDDH	Private Group Homes	Under 65	1,117			
		Over 65	167			
BHDDH	Community Supports	Under 65	1,016			
		Over 65	69			
BHDDH	Shared Living	Under 65	188			
		Over 65	14			
BHDDH	Supported Employment	Under 65	310			
		Over 65	6			
BHDDH	Case Management	Under 65	3,035			
		Over 65	316			
BHDDH	Transportation	Under 65	2,448			
		Over 65	221			
BHDDH	Prevocational	Under 65	211			
		Over 65	13			
BHDDH	Job Development	Under 65	64			
		Over 65	0			

# D. Data on the cost and utilization of service units for Medicaid long-term care beneficiaries.

The following information has been organized by State agency and is based upon incurred (or the actual date when a service was delivered) dates of service for long-term care (LTC) services which were provided during the Third Quarter of SFY 2012 (January 1, 2012 – March 31, 2012). By organizing these data by incurred dates of service rather than by paid dates, a much clearer picture of actual utilization is produced, one that shows how many beneficiaries received services and when the services were actually provided. This information has been stratified, as requested, according to two age groups (less than 65 years of age and greater than or equal to 65 years of age).

<u>Data Sources</u>: Because this report covers the early phase of the Global Waiver's implementation, two data sources have been used in producing the cost and utilization information which has been requested. The first data source is Rhode Island's Medicaid Management Information System (MMIS). Using the EOHHS Data Warehouse, information was extracted from the MMIS for the LTC services administered by the RI Division of Elderly Affairs and RI Medicaid.

A second data source was queried to produce the cost and utilization data for the LTC services which are administered by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). The database which is used by the Division of Developmental Disabilities (RI BHDDH) was queried to prepare the table which outlines LTC cost and utilization by BHDDH service line during the Third Quarter of SFY 2012.

<u>Cost and Utilization Data, Q-3, SFY 2012 (RI Division of Elderly Affairs (DEA)</u>): The following table provides an average cost per individual, as well as quarterly totals by DEA service line, for the two age groups during the Third Quarter of SFY 2012.

Source: EOHHS Data Warehouse: MMIS Claim Universe		Q-3, SFY 2012				
Reporting Period: Date of Service						
Dept. Service Type A		Age Group	Avg/Person/Mo 3 Month			onth Totals
	Assisted Living	Under 65	\$ 1,0	007	\$	183,285
		65 and Older	\$	873	\$	598,650
DEA	Assisted Living	Service Type Subtotals:	\$	901	\$	781,935
	Case Management	Under 65	\$	67	\$	9,075
		65 and Older	\$	73	\$	82,365
DEA	Case Management	Service Type Subtotals:	\$	72	\$	91,440
	Personal Care/Homemaker	65 and Older	\$ 1,3	337	\$	1,527,738
DEA	Personal Care/Homemaker	Service Type Subtotals:	\$ 1,3	337	\$	1,527,738
DEA		Grand Total:			\$	2,401,113

<u>Cost and Utilization Data, Q-3, SFY 2012 (RI Medicaid)</u>: The following table provides an average cost per individual, as well as quarterly totals by RI Medicaid service line, for the two age groups during the Third Quarter of SFY 2012.

Source: E	OHHS Data Warehouse: MMIS	Q-3, SFY 2012			
Reporting	Period: Date of Service				
Dept.	Service Type	Age Group	Avg/Person/Mo	son/Mo 3 Month Tot	
EOHHS	Adult Day Care	Under 65	\$ 689	\$	527,428
		65 and Older	\$ 717	\$	544,805
EOHHS	Adult Day Care	Service Type Subtotals:	\$ 703	\$	1,072,234
	Assisted Living	Under 65	\$ 1,221	\$	46,387
		65 and Older	\$ 1,148	\$	453,419
EOHHS	Assisted Living	Service Type Subtotals:	\$ 1,154	\$	499,806
	Case Management	Under 65	\$ 55	\$	117,547
		65 and Older	\$ 85	\$	35,878
EOHHS	Case Management	Service Type Subtotals:	\$ 60	\$	153,425
	Hospice	Under 65	\$ 3,802	\$	319,395
		65 and Older	\$ 3,833	\$	5,672,643
EOHHS	Hospice	Service Type Subtotals:	\$ 3,831	\$	5,992,038
	Nursing Facility	Under 65	\$ 4,766	\$	8,020,640
		65 and Older	\$ 4,562	\$	70,649,392
EOHHS	Nursing Facility	Service Type Subtotals:	\$ 4,582	\$	78,670,032
	Personal Care/Homemaker	Under 65	\$ 1,428	\$	4,491,226
		65 and Older	\$ 1,455	\$	5,675,107
EOHHS	Personal Care/Homemaker	Service Type Subtotals:	\$ 1,443	\$	10,166,333
	Shared Living Agency	Under 65	\$ 1,953	\$	99,598
		65 and Older	\$ 1,932	\$	291,668
EOHHS	Shared Living Agency	Service Type Subtotals:	\$ 1,937	\$	391,266
	Skilled Nursing	Under 65	\$ 504	\$	357,516
		65 and Older	\$ 606	\$	224,850
EOHHS	Skilled Nursing	Service Type Subtotals:	\$ 539	\$	582,366
	Tavares Pediatric Center	Under 65	\$ 28,782	\$	1,698,110
EOHHS	Tavares Pediatric Center	Service Type Subtotals:	\$ 28,782	\$	1,698,110
EOHHS		Grand Total:		\$	99,225,609

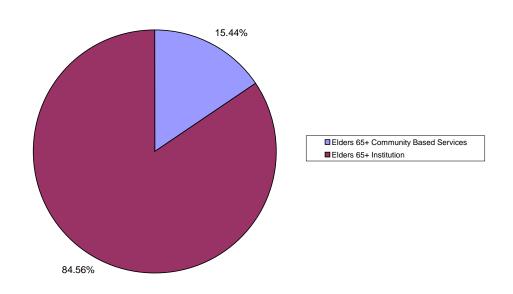
<u>Cost and Utilization Data, Q-3, SFY 2012 (RI BHDDH</u>): The following data have been provided by the Division of Developmental Disabilities on behalf of the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). Please refer to the table that has been provided on the following page.

Dept.	Service Type	Age Group	# Served	Total Expenditures
BHDDH	Day Programs	Under 65	2,821	\$7,550,988.50
		Over 65	273	688,991.0 <sup>2</sup>
BHDDH	Homemaker	Under 65	121	862,817.94
		Over 65	7	54,270.34
BHDDH	Public Group Homes	Under 65	136	3,600,828.34
		Over 65	81	2,082,896.06
BHDDH	Private Group Homes	Under 65	1,117	20,050,696.70
		Over 65	167	2,852,405.40
BHDDH	Community Supports	Under 65	1,016	3,584,692.51
		Over 65	69	282,474.84
BHDDH	Shared Living	Under 65	188	1,737,430.69
		Over 65	14	118,868.26
BHDDH	Supported Employment	Under 65	310	266,810.34
		Over 65	6	1,764.50
BHDDH	Case Management	Under 65	3,035	1,105,549.97
		Over 65	316	114,017.70
BHDDH	Transportation	Under 65	2,448	2,246,138.88
		Over 65	221	198,385.52
BHDDH	Prevocational	Under 65	211	174,119.28
		Over 65	13	11,972.58
BHDDH	Job Development	Under 65	64	20,640.97
		Over 65	0	0.00

E. Percent distribution of expenditures for Medicaid long-term care institutional services and home and community services (HCBS) by population, including: elders aged 65 and over, persons with disabilities, and children with special health care needs.

Medicaid Long Term Care (LTC) services are available for individuals over age 65 and for individuals with disabilities. The types of services available include institutional and home and community-based services. The following charts show the percent distribution of expenditures for Medicaid long-term care institutional services and home and community-based services. The utilization data was abstracted from the MMIS Claims Universe, EOHHS Data Warehouse, based upon incurred dates of service (January 1, 2012 – March 31, 2012). Elders Aged 65 and Over

During the Third Quarter of SFY 2012, 84.56 percent of expenditures for elders aged 65 and over were for Medicaid long-term care institutional services and 15.44 percent were for home and community-based services (HCBS).



Q-3, SFY2012

These findings were similar to those that had been documented during the first two quarters of State Fiscal Year 2012. For purposes of comparison, information from the first two quarters of SFY 2012 has been depicted in the following table.

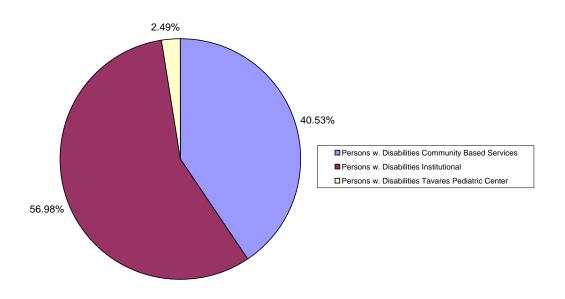
<b></b> , u	2, SI 1 2012)								
Quarter	<b>Institutional Services</b>	Home & Community-based Services							
Q-2, SFY 2012	84.98%	15.02%							
Q-1, SFY 2012	84.20%	15.80%							

<b>RI Medicaid:</b>	LTC Expenditures for Elders, 65 Years of Age and Older (Q-1 & Q-
	2, SFY 2012)

<u>Children with Disabilities</u>: Children with a disability or chronic condition are eligible for the Medical Assistance if they are determined eligible for: Supplemental Security Income (SSI), Katie Beckett or Adoption Subsidy through the RI Department of Human Services.

<u>Persons with Disabilities</u>: Individuals with disabilities are eligible for Medical Assistance if they are 18 years or older, a Rhode Island resident, receive Supplemental Security Income (SSI) <u>or</u> have an income less than 100% of the Federal Poverty Level (FPL) and have resources (savings) of less than \$4,000 for an individual or \$6,000 for a married couple. The following chart shows the percent distribution of expenditures for Medicaid institutional services and home and community services for persons with disabilities. The utilization data were abstracted from the MMIS Claims Universe, EOHHS Data Warehouse, based upon incurred dates of service (January 1, 2012 – March 31, 2012).





During the Third Quarter of SFY 2012, 56.98 percent of expenditures for persons with disabilities were for Medicaid long-term care institutional services, 2.49 percent of expenditures for persons with disabilities were for Medicaid long-term care institutional services at the Tavares Pediatric Center, and 40.53 percent were for home and community-based services (HCBS).

These findings were comparable to those that had been documented in the first two quarters of State Fiscal Year 2012. For purposes of comparison, information from those intervals has been depicted in the following table.

RI Medicaid: LTC Expenditures for Persons with Disabilities (Q-1 & Q-2, SFY 2012)

Quarter	Institutional	<b>Tavares Pediatric</b>	Home & Community-based
		Center	Services
Q-2, SFY 2012	57.04%	2.53%	40.43%
Q-1, SFY 2012	57.09%	2.04%	40.87%

#### F. The number of persons on waiting lists for any long-term care services.

Prior to implementation of the Global Waiver, the State's former home and communitybased waivers were operated discretely, each having Federal authorization to provide services to an established maximum number of beneficiaries. In addition, each of Rhode Island's former 1915(c) waivers had different "ceilings" or "caps" on the number of Medicaid LTC enrollees who could receive that waiver's stipulated set of home and community-based services. These established limits on the number of participating beneficiaries were sometimes referred to as "slots". When any of the former 1915(c) waivers reached its maximum number of participants, no additional beneficiaries could gain a "slot" for services.

With the implementation of the Global Waiver, Rhode Island received Federal authority to remove any administrative ceilings or caps on the number of Medicaid LTC beneficiaries who could be approved to receive home and community-based services. This change was in accord with the State's goal *to make the right services available to Medicaid beneficiaries at the right time and in the right setting*. Thus, as a result of removing slots for home and community-based services, access has been enhanced for Medicaid LTC beneficiaries since the Global Waiver's implementation.

During the Third Quarter of State Fiscal Year 2012, there were no waiting lists for Medicaid LTC services. In addition, the Division of Elderly Affairs and the Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH) reported that there were no waiting lists for any long-term care services. G. The number of persons in a non-Medicaid funded long-term care co-pay program by type and units of service utilized and expenditures.

The Division of Elderly Affairs (DEA) administers what has been referred to in the community as the "Co-pay Program". This Program provides adult day and home care services to individuals who are sixty-five (65) years of age and older, who are at risk of long-term care, and are at or below 200% of the federal poverty level (FPL). The Program has two service categories, as described in the table below:

Service Category	Income Level
Level D1	0 to 125% FPL
Level D2	126% to 200% FPL

Individuals are assessed for eligibility across several parameters, including functional, medical, social, and financial status. Participant contributions (which have been referred to as "co-pays") are determined through a calculation of community living expense (CLE), which is performed during the assessment process.

The following information, provided by the Division of Elderly Affairs, covers the Third Quarter of SFY 2012 (January 1, 2012 – March 31, 2012). The tables shown below document the service utilization of the DEA's Adult Day Care and Home Care Program (also referred to as the "Co-pay" Program). This information has been organized for each type of service by quarter.

Service Category: Adult Day Care	Clients*	:	Units (Unit=1 Day)		
	Total	Avg/Mo.	Total	Avg/Mo.	
D1 (Income up to 125% FPL):	144	48	2,053	684	
D2 (Income up to 200% FPL):	611	204	8,850	2,950	
Total	755	252	10,903	3,634	

## RI DEA: Adult Day Care (Q-3, SFY 2012)

Average utilization = 14.42 days of adult day care per client per month. \*Clients are not distinct.

## **RI DEA:** Case Management (Q-3, SFY 2012)

Service Category: Case Management	Clients		Units (Unit=1/4 Hour					
	Total	Avg/Mo.	Total	Avg/Mo.				
Case Management	999	333	5,814	1,938				
Average utilization = 1.45 Hours of Case management per client per month.								

## **RI DEA: Home Care (Q-3, SFY 2012)**

Service Category: Home Care	Cl	ients*	Units (Unit=1/4 Hour)					
	Total	Avg/Mo.	Total	Avg/Mo.				
D1 (Income up to 125% FPL):	396	132	46,251	15,417				
D2 (Income up to 200% FPL):	1,542	514	181,618	60,539				
Total	1,938	646	227,869	79,956				
Average utilization = 123.8 units or 30.94 hours of home care per client per month. *Clients are not distinct.								

H. The average and median length of time between submission of a completed long-term care application and Medicaid approval/denial.

There are numerous pathways that lead applicants to Rhode Island Medicaid for longterm care (LTC) eligibility determinations. Major sources of referrals for Medicaid LTC eligibility determinations include hospitals, nursing facilities, and community-based programs. These avenues have been discussed further in Item L.

In order to be approved for Medicaid LTC coverage, applicants must meet an explicit set of financial and clinical eligibility criteria. Thus, the EOHHS has interpreted that a completed LTC application would be inclusive of all of the requisite components needed in order to execute a LTC eligibility determination. Most new LTC applications, however, are not submitted in a fully complete manner. As noted in the Rhode Island Department of Human Services' *Codes of Rules, Medical Assistance*, eligibility decisions for disabled applicants are to be made within ninety (90) days, except in unusual circumstances when good cause for delay exists.<sup>41</sup> Good cause exists when the DHS cannot reach a decision because the applicant or examining physician delays or fails to take a required action or when there is an administrative or other emergency beyond the agency's control.

Necessary components of a long-term care application include the findings from the medical evaluations that substantiate a clinical need for LTC, as well as the State's Medicaid LTC clinical eligibility screening. (Please refer to Item J for a presentation of the average and median turn-around times for Medicaid LTC Clinical Eligibility Determinations, which are conducted by the Office of Medical Review.) In addition to the necessary clinical information, the LTC application must include the *Statement of Need* form (Rhode Island Department of Human Services, DHS-2, Rev. 5-06), which has been completed by or on behalf of the applicant. In addition, the processing of long-term care applications must undergo review by the Office of Legal Counsel if any of the following circumstances exist, per the Rhode Island Department of Human Services, Codes of Rules, Medical Assistance:

- If there are any questions about the negotiability of promissory notes, mortgages, and loans<sup>42</sup>
- If a resource cannot be sold or liquidated and a determination regarding availability cannot be made by the LTC Administrator<sup>43</sup>
- If an individual claims that a real property resource cannot be liquidated and documentation has been submitted from a competent authority (e.g., real estate broker or attorney)<sup>44</sup>

<sup>&</sup>lt;sup>41</sup> The Rhode Island Department of Human Services. *Code of Rules, Medical Assistance*, Section 0302.15 (*Decision on Eligibility*), https://www.policy.dhs.ri.gov/.

<sup>&</sup>lt;sup>42</sup> Ibid, Section 0382.15.20.05 (*Negotiability of Instruments*), https://www.policy.dhs.ri.gov/.

<sup>&</sup>lt;sup>43</sup> Op cit, Section 0382.15.20.15 (*Salability*), https://www.policy.dhs.ri.gov/.

<sup>4</sup> Op cit, Section 0382.10.10.10 (Docu Non-Avail of Real Est), https://www.policy.dhs.ri.gov/.

- If there is a claim of undue hardship, the LTC Administrator, in consultation with the Office of Legal Counsel, makes a determination<sup>45</sup>
- If consultation is needed by the LTC Administrator to aid in the determination of the amount of countable income and/or resources from a trust (and the date and amount of any prohibited transfer of assets)<sup>46</sup>

Information has been drawn from InRhodes, the State's Medicaid eligibility system, to produce the following cohort analysis for LTC processing turn-around times during the Third Quarter of SFY 2012 (January 1, 2012 – March 31, 2012). Turn-around times (TAT) for processing new LTC applications have been organized according to three timeframes: a) less than thirty (30) days; b) thirty (30) to ninety (90) days; and greater than ninety (90) days.

On average, approximately thirty (30) percent of all new LTC applications that are processed by RI Medicaid are those that have been submitted by current Medicaid enrollees. This subset of LTC applications (i.e., those filed by current Medicaid beneficiaries) tends to be adjudicated very quickly.

The following statistics, however, reflect the processing of <u>new</u> applications for longterm care (LTC) coverage for individuals who are not already enrolled in Medicaid. Thus, the following information addresses a specific subset of the LTC applications that are processed by RI Medicaid.

=									
Month	Month < 30 Days		30 – 90 Days		> 90 Days		Monthly Total		
Jan. 2012	132	28.51%	241	52.05%	90	19.44%	463	100%	
Feb. 2012	144	33.18%	205	47.24%	85	19.59%	434	100%	
Mar. 2012	164	38.95%	186	44.18%	71	16.86%	421	100%	
Total for	440	33.38%	632	47.95%	246	18.66%	1,318	100%	
Q-3, SFY									
2012									

**RI MEDICAID:** Turn-around Times for New LTC Applications (Q-3, SFY 2012)

Source: InRhodes

The experience during the first two quarters of SFY 2012 has been shown below. As noted previously, these statistics reflect the processing of new applications for LTC coverage for individuals who were not already enrolled in Medicaid.

<sup>&</sup>lt;sup>45</sup> Op cit, Section 0382.50.25 (*Claims of Undue Hardship*), https://www.policy.dhs.ri.gov/.

<sup>&</sup>lt;sup>46</sup> Op cit, Section 0382.50.15 (*Trust Evaluation Process*), https://www.policy.dhs.ri.gov/.

Quarter	< 30 Days		30 – 90 Days		> 90 Days		Quarterly Total	
Q-2, SFY 2012	414	33.17%	649	52.0%	185	14.82%	1,248	100%
Q-1, SFY 2012	344	31.07%	635	57.36%	128	11.56%	1,107	100%

**RI MEDICAID:** Turn-around Times for New LTC Applications (Q-1 & Q-2, SFY 2012)

Source: InRhodes

For purposes of comparison, the quarterly findings from SFY 2011 have been provided in the following table.

2011)								
Quarter	Quarter < 30 Days		30 - 9	30 – 90 Days		> 90 Days		ly Total
Q-1, SFY	355	28.22%	600	47.69%	303	24.09%	1,258	100%
2011								
Q-2, SFY	341	28.53%	616	51.55%	238	19.92%	1,195	100%
2011								
Q-3, SFY	391	30.93%	628	49.68%	245	19.38%	1,264	100%
2011								
Q-4, SFY	370	32.15%	634	55.08%	147	12.77%	1,151	100%
2011								
Total for	1,457	29.93%	2,478	50.90%	933	19.17%	4,868	100%
SFY 2011								

**RI MEDICAID:** Turn-around Times for New LTC Applications by Quarter (SFY 2011)

For this reporting period, InRhodes data have been further analyzed in order to quantify the average number of days for approving or denying new applications for Medicaid LTC coverage. The following table shows the average turn-around time (TAT) in days for Medicaid LTC approvals during the Third Quarter of SFY 2012 and the average TAT for Medicaid LTC denials during the same interval. The calculated averages for TATs have been provided and in addition these figures have been rounded up to whole integers.

### RI MEDICAID: Average Turn-around Time (TAT) in Days for Medicaid LTC Approvals (Q-3, SFY 2012)

Number of Approvals for Medicaid LTC	Average TAT in Days
823	48.02 (~ 49 Days)*

Source: InRhodes

#### RI MEDICAID: Average Turn-around Time (TAT) in Days for Medicaid LTC Denials (Q-3 SFY 2012)

Number of Denials for Medicaid LTC	Average TAT in Days
141	18.29 (~ 19 Days)

Source: InRhodes

An asterisk (\*) has been flagged above to highlight that the InRhodes turn-around time (TAT) statistic for Medicaid LTC approvals during Q-3 of SFY 2012 had several significant outliers excluded. These findings demonstrate that new Medicaid LTC approvals and denials continue to be processed below a 90-day metric, as has been the case throughout SFY 2012.

For purposes of comparison, the table shown on the following page has been provided to demonstrate the average turn-around times in calendar days for Medicaid LTC approvals and denials during the preceding two quarters in SFY 2012. In the following table, the turn-around time statistics have been rounded up to whole numbers and the quarterly data have been presented in descending order.

Quarter	Average TAT in Calendar Days for Medicaid LTC Approvals	Average TAT in Calendar Days for Medicaid LTC Denials
Q-2, SFY 2012	54 Days*	10 Days
Q-1, SFY 2012	49 Days*	17 Days

**RI MEDICAID:** Average Turn-around Times for Medicaid LTC Approvals and Denials by Quarter (Q-1 & Q-2, SFY 2012)

The asterisk (\*) shown above indicates that several outliers were excluded. As discussed in the prior two reports that focused on Q-1 and Q-2 of SFY 2012, SSI-related outliers can artificially increase the turn-around time statistic for LTC approvals. For the SSI cohort, one of two dates has been recorded as the application date, depending upon whether: a) the individual has been newly added to SSI; or b) has already been SSIeligible but has moved to Rhode Island from another state. The application date for individuals who are newly approved for SSI is recorded as the "Onset of Disability" date, which Rhode Island receives from the Social Security Administration (SSA). However, for SSI-eligible individuals who relocate to Rhode Island from another state, the application date is set as the first day of the following month, based on the "Residency Begin Date", which is sent by the Social Security Administration (SSA). For those individuals who relocate to Rhode Island from another state, the SSA does not always indicate the relocation status on the clients' records. Therefore, the individual is viewed as a new SSI beneficiary and the "Onset of Disability" date is recorded rather than the "Residency Begin Date", resulting in an inflated turn-around time. For purposes of comparison, the following table has been provided to demonstrate the average turn-around times in calendar days for Medicaid LTC approvals and denials by quarter during SFY 2011. The figures shown below have been rounded up to whole numbers.

Quarter	Average TAT in Calendar Days for Medicaid LTC Approvals	Average TAT in Calendar Days for Medicaid LTC Denials
Q-1, SFY 2011	65 Days	11 Days
Q-2, SFY 2011	65 Days	11 Days
Q-3, SFY 2011	59 Days	16 Days
Q-4, SFY 2011	42 Days*	12 Days

## **RI MEDICAID:** Average Turn-around Times for Medicaid LTC Approvals and Denials by Quarter (SFY 2011)

An asterisk has been flagged to highlight that the InRhodes turn-around time (TAT) statistic, which has been presented for Q-4 of SFY 2011, had several outliers excluded. On average, Medicaid LTC approvals and denials were processed below a 90-day threshold throughout SFY 2011.

I. Number of applicants for Medicaid funded long-term care meeting the clinical eligibility criteria for each level of: (1) Nursing facility care; (2) Intermediate care facility for persons with developmental disabilities or mental retardation; and (3) Hospital care.

The clinical levels of care (nursing facility care, intermediate care facility for persons with developmental disabilities or mental retardation, and hospital care) that have been enumerated above were those used by the State prior to CMS' approval of the Global Waiver. Level of care determinations were categorized as follows, prior to the Global Waiver:

Nursing Home Level of	Hospital Level of Care	ICFMR Level of Care
Care		
Access to Nursing	Access to LTC, Hospital,	Access to ICFMR, and section
Facilities and section	Residential Treatment	1915(c) HCBS Waivers MR/DD
1915(c) HCBS Waivers	Centers and the 1915(c)	community-based services.
(the scope of	HAB <sup>47</sup> waiver	
community-based	community-based services	
services varied,		
depending on the waiver)		

<u>Clinical Eligibility Determinations Conducted by Rhode Island Medicaid</u>: Since implementation of the Global Waiver, Medicaid LTC clinical eligibility reviews have been conducted by the Office of Medical Review (RI Medicaid), using three clinical levels of care: Highest, High, and Preventive. The following data have been extracted from the RI EOHHS Data Warehouse and are based upon the clinical eligibility determinations that were performed during the Third Quarter of SFY 2012.

#### RI Medicaid: Applicants for Medicaid LTC Who Met the Clinical Eligibility Criteria For Nursing Facility or Hospital (Habilitation) Services (Q-3, SFY 2012)

Clinical Eligibility Level of Care Criteria	Q-3, SFY 2012
Nursing Facility	1,168
Hospital (HAB applicants)*	0

Data Source: RI EOHHS Data Warehouse

An asterisk has been flagged to note that the Medicaid LTC applicants who met the clinical eligibility criteria for a hospital (or habilitation) level of care required intensive daily rehabilitation and/or ongoing skilled nursing services, comparable to those offered

<sup>&</sup>lt;sup>47</sup> Rhode Island's former section 1915(c) Habilitation Waiver provided home and community-based services to Medicaid eligible individuals age 18 and older with disabilities who met a hospital level of care and who did not qualify for services through the State's Developmental Disability Waiver. Services which were provided under the Habilitation Waiver (also referred to as the "HAB Waiver") included intensive daily rehabilitation and/or ongoing skilled nursing services comparable to those offered in a hospital setting, which could not be provided adequately or appropriately in a nursing facility.

in a hospital setting, as would have been the case under the State's former section 1915(c) Habilitation Waiver.

Findings from Q-3 of SFY 2012 were similar to those demonstrated in the First Quarter of SFY 2012. The following table documents the findings from the first two quarters of SFY 2012.

#### RI Medicaid: Applicants for Medicaid LTC Who Met the Clinical Eligibility Criteria For Nursing Facility or Hospital (Habilitation) Services (Q-1 & Q-2 SEV 2012)

a Q-2, SF 1 20	14)		
<b>Clinical Eligibility Level</b>	Q-1, SFY 2012	Q-2, SFY 2012	
of Care Criteria			
Nursing Facility	1,075	785	
Hospital (HAB applicants)*	0	0	

For purposes of comparison, the following table documents the number of applicants for Medicaid LTC who met the clinical eligibility criteria for nursing facility or hospital (habilitation) services on a quarterly basis during SFY 2011.

<b>RI Medicaid:</b>	Applicants for Medicaid LTC Who Met the Clinical Eligibility Criteria
	For Nursing Facility or Hospital (Habilitation) Services, by Quarter
	(SFV 2011)

(51	1 2011)			
Clinical	Q-1, SFY	Q-2, SFY	Q-3, SFY	Q-4, SFY 2011
Eligibility Level	2011	2011	2011	
of Care				
Criteria				
Nursing Facility	858	841	939	791
Hospital (HAB	3	0	0	0
applicants)*				

As noted previously, an asterisk has been flagged to note that the Medicaid LTC applicants who met the clinical eligibility criteria for a hospital (or habilitation) level of care required intensive daily rehabilitation and/or ongoing skilled nursing services, comparable to those offered in a hospital setting, as would have been the case under the State's former section 1915(c) Habilitation Waiver.

<u>Clinical Eligibility Determinations Conducted by the Rhode Island Department of</u> <u>Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH)</u>: The Division of Developmental Disabilities at the RI BHDDH conducts clinical eligibility determinations for individuals with developmental disabilities. During the Third Quarter of SFY 2012, there were thirteen (13) applications made. J. The average and median turnaround time for such clinical eligibility determinations across populations.

<u>Turnaround Times for Clinical Eligibility Determinations Conducted by Rhode Island</u> <u>Medicaid</u>: Medicaid LTC clinical eligibility reviews have been conducted by the Office of Medical Review (RI Medicaid) since implementation of the Global Waiver. The following data have been extracted from the RI EOHHS Data Warehouse, based upon the clinical eligibility determinations that were performed during the Third Quarter of SFY 2012. The calculations of average and median turnaround times have been based on calendar days (not business days).

As noted previously, in order to meet a hospital (or habilitation) level of care, a Medicaid LTC applicant must have a demonstrable need for intensive daily rehabilitation and/or ongoing skilled nursing services, comparable to those offered in a hospital setting, as would have been the case under the State's former section 1915(c) Habilitation Waiver.

#### **RI Medicaid:** Average and Median Turnaround Time in Calendar Days for Medicaid LTC Clinical Eligibility Determinations (Q-3, SFY 2012)

	Q-3, SFY 2012	
Nursing Facility Care	Average	Median
	17 days	13 Days
Hospital/(HAB applicants)	N/A*	N/A*

Data Source: RI EOHHS Data Warehouse

During the Third Quarter of SFY 2012, there were no applicants for Medicaid LTC who met the clinical eligibility criteria for a hospital (or habilitation) level of care. Therefore, the average and median TAT cells were marked with "N/A\*" in the preceding table.

The findings for the Third Quarter of SFY 2012 were similar to those documented during the first two quarters in SFY 2012, which have been depicted below.

	Q-1, SFY 2012		Q-2, SFY 2012	
	Average	Median	Average	Median
Nursing Facility Care	17 Days	15 Days	16 Days	12 Days
Hospital/(HAB	N/A	N/A	N/A	N/A
Applicants)				

To provide additional comparative information, the table shown on the following page documents the average and median turnaround time in calendar days for Medicaid LTC clinical eligibility determinations on a quarterly basis during SFY 2011.

<b>RI Medicaid:</b>	Average and Median Turnaround Time in Calendar Days for
	Medicaid LTC Clinical Eligibility Determinations, by Quarter (SFY
	2011)

	-011)							
	Q-1, S 2011	FY	Q-2, SF	Y 2011	Q-3, SFY	¥ 2011	Q-4, SFY	7 2011
Nursing Facility Care	26	26	24	21	7	6	12	7
Hospital/HAB Applicants	25	28	N/A*	N/A*	N/A*	N/A*	N/A*	N/A*

In the event that there were not any applicants for Medicaid LTC who met the clinical eligibility criteria for a hospital (or habilitation) level of care, then the average and median TAT cells in the preceding table were flagged with "N/A\*".

Turnaround Times for Clinical Eligibility Determinations Conducted by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI <u>BHDDH</u>): The following information was provided by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). The Division of Developmental Disabilities conducts clinical eligibility determinations for individuals with developmental disabilities.

During the Third Quarter of SFY 2012, the Division reported that eligibility determinations were processed on average within twenty-nine (29) days from the time of application. This timeframe reflects that not all applications are fully completed when submitted for eligibility determination. Incomplete applications necessitate seeking additional documentation that is necessary in order to make an eligibility determination.

### K. The number of appeals of clinical eligibility determinations across populations.

Since implementation of the Global Waiver, Medicaid LTC clinical eligibility reviews for nursing facility care and hospital/habilitation<sup>48</sup> care have been conducted by the Office of Medical Review at Rhode Island Medicaid. In the event that a LTC clinical eligibility determination has not been approved, the individual has the right to file an appeal, seeking to overturn the outcome of that determination.

<u>Appeals Based on Clinical Eligibility Determinations Conducted by Rhode Island</u> <u>Medicaid</u>: The following data have been provided by RI Medicaid's Office of Medical Review to document the number of appeals which had been filed as a result of nonapproved clinical eligibility determinations for nursing facility care and hospital/habilitation care during the Third Quarter of SFY 2012.

## RI Medicaid: Appeals of LTC Clinical Eligibility Determinations for Nursing Facility and Hospital/Habilitation Care, Q-3, SFY 2012

Appeals of LTC Clinical Eligibility Determinations by Level of Care	Q-3, SFY 2012
Nursing Facility	8
Hospital/Habilitation	0

Source: Office of Medical Review, RI Medicaid

Appeals Based on Clinical Eligibility Determinations Conducted by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH): The following information was provided by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). The Division of Developmental Disabilities at the RI BHDDH conducts clinical eligibility determinations for individuals with developmental disabilities. As previously described, any applicant whose clinical eligibility determination has not been approved has the right to file appeal, seeking to overturn the outcome of that determination. The BHDDH's Division of Developmental Disabilities reported that there were three (3) appeals filed during the Third Quarter of SFY 2012.

<sup>&</sup>lt;sup>48</sup> To meet a hospital (or habilitation) level of care, an applicant must require intensive daily rehabilitation and/or ongoing skilled nursing services comparable to those offered in a hospital setting, which could not be provided adequately or appropriately in a nursing facility. This level of care requirement is analogous to that which had been established by Rhode Island's former 1915(c) Habilitation Waiver.

L. Average and median length of time after an applicant is approved for Medicaid longterm care until placement in the community or an institutional setting.

As noted previously, there are several pathways to Medicaid for LTC eligibility determinations. The majority of applicants for Medicaid long-term care (LTC) coverage file their application in order to secure a new payer so that they may continue to receive ongoing services. The following examples are provided, based upon whether the applicant is seeking LTC coverage for institutionally-based or home- or community-based services.

<u>Institutional LTC services</u>: New applications for institutionally-based LTC services generally come in to Rhode Island Medicaid from individuals who have already been admitted to an inpatient institution or a nursing facility. This group of applicants may have exhausted the benefit package covered by their primary source of health insurance coverage or, if they are without primary health insurance, may have depleted their personal financial resources. Therefore, these individuals have applied for Medicaid coverage in order to continue to receive an ongoing course of LTC services, which was initiated prior to Medicaid's involvement with the applicant. As such, these applicants have not sought *placement* in an institutional setting. Instead, they have sought Medicaid coverage in order to *remain* within an institutional LTC setting. For this group of new applicants, the Medicaid application approval date would not precede the applicant's date of admission to an inpatient institution or a nursing facility.

<u>Community-based LTC services</u>: New applications for Medicaid's community-based LTC services frequently come in to Rhode Island Medicaid from individuals who are nearing discharge from a hospital or nursing facility. These individuals, who were not covered by Medicaid at the time of their admission, have improved or stabilized clinically, and no longer require an institutional level of care. Based upon the discharge needs of this cohort of LTC applicants, Medicaid coverage would be sought so that they may receive community-based long-term care services post-discharge. For this group of applicants, therefore, the date of admission to the discharging institution would precede the Medicaid application approval date.

In an additional scenario, new applications for Medicaid LTC community services come directly from individuals who reside at home or in a community-based setting. Because this category of new applicant who is seeking Medicaid LTC coverage is already residing in a home- or community-based setting, their Medicaid application approval date would not precede the applicant's placement in the home- or community-based setting.

M. For persons transitioned from nursing homes, the average length of stay prior to transfer and type of living arrangement or setting and services upon transfer.

Through the Nursing Home Transition Program, within the Office of Community Programs at Rhode Island Medicaid, assistance is provided to beneficiaries before, during, and following a transition from nursing facilities. These functions are undertaken to ensure the provision of timely and appropriate services that enable these individuals to move safely and successfully to either a home-based or a community-based setting. Each person transferred from a nursing home has a unique discharge plan that identifies the individual's needs and family supports. This discharge plan includes the arrangement of services and equipment, and home modifications. The length of stay prior to transfer and type of living arrangements or setting and services upon transfer is unique to each individual.

The following table documents the number of nursing home transitions that took place during the Third Quarter of State Fiscal Year 2012. As was the case in prior reporting periods, the average length of stay (ALOS) has been measured in calendar days.

#### **RI** Medicaid: The Average Length of Stay Prior to Discharge for Persons Transitioned from Nursing Homes (Q-3, SFY 2012)

	Q-3, SFY 2012
Number of Nursing Home Transitions	40
Average Length of Stay (ALOS) Prior to Transfer in Calendar Days	259

Source: Office of Community Programs, Nursing Home Transition Referral Tracker database

The average length of stay (ALOS) in Q-3 of SFY 2012 (259 days) was greater than that which had been documented in the preceding quarter, when an ALOS of 240 was observed. During the Third Quarter, approximately one-fourth of the transitions that occurred were for individuals who had been in nursing facilities for more than one (1) year. In fact, one of the individuals had been in a nursing facility for three (3) years prior to transitioning to a home-based setting in Q-3 of SFY 2012.

The table shown on the following page documents the type of living arrangement (or setting) that LTC beneficiaries who were transitioned from a nursing facility went to subsequent to their discharge during the Third Quarter of SFY 2012.

#### RI Medicaid: The Type of Living Arrangement or Setting and Services upon Transfer for Persons Transitioned from Nursing Homes (Q-3, SFY 2012)

	Q-3, SFY 2012		
Existing Home	29	72.50%	
Assisted Living	6	15.00%	
New Housing	0	0.00%	
Group Home	0	0.00%	
Other	5	12.50%	
Total	40	100.00%	

Source: Office of Community Programs, Nursing Home Transition Referral Tracker database

Throughout SFY 2012, an increase in the number of nursing home transitions has been demonstrated. The following table documents these findings for the first two quarters of SFY 2012.

#### **RI** Medicaid: The Average Length of Stay Prior to Discharge for Persons Transitioned from Nursing Homes (Q-1 & Q-2, SFY 2012)

	Q-1, SFY 2012	Q-2, SFY 2012
Number of Nursing Home Transitions	31	36
Average Length of Stay (ALOS) Prior to	196	240
Transfer in Calendar Days		

N. Data on diversions and transitions from nursing homes to community care, including information on unsuccessful transitions and their cause.

An important component of the State's Nursing Home Transition and Diversion Program focuses upon the process for conducting a root cause analysis in the event of any unsuccessful diversions or transitions. Reporting criteria have been established to determine the cause(s) or factors that may have contributed to any unsuccessful outcomes.

Prior to the start of SFY 2011, The Alliance for Better Long Term Care partnered with Qualidigm<sup>49</sup> and Rhode Island Medicaid on behalf of the Nursing Home Transition Project. The Alliance worked with residents of nursing facilities, their families, and representatives of RI Medicaid and the Division of Elderly Affairs in the identification of residents who could be transitioned safely. In collaboration with representatives of the RI EOHHS, the Alliance assisted the State before, during, and following the transition of beneficiaries from nursing facilities to ensure the provision of timely and appropriate services that would enable these individuals to move safely and successfully to either a home-based or a community-based setting. As of July of 2010, the functions that had been conducted by the Alliance were transferred to the Nursing Home Transition Program, within the Office of Community Programs at Rhode Island Medicaid.

As noted in Item M, there were forty (40) LTC beneficiaries who were transitioned from nursing facilities during the Third Quarter of SFY 2012 (January 1, 2012 through March 31, 2012). The Office of Community Programs at Rhode Island Medicaid reported that there were no (0) failed placements during the Third Quarter of SFY 2012.

<sup>&</sup>lt;sup>49</sup> Qualidigm is the Peer Review Organization (PRO) that is under contract to the RI EOHHS to conduct utilization review for admissions to inpatient and skilled nursing facilities for Medicaid beneficiaries who are not enrolled in either of the State's capitated Medicaid managed care programs.

O. Data on the number of RIte Care and RIte Share applications per month and the outcome of the eligibility determination by income level (acceptance or denial, including the basis for denial).

RIte Care is the State's health insurance program for eligible uninsured pregnant women, children, and parents and for families enrolled in the Rhode Island Works program. Applicants who seek RIte Care coverage only must complete either the *RIte Care/RIte Share Application* form (RI Department of Human Services Medical Assistance Program, MARC-1, Rev. 2/07) or else the State's *Statement of Need* form (Rhode Island Department of Human Services, DHS-2, Rev. 5-06). All applicants who seek to apply for other additional benefits (in addition to RIte Care) must complete the DHS-2 *Statement of Need* form.

Based on the information which is given by the applicant, Rhode Island Medicaid determines whether the applicant qualifies for RIte Care or RIte Share. RIte Share is the State's health insurance premium assistance program that helps families afford health insurance through their employer by paying for some or all of the employee's cost.

<u>Processed Applications</u>: InRhodes, the State's Medicaid eligibility system, is the source of the following application statistics. The number of applications documented below represents a "point-in-time" snapshot of activity, which warrants some explanation of several factors which impact eligibility determinations. For example, new applications which came in at any time during the month of August would have application processing start dates ranging from the 1<sup>st</sup> to the 31<sup>st</sup> day of that month. However, any completed applications which were received on August 1<sup>st</sup> would have an anticipated eligibility applications which were received on August 31<sup>st</sup> would have an anticipated eligibility processing determination at the close of September. (Please note: the timing of eligibility determinations has been described here, not the date when coverage would become effective for an approved applicant.) Also, the receipt of incomplete applications would affect the timing of eligibility determinations. For these reasons, the sum of approved and denied applications within a given month will not equal the number of applications received during the same month.

<u>Cohort Analysis for RIte Care/RIte Share Applicants</u>: For the purpose of the following cohort analysis, two major groups comprised the RIte Care/RIte Share applicant population and information has been provided for each group during the Third Quarter of SFY 2012 (January 1, 2012 through March 31, 2012). These two groups of applicants are: a) those who are seeking enrollment in Rhode Island Works<sup>50</sup> and b) several additional categories of applicants.

<sup>&</sup>lt;sup>50</sup> Rhode Island Works (RIW) provides financial and employment assistance to eligible pregnant women and parents with children. The scope of the RIW program includes Medical Assistance (RIte Care) if the applicant's income and resources are within program limits.

Statistics for the latter grouping are aggregated (or added) within the InRhodes system and are classified as "Other" <sup>51</sup>.

Category of Applicants, Q-3, SFY 2012			
Month	Rhode Island Works	"Other"	
L	2 524	200	

**RI MEDICAID:** Applications for Rhode Island Works/RIte Care and "Other"

Month	<b>Rhode Island Works</b>	"Other"
January 2012	3,524	290
February 2012	3,790	279
March 2012	3,566	309
Total for Q-3 of SFY 2012	10,880	878

The findings shown in the table above for Q-3 of SFY 2012 represented an increase of approximately nine (9) percent for this combined (Rhode Island Works and "Other") cohort, in comparison to Q-2 of SFY 2012, when there were 9,912 applications for Rhode Island Works and 864 "Other" applications. For purposes of comparison, the following table documents the number of applications that were made by quarter during SFY 2011.

Category of Applicants, by Quarter (SFY 2011)   Quarter Rhode Island Works "Other"			
Q-1, SFY 2011	9,405	1,813	
Q-2, SFY 2011	8,418	1,845	
Q-3, SFY 2011	9,586	1,272	
Q-4, SFY 2011	9,158	1,413	
Total for SFY 2011	36,567	6,343	

**RI MEDICAID:** Applications for Rhode Island Works/RIte Care and "Other" Category of Applicants, by Ouarter (SFY 2011)

<u>Approved Applications</u>: The following tables outline the number of Rhode Island Works and "Other" applicants who were deemed to be eligible for Medicaid during the Third Quarter of SFY 2012 (January 1, 2012 through March 31, 2012). The following table represents a "point-in-time" snapshot of the number of approved applications for Medicaid coverage. InRhodes, the State's Medicaid eligibility system, is the source of the following statistics.

<sup>&</sup>lt;sup>51</sup> "Other" applicants for Medicaid include several groups: Those who are applying for RIte Care coverage only (that is, uninsured or under-insured pregnant women, children up to age 19 whose family income is < 250% FPL, and parents with children under age 18 whose family income is less than 175 percent of the FPL who are applying for health care coverage but no cash assistance benefits); those who are seeking benefits for other means-tested programs, such as the Supplemental Nutrition Assistance Program (formerly known as the Food Stamp program) and RIte Care coverage; and childless, non-pregnant adults who are seeking Community Medicaid coverage. Thus, the "Other" category includes some individuals who are not seeking RIte Care.</p>

Category of Applicants, Q-3, SFY 2012			
Month	Rhode Island Works	"Other"	
January 2012	2,590	282	
February 2012	2,625	279	
March 2012	2,703	300	
Total for Q-3 of SFY 2012	7,918	861	

**RI MEDICAID:** Approved Applications for Rhode Island Works and "Other" Category of Applicants, O-3, SFY 2012

The findings shown in the table above for Q-3 of SFY 2012 represented an increase of approximately seven (7) percent for this combined (Rhode Island Works and "Other") cohort, in comparison to Q-2 of SFY 2012, when there were 7,314 approved applications for Rhode Island Works and 838 approved applications for the "Other" group. For purposes of comparison, the following table documents the number of applications that were approved by quarter during SFY 2011.

### **RI MEDICAID:** Approved Applications for Rhode Island Works and "Other" Category of Applicants, by Quarter (SFY 2011)

Quarter	Rhode Island Works	"Other"
Q-1, SFY 2011	6,612	1,459
Q-2, SFY 2011	6,633	1,437
Q-3, SFY 2011	6,852	1,183
Q-4, SFY 2011	6,996	1,018
Total for SFY 2011	27,093	5,097

<u>Denied Applications</u>: InRhodes, the State's Medicaid eligibility system, is the source of the following denial statistics for the Rhode Island Works (RIW) and the "Other" category of applicants during the Third Quarter of SFY 2012 (January 1, 2012 through March 31, 2012). The number of denials documented below represents a "point-in-time" snapshot of activity.

Month	Rhode Island Works	"Other"
January 2012	243	8
February 2012	197	5
March 2012	219	11
Total for Q-3 of SFY 2012	659	24

<b>RI MEDICAID:</b>	Denied Applications for Rhode Island Works and "Other"
	Category of Applicants, Q-3, SFY 2012

The findings shown in the table above for Q-3 of SFY 2012 represented a decrease of approximately thirteen (13) percent for this combined (Rhode Island Works and "Other") cohort, in comparison to the Second Quarter of SFY 2012, when there were 760 denied applications for Rhode Island Works and 24 denied applications for the "Other" cohort. Currently, InRhodes cannot produce a report showing denial code types stratified by income levels, as outlined in Item O. However, enhanced reporting capability will be realized through Rhode Island's CHOICES Project, which will streamline the State's Medicaid Information Technology Architecture.

For purposes of comparison, the table provided on the following page documents the number of applications that were denied by quarter during SFY 2011.

Quarter	Rhode Island Works	"Other"
Q-1, SFY 2011	632	64
Q-2, SFY 2011	591	61
Q-3, SFY 2011	671	46
Q-4, SFY 2011	709	29
Total for SFY 2011	2,603	200

## **RI MEDICAID: Denied Applications for Rhode Island Works and "Other"** Category of Applicants, by Quarter (SFY 2011)

# P. For new RIte Care and RIte Share applicants, the number of applications pending more than 30 days.

RIte Care is the State's health insurance program for eligible uninsured pregnant women, children, and parents and for families enrolled in the Rhode Island Works program. Applicants who seek RIte Care coverage only must complete either the *RIte Care/RIte Share Application* form (RI Department of Human Services Medical Assistance Program, MARC-1, Rev. 2/07) or else the State's *Statement of Need* form (Rhode Island Department of Human Services, DHS-2, Rev. 5-06). All applicants who seek to apply for other additional benefits (in addition to RIte Care) must complete the DHS-2 *Statement of Need* form. Based on the information that is provided by the applicant, the Department of Human Services determines whether the applicant qualifies for RIte Care or RIte Share. RIte Share is the State's health insurance premium assistance program that helps families afford health insurance through their employer by paying for some or all of the employee's cost.

In Item O, information was provided specific to the processing of applications for RIte Care. As noted in the discussion of Item O, the receipt of an incomplete application would affect the timing of the applicant's eligibility determination. Assuming that a fully complete application is submitted, an eligibility determination for RIte Care would be anticipated within thirty (30) days, based on the information submitted on the application. In every instance, information regarding the applicant's income is verified. Other information is verified as required. Any information on the application that is questionable must be confirmed before eligibility can be certified.

In the prior quarterly report, it was noted that further analyses would be conducted because the finding represented an outlier (an average of 619 applications pending for more than thirty (30) days for new applicants for the Rhode Island Works cohort of RIte Care applicants). Subsequent to EOHHS' production of the report for Q-2 of SFY 2012, the Department of Human Services determined that a quarterly operational report, which is produced from InRhodes, Medicaid's eligibility system, would serve as a more complete source of information for addressing the TAT metric. The quarterly operational report (*Pending MA Applications/Cases Over 45 Days – Summary Report*) provides information about all new Family Medical applications and does not focus exclusively on the Rhode Island Works cohort.

The following result, which was drawn from the quarterly InRhodes operational report (*Pending MA Applications/Cases Over 45 Days – Summary Report*), focuses on the average number of Family Medical applications pending over forty-five (45) days.

#### **RI MEDICAID:** The Average Number of New Applications Pending More than Forty-five Days for Family Medical Coverage (Q-3, SFY 2012)

Quarter	Average Number of Applications Pending More Than 45 Days for Family Medical Coverage	
Q-3, SFY 2012	195.66 (~ 196)	

Q. Data on the number of RIte Care and RIte Share beneficiaries losing coverage per month including the basis for the loss of coverage and whether the coverage was terminated at recertification or at another time.

In Item O, the number of new applications for RIte Care/RIte Share was quantified for the Second Quarter of SFY 2012 (October 1, 2011 through December 31, 2011). That prior discussion also gave an overview of the eligibility determination processes specific to new applications. Information was provided about the number of eligibility approvals (also referred to as "acceptances") and denials for new RIte Care/RIte Share applicants during the same time frame.

The following information has been drawn from InRhodes, the State's Medicaid eligibility system, and focuses on RIte Care/RIte Share redeterminations and closures.

Because information could not be easily accessed for the "Other" applicant category, the analysis shown below focuses exclusively on the redeterminations and closures which were processed for the Rhode Island Works/RIte Care enrollment cohort during the Third Quarter of SFY 2012. At this time, a detailed analysis of the reasons for closures is not available. However, enhanced reporting capability will be realized through Rhode Island's CHOICES Project, which will streamline the State's Medicaid Information Technology Architecture.

Co	hort (Q-3, SFY 2012)		
Month	<b>RIW Redeterminations</b>	<b>RIW Closures</b>	Percentage
Jan. 2012	53,995	2,079	3.85%
Feb. 2012	54,477	2,216	~4.07%
March 2012	54,983	2,185	3.97%
Total for Q-3, SFY 2012	163,455	6,480	3.96%

RI Medicaid: Redeterminations and Closures, Rhode Island Works/RIte Care Cohort (Q-3, SFY 2012)

Source: InRhodes

The findings from the Third Quarter of SFY 2012 are comparable to those that were demonstrated during the prior two quarters. The following table documents the experience from these intervals.

Conort (Q-1 & Q-2, SF 1 2012)					
Quarter RIW Redeterminations		<b>RIW Closures</b>	Percentage		
Q-2, SFY 2012	160,223	6,451	4.04%		
Q-1, SFY 2012	157,282	6,560	4.17%		

### RI Medicaid: Redeterminations and Closures, Rhode Island Works/RIte Care Cohort (O-1 & O-2, SFY 2012)

For further background reference, the table shown on the following page delineates the quarterly findings from SFY 2011.

	Conort, by Quarter (SF 1 2011)				
Quarter	<b>RIW Redeterminations</b>	<b>RIW Closures</b>	Percentage		
Q-1, SFY 2011	133,586	5,810	4.35%		
Q-2, SFY 2011	137,123	5,136	3.74%		
Q-3, SFY 2011	148,708	6,039	4.1%		
Q-4, SFY 2011	157,322	6,280	~ 4.0%		
Total	576,739	23,265	4.08%		

RI Medicaid: Redeterminations and Closures, Rhode Island Works/RIte Care Cohort, by Ouarter (SFY 2011)

R. Number of families enrolled in RIte Care and RIte Share required to pay premiums by income level (150 - 184% FPL, 185 – 199% FPL, and 200 – 250% FPL).

Some RIte Care- or RIte Share<sup>52</sup>-enrolled families pay for a portion of the cost of their health care coverage by paying a monthly premium. The purpose of cost sharing is to encourage program participants to assume some financial responsibility for their own health care.

The following table provides information about monthly premium payment requirements for families enrolled in either RIte Care or RIte Share. Family income levels have been stratified according to Federal Poverty Levels (FPL), which are established annually by the U.S. Department of Health and Human Services (US DHHS). The State has established premium payment requirements for three income bands, based on FPLs.

KI Wieulcalu: Wionuny Frennuns for Fan	miles, by medine Level
Family Income Level <sup>53</sup>	Monthly Premium for a Family
> 150% FPL and not > 185% FPL	\$61.00/month
> 185% FPL and not > 200% FPL	\$77.00/ month
> 200% FPL and not > 250% FPL	\$92.00/month

# **RI Medicaid: Monthly Premiums for Families, By Income Level**

The following quarterly data were obtained from InRhodes, RI Medicaid's Eligibility System, and document the number of RIte Care- or RIte Share-enrolled families who must pay premiums for coverage.

#### RI Medicaid: The Average Number of RIte Care- or RIte Share-enrolled Families Who Were Required to Pay Premiums by Income Level (Q-3, SFY 2012)

Percentage of the Federal Poverty Level (FPL)	Q-3, SFY 2012		
> 150 - 185% FPL	9,811	60.46%	
> 185 - 200% FPL	2,104	12.97%	
> 200 - 250% FPL	4,311	26.57%	
Total	16,226	100.00%	

<sup>&</sup>lt;sup>52</sup> RIte Share is Rhode Island's Premium Assistance Program that helps Rhode Island families afford health insurance through their employer by paying for some or all of the employee's cost. Eligibility is based on income and family size and is the same as eligibility requirements for the RIte Care program.

<sup>&</sup>lt;sup>53</sup> For a family of four, the following FPLs were established by the US DHHS on January 26, 2012: 150% FPL = 34,575.00; 185% FPL = 42,642.50; 200% FPL = 46,100.00; and 250% FPL = 57,625. For further information, please refer to http://www.gpo.gov/fdsys/pkg/FR-2012-01-26/html/2012-1603.htm

S. Information on sanctions due to nonpayment of premiums by income level (150 - 184% FPL, 185 – 199% FPL, and 200 – 250% FPL).

RIte Care- or RIte Share-enrolled families whose incomes range between > 150% - 250% of the Federal Poverty Level (FPL) must pay for a portion of the cost of their health care coverage by paying a monthly premium.

Payment of the initial premium is due on the first of the month following the date of the initial bill. The initial bill is sent during the first regular billing cycle following Medical Assistance (MA) acceptance, and depending on the date of MA approval, is due for one (1) or more months of premiums. Ongoing monthly bills are then sent to the family approximately fifteen (15) days prior to the due date. Premium payments are due by the first day of the coverage month.

If full payment is not received by the twelfth (12<sup>th</sup>) of the month following the coverage month, then a notice of MA discontinuance is sent to the family. MA eligibility is discontinued for all family members subject to cost sharing at the end of the month following the coverage month<sup>54</sup>. For example, if a premium payment which is due on January 1<sup>st</sup> has not been received by February 12<sup>th</sup>, then MA eligibility would be discontinued, effective on February 28<sup>th</sup>. Dishonored checks and incomplete electronic fund transfers are treated as non-payments.

A restricted eligibility period, or "sanction period", would begin on the first of the month after MA coverage ends and this period would continue for four (4) full months. Once the balance is paid in full, the sanction will be lifted and eligibility will be reinstated effective the first of the month following the month of payment. If payment is made more than thirty (30) days after the close of the family's case, then a new application will be required, in addition to the payment.

An exemption from sanctions may be granted in cases of good cause. Good cause is defined as circumstances beyond a family's control or circumstances not reasonably foreseen which resulted in the family being unable or failing to pay the premium. Good cause circumstances include but are not limited to the following:

- Serious physical or mental illness.
- Loss or delayed receipt of a regular source of income that the family needed to pay the premium.
- Good cause does not include choosing to pay other household expenses instead of the premium.

<sup>&</sup>lt;sup>54</sup> MA coverage is reinstated without penalty for otherwise eligible family members if all due and overdue premiums are received by Rhode Island Medicaid's fiscal agent on or before the effective date of MA discontinuance.

The following sanction data were obtained from InRhodes, the State's Eligibility System, and document the number of RIte Care- or RIte Share-enrolled families who were sanctioned during the Third Quarter of SFY 2012 (January 1, 2012 – March 31, 2012).

#### RI Medicaid: The Number of RIte Care or RIte Share Families Who Were Sanctioned Due to Non-payment of Premiums by Income Level (Q-3, SFY 2012)

Percentage of the Federal Poverty Level (FPL)	Q-3, SFY 201	12
>150 - 185% FPL	210	50.48%
>185 - 200% FPL	71	17.07%
>200 - 250% FPL	135	32.45%
Total	416	100.00%

Information about sanctions that occurred during the first two quarters of SFY 2012 has been provided in the following table.

#### RI Medicaid: The Number of RIte Care or RIte Share Families Who Were Sanctioned Due to Non-payment of Premiums by Income Level (O-3 SFV 2012)

Percentage of the Federal Poverty Level (FPL)	Q-1, S	Q-1, SFY 2012		Q-2, SFY 2012	
>150 - 185% FPL	283	54.1%	265	56.4%	
>185 - 200% FPL	93	17.8%	68	14.5%	
>200 - 250% FPL	147	28.1%	137	29.1%	
Total	523	100.0%	470	100.0%	

In comparing the findings from Q-3 of SFY 2012 (sanctions = 416) to those from the Second Quarter of SFY 2012, when there had been a total of 470 families sanctioned, it should be noted that the sanction process did not run during October and November 2011. Sanctions had not been levied during the first two months of the Second Quarter of SFY 2012 because information had been sent to families stating that premiums would increase and that decision was subsequently retracted. Therefore, a grace period was provided for premiums in order to alleviate any confusion for families as to the exact amount owed.

Comparative information about sanctions has been provided in the following table, which documents the quarterly findings from State Fiscal Year 2011.

(5	SF Y 2011	.)						
Percentage of the Federal Poverty Level (FPL)	Q-1, SI	FY 2011	Q-2, SI	FY 2011	Q-3, SI	FY 2011	Q-4, S	FY 2011*
>150 - 185% FPL	230	50.8%	203	50.6%	223	52.0%	178	51.0%
>185 - 200% FPL	78	17.2%	65	16.2%	66	15.4%	59	16.9%
>200 - 250% FPL	145	32.0%	133	33.2%	140	32.6%	112	32.1%
Total	453	100%	401	100%	429	100%	349	100%

RI Medicaid: The Number of RIte Care or RIte Share Families Who Were Sanctioned Due to Non-payment of Premiums by Income Level (SFY 2011)

As had been noted previously in the EOHHS report that was submitted to the State Senate on 12/15/2011, the preceding table was flagged with an asterisk (\*) to note that the number of cases sanctioned for the month of April 2011 was zero due to an error in the transmission of the cost share file between MMIS and InRhodes. However, the number of cases sanctioned for the month of May 2011 was unusually high because it included many of those cases that had not been sanctioned in the prior month.

# T. On an annual basis, State and Federal Expenditures under the "Cost Not Otherwise Matchable" provision of Section 1115(a)(2) of the Social Security Act.

The following table documents the total of State and Federal expenditures for the Cost Not Otherwise Matchable (CNOM) provision of Section 1115(a)(2) of the Social Security Act on a Year-to-Date (YTD) basis for SFY 2012 through March 31, 2012. These data were obtained from RI EOHHS Financial Management and are based upon paid dates, not incurred dates of service.

# State and Federal Expenditures Under the CNOM Provision of Section 1115(a)(2) of the Social Security Act (SFY 2012, YTD Through 03/31/2012)

State	\$10,671,837
Federal	\$11,729,562
Total	\$22,401,399

U. On an annual basis, data on Medicaid spending recoveries, including estate recoveries as provided in section 40-8-15.

The following data were obtained from the DHS TPL Unit and document the total recoveries that were paid to the DHS during the Third Quarter of SFY 2012 (January 1, 2012 through March 31, 2012). This information has been disaggregated according to two sources (or types) of recovery: estate or casualty.

### Estate and Casualty Recoveries: Q-3, SFY 2012

Recoveries by Type	Amount Recovered
Estate Recoveries: TPL and Legal	\$766,172
Casualty Recoveries: TPL and Legal	\$501,084
Total	\$1,267,256

<u>Key analytic highlights on the progress of the Global Waiver</u> based on performance during the Fourth Quarter of the SFY 2012 (April 1, 2012 – June 30, 2012).

A. The number of new applicants found eligible for Medicaid funded long-term care services, as well as the basis for the eligibility determination, including level of clinical need and any HIPAA compliant demographic data about such applicants.

There are numerous pathways that lead applicants to Rhode Island Medicaid for longterm care (LTC) eligibility determinations. Major sources of referrals for Medicaid LTC eligibility determinations include hospitals, nursing facilities, and community-based programs. These avenues are discussed further in Item L. In order to be approved for Medicaid LTC coverage, applicants must meet an explicit set of financial and clinical eligibility criteria.

The following table outlines the number of Medicaid LTC applicants who were deemed to be eligible for Medicaid LTC during the Fourth Quarter of SFY 2012 (April 1, 2012 – June 30, 2012). The following tables represent a "point-in-time" snapshot of the number of approved applications for Medicaid LTC coverage. InRhodes, the State's Medicaid eligibility system, is the source of the following statistics. This information has been provided by month for Q-4 of SFY 2012.

<b>RI MEDICAID:</b>	Medicaid Long-term Care Acceptances (Approvals), Q-4, SFY
	2012

Month	Long-Term Care Approvals
April 2012	257
May 2012	287
June 2012	285
Total for Q-4, SFY 2012	829

Source: InRhodes

B. The number of new applicants found ineligible for Medicaid funded long-term care services, as well as the basis for the determination of ineligibility, including whether ineligibility resulted from failure to meet financial or clinical criteria, and any HIPAA compliant demographic data about such applicants.

In order to be approved for Medicaid LTC coverage, applicants must meet an explicit set of financial and clinical eligibility criteria. The following table outlines the number of Medicaid LTC applicants who were found ineligible during the Fourth Quarter of SFY 2012 (April 1, 2012 – June 30, 2012). InRhodes, the State's Medicaid eligibility system, is the source of the following denial statistics. The number of denials documented below represents a "point-in-time" snapshot of activity. This information has been provided by month for Q-4 of SFY 2012.

Ki Millhienind. Micultura Long term Care Demais, Q 4, 51 1 2012		
Month	Long-Term Care Denials	
April 2012	37	
May 2012	33	
June 2012	44	
Total for Q-4, SFY 2012	114	

#### RI MEDICAID: Medicaid Long-term Care Denials, Q-4, SFY 2012

Source: InRhodes

C. The number of Medicaid beneficiaries, by age, over and under 65 years, served in institutional and home and community-based long-term care settings, by provider and service type and/or delivery system as applicable, including: nursing facilities, home care, adult day services for elders and persons with disabilities, assisted living, personal attendant and homemaker services, PACE, public and private group homes for persons with developmental disabilities, in-home support services for persons with developmental disabilities, behavioral health group home, residential facility and institution, and the number of persons in supported employment.

Two data sources have been queried to produce the data pertaining to the number of Medicaid beneficiaries, stratified according to two age groups (less than 65 years of age and greater than or equal to 65 years of age) who were served in institutional and home and community-based long-term care settings, by provider and service type and/or delivery system during the Fourth Quarter of SFY 2012 (April 1, 2012 – June 30, 2012).

<u>Data Sources</u>: Using the EOHHS Data Warehouse, information was extracted from the Medicaid Management Information System (MMIS) to produce counts of the number of Medicaid beneficiaries who received LTC services that are administered by the RI Division of Elderly Affairs and RI Medicaid. A second database was used to calculate the number of Medicaid beneficiaries who received LTC services that are administered by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH).

<u>The Number of Medicaid Beneficiaries Served in Institutional and Home and</u> <u>Community-based Long-term Care Settings, Q-4, SFY 2012 (RI Division of Elderly</u> <u>Affairs (DEA)</u>: The first set of tables quantifies the number (or count) of individuals who received LTC services provided under the auspices of the Rhode Island Division of Elderly Affairs (RI DEA) during the Fourth Quarter of SFY 2012 (April 1, 2012 – June 30, 2012).

Units of service have been defined as follows for the DEA's set of services:

DEA. LTC Service Type and Corresponding Unit of Service		
Service Type	Unit of Service	
Assisted Living	Per Diem (Per Day)	
Case Management	Per 15-Minute Intervals	
Personal Care/Homemaker	Per 15-Minute Intervals	

**DEA: LTC Service Type and Corresponding Unit of Service** 

The following set of tables which documents the number of Medicaid beneficiaries has been stratified by participants' age group for the following lines of service which are administered by the RI DEA: Assisted living, case management, and personal care/homemaker. This information has been stratified by month and by age group.

Source:	Source: EOHHS Data Warehouse: MMIS Claim Universe		April		May		June		Q-4, S	FY 2012
Reportin	g Period: Date of Service		2012		2012		2012			
Dept.	Service Type	Age Group	Count	Units	Count	Units	Count	Units	Count	Units
	Assisted Living	Under 65	62	1860	64	1961	65	1939	191	5760
		65 and Older	238	7054	244	7346	257	7600	739	22000
DEA	Assisted Living	Service Type Subtotals:	300	8,914	308	9,307	322	9,539	930	27760
	Case Management	Under 65	46	219	36	165	33	109	115	493
		65 and Older	351	2132	347	1813	296	1485	994	5430
DEA	Case Management	Service Type Subtotals:	397	2,351	383	1,978	329	1,594	1109	5923
	Personal Care/Homemaker	65 and Older	377	100397	367	104887	374	98104	1118	303388
DEA	Personal Care/Homemaker	Service Type Subtotals:	377	100397	367	104887	374	98104	1118	303388
DEA		Grand Total:		111,662		116,172		109,237		337,071

Please refer to Item G for a discussion about the DEA's Adult Day Care and Home Care Program, which is otherwise known as the "Co-pay" Program.

<u>The Number of Medicaid Beneficiaries Served in Institutional and Home and</u> <u>Community-based Long-term Care Settings, Q-4, SFY 2012 (RI Medicaid</u>): The second set of tables shows the number (or count) of individuals who received LTC services through Rhode Island Medicaid during the Fourth Quarter of SFY 2012. This information reflects incurred dates of service (April 1, 2012 through June 30, 2012) and has been stratified according to the two age groups (less than 65 years of age and greater than or equal to 65 years of age) as requested.

Units of service have been defined in the following manner.

Service Type	Unit of Service
Adult Day	Per Diem (Per Day)
Assisted Living	Per Diem (Per Day)
Case Management	Per 15 Minute Intervals
Home Health Agency	Mixed*
Hospice	Per Diem (Per Day)
Nursing Facility	Per Diem (Per Day)
Personal Care/Homemaker	Per 15-Minute Intervals
Shared Living	Per Diem (Per Day)
Tavares Pediatric Center	Per Diem (Per Day)

**RI Medicaid: LTC Service Type and Corresponding Unit of Service** 

The description of the units of service for home health has been highlighted with an asterisk (\*) because of its "mixed" designation. Two types of home health services (home health aide and skilled (registered nurse/RN) nursing care) have different units of services. Depending upon the procedure code used, home health aide services are quantified in 15-minute or 30-minute units of service whereas skilled nursing services provided by a registered nurse are counted on a per visit basis.

Information which documents the number of Medicaid beneficiaries who were served has been stratified by participants' age group for the following lines of service which are administered by RI Medicaid: Adult day care; assisted living; case management; home health agency; hospice; nursing facility; personal care/homemaker; shared living and

Source: EOHHS Data Warehouse: MMIS Claim Universe		April		May		June		Q-4, S	FY 2012	
Reporting	g Period: Date of Service		2012		2012		2012			
Dept.	Service Type	Age Group	Count	Units	Count	Units	Count	Units	Count	Units
EOHHS	Adult Day Care	Under 65	253	3365	272	3730	258	3589	783	10684
		65 and Older	263	3579	261	3787	262	3596	786	10962
EOHHS	Adult Day Care	Service Type Subtotals:	516	6944	533	7517	520	7185	1569	21646
	Assisted Living	Under 65	14	420	13	397	13	390	40	1207
		65 and Older	123	3623	129	3903	130	3724	382	11250
EOHHS	Assisted Living	Service Type Subtotals:	137	4043	142	4300	143	4114	422	12457
	Case Management	Under 65	302	1044	444	1073	252	761	998	2878
		65 and Older	134	627	129	731	133	622	396	1980
EOHHS	Case Management	Service Type Subtotals:	436	1671	573	1804	385	1383	1394	4858
	Hospice	Under 65	29	647	20	495	20	422	69	1564
		65 and Older	521	13103	505	13009	490	12250	1516	38362
EOHHS	Hospice	Service Type Subtotals:	550	13750	525	13504	510	12672	1585	39926
	Nursing Facility	Under 65	577	16058	571	16398	562	15717	1710	48173
		65 and Older	5174	148112	5142	152941	5113	147059	15429	448112
EOHHS	Nursing Facility	Service Type Subtotals:	5751	164170	5713	169339	5675	162776	17139	496285
	Personal Care/Homemaker	Under 65	1066	296492	1061	299952	1053	284081	3180	880525
		65 and Older	1356	385125	1346	406421	1364	391513	4066	1183059
EOHHS	Personal Care/Homemaker	Service Type Subtotals:	2422	681617	2407	706373	2417	675594	7246	2063584
	Shared Living Agency	Under 65	19	1041	20	1315		1088	58	3444
		65 and Older	53	3084	55	3363	57	3351	165	9798
EOHHS	Shared Living Agency	Service Type Subtotals:	72	4125	75	4678	76	4439	223	13242
	Skilled Nursing	Under 65	224	3607	210	3453	208	3690	642	10750
		65 and Older	130	2729	132	2927	138	2937	400	8593
EOHHS	Skilled Nursing	Service Type Subtotals:	354		342	6380	346	6627	1042	19343
	Tavares Pediatric Center	Under 65	22	608	21	603	21	612	64	1823
EOHHS	Tavares Pediatric Center	Service Type Subtotals:	22	608	21	603	21	612	64	1823
EOHHS		Grand Total:		883,264		914,498		875,402		2,673,164

Tavares Pediatric Center. This information has been stratified by month and by age group. Data tables are shown below, with information organized by month for the Fourth Quarter of SFY 2012.

<u>The Number of Medicaid Beneficiaries Served by PACE, Q-4, SFY 2012 (RI Medicaid</u>): Using the EOHHS Data Warehouse, information was extracted from the MMIS to produce counts of the number of individuals who participated in the PACE (Program of All Inclusive Care for the Elderly) program during the Fourth Quarter of SFY 2012 (April 1, 2012 – June 30, 2012). Please refer to the data table shown below. This information has been stratified by month and by age group.

Source:		EOHHS Data Warehouse/Financial Data Mart		
Reportir	ng Period:	Eligibility Period		
Dept.	<b>Benefit Period</b>	Program Description	Age Group	Person Count
EOHHS	4/1/2012	PACE PROGRAM	65 and Over	182
EOHHS		PACE PROGRAM	Under 65	33
	4/1/2012		Period Totals:	215
EOHHS	5/1/2012	PACE PROGRAM	65 and Over	186
EOHHS		PACE PROGRAM	Under 65	32
	5/1/2012		Period Totals:	218
EOHHS	6/1/2012	PACE PROGRAM	65 and Over	190
EOHHS		PACE PROGRAM	Under 65	31
	6/1/2012		Period Totals:	221
			Quarterly Total:	654

<u>The Number of Medicaid Beneficiaries Served in Institutional and Home and</u> <u>Community-based Long-term Care Settings, Q-4, SFY 2012 (RI BHDDH</u>): The following data have been provided by the Division of Developmental Disabilities on behalf of the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). As requested, this information has been stratified according to two age groups for participants for the following lines of service which are administered by the RI BHDDH: Day programs; homemaker services; public group homes for persons with developmental disabilities; private group homes for persons with developmental disabilities; family supports; shared living; and supported employment. Data for the Fourth Quarter of SFY 2012 (April 1, 2012 – June 30, 2012) have been presented below.

Source: RI BHDD	H, Medicaid LTC Beneficiaries, Q-4, SFY 2012		
Dept.	Service Type	Age Group	# Served
BHDDH	Day Programs	Under 65	2,821
		Over 65	274
BHDDH	Homemaker	Under 65	124
		Over 65	8
BHDDH	Public Group Homes	Under 65	135
		Over 65	80
BHDDH	Private Group Homes	Under 65	1,115
		Over 65	165
BHDDH	Community Supports	Under 65	1,038
		Over 65	64
BHDDH	Shared Living	Under 65	191
		Over 65	14
BHDDH	Supported Employment	Under 65	294
		Over 65	7
BHDDH	Case Management	Under 65	3,052
		Over 65	313
BHDDH	Transportation	Under 65	2,475
		Over 65	224
BHDDH	Prevocational	Under 65	212
		Over 65	11
BHDDH	Job Development	Under 65	48
		Over 65	0

D. Data on the cost and utilization of service units for Medicaid long-term care beneficiaries.

The following information has been organized by State agency and is based upon incurred (or the actual date when a service was delivered) dates of service for long-term care (LTC) services which were provided during the Fourth Quarter of SFY 2012 (April 1, 2012 – June 30, 2012). By organizing these data by incurred dates of service rather than by paid dates, a much clearer picture of actual utilization is produced, one that shows how many beneficiaries received services and when the services were actually provided. This information has been stratified, as requested, according to two age groups (less than 65 years of age and greater than or equal to 65 years of age).

<u>Data Sources</u>: Because this report covers the early phase of the Global Waiver's implementation, two data sources have been used in producing the cost and utilization information which has been requested. The first data source is Rhode Island's Medicaid Management Information System (MMIS). Using the EOHHS Data Warehouse, information was extracted from the MMIS for the LTC services administered by the RI Division of Elderly Affairs and RI Medicaid.

A second data source was queried to produce the cost and utilization data for the LTC services which are administered by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). The database which is used by the Division of Developmental Disabilities (RI BHDDH) was queried to prepare the table which outlines LTC cost and utilization by BHDDH service line during the Fourth Quarter of SFY 2012.

<u>Cost and Utilization Data, Q-4, SFY 2012 (RI Division of Elderly Affairs (DEA</u>)): The following table provides an average cost per individual, as well as quarterly totals by DEA service line, for the two age groups during the Fourth Quarter of SFY 2012.

Source: EOHHS Data Warehouse: MMIS Claim Universe				Q-4, SI	FY 2	012
Reporting	Period: Date of Service					
Dept.	Service Type	Age Group	Avg/F	Person/Mo	3 M	onth Totals
	Assisted Living	Under 65	\$	1,020	\$	194,748
		65 and Older	\$	872	\$	644,043
DEA	Assisted Living	Service Type Subtotals:	\$	902	\$	838,791
	Case Management	Under 65	\$	64	\$	7,395
		65 and Older	\$	82	\$	81,450
DEA	Case Management	Service Type Subtotals:	\$	80	\$	88,845
	Personal Care/Homemaker	65 and Older	\$	1,374	\$	1,536,631
DEA	Personal Care/Homemaker	Service Type Subtotals:	\$	1,374	\$	1,536,631
DEA		Grand Total:			\$	2,464,267

<u>Cost and Utilization Data, Q-4, SFY 2012 (RI Medicaid)</u>: The following table provides an average cost per individual, as well as quarterly totals by RI Medicaid service line, for the two age groups during the Fourth Quarter of SFY 2012.

Source: E	S Claim Universe		Q-4, SF	FY 2	2012	
Reporting	Period: Date of Service					
Dept.	Service Type	Age Group	Avg	/Person/Mo	3 N	/onth Totals
EOHHS	Adult Day Care	Under 65	\$	723	\$	565,998
		65 and Older	\$	739	\$	580,767
EOHHS	Adult Day Care	Service Type Subtotals:	\$	731	\$	1,146,765
	Assisted Living	Under 65	\$	1,251	\$	50,055
		65 and Older	\$	1,149	\$	439,104
EOHHS	Assisted Living	Service Type Subtotals:	\$	1,159	\$	489,160
	Case Management	Under 65	\$	114	\$	114,114
		65 and Older	\$	74	\$	29,366
EOHHS	Case Management	Service Type Subtotals:	\$	103	\$	143,480
	Hospice	Under 65	\$	4,365	\$	301,156
		65 and Older	\$	3,818	\$	5,787,779
EOHHS	Hospice	Service Type Subtotals:	\$	3,842	\$	6,088,935
	Nursing Facility	Under 65	\$	4,683	\$	8,007,411
		65 and Older	\$	4,594	\$	70,885,907
EOHHS	Nursing Facility	Service Type Subtotals:	\$	4,603	\$	78,893,317
	Personal Care/Homemaker	Under 65	\$	1,416	\$	4,502,423
		65 and Older	\$	1,485	\$	6,036,266
EOHHS	Personal Care/Homemaker	Service Type Subtotals:	\$	1,454	\$	10,538,689
	Shared Living Agency	Under 65	\$	1,996	\$	115,764
		65 and Older	\$	1,997	\$	329,557
EOHHS	Shared Living Agency	Service Type Subtotals:	\$	1,997	\$	445,320
	Skilled Nursing	Under 65	\$	452	\$	290,469
		65 and Older	\$	684	\$	273,446
EOHHS	Skilled Nursing	Service Type Subtotals:	\$	541	\$	563,915
	Tavares Pediatric Center	Under 65	\$	27,572	\$	1,764,629
EOHHS	Tavares Pediatric Center	Service Type Subtotals:	\$	27,572	\$	1,764,629
EOHHS		Grand Total:			\$	100,074,210

<u>Cost and Utilization Data, Q-4, SFY 2012 (RI BHDDH</u>): The following data have been provided by the Division of Developmental Disabilities on behalf of the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). Please refer to the table that has been provided on the following page.

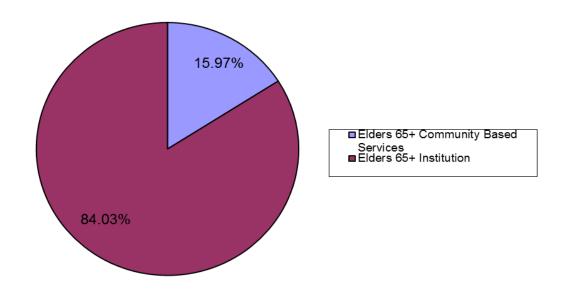
Source: RI BHD	DDH, Medicaid LTC Beneficiaries, G	Q-4, SFY 2012		
Dept.	Service Type	Age Group	# Served	Total Expenditures
BHDDH	Day Programs	Under 65	2,821	\$8,225,682.35
		Over 65	274	742,323.93
BHDDH	Homemaker	Under 65	124	837,196.58
		Over 65	8	53,594.75
BHDDH	Public Group Homes	Under 65	135	3,666,072.05
		Over 65	80	2,107,664.12
BHDDH	Private Group Homes	Under 65	1,115	20,343,827.98
		Over 65	165	2,883,823.29
BHDDH	Community Supports	Under 65	1,038	3,698,242.05
		Over 65	64	244,547.53
BHDDH	Shared Living	Under 65	191	1,522,070.23
		Over 65	14	112,212.07
BHDDH	Supported Employment	Under 65	294	278,103.58
		Over 65	7	4,063.14
BHDDH	Case Management	Under 65	3,052	1,131,570.91
		Over 65	313	115,518.88
BHDDH	Transportation	Under 65	2,475	2,312,788.26
		Over 65	224	199,380.75
BHDDH	Prevocational	Under 65	212	177,402.48
		Over 65	11	11,016.17
BHDDH	Job Development	Under 65	48	21,101.72
		Over 65	0	0

E. Percent distribution of expenditures for Medicaid long-term care institutional services and home and community services (HCBS) by population, including: elders aged 65 and over, persons with disabilities, and children with special health care needs.

Medicaid Long Term Care (LTC) services are available for individuals over age 65 and for individuals with disabilities. The types of services available include institutional and home and community-based services. The following charts show the percent distribution of expenditures for Medicaid long-term care institutional services and home and community-based services. The utilization data was abstracted from the MMIS Claims Universe, EOHHS Data Warehouse, based upon incurred dates of service (April 1, 2012 – June 30, 2012).

#### Elders Aged 65 and Over

During the Fourth Quarter of SFY 2012, 84.03 percent of expenditures for elders aged 65 and over were for Medicaid long-term care institutional services and 15.97 percent were for home and community-based services (HCBS).



Q-4, SFY 2012

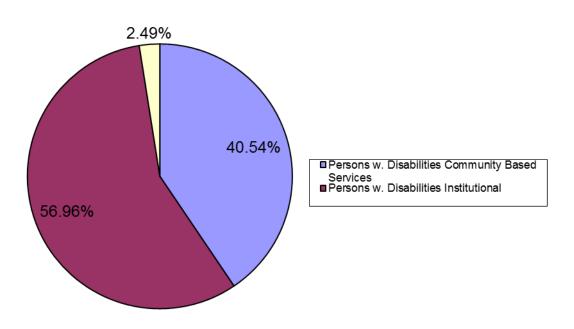
These findings were similar to those that had been documented during the first three quarters of SFY 2012. To compare this information by quarter, please refer to the table shown on the following page.

Quarter	Institutional Services	Home & Community-based Services
Q-3, SFY 2012	84.56%	15.44%
Q-2, SFY 2012	84.98%	15.02%
Q-1, SFY 2012	84.20%	15.80%

RI Medicaid: LTC Expenditures for Elders, 65 Years of Age and Older (Q-1 – Q-3, SFY 2012)

Children with a disability or chronic condition are eligible for the Medical Assistance if they are determined eligible for: Supplemental Security Income (SSI), Katie Beckett or Adoption Subsidy through the RI Department of Human Services.

<u>Persons with Disabilities</u>: Individuals with disabilities are eligible for Medical Assistance if they are 18 years or older, a Rhode Island resident, receive Supplemental Security Income (SSI) <u>or</u> have an income less than 100% of the Federal Poverty Level (FPL) and have resources (savings) of less than \$4,000 for an individual or \$6,000 for a married couple. The chart shown on the following page depicts the percent distribution of expenditures for Medicaid institutional services and home and community services for persons with disabilities. The utilization data were abstracted from the MMIS Claims Universe, EOHHS Data Warehouse, based upon incurred dates of service (April 1, 2012 – June 30, 2012).



Q-4, SFY 2012

During the Fourth Quarter of SFY 2012, 56.96 percent of expenditures for persons with disabilities were for Medicaid long-term care institutional services, 2.49 percent of expenditures for persons with disabilities were for Medicaid long-term care institutional services at the Tavares Pediatric Center, and 40.54 percent were for home and community-based services (HCBS).

These findings were comparable to those that had been documented during the three preceding quarters in SFY 2012. The following table depicts this information for the prior intervals.

2	2012)				
Quarter	Institutional Services	Tavares Pediatric Center	Home & Community-based Services		
Q-3, SFY 2012	56.98%	2.49%	40.53%		
Q-2, SFY 2012	57.04%	2.53%	40.43%		
Q-1, SFY 2012	57.09%	2.04%	40.87%		

RI Medicaid: LTC Expenditures for Persons with Disabilities (Q-1 – Q-3, SFY 2012)

#### F. The number of persons on waiting lists for any long-term care services.

Prior to implementation of the Global Waiver, the State's former home and communitybased waivers were operated discretely, each having Federal authorization to provide services to an established maximum number of beneficiaries. In addition, each of Rhode Island's former 1915(c) waivers had different "ceilings" or "caps" on the number of Medicaid LTC enrollees who could receive that waiver's stipulated set of home and community-based services. These established limits on the number of participating beneficiaries were sometimes referred to as "slots". When any of the former 1915(c) waivers reached its maximum number of participants, no additional beneficiaries could gain a "slot" for services.

With the implementation of the Global Waiver, Rhode Island received Federal authority to remove any administrative ceilings or caps on the number of Medicaid LTC beneficiaries who could be approved to receive home and community-based services. This change was in accord with the State's goal *to make the right services available to Medicaid beneficiaries at the right time and in the right setting*. Thus, as a result of removing slots for home and community-based services, access has been enhanced for Medicaid LTC beneficiaries since the Global Waiver's implementation.

During the Fourth Quarter of State Fiscal Year 2012, there were no waiting lists for Medicaid LTC services. In addition, the Division of Elderly Affairs and the Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH) reported that there were no waiting lists for any long-term care services. G. The number of persons in a non-Medicaid funded long-term care co-pay program by type and units of service utilized and expenditures.

The Division of Elderly Affairs (DEA) administers what has been referred to in the community as the "Co-pay Program". This Program provides adult day and home care services to individuals who are sixty-five (65) years of age and older, who are at risk of long-term care, and are at or below 200% of the federal poverty level (FPL). The Program has two service categories, as described in the table below:

Service Category	Income Level
Level D1	0 to 125% FPL
Level D2	126% to 200% FPL

Individuals are assessed for eligibility across several parameters, including functional, medical, social, and financial status. Participant contributions (which have been referred to as "co-pays") are determined through a calculation of community living expense (CLE), which is performed during the assessment process.

The following information, provided by the Division of Elderly Affairs, covers the Fourth Quarter of SFY 2012 (April 1, 2012 – June 30, 2012). The tables shown below document the service utilization of the DEA's Adult Day Care and Home Care Program (also referred to as the "Co-pay" Program). This information has been organized for each type of service by quarter.

Service Category: Adult Day Care	:	Units (U	J <b>nit=1 Day</b> )	
	Total	Avg/Mo.	Total	Avg/Mo.
D1 (Income up to 125% FPL):	140	47	2,035	678
D2 (Income up to 200% FPL):	610	203	9,094	3,031
Total	750	250	11,129	3,710

## RI DEA: Adult Day Care (Q-4, SFY 2012)

Average utilization = 14.84 days of adult day care per client per month. \*Clients are not distinct.

### **RI DEA:** Case Management (Q-4, SFY 2012)

Service Category: Case Management	t Clients Units (Unit=1/4 H			nit=1/4 Hour)	
	Total	Avg/Mo.	Total	Avg/Mo.	
Case Management     970     323     5,080     1,693					
Average utilization = 1.31 Hours of Ca	se manag	ement per d	client per mor	nth.	

# RI DEA: Home Care (Q-4, SFY 2012)

Avg/Mo. 133	<b>Total</b> 47,439	Avg/Mo.
133	47 439	15 012
	т,т.)	15,813
551	200,227	66,742
684	247,666	82,555
1	684	,

H. The average and median length of time between submission of a completed long-term care application and Medicaid approval/denial.

There are numerous pathways that lead applicants to Rhode Island Medicaid for longterm care (LTC) eligibility determinations. Major sources of referrals for Medicaid LTC eligibility determinations include hospitals, nursing facilities, and community-based programs. These avenues have been discussed further in Item L.

In order to be approved for Medicaid LTC coverage, applicants must meet an explicit set of financial and clinical eligibility criteria. Thus, the EOHHS has interpreted that a completed LTC application would be inclusive of all of the requisite components needed in order to execute a LTC eligibility determination. Most new LTC applications, however, are not submitted in a fully complete manner. As noted in the Rhode Island Department of Human Services' *Codes of Rules, Medical Assistance*, eligibility decisions for disabled applicants are to be made within ninety (90) days, except in unusual circumstances when good cause for delay exists.<sup>55</sup> Good cause exists when the DHS cannot reach a decision because the applicant or examining physician delays or fails to take a required action or when there is an administrative or other emergency beyond the agency's control.

Necessary components of a long-term care application include the findings from the medical evaluations that substantiate a clinical need for LTC, as well as the State's Medicaid LTC clinical eligibility screening. (Please refer to Item J for a presentation of the average and median turn-around times for Medicaid LTC Clinical Eligibility Determinations, which are conducted by the Office of Medical Review.) In addition to the necessary clinical information, the LTC application must include the *Statement of Need* form (Rhode Island Department of Human Services, DHS-2, Rev. 5-06), which has been completed by or on behalf of the applicant. In addition, the processing of long-term care applications must undergo review by the Office of Legal Counsel if any of the following circumstances exist, per the Rhode Island Department of Human Services, Codes of Rules, Medical Assistance:

- If there are any questions about the negotiability of promissory notes, mortgages, and loans<sup>56</sup>
- If a resource cannot be sold or liquidated and a determination regarding availability cannot be made by the LTC Administrator<sup>57</sup>
- If an individual claims that a real property resource cannot be liquidated and documentation has been submitted from a competent authority (e.g., real estate broker or attorney)<sup>58</sup>

<sup>&</sup>lt;sup>55</sup> The Rhode Island Department of Human Services. *Code of Rules, Medical Assistance*, Section 0302.15 (*Decision on Eligibility*), https://www.policy.dhs.ri.gov/.

<sup>&</sup>lt;sup>56</sup> Ibid, Section 0382.15.20.05 (Negotiability of Instruments), https://www.policy.dhs.ri.gov/.

<sup>&</sup>lt;sup>57</sup> Op cit, Section 0382.15.20.15 (*Salability*), https://www.policy.dhs.ri.gov/.

<sup>4</sup> Op cit, Section 0382.10.10.10 (Docu Non-Avail of Real Est), https://www.policy.dhs.ri.gov/.

- If there is a claim of undue hardship, the LTC Administrator, in consultation with the Office of Legal Counsel, makes a determination<sup>59</sup>
- If consultation is needed by the LTC Administrator to aid in the determination of the amount of countable income and/or resources from a trust (and the date and amount of any prohibited transfer of assets)<sup>60</sup>

Information has been drawn from InRhodes, the State's Medicaid eligibility system, to produce the following cohort analysis for LTC processing turn-around times during the Fourth Quarter of SFY 2012 (April 1, 2012 – June 30, 2012). Turn-around times (TAT) for processing new LTC applications have been organized according to three timeframes: a) less than thirty (30) days; b) thirty (30) to ninety (90) days; and greater than ninety (90) days.

On average, approximately thirty (30) percent of all new LTC applications that are processed by RI Medicaid are those that have been submitted by current Medicaid enrollees. This subset of LTC applications (i.e., those filed by current Medicaid beneficiaries) tends to be adjudicated very quickly.

The following statistics, however, reflect the processing of <u>new</u> applications for longterm care (LTC) coverage for individuals who are not already enrolled in Medicaid. Thus, the following information addresses a specific subset of the LTC applications that are processed by RI Medicaid.

Month	< 3	0 Days	30 - 9	90 Days	> 9	0 Days	Month	ly Total
April 2012	143	31.71%	243	53.88%	65	14.41%	451	100%
May 2012	103	23.95%	238	55.35%	89	20.70%	430	100%
June. 2012	146	33.64%	202	46.54%	86	19.82%	434	100%
Total for	392	29.81%	683	51.94%	240	18.25%	1,315	100%
Q-4, SFY								
2012								

**RI MEDICAID:** Turn-around Times for New LTC Applications (Q-4, SFY 2012)

Source: InRhodes

The experience during the first three quarters of SFY 2012 has been shown below. As noted previously, these statistics reflect the processing of new applications for LTC coverage for individuals who were not already enrolled in Medicaid.

<sup>&</sup>lt;sup>59</sup> Op cit, Section 0382.50.25 (*Claims of Undue Hardship*), https://www.policy.dhs.ri.gov/.

<sup>&</sup>lt;sup>60</sup> Op cit, Section 0382.50.15 (*Trust Evaluation Process*), https://www.policy.dhs.ri.gov/.

Quarter	< 30	Days	30 - 9	0 Days	> 90	Days	-	rterly tal
Q-1, SFY 2012	344	31.07%	635	57.36%	128	11.56%	1,107	100%
Q-2, SFY 2012	414	33.17%	649	52.0%	185	14.82%	1,248	100%
Q-3, SFY 2012	440	33.38%	632	47.95%	246	18.66%	1,318	100%

**RI MEDICAID:** Turn-around Times for New LTC Applications (Q-1 - Q-3, SFY 2012)

Source: InRhodes

For purposes of comparison, the quarterly findings from SFY 2011 have been provided in the Table that has been presented below.

RI MEDICAID: Turn-around Times for New LTC Applications by Quarter (SFY 2011)

	= •	11)						
Quarter	< 30	) Days	30 - 9	90 Days	> 90	) Days	Quarter	ly Total
Q-1, SFY	355	28.22%	600	47.69%	303	24.09%	1,258	100%
2011								
Q-2, SFY	341	28.53%	616	51.55%	238	19.92%	1,195	100%
2011								
Q-3, SFY	391	30.93%	628	49.68%	245	19.38%	1,264	100%
2011								
Q-4, SFY	370	32.15%	634	55.08%	147	12.77%	1,151	100%
2011								
Total for	1,457	29.93%	2,478	50.90%	933	19.17%	4,868	100%
SFY 2011								

Source: InRhodes

For this reporting period, InRhodes data have been further analyzed in order to quantify the average number of days for approving or denying new applications for Medicaid LTC coverage. The following table shows the average turn-around time (TAT) in days for Medicaid LTC approvals during the Fourth Quarter of SFY 2012 and the average TAT for Medicaid LTC denials during the same interval. The calculated averages for TATs have been provided and in addition these figures have been rounded up to whole integers.

#### **RI MEDICAID:** Average Turn-around Time (TAT) in Days for Medicaid LTC Approvals (Q-4, SFY 2012)

Average TAT in Days
48.34 (~ 49 Days)

Source: InRhodes

#### **RI MEDICAID:** Average Turn-around Time (TAT) in Days for Medicaid LTC Denials (Q-4, SFY 2012)

Number of Denials for Medicaid LTC	Average TAT in Days
114	14.50 (~ 15 Days)

Source: InRhodes

These findings demonstrate that new Medicaid LTC approvals and denials continue to be processed below a 90-day metric, as has been the case during the preceding quarters in SFY 2012.

For purposes of comparison, the table shown on the following page has been provided to demonstrate the average turn-around times in calendar days for Medicaid LTC approvals and denials during the three preceding quarters in SFY 2012. In the following table, the turn-around time statistics have been rounded up to whole numbers and the quarterly data have been presented in descending order.

#### RI MEDICAID: Average Turn-around Times for Medicaid LTC Approvals and Denials by Quarter (Q-1 - Q-3, SFY 2012)

Quarter	Average TAT in Calendar Days for Medicaid LTC Approvals	Average TAT in Calendar Days for Medicaid LTC Denials
Q-3, SFY 2012	49 Days*	19 Days*
Q-2, SFY 2012	54 Days*	10 Days
Q-1, SFY 2012	49 Days*	17 Days

Source: InRhodes

The asterisk (\*) shown above indicates that several outliers were excluded. As discussed in the prior reports that focused on the first three quarters in SFY 2012, SSI-related outliers can artificially increase the turn-around time statistic for LTC approvals. For the SSI cohort, one of two dates has been recorded as the application date, depending upon whether: a) the individual has been newly added to SSI; or b) has already been SSIeligible but has moved to Rhode Island from another state. The application date for individuals who are newly approved for SSI is recorded as the "Onset of Disability" date, which Rhode Island receives from the Social Security Administration (SSA).

However, for SSI-eligible individuals who relocate to Rhode Island from another state, the application date is set as the first day of the following month, based on the "Residency Begin Date", which is sent by the Social Security Administration (SSA). For those individuals who relocate to Rhode Island from another state, the SSA does not always indicate the relocation status on the clients' records. Therefore, the individual is viewed as a new SSI beneficiary and the "Onset of Disability" date is recorded rather than the "Residency Begin Date", resulting in an inflated turn-around time.

For purposes of comparison, the following table has been provided to demonstrate the average turn-around times in calendar days for Medicaid LTC approvals and denials by

quarter during SFY 2011. The figures shown below have been rounded up to whole numbers.

Quarter	Average TAT in Calendar Days for Medicaid LTC Approvals	Average TAT in Calendar Days for Medicaid LTC Denials
Q-1, SFY 2011	65 Days	11 Days
Q-2, SFY 2011	65 Days	11 Days
Q-3, SFY 2011	59 Days	16 Days
Q-4, SFY 2011	42 Days*	12 Days

#### **RI MEDICAID:** Average Turn-around Times for Medicaid LTC Approvals and Denials by Quarter (SFY 2011)

Source: InRhodes

An asterisk has been flagged to highlight that the InRhodes turn-around time (TAT) statistic, which has been presented for Q-4 of SFY 2011, had several outliers excluded. As was the case in SFY 2012, Medicaid LTC approvals and denials were processed on average below a 90-day threshold throughout SFY 2011.

I. Number of applicants for Medicaid funded long-term care meeting the clinical eligibility criteria for each level of: (1) Nursing facility care; (2) Intermediate care facility for persons with developmental disabilities or mental retardation; and (3) Hospital care.

The clinical levels of care (nursing facility care, intermediate care facility for persons with developmental disabilities or mental retardation, and hospital care) that have been enumerated above were those used by the State prior to CMS' approval of the Global Waiver. Level of care determinations were categorized as follows, prior to the Global Waiver:

Nursing Home Level of	Hospital Level of Care	ICFMR Level of Care
Care		
Access to Nursing	Access to LTC, Hospital,	Access to ICFMR, and section
Facilities and section	Residential Treatment	1915(c) HCBS Waivers MR/DD
1915(c) HCBS Waivers	Centers and the 1915(c)	community-based services.
(the scope of	HAB <sup>61</sup> waiver	
community-based	community-based services	
services varied,		
depending on the waiver)		

<u>Clinical Eligibility Determinations Conducted by Rhode Island Medicaid</u>: Since implementation of the Global Waiver, Medicaid LTC clinical eligibility reviews have been conducted by the Office of Medical Review (RI Medicaid), using three clinical levels of care: Highest, High, and Preventive. The following data have been extracted from the RI EOHHS Data Warehouse and are based upon the clinical eligibility determinations that were performed during the Fourth Quarter of SFY 2012.

#### RI Medicaid: Applicants for Medicaid LTC Who Met the Clinical Eligibility Criteria For Nursing Facility or Hospital (Habilitation) Services (Q-4, SFY 2012)

Clinical Eligibility Level of Care Criteria	Q-4, SFY 2012
Nursing Facility	974
Hospital (HAB applicants)*	0*

Data Source: RI EOHHS Data Warehouse

An asterisk has been flagged to note that the Medicaid LTC applicants who met the clinical eligibility criteria for a hospital (or habilitation) level of care required intensive daily rehabilitation and/or ongoing skilled nursing services, comparable to those offered

<sup>&</sup>lt;sup>61</sup> Rhode Island's former section 1915(c) Habilitation Waiver provided home and communitybased services to Medicaid eligible individuals age 18 and older with disabilities who met a hospital level of care and who did not qualify for services through the State's Developmental Disability Waiver. Services which were provided under the Habilitation Waiver (also referred to as the "HAB Waiver") included intensive daily rehabilitation and/or ongoing skilled nursing services comparable to those offered in a hospital setting, which could not be provided adequately or appropriately in a nursing facility.

in a hospital setting, as would have been the case under the State's former section 1915(c) Habilitation Waiver.

The following table documents the findings from the first three quarters of SFY 2012.

# RI Medicaid: Applicants for Medicaid LTC Who Met the Clinical Eligibility Criteria For Nursing Facility or Hospital (Habilitation) Services (Q-1

- Q-3, SF 1 2012)						
<b>Clinical Eligibility</b>	Q-1, SFY 2012	Q-2, SFY 2012	Q-3, SFY 2012			
Level of Care						
Criteria						
Nursing Facility	1,075	785	1,168			
Hospital (HAB	0	0	0			
applicants)*						

For further purposes of comparison, the following table documents the number of applicants for Medicaid LTC who met the clinical eligibility criteria for nursing facility or hospital (habilitation) services on a quarterly basis during SFY 2011.

#### RI Medicaid: Applicants for Medicaid LTC Who Met the Clinical Eligibility Criteria For Nursing Facility or Hospital (Habilitation) Services, by Ouarter (SFY 2011)

Clinical Eligibility Level of Care Criteria	Q-1, SFY 2011	Q-2, SFY 2011	Q-3, SFY 2011	Q-4, SFY 2011
Nursing Facility	858	841	939	791
Hospital (HAB applicants)*	3	0	0	0

As noted previously, an asterisk has been flagged to note that the Medicaid LTC applicants who met the clinical eligibility criteria for a hospital (or habilitation) level of care required intensive daily rehabilitation and/or ongoing skilled nursing services, comparable to those offered in a hospital setting, as would have been the case under the State's former section 1915(c) Habilitation Waiver.

<u>Clinical Eligibility Determinations Conducted by the Rhode Island Department of</u> <u>Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH)</u>: The Division of Developmental Disabilities at the RI BHDDH conducts clinical eligibility determinations for individuals with developmental disabilities. During the Fourth Quarter of SFY 2012, there were fifty-three (53) eligibility applications made. In addition, fifteen (15) hospital applications were made. J. The average and median turnaround time for such clinical eligibility determinations across populations.

<u>Turnaround Times for Clinical Eligibility Determinations Conducted by Rhode Island</u> <u>Medicaid</u>: Medicaid LTC clinical eligibility reviews have been conducted by the Office of Medical Review (RI Medicaid) since implementation of the Global Waiver. The following data have been extracted from the RI EOHHS Data Warehouse, based upon the clinical eligibility determinations that were performed during the Fourth Quarter of SFY 2012. The calculations of average and median turnaround times have been based on calendar days (not business days).

As noted previously, in order to meet a hospital (or habilitation) level of care, a Medicaid LTC applicant must have a demonstrable need for intensive daily rehabilitation and/or ongoing skilled nursing services, comparable to those offered in a hospital setting, as would have been the case under the State's former section 1915(c) Habilitation Waiver.

#### **RI Medicaid:** Average and Median Turnaround Time in Calendar Days for Medicaid LTC Clinical Eligibility Determinations (Q-4, SFY 2012)

	Q-4, SFY 2012		
Nursing Facility Care	Average	Median	
	9 Days	6 Days	
Hospital/(HAB applicants)	N/A*	N/A*	

Data Source: RI EOHHS Data Warehouse

During the Fourth Quarter of SFY 2012, there were no applicants for Medicaid LTC who met the clinical eligibility criteria for a hospital (or habilitation) level of care. Therefore, the average and median TAT cells were marked with "N/A\*" in the preceding table. For comparison, the mean (average) and median statistics for the first three quarters in SFY 2012 have been depicted below.

	Q-1, SFY 2012		Q-2, SF	YY 2012	Q-3, SFY 2012	
	Average Median Average Median		Average	Median		
Nursing	17 Days	15 Days	16 Days	12 Days	17 Days	13 Days
Facility Care						
Hospital/(HAB	N/A	N/A	N/A	N/A	N/A	N/A
Applicants)						

To provide additional comparative information, the table shown on the following page documents the average and median turnaround time in calendar days for Medicaid LTC clinical eligibility determinations on a quarterly basis during SFY 2011.

<b>RI Medicaid:</b>	Average and Median Turnaround Time in Calendar Days for
	Medicaid LTC Clinical Eligibility Determinations, by Quarter (SFY
	2011)

2011)								
	Q-1, SFY 2011		Q-2, SFY 2011		Q-3, SFY 2011		Q-4, SFY 2011	
Nursing	26	26	24	21	7	6	12	7
Facility Care								
Hospital/HAB	25	28	N/A*	N/A*	N/A*	N/A*	N/A*	N/A*
Applicants								

In the event that there were not any applicants for Medicaid LTC who met the clinical eligibility criteria for a hospital (or habilitation) level of care, then the average and median TAT cells in the preceding table were flagged with "N/A\*".

<u>Turnaround Times for Clinical Eligibility Determinations Conducted by the Rhode Island</u> <u>Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI</u> <u>BHDDH</u>): The following information was provided by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). The Division of Developmental Disabilities conducts clinical eligibility determinations for individuals with developmental disabilities.

During the Fourth Quarter of SFY 2012, the Division reported that eligibility determinations were processed on average within one hundred and one (101) days from the time of application. This timeframe reflects that not all applications are fully completed when submitted for eligibility determination. Incomplete applications necessitate seeking additional documentation that is necessary in order to make an eligibility determination.

#### K. The number of appeals of clinical eligibility determinations across populations.

Since implementation of the Global Waiver, Medicaid LTC clinical eligibility reviews for nursing facility care and hospital/habilitation<sup>62</sup> care have been conducted by the Office of Medical Review at Rhode Island Medicaid. In the event that a LTC clinical eligibility determination has not been approved, the individual has the right to file an appeal, seeking to overturn the outcome of that determination.

<u>Appeals Based on Clinical Eligibility Determinations Conducted by Rhode Island</u> <u>Medicaid</u>: The following data have been provided by RI Medicaid's Office of Medical Review to document the number of appeals which had been filed as a result of nonapproved clinical eligibility determinations for nursing facility care and hospital/habilitation care during the Fourth Quarter of SFY 2012.

## RI Medicaid: Appeals of LTC Clinical Eligibility Determinations for Nursing Facility and Hospital/Habilitation Care, Q-4, SFY 2012

Appeals of LTC Clinical Eligibility Determinations by Level of Care	Q-4, SFY 2012
Nursing Facility	3
Hospital/Habilitation	0

Source: Office of Medical Review, RI Medicaid

Appeals Based on Clinical Eligibility Determinations Conducted by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH): The following information was provided by the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (RI BHDDH). The Division of Developmental Disabilities at the RI BHDDH conducts clinical eligibility determinations for individuals with developmental disabilities. As previously described, any applicant whose clinical eligibility determination has not been approved has the right to file appeal, seeking to overturn the outcome of that determination. The BHDDH's Division of Developmental Disabilities reported that there were no (0) appeals filed during the Fourth Quarter of SFY 2012.

<sup>&</sup>lt;sup>62</sup> To meet a hospital (or habilitation) level of care, an applicant must require intensive daily rehabilitation and/or ongoing skilled nursing services comparable to those offered in a hospital setting, which could not be provided adequately or appropriately in a nursing facility. This level of care requirement is analogous to that which had been established by Rhode Island's former 1915(c) Habilitation Waiver.

L. Average and median length of time after an applicant is approved for Medicaid longterm care until placement in the community or an institutional setting.

As noted previously, there are several pathways to Medicaid for LTC eligibility determinations. The majority of applicants for Medicaid long-term care (LTC) coverage file their application in order to secure a new payer so that they may continue to receive ongoing services. The following examples are provided, based upon whether the applicant is seeking LTC coverage for institutionally-based or home- or community-based services.

<u>Institutional LTC services</u>: New applications for institutionally-based LTC services generally come in to Rhode Island Medicaid from individuals who have already been admitted to an inpatient institution or a nursing facility. This group of applicants may have exhausted the benefit package covered by their primary source of health insurance coverage or, if they are without primary health insurance, may have depleted their personal financial resources. Therefore, these individuals have applied for Medicaid coverage in order to continue to receive an ongoing course of LTC services, which was initiated prior to Medicaid's involvement with the applicant. As such, these applicants have not sought *placement* in an institutional setting. Instead, they have sought Medicaid coverage in order to *remain* within an institutional LTC setting. For this group of new applicants, the Medicaid application approval date would not precede the applicant's date of admission to an inpatient institution or a nursing facility.

<u>Community-based LTC services</u>: New applications for Medicaid's community-based LTC services frequently come in to Rhode Island Medicaid from individuals who are nearing discharge from a hospital or nursing facility. These individuals, who were not covered by Medicaid at the time of their admission, have improved or stabilized clinically, and no longer require an institutional level of care. Based upon the discharge needs of this cohort of LTC applicants, Medicaid coverage would be sought so that they may receive community-based long-term care services post-discharge. For this group of applicants, therefore, the date of admission to the discharging institution would precede the Medicaid application approval date.

In an additional scenario, new applications for Medicaid LTC community services come directly from individuals who reside at home or in a community-based setting. Because this category of new applicant who is seeking Medicaid LTC coverage is already residing in a home- or community-based setting, their Medicaid application approval date would not precede the applicant's placement in the home- or community-based setting.

M. For persons transitioned from nursing homes, the average length of stay prior to transfer and type of living arrangement or setting and services upon transfer.

Through the Nursing Home Transition Program, within the Office of Community Programs at Rhode Island Medicaid, assistance is provided to beneficiaries before, during, and following a transition from nursing facilities. These functions are undertaken to ensure the provision of timely and appropriate services that enable these individuals to move safely and successfully to either a home-based or a community-based setting. Each person transferred from a nursing home has a unique discharge plan that identifies the individual's needs and family supports. This discharge plan includes the arrangement of services and equipment, and home modifications. The length of stay prior to transfer and type of living arrangements or setting and services upon transfer is unique to each individual.

The following table documents the number of nursing home transitions that took place during the Fourth Quarter of State Fiscal Year 2012. As was the case in prior reporting periods, the average length of stay (ALOS) has been measured in calendar days.

### RI Medicaid: The Average Length of Stay Prior to Discharge for Persons Transitioned from Nursing Homes (Q-4, SFY 2012)

	Q-4, SFY 2012
Number of Nursing Home Transitions	42
Average Length of Stay (ALOS) Prior to Transfer in Calendar Days	212

Source: Office of Community Programs, Nursing Home Transition Referral Tracker database

The table shown on the following page documents the type of living arrangement (or setting) that LTC beneficiaries who were transitioned from a nursing facility went to subsequent to their discharge during the Fourth Quarter of SFY 2012.

#### RI Medicaid: The Type of Living Arrangement or Setting and Services upon Transfer for Persons Transitioned from Nursing Homes (Q-4, SFY 2012)

	Q-4, SFY 2012		
Existing Home	29	69.05%	
Assisted Living	8	19.05%	
New Housing	0	0.00%	
Group Home	0	0.00%	
Other	5	11.90%	
Total	42	100.00%	

Source: Office of Community Programs, Nursing Home Transition Referral Tracker database

Throughout SFY 2012, an increase in the number of nursing home transitions has been demonstrated. The following table documents these findings for the first three quarters of SFY 2012.

RI Medicaid: The Average Length of Stay Prior to Discharge for Persons	S
Transitioned from Nursing Homes (Q-1 - Q-3, SFY 2012)	

	Q-1, SFY 2012	Q-2, SFY 2012	Q-3, SFY 2012
Number of Nursing Home	31	36	40
Transitions			
Average Length of Stay (ALOS)	196	240	259
Prior to Transfer in Calendar Days			

N. Data on diversions and transitions from nursing homes to community care, including information on unsuccessful transitions and their cause.

An important component of the State's Nursing Home Transition and Diversion Program focuses upon the process for conducting a root cause analysis in the event of any unsuccessful diversions or transitions. Reporting criteria have been established to determine the cause(s) or factors that may have contributed to any unsuccessful outcomes.

Prior to the start of SFY 2011, The Alliance for Better Long Term Care partnered with Qualidigm<sup>63</sup> and Rhode Island Medicaid on behalf of the Nursing Home Transition Project. The Alliance worked with residents of nursing facilities, their families, and representatives of RI Medicaid and the Division of Elderly Affairs in the identification of residents who could be transitioned safely. In collaboration with representatives of the RI EOHHS, the Alliance assisted the State before, during, and following the transition of beneficiaries from nursing facilities to ensure the provision of timely and appropriate services that would enable these individuals to move safely and successfully to either a home-based or a community-based setting. As of July of 2010, the functions that had been conducted by the Alliance were transferred to the Nursing Home Transition Program, within the Office of Community Programs at Rhode Island Medicaid.

As noted in Item M, there were forty-two (42) LTC beneficiaries who were transitioned from nursing facilities during the Fourth Quarter of SFY 2012 (April 1, 2012 through June 30, 2012). The Office of Community Programs at Rhode Island Medicaid reported that there were no (0) failed placements during the Fourth Quarter of SFY 2012.

<sup>&</sup>lt;sup>63</sup> Qualidigm is the Peer Review Organization (PRO) that is under contract to the RI EOHHS to conduct utilization review for admissions to inpatient and skilled nursing facilities for Medicaid beneficiaries who are not enrolled in either of the State's capitated Medicaid managed care programs.

O. Data on the number of RIte Care and RIte Share applications per month and the outcome of the eligibility determination by income level (acceptance or denial, including the basis for denial).

RIte Care is the State's health insurance program for eligible uninsured pregnant women, children, and parents and for families enrolled in the Rhode Island Works program. Applicants who seek RIte Care coverage only must complete either the *RIte Care/RIte Share Application* form (RI Department of Human Services Medical Assistance Program, MARC-1, Rev. 2/07) or else the State's *Statement of Need* form (Rhode Island Department of Human Services, DHS-2, Rev. 5-06). All applicants who seek to apply for other additional benefits (in addition to RIte Care) must complete the DHS-2 *Statement of Need* form.

Based on the information which is given by the applicant, Rhode Island Medicaid determines whether the applicant qualifies for RIte Care or RIte Share. RIte Share is the State's health insurance premium assistance program that helps families afford health insurance through their employer by paying for some or all of the employee's cost.

<u>Processed Applications</u>: InRhodes, the State's Medicaid eligibility system, is the source of the following application statistics. The number of applications documented below represents a "point-in-time" snapshot of activity, which warrants some explanation of several factors which impact eligibility determinations. For example, new applications which came in at any time during the month of August would have application processing start dates ranging from the 1<sup>st</sup> to the 31<sup>st</sup> day of that month. However, any completed applications which were received on August 1<sup>st</sup> would have an anticipated eligibility applications which were received on August 31<sup>st</sup> would have an anticipated eligibility processing determination at the close of September. (Please note: the timing of eligibility determinations has been described here, not the date when coverage would become effective for an approved applicant.) Also, the receipt of incomplete applications would affect the timing of eligibility determinations. For these reasons, the sum of approved and denied applications within a given month will not equal the number of applications received during the same month.

<u>Cohort Analysis for RIte Care/RIte Share Applicants</u>: For the purpose of the following cohort analysis, two major groups comprised the RIte Care/RIte Share applicant population and information has been provided for each group during the Fourth Quarter of SFY 2012 (April 1, 2012 through June 30, 2012). These two groups of applicants are: a) those who are seeking enrollment in Rhode Island Works<sup>64</sup> and b) several additional

<sup>&</sup>lt;sup>64</sup> Rhode Island Works (RIW) provides financial and employment assistance to eligible pregnant women and parents with children. The scope of the RIW program includes Medical Assistance (RIte Care) if the applicant's income and resources are within program limits.

categories of applicants. Statistics for the latter grouping are aggregated (or added) within the InRhodes system and are classified as "Other" <sup>65</sup>.

Month	Rhode Island Works	"Other"
April 2012	3,546	252
May 2012	3,267	329
June 2012	3,387	271
Total for Q-4 of SFY 2012	10,200	852

## RI MEDICAID: Applications for Rhode Island Works/RIte Care and "Other" Category of Applicants, Q-4, SFY 2012

The following table documents the number of applications that occurred on a quarterly basis in SFY 2011. The information for SFY 2012 has been presented in reverse chronological order.

**RI MEDICAID:** Applications for Rhode Island Works/RIte Care and "Other" Category of Applicants, by Ouarter (SFY 2012)

Quarter	Rhode Island Works	"Other"
Q-4, SFY 2012	10,200	852
Q-3, SFY 2012	10,880	878
Q-2, SFY 2012	9,912	864
Q-1, SFY 2012	9,942	912
Total for SFY 2012	40,934	3,506

To provide additional comparative information, the following table documents the number of applications that were made by quarter during SFY 2011.

Quarter	Rhode Island Works	"Other"
Q-1, SFY 2011	9,405	1,813
Q-2, SFY 2011	8,418	1,845
Q-3, SFY 2011	9,586	1,272
Q-4, SFY 2011	9,158	1,413
Total for SFY 2011	36,567	6,343

RI MEDICAID: Applications for Rhode Island Works/RIte Care and "Other" Category of Applicants, by Quarter (SFY 2011)

<sup>65</sup> "Other" applicants for Medicaid include several groups: Those who are applying for RIte Care coverage only (that is, uninsured or under-insured pregnant women, children up to age 19 whose family income is < 250% FPL, and parents with children under age 18 whose family income is less than 175 percent of the FPL who are applying for health care coverage but no cash assistance benefits); those who are seeking benefits for other means-tested programs, such as the Supplemental Nutrition Assistance Program (formerly known as the Food Stamp program) and RIte Care coverage; and childless, non-pregnant adults who are seeking Community Medicaid coverage. Thus, the "Other" category includes some individuals who are not seeking RIte Care. <u>Approved Applications</u>: The following table outlines the number of Rhode Island Works and "Other" applicants who were deemed to be eligible for Medicaid during the Fourth Quarter of SFY 2012 (April 1, 2012 through June 30, 2012). The following table represents a "point-in-time" snapshot of the number of approved applications for Medicaid coverage. InRhodes, the State's Medicaid eligibility system, is the source of the following statistics.

Month	<b>Rhode Island Works</b>	"Other"
April 2012	2,426	248
May 2012	2,848	317
June 2012	2,380	259
Total for Q-4 of SFY	7,654	824
2012		

**RI MEDICAID:** Approved Applications for Rhode Island Works and "Other" Category of Applicants, Q-4, SFY 2012

The following table documents the number of application approvals, which may also be referred to as "entitlements", that occurred on a quarterly basis in SFY 2012. The information for SFY 2012 has been presented in reverse chronological order.

<b>RI MEDICAID:</b>	Approved Applications for Rhode Island Works and "Other"
	Category of Applicants, by Quarter (SFY 2012)

Quarter	Rhode Island Works	"Other"
Q-4, SFY 2012	7,654	824
Q-3, SFY 2012	7,918	861
Q-2, SFY 2012	7,314	838
Q-1, SFY 2012	7,189	880
Total for SFY 2012	30,075	3,403

To provide additional comparative information, the following table documents the number of approvals that were made by quarter during SFY 2011.

RI MEDICAID: Approved Applications for Rhode Island Works and "Other" Category of Applicants, by Quarter (SFY 2011)

Quarter	Rhode Island Works	"Other"
Q-1, SFY 2011	6,612	1,459
Q-2, SFY 2011	6,633	1,437
Q-3, SFY 2011	6,852	1,183
Q-4, SFY 2011	6,996	1,018
Total for SFY 2011	27,093	5,097

<u>Denied Applications</u>: InRhodes, the State's Medicaid eligibility system, is the source of the following denial statistics for the Rhode Island Works (RIW) and the "Other" category of applicants during the Fourth Quarter of SFY 2012 (April 1, 2012 through

June 30, 2012). The number of denials documented below represents a "point-in-time" snapshot of activity.

Month	Rhode Island Works	"Other"
April 2012	225	7
May 2012	260	7
June 2012	212	3
Total for Q-4 of SFY 2012	697	17

## RI MEDICAID: Denied Applications for Rhode Island Works and "Other" Category of Applicants, Q-4, SFY 2012

The following table documents the number of application denials that occurred on a quarterly basis in SFY 2012. The information for SFY 2012 has been presented in reverse chronological order.

**RI MEDICAID: Denied Applications for Rhode Island Works/RIte Care and** "Other" Category of Applicants, by Quarter (SFY 2012)

Quarter	Rhode Island Works	"Other"
Q-4, SFY 2012	697	17
Q-3, SFY 2012	659	24
Q-2, SFY 2012	760	24
Q-1, SFY 2012	694	25
Total for SFY 2012	2,810	90

Currently, InRhodes cannot produce a report showing denial code types stratified by income levels, as outlined in Item O. However, enhanced reporting capability will be realized through Rhode Island's CHOICES Project, which will streamline the State's Medicaid Information Technology Architecture.

For purposes of comparison, the table that has been provided below documents the number of applications that were denied by quarter during SFY 2011.

<b>RI MEDICAID:</b>	Denied Applications for Rhode Island Works and "Other"
	Category of Applicants, by Quarter (SFY 2011)

Quarter	Rhode Island Works	"Other"
Q-1, SFY 2011	632	64
Q-2, SFY 2011	591	61
Q-3, SFY 2011	671	46
Q-4, SFY 2011	709	29
Total for SFY 2011	2,603	200

## P. For new RIte Care and RIte Share applicants, the number of applications pending more than 30 days.

RIte Care is the State's health insurance program for eligible uninsured pregnant women, children, and parents and for families enrolled in the Rhode Island Works program. Applicants who seek RIte Care coverage only must complete either the *RIte Care/RIte* Share Application form (RI Department of Human Services Medical Assistance Program, MARC-1, Rev. 2/07) or else the State's Statement of Need form (Rhode Island Department of Human Services, DHS-2, Rev. 5-06). All applicants who seek to apply for other additional benefits (in addition to RIte Care) must complete the DHS-2 Statement of *Need* form. Based on the information that is provided by the applicant, the Department of Human Services determines whether the applicant qualifies for RIte Care or RIte Share. RIte Share is the State's health insurance premium assistance program that helps families afford health insurance through their employer by paying for some or all of the employee's cost.

In Item O, information was provided specific to the processing of applications for RIte Care. As noted in the discussion of Item O, the receipt of an incomplete application would affect the timing of the applicant's eligibility determination. Assuming that a fully complete application is submitted, an eligibility determination for RIte Care would be anticipated within thirty (30) days, based on the information submitted on the application. In every instance, information regarding the applicant's income is verified. Other information is verified as required. Any information on the application that is questionable must be confirmed before eligibility can be certified.

Subsequent to the EOHHS' production of its report that focused on the Second Quarter of SFY 2012, the Department of Human Services determined that a quarterly operational report, which is produced from InRhodes, Medicaid's eligibility system, would serve as a more complete source of information about the average number of new applications for RIte Care that have been pended for further action. The quarterly InRhodes operational report (Pending MA Applications/Cases Over 45 Days – Summary Report) provides information about all new Family Medical applications and does not focus exclusively on the Rhode Island Works cohort.

The following result, which was drawn from the quarterly InRhodes operational report (Pending MA Applications/Cases Over 45 Days – Summary Report), focuses on the average number of Family Medical applications pending over forty-five (45) days.

## **RI MEDICAID:** The Average Number of New Applications Pending More than Forty-five Days for Family Medical Coverage (O-4, SFY 2012)

Quarter	Average Number of Applications Pending More Than 45 Days for Family Medical Coverage
Q-4, SFY 2012	123.33 (~ 124)
Source: InPhode	

Source: InRhodes

Q. Data on the number of RIte Care and RIte Share beneficiaries losing coverage per month including the basis for the loss of coverage and whether the coverage was terminated at recertification or at another time.

In Item O, the number of new applications for RIte Care/RIte Share was quantified for the Fourth Quarter of SFY 2012 (April 1, 2012 through June 30, 2012). That prior discussion also gave an overview of the eligibility determination processes specific to new applications. Information was provided about the number of eligibility approvals (also referred to as "acceptances") and denials for new RIte Care/RIte Share applicants during the same time frame.

The following information has been drawn from InRhodes, the State's Medicaid eligibility system, and focuses on RIte Care/RIte Share redeterminations and closures. Because information could not be easily accessed for the "Other" applicant category, the analysis shown below focuses exclusively on the redeterminations and closures which were processed for the Rhode Island Works/RIte Care enrollment cohort during the Fourth Quarter of SFY 2012. At this time, a detailed analysis of the reasons for closures is not available. However, enhanced reporting capability will be realized through Rhode Island's CHOICES Project, which will streamline the State's Medicaid Information Technology Architecture.

Conort (Q-4, SF + 2012)							
Month	<b>RIW Redeterminations</b>	<b>RIW Closures</b>	Percentage				
April 2012	54,663	2,658	4.86%				
May 2012	54,985	2,283	4.15%				
June 2012	55,087	2,159	~3.92%				
Total for Q-4,	164,735	7,100	~4.31%				
SFY 2012							

RI Medicaid: Redeterminations and Closures, Rhode Island Works/RIte Care Cohort (Q-4, SFY 2012)

Source: InRhodes

The findings from the Fourth Quarter of SFY 2012 are comparable to those that were demonstrated during the three preceding quarters. The following table documents the experience from these intervals. This information has been presented in reverse chronological order.

## RI Medicaid: Redeterminations and Closures, Rhode Island Works/RIte Care Cohort (Q-1 – Q-3, SFY 2012)

Quarter	<b>RIW Redeterminations</b>	Redeterminations RIW Closures		
Q-3, SFY 2012	163,455	6,480	3.96%	
Q-2, SFY 2012	160,223	6,451	4.04%	
Q-1, SFY 2012	157,282	6,560	4.17%	

For further background reference, the table shown on the following page delineates the quarterly findings from SFY 2011.

Quarter	RIW Redeterminations	RIW Closures	Percentage
Q-1, SFY 2011	133,586	5,810	4.35%
Q-2, SFY 2011	137,123	5,136	3.74%
Q-3, SFY 2011	148,708	6,039	4.06%
Q-4, SFY 2011	157,322	6,280	~ 4.00%
Total	576,739	23,265	4.08%

RI Medicaid: Redeterminations and Closures, Rhode Island Works/RIte Care Cohort, by Ouarter (SFY 2011)

R. Number of families enrolled in RIte Care and RIte Share required to pay premiums by income level (150 - 184% FPL, 185 - 199% FPL, and 200 - 250% FPL).

Some RIte Care- or RIte Share<sup>66</sup>-enrolled families pay for a portion of the cost of their health care coverage by paying a monthly premium. The purpose of cost sharing is to encourage program participants to assume some financial responsibility for their own health care.

The following table provides information about monthly premium payment requirements for families enrolled in either RIte Care or RIte Share. Family income levels have been stratified according to Federal Poverty Levels (FPL), which are established annually by the U.S. Department of Health and Human Services (US DHHS). The State has established premium payment requirements for three income bands, based on FPLs.

Al Medicald. Monthly I femalis for Families, by fileonic Level				
Family Income Level <sup>67</sup>	Monthly Premium for a Family			
> 150% FPL and not > 185% FPL	\$61.00/month			
> 185% FPL and not > 200% FPL	\$77.00/ month			
> 200% FPL and not > 250% FPL	\$92.00/month			

#### **RI Medicaid: Monthly Premiums for Families, By Income Level**

The following quarterly data were obtained from InRhodes, RI Medicaid's Eligibility System, and document the number of RIte Care- or RIte Share-enrolled families who must pay premiums for coverage.

#### RI Medicaid: The Average Number of RIte Care- or RIte Share-enrolled Families Who Were Required to Pay Premiums by Income Level (Q-4, SFY 2012)

Percentage of the Federal Poverty Level (FPL)	Q-4, SFY 2012		
> 150 - 185% FPL	9,970	60.6%	
> 185 - 200% FPL	2,245	13.6%	
> 200 - 250% FPL	4,246	25.8%	
Total	16,461	100.0%	

<sup>&</sup>lt;sup>66</sup> RIte Share is Rhode Island's Premium Assistance Program that helps Rhode Island families afford health insurance through their employer by paying for some or all of the employee's cost. Eligibility is based on income and family size and is the same as eligibility requirements for the RIte Care program.

<sup>&</sup>lt;sup>67</sup> For a family of four, the following FPLs were established by the US DHHS on January 26, 2012: 150% FPL = \$34,575.00; 185% FPL = \$42,642.50; 200% FPL = \$46,100.00; and 250% FPL = \$57,625. For further information, please refer to http://www.gpo.gov/fdsys/pkg/FR-2012-01-26/html/2012-1603.htm

S. Information on sanctions due to nonpayment of premiums by income level (150 - 184% FPL, 185 – 199% FPL, and 200 – 250% FPL).

RIte Care- or RIte Share-enrolled families whose incomes range between > 150% - 250% of the Federal Poverty Level (FPL) must pay for a portion of the cost of their health care coverage by paying a monthly premium.

Payment of the initial premium is due on the first of the month following the date of the initial bill. The initial bill is sent during the first regular billing cycle following Medical Assistance (MA) acceptance, and depending on the date of MA approval, is due for one (1) or more months of premiums. Ongoing monthly bills are then sent to the family approximately fifteen (15) days prior to the due date. Premium payments are due by the first day of the coverage month.

If full payment is not received by the twelfth (12<sup>th</sup>) of the month following the coverage month, then a notice of MA discontinuance is sent to the family. MA eligibility is discontinued for all family members subject to cost sharing at the end of the month following the coverage month<sup>68</sup>. For example, if a premium payment which is due on January 1<sup>st</sup> has not been received by February 12<sup>th</sup>, then MA eligibility would be discontinued, effective on February 28<sup>th</sup>. Dishonored checks and incomplete electronic fund transfers are treated as non-payments.

A restricted eligibility period, or "sanction period", would begin on the first of the month after MA coverage ends and this period would continue for four (4) full months. Once the balance is paid in full, the sanction will be lifted and eligibility will be reinstated effective the first of the month following the month of payment. If payment is made more than thirty (30) days after the close of the family's case, then a new application will be required, in addition to the payment.

An exemption from sanctions may be granted in cases of good cause. Good cause is defined as circumstances beyond a family's control or circumstances not reasonably foreseen which resulted in the family being unable or failing to pay the premium. Good cause circumstances include but are not limited to the following:

- Serious physical or mental illness.
- Loss or delayed receipt of a regular source of income that the family needed to pay the premium.
- Good cause does not include choosing to pay other household expenses instead of the premium.

<sup>&</sup>lt;sup>68</sup> MA coverage is reinstated without penalty for otherwise eligible family members if all due and overdue premiums are received by Rhode Island Medicaid's fiscal agent on or before the effective date of MA discontinuance.

The following sanction data were obtained from InRhodes, the State's Eligibility System, and document the number of RIte Care- or RIte Share-enrolled families who were sanctioned during the Fourth Quarter of SFY 2012 (April 1, 2012 – June 30, 2012).

## RI Medicaid: The Number of RIte Care or RIte Share Families Who Were Sanctioned Due to Non-payment of Premiums by Income Level (Q-4, SFY 2012)

Percentage of the Federal Poverty Level (FPL)	Q-4, S	Q-4, SFY 2012		
>150 - 185% FPL	163	53.3%		
>185 - 200% FPL	49	16.0%		
>200 - 250% FPL	94	30.7%		
Total	306	100.0%		

Information about sanctions that occurred during the first three quarters of SFY 2012 has been provided in the following table.

#### RI Medicaid: The Number of RIte Care or RIte Share Families Who Were Sanctioned Due to Non-payment of Premiums by Income Level (O-3 SFV 2012)

Percentage of the Federal Poverty Level (FPL)	Q-1, 9	Q-1, SFY 2012 Q-2		Q-2, SFY 2012		SFY 2012
>150 - 185% FPL	283	54.1%	265	56.4%	210	50.48%
>185 - 200% FPL	93	17.8%	68	14.5%	71	17.07%
>200 - 250% FPL	147	28.1%	137	29.1%	135	32.45%
Total	523	100.0%	470	100.0%	416	100.0%

Comparative information about sanctions has been provided in the following table, which documents the quarterly findings from State Fiscal Year 2011.

(SFY 2011)								
Percentage of	Q-1, S	FY 2011	Q-2, SI	FY 2011	Q-3, SI	FY 2011	Q-4, S	FY 2011*
the Federal								
Poverty Level								
(FPL)								
>150 - 185%	230	50.8%	203	50.6%	223	52.0%	178	51.0%
FPL								
>185 - 200%	78	17.2%	65	16.2%	66	15.4%	59	16.9%
FPL								
>200 - 250%	145	32.0%	133	33.2%	140	32.6%	112	32.1%
FPL								
Total	453	100%	401	100%	429	100%	349	100%

RI Medicaid: The Number of RIte Care or RIte Share Families Who Were Sanctioned Due to Non-payment of Premiums by Income Level (SFY 2011)

As had been noted previously in the EOHHS report that was submitted to the State Senate on 12/15/2011, the preceding table was flagged with an asterisk (\*) to note that the number of cases sanctioned for the month of April 2011 was zero due to an error in the transmission of the cost share file between MMIS and InRhodes. However, the number of cases sanctioned for the month of May 2011 was unusually high because it included many of those cases that had not been sanctioned in the prior month.

# T. On an annual basis, State and Federal Expenditures under the "Cost Not Otherwise Matchable" provision of Section 1115(a)(2) of the Social Security Act.

The following table documents the total of State and Federal expenditures for the Cost Not Otherwise Matchable (CNOM) provision of Section 1115(a)(2) of the Social Security Act for SFY 2012. These data were obtained from RI EOHHS Financial Management and are based upon paid dates, not incurred dates of service.

# State and Federal Expenditures Under the CNOM Provision of Section 1115(a)(2) of the Social Security Act (SFY 2012)

State	\$16,657,935
Federal	\$17,624,952
Total	\$34,282,888

U. On an annual basis, data on Medicaid spending recoveries, including estate recoveries as provided in section 40-8-15.

The following data were obtained from the TPL Unit and document the total recoveries that were paid to the EOHHS during the Fourth Quarter of SFY 2012 (April 1, 2012 through June 30, 2012). This information has been disaggregated according to two sources (or types) of recovery: estate or casualty.

## Estate and Casualty Recoveries: Q-4, SFY 2012

Recoveries by Type	Amount Recovered		
Estate Recoveries: TPL and Legal	\$378,706		
Casualty Recoveries: TPL and Legal	\$95,787		
Total	\$474,493		