

#### STATE OF MICHIGAN

GRETCHEN WHITMER
GOVERNOR

# DEPARTMENT OF HEALTH AND HUMAN SERVICES LANSING

ROBERT GORDON
DIRECTOR

June 6, 2019

Ed Francell, Project Officer Centers for Medicare and Medicaid Services 7500 Security Boulevard Mail Stop S2-01-16 Baltimore, Maryland 21244-1850

Dear Mr. Francell,

Re: Project Number 11-W-00302/5 – Flint Michigan Section 1115 Demonstration

Enclosed is the quarterly report for the Flint Michigan Section 1115 Demonstration. It covers the first quarter of calendar year 2019. The report provides operational information, program enrollment, and policy changes related to the waiver as specified in the Special Terms and Conditions.

Should you have any questions related to the information contained in this report, please contact Jacqueline Coleman. She may be reached by phone at (517) 284-1190, or by e-mail at colemanj@michigan.gov.

Sincerely,

Penny Rutledge, Director Actuarial Division

cc: Ruth Hughes Angela Garner

Enclosure (7)

# Flint Michigan Section 1115 Demonstration Quarterly Report

Demonstration Year: 3 (03/01/2018 - 02/28/2019)

Calendar Year Quarter: 1 (01/01/2019 – 03/31/2019)

## **Table of Contents**

Introduction	3
Enrollment and Benefits Information	3
Table 1: Flint Demonstration Enrollment by Month	3
Table 2: Flint Demonstration New Enrollment by Month	4
Table 3: Flint Demonstration Re-Enrollment by Month	4
Table 4: Flint Demonstration Disenrollment by Month	4
Table 5: Cumulative Flint Demonstration PCP Utilization	5
Table 6: Monthly Flint Demonstration PCP Visits	5
Table 7: Genesee Health System Targeted Case Management Activity	5
Outreach/Innovation Activities to Assure Access	6
Operational and Policy Development	6
Budget Neutrality Monitoring	6
Table 8: Flint Demonstration Budget Neutrality Monitoring	6
Consumer Issues	7
Table 9: Flint Demonstration Customer Service Requests	7
Demonstration Evaluation	7
Enclosures/Attachments	8
State Contacts	9
Date Submitted to CMS	10

#### Introduction

On March 3, 2016 the Centers for Medicare and Medicaid Services (CMS) approved Michigan Department of Health and Human Services' (MDHHS) application to expand Medicaid coverage for individuals impacted by lead exposure in the Flint water system through February 28, 2021. Through the demonstration, entitled "Flint Michigan Section 1115 Demonstration" and the associated state plan amendments, State Medicaid eligibility expanded to low-income children and pregnant women who were served by the Flint water system during a specified period of time and who would not otherwise be eligible for Medicaid. This population consists of children in households with incomes from 212 percent of the federal poverty level (FPL) up to and including 400 percent of the FPL and pregnant women in households with incomes from 195 percent up to and including 400 percent of the FPL.

The demonstration population receives care primarily through Medicaid managed care plans and receives all state plan benefits including, for children, Early and Periodic Screening, Diagnostic and Treatment (EPSDT). Individuals receiving benefits under the demonstration are exempt from cost sharing and premiums. Targeted Case Management and home lead investigation services are available to children and pregnant women served by the Flint water system during the defined period who have been determined eligible for Medicaid. The provision of specialized services are limited to certain providers as allowable under the approved demonstration.

#### **Enrollment and Benefits Information**

Enrollment into the Flint Medicaid waiver program began May 9, 2016. Beneficiaries already eligible for Medicaid were contacted by mail with information on expanded services provided by the waiver. Potential enrollees can apply for the program via the MDHHS website, by calling a toll-free number or by visiting any MDHHS County office or an area navigator site. Healthcare coverage and application information for people impacted by the Flint water system can be found on the MDHHS website.<sup>1</sup>

Demonstration enrollment activity is detailed in this section of the report. For reporting purposes, the Children enrollment group is defined as demonstration enrollees under the age of 21. Pregnant women are identified using pregnancy indicators in the MDHHS data warehouse. To avoid duplication, pregnant women are excluded from the Children enrollment group. The following table shows enrollment in the demonstration by month.

Table 1: Flint Demonstration Enrollment by Month								
Enrollment Group	January 2019	February 2019	March 2019					
Pregnant Women	455	423	430					
Children	26,254	26,375	26,010					
Total	26,709	26,798	26,440					

<sup>&</sup>lt;sup>1</sup> http://www.michigan.gov/mdhhs/0,5885,7-339-71547-384168--,00.html

Table 2 displays Flint demonstration new enrollment by month. This includes individuals who may have previously been enrolled in other Medicaid programs but are new to the Flint demonstration.

Table 2: Flint Demonstration New Enrollment by Month							
Enrollment Group January 2019 February 2019 March 2019 Total							
Pregnant Women	53	33	46	132			
Children	166	140	162	468			
Total	219	173	208	600			

Table 3 shows Flint demonstration re-enrollments by month. Re-enrollments include individuals who have disenrolled and re-enrolled in the Flint demonstration. Individuals under the re-enrollment category also include individuals that may have previously been enrolled in other Medicaid programs.

Table 3: Flint Demonstration Re-Enrollment by Month								
Enrollment Group January 2019 February 2019 March 2019 Total								
Pregnant Women	31	26	35	92				
Children	346	300	282	928				
Total	377	326	317	1,020				

Table 4 contains Flint demonstration disenrollment by month. Disenrollment for a reporting month contains individuals with program enrollment in the prior reporting month that do not have program enrollment for the current reporting month. For example, individuals defined as disenrolled in November 2018 were enrolled in the demonstration in October 2018 but were not enrolled in November 2018. Demonstration disenrollment is often the result of failure to timely return redetermination paperwork and transferring to another Medicaid program.

Table 4: Flint Demonstration Disenrollment by Month							
Enrollment Group	January 2019	February 2019	March 2019	Total			
Pregnant Women	82	91	74	247			
Children	646	319	809	1,774			
Total	728	410	883	2,021			

Additional demonstration disenrollment reports by month have been included as attachments. Enrollment maps depicting the geographic distribution of demonstration enrollees for the quarter have also been included as attachments to this report. The attached reports will not necessarily align numerically with the figures reported in the quarterly report tables due to differences in the timing of data retrieval and specifications.

MDHHS monitors the Flint demonstration population's usage of Medicaid benefits to assure access to care. The following access to care metrics utilize the same enrollment group definitions for children and pregnant women as described for tables 1-3. It should be noted that the Children Under 6 category below is a subgroup of the Children category.

The following table lists the cumulative, unduplicated count of Flint demonstration enrollees since the waiver begin date of May 9, 2016 through the end of the reporting quarter, December

31, 2018. The table displays the total number of those enrolled with a visit to a provider with a primary care associated specialty. This includes practitioners with a specialty of family medicine, general medicine, internal medicine or pediatrics. This metric includes any procedure rendered by a primary care provider (PCP).

Table 5: Cumulative Flint Demonstration PCP Utilization						
	May:	2016 – March 2019				
Enrollment Group	Cumulative Enrollment	Cumulative Count of	Cumulative Percentage of			
Enrollment Group	Cumulative Enrollment	Enrollees with PCP Visit(s)	Enrollees with PCP Visit(s)			
Children	37,639	33,700	90%			
Children Under 6	14,763	14,121	96%			
Pregnant Women	3,512	3,280	93%			
Total	41,151	36,980	90%			

Table 6 indicates the monthly count of PCP visits for the reporting quarter's Flint demonstration population.

Table 6: Monthly Flint Demonstration PCP Visits							
Enrollment Group	January 2019	February 2019	March 2019	Total			
Children	8,146	7,848	8,844	24,838			
Pregnant Women	192	166	188	546			
Total	8,338	8,014	9,032	25,384			

Targeted Case Management services are provided by Genesee Health System and include the following assistance:

- Comprehensive assessment and periodic reassessment of individual needs;
- Development of a specific care plan;
- Referrals and related activities to help obtain needed services;
- Monitoring and follow-up activities.

The following table includes Targeted Case Management service activity as provided by Genesee Health System. Individuals counted as those with ongoing services are defined as individuals receiving a Targeted Case Management-related service other than assessment during the month, including unbilled face-to-face and phone contacts.

Table 7: Genesee Health System Targeted Case Management Activity							
Month	Count of Enrollees v Count of Assessments Count of Enrollees v Case Managemer						
January 2019	0	53					
February 2019	2	53					
March 2019	5	52					
Cumulative Total	279	643					

#### **Outreach/Innovation Activities to Assure Access**

MDHHS and community partners work together to coordinate and implement outreach for those affected by the Flint water system. Activities have included press conferences, public service announcements, community events, advertisements on radio and television, social media posts, and letters to providers and potential enrollees. The public can access waiver specific information, including weekly enrollment reports, on the department's website.<sup>2</sup> A variety of expenditure data and resources for Flint families are available on the State's Flint water website.<sup>3</sup> MDHHS has prominently displayed the link to the Flint water website on the MDHHS homepage.<sup>4</sup>

#### **Operational and Policy Development**

MDHHS regularly meets with Medicaid Health Plans and provider groups to address operational issues, programmatic issues, and policy updates and clarifications. Additionally, MDHHS provides updates to the Medical Care Advisory Council (MCAC) at regularly scheduled quarterly meetings. MDHHS did not issue any policy bulletins or provider letters specific to the Flint demonstration during this reporting period. Enrollment in the Flint demonstration remains stable and the demonstration population continues to consistently access services.

#### **Budget Neutrality Monitoring**

According to the demonstration special terms and conditions, MDHHS is required to report demonstration expenditures subject to budget neutrality. In this demonstration, this is limited to all demonstration medical assistance expenditures for lead investigation with dates of services within the demonstration's approval period. The following budget neutrality table includes expenditures for March 2016 – December 2016.

Table 8: Flint Demonstration Budget Neutrality Monitoring										
	DY	1 - PMPM	DY	2 - PMPM	D,	Y 3 - PMPM	DY	4 - PMPM	DY	5 - PMPM
Approved Flint Lead										
Diagnostics PMPM	\$	10.49	\$	10.49	\$	10.49	\$	10.49	\$	10.49
Actual Flint Lead Diagnostics										
PMPM (YTD)	\$	0.18		-		-		-		-
Total Flint Lead Diagnostics										
Expenditures (YTD)	\$	29,940.00		-		-		-		-
Total Flint Demonstration										
Member Months (YTD)		168,304		-		-		-		-

As of January 1, 2017, Michigan's approved Children's Health Insurance Program (CHIP) Health Services Initiative (HSI) provides funding for lead abatement in the impacted areas of Flint, Michigan. As a result, expenditures subject to budget neutrality in the Flint Demonstration

<sup>&</sup>lt;sup>2</sup> http://www.michigan.gov/mdhhs/0,5885,7-339-71547-376862--,00.html

<sup>&</sup>lt;sup>3</sup> http://www.michigan.gov/flintwater

<sup>4</sup> http://www.michigan.gov/mdhhs/

are limited to calendar year 2016. Lead abatement expenditures after 2016, including those associated with environmental diagnostic testing, are reported per CHIP HSI regulatory requirements.

#### **Consumer Issues**

MDHHS utilizes the Beneficiary Helpline as a central point of contact for members to ask questions, report complaints and resolve issues. Information on beneficiary complaints and health plan grievances and appeals are currently collected for other Medicaid programs. In the following table, MDHHS has refined existing reporting mechanisms to measure Flint demonstration member telephone contacts with the department.

Table 9: Flint Demonstration Customer Service Requests				
January 2019 – March 2019				
Category	Number of Contacts			
1095B Form Reprint	26			
Obtaining Prescriptions	9			
Dental	7			
Enrollment/Eligibility Not Recognized	7			
Other 5				
Duplicate ID 2				
Total	56			

#### **Demonstration Evaluation**

MDHHS has commissioned the Michigan State University Institute for Health Policy (MSU-IHP) to serve as the Flint demonstration independent evaluator. MSU-IHP will conduct demonstration evaluation activities in four domains over a four-year evaluation period. The four domains are as follows:

- I. Access to Services
- II. Access to Targeted Case Management
- III. Improved Health Outcomes
- IV. Lead Hazard Investigation

This quarter's administrative activities included ongoing meetings of the full evaluation team, data workgroup, survey workgroup, and community inventory workgroup. Additionally, MSU-IHP submitted its annual report this quarter to the State. MSU-IHP continues to coordinate the use and data transfer mechanism for Genesee Health System data.

#### **Domain I: Access to Services**

Domain I will examine the hypothesis that demonstration enrollees will access services to identify and address physical or behavioral health issues associated with lead exposure at a rate higher than others with similar levels of lead exposure. This quarter, MSU-IHP engaged in ongoing data workgroup refinement of variable identification, data processing, and analyses.

The time frame of analysis was adjusted from 4/1/13 - 3/31/18 to 5/1/13 - 4/30/18 to accurately capture timeframe one year before the water switch to present. Data through 4/30/19 will be included when available. Prenatal care measures were developed this quarter during ongoing programming and analysis of Medicaid data related to enrollment and utilization.

Responses from the December 2018 Wave 1 surveys were collected throughout this quarter. There were 2,293 survey responses to 11,203 sent to a random sample of beneficiaries. The 20% response rate is slightly higher than scholarly reporting of expected response rate for external surveys. Over half of the responses were completed via internet (phone, tablet, or computer). Most respondents gave contact information (such as cell phone and email) that will allow for high follow-up response rate for Wave 2 of survey dissemination. MSU-IHP is planning interim survey responder contact notice for notification regarding Flint Registry enrollment and Wave 1 preliminary findings.

#### **Domain II: Access to Targeted Case Management**

Domain II will assess if demonstration enrollees who access Targeted Case Management services will access needed medical, social, educational, and other services at a rate higher than others with similar levels of lead exposure. This quarter's activities included ongoing programming and analysis of Medicaid data related to Targeted Case Management. Additionally, the Targeted Case Manager key informant structure interview is in process. MSU-IHP is also identifying data transfer mechanisms and reporting for Genesee Health System data.

#### **Domain III: Improved Health Outcomes**

Domain III will evaluate the hypothesis that demonstration enrollees will have improved health outcomes compared to others with similar levels of lead exposure. This quarter, MSU-IHP initiated selection methods and identification of a contrast group/county. This includes the consideration of demographic similarities and lead exposure. MSU-IHP continues to regularly update their Community Inventory tool to track Flint Water Crisis community response. Additionally, MSU-IHP continues development of a process to utilize State of Michigan Department of Education MI Schools Dashboard/Database aggregate data to track developmental outcomes of children enrolled in Flint Community Schools.

#### **Domain IV: Lead Hazard Investigation**

Domain IV will examine if the lead hazard investigation program reduces estimated expected ongoing or re-exposure to lead hazards in the absence of this program. There were no targeted evaluation activities for this domain during the reporting quarter.

#### **Enclosures/Attachments**

1. January 2019 Flint Demonstration Disenrollment Report (CM-100)

- 2. February 2019 Flint Demonstration Disenrollment Report (CM-100)
- 3. March 2019 Flint Demonstration Disenrollment Report (CM-100)
- 4. Quarterly Geographic Distribution Enrollment Map: Pregnant Women
- 5. Quarterly Geographic Distribution Enrollment Map: Children
- 6. Quarterly Geographic Distribution Enrollment Map: Children Under 6

#### **State Contacts**

If there are any questions about the contents of this report, please contact one of the following people listed below.

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Flint Michigan Demonstration

Approval Period: March 3, 2016 through February 28, 2021

Page 9 of 10

## **Date Submitted to CMS**

June 6, 2019

#### State of Michigan Department of Health and Human Services Medicaid Waiver Monthly CMS report

Report ID: CM-100

Run Date: 04/01/2019 Report Period: 01/01/2019 Run Time: 7:07:09AM

1. Monthly count of disenrollment because of transfer to another eligibility group: 241
2. Monthly count of disenrollment other than transfer to another Medicaid group: 93
<ol> <li>Monthly count of beneficiaries due for renewal:</li> <li>Number of beneficiaries due for renewal who did not renew:</li> <li>Number of beneficiaries due for renewal who lost eligibility:</li> <li>358</li> <li>Number of beneficiaries due for renewal who did not renew:</li> <li>394</li> </ol>
6. Enrollment continuity in weeks for all individuals enrolled during the reporting month:
05/07/2016 Thru 12/31/2018 Count: 61,996 01/01/2019 Thru 01/05/2019 Count: 109 01/06/2019 Thru 01/12/2019 Count: 111
01/13/2019 Thru 01/19/2019 Count: 116 01/20/2019 Thru 01/26/2019 Count: 50 01/27/2019 Thru 01/31/2019 Count: 55

#### State of Michigan Department of Health and Human Services Medicaid Waiver Monthly CMS report

Report ID: CM-100

Run Date: 04/01/2019 Report Period: 02/01/2019 Run Time: 7:27:29AM

1. Monthly count of disenrollment because of t	ransfer to another eligibility group:	214
2. Monthly count of disenrollment other than t	ransfer to another Medicaid group:	687
<ol> <li>Monthly count of beneficiaries due for rene</li> <li>Number of beneficiaries due for renewal who</li> </ol>	o did not renew: 1356	
5. Number of beneficiaries due for renewal who		
6. Enrollment continuity in weeks for all indi	ividuals enrolled during the reporting month	1:
05/07/2016 Thru 0	1/31/2019 Count: 62,437	
02/01/2019 Thru 0	2/02/2019 Count: 95	
02/03/2019 Thru 0	2/09/2019 Count: 83	
02/10/2019 Thru 0	2/16/2019 Count: 91	
02/17/2019 Thru 0	2/23/2019 Count: 58	
02/24/2019 Thru 0	2/28/2019 Count: 75	

# State of Michigan Department of Health and Human Services Medicaid Waiver Monthly CMS report

Report ID: CM-100

Report Period: 03/01/2019 Run Time: 7:33:32AM

1. Monthly count of di	senrollment be	ecause of	transfer to a	nother eligi	bility group:	204
2. Monthly count of di	senrollment ot	her than	transfer to a	nother Medic	aid group:	1029
3. Monthly count of be 4. Number of beneficia 5. Number of beneficia	ries due for r	enewal w	ho did not rem		2009 1914 952	
6. Enrollment continuity in weeks for all individuals enrolled during the reporting month:						
	05/07/2016	Thru	02/28/2019	Count:	62,839	
	•	Thru Thru	02/28/2019 03/02/2019	Count:	62,839 86	
	03/01/2019					
	03/01/2019	Thru	03/02/2019	Count:	86	
	03/01/2019 03/03/2019 03/10/2019	Thru Thru	03/02/2019 03/09/2019	Count:	86 117	
	03/01/2019 03/03/2019 03/10/2019 03/17/2019	Thru Thru Thru	03/02/2019 03/09/2019 03/16/2019	Count: Count: Count:	86 117 93	

Run Date: 04/01/2019

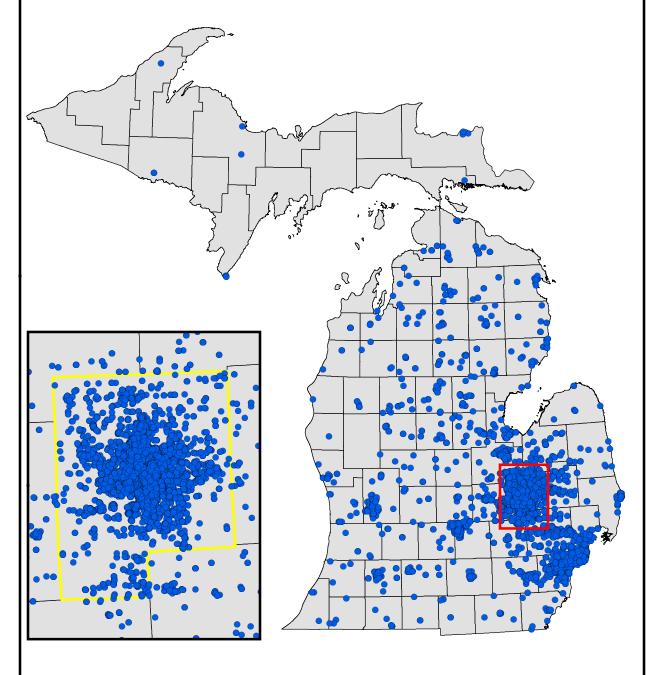
# Flint Demonstration Waiver Enrollees Pregnant January-March 2019 Genesee: 462 **All Other Counties: 99**

Source: MDHHS Data Warehouse Retrieved on April 29, 2019 MDHHS - Actuarial Division April 29, 2019

# Flint Demonstration Waiver Enrollees

0-20 Years Old January-March 2019

Genesee: 23,613 All Other Counties: 2,772



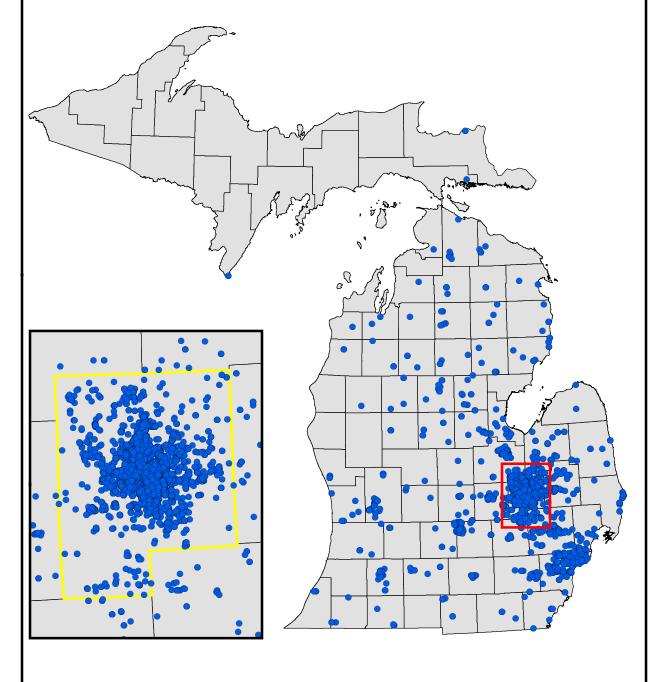
Source: MDHHS Data Warehouse Retrieved on April 29, 2019 MDHHS - Actuarial Division April 29, 2019

# Flint Demonstration Waiver Enrollees

0-5 Years Old January-March 2019

Genesee: 8,042

All Other Counties: 1,037



Source: MDHHS Data Warehouse Retrieved on April 29, 2019 MDHHS - Actuarial Division April 29, 2019