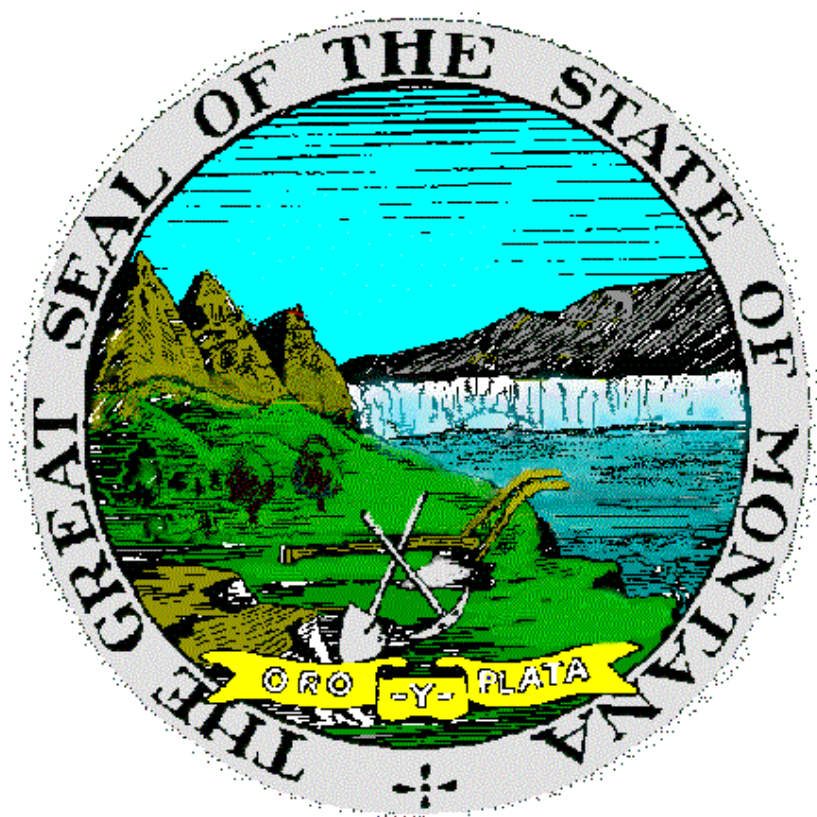


***MONTANA DEPARTMENT OF PUBLIC HEALTH AND HUMAN SERVICES***

***Section 1115 Waiver for Health Care Reform***

***Evaluation Report  
February 2010 – December 2012***

***October 31, 2013***



## **Executive Summary**

The Basic Medicaid Program has remained a positive source of Medicaid coverage since the program's inception in 1996. The Basic Program is comprised of mandatory Medicaid benefits and a collection of optional services available for emergencies and when necessary, for seeking and maintaining employment. These services are available to able-bodied adults (neither pregnant nor disabled) who are parents and/or caretaker relatives of dependent children. The most significant change has been adding up to 800 individuals with schizophrenia or bipolar disorder who qualify for the Basic Medicaid Waiver in December 2010.

## **Basic Medicaid Demonstration History**

The Montana Medicaid Program is authorized under 53-6-101, Montana Codes Annotated, and Article XII, Section 3 of the Montana Constitution. The Department of Public Health and Human Services (DPHHS) administers the Medicaid Program. The Basic Medicaid Program are the medical services provided for Able-Bodied Adults (neither pregnant nor disabled) and who are parents and/or caretaker relatives of dependent children, eligible for Medicaid under Sections 1925 or 1931 of the Social Security Act. The Basic Program is operated under a Section 1115 waiver, offers all mandatory services and a reduced package of Medicaid optional services through a fee-for-service delivery. Amount, duration, and scope of services, under Section 1902(a)(10)(B) of the Act are waived enabling Montana to carry out the 1115 demonstration.

In February 1996, Montana implemented its state-specific welfare reform program known as Families Achieving Independence in Montana (FAIM). This sweeping change involved the cash assistance, food stamp, and Medicaid programs that were administered on the federal side by several agencies under multiple statutes. As part of welfare reform, Montana obtained a Section 1115 waiver, approved in February 1996. On October 23, 2003, the Department submitted an 1115 waiver application to CMS requesting approval to continue the Basic Medicaid Program. CMS approved the waiver application on January 29, 2004 for a five-year period from February 1, 2004 through January 31, 2009. Terms of the request and the approval were consolidated into an Operational Protocol document as of February 2005. The waiver structure has remained constant throughout the life of the Basic Program. The State must submit a quarterly Basic Medicaid report as one of the Operational Protocol conditions.

A HIFA proposal was submitted on June 27, 2006. 1115 Basic Medicaid Waiver amendments were submitted on March 23, 2007 and January 28, 2008 requesting seven new optional and expansion populations. Tribal Consultation was completed on December 14, 2007. As a result of discussions with CMS, Montana submitted a revised 1115 Basic Medicaid Waiver amendment on June 6, 2008 requesting four new populations. On July 30, 2009 and August 6, 2010 submittals requested only one population, MHSP Waiver individuals, in addition to Able Bodied Adults. CMS approved the waiver extension and the request to insure the additional WMHSP population, effective December 1, 2010.

## **Department of Public Health and Human Services**

Richard Oppen is the Department Director and Mary E. Dalton is the State Medicaid Director. The Montana Medicaid Program consists of the following Divisions: Health Resources Division, Disability Services Division, Addictive and Mental Disorders Division, Child and Family Services Division, Senior and Long Term Care Division, Quality Assurance Division, Human and Community Services Division, and the Public Health and Safety Division. Medicaid eligibility is determined in the Human and Community Services Division.

## **Montana Medicaid Program Goal**

To assure that medically necessary medical care is available to all eligible Montanans within available funding resources.

## **Section 1115 Basic Medicaid Waiver Goal**

Montana's goal is to continue to provide Basic Medicaid coverage, originally designed to replicate a basic health plan benefit as a welfare reform waiver, for Able Bodied Adults while using the generated federal waiver savings to provide Basic coverage for the previously uninsured Mental Health and Services Plan (MHSP) group.

## **Basic Medicaid Policies**

All requirements of the Medicaid Program expressed in law not expressly waived or identified as not applicable in the award letter of which the terms and conditions are part, shall apply to Montana's demonstration. Montana Medicaid Program administrative rules, policies, processes, eligibility, cost sharing, and reimbursement apply to individuals on Basic Medicaid unless specified in the waiver.

## **Basic Excluded Services**

The Basic package is the Full Medicaid benefit, with the following medical services generally excluded under Basic Medicaid: audiology, dental and denturist, durable medical equipment, eyeglasses, optometry and ophthalmology for routine eye exams, personal care services, home infusion and hearing aids. Under the FAIM waiver, these services were excluded to align with the basic medical coverage of a work-related insurance program. That is, an employed individual who is insured under a work-related insurance policy would not have coverage for the list of excluded services.

## **Emergencies and Essentials for Employment Program**

DPHHS recognizes there may be situations where the excluded services are necessary as in an emergency or when essential for employment. Coverage for the excluded services may be provided at the State's discretion in cases of emergency or when essential to obtain or maintain employment. Examples of emergency circumstances include, but are not limited to, coverage for emergency dental situations, medical conditions of the eye, which include but are not limited to annual dilated eye exams for individuals with diabetes or other medical conditions, and certain medical supplies such as diabetic supplies, prosthetic devices and oxygen. In these situations, the State will provide approval to the provider, and make associated records available upon CMS request. Medicaid manuals contain Basic information and are found on the Department site at <http://medicaidprovider.hhs.mt.gov/index.shtml>.

The *General Information for Providers, Medicaid and Other Medical Assistance Programs*, is found at <http://medicaidprovider.hhs.mt.gov/pdf/general.pdf>, which explains Basic Medicaid eligibility to providers in section 3.1 and publishes the list of covered Basic services in Appendix A-1. Basic Medicaid emergency and Essentials for Employment Program covered service information is also included in specific provider manuals like, *Dental and Denturist*, found in sections 1.1 and 1.3. Charts of dental covered procedure codes, beginning in section 1.4, also list the Basic coverage limits.

Medicaid provider training is offered several times a year and Basic Medicaid billing, policies, and procedures are included. Providers, when inquiring about client eligibility, receive eligibility information including whether a person is receiving Full or Basic Medicaid regardless of the various eligibility

methods of Faxback, Voice Response, or when contacting the Office of Public Assistance, the Department, or Montana Medicaid's Provider Relations.

Individuals on Medicaid are given a copy of the Medicaid Health Insurance Services, "*Member Guide*," found at: <http://medicaidprovider.hhs.mt.gov/pdf/medinfo.pdf>. A chart of Medicaid covered benefits is published on page 19. Clients receive education and information regarding Full and Basic Medicaid services through the Montana Medicaid Hotline. The provider community and individuals who are affected by the 1115 waiver are accustomed to the provisions of the waiver.

### Basic Medicaid Population

Individuals on Basic Medicaid include Able Bodied Adults who are not pregnant, not blind, under age 65, and not disabled or receiving SSI. These are individuals eligible for Basic Medicaid under the designation of Family Medicaid and Transitional Medicaid.

<b>Basic Medicaid Population DY7 Average - December 2012 Average</b>		
	<b>February 2010 – January 2011 DY7 Average</b>	<b>December 2012 Average</b>
<b>Family Medicaid</b>	78.75%	72.49%
<b>Transitional Medicaid</b>	21.12%	18.45%
<b>WMHSP Schizophrenia</b>	0.55%	3.89%
<b>WMHSP Bipolar Disorder</b>	0%	5.17%

### Basic and Full Medicaid Enrollment DY7 Average – December 2012

In DY7 a quarterly average of 9,063 individuals (8,768 in December 2012) were enrolled in Basic Medicaid. Of the 27,070 (28,855 in December 2012) all Medicaid individuals, age 21-64, 33.68% (30.38% in December 2012) were Basic Medicaid.

<b>Basic and Full Medicaid Enrollment DY7 Average – December 2012 Average</b>		
	<b>February 2010 – January 2011 DY7 Average</b>	<b>December 2012 Average</b>
<b>Basic Medicaid Enrollment</b>	9,063	8,768
<b>Full Medicaid Enrollment (Age 21-64)</b>	27,070	28,855

**Full (Age 21-64) and Basic Medicaid Gender, Ethnic and Race DY7 Average – December 2012**

Basic Medicaid was 69.07% (67.93% in December 2012) predominately female as compared to 64.14% (64.49% in December 2012) females for all Medicaid in the 21-64 age group. Males in Full Medicaid are 6.71% (3.65% in December 2012) less than the Basic population. The American Indian quarterly average for Basic is 33.26% (27.60% in December 2012), which is 11.91% (9.60% in December 2012) more than the Full Medicaid average of 21.35% (18% in December 2012).

<b>Basic Medicaid Gender, Ethnic and Race DY7 Average – December 2012 Average</b>		
	<b>February 2010 – January 2011 DY7 Average</b>	<b>December 2012 Average</b>
<b>Gender</b>		
<b>Female</b>	69.07%	67.93%
<b>Male</b>	30.93%	32.06%
<b>Ethnic and Race (Plus Any Other)</b>		
<b>Hispanic of Any Race</b>	3.24%	4.85%
<b>White</b>	66.10%	70.70%
<b>American Indian/AK</b>	33.26%	27.60%
<b>Other: African American, Asian, Pacific Islander</b>	1.20%	1.44%

<b>Full Medicaid Gender, Ethnic and Race (Age 21-64) DY7 Average – December 2012 Average</b>		
	<b>February 2010 – January 2011 DY7 Average</b>	<b>December 2012 Average</b>
<b>Gender</b>		
<b>Female</b>	64.14%	64.29%
<b>Male</b>	36.12%	35.71%
<b>Ethnic and Race (Plus Any Other)</b>		
<b>Hispanic of Any Race</b>	2.49%	2.50%
<b>White</b>	77.73%	78.11%
<b>American Indian/AK</b>	21.35%	18.00%
<b>Other</b>	1.18%	1.29%

	<b>BN Limit</b>	<b>CMS-64 Waiver Costs</b>	<b>Annual Variance</b>	<b>Cumulative BN Limit</b>	<b>Cumulative CMS-64 Waiver Costs</b>	<b>Cumulative Variance</b>
DY7 February 2010 - January 2011	\$39,180,273	\$25,888,909	\$13,291,364	\$200,211,559	\$145,722,183	\$54,489,376
DY8 February 2011 - January 2012	\$36,485,101	\$22,792,736	\$11,918,669	\$236,696,660	\$170,288,615	\$66,408,045
DY9 February 2012 - January 2012	\$35,725,873	\$16,445,819	\$14,201,474	\$272,422,532	\$191,813,014	\$80,609,518

### **Section 1115 Montana Basic Medicaid Waiver Survey Summary**

On July 31, 2012, the Department distributed 787 surveys with a pre-paid return envelope to WMHSP Waiver individuals, those individuals with schizophrenia or bipolar disorder, to establish a base line. A ticket for a chance to win a \$50 gift certificate to grocery store of their choice was included in the survey. The survey was due August 17, 2012. Reminder flyers were mailed to the mental health centers. The Department received 209 surveys.

A summary of the data is as follows:

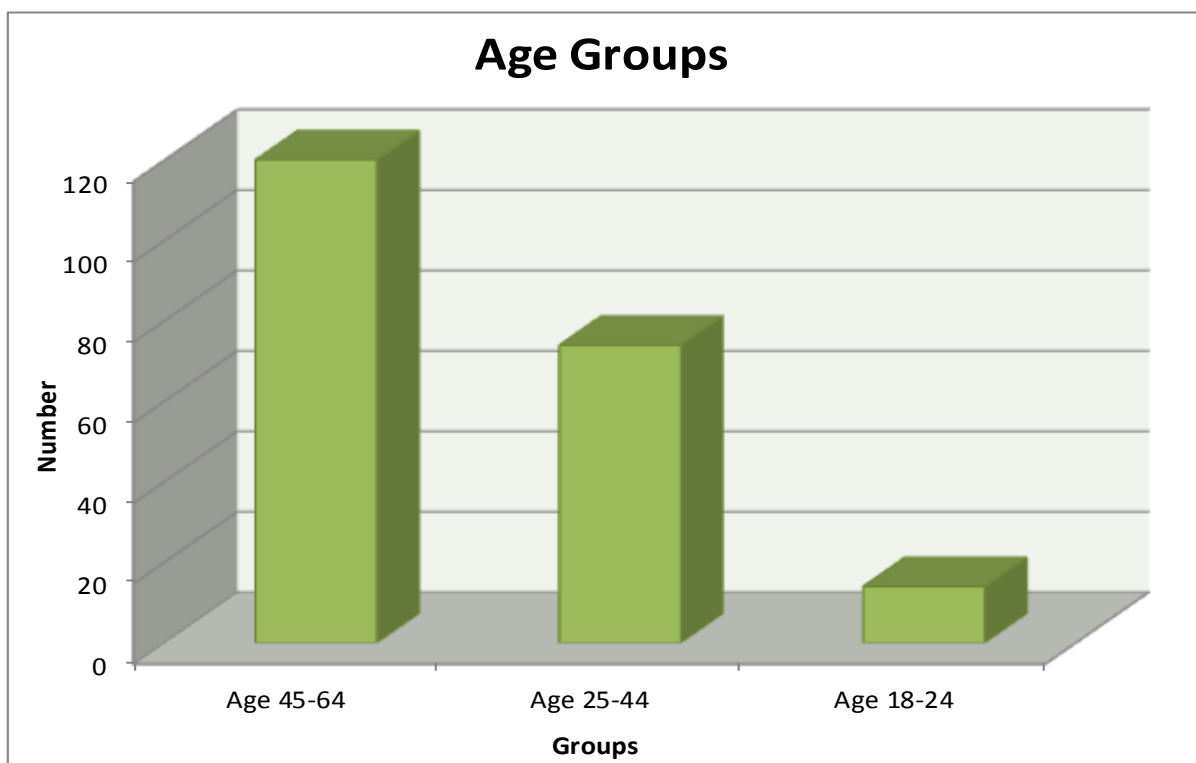
- 50% stated they did understand their Basic Medicaid benefits.
- 86% have a main doctor for physical health.
- 44% have seen a doctor in past month, while 44% in the past year.
- 52% were female.
- 89% were Caucasian, 7% Native American and 4% Hispanic.
- 73% were not employed.
- 39% consider their health fair, 30% good, and 12% poor.
- 41% believe their general health has improved since receiving the Basic Medicaid benefits.
- 94% have had mental or physical health care in the last three months.
- In the last three months, 31% could get an appointment within one week, 22% within a day, and 17% within two weeks.
- In the last three months, 47% always felt their doctor spent time listening to their concerns; 31% felt their doctor usually listened to them.
- In the last three months, 29% could receive an appointment with their doctor for mental health, 20% within a day, 19% within two weeks, and 13% over two weeks.
- In the past three months when they needed to see a doctor for physical or mental health but could not because of cost, 66% said no.
- 78% believe that in the past three months they could access physical or mental health care services when needed. \*See the attached Detailed Analysis Reports for additional information.

#### **Contact Information**

Jo Thompson, Bureau Chief, Health Resources Division  
Mary E. Dalton, State Medicaid Director

(406) 444-4146  
(406) 444-4084

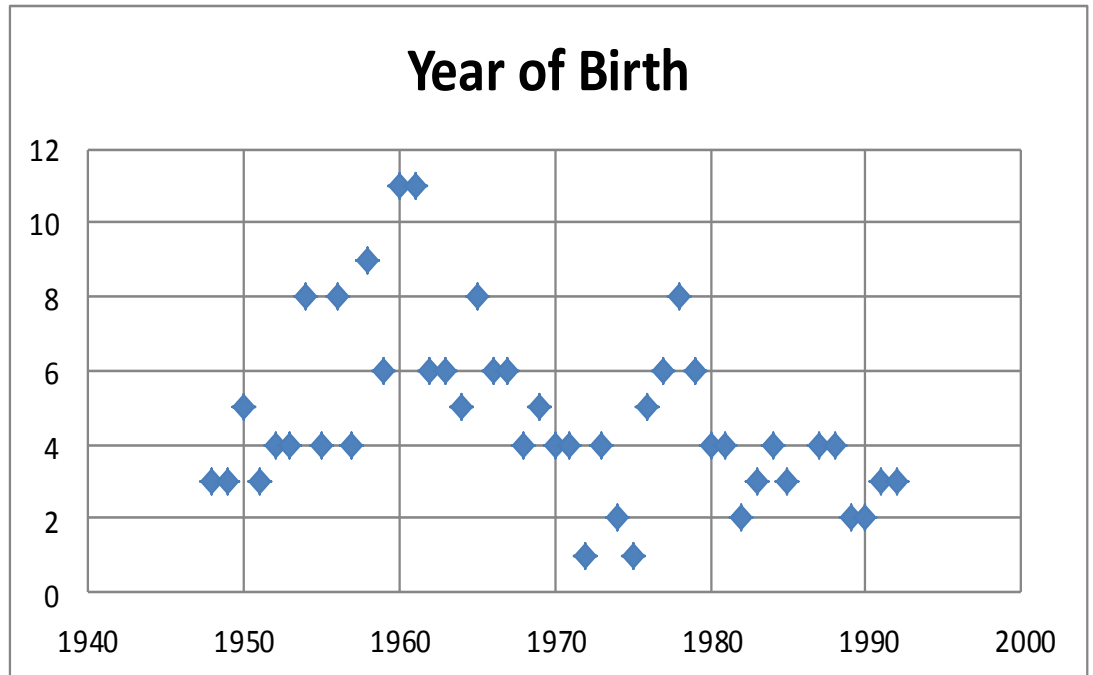
## Basic Medicaid Survey Results—August 2012



Age 45-64	120
Age 25-44	74
Age 18-24	14

## Basic Medicaid Survey Results—August 2012

1948	3
1949	3
1950	5
1951	3
1952	4
1953	4
1954	8
1955	4
1956	8
1957	4
1958	9
1959	6
1960	11
1961	11
1962	6
1963	6
1964	5
1965	8
1966	6
1967	6
1968	4
1969	5
1970	4
1971	4
1972	1
1973	4
1974	2
1975	1
1976	5
1977	6
1978	8
1979	6
1980	4
1981	4
1982	2
1983	3
1984	4
1985	3
1987	4
1988	4
1989	2
1990	2
1991	3
1992	3





## Basic Medicaid Waiver for MHSP Population

Basic Medicaid will be provided for up to 800 State Only MHSP individuals who qualify for the Basic Medicaid Waiver. MHSP individuals who meet waiver qualifications receive Basic benefits for 12 months of continuous eligibility without reporting monthly changes of income and resources. The Basic package is the Full Medicaid benefit, with the following medical services generally excluded under Basic Medicaid: audiology, dental and denturist, durable medical equipment, eyeglasses, optometry and ophthalmology for routine eye exams, personal care services, home infusion and hearing aids.

Qualifications include: Meet the State Only MHSP eligibility, have a primary clinical diagnosis of schizophrenia or bipolar disorder; are ages 18-64; are Montana residents (individuals must provide citizenship and identification documentation); have incomes at or below 150% FPL; and are not otherwise qualified for Medicaid.

Quotes from individuals receiving the Basic Medicaid Waiver:

“If it wasn’t for Medicaid, I couldn’t make doctor visits and medications cost a lot for the meds I take.”

“I cannot express how much this help has meant to me, I am able to get ALL my prescriptions – not having to choose which is most important. Thank you.”

“Montana has taken excellent care of me, much thanks for saving my LIFE.”

“Medicaid saved me and made me able to get my mental health taken care of after losing my job because of getting sick and hospitalized – THANK YOU!”

“Being able to receive basic Medicaid I have put my health as my first priority now.”

“I am very satisfied with how fortunate I am to live here in such a wonderful place.”

## Condensed Item Analysis Report

How well do you understand your Basic Medicaid benefit? (Like the kinds of benefits you can receive and what type of doctors/health professionals you can see.)

Response	Frequency	Percent	Mean: 1.63
Very well	27	12.92	
Well	77	36.84	
Not well at all	105	50.24	
Missing	0	0.00	

Do you have a main doctor (who provides physical health care)

Response	Frequency	Percent	Mean: 1.13
Yes	180	86.12	
No	28	13.40	
Missing	1	0.48	

When did you last see a doctor for physical health care -

Response	Frequency	Percent	Mean: 1.72
within the last month	93	44.50	
within the last year	92	44.02	
within the last 2-4 years	17	8.13	
within the last 5-10 years	4	1.91	
over 10 years ago	3	1.44	
Missing	0	0.00	

In addition to Basic Medicaid, do you have other kinds of health care coverage?

Response	Frequency	Percent	Mean: -
Medicare	79	37.80	
Veteran's	4	1.91	
Private Health Insurance	4	1.91	
Other please specify	14	6.70	
No	109	52.15	
Missing	3	1.44	

Did you have a main doctor (who provides physical health care) before you received Basic Medicaid?

Response	Frequency	Percent	Mean: 1.35
Yes	136	65.07	
No	72	34.45	
Missing	1	0.48	

What is your gender?

Response	Frequency	Percent	Mean: 1.52
male	101	48.33	
female	108	51.67	
Missing	0	0.00	

**Race and ethnicity**

Response	Frequency	Percent	Mean: -
Hispanic/Latino	7	3.35	
Non-Hispanic/Latino	2	0.96	
White	185	88.52	
American Indian or Alaska Native	16	7.66	
Black or African American	1	0.48	
Asian	1	0.48	
Pacific Islander	0	0.00	
Unknown	2	0.96	
Missing	1	0.48	

**Are you employed?**

Response	Frequency	Percent	Mean: 1.73
Yes	55	26.32	
No	152	72.73	
Missing	2	0.96	

**Would you say that in general your health now is?**

Response	Frequency	Percent	Mean: 3.42
Excellent	7	3.35	
Very good	32	15.31	
Good	62	29.67	
Fair	81	38.76	
Poor	26	12.44	
Missing	1	0.48	

**What is the highest year of school you completed?**

Response	Frequency	Percent	Mean: 3.62
Grades 1 - 8	3	1.44	
Grades 9 - 11	11	5.26	
Grade 12 or GED	81	38.76	
1-3 years college/technical school	78	37.32	
4 years or more college/technical school	34	16.27	
Missing	2	0.96	

**Where do you live?**

Response	Frequency	Percent	Mean: 1.59
Own or rent your home	135	64.59	
Live with people friends or relatives	43	20.57	
Consider yourself homeless	7	3.35	
Other living arrangements	22	10.53	
Missing	2	0.96	

**Do you think your general health has improved since you have been on the Basic Medicaid waiver?**

Response	Frequency	Percent	Mean: 1.92
Yes improved	86	41.15	
Stayed the same as if was before being on Basic Medicaid	59	28.23	
Not sure	52	24.88	
no gotten worse	9	4.31	
Missing	3	1.44	

Now thinking about your physical health, which includes physical illness and injury, for how many days during the past 30 days was your physical health not good?

Response	Frequency	Percent	Mean: 1.80
1-7 days	105	50.24	
8-13 days	29	13.88	
14 days or more	65	31.10	
Missing	10	4.78	

During the past 30 days, for about how many days did poor physical or mental health keep you from doing your usual activities, such as self-care, work, or recreation?

Response	Frequency	Percent	Mean: 1.52
None	51	24.40	
Not Sure	56	26.79	
Missing	102	48.80	

During the last 3 months, did you receive physical or mental health care from your doctor?

Response	Frequency	Percent	Mean: 1.06
Yes	191	91.39	
No	12	5.74	
Missing	6	2.87	

During the last 3 months, did you receive physical or mental health care at the emergency room?

Response	Frequency	Percent	Mean: 1.79
Yes	42	20.10	
No	160	76.56	
Missing	7	3.35	

Now thinking about your mental health, which includes stress, depression, and problems with emotions, for how many days during the past 30 days was your mental health not good?

Response	Frequency	Percent	Mean: 2.03
1-7 days	77	36.84	
8-13 days	42	20.10	
14 days or more	84	40.19	
Missing	6	2.87	

Have you had mental or physical health care in the last 3 months?

Response	Frequency	Percent	Mean: 1.05
Yes. Please complete the rest of the questions.	197	94.26	
No. You do not have to fill out the rest of the questions this survey is complete.	10	4.78	
Missing	2	0.96	




During the last 3 months, were you hospitalized overnight for physical or mental health?

Response	Frequency	Percent	Mean: 1.89
Yes	23	11.00	
No	178	85.17	
Missing	8	3.83	




In the last 3 months, how quickly did or could you usually get an appt with your doctor for Physical health?

Response	Frequency	Percent	Mean: 2.40
Within one day	46	22.01	
Within one week	65	31.10	
Within two weeks	35	16.75	
Over two weeks	24	11.48	
Did not need an appointment	12	5.74	
Missing	27	12.92	







**Was the time timeframe for getting an appt for physical health satisfactory?**

Response	Frequency	Percent	Mean: 1.17
The above timeframe was satisfactory	73	34.93	
The above timeframe was not satisfactory	15	7.18	
<b>Missing</b>	121	57.89	




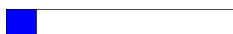


**Was the above timeframe for getting an appt for mental health care satisfactory?**

Response	Frequency	Percent	Mean: 1.24
The above timeframe was satisfactory	71	33.97	
The above timeframe was not satisfactory	22	10.53	
<b>Missing</b>	116	55.50	






**In the last 3 months, has your doctor spent enough time listening to your concerns and answering your mental or physical health questions?**

Response	Frequency	Percent	Mean: 1.76
Always	99	47.37	
Usually	65	31.10	
Sometimes	29	13.88	
Never	5	2.39	
Haven't had health care in the last 3 months	4	1.91	
<b>Missing</b>	7	3.35	







**In the last 3 months, how quickly did or could you usually get an appointment with your doctor for Mental health?**

Response	Frequency	Percent	Mean: 2.39
Within one day	43	20.57	
Within one week	60	28.71	
Within two weeks	40	19.14	
Over two weeks	28	13.40	
Did not need an appointment	5	2.39	
<b>Missing</b>	33	15.79	

**Was there a time in the past 3 months when you needed to see a doctor for physical or mental health but could not because of cost?**

Response	Frequency	Percent	Mean: 1.96
Yes	39	18.66	
No	138	66.03	
Sometimes	15	7.18	
Haven't needed health care in the last 3 months	8	3.83	
<b>Missing</b>	9	4.31	

**In the last 3 months, has your doctor spent enough time explaining your medical condition, treatment options and medications with you for physical or mental health?**

Response	Frequency	Percent	Mean: 1.86
Always	100	47.85	
Usually	56	26.79	
Sometimes	27	12.92	
Never	12	5.74	
Haven't had health care in the last 3 months	7	3.35	
<b>Missing</b>	7	3.35	

In the last 3 months, have you been able to get all of the physical or mental health care services that you thought you needed?

Response	Frequency	Percent	Mean: 1.21
Yes	163	77.99	
No	36	17.22	
Haven't needed health care in the last 3 months	3	1.44	
Missing	7	3.35	

If yes, how often do you take your medication as prescribed?

Response	Frequency	Percent	Mean: 1.13
Every day	172	82.30	
More than half the time	5	2.39	
Less than half the time	3	1.44	
Never	4	1.91	
Missing	25	11.96	

In the last 3 months, if you had to travel outside of your community the reason you had to travel included (check all that apply)?

Response	Frequency	Percent	Mean: -
My doctor does not live in my community	33	15.79	
I need a specialist that does not live in my community	30	14.35	
I live outside a community	20	9.57	
Haven't had health care in the last 3 months	26	12.44	
Missing	115	55.02	

In the last 3 months, have you been prescribed physical or mental health medication by your doctor?

Response	Frequency	Percent	Mean: 1.89
No	22	10.53	
Yes	180	86.12	
Missing	7	3.35	

In the last 3 months, generally how far have you usually traveled each direction for your health care?

Response	Frequency	Percent	Mean: 1.62
10 miles or less	130	62.20	
11-30 miles	39	18.66	
31-100 miles	16	7.66	
101 miles or more	4	1.91	
Haven't had health care in the last 3 months	10	4.78	
Missing	10	4.78	

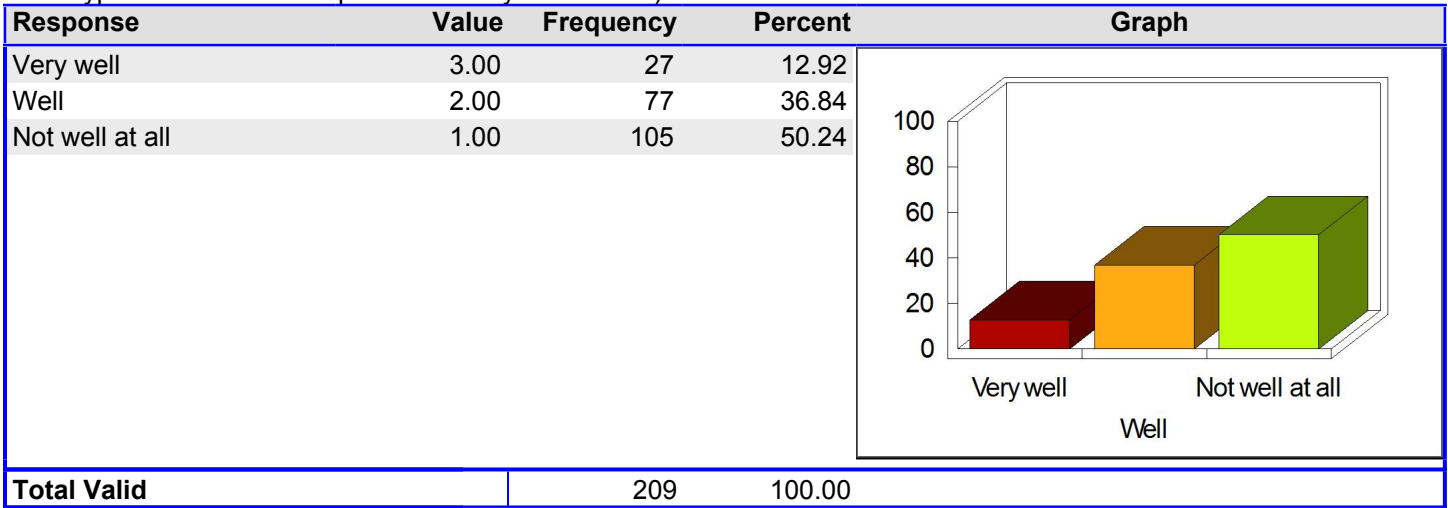
Have you received Medicaid travel reimbursement for these trips in the last 3 months?

Response	Frequency	Percent	Mean: 2.17
Yes	3	1.44	
No	145	69.38	
Some trips	3	1.44	
Haven't had health care in the last 3 months	14	6.70	
Missing	44	21.05	

## Detailed Item Analysis Report

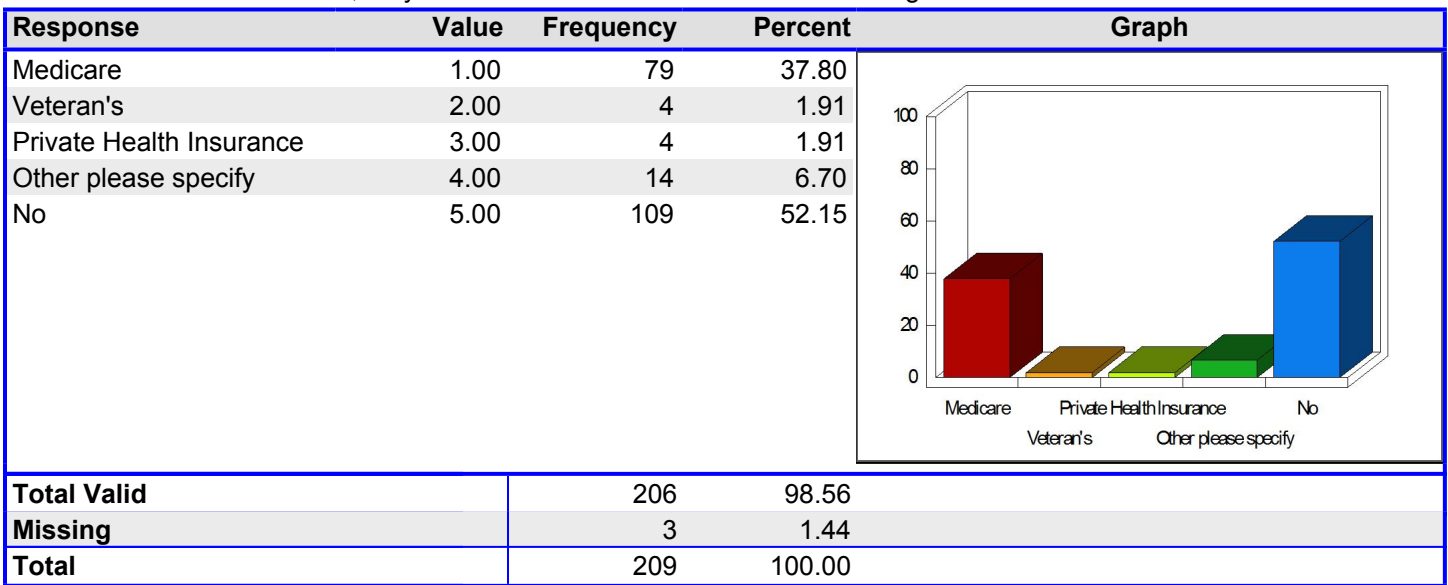
How well do you understand your Basic Medicaid benefit? (Like the kinds of benefits you can receive and what type of doctors/health professionals you can see.)

Mean: 1.63



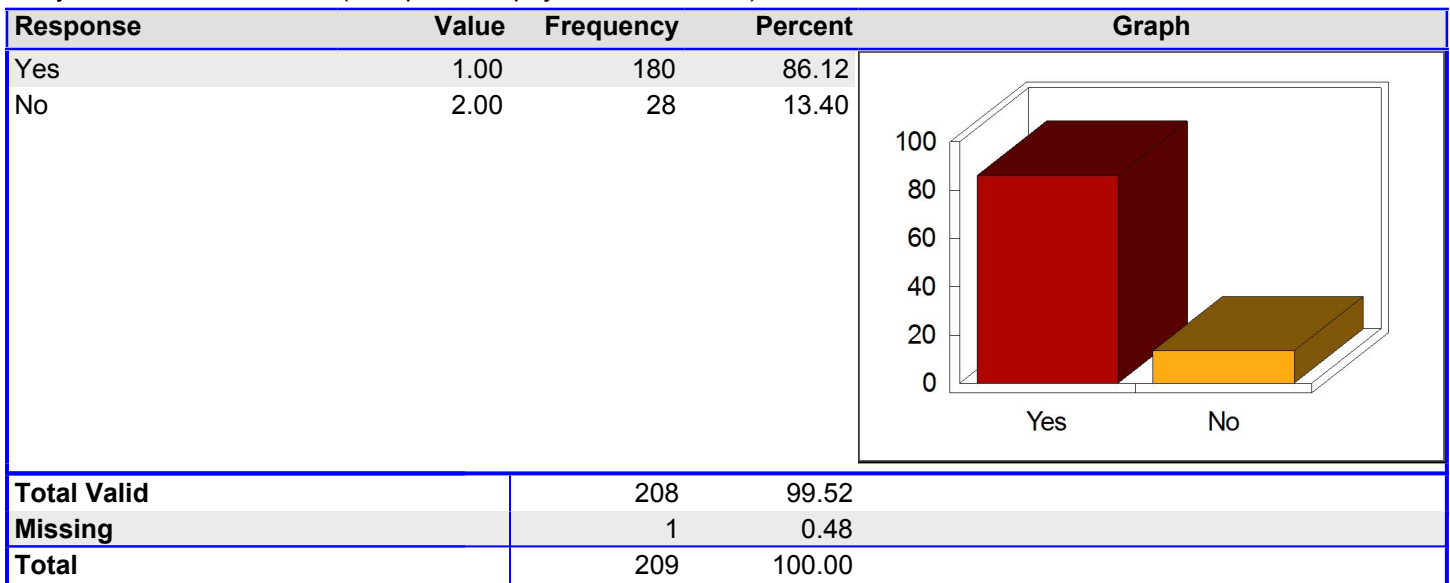
In addition to Basic Medicaid, do you have other kinds of health care coverage?

Mean: -



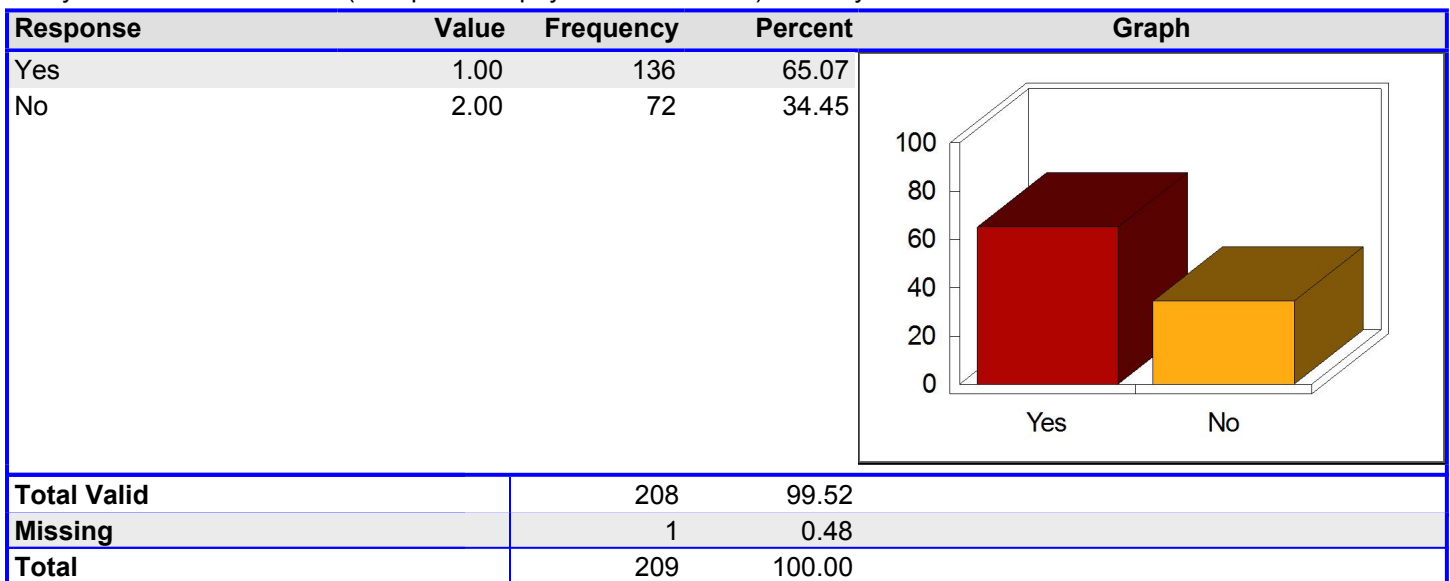
Do you have a main doctor (who provides physical health care)

Mean: 1.13



Did you have a main doctor (who provides physical health care) before you received Basic Medicaid?

Mean: 1.35





When did you last see a doctor for physical health care -

Mean: 1.72

Response	Value	Frequency	Percent	Graph
within the last month	1.00	93	44.50	
within the last year	2.00	92	44.02	
within the last 2-4 years	3.00	17	8.13	
within the last 5-10 years	4.00	4	1.91	
over 10 years ago	5.00	3	1.44	
<b>Total Valid</b>		209	100.00	

What is your gender?

Mean: 1.52

Response	Value	Frequency	Percent	Graph
male	1.00	101	48.33	
female	2.00	108	51.67	
<b>Total Valid</b>		209	100.00	

Race and ethnicity

Mean: -

Response	Value	Frequency	Percent	Graph
Hispanic/Latino	1.00	7	3.35	
Non-Hispanic/Latino	2.00	2	0.96	
White	3.00	185	88.52	
American Indian or Alaska Native	4.00	16	7.66	
Black or African American	5.00	1	0.48	
Asian	6.00	1	0.48	
Pacific Islander	7.00	0	0.00	
Unknown	8.00	2	0.96	
<b>Total Valid</b>		208	99.52	
<b>Missing</b>		1	0.48	
<b>Total</b>		209	100.00	

What is the highest year of school you completed?

Mean: 3.62

Response	Value	Frequency	Percent	Graph
Grades 1 - 8	1.00	3	1.44	
Grades 9 - 11	2.00	11	5.26	
Grade 12 or GED	3.00	81	38.76	
1-3 years college/technical school	4.00	78	37.32	
4 years or more college/technical school	5.00	34	16.27	
<b>Total Valid</b>		207	99.04	
<b>Missing</b>		2	0.96	
<b>Total</b>		209	100.00	

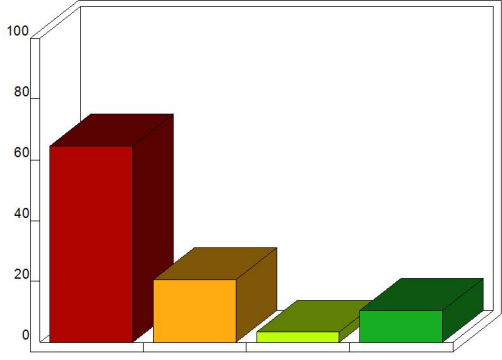
Are you employed?

Mean: 1.73

Response	Value	Frequency	Percent	Graph
Yes	1.00	55	26.32	
No	2.00	152	72.73	
<b>Total Valid</b>		207	99.04	
<b>Missing</b>		2	0.96	
<b>Total</b>		209	100.00	

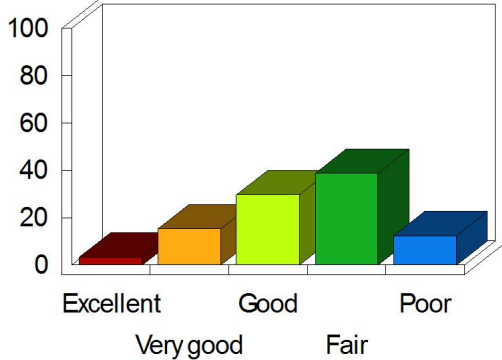
Where do you live?

Mean: 1.59

Response	Value	Frequency	Percent	Graph
Own or rent your home	1.00	135	64.59	
Live with people friends or relatives	2.00	43	20.57	
Consider yourself homeless	3.00	7	3.35	
Other living arrangements	4.00	22	10.53	
<b>Total Valid</b>		207	99.04	
<b>Missing</b>		2	0.96	
<b>Total</b>		209	100.00	

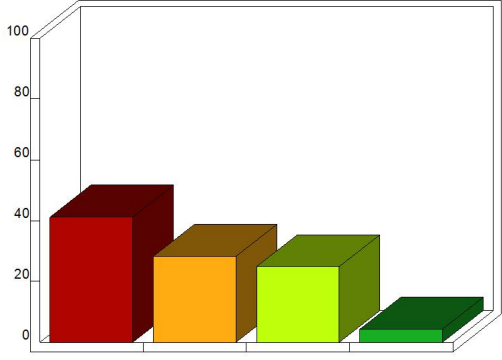
Would you say that in general your health now is?

Mean: 3.42

Response	Value	Frequency	Percent	Graph
Excellent	1.00	7	3.35	
Very good	2.00	32	15.31	
Good	3.00	62	29.67	
Fair	4.00	81	38.76	
Poor	5.00	26	12.44	
<b>Total Valid</b>		208	99.52	
<b>Missing</b>		1	0.48	
<b>Total</b>		209	100.00	

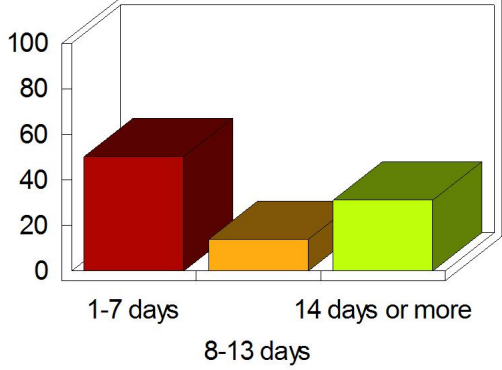
Do you think your general health has improved since you have been on the Basic Medicaid waiver?

Mean: 1.92

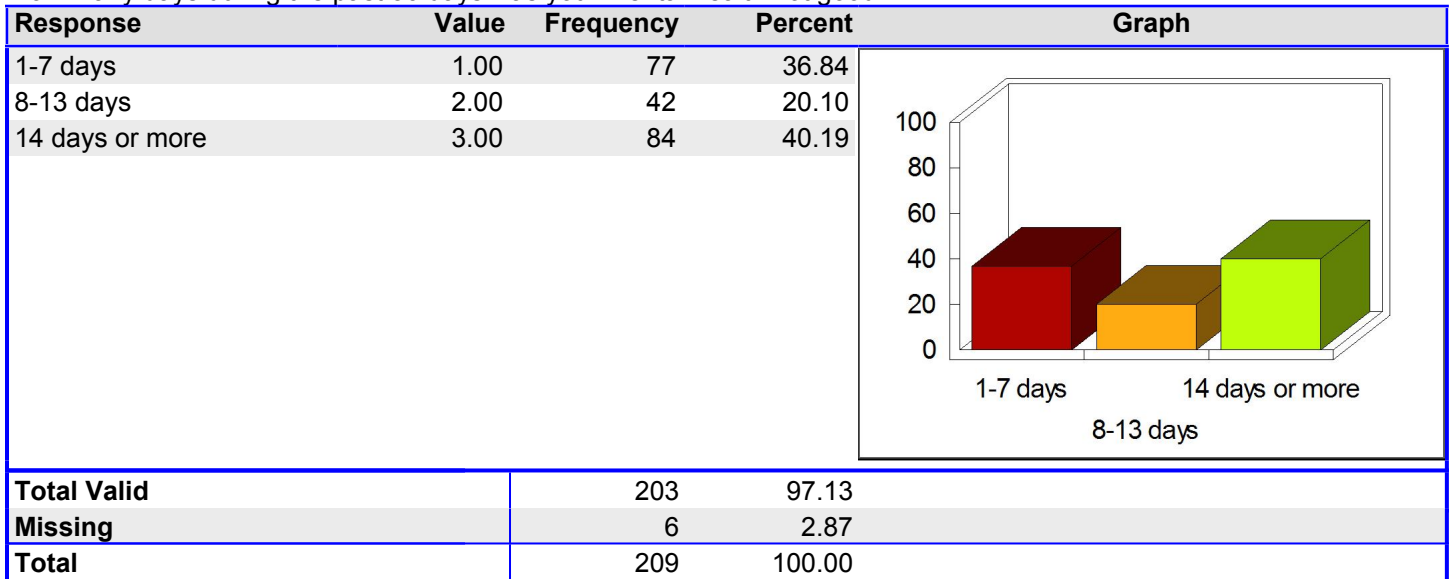
Response	Value	Frequency	Percent	Graph
Yes improved	1.00	86	41.15	
Stayed the same as if was before being on Basic Medicaid	2.00	59	28.23	
Not sure	3.00	52	24.88	
no gotten worse	4.00	9	4.31	
<b>Total Valid</b>		206	98.56	
<b>Missing</b>		3	1.44	
<b>Total</b>		209	100.00	

Now thinking about your physical health, which includes physical illness and injury, for how many days during the past 30 days was your physical health not good?

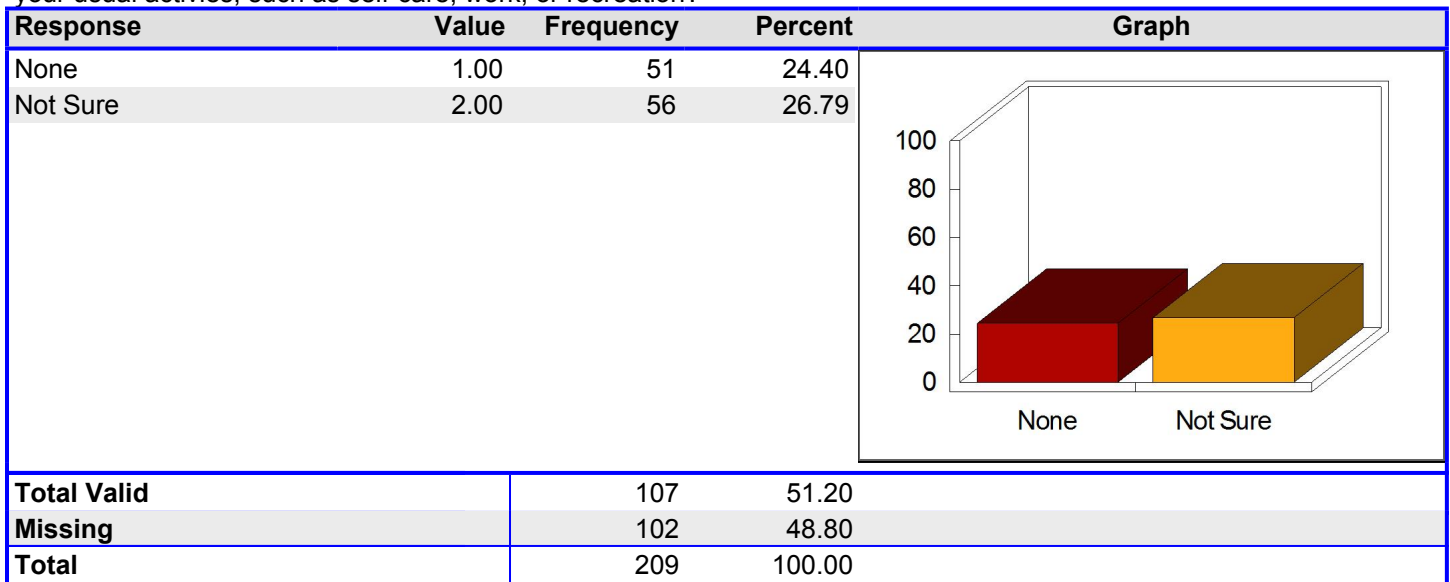
Mean: 1.80

Response	Value	Frequency	Percent	Graph
1-7 days	1.00	105	50.24	
8-13 days	2.00	29	13.88	
14 days or more	3.00	65	31.10	
<b>Total Valid</b>		199	95.22	
<b>Missing</b>		10	4.78	
<b>Total</b>		209	100.00	

Now thinking about your mental health, which includes stress, depression, and problems with emotions, for how many days during the past 30 days was your mental health not good? Mean: 2.03

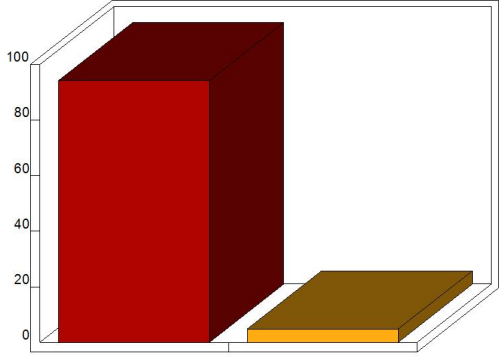


During the past 30 days, for about how many days did poor physical or mental health keep you from doing your usual activities, such as self-care, work, or recreation? Mean: 1.52



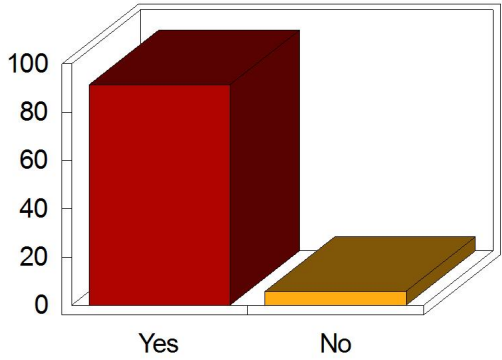
Have you had mental or physical health care in the last 3 months?

Mean: 1.05

Response	Value	Frequency	Percent	Graph
Yes. Please complete the rest of the questions.	1.00	197	94.26	
No. You do not have to fill out the rest of the questions this survey is complete.	2.00	10	4.78	
<b>Total Valid</b>		207	99.04	
<b>Missing</b>		2	0.96	
<b>Total</b>		209	100.00	

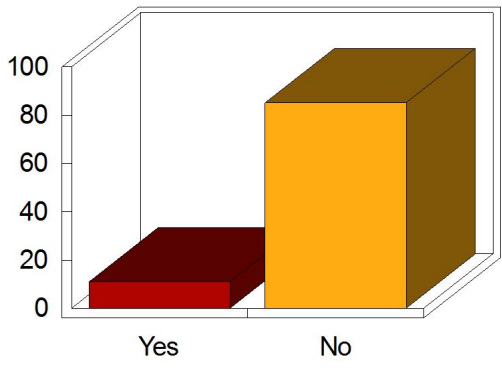
During the last 3 months, did you receive physical or mental health care from your doctor?

Mean: 1.06

Response	Value	Frequency	Percent	Graph
Yes	1.00	191	91.39	
No	2.00	12	5.74	
<b>Total Valid</b>		203	97.13	
<b>Missing</b>		6	2.87	
<b>Total</b>		209	100.00	

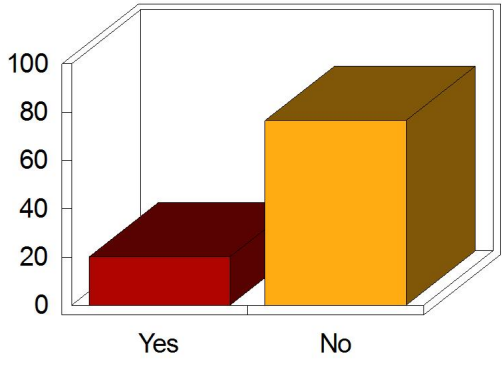
During the last 3 months, were you hospitalized overnight for physical or mental health?

Mean: 1.89

Response	Value	Frequency	Percent	Graph
Yes	1.00	23	11.00	
No	2.00	178	85.17	
<b>Total Valid</b>		201	96.17	
<b>Missing</b>		8	3.83	
<b>Total</b>		209	100.00	

During the last 3 months, did you receive physical or mental health care at the emergency room?

Mean: 1.79

Response	Value	Frequency	Percent	Graph
Yes	1.00	42	20.10	
No	2.00	160	76.56	
<b>Total Valid</b>		202	96.65	
<b>Missing</b>		7	3.35	
<b>Total</b>		209	100.00	

In the last 3 months, how quickly did or could you usually get an appt with your doctor for Physical health? Mean: 2.40

Response	Value	Frequency	Percent	Graph
Within one day	1.00	46	22.01	
Within one week	2.00	65	31.10	
Within two weeks	3.00	35	16.75	
Over two weeks	4.00	24	11.48	
Did not need an appointment	5.00	12	5.74	
<b>Total Valid</b>		182	87.08	
<b>Missing</b>		27	12.92	
<b>Total</b>		209	100.00	

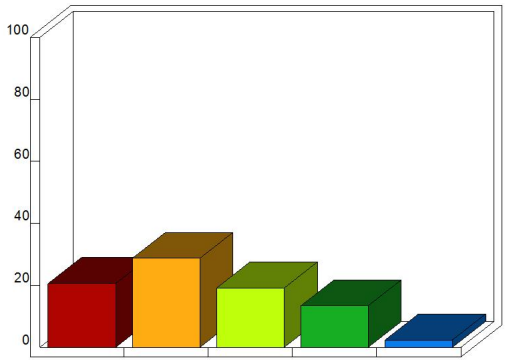
Was the time timeframe for getting an appt for physical health satisfactory? Mean: 1.17

Response	Value	Frequency	Percent	Graph
The above timeframe was satisfactory	1.00	73	34.93	
The above timeframe was not satisfactory	2.00	15	7.18	
<b>Total Valid</b>		88	42.11	
<b>Missing</b>		121	57.89	
<b>Total</b>		209	100.00	



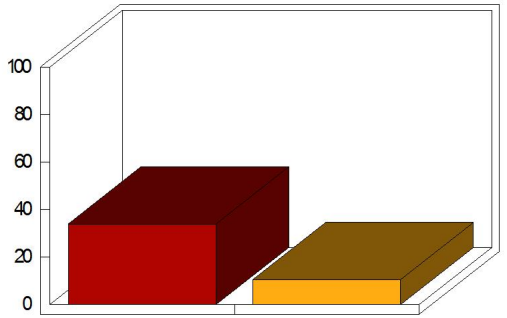
In the last 3 months, how quickly did or could you usually get an appointment with your doctor for Mental health?

Mean: 2.39

Response	Value	Frequency	Percent	Graph
Within one day	1.00	43	20.57	
Within one week	2.00	60	28.71	
Within two weeks	3.00	40	19.14	
Over two weeks	4.00	28	13.40	
Did not need an appointment	5.00	5	2.39	
<b>Total Valid</b>		176	84.21	
<b>Missing</b>		33	15.79	
<b>Total</b>		209	100.00	

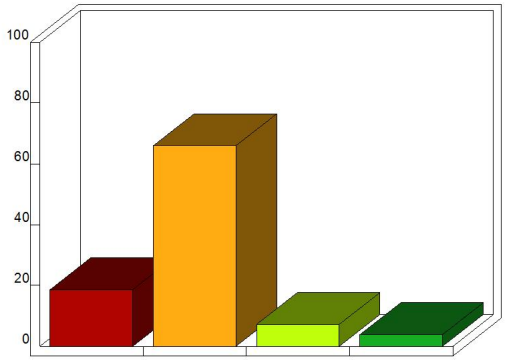
Was the above timeframe for getting an appt for mental health care satisfactory?

Mean: 1.24

Response	Value	Frequency	Percent	Graph
The above timeframe was satisfactory	1.00	71	33.97	 <p>The above timeframe was satisfactory</p> <p>The above timeframe was not satisfactory</p>
The above timeframe was not satisfactory	2.00	22	10.53	
<b>Total Valid</b>		93	44.50	
<b>Missing</b>		116	55.50	
<b>Total</b>		209	100.00	

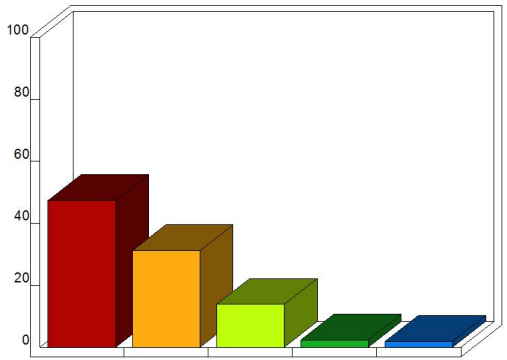
Was there a time in the past 3 months when you needed to see a doctor for physical or mental health but could not because of cost?

Mean: 1.96

Response	Value	Frequency	Percent	Graph
Yes	1.00	39	18.66	
No	2.00	138	66.03	
Sometimes	3.00	15	7.18	
Haven't needed health care in the last 3 months	4.00	8	3.83	
<b>Total Valid</b>		200	95.69	
<b>Missing</b>		9	4.31	
<b>Total</b>		209	100.00	

In the last 3 months, has your doctor spent enough time listening to your concerns and answering your mental or physical health questions?

Mean: 1.76

Response	Value	Frequency	Percent	Graph
Always	1.00	99	47.37	
Usually	2.00	65	31.10	
Sometimes	3.00	29	13.88	
Never	4.00	5	2.39	
Haven't had health care in the last 3 months	5.00	4	1.91	
<b>Total Valid</b>		202	96.65	
<b>Missing</b>		7	3.35	
<b>Total</b>		209	100.00	

In the last 3 months, has your doctor spent enough time explaining your medical condition, treatment options and medications with you for physical or mental health?

Mean: 1.86

Response	Value	Frequency	Percent	Graph
Always	1.00	100	47.85	
Usually	2.00	56	26.79	
Sometimes	3.00	27	12.92	
Never	4.00	12	5.74	
Haven't had health care in the last 3 months	5.00	7	3.35	
<b>Total Valid</b>		202	96.65	
<b>Missing</b>		7	3.35	
<b>Total</b>		209	100.00	

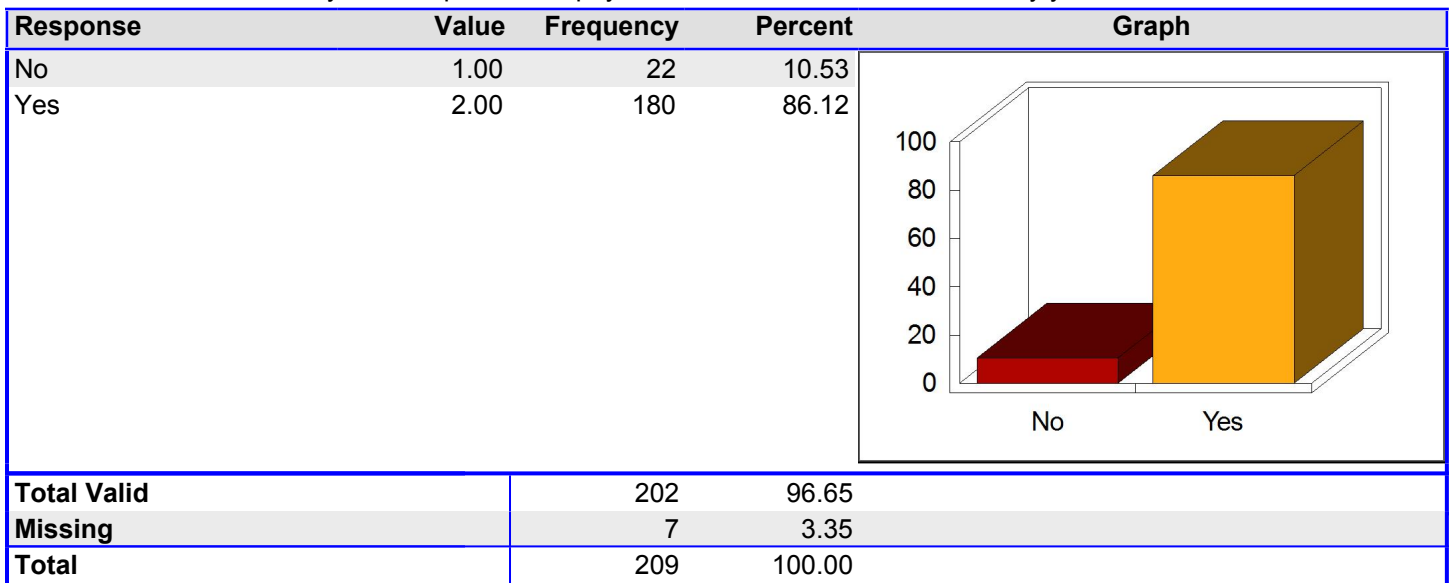
In the last 3 months, have you been able to get all of the physical or mental health care services that you thought you needed?

Mean: 1.21

Response	Value	Frequency	Percent	Graph
Yes	1.00	163	77.99	
No	2.00	36	17.22	
Haven't needed health care in the last 3 months	3.00	3	1.44	
<b>Total Valid</b>		202	96.65	
<b>Missing</b>		7	3.35	
<b>Total</b>		209	100.00	

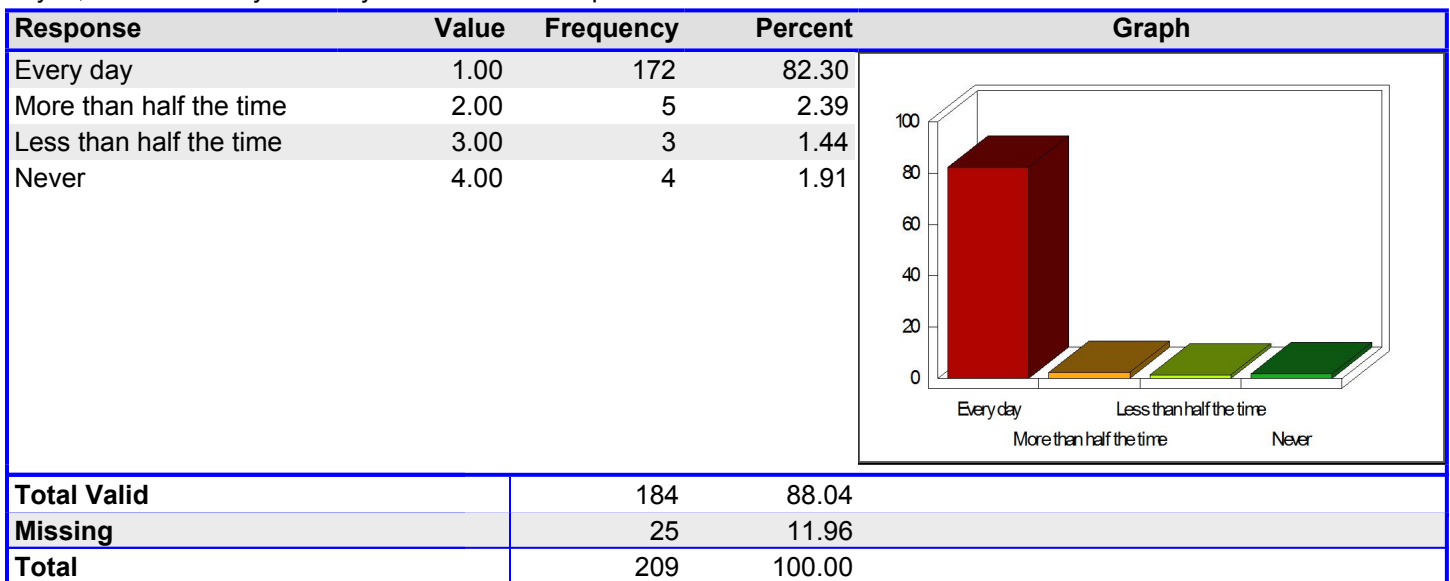
In the last 3 months, have you been prescribed physical or mental health medication by your doctor?

Mean: 1.89



If yes, how often do you take your medication as prescribed?

Mean: 1.13



In the last 3 months, generally how far have you usually traveled each direction for your health care?

Mean: 1.62

Response	Value	Frequency	Percent	Graph
10 miles or less	1.00	130	62.20	
11-30 miles	2.00	39	18.66	
31-100 miles	3.00	16	7.66	
101 miles or more	4.00	4	1.91	
Haven't had health care in the last 3 months	5.00	10	4.78	
<b>Total Valid</b>		199	95.22	
<b>Missing</b>		10	4.78	
<b>Total</b>		209	100.00	

In the last 3 months, if you had to travel outside of your community the reason you had to travel included (check all that apply)?

Mean: -

Response	Value	Frequency	Percent	Graph
My doctor does not live in my community	1.00	33	15.79	
I need a specialist that does not live in my community	2.00	30	14.35	
I live outside a community	3.00	20	9.57	
Haven't had health care in the last 3 months	4.00	26	12.44	
<b>Total Valid</b>		94	44.98	
<b>Missing</b>		115	55.02	
<b>Total</b>		209	100.00	

Have you received Medicaid travel reimbursement for these trips in the last 3 months?

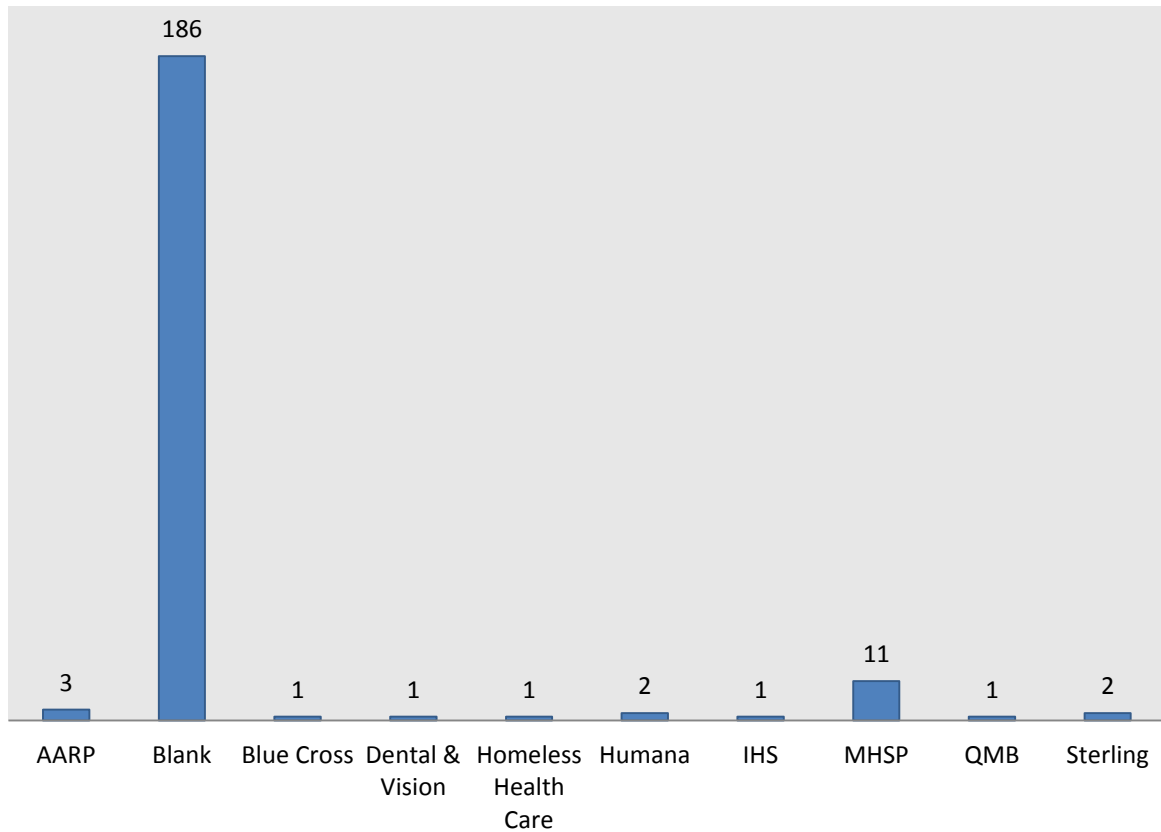
Mean: 2.17

Response	Value	Frequency	Percent	Graph
Yes	1.00	3	1.44	
No	2.00	145	69.38	
Some trips	3.00	3	1.44	
Haven't had health care in the last 3 months	4.00	14	6.70	
<b>Total Valid</b>		165	78.95	
<b>Missing</b>		44	21.05	
<b>Total</b>		209	100.00	

## Basic Medicaid Survey Results – August 2012

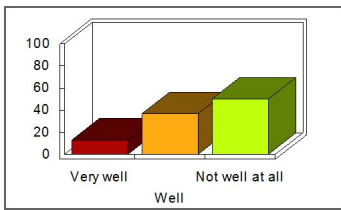
AARP	3
Blank	186
Blue Cross	1
Dental & Vision	1
Homeless Health Care	1
Humana	2
IHS	1
MHSP	11
QMB	1
Sterling	2

### Other Types of Insurance



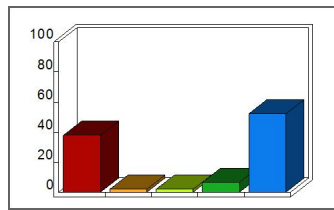
# Item Analysis Graph Report

**Q1**



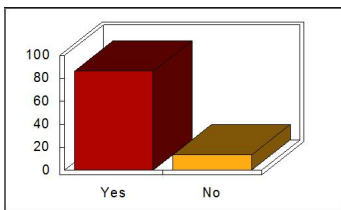
Mean: 1.63

**Q2**



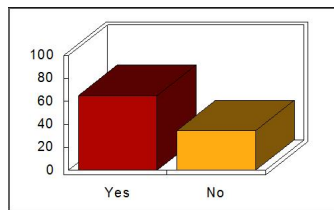
Mean: -

**Q3**



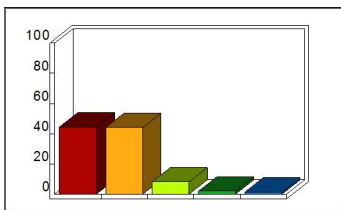
Mean: 1.13

**Q4**



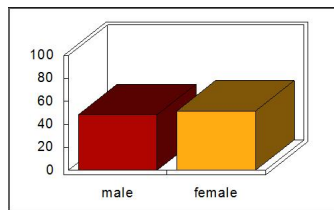
Mean: 1.35

**Q5**



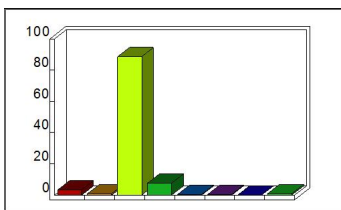
Mean: 1.72

**Q6**



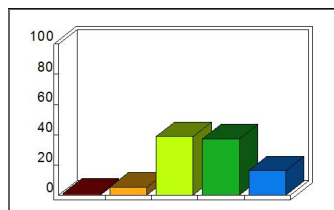
Mean: 1.52

**Q8**



Mean: -

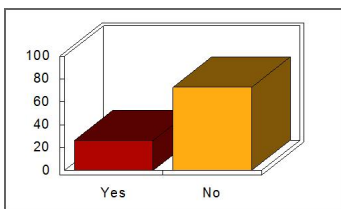
**Q9**



Mean: 3.62



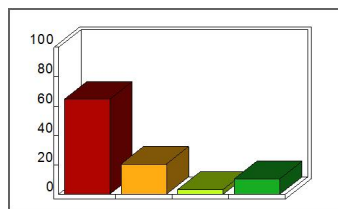
Q10



Mean: 1.73

Response	Percent
Yes	26.32
No	72.73

Q11



Mean: 1.59

Response	Percent
Own or rent your home	64.59
Live with people friends or relatives	20.57
Consider yourself homeless	3.35
Other living arrangements	10.53

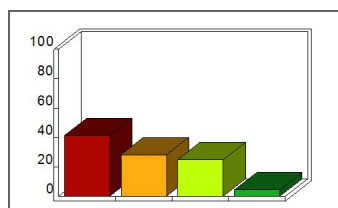
Q12



Mean: 3.42

Response	Percent
Excellent	3.35
Very good	15.31
Good	29.67
Fair	38.76
Poor	12.44

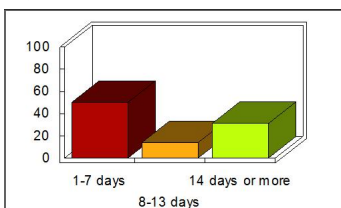
Q13



Mean: 1.92

Response	Percent
Yes improved	41.15
Stayed the same as if was before being on Basic Medicaid	28.23
Not sure	24.88
no gotten worse	4.31

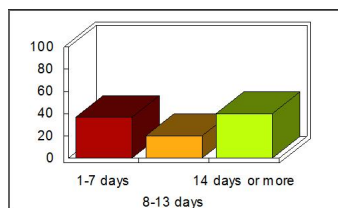
Q14



Mean: 1.80

Response	Percent
1-7 days	50.24
8-13 days	13.88
14 days or more	31.10

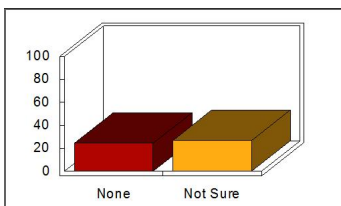
Q15



Mean: 2.03

Response	Percent
1-7 days	36.84
8-13 days	20.10
14 days or more	40.19

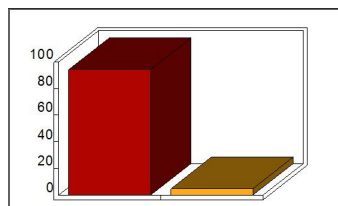
Q16a



Mean: 1.52

Response	Percent
None	24.40
Not Sure	26.79

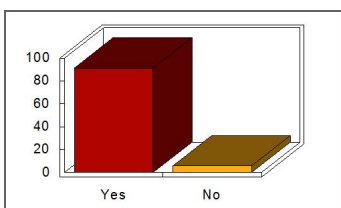
Q17



Mean: 1.05

Response	Percent
Yes. Please complete the rest of the questions.	94.26
No. You do not have to fill out the rest of the questions this survey is complete.	4.78

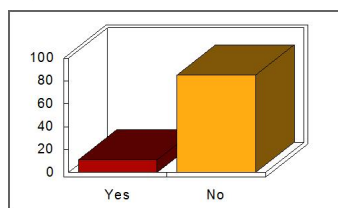
Q18



Mean: 1.06

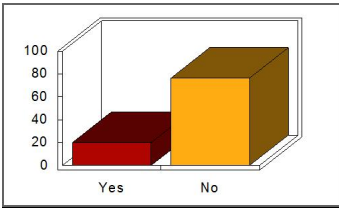
Response	Percent
Yes	91.39
No	5.74

Q19

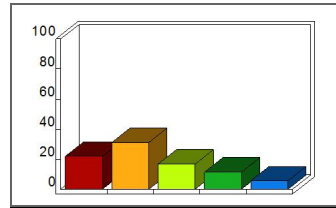


Mean: 1.89

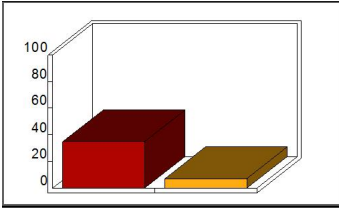
Response	Percent
Yes	11.00
No	85.17

**Q20**

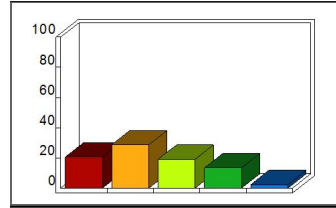
Mean: 1.79

**Q21P**

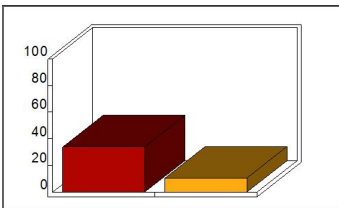
Mean: 2.40

**Q21Pa**

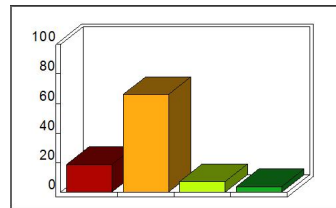
Mean: 1.17

**Q21M**

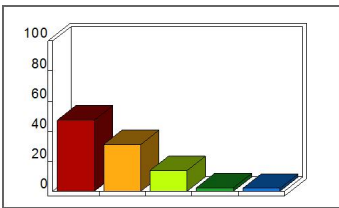
Mean: 2.39

**Q21Ma**

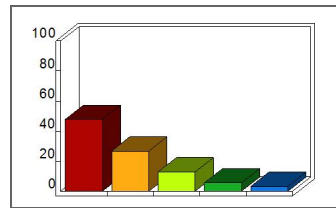
Mean: 1.24

**Q22**

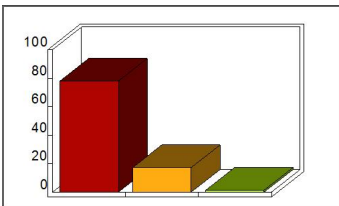
Mean: 1.96

**Q23**

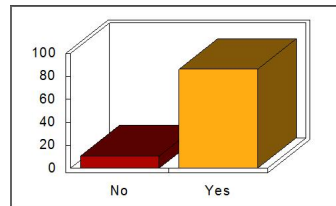
Mean: 1.76

**Q24**

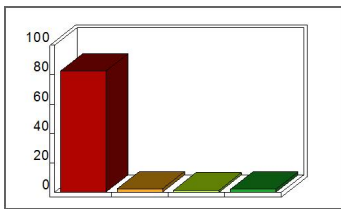
Mean: 1.86

**Q25**

Mean: 1.21

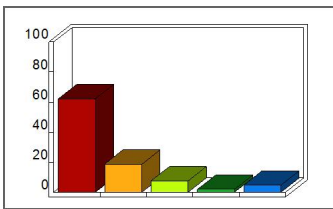
**Q26a**

Mean: 1.89

**Q26b**

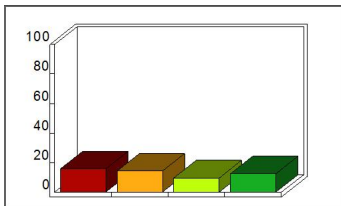
Mean: 1.13

Response	Percent
Every day	82.30
More than half the time	2.39
Less than half the time	1.44
Never	1.91

**Q27**

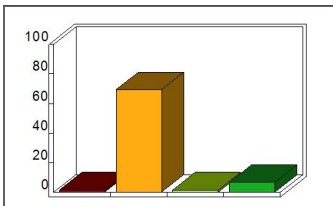
Mean: 1.62

Response	Percent
10 miles or less	62.20
11-30 miles	18.66
31-100 miles	7.66
101 miles or more	1.91
Haven't had health care in the last 3 months	4.78

**Q28**

Mean: -

Response	Percent
My doctor does not live in my community	15.79
I need a specialist that does not live in my community	14.35
I live outside a community	9.57
Haven't had health care in the last 3 months	12.44

**Q29**

Mean: 2.17

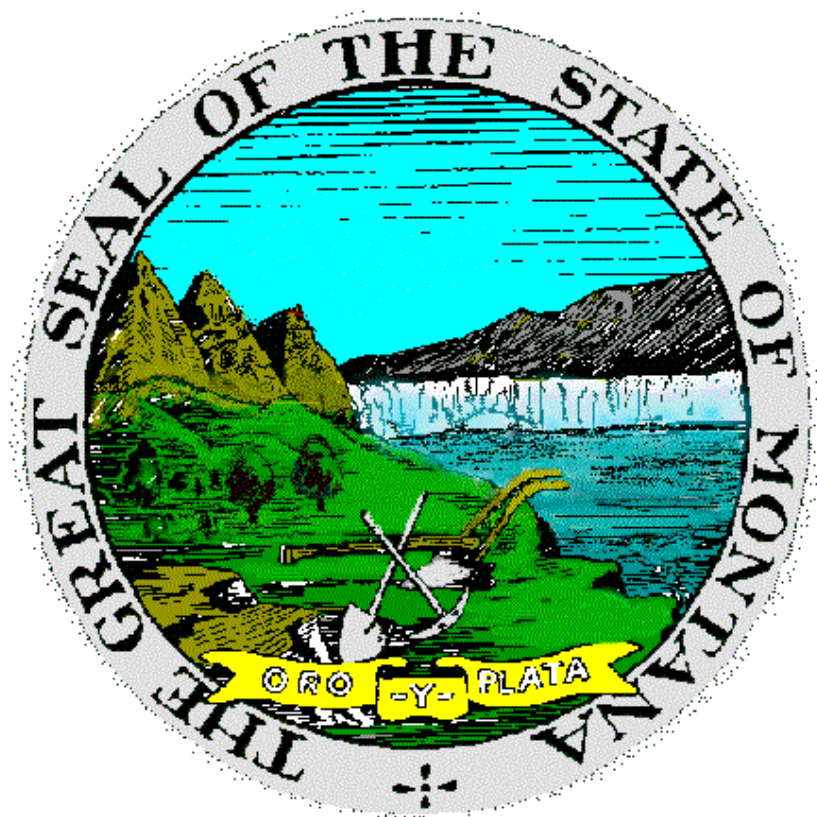
Response	Percent
Yes	1.44
No	69.38
Some trips	1.44
Haven't had health care in the last 3 months	6.70

***MONTANA DEPARTMENT OF PUBLIC HEALTH AND HUMAN SERVICES***

***Section 1115 Waiver for Health Care Reform***

***Evaluation Report  
February 2010 – December 2012***

***October 31, 2013***



## **Executive Summary**

The Basic Medicaid Program has remained a positive source of Medicaid coverage since the program's inception in 1996. The Basic Program is comprised of mandatory Medicaid benefits and a collection of optional services available for emergencies and when necessary, for seeking and maintaining employment. These services are available to able-bodied adults (neither pregnant nor disabled) who are parents and/or caretaker relatives of dependent children. The most significant change has been adding up to 800 individuals with schizophrenia or bipolar disorder who qualify for the Basic Medicaid Waiver in December 2010.

## **Basic Medicaid Demonstration History**

The Montana Medicaid Program is authorized under 53-6-101, Montana Codes Annotated, and Article XII, Section 3 of the Montana Constitution. The Department of Public Health and Human Services (DPHHS) administers the Medicaid Program. The Basic Medicaid Program are the medical services provided for Able-Bodied Adults (neither pregnant nor disabled) and who are parents and/or caretaker relatives of dependent children, eligible for Medicaid under Sections 1925 or 1931 of the Social Security Act. The Basic Program is operated under a Section 1115 waiver, offers all mandatory services and a reduced package of Medicaid optional services through a fee-for-service delivery. Amount, duration, and scope of services, under Section 1902(a)(10)(B) of the Act are waived enabling Montana to carry out the 1115 demonstration.

In February 1996, Montana implemented its state-specific welfare reform program known as Families Achieving Independence in Montana (FAIM). This sweeping change involved the cash assistance, food stamp, and Medicaid programs that were administered on the federal side by several agencies under multiple statutes. As part of welfare reform, Montana obtained a Section 1115 waiver, approved in February 1996. On October 23, 2003, the Department submitted an 1115 waiver application to CMS requesting approval to continue the Basic Medicaid Program. CMS approved the waiver application on January 29, 2004 for a five-year period from February 1, 2004 through January 31, 2009. Terms of the request and the approval were consolidated into an Operational Protocol document as of February 2005. The waiver structure has remained constant throughout the life of the Basic Program. The State must submit a quarterly Basic Medicaid report as one of the Operational Protocol conditions.

A HIFA proposal was submitted on June 27, 2006. 1115 Basic Medicaid Waiver amendments were submitted on March 23, 2007 and January 28, 2008 requesting seven new optional and expansion populations. Tribal Consultation was completed on December 14, 2007. As a result of discussions with CMS, Montana submitted a revised 1115 Basic Medicaid Waiver amendment on June 6, 2008 requesting four new populations. On July 30, 2009 and August 6, 2010 submittals requested only one population, MHSP Waiver individuals, in addition to Able Bodied Adults. CMS approved the waiver extension and the request to insure the additional WMHSP population, effective December 1, 2010.

## **Department of Public Health and Human Services**

Richard Oppen is the Department Director and Mary E. Dalton is the State Medicaid Director. The Montana Medicaid Program consists of the following Divisions: Health Resources Division, Disability Services Division, Addictive and Mental Disorders Division, Child and Family Services Division, Senior and Long Term Care Division, Quality Assurance Division, Human and Community Services Division, and the Public Health and Safety Division. Medicaid eligibility is determined in the Human and Community Services Division.

## **Montana Medicaid Program Goal**

To assure that medically necessary medical care is available to all eligible Montanans within available funding resources.

## **Section 1115 Basic Medicaid Waiver Goal**

Montana's goal is to continue to provide Basic Medicaid coverage, originally designed to replicate a basic health plan benefit as a welfare reform waiver, for Able Bodied Adults while using the generated federal waiver savings to provide Basic coverage for the previously uninsured Mental Health and Services Plan (MHSP) group.

## **Basic Medicaid Policies**

All requirements of the Medicaid Program expressed in law not expressly waived or identified as not applicable in the award letter of which the terms and conditions are part, shall apply to Montana's demonstration. Montana Medicaid Program administrative rules, policies, processes, eligibility, cost sharing, and reimbursement apply to individuals on Basic Medicaid unless specified in the waiver.

## **Basic Excluded Services**

The Basic package is the Full Medicaid benefit, with the following medical services generally excluded under Basic Medicaid: audiology, dental and denturist, durable medical equipment, eyeglasses, optometry and ophthalmology for routine eye exams, personal care services, home infusion and hearing aids. Under the FAIM waiver, these services were excluded to align with the basic medical coverage of a work-related insurance program. That is, an employed individual who is insured under a work-related insurance policy would not have coverage for the list of excluded services.

## **Emergencies and Essentials for Employment Program**

DPHHS recognizes there may be situations where the excluded services are necessary as in an emergency or when essential for employment. Coverage for the excluded services may be provided at the State's discretion in cases of emergency or when essential to obtain or maintain employment. Examples of emergency circumstances include, but are not limited to, coverage for emergency dental situations, medical conditions of the eye, which include but are not limited to annual dilated eye exams for individuals with diabetes or other medical conditions, and certain medical supplies such as diabetic supplies, prosthetic devices and oxygen. In these situations, the State will provide approval to the provider, and make associated records available upon CMS request. Medicaid manuals contain Basic information and are found on the Department site at <http://medicaidprovider.hhs.mt.gov/index.shtml>.

The *General Information for Providers, Medicaid and Other Medical Assistance Programs*, is found at <http://medicaidprovider.hhs.mt.gov/pdf/general.pdf>, which explains Basic Medicaid eligibility to providers in section 3.1 and publishes the list of covered Basic services in Appendix A-1. Basic Medicaid emergency and Essentials for Employment Program covered service information is also included in specific provider manuals like, *Dental and Denturist*, found in sections 1.1 and 1.3. Charts of dental covered procedure codes, beginning in section 1.4, also list the Basic coverage limits.

Medicaid provider training is offered several times a year and Basic Medicaid billing, policies, and procedures are included. Providers, when inquiring about client eligibility, receive eligibility information including whether a person is receiving Full or Basic Medicaid regardless of the various eligibility

methods of Faxback, Voice Response, or when contacting the Office of Public Assistance, the Department, or Montana Medicaid's Provider Relations.

Individuals on Medicaid are given a copy of the Medicaid Health Insurance Services, "*Member Guide*," found at: <http://medicaidprovider.hhs.mt.gov/pdf/medinfo.pdf>. A chart of Medicaid covered benefits is published on page 19. Clients receive education and information regarding Full and Basic Medicaid services through the Montana Medicaid Hotline. The provider community and individuals who are affected by the 1115 waiver are accustomed to the provisions of the waiver.

### Basic Medicaid Population

Individuals on Basic Medicaid include Able Bodied Adults who are not pregnant, not blind, under age 65, and not disabled or receiving SSI. These are individuals eligible for Basic Medicaid under the designation of Family Medicaid and Transitional Medicaid.

<b>Basic Medicaid Population DY7 Average - December 2012 Average</b>		
	<b>February 2010 – January 2011 DY7 Average</b>	<b>December 2012 Average</b>
<b>Family Medicaid</b>	78.75%	72.49%
<b>Transitional Medicaid</b>	21.12%	18.45%
<b>WMHSP Schizophrenia</b>	0.55%	3.89%
<b>WMHSP Bipolar Disorder</b>	0%	5.17%

### Basic and Full Medicaid Enrollment DY7 Average – December 2012

In DY7 a quarterly average of 9,063 individuals (8,768 in December 2012) were enrolled in Basic Medicaid. Of the 27,070 (28,855 in December 2012) all Medicaid individuals, age 21-64, 33.68% (30.38% in December 2012) were Basic Medicaid.

<b>Basic and Full Medicaid Enrollment DY7 Average – December 2012 Average</b>		
	<b>February 2010 – January 2011 DY7 Average</b>	<b>December 2012 Average</b>
<b>Basic Medicaid Enrollment</b>	9,063	8,768
<b>Full Medicaid Enrollment (Age 21-64)</b>	27,070	28,855

**Full (Age 21-64) and Basic Medicaid Gender, Ethnic and Race DY7 Average – December 2012**

Basic Medicaid was 69.07% (67.93% in December 2012) predominately female as compared to 64.14% (64.49% in December 2012) females for all Medicaid in the 21-64 age group. Males in Full Medicaid are 6.71% (3.65% in December 2012) less than the Basic population. The American Indian quarterly average for Basic is 33.26% (27.60% in December 2012), which is 11.91% (9.60% in December 2012) more than the Full Medicaid average of 21.35% (18% in December 2012).

<b>Basic Medicaid Gender, Ethnic and Race DY7 Average – December 2012 Average</b>		
	<b>February 2010 – January 2011 DY7 Average</b>	<b>December 2012 Average</b>
<b>Gender</b>		
<b>Female</b>	69.07%	67.93%
<b>Male</b>	30.93%	32.06%
<b>Ethnic and Race (Plus Any Other)</b>		
<b>Hispanic of Any Race</b>	3.24%	4.85%
<b>White</b>	66.10%	70.70%
<b>American Indian/AK</b>	33.26%	27.60%
<b>Other: African American, Asian, Pacific Islander</b>	1.20%	1.44%

<b>Full Medicaid Gender, Ethnic and Race (Age 21-64) DY7 Average – December 2012 Average</b>		
	<b>February 2010 – January 2011 DY7 Average</b>	<b>December 2012 Average</b>
<b>Gender</b>		
<b>Female</b>	64.14%	64.29%
<b>Male</b>	36.12%	35.71%
<b>Ethnic and Race (Plus Any Other)</b>		
<b>Hispanic of Any Race</b>	2.49%	2.50%
<b>White</b>	77.73%	78.11%
<b>American Indian/AK</b>	21.35%	18.00%
<b>Other</b>	1.18%	1.29%



	<b>BN Limit</b>	<b>CMS-64 Waiver Costs</b>	<b>Annual Variance</b>	<b>Cumulative BN Limit</b>	<b>Cumulative CMS-64 Waiver Costs</b>	<b>Cumulative Variance</b>
DY7 February 2010 - January 2011	\$39,180,273	\$25,888,909	\$13,291,364	\$200,211,559	\$145,722,183	\$54,489,376
DY8 February 2011 - January 2012	\$36,485,101	\$22,792,736	\$11,918,669	\$236,696,660	\$170,288,615	\$66,408,045
DY9 February 2012 - January 2012	\$35,725,873	\$16,445,819	\$14,201,474	\$272,422,532	\$191,813,014	\$80,609,518

### **Section 1115 Montana Basic Medicaid Waiver Survey Summary**

On July 31, 2012, the Department distributed 787 surveys with a pre-paid return envelope to WMHSP Waiver individuals, those individuals with schizophrenia or bipolar disorder, to establish a base line. A ticket for a chance to win a \$50 gift certificate to grocery store of their choice was included in the survey. The survey was due August 17, 2012. Reminder flyers were mailed to the mental health centers. The Department received 209 surveys.

A summary of the data is as follows:

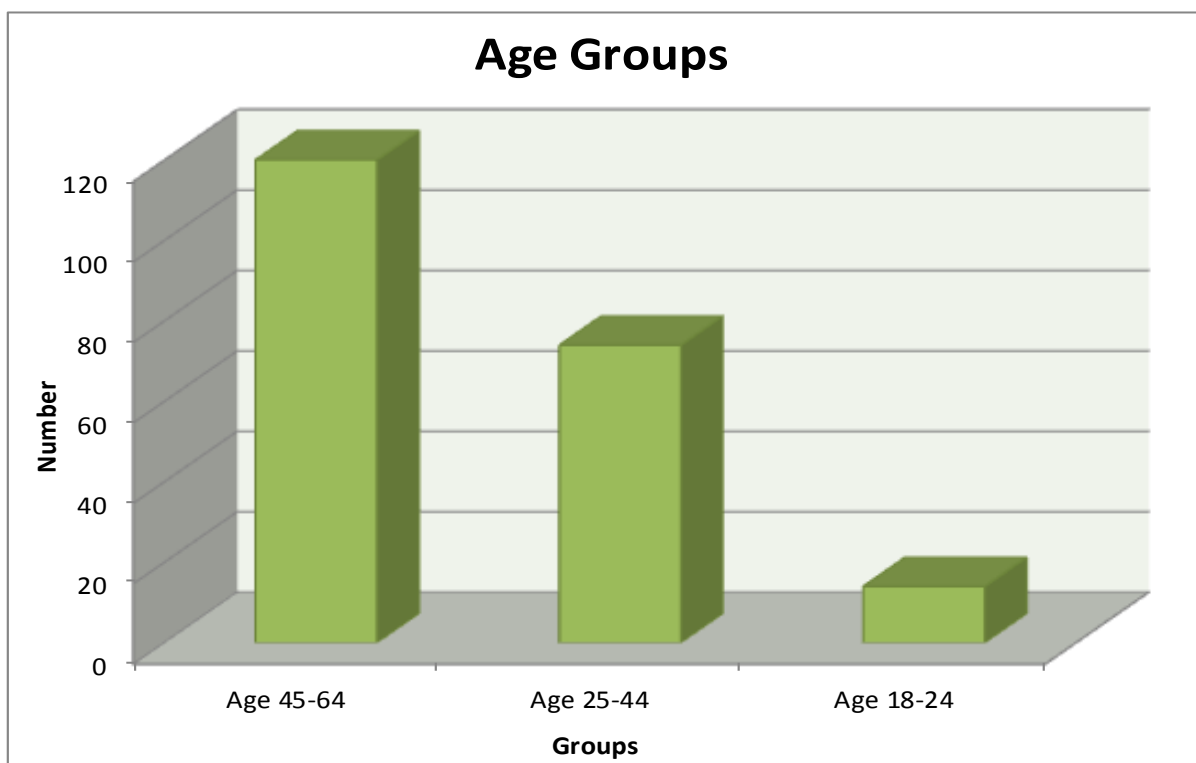
- 50% stated they did understand their Basic Medicaid benefits.
- 86% have a main doctor for physical health.
- 44% have seen a doctor in past month, while 44% in the past year.
- 52% were female.
- 89% were Caucasian, 7% Native American and 4% Hispanic.
- 73% were not employed.
- 39% consider their health fair, 30% good, and 12% poor.
- 41% believe their general health has improved since receiving the Basic Medicaid benefits.
- 94% have had mental or physical health care in the last three months.
- In the last three months, 31% could get an appointment within one week, 22% within a day, and 17% within two weeks.
- In the last three months, 47% always felt their doctor spent time listening to their concerns; 31% felt their doctor usually listened to them.
- In the last three months, 29% could receive an appointment with their doctor for mental health, 20% within a day, 19% within two weeks, and 13% over two weeks.
- In the past three months when they needed to see a doctor for physical or mental health but could not because of cost, 66% said no.
- 78% believe that in the past three months they could access physical or mental health care services when needed. \*See the attached Detailed Analysis Reports for additional information.

#### **Contact Information**

Jo Thompson, Bureau Chief, Health Resources Division  
Mary E. Dalton, State Medicaid Director

(406) 444-4146  
(406) 444-4084

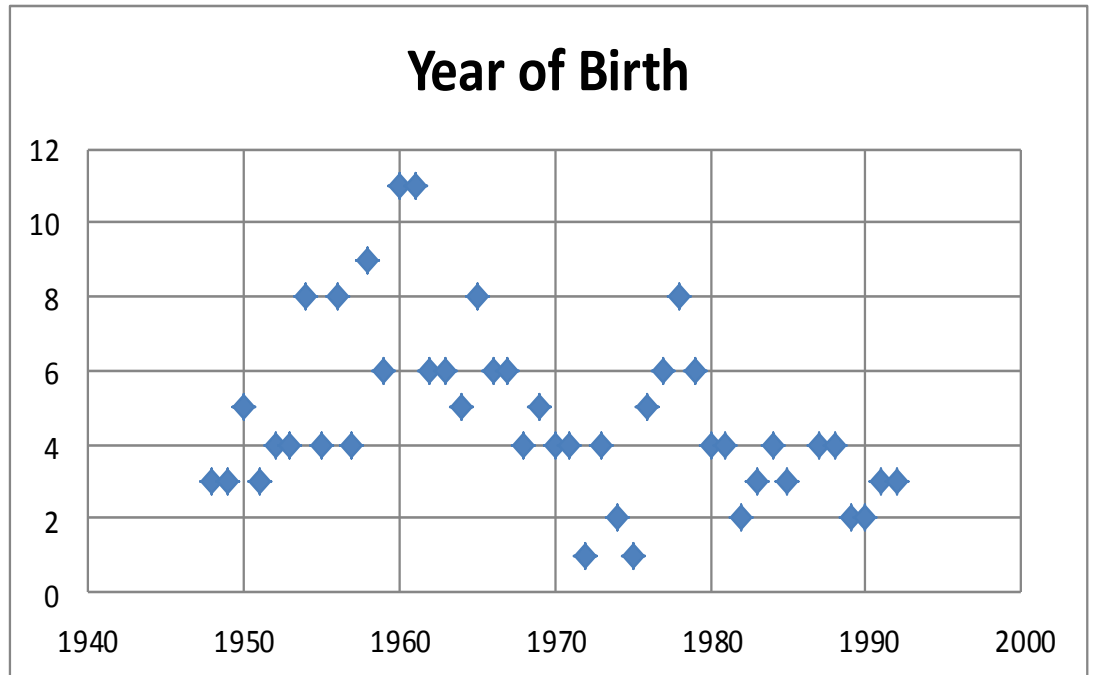
## Basic Medicaid Survey Results—August 2012



Age 45-64	120
Age 25-44	74
Age 18-24	14

## Basic Medicaid Survey Results—August 2012

1948	3
1949	3
1950	5
1951	3
1952	4
1953	4
1954	8
1955	4
1956	8
1957	4
1958	9
1959	6
1960	11
1961	11
1962	6
1963	6
1964	5
1965	8
1966	6
1967	6
1968	4
1969	5
1970	4
1971	4
1972	1
1973	4
1974	2
1975	1
1976	5
1977	6
1978	8
1979	6
1980	4
1981	4
1982	2
1983	3
1984	4
1985	3
1987	4
1988	4
1989	2
1990	2
1991	3
1992	3



## Basic Medicaid Waiver for MHSP Population

Basic Medicaid will be provided for up to 800 State Only MHSP individuals who qualify for the Basic Medicaid Waiver. MHSP individuals who meet waiver qualifications receive Basic benefits for 12 months of continuous eligibility without reporting monthly changes of income and resources. The Basic package is the Full Medicaid benefit, with the following medical services generally excluded under Basic Medicaid: audiology, dental and denturist, durable medical equipment, eyeglasses, optometry and ophthalmology for routine eye exams, personal care services, home infusion and hearing aids.

Qualifications include: Meet the State Only MHSP eligibility, have a primary clinical diagnosis of schizophrenia or bipolar disorder; are ages 18-64; are Montana residents (individuals must provide citizenship and identification documentation); have incomes at or below 150% FPL; and are not otherwise qualified for Medicaid.

Quotes from individuals receiving the Basic Medicaid Waiver:

“If it wasn’t for Medicaid, I couldn’t make doctor visits and medications cost a lot for the meds I take.”

“I cannot express how much this help has meant to me, I am able to get ALL my prescriptions – not having to choose which is most important. Thank you.”

“Montana has taken excellent care of me, much thanks for saving my LIFE.”

“Medicaid saved me and made me able to get my mental health taken care of after losing my job because of getting sick and hospitalized – THANK YOU!”

“Being able to receive basic Medicaid I have put my health as my first priority now.”

“I am very satisfied with how fortunate I am to live here in such a wonderful place.”

## Condensed Item Analysis Report

How well do you understand your Basic Medicaid benefit? (Like the kinds of benefits you can receive and what type of doctors/health professionals you can see.)

Response	Frequency	Percent	Mean: 1.63
Very well	27	12.92	
Well	77	36.84	
Not well at all	105	50.24	
Missing	0	0.00	

Do you have a main doctor (who provides physical health care)

Response	Frequency	Percent	Mean: 1.13
Yes	180	86.12	
No	28	13.40	
Missing	1	0.48	

When did you last see a doctor for physical health care -

Response	Frequency	Percent	Mean: 1.72
within the last month	93	44.50	
within the last year	92	44.02	
within the last 2-4 years	17	8.13	
within the last 5-10 years	4	1.91	
over 10 years ago	3	1.44	
Missing	0	0.00	

In addition to Basic Medicaid, do you have other kinds of health care coverage?

Response	Frequency	Percent	Mean: -
Medicare	79	37.80	
Veteran's	4	1.91	
Private Health Insurance	4	1.91	
Other please specify	14	6.70	
No	109	52.15	
Missing	3	1.44	

Did you have a main doctor (who provides physical health care) before you received Basic Medicaid?

Response	Frequency	Percent	Mean: 1.35
Yes	136	65.07	
No	72	34.45	
Missing	1	0.48	

What is your gender?

Response	Frequency	Percent	Mean: 1.52
male	101	48.33	
female	108	51.67	
Missing	0	0.00	

**Race and ethnicity**

Response	Frequency	Percent	Mean: -
Hispanic/Latino	7	3.35	
Non-Hispanic/Latino	2	0.96	
White	185	88.52	
American Indian or Alaska Native	16	7.66	
Black or African American	1	0.48	
Asian	1	0.48	
Pacific Islander	0	0.00	
Unknown	2	0.96	
Missing	1	0.48	

**Are you employed?**

Response	Frequency	Percent	Mean: 1.73
Yes	55	26.32	
No	152	72.73	
Missing	2	0.96	

**Would you say that in general your health now is?**

Response	Frequency	Percent	Mean: 3.42
Excellent	7	3.35	
Very good	32	15.31	
Good	62	29.67	
Fair	81	38.76	
Poor	26	12.44	
Missing	1	0.48	

**What is the highest year of school you completed?**

Response	Frequency	Percent	Mean: 3.62
Grades 1 - 8	3	1.44	
Grades 9 - 11	11	5.26	
Grade 12 or GED	81	38.76	
1-3 years college/technical school	78	37.32	
4 years or more college/technical school	34	16.27	
Missing	2	0.96	

**Where do you live?**

Response	Frequency	Percent	Mean: 1.59
Own or rent your home	135	64.59	
Live with people friends or relatives	43	20.57	
Consider yourself homeless	7	3.35	
Other living arrangements	22	10.53	
Missing	2	0.96	

**Do you think your general health has improved since you have been on the Basic Medicaid waiver?**

Response	Frequency	Percent	Mean: 1.92
Yes improved	86	41.15	
Stayed the same as if was before being on Basic Medicaid	59	28.23	
Not sure	52	24.88	
no gotten worse	9	4.31	
Missing	3	1.44	

Now thinking about your physical health, which includes physical illness and injury, for how many days during the past 30 days was your physical health not good?

Response	Frequency	Percent	Mean: 1.80
1-7 days	105	50.24	
8-13 days	29	13.88	
14 days or more	65	31.10	
Missing	10	4.78	

During the past 30 days, for about how many days did poor physical or mental health keep you from doing your usual activities, such as self-care, work, or recreation?

Response	Frequency	Percent	Mean: 1.52
None	51	24.40	
Not Sure	56	26.79	
Missing	102	48.80	

During the last 3 months, did you receive physical or mental health care from your doctor?

Response	Frequency	Percent	Mean: 1.06
Yes	191	91.39	
No	12	5.74	
Missing	6	2.87	

During the last 3 months, did you receive physical or mental health care at the emergency room?

Response	Frequency	Percent	Mean: 1.79
Yes	42	20.10	
No	160	76.56	
Missing	7	3.35	

Now thinking about your mental health, which includes stress, depression, and problems with emotions, for how many days during the past 30 days was your mental health not good?

Response	Frequency	Percent	Mean: 2.03
1-7 days	77	36.84	
8-13 days	42	20.10	
14 days or more	84	40.19	
Missing	6	2.87	

Have you had mental or physical health care in the last 3 months?

Response	Frequency	Percent	Mean: 1.05
Yes. Please complete the rest of the questions.	197	94.26	
No. You do not have to fill out the rest of the questions this survey is complete.	10	4.78	
Missing	2	0.96	

During the last 3 months, were you hospitalized overnight for physical or mental health?

Response	Frequency	Percent	Mean: 1.89
Yes	23	11.00	
No	178	85.17	
Missing	8	3.83	

In the last 3 months, how quickly did or could you usually get an appt with your doctor for Physical health?

Response	Frequency	Percent	Mean: 2.40
Within one day	46	22.01	
Within one week	65	31.10	
Within two weeks	35	16.75	
Over two weeks	24	11.48	
Did not need an appointment	12	5.74	
Missing	27	12.92	

**Was the time timeframe for getting an appt for physical health satisfactory?**

Response	Frequency	Percent	Mean: 1.17
The above timeframe was satisfactory	73	34.93	
The above timeframe was not satisfactory	15	7.18	
<b>Missing</b>	121	57.89	

**Was the above timeframe for getting an appt for mental health care satisfactory?**

Response	Frequency	Percent	Mean: 1.24
The above timeframe was satisfactory	71	33.97	
The above timeframe was not satisfactory	22	10.53	
<b>Missing</b>	116	55.50	

**In the last 3 months, has your doctor spent enough time listening to your concerns and answering your mental or physical health questions?**

Response	Frequency	Percent	Mean: 1.76
Always	99	47.37	
Usually	65	31.10	
Sometimes	29	13.88	
Never	5	2.39	
Haven't had health care in the last 3 months	4	1.91	
<b>Missing</b>	7	3.35	

**In the last 3 months, how quickly did or could you usually get an appointment with your doctor for Mental health?**

Response	Frequency	Percent	Mean: 2.39
Within one day	43	20.57	
Within one week	60	28.71	
Within two weeks	40	19.14	
Over two weeks	28	13.40	
Did not need an appointment	5	2.39	
<b>Missing</b>	33	15.79	

**Was there a time in the past 3 months when you needed to see a doctor for physical or mental health but could not because of cost?**

Response	Frequency	Percent	Mean: 1.96
Yes	39	18.66	
No	138	66.03	
Sometimes	15	7.18	
Haven't needed health care in the last 3 months	8	3.83	
<b>Missing</b>	9	4.31	

**In the last 3 months, has your doctor spent enough time explaining your medical condition, treatment options and medications with you for physical or mental health?**

Response	Frequency	Percent	Mean: 1.86
Always	100	47.85	
Usually	56	26.79	
Sometimes	27	12.92	
Never	12	5.74	
Haven't had health care in the last 3 months	7	3.35	
<b>Missing</b>	7	3.35	



In the last 3 months, have you been able to get all of the physical or mental health care services that you thought you needed?

Response	Frequency	Percent	Mean: 1.21
Yes	163	77.99	
No	36	17.22	
Haven't needed health care in the last 3 months	3	1.44	
Missing	7	3.35	

If yes, how often do you take your medication as prescribed?

Response	Frequency	Percent	Mean: 1.13
Every day	172	82.30	
More than half the time	5	2.39	
Less than half the time	3	1.44	
Never	4	1.91	
Missing	25	11.96	

In the last 3 months, if you had to travel outside of your community the reason you had to travel included (check all that apply)?

Response	Frequency	Percent	Mean: -
My doctor does not live in my community	33	15.79	
I need a specialist that does not live in my community	30	14.35	
I live outside a community	20	9.57	
Haven't had health care in the last 3 months	26	12.44	
Missing	115	55.02	

In the last 3 months, have you been prescribed physical or mental health medication by your doctor?

Response	Frequency	Percent	Mean: 1.89
No	22	10.53	
Yes	180	86.12	
Missing	7	3.35	

In the last 3 months, generally how far have you usually traveled each direction for your health care?

Response	Frequency	Percent	Mean: 1.62
10 miles or less	130	62.20	
11-30 miles	39	18.66	
31-100 miles	16	7.66	
101 miles or more	4	1.91	
Haven't had health care in the last 3 months	10	4.78	
Missing	10	4.78	

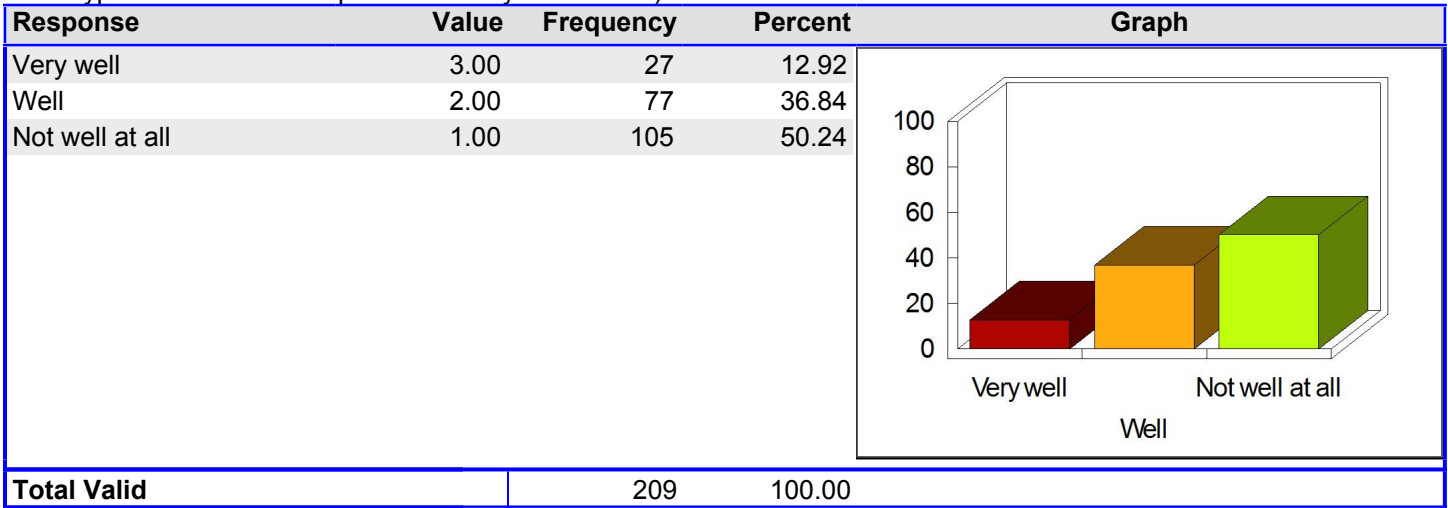
Have you received Medicaid travel reimbursement for these trips in the last 3 months?

Response	Frequency	Percent	Mean: 2.17
Yes	3	1.44	
No	145	69.38	
Some trips	3	1.44	
Haven't had health care in the last 3 months	14	6.70	
Missing	44	21.05	

## Detailed Item Analysis Report

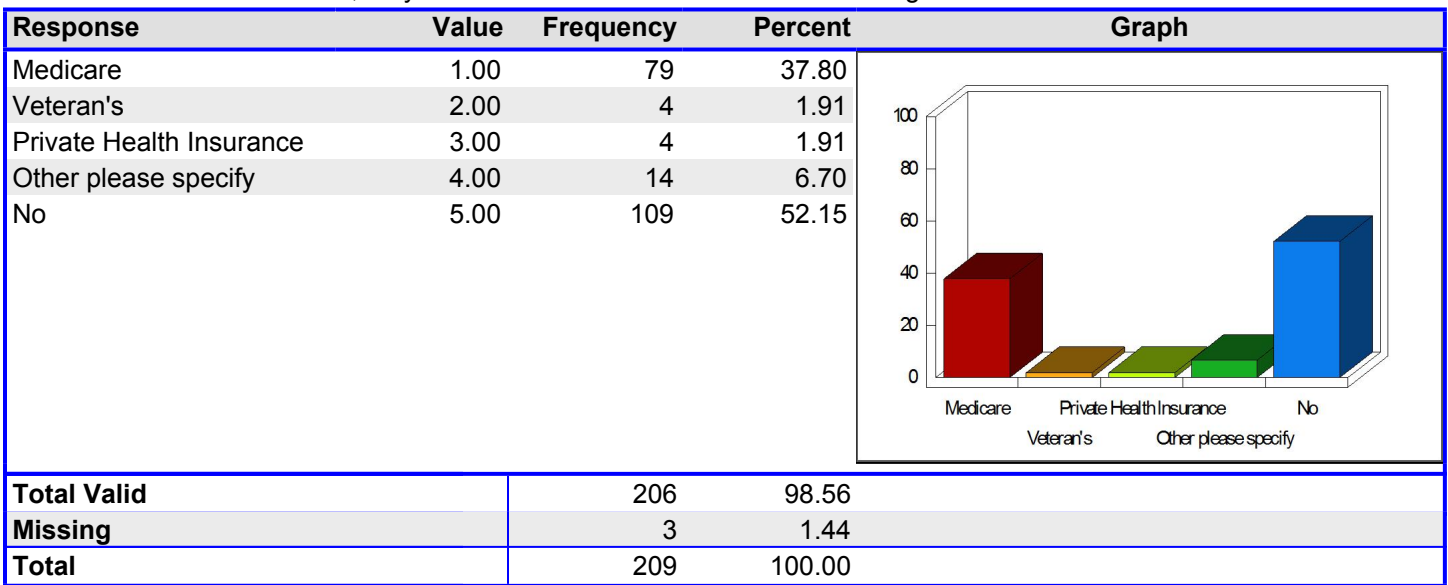
How well do you understand your Basic Medicaid benefit? (Like the kinds of benefits you can receive and what type of doctors/health professionals you can see.)

Mean: 1.63



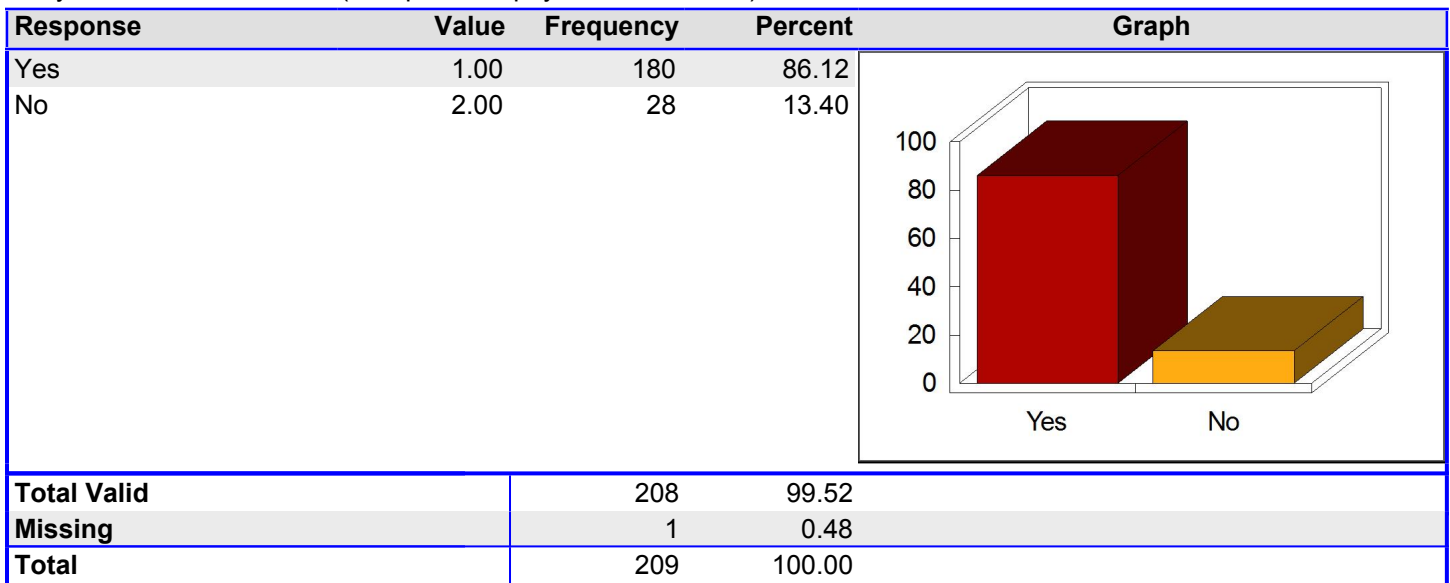
In addition to Basic Medicaid, do you have other kinds of health care coverage?

Mean: -



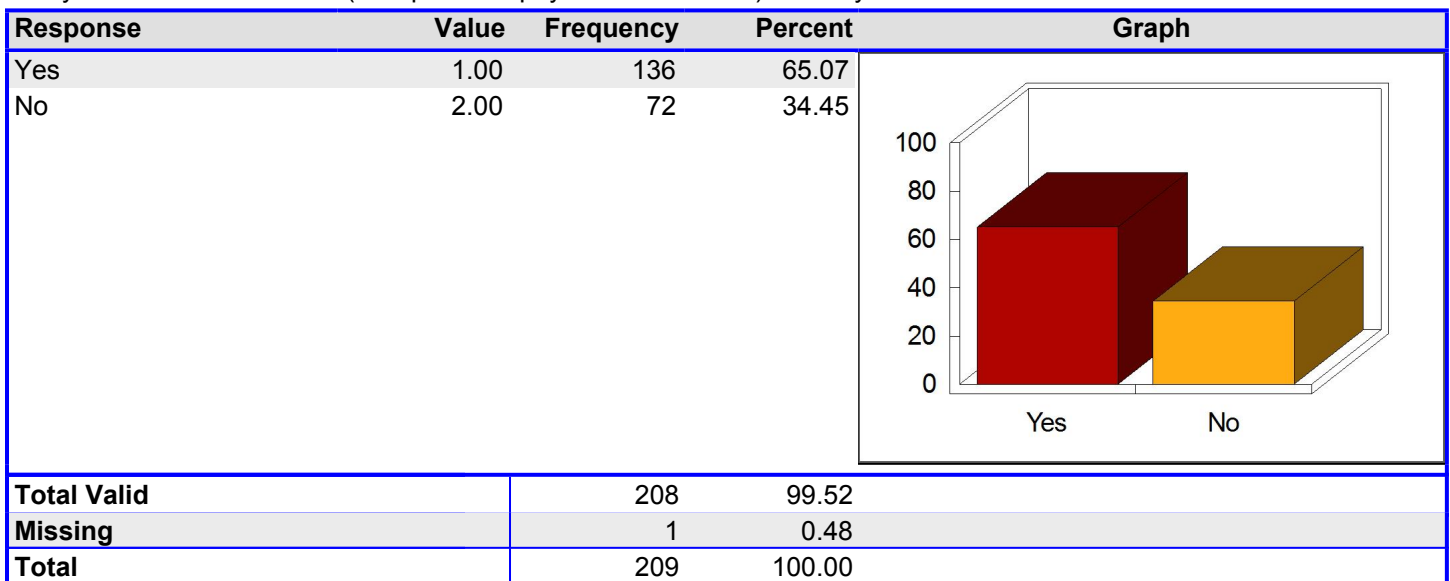
Do you have a main doctor (who provides physical health care)

Mean: 1.13



Did you have a main doctor (who provides physical health care) before you received Basic Medicaid?

Mean: 1.35



When did you last see a doctor for physical health care -

Mean: 1.72

Response	Value	Frequency	Percent	Graph
within the last month	1.00	93	44.50	
within the last year	2.00	92	44.02	
within the last 2-4 years	3.00	17	8.13	
within the last 5-10 years	4.00	4	1.91	
over 10 years ago	5.00	3	1.44	
<b>Total Valid</b>		209	100.00	

What is your gender?

Mean: 1.52

Response	Value	Frequency	Percent	Graph
male	1.00	101	48.33	
female	2.00	108	51.67	
<b>Total Valid</b>		209	100.00	

Race and ethnicity

Mean: -

Response	Value	Frequency	Percent	Graph
Hispanic/Latino	1.00	7	3.35	
Non-Hispanic/Latino	2.00	2	0.96	
White	3.00	185	88.52	
American Indian or Alaska Native	4.00	16	7.66	
Black or African American	5.00	1	0.48	
Asian	6.00	1	0.48	
Pacific Islander	7.00	0	0.00	
Unknown	8.00	2	0.96	
<b>Total Valid</b>		208	99.52	
<b>Missing</b>		1	0.48	
<b>Total</b>		209	100.00	

What is the highest year of school you completed?

Mean: 3.62

Response	Value	Frequency	Percent	Graph
Grades 1 - 8	1.00	3	1.44	
Grades 9 - 11	2.00	11	5.26	
Grade 12 or GED	3.00	81	38.76	
1-3 years college/technical school	4.00	78	37.32	
4 years or more college/technical school	5.00	34	16.27	
<b>Total Valid</b>		207	99.04	
<b>Missing</b>		2	0.96	
<b>Total</b>		209	100.00	

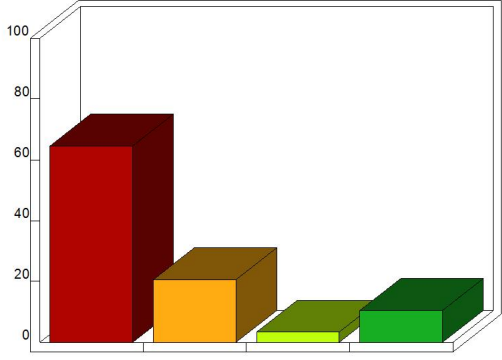
Are you employed?

Mean: 1.73

Response	Value	Frequency	Percent	Graph
Yes	1.00	55	26.32	
No	2.00	152	72.73	
<b>Total Valid</b>		207	99.04	
<b>Missing</b>		2	0.96	
<b>Total</b>		209	100.00	

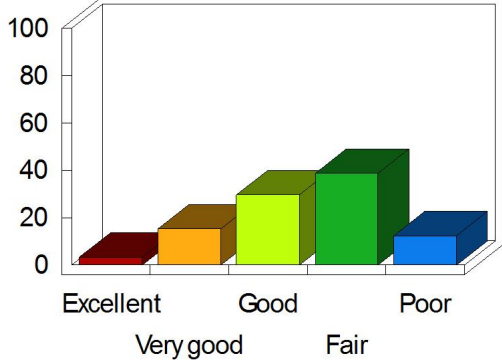
Where do you live?

Mean: 1.59

Response	Value	Frequency	Percent	Graph
Own or rent your home	1.00	135	64.59	
Live with people friends or relatives	2.00	43	20.57	
Consider yourself homeless	3.00	7	3.35	
Other living arrangements	4.00	22	10.53	
<b>Total Valid</b>		207	99.04	
<b>Missing</b>		2	0.96	
<b>Total</b>		209	100.00	

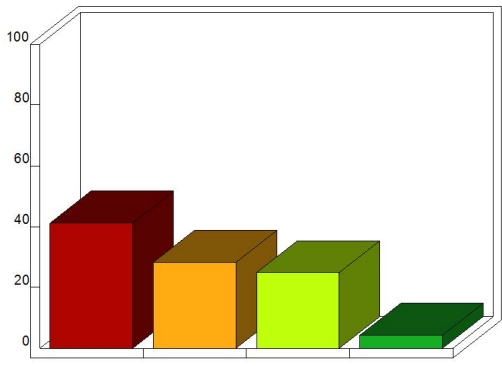
Would you say that in general your health now is?

Mean: 3.42

Response	Value	Frequency	Percent	Graph
Excellent	1.00	7	3.35	
Very good	2.00	32	15.31	
Good	3.00	62	29.67	
Fair	4.00	81	38.76	
Poor	5.00	26	12.44	
<b>Total Valid</b>		208	99.52	
<b>Missing</b>		1	0.48	
<b>Total</b>		209	100.00	

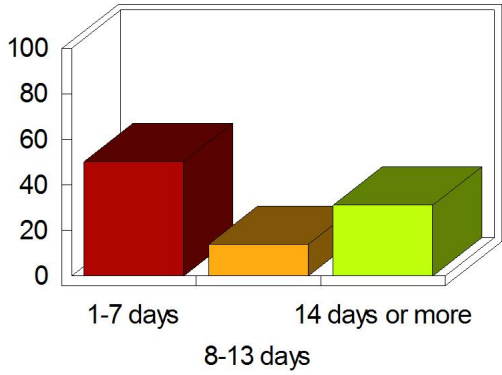
Do you think your general health has improved since you have been on the Basic Medicaid waiver?

Mean: 1.92

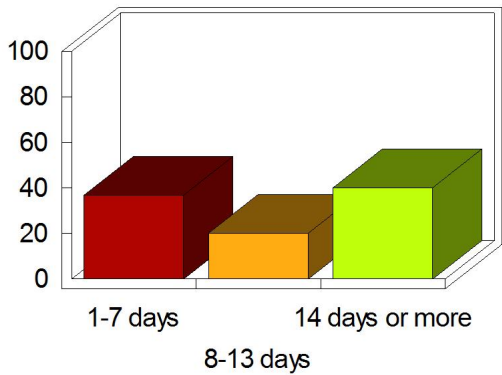
Response	Value	Frequency	Percent	Graph
Yes improved	1.00	86	41.15	
Stayed the same as if was before being on Basic Medicaid	2.00	59	28.23	
Not sure	3.00	52	24.88	
no gotten worse	4.00	9	4.31	
<b>Total Valid</b>		206	98.56	
<b>Missing</b>		3	1.44	
<b>Total</b>		209	100.00	

Now thinking about your physical health, which includes physical illness and injury, for how many days during the past 30 days was your physical health not good?

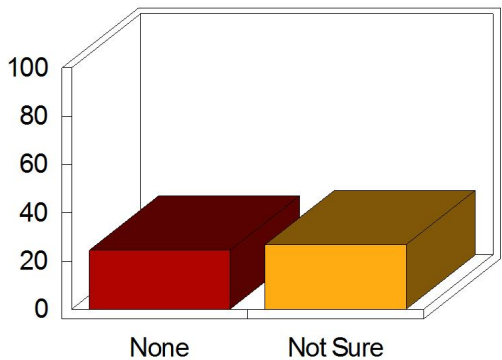
Mean: 1.80

Response	Value	Frequency	Percent	Graph
1-7 days	1.00	105	50.24	
8-13 days	2.00	29	13.88	
14 days or more	3.00	65	31.10	
<b>Total Valid</b>		199	95.22	
<b>Missing</b>		10	4.78	
<b>Total</b>		209	100.00	

Now thinking about your mental health, which includes stress, depression, and problems with emotions, for how many days during the past 30 days was your mental health not good? Mean: 2.03

Response	Value	Frequency	Percent	Graph
1-7 days	1.00	77	36.84	
8-13 days	2.00	42	20.10	
14 days or more	3.00	84	40.19	
<b>Total Valid</b>		203	97.13	
<b>Missing</b>		6	2.87	
<b>Total</b>		209	100.00	

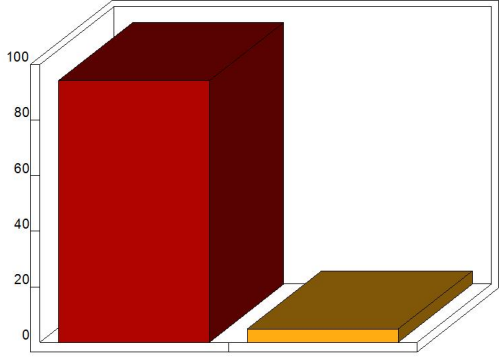
During the past 30 days, for about how many days did poor physical or mental health keep you from doing your usual activities, such as self-care, work, or recreation? Mean: 1.52

Response	Value	Frequency	Percent	Graph
None	1.00	51	24.40	
Not Sure	2.00	56	26.79	
<b>Total Valid</b>		107	51.20	
<b>Missing</b>		102	48.80	
<b>Total</b>		209	100.00	



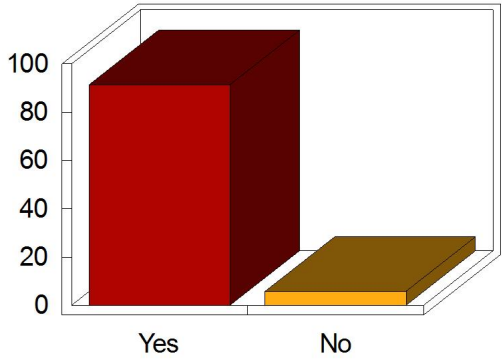
Have you had mental or physical health care in the last 3 months?

Mean: 1.05

Response	Value	Frequency	Percent	Graph
Yes. Please complete the rest of the questions.	1.00	197	94.26	
No. You do not have to fill out the rest of the questions this survey is complete.	2.00	10	4.78	
<b>Total Valid</b>		207	99.04	
<b>Missing</b>		2	0.96	
<b>Total</b>		209	100.00	

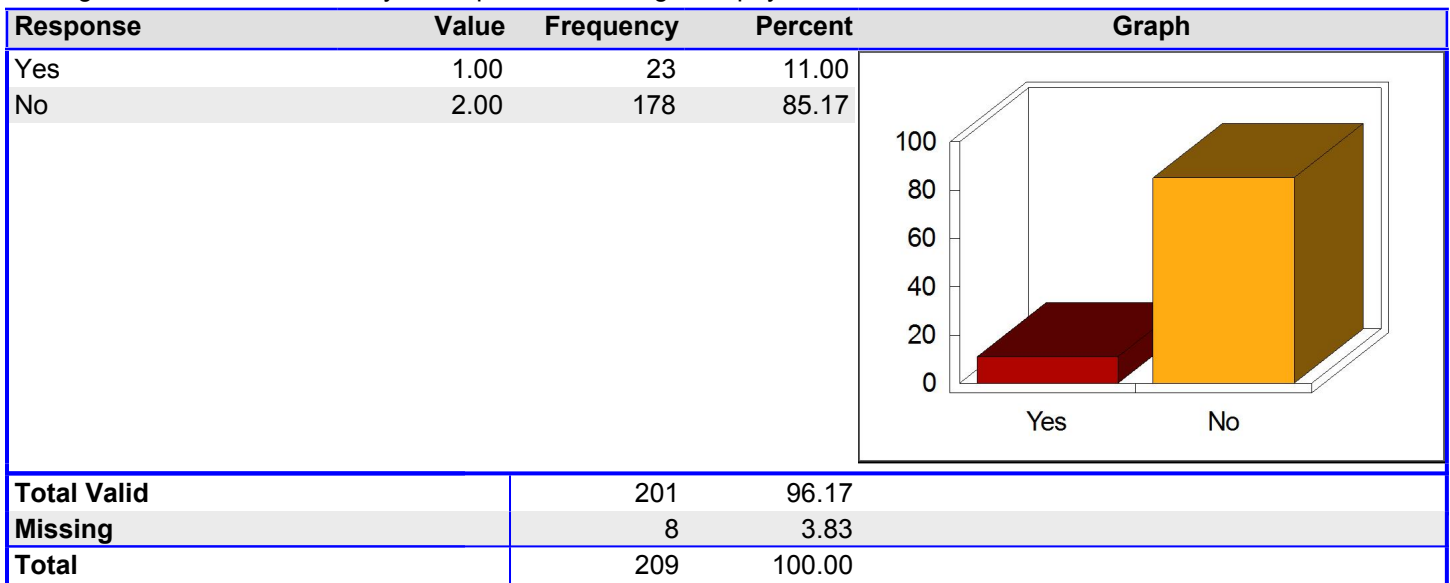
During the last 3 months, did you receive physical or mental health care from your doctor?

Mean: 1.06

Response	Value	Frequency	Percent	Graph
Yes	1.00	191	91.39	
No	2.00	12	5.74	
<b>Total Valid</b>		203	97.13	
<b>Missing</b>		6	2.87	
<b>Total</b>		209	100.00	

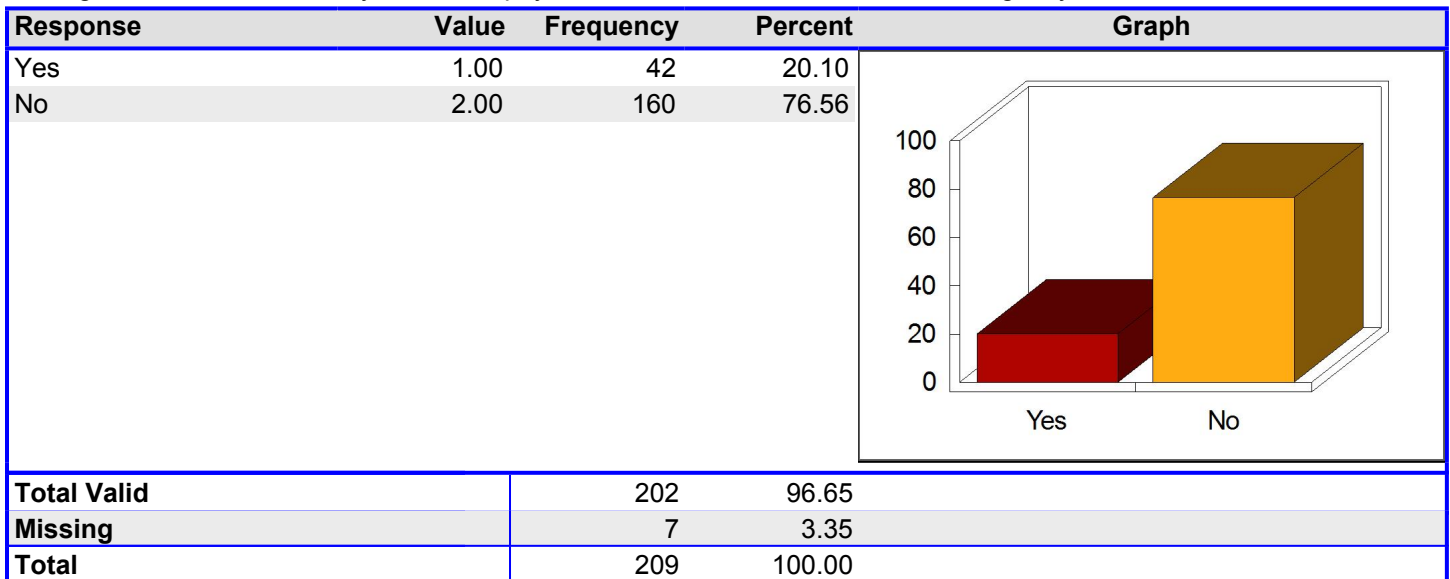
During the last 3 months, were you hospitalized overnight for physical or mental health?

Mean: 1.89



During the last 3 months, did you receive physical or mental health care at the emergency room?

Mean: 1.79



In the last 3 months, how quickly did or could you usually get an appt with your doctor for Physical health? Mean: 2.40

Response	Value	Frequency	Percent	Graph
Within one day	1.00	46	22.01	
Within one week	2.00	65	31.10	
Within two weeks	3.00	35	16.75	
Over two weeks	4.00	24	11.48	
Did not need an appointment	5.00	12	5.74	
<b>Total Valid</b>		182	87.08	
<b>Missing</b>		27	12.92	
<b>Total</b>		209	100.00	

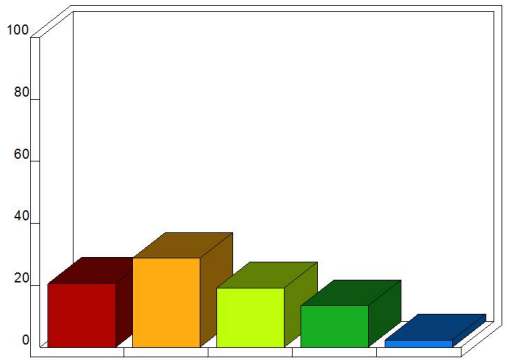
Was the time timeframe for getting an appt for physical health satisfactory?

Mean: 1.17

Response	Value	Frequency	Percent	Graph
The above timeframe was satisfactory	1.00	73	34.93	
The above timeframe was not satisfactory	2.00	15	7.18	
<b>Total Valid</b>		88	42.11	
<b>Missing</b>		121	57.89	
<b>Total</b>		209	100.00	

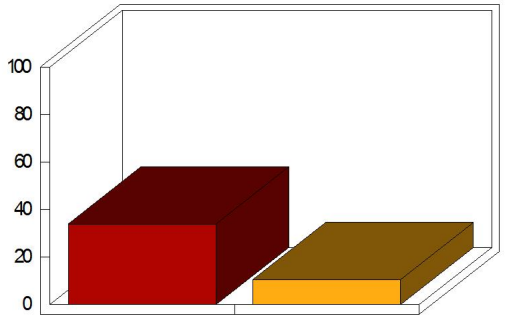
In the last 3 months, how quickly did or could you usually get an appointment with your doctor for Mental health?

Mean: 2.39

Response	Value	Frequency	Percent	Graph
Within one day	1.00	43	20.57	
Within one week	2.00	60	28.71	
Within two weeks	3.00	40	19.14	
Over two weeks	4.00	28	13.40	
Did not need an appointment	5.00	5	2.39	
<b>Total Valid</b>		176	84.21	
<b>Missing</b>		33	15.79	
<b>Total</b>		209	100.00	

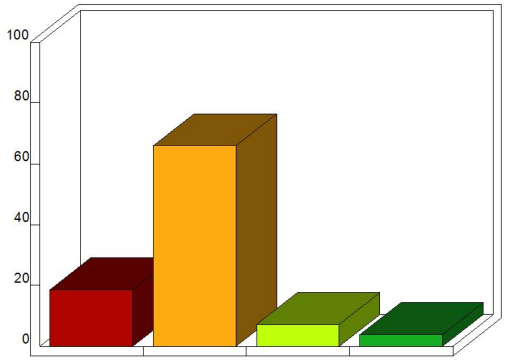
Was the above timeframe for getting an appt for mental health care satisfactory?

Mean: 1.24

Response	Value	Frequency	Percent	Graph
The above timeframe was satisfactory	1.00	71	33.97	 <p>The above timeframe was satisfactory</p> <p>The above timeframe was not satisfactory</p>
The above timeframe was not satisfactory	2.00	22	10.53	
<b>Total Valid</b>		93	44.50	
<b>Missing</b>		116	55.50	
<b>Total</b>		209	100.00	

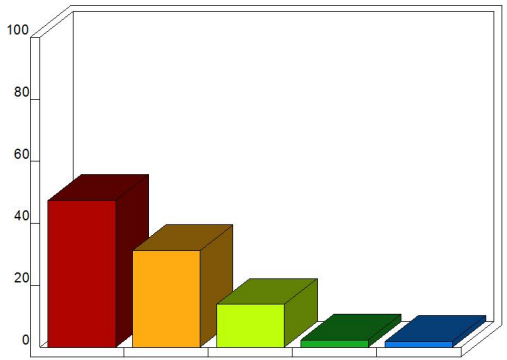
Was there a time in the past 3 months when you needed to see a doctor for physical or mental health but could not because of cost?

Mean: 1.96

Response	Value	Frequency	Percent	Graph
Yes	1.00	39	18.66	
No	2.00	138	66.03	
Sometimes	3.00	15	7.18	
Haven't needed health care in the last 3 months	4.00	8	3.83	
<b>Total Valid</b>		200	95.69	
<b>Missing</b>		9	4.31	
<b>Total</b>		209	100.00	

In the last 3 months, has your doctor spent enough time listening to your concerns and answering your mental or physical health questions?

Mean: 1.76

Response	Value	Frequency	Percent	Graph
Always	1.00	99	47.37	
Usually	2.00	65	31.10	
Sometimes	3.00	29	13.88	
Never	4.00	5	2.39	
Haven't had health care in the last 3 months	5.00	4	1.91	
<b>Total Valid</b>		202	96.65	
<b>Missing</b>		7	3.35	
<b>Total</b>		209	100.00	

In the last 3 months, has your doctor spent enough time explaining your medical condition, treatment options and medications with you for physical or mental health?

Mean: 1.86

Response	Value	Frequency	Percent	Graph
Always	1.00	100	47.85	
Usually	2.00	56	26.79	
Sometimes	3.00	27	12.92	
Never	4.00	12	5.74	
Haven't had health care in the last 3 months	5.00	7	3.35	
<b>Total Valid</b>		202	96.65	
<b>Missing</b>		7	3.35	
<b>Total</b>		209	100.00	

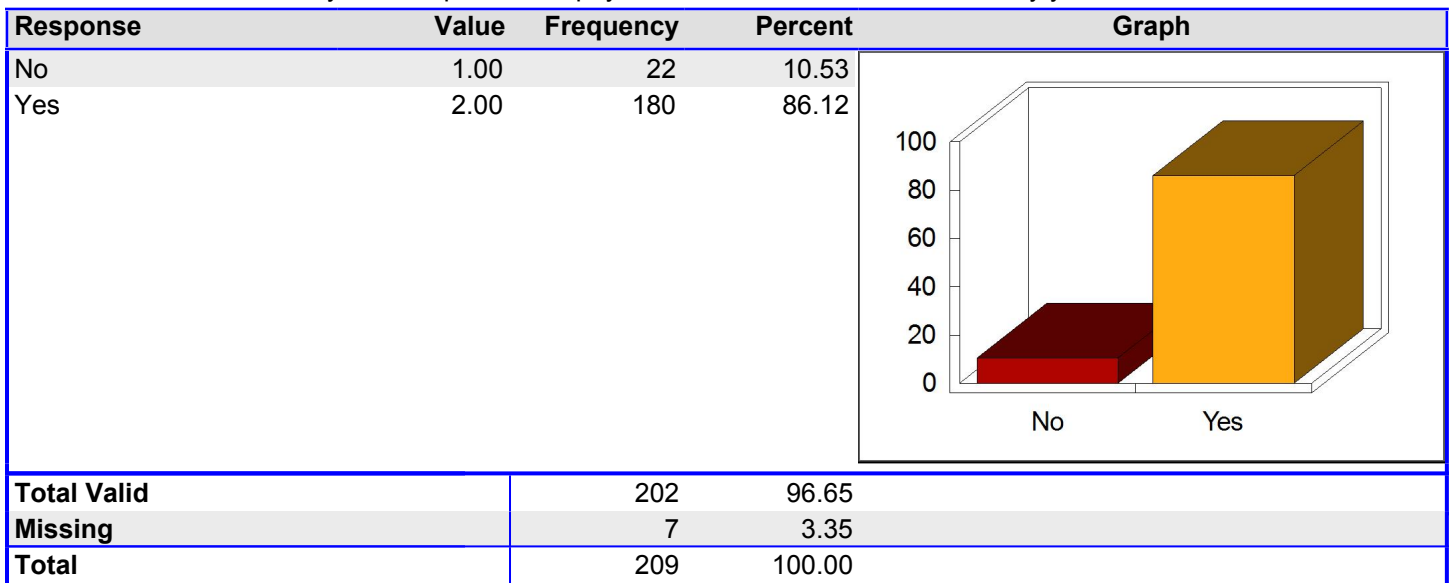
In the last 3 months, have you been able to get all of the physical or mental health care services that you thought you needed?

Mean: 1.21

Response	Value	Frequency	Percent	Graph
Yes	1.00	163	77.99	
No	2.00	36	17.22	
Haven't needed health care in the last 3 months	3.00	3	1.44	
<b>Total Valid</b>		202	96.65	
<b>Missing</b>		7	3.35	
<b>Total</b>		209	100.00	

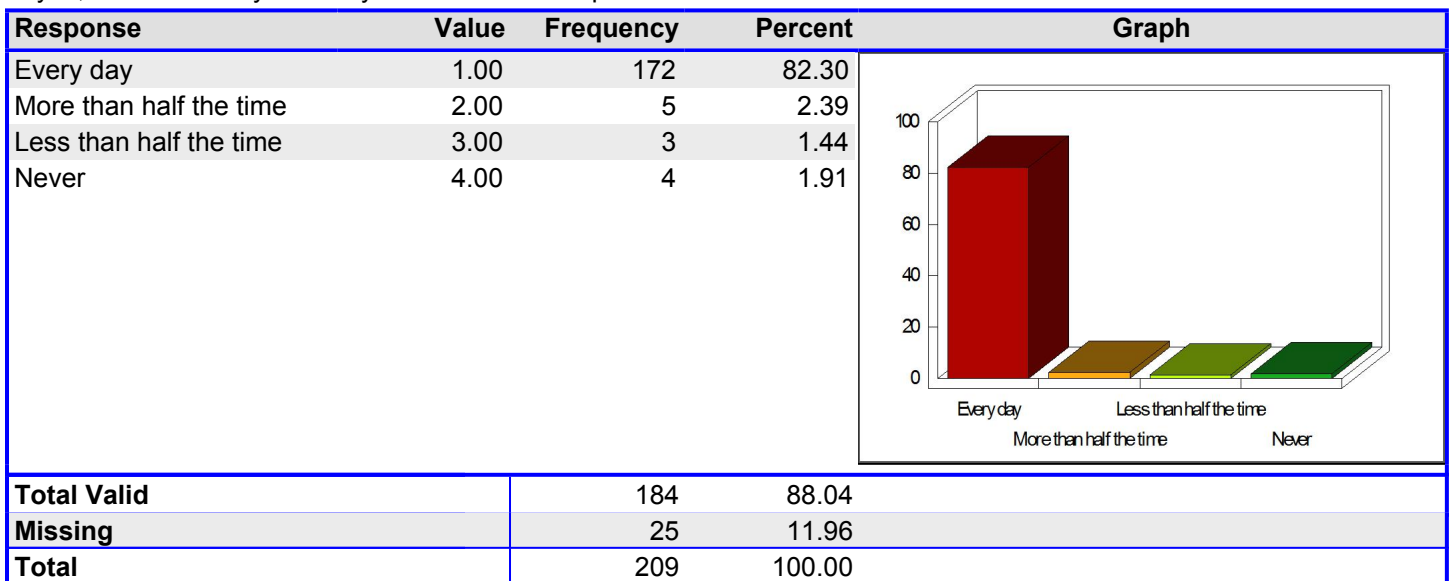
In the last 3 months, have you been prescribed physical or mental health medication by your doctor?

Mean: 1.89



If yes, how often do you take your medication as prescribed?

Mean: 1.13



In the last 3 months, generally how far have you usually traveled each direction for your health care?

Mean: 1.62

Response	Value	Frequency	Percent	Graph
10 miles or less	1.00	130	62.20	
11-30 miles	2.00	39	18.66	
31-100 miles	3.00	16	7.66	
101 miles or more	4.00	4	1.91	
Haven't had health care in the last 3 months	5.00	10	4.78	
<b>Total Valid</b>		199	95.22	
<b>Missing</b>		10	4.78	
<b>Total</b>		209	100.00	

In the last 3 months, if you had to travel outside of your community the reason you had to travel included (check all that apply)?

Mean: -

Response	Value	Frequency	Percent	Graph
My doctor does not live in my community	1.00	33	15.79	
I need a specialist that does not live in my community	2.00	30	14.35	
I live outside a community	3.00	20	9.57	
Haven't had health care in the last 3 months	4.00	26	12.44	
<b>Total Valid</b>		94	44.98	
<b>Missing</b>		115	55.02	
<b>Total</b>		209	100.00	



Have you received Medicaid travel reimbursement for these trips in the last 3 months?

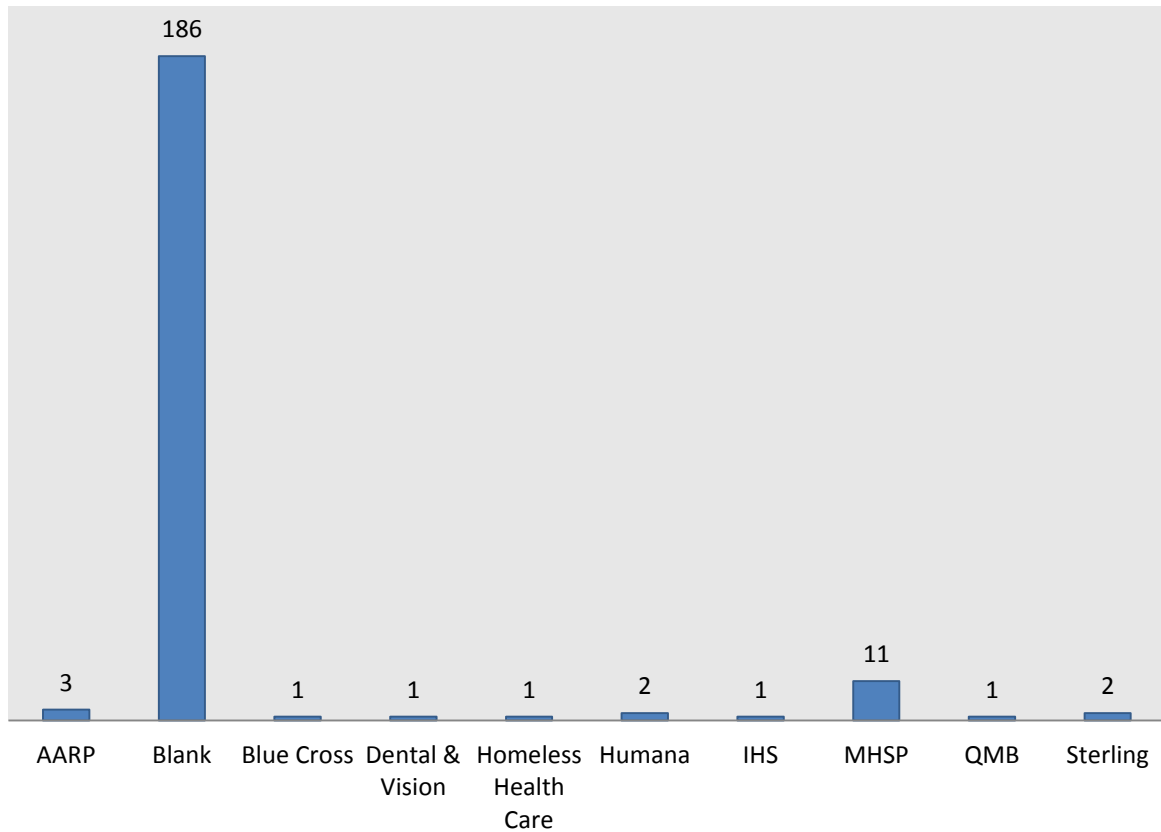
Mean: 2.17

Response	Value	Frequency	Percent	Graph
Yes	1.00	3	1.44	
No	2.00	145	69.38	
Some trips	3.00	3	1.44	
Haven't had health care in the last 3 months	4.00	14	6.70	
<b>Total Valid</b>		165	78.95	
<b>Missing</b>		44	21.05	
<b>Total</b>		209	100.00	

## Basic Medicaid Survey Results – August 2012

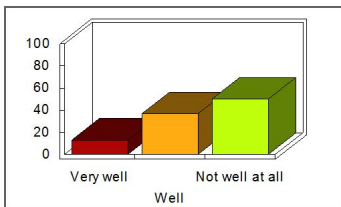
AARP	3
Blank	186
Blue Cross	1
Dental & Vision	1
Homeless Health Care	1
Humana	2
IHS	1
MHSP	11
QMB	1
Sterling	2

### Other Types of Insurance



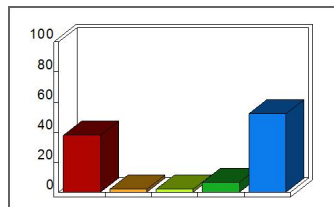
# Item Analysis Graph Report

**Q1**



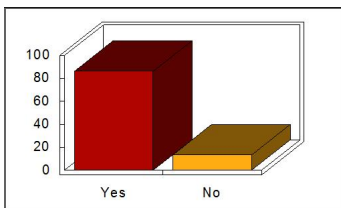
Mean: 1.63

**Q2**



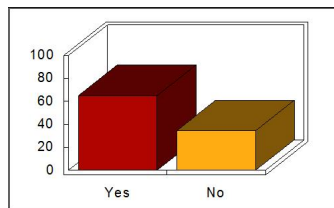
Mean: -

**Q3**



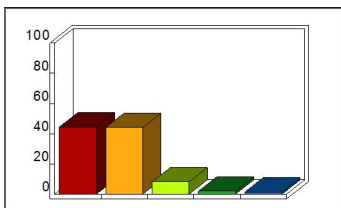
Mean: 1.13

**Q4**



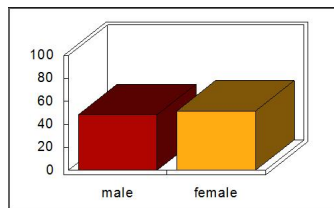
Mean: 1.35

**Q5**



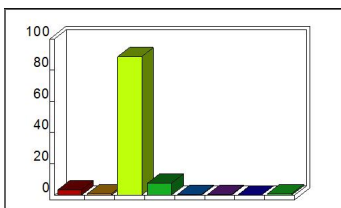
Mean: 1.72

**Q6**



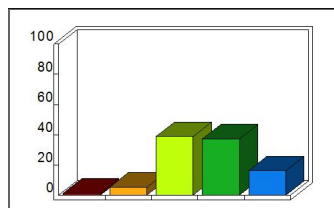
Mean: 1.52

**Q8**



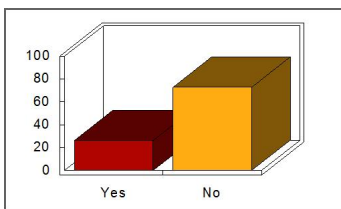
Mean: -

**Q9**



Mean: 3.62

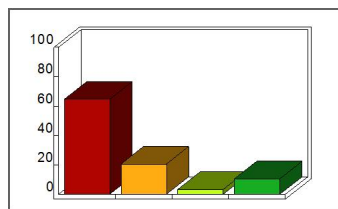
Q10



Mean: 1.73

Response	Percent
Yes	26.32
No	72.73

Q11



Mean: 1.59

Response	Percent
Own or rent your home	64.59
Live with people friends or relatives	20.57
Consider yourself homeless	3.35
Other living arrangements	10.53

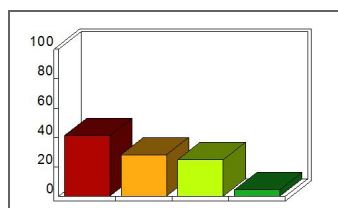
Q12



Mean: 3.42

Response	Percent
Excellent	3.35
Very good	15.31
Good	29.67
Fair	38.76
Poor	12.44

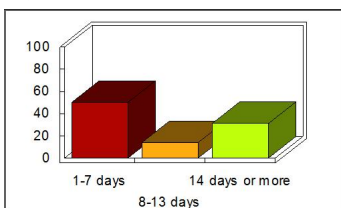
Q13



Mean: 1.92

Response	Percent
Yes improved	41.15
Stayed the same as if was before being on Basic Medicaid	28.23
Not sure	24.88
no gotten worse	4.31

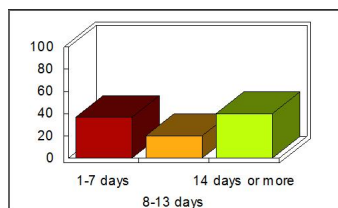
Q14



Mean: 1.80

Response	Percent
1-7 days	50.24
8-13 days	13.88
14 days or more	31.10

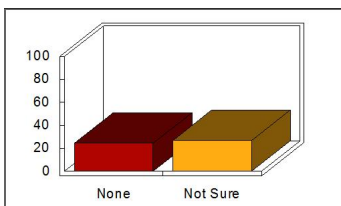
Q15



Mean: 2.03

Response	Percent
1-7 days	36.84
8-13 days	20.10
14 days or more	40.19

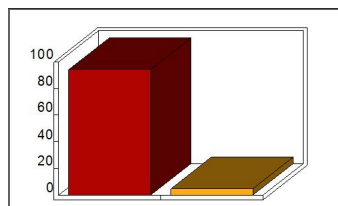
Q16a



Mean: 1.52

Response	Percent
None	24.40
Not Sure	26.79

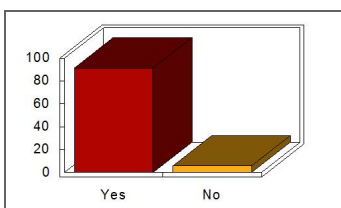
Q17



Mean: 1.05

Response	Percent
Yes. Please complete the rest of the questions.	94.26
No. You do not have to fill out the rest of the questions this survey is complete.	4.78

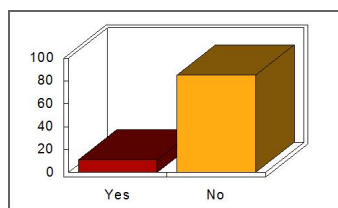
Q18



Mean: 1.06

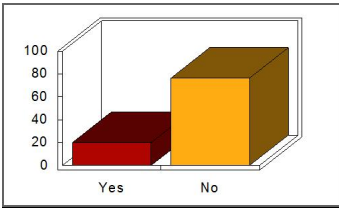
Response	Percent
Yes	91.39
No	5.74

Q19

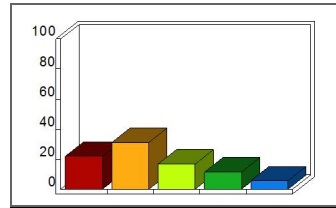


Mean: 1.89

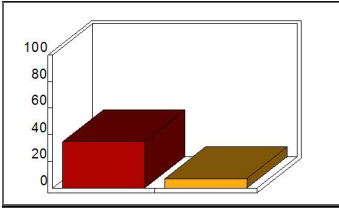
Response	Percent
Yes	11.00
No	85.17

**Q20**

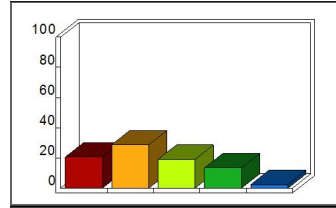
Mean: 1.79

**Q21P**

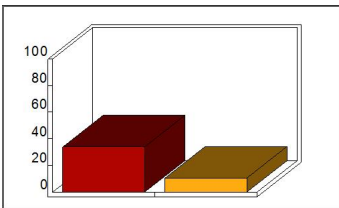
Mean: 2.40

**Q21Pa**

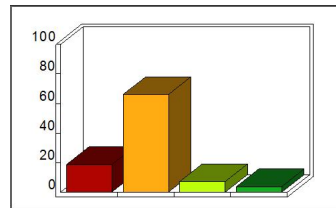
Mean: 1.17

**Q21M**

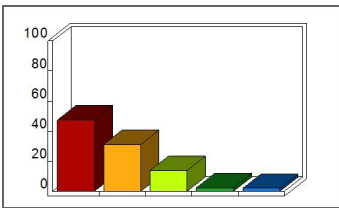
Mean: 2.39

**Q21Ma**

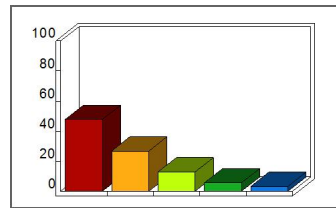
Mean: 1.24

**Q22**

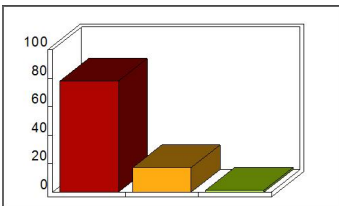
Mean: 1.96

**Q23**

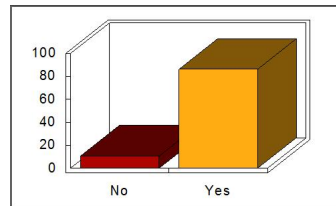
Mean: 1.76

**Q24**

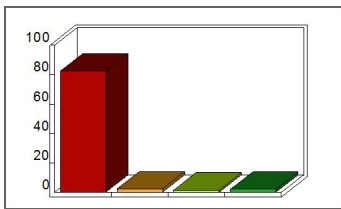
Mean: 1.86

**Q25**

Mean: 1.21

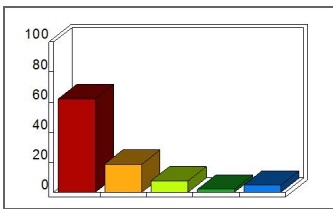
**Q26a**

Mean: 1.89

**Q26b**

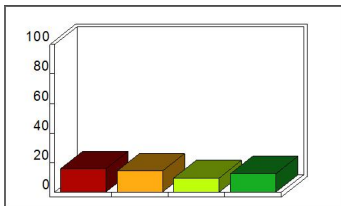
Mean: 1.13

Response	Percent
Every day	82.30
More than half the time	2.39
Less than half the time	1.44
Never	1.91

**Q27**

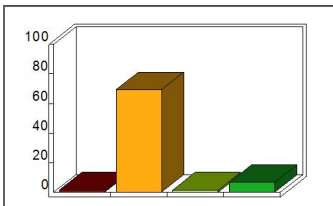
Mean: 1.62

Response	Percent
10 miles or less	62.20
11-30 miles	18.66
31-100 miles	7.66
101 miles or more	1.91
Haven't had health care in the last 3 months	4.78

**Q28**

Mean: -

Response	Percent
My doctor does not live in my community	15.79
I need a specialist that does not live in my community	14.35
I live outside a community	9.57
Haven't had health care in the last 3 months	12.44

**Q29**

Mean: 2.17

Response	Percent
Yes	1.44
No	69.38
Some trips	1.44
Haven't had health care in the last 3 months	6.70