

Fourth
Quarter
Report

FFY15

State of Louisiana Greater New Orleans Community Health
Connection Demonstration 11-W-00252/6

10/1/14 -
12/31/14

Through the Greater New Orleans Community Health Connection program, the State aims to:

- Preserve primary and behavioral health care access that was restored and expanded in the Greater New Orleans area after Hurricane Katrina with PCASG funds;
- Advance and sustain the medical home model begun under PCASG; and
- Evolve the grant-funded model to a financially sustainable model over the long term that incorporates Medicaid, CHIP, and other payer sources as the revenue base.

In July 2014, the State requested a three-year renewal of the GNOCHC 1115 demonstration waiver to preserve and further increase access to healthcare in the Greater New Orleans area, support providers in their efforts to transform and become self-sustainable, and reduce the need for more costly emergency care. On November 25, 2014, CMS approved the continuation of the waiver until December 31, 2016.

In the current quarter, the State focused on the following terms and conditions of the Demonstration:

STC IV. 19. – Participating Providers

At the close of the current quarter, 18 organizations, including 49 sites, were actively participating in the Demonstration (see attachment 1). Five sites became fully operational this quarter.

Access Health Louisiana opened South Broad Community Health opened this quarter. It is a FQHC offering primary care services.

The provider organization, New Orleans AIDS Task Force, who last quarter changed its name to CrescentCare Specialty Center has completed enrollment for their two new sites. Family Care Services Center and CrescentCare Health and Wellness Center are now serving GNOCHC patients. Both sites are FQHCs, offer primary care and behavioral health, and provide ACA referrals and application assistance.

The New Orleans Health Department's new site, Health Care for the Homeless Community Resource and Referral Center, is now open, providing primary care, targeted to the homeless of Orleans Parish. Their goal is to serve 500 homeless patients. They have referral relationships with behavioral and physician subspecialty service providers.

The final new site is Daughters of Charity – Gentilly. This is their fifth site serving GNOCHC patients. The clinic provides primary care and behavioral health services. They expect to serve 2500 patients in the first year of operations.

In October, MQVN Community Development's New Orleans East moved to another location, 13085 Chef Menteur Highway. The St. Thomas' Donald T. Erwin Center on Magazine Street and the clinic on St. Andrew Street and the Common Ground Health Clinic added Behavioral Health services.

STC IV. 26. – Submission of Encounter Data

Transmissions between the State's MMIS and MSIS occur on a regular schedule. Claims information is submitted to MMIS 15 days after the end of each quarter, while eligibility data is submitted to MSIS three months after the quarter's end.

Transmission of all data to MMIS and MSIS for Demonstration Year 4 Quarter 3 (DY4 Q3) is complete. Transmission of claims data for the current quarter (DY5 Q1) is complete. Eligibility data for this quarter was submitted to MSIS in March.

STC V.37. – Affordable Care Act Transition

As described in STC V. 37, the State is required to prepare, and incrementally revise in each quarterly report per STC IV. 36, a transition plan consistent with the provisions of the Affordable Care Act (ACA) for individuals enrolled in the Demonstration, including how the State plans to coordinate the transition of these individuals to a coverage option available under ACA, including a simplified, streamlined process for transitioning eligible enrollees from the Demonstration to Medicaid or the Exchange.

The transition plan was submitted to CMS on October 31, 2013 (the State requested and received approval to submit the draft transition plan after the July 1 deadline), and later revised on December 5, 2013 after discussions with CMS. On December 23, 2013, the State forwarded to CMS the outreach plans from the GNOCHC providers that received outreach grants.

Delays in application and renewal processing times continue because of the necessity to make system edits for the ACA implementation, but Medicaid eligibility staffs continue to process cases as quickly as possible. Applications, which are of an urgent nature, are processed outside the system, and when the electronic version comes through, it is rejected as it has already been processed. As system functionality is increased, more and more applications are submitted to the new eligibility system.

All GNOCHC provider organizations, including new sites, provide ACA referrals and application assistance.

STC IX. 54. – Evaluation Design

Evaluation data through the quarter ending December 31, 2014 is shown in attachment 2. In brief, analysis of the DY5 Q1 data shows:

- The Demonstration continues to be successful in preserving access to primary and behavioral health care, as the number of participating providers remains at over 80%.
- Twenty-five providers are NCQA Patient-Centered Medical Homes (PCMH). Three sites achieved Level 2 recognition this quarter, Odyssey House, Access Health – St. Bernard, and Access Health – Belle Chasse. Of the twenty-five sites, fourteen sites are at the highest possible recognition level, Level 3, and eleven sites are at Level 2.
- Revenue data is reported on the semi-annual sustainability reports which is due for Q1 in mid-May. The most recent data from DY4 Q3 and Q4 suggests that financial sustainability remains an issue for providers.

- In DY4 Q3, GNOCHC revenues accounted for 40.44% of total patient revenue.
 - 25% of providers report that GNOCHC is <25% of total patient revenues.
 - 31.25% of providers report that GNOCHC is 25-50% of total patient revenues.
 - 43.75% of providers report that GNOCHC is 50-75% of total patient revenues.
- In DY4 Q4 GNOCHC revenues accounted for 36.47% of total patient revenue.
 - 29.41% of providers report that GNOCHC is <25% of total patient revenues.
 - 23.53% of providers report that GNOCHC is 25-50% of total patient revenues.
 - 47.06% of providers report that GNOCHC is 50-75% of total patient revenues.
- Enrollment increased by 5% from the end of the previous quarter (September 30 – 53,543, December 31 – 56,393).
- Utilization of behavioral health care services by unique enrollee subpopulations (parents to childless adults) is slightly higher for childless adults (1.7 per month for childless adults compared to 1.2 for homes with children). The number of enrollees receiving both primary and behavioral health encounters in the same quarter remains low and the number of those receiving both type of services on the same day increased 9.6% over last quarter.

Enrollment Information

During the current quarter as shown in attachment 3:

- Average GNOCHC application processing time is 103 days (92 days last quarter). The percentage of all GNOCHC applications pending for more than 45 days decreased to 67% (74% last quarter). Processing time remains higher than normal, but considered reasonable for the additional actions required for ACA and the growth in the number of applications over the last 3 months (average of 1,968 per month). Since April, the number of applications received each month has steadily increased. October and November had the most applications received in any month since the waiver began.
- Total GNOCHC enrollment has increased by 5% this quarter. This is higher than the expectation of a 2% enrollment growth computed by our actuary.
- Enrollment as of December 31, 2014 is 56,393. All recipients are under the income limit of 100% of the FPL.

Financial Developments

Payments to providers for this quarter consisted of encounter rate payments and NCQA Patient-Centered Medical Home (PCMH) incentive payments.

Encounter Rate Payments

In the current quarter, encounter rate payments to providers were for claims with dates of service in DY5. Per the claims processing system maintained by the State’s Fiscal Intermediary, encounter rate payments made in the current quarter totaled \$3,556,001.71, see details below for each organization.

Organization	Payment
Access Health Louisiana	\$397,409.58
Administrators of the Tulane Educational Fund	\$66,745.13
City of New Orleans Health Department	\$23,155.78
Common Ground Health Clinic	\$99,479.49
Daughters of Charity Services of New Orleans	\$737,837.13
EXCELth, Incorporated	\$318,848.85
Jefferson Community Health Care	\$487,286.63
Jefferson Parish Human Service Authority	\$83,396.76
Louisiana State University School of Medicine	\$4,068.80
Medical Center of Louisiana at New Orleans	\$451,155.99
Metropolitan Human Services District	\$134,937.60
MQVN Community Development	\$72,007.45
New Orleans Musicians Assistance Foundation	\$36,688.28
NO/AIDS Task Force/Crescent Care Specialty Center	\$18,736.44
Odyssey House Louisiana Inc.	\$186,103.06
Plaquemines Primary Care	\$7,175.00
Sisters of Mercy Ministries	\$1,220.64
St Thomas Community Health Center	\$429,749.10
TOTAL	\$3,556,001.71

Please note that this amount is more than the \$3,336,844 reported for encounter payments in the CMS 64 for DY5 Q1, but these amounts do not usually equal as payment dates lag and data is collected at various times. There were no prior period adjustments for this quarter. Prior period adjustments are expected next quarter as the CMS 64 contained DY4 payments. Additionally, MEG 2 has been incorrectly coded for dates of service after the FPL changed on 1/1/14.

NCQA Patient-Centered Medical Home (PCMH) Incentive Payments

NCQA Patient Center Medical Home (PCMH) incentive payments for DY5 Q1 totaled \$675,000. Payment by organization is outlined below. This was the last NCQA payment made to providers.

Organization (Pay To Information)	Site (Service Location)	NCQA PCMH Recognition Level	Payment
Access Health Louisiana	Ruth U. Fertel/Tulane Community Health Center	3	\$37,500
Common Ground Health Clinic	Common Ground Health Clinic	2	\$25,000
Daughters of Charity Services of New Orleans	Daughters of Charity Services - Carrollton	3	\$37,500
Daughters of Charity Services of New Orleans	Daughters of Charity Services - Metairie	3	\$37,500
Daughters of Charity Services of New Orleans	Daughters of Charity Services - St. Cecelia	3	\$37,500
Daughters of Charity Services of New Orleans	Daughters of Charity Services - New Orleans East	3	\$37,500
EXCELth, Incorporated	EXCELth - Gentilly	3	\$37,500
EXCELth, Incorporated	EXCELth - Algiers	3	\$37,500
Jefferson Community Health Care	Jefferson Community - Avondale	3	\$37,500
Jefferson Community Health Care	Jefferson Community - Marrero	3	\$37,500
Jefferson Community Health Care Center	Jefferson Community - River Ridge	3	\$37,500
Medical Center of Louisiana at New Orleans	MCLNO – LB Landry	2	\$25,000
Medical Center of Louisiana at New Orleans	MCLNO – HIV Outpatient	2	\$25,000
Medical Center of Louisiana at New Orleans	MCLNO – Medical Home Care	2	\$25,000
Medical Center of Louisiana at New Orleans	MCLNO – Urgent Care Clinic	2	\$25,000
MQVN Community Development	MQVN/NOELA	3	\$37,500
NO/AIDS Task Force	NO/AIDS Task Force	3	\$37,500
St Thomas Community Health Center	STCHC - St. Andrew	2	\$25,000
St Thomas Community Health Center	STCHC - Magazine St.	3	\$37,500
St Thomas Community Health Center	STCHC - Jackson Ave.	3	\$37,500
TOTAL			\$675,000

Budget Neutrality

Expenditures for DY1 continue to appear to exceed the \$30M annual budget due to DY1 recoupments that are still pending from EXCELth and Leading Edge. With the approval of the renewal for two years, the expenditure limit was increased to \$163.1M. The total expenses for the Demonstration as of quarter ending December 31, 2014 remain under the expenditure limit of \$163.1M. The State expects to stay under the expenditure limit for the remainder of the Demonstration.

See attachment 4 for the budget neutrality worksheet.

Operational Issues

No operational or consumer issues were noted in the current quarter.

Attachments (described above):

1. GNOCHC Participating Providers
2. Evaluation Data
3. Enrollment Update
4. Budget Neutrality Worksheet

State Contact:

Susan Badeaux
Program Manager
Phone: (225) 342-7502
Email: Susan.Badeaux@la.gov

Date Submitted to CMS: April 20, 2015