

**State of Oregon
Oregon ContraceptiveCare**

**Medicaid Section 1115 Waiver
Project # 11-W-00142/0**

**Narrative and Data Report for Quarter 2, 2016
(April through June 2016)**

**The report also includes enrollment data for the first quarter of
Demonstration Year 18 (February 2016 – April 2016)**

Clients Enrolled and Claims Paid

Calendar Year

The number of clients newly enrolled in Oregon Contraceptive Care (CCare) during the second quarter of calendar year 2016 was 4,003. A total of 7,731 clients received services during the quarter. The number of clients with active enrollment status during any part of the quarter was 33,707. Including both service and supply reimbursements, the total amount paid in claims for the second quarter of 2016 was \$2,361,214.70.

Demonstration Year

The number of clients newly enrolled in CCare during the first quarter of Demonstration Year 18 (DY18) was 4,738. A total of 8,723 clients received services during the quarter. The number of clients with active enrollment status during any part of the quarter was 34,469. Including both service and supply reimbursements, the total amount paid in claims for the first quarter of DY18 was \$2,137,018.27.

The CCare provider network currently has 145 registered clinic sites.

Outreach

Outreach

Ongoing CCare outreach activities included:

- Continued development and posting of new content to the CCare Facebook and web sites.
- Continued tracking and monitoring of Facebook Insights metrics.
- Increased the CCare Facebook fan base to 12,437 followers.
- CCare Facebook posts reached 51,467 individuals with information about contraception and related reproductive health topics.
- Produced updated CCare pocket guides in English and Spanish.
- Presented a class on contraception and CCare for small group of foster youth in the Independent Living Program.

- Created a statewide RH Learning Collaborative focused on reaching and serving youth under 25 years of age. Hosted two webinars for RH Coordinators across the state, one which introduced a resource library for best practices in reach and serving youth with contraceptive services.
- Participated in the Latino Health Equity Conference addressing how to reduce health disparities impacting the Latino population in Oregon
- Continued meeting with key partners in the Portland-area African-American community to advance collaboration on a project to reduce reproductive health disparities and promote access to and utilization of contraceptive services among the women and communities served by the Healthy Birth Initiative.
- Continued participation in the African American AIDS Awareness Action Alliance to address the reproductive and sexual health needs of Portland Area African-American community.
- Taught classes on contraception and health sexuality at Portland Community College and Portland State University.
- Currently reviewing and updating all client-centered information.

Agency Training and On-site Consultations

- Delivered program news, policy updates, training opportunities, and other information to providers via the biweekly *RH Newsletter*.
- Held four training webinars, attended by a total of 107 RH providers (across all four webinars).
- Provided relevant health system transformation information and resources to providers via the RH Program's electronic listserv, as needed.
- Provided technical assistance on a variety of topics including CCare services, eligibility requirements, billing and income verification via email and telephone to multiple agencies upon request.

- Distributed clinical information/research articles to all Reproductive Health Coordinators and providers at Oregon Health and Sciences University (OHSU).

Program Audit Activities

On-going audit activities included:

- Review of CCare billing and data reports.
- Review of data showing rejected Clinic Visit Records (CVRs) and reasons for rejection.
- Work with individual agencies on specific billing or CVR rejection issues identified from monthly report review.
- Follow-up with agencies on previously identified issues to ensure that billing changes have occurred.
- Monitoring of supply prices charged by provider agencies against invoices from suppliers and Prime Vendor 340 B quarterly price list.
- Notification of supply price changes and other audit-related issues to providers via the biweekly *RH Update* newsletter.
- On-going duplicate claims audit process to identify and correct duplicate claims inadvertently submitted to and paid by CCare.

The following audit-related activities also took place this quarter:

- Review of five provider agencies for eligibility screening practices, enrollment form completeness, and chart documentation of a contraceptive management visit. Citizenship verification information and other paper documents were verified against the CCare Eligibility Database as part of this process.

Policy Issues

- RH Program submitted the 1115a application for renewal of the demonstration project in April and received formal notice from CMS that the application met the criteria for a fast track federal review.
- The RH Program Policy Analyst participated in bi-monthly calls hosted by the National Family Planning and Reproductive Health Association (NFPRHA) on state legislation related to family planning/reproductive health topics.
- The RH Program Research Analyst continued to monitor CCare client caseload numbers post January 1, 2014 ACA implementation, including CCare clients transitioning to the state's Medicaid program, the Oregon Health Plan (OHP). As a result of ACA implementation, and most significantly, OHP expansion, CCare client numbers dropped in early 2014. However, monthly client enrollment numbers have begun to level-off and ongoing tracking of the data will determine whether this steady state will remain.
- The RH Program Policy Analyst participated in monthly Public Health Division, Health System Transformation Team meetings in order to better coordinate public health's involvement in state and local health care reform efforts.
- RH Program staff continued to staff the Oregon Preventive Reproductive Health Advisory Council (OPRHAC) to develop standards and metrics for the provision of quality contraceptive services.
- The RH Program Manager and Policy Analyst attended the annual NFPRHA conference in Alexandria, VA.

Staffing

- The new RH Program Research Analyst 2 began work with the RH Program in May.

Evaluation

- RH Program staff began work the state's Program Design and Evaluation Services unit to conduct a comprehensive statewide needs assessment on

reproductive health. The purpose of the assessment is to help the RH Program better understand program utilization numbers and unmet need.

- The RH Program continued to monitor CCare evaluation objectives and the data sources used to measure progress toward those objectives.