# oregon contraceptive care

Oregon Family Planning Medicaid Waiver

Section 1115 Quarterly Report

2<sup>nd</sup> Quarter Report

April 1, 2019 – June 30, 2019

**Demonstration Year 21** 



## I. Introduction

The Oregon Health Authority, Public Health Division, Reproductive Health (RH) Program administers Oregon's 1115 family planning Medicaid demonstration waiver entitled Oregon ContraceptiveCare or "CCare" (Project Number 11-W-00142/0). First approved in October 1998 by the Centers for Medicare and Medicaid Services (CMS) (previously the Health Care Financing Administration), the program began providing services in January of 1999. CCare expands Medicaid coverage for family planning services to all men and women of reproductive age with household incomes at or below 250% of the federal poverty level (FPL). The goal of the program is to improve the well-being of children and families by reducing unintended pregnancies and improving access to primary health care services. Clients are enrolled in CCare at the point of service (clinic site) but final determinations of eligibility are made by state staff. CCare eligibility is effective for one year once established. Eligibility re-determination occurs annually, sooner if a client has lost CCare eligibility for some reason (e.g., acquired and then lost regular Medicaid coverage) and is seeking to reestablish it. CCare covers office visits for contraceptive management services, limited laboratory services, contraceptive devices, and pharmaceutical supplies. There is no cost-sharing for coverage and services are provided through a statewide network of providers. Participating providers abide by the program's Standards of Care. One of these is the requirement to provide all clients with information and resources to help them access primary care services and health coverage on an ongoing basis.

The overall outcomes of CCare can grouped into three categories: (A) immediate outcomes for CCare clients; (B) intermediate outcomes for both CCare clients and the waiver's target population; and, (C) long-term outcomes for Oregon's reproductive-age population as a whole.

#### (A) Immediate Outcomes

• Outcome 1: The program will result in an increase in the proportion of clients who use a highly effective or moderately effective contraceptive method.

 Outcome 2: The program will result in an increase in the proportion of clients who receive help to access primary care services and comprehensive health coverage.
Data source: RH Program Data System

### (B) Intermediate Outcomes

- Outcome 3: The program will result in an increase in the proportion of reproductive-age Oregonians who use a highly effective or moderately effective contraceptive method.
- Outcome 4: The program will result in an increase in the proportion of sexually experienced high school students who report using a method of contraception at last intercourse.

### (C) Long-term Outcomes

- Outcome 5: The program will result in a decrease in the proportion of Oregon births classified as unintended.
- Outcome 6: The program will result in a decrease in the unintended pregnancy rate in Oregon.
- Outcome 7: The program will result in a decrease in teen pregnancy rates in Oregon.

TABLE 1						
Family Planning Waiver						
Quarterly Report Timeline Dates for DY 21						
Quarter	Begin Date	End Date	Quarterly Report Due*			
1	January 1, 2019	March 31, 2019	May 31, 2019			
2	April 1, 2019	June 30, 2019	August 31, 2019			
3	July 1, 2019	September 30, 2019	November 30, 2019			
4	October 1, 2019	December 31, 2019	February 28, 2019			

#### Table 1 shows the quarters for demonstration year (DY) 21 for the waiver.

\*60 days following the end of quarter.

## **II. Significant Program Changes**

CCare continues to provide the same services as in the previous demonstration period. There were no other noteworthy changes in administration/operations, enrollment, service utilization, or provider participation during the second quarter of 2019.

# **III. Enrollment and Renewal**

CCare expands Medicaid coverage for family planning services to all men and women of reproductive age with household incomes at or below 250% of the federal poverty level (FPL). CCare eligibility is effective for one year once established. Eligibility re-determination occurs annually, sooner if a client has lost CCare eligibility for some reason (e.g., acquired and then lost regular Medicaid coverage) and is seeking to reestablish it.

	Table 2			
	CY 2019 / DY 21			
	Q1, January 1 –	Q2, April 1 –	Q3, July 1 –	Q4, October 1 –
	March 31	June 30	September 30	December 31
# of Total Enrollees	6,748	7,436		
# of Member Months	83,996	89,132		

## **IV. Services and Providers**

As of the end of Q2, 36 agencies, with 102 clinic sites, were enrolled in the full RH Program (CCare, Title X, and HB 3391). An additional 13 agencies are enrolled as CCare-only providers (i.e., not eligible to receive reimbursement under HB 3391 or Title X). Provider training and education activities during the 2<sup>nd</sup> quarter included:

- Delivery of program news, policy updates, training opportunities, and other information to providers via the biweekly *RH Newsletter*.
- One CCare orientation training, two Clinic Visit Record/CVR (data and claims collection form) trainings, and one Enrollment Form training were provided to approximately 50 attendees. In addition, one onsite RH Program orientation training was provided.
- Recording and posting online of three on-demand trainings Enrollment Form, CVR for RH Program Clinics, and CVR for CCare-only clinics.

## V. Program Monitoring

The RH Program continues to use the program integrity and monitoring processes that were updated in response to program changes implemented in 2018. Audit and compliance components related to CCare continue to be an integral part of the program audit processes.

In Q2, RH Program staff conducted several CCare audit activities to assure compliance with program, state, and federal requirements, including:

- 1. Monthly desk-audits, including reviews of data and claims to identify potential improper billing practices.
- 2. Random-sample chart audits to verify documentation supporting contraceptive management services, billed at the appropriate visit level.
- 3. Enrollment form audits to assess for completeness and accuracy. The Enrollment Forms are checked against information entered into the eligibility database.
- 4. Chart reviews during onsite clinic reviews where reviewers follow a checklist of components to review charts with visits billed to CCare.
- 5. Visit frequency audits to help identify clients with a high number of visits within the year, which may indicate the need for a chart audit.
- 6. Monthly duplicate claims audit process to identify and correct any duplicate claims inadvertently submitted to and paid by CCare.

A total of nine agencies were reviewed in Q2 2019 using the audit processes noted above.

In addition to the above, the RH Program Monitoring and Quality Assurance Workgroup meets monthly to review and improve processes, troubleshoot problems, and share information related to program monitoring.

## **VI. Quarterly Expenditures**

Table 3 shows the quarterly expenditures during the 2<sup>nd</sup> quarter of DY 21.

TABLE 3 Quarterly Expenditures for DY 21 January 1, 2019 – December 31, 2019			
Quarter	Total Expenditures as Reported on the CMS-64		
1	\$2,575,855		
2	\$2,189,397		
3			
4			
Annual Total			

## VII. Activities for Next Quarter

The 2019 legislative session adjourned in June 2019. The RH Program received level state funding for CCare to maintain current client and service levels. There are no expected changes to the budget over the next quarter.

In anticipation of the Reporting Year (RY) 2021 PERM cycle, the RH Program continues to participate in webinars and respond to requests for information.

RH Program staff participate in the Oregon Preventive Reproductive Health Advisory Council (OPRHAC), a collaborative effort of state, local, private and public health sectors. Over the course of three years, OPRHAC members developed and finalized the <u>Oregon Guidance for the Provision of High-Quality Contraception Services: A Clinic Self-Assessment Tool and Strategies</u> <u>and Resource Guide</u>. The purpose of the tool is to use to define and encourage the adoption of standards for the provision of high-quality contraception Services in both primary care and family planning clinical settings throughout Oregon. The RH Program, in support of the OPRHAC tool, developed a website that allows users to track their assessment results and subsequent improvement work plans: <u>https://oregoncontraceptiontool.org/</u>. RH Program staff involved in this effort continue to promote the tool across providers and health systems.