**HIP CMS Metrics**

Date: 11/19/2017

1. **Metric**
   - Health Coverage Applications Received: 1,740,229
     - All applications for Medical Assistance

2. **Categories**
   - **Count**
     - PLUS category: 259,724
     - BASIC category: 139,719
   - **Definitions**
     - All members fully open and demographics available for them.
     - Those enrolled with an MCE but have not yet made their initial PAC payment. These individuals are not receiving services until they either open fully into HIP PLUS with payment, or if eligible, on no payment, move to HIP BASIC.

3. **Enrollment in Basic/Plus - Fully Eligible**
   - **Metric**
     - Total Enrolled & Eligible: 457,189
   - **BASIC**
     - State Plan: 66,555
     - Regular: 54,294
     - Total: 101,676
   - **PLUS**
     - State Plan: 73,204
     - Regular: 52,341
     - Total: 125,545
   - **TOTAL PROGRAM**
     - Total: 177,543

4. **Conditional Approvals by FPL**
   - **<5%**
     - 10,745
   - **5%-22%**
     - 357
   - **23%-50%**
     - 1,077
   - **51%-75%**
     - 1,907
   - **76%-100%**
     - 2,644
   - **>138%**
     - 0
   - **Total**
     - 19,381

5. **Enrollment in Basic/Plus - Special Groups**
   - **Special Groups**
     - **BASIC**
       - Pregnancy: 1,778
       - Medically Frail: 20,580
       - Low-Income Caretakers: 33,614
       - Native Amer. (opt-in): 87
     - **PLUS**
       - 0
   - **TMA**
     - 9,989

6. **Number of HIP calls to DFR call centers**
   - 578,024

7. **Number of HIP calls to Enrollment Broker**
   - 498,360

8. **Monthly IHCP and PE Application Comparison**
   - **Month**
     - May 2017: 69,819
     - June 2017: 63,653
     - July 2017: 57,269
     - August 2017: 73,296
     - September 2017: 61,181
     - October 2017: 62,769
   - **Total**
     - 383,178

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**Notes:**

- **Definitions**
  - PLUS category: Members enrolled for service in HIP PLUS—either state plan or regular.
  - BASIC category: Members enrolled for service in HIP BASIC—either state plan or regular. Includes Basic with Cost Share.
  - Conditional Active: Those enrolled with an MCE but have not yet made their initial PAC payment. These individuals are not receiving services until they either open fully into HIP PLUS with payment, or if eligible, on no payment, move to HIP BASIC.
  - Total Eligible: Includes Total Open Enrolled and Conditional Active.
  - Presumptive Eligible: Presumptive Eligible for HIP (aid category MAHA). Not included in enrollment details.
  - Native American (opt-out): Members who were confirmed Native American, but opted out of HIP (aid category MANA).
  - Emergency Services: Members who were confirmed eligible by eligibility determination, but were flagged for Emergency Services only (aid category MAER).
  - HIP Link: Aid category MAHL.
  - Total Enrollment: All members enrolled at HIP, regardless of status, to include all open members, conditional members, and those with presumptive eligibility.
  - Conditional Approvals by FPL:
    - **<5%**
    - **5%-22%**
    - **23%-50%**
    - **51%-75%**
    - **76%-100%**
    - **>138%**
  - **Enrollment in Basic/Plus - Special Groups**:
    - Pregnancy
    - Medically Frail
    - Low-Income Caretakers
    - Native Amer. (opt-in)
  - **Monthly IHCP and PE Application Comparison**