



**Iowa Wellness Plan Quarterly Report  
1115 Demonstration Waiver  
October 1, 2015 – December 31, 2015**

**February 2016**

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## I. EXECUTIVE SUMMARY

The Iowa Health and Wellness Plan (IHAWP) became effective on January 1, 2014, as the state's approach to expand Medicaid under the Patient Protection and Affordable Care Act (ACA). The IHAWP is comprised of two distinct 1115 waiver programs:

1. The Iowa Wellness Plan (IWP) – Covers individuals ages 19 through 64 with income up to 100 percent of the FPL. In this plan, coverage is administered directly through the state Medicaid agency, the Iowa Medicaid Enterprise (IME).
2. The Iowa Marketplace Choice Plan (MPC) – Also covers ages 19 through 64, but with income from 101 percent of the FPL up to 133 percent of the FPL. This plan provides premium assistance for coverage offered by a qualified health plan (QHP) in the Healthcare Marketplace established under the ACA. MPC members receive coverage through a QHP, Coventry Health Care of Iowa (Coventry), or through the IWP.

On September 3, 2015, the state submitted a request to CMS to amend the IWP demonstration. This request proposed to modify eligibility to include MPC members and establish a managed care delivery system for the IWP demonstration under concurrent 1915 (b) authority. In addition, the state requested to retain MPC authorities should the state determine the MPC is a viable option in the future. On December 24, 2015, CMS approved the state's amendment request to allow members previously eligible for the MPC to be eligible for the IWP. CMS also granted the state to temporarily retain the MPC authorities through June 30, 2016, to allow the state time to decide whether the MPC can be renewed in 2017 with participating QHPs.

During fourth quarter 2015, the state continued efforts to implement a statewide Medicaid managed care delivery system under 1915 (b) authority, effective January 1, 2016. In December 2015, CMS officials made a decision to delay implementation and work with the state toward approval of managed care to be effective March 1, 2016, provided the state and MCOs complete essential milestones.

Other major activities during fourth quarter included the following:

- Member education and enrollment activities related to managed care;
- Provider education about managed care and impacts on the IWP;
- Finalization of administrative rule changes for implementation of statewide managed care; and
- Finalization and CMS approval of the IWP amendment request.

Following this letter is a detailed report of key activities and statistics for the fourth quarter, consistent with the STCs. Additional information on the IHAWP can be found at <http://dhs.iowa.gov/ime/about/iowa-health-and-wellness-plan>. Do not hesitate to contact me at 515-256-4621 or [mstier@dhs.state.ia.us](mailto:mstier@dhs.state.ia.us), or Deanna Jones at 515-256-4652 or [djones1@dhs.state.ia.us](mailto:djones1@dhs.state.ia.us) should you have any questions about this report or any other aspects of the new programs.

Sincerely,

Miki Stier  
Director  
Iowa Medicaid Enterprise

## II. SIGNIFICANT ACTIVITIES OF THE QUARTER

### 1. Member Outreach

Member outreach activities for the fourth quarter included an October 2015 mailing which introduced coverage under managed care as the IA Health Link program. Additionally, member education and MCO enrollment events were held throughout the state to explain the transition to managed care. These events took place in 27 cities and covered topics about the IA Health Link program that included an overview of the managed care delivery system, MCO information, and enrollment assistance.

MCO enrollment packets were mailed to members in November 2015 for the original January 1, 2016, start date of the IA Health Link program. The enrollment packets included the members' initial tentative MCO assignment, the MCO enrollment form for alternate MCO selection, and the IA Health Link Managed Care Program handbook. Due to the CMS decision to delay implementation to March 1, 2016, [letters](#) were mailed to members in December 2015 that explained the change in the program's effective date.

During fourth quarter, the state prepared for member education and MCO enrollment events scheduled in January and February of 2016. Additionally, member materials were updated to inform members of new timelines for MCO enrollment and the termination of the managed care contract with WellCare of Iowa. IA Health Link materials and program updates for members can be found at [IA Health Link](#).

### 2. Provider Outreach

At the end of fourth quarter there were 1,570 primary care providers or patient managers participating with Iowa Medicaid Enterprise (IME). In anticipation of the IA Health Link program beginning January 1, 2016, all Patient Manager Agreements were terminated effective 12/31/15. This information was announced on September 28, 2015, through [Informational Letter 1549](#).

#### **Education:**

Throughout fourth quarter of 2015, Provider Services Outreach met with provider associations, Healthcare Financial Management Association and the American Association of Healthcare Administrative Management, to discuss the managed care transition and impacts on the Iowa Health and Wellness Plan population. Other provider education activities during the quarter included the following:

- In October 2015, [Informational Letter 1563-MC](#) was released to announce that contracts were signed with the MCOs to deliver services through the new IA Health Link program.
- In November 2015, a [provider fact sheet](#) was made available to inform Iowa Medicaid providers of the MCO claims process for physical and behavioral health care providers and long term care and Home and Community-Based Services providers. A Universal Provider Enrollment application was also developed to streamline the enrollment process with all four of the selected MCOs, which is helpful in maintaining continuity of care for members. More

information about the Universal Provider Enrollment application may be found in the November 17, 2015, [Informational Letter No.1573-MC](#).

- In December 2015, the IME announced MCO training sessions to all Medicaid providers. MCO representatives also participated in these sessions to inform providers about the IA Health Link program and upcoming changes. Details about this provider training can be found in [Informational Letter 1582-MC](#).
- In December 2015, the state received notification from CMS to change the effective date of the IA Health Link program from January 1, 2016 to March 1, 2016. Details about the implementation delay can be found in [Informational Letter 1594-MC](#).

### **Accountable Care Organizations:**

In November 2015, the state released [Information Letter 1572](#) to announce the termination of all Iowa Medicaid ACO agreements in anticipation of the implementation of the IA Health Link program, effective January 1, 2016. Information about continuing quality performance standards that were established with the ACOs is provided below.

The Round Two State Innovation Model (SIM) Test grant award will allow the state to enhance payment reform efforts in Iowa to align with national initiatives by moving from payment for volume to payment for value. The MCO contracts include the SIM project plan and require each MCO to have at least 40 percent of their covered lives in Value Based Purchasing by 2018. The same quality scoring mechanism, the Value Index Score (VIS), established with the ACOs under the Wellness Plan will be utilized.

The MCO contracts also require MCOs to report covered lives statistics to demonstrate their ability to monitor quality outcomes through the VIS. In addition, the state is developing an MCO scorecard to track quality and total cost of care and links VIS outcomes to an incentive payment starting in 2017.

### **3. Public Communication**

#### **Press Release/Coverage:**

- October 2015 – The state formerly announced that contracts were signed with the four MCOs for Medicaid Modernization Initiative: Amerigroup Iowa, Inc., AmeriHealth Caritas Iowa, Inc., UnitedHealthcare Plan of the River Valley, Inc., and WellCare of Iowa, Inc.
- December 2015 – The state announced MCO training summits in four communities and representatives from each MCO would be available for new provider orientation and training.

- December 2015 – CMS announced to delay the implementation of the IA Health Link program from January 1, 2016 to March 1, 2016. As a result, all Medicaid members will be served in a fee-for-service delivery system until the new implementation date becomes effective.
- December 18, 2015 – The contract with WellCare of Iowa was terminated following an appeals process. While further litigation may continue, the state announced that the IME will tentatively reassign members who were either initially assigned to WellCare or selected WellCare during the enrollment process.

**Stakeholder Engagement:**

During fourth quarter, the IME continued to provide email communications to share updates on the IA Health Link program and other key news items to the Medical Assistance Advisory Council (MAAC) and other stakeholders that subscribe to IME Communications.

**4. Legislative Developments**

During fourth quarter, a final rules package for the implementation of managed care, pursuant to Senate File 505, section 12(24) was submitted through a formal review process. These rules were approved in January 2016, with an effective date of January 1, 2016.

**II. ELIGIBILITY/ENROLLMENT**

**1. Quarterly Enrollment**

Over the fourth quarter, the overall IHAWP population decreased by 5 percent for an ending total of 137,584. The IWP component also decreased over the quarter by 5 percent with an ending total of 103,899.

Effective December 1, 2014, CoOpportunity Health withdrew from the MPC, which resulted in transitioning CoOpportunity Health members to the IWP. Coventry continued to serve MPC members; however, enrollment ceased for new members, including members disenrolled from CoOpportunity Health. At the end of fourth quarter, 17,684 IWP members were enrolled with the HMO (Meridian Health Plan of Iowa) and 42,835 members were assigned to a primary care manager. Due to MPC enrollment limitations, a total of 30,275 MPC members received services through the IWP.

At the end of the fourth quarter, access to managed care was available in 89 of Iowa’s 99 under the IWP. IWP enrollment totals by county as of December 30, 2015, can be found at:

[http://dhs.iowa.gov/sites/default/files/IHAWPEnrollmentMaps\\_December2015.pdf](http://dhs.iowa.gov/sites/default/files/IHAWPEnrollmentMaps_December2015.pdf)

Monthly enrollment totals for the IHAWP population are shown below.

Plan/Coverage Group	October	November	December
Marketplace Choice	34,049	33,970	33,360
Wellness	109,250	107,767	103,899
Presumptive IHAWP*	500	445	325
Total	143,799	142,182	137,584

\*Presumptive IHAWP – Members are defaulted to the Wellness Plan until provider assignments are established.

## 2. Special Population Groups

The state identifies specific population groups enrolled in the IHAWP to monitor their health care needs in accordance with the STCs. These groups are comprised of: (1) Nineteen and twenty year-olds, (2) American Indian/Alaskan Natives, and (3) the medically exempt (frail). Below are IWP enrollment totals for these groups during fourth quarter 2015.

Population Group	October	November	December
19-20 Year-old	5,265	5,446	5,376
American Indian/Alaskan Native	1,495	1,483	1,406
Medically Exempt	16,624	16,251	15,444
Total	23,384	23,180	22,226

## III. ACCESS/DELIVERY

### 1. Access to Care Standards

Provider access standards were established to ensure the infrastructure for the IWP is adequate for timely access to care for members. These standards are comprised of similar access standards proven to be effective for the state’s Medicaid managed care population, and NCQA standards:

- Ninety-five percent of IWP members will reside in counties that meet timely access standards.
- Ninety percent of IHAWP members either 1) live in a county that has at least one provider that has an NCQA Element 1B score of at least 50 percent or 2) live within 30 miles of a provider that has an NCQA Element 1B score of at least 50 percent.

## 2. Monitoring Access and NCQA Standards

Each quarter the state conducts a provider survey of approximately 60 IWP participating patient managers to monitor access standards. At the end of the fourth quarter, the state combines quarterly survey results from at least 240 patient managers to complete the monitoring process for a calendar year.

At the end of fourth quarter, survey results from 242 patient managers revealed the state met both access and NCQA standards. See Attachment 1 for more information on access standards and survey results.

## 3. Network Adequacy

See Attachment 2 for maps that show provider access by county for the IHAWP population.

## 4. Service Delivery

See Attachment 3 for IHAWP wrap payments made to Federally Qualified Health Centers, Rural Health Clinics, and Indian Health Clinics during fourth quarter.

# IV. COMPLAINTS/APPEALS

## 1. Complaints

IHAWP members have access to IME's Member Services Call Center to express their questions or concerns about the program. During fourth quarter 2015, the IME received a low number of complaints that IME staff were able to resolve during the calls. The following chart provides a summary of complaints.

Complaint Type	October	November	December
Benefits and Services	4	10	1
Access	0	0	1
Substance Abuse/Mental Health Access	0	0	0
Quality of Care	0	0	0
Medical Provider Network	0	0	0
Premiums and Cost Sharing	0	0	1
Healthy Behaviors	1	0	0
Non-emergency Medical Transportation	0	0	1
EPSDT Services	0	0	0

## **2. Appeals/Exceptions**

During fourth quarter IWP members/providers requested 74 exceptions to Medicaid policy and 21 requests for appeal hearings. See Attachment 4 for more details.

### **VI. Budget Neutrality/Fiscal Issues**

During fourth quarter, the state did not encounter any significant financial issues related to the IWP. See Attachment 5 for the actual number of member months for the IWP as of December 31, 2015.

### **VII. Other Activities**

#### **1. Dental Wellness Plan**

During fourth quarter, Delta Dental planned IHAWP related activities that included provider training and education for Dental Wellness Plan (DWP) network providers. DWP updates for providers can be found at [Delta Dental DWP Updates](#). See Attachment 6 for an overview of operations and member benefit information.

#### **2. Premium Monitoring and the Healthy Behaviors Program**

In accordance with the STCs, the state is required to monitor premium related data to determine impacts of premiums on IHAWP members with incomes between 50 and 133 percent of the FPL. This information is contained in Attachment 7.

#### **3. Non-Emergency Medical Transportation (NEMT)**

The STCs of the original IWP and MPC 1115 demonstrations required the waiver of non-emergency medical transportation (NEMT) to sunset on December 31, 2014, with a possible waiver extension based on evaluation results of the impact on access to care. In September of 2014, the state proposed an amendment to extend the NEMT waiver because adequate data were not available to conduct a full evaluation within the allowed time period. On December 30, 2014, CMS approved the state's request to extend the NEMT waiver through July 31, 2015, with additional time to present further data by May 31, 2015.

On May 29, 2015, the state submitted a second amendment with new evaluation results to CMS requesting continuation of the NEMT waiver through December 31, 2016, to maintain the state's original approach to Medicaid expansion within the 1115 demonstrations. On July 31, 2015, CMS approved an extension of the waiver through March 31, 2016, with the expectation that the state complete additional surveys and analyses.

During fourth quarter, the state continued to work with the state's evaluation team, the University of Iowa Public Policy Center, to provide CMS with supplemental analyses to further assess NEMT waiver impacts.

## **Attachments**

1. IWP Provider Access Survey Results
2. IHAWP Network Access Maps
3. IHAWP Wrap Payments
4. IWP Appeals and Exceptions Report
5. Financial Reporting - IHAWP Member Months
6. Dental Wellness Plan Report
7. Premium Monitoring Report

## **Access to Care and NCQA Standards Survey Results**

Iowa strives to ensure ninety-five percent of members reside in counties that meet timely access to care standards. This goal is supported by accumulated results of quarterly surveys of participating patient managers. At the end of the fourth quarter of 2015, the IME sampled 242 providers across 99 counties to determine compliance with the following access to care standards:

- 1) Ninety-five percent of Iowa Wellness plan members reside in counties that meet all timely access to care standards and
- 2) Ninety percent of members live in a county that either:
  - a) Reside in a county that has at least 1 provider that has an NCQA Element 1B score of at least 50 percent or
  - b) Reside within 30 miles of a provider that has an NCQA Element 1B score of at least 50 percent.

### **1. Timely Access to Care Standards**

Measures Tracked:

- Patients with urgent symptoms shall be seen within one day of contacting their primary care provider.
- Patients with persistent symptoms shall be seen within 48 hours of reporting of the onset of the symptoms.
- Patient routine visits shall be scheduled within four to six weeks of the date of the patient request the appointment.
- The provider shall provide or arrange for 24-hour, 7-day provider availability to enrolled recipients.

Survey results as of December 31, 2015: 208 of the 242 providers surveyed met the above access standards and 98 of 99 counties had at least one provider that met the access to care standards. Overall, patient access to care was 98.98 percent.

### **2. NCQA 1B Standards**

Measures Tracked:

- Providing access to routine and urgent care appointments outside of regular business hours.
- Providing continuity of medical record information for care and advice when office is not open.
- Providing timely clinical advice by telephone when the office is not open (critical factor).
- Providing timely clinical advice using a secure, interactive electronic system when the office is not open.
- Documenting after hours clinical advice in patient records.

Survey results as of December 31, 2015: 200 of the 242 providers surveyed met the above NCQA 1B standards and 98 out of 99 counties contained at least 1 provider that met the NCQA 1B standards. The survey methodology included the use of Urban Influence

Codes (UIC) to ensure a weighted sample in proportion with the population size of each county. Specialty, emergency, hospital or FFS primary care providers were not included in the survey.

**NCQA survey results through 4<sup>th</sup> quarter of 2015:**

IME Category	Counties That Met NCQA 1B Standards	U of I 'weighted average' based on county population	Application of U of I 'weighted average'	<b>TOTAL</b>  <b>99.05%</b>
1	21/21	0.67	0.67	
2	12/12	0.09	0.0825	
3	38/38	0.19	0.19	
4	27/28	0.05	0.048	

## Survey Results by County

UIC	County	Access to Care Y/N	Routine within 4-6 weeks?	Persistent within 48 hours?	Urgent within 24 hours?	24/7 Access ?		Meets 50% NCQA?	Office provides access to routine and urgent care appointments outside of regular business hours?	Office provides continuity of medical record information for care and advice when the office is not open?	<b>Office provides timely clinical advice by telephone such as a Nurse Line or On Call provider when the office is not open?</b>	Office provides timely clinical advice using a secure, interactive electronic system when the office is not open?	Office documents after hours clinical advice in patient records?
2	ADAIR	Y	yes	yes	yes	yes		Y	yes	yes	yes	no	yes
2	ADAIR	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes
2	ADAIR	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	no
4	ADAMS	Y	yes	yes	yes	yes		Y	yes	yes	yes	no	yes
3	ALLAMAKEE	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
3	ALLAMAKEE	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	no
3	ALLAMAKEE	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
3	ALLAMAKEE	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	no
3	ALLAMAKEE	Y	yes	yes	yes	yes		Y	yes	yes	yes	no	yes
4	APPANOOSE	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
4	APPANOOSE	N	yes	yes	yes	no		N	no	no	yes	no	yes
4	APPANOOSE	Y	yes	yes	yes	yes		Y	no	no	yes	yes	yes
2	AUDUBON	Y	yes	yes	yes	yes		N	no	yes	no	no	no
2	AUDUBON	Y	yes	yes	yes	yes		Y	yes	yes	yes	no	yes
1	BENTON	Y	yes	yes	yes	yes		Y	yes	yes	yes	no	yes
1	BENTON	N	yes	yes	yes	no		Y	no	yes	yes	yes	yes
1	BENTON	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes
1	BLACK HAWK	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes

1	BLACK HAWK	Y	yes	yes	yes	yes		N	yes	yes	no	yes	yes
1	BLACK HAWK	Y	yes	yes	yes	yes		Y	yes	yes	yes	no	yes
1	BLACK HAWK	Y	yes	yes	yes	yes		N	yes	yes	no	no	yes
1	BLACK HAWK	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
1	BLACK HAWK	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
1	BLACK HAWK	Y	yes	yes	yes	yes		Y	no	yes	yes	no	yes
1	BLACK HAWK	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
2	BOONE	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
2	BOONE	N	yes	yes	yes	no		Y	yes	yes	yes	no	yes
2	BOONE	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
2	BOONE	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes
1	BREMER	Y	yes	yes	yes	yes		Y	yes	yes	yes	no	yes
1	BREMER	Y	yes	yes	yes	yes		N	no	no	yes	no	no
1	BREMER	Y	yes	yes	yes	yes		Y	no	yes	yes	no	yes
1	BREMER	Y	yes	yes	yes	yes		Y	yes	no	yes	no	yes
3	BUCHANAN	N	no	yes	yes	yes		N	no	no	yes	yes	no
3	BUCHANAN	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
3	BUCHANAN	Y	yes	yes	yes	yes		N	yes	yes	no	yes	yes
	BUENA VISTA	N	yes	yes	yes	no		Y	yes	yes	yes	no	yes
3	BUENA VISTA	Y	yes	yes	yes	yes		Y	no	no	yes	yes	yes
3	BUENA VISTA	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	no
2	BUTLER	N	yes	no	no	yes		Y	no	yes	yes	yes	no
2	BUTLER	Y	yes	yes	yes	yes		N	no	no	no	no	yes
2	BUTLER	N	yes	yes	yes	no		Y	no	yes	yes	yes	yes
4	CALHOUN	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes
4	CARROLL	Y	yes	yes	yes	yes		Y	yes	yes	yes	no	yes
4	CARROLL	N	yes	yes	yes	no		N	yes	yes	no	yes	yes
4	CARROLL	Y	yes	yes	yes	yes		N	yes	yes	no	no	no
4	CARROLL	Y	yes	yes	yes	yes		Y	yes	yes	yes	no	yes
4	CARROLL	Y	yes	yes	yes	yes		Y	no	yes	yes	no	yes
4	CARROLL	Y	yes	yes	yes	yes		N	no	no	no	no	no

3	CASS	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
3	CASS	Y	yes	yes	yes	yes		N	yes	yes	no	yes	yes
3	CEDAR	N	yes	yes	yes	no		Y	no	yes	yes	no	yes
3	CEDAR	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
3	CERRO GORDO	Y	yes	yes	yes	yes		N	yes	yes	no	yes	yes
3	CERRO GORDO	Y	yes	yes	yes	yes		N	yes	yes	no	no	no
3	CERRO GORDO	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes
3	CERRO GORDO	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes
3	CERRO GORDO	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes
3	CHEROKEE	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes
3	CHEROKEE	Y	yes	yes	yes	yes		Y	yes	no	yes	yes	no
3	CHEROKEE	Y	yes	yes	yes	yes		Y	no	yes	yes	no	yes
3	CHICKASAW	Y	yes	yes	yes	yes		Y	yes	yes	yes	no	yes
3	CHICKASAW	Y	yes	yes	yes	yes		N	no	no	no	no	yes
3	CHICKASAW	Y	yes	yes	yes	yes		Y	no	no	yes	yes	yes
3	CLARKE	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
3	CLAY	Y	yes	yes	yes	yes		Y	yes	yes	yes	no	yes
3	CLAY	Y	yes	yes	yes	yes		N	yes	yes	no	yes	yes
3	CLAY	Y	yes	yes	yes	yes		N	yes	no	no	no	no
3	CLAY	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
3	CLAY	Y	yes	yes	yes	yes		Y	yes	no	yes	yes	yes
2	CLAYTON	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes
2	CLAYTON	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
2	CLINTON	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
2	CLINTON	Y	yes	yes	yes	yes		Y	no	no	yes	yes	yes
2	CLINTON	Y	yes	yes	yes	yes		Y	no	no	yes	yes	yes
2	CLINTON	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes
4	CRAWFORD	Y	yes	yes	yes	yes		Y	no	yes	yes	no	yes
1	DALLAS	Y	yes	yes	yes	yes		Y	no	yes	yes	no	yes
1	DALLAS	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes
1	DALLAS	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	no

3	DAVIS	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
3	DAVIS	Y	yes	yes	yes	yes		Y	no	yes	yes	no	yes
3	DAVIS	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes
4	DECATUR	Y	yes	yes	yes	yes		N	no	no	no	no	no
4	DECATUR	Y	yes	yes	yes	yes		Y	yes	yes	yes	no	yes
3	DELAWARE	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	no
3	DELAWARE	Y	yes	yes	yes	yes		Y	yes	yes	yes	no	yes
3	DES MOINES	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes
3	DES MOINES	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes
3	DICKINSON	N	yes	yes	no	yes		Y	no	yes	yes	yes	yes
3	DICKINSON	Y	yes	yes	yes	yes		N	yes	yes	no	yes	yes
1	DUBUQUE	Y	yes	yes	yes	yes		Y	no	no	yes	yes	yes
4	EMMET	N	yes	yes	yes	no		Y	no	yes	yes	no	yes
4	EMMET	Y	yes	yes	yes	yes		N	yes	yes	no	no	yes
3	FAYETTE	Y	yes	yes	yes	yes		Y	no	yes	yes	no	yes
3	FAYETTE	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes
3	FAYETTE	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes
4	FLOYD	Y	yes	yes	yes	yes		Y	no	yes	yes	no	yes
4	FLOYD	N	yes	no	no	yes		Y	no	yes	yes	yes	yes
4	FLOYD	Y	yes	yes	yes	yes		Y	no	no	yes	yes	yes
4	FLOYD	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes
4	FRANKLIN	N	yes	yes	yes	no		Y	no	yes	yes	yes	no
4	FRANKLIN	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
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3	FREMONT	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes
3	GREENE	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
1	GRUNDY	Y	yes	yes	yes	yes		Y	no	yes	yes	no	yes
1	GUTHRIE	Y	yes	yes	yes	yes		Y	no	yes	yes	no	yes
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3	HAMILTON	Y	yes	yes	yes	yes		N	no	yes	yes	no	no
3	HAMILTON	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	no

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1	HARRISON	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
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3	HENRY	Y	yes	yes	yes	yes		Y	no	yes	yes	no	yes
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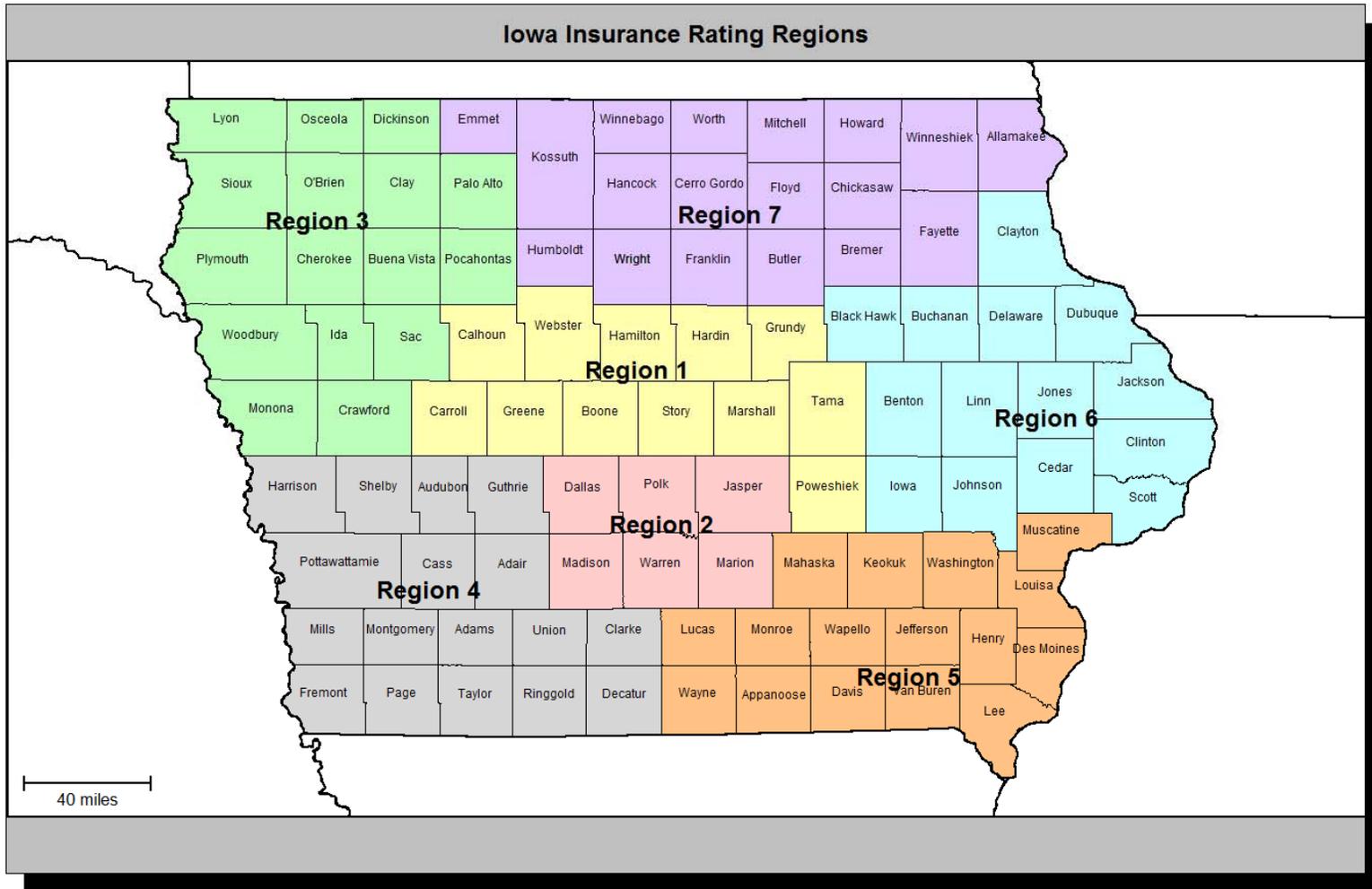
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3	LUCAS	N	yes	yes	yes	no		Y	no	yes	yes	no	yes
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4	O BRIEN	Y	yes	yes	yes	yes		Y	no	yes	yes	yes	yes
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3	PAGE	Y	yes	yes	yes	yes		Y	no	yes	yes	no	yes
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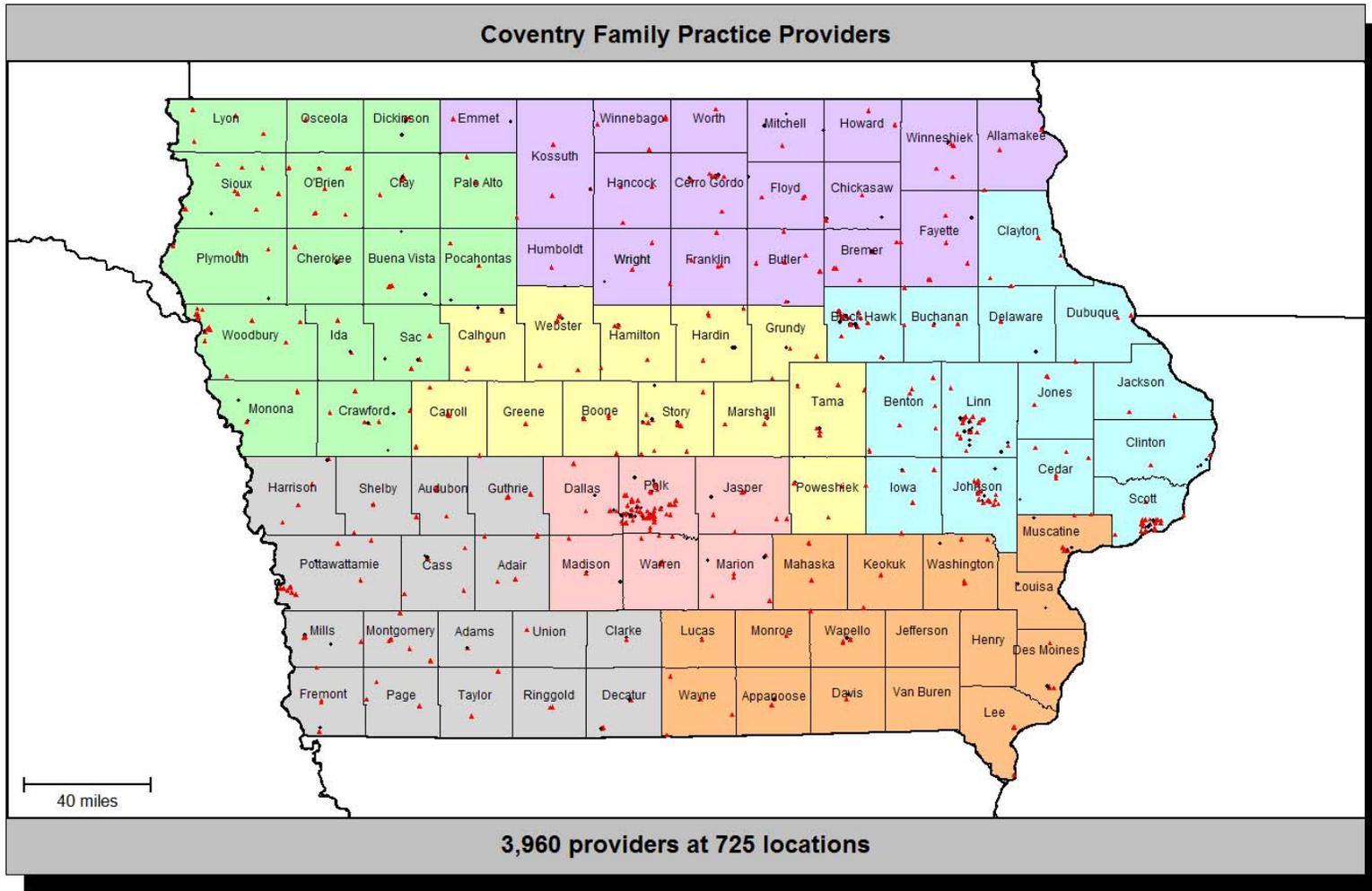
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4	SIOUX	Y	yes	yes	yes	yes	Y	yes	no	yes	no	yes	yes
4	SIOUX	Y	yes	yes	yes	yes	N	yes	no	no	yes	yes	yes
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3	TAMA	Y	yes	yes	yes	yes	Y	no	yes	yes	yes	yes	yes
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3	UNION	Y	yes	yes	yes	yes	Y	yes	yes	yes	yes	yes	yes
4	VAN BUREN	Y	yes	yes	yes	yes	Y	no	yes	yes	yes	yes	yes
4	VAN BUREN	Y	yes	yes	yes	yes	Y	no	yes	yes	yes	yes	yes
3	WAPELLO	N	yes	yes	no	no	Y	yes	yes	yes	yes	yes	yes
3	WAPELLO	Y	yes	yes	yes	yes	Y	no	yes	yes	no	yes	yes
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1	WARREN	Y	yes	yes	yes	yes	Y	no	yes	yes	no	yes	yes
1	WASHINGTON	N	yes	no	no	yes	Y	yes	yes	yes	yes	yes	yes
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1	WASHINGTON	Y	yes	yes	yes	yes	Y	no	no	yes	yes	yes	no
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4	WAYNE	Y	yes	yes	yes	yes	Y	no	yes	yes	yes	yes	yes
3	WEBSTER	Y	yes	yes	yes	yes	Y	yes	yes	yes	yes	no	yes
4	WINNEBAGO	Y	yes	yes	yes	yes	N	no	no	yes	no	yes	yes
4	WINNEBAGO	Y	yes	yes	yes	yes	Y	no	yes	yes	no	yes	yes
4	WINNESHIEK	Y	yes	yes	yes	yes	Y	no	yes	yes	yes	yes	yes
4	WINNESHIEK	Y	yes	yes	yes	yes	Y	yes	yes	yes	yes	yes	yes
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1	WOODBURY	Y	yes	yes	yes	yes		Y	yes	yes	yes	yes	yes
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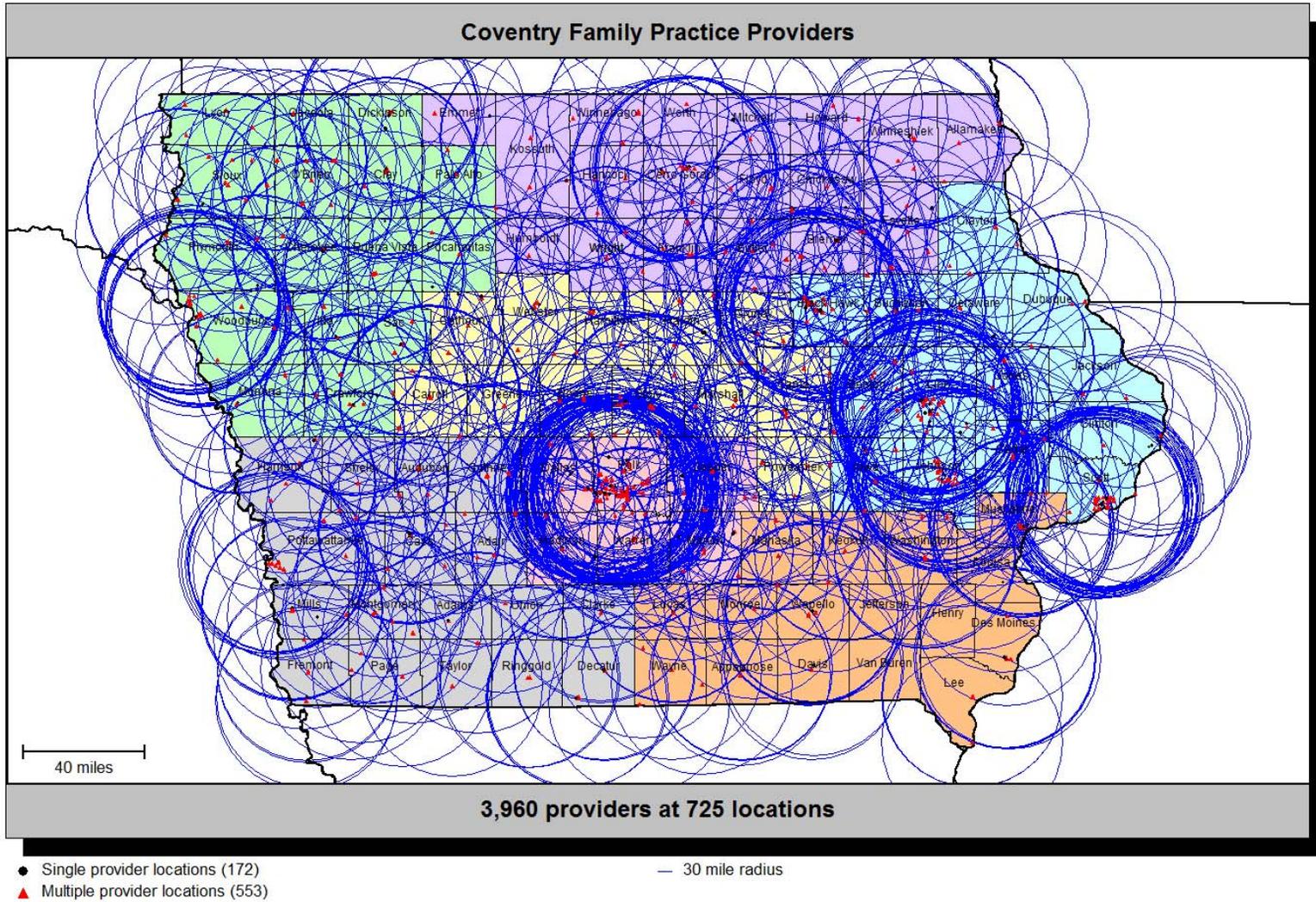
## Overview of Regions



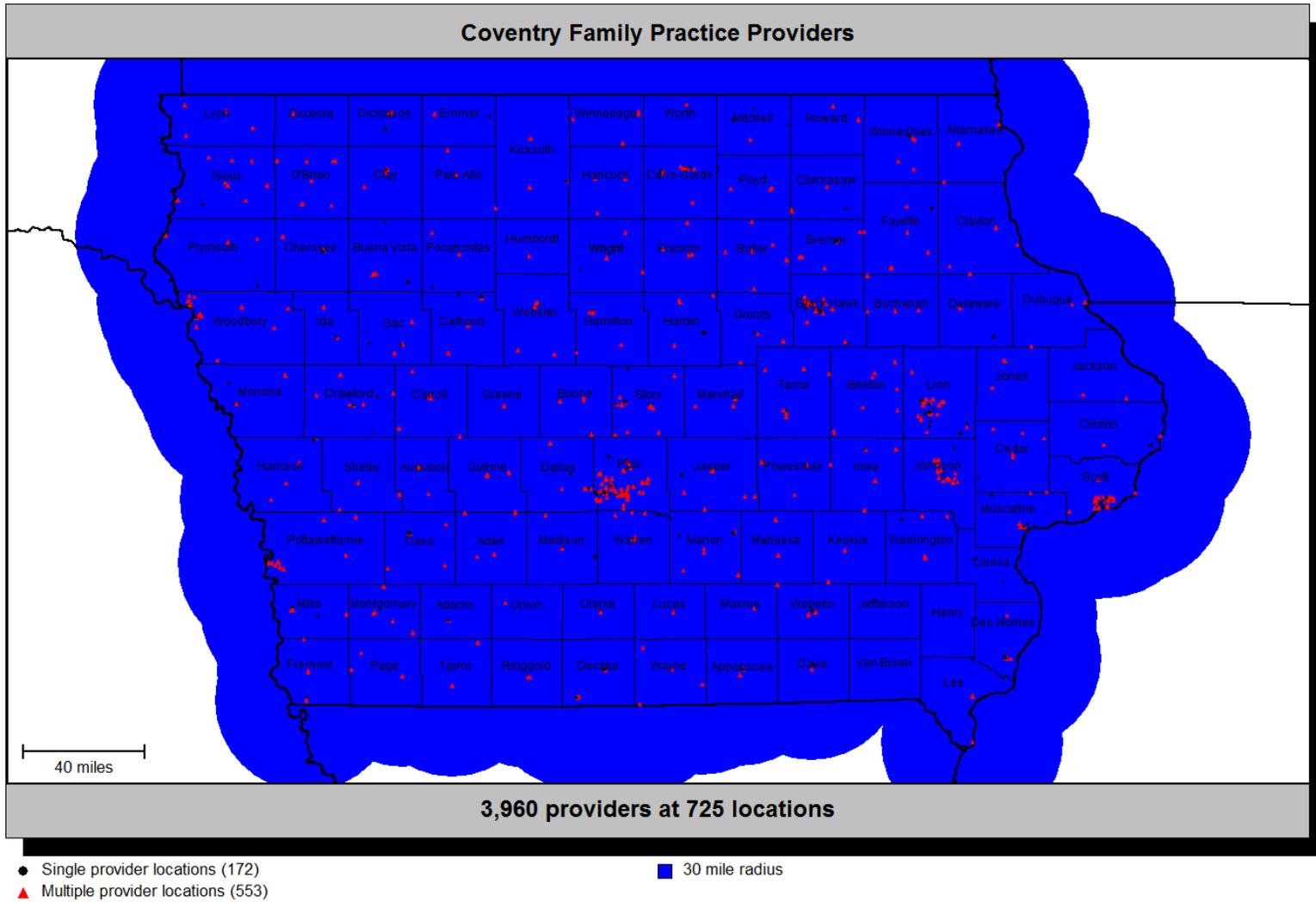
## Provider locations



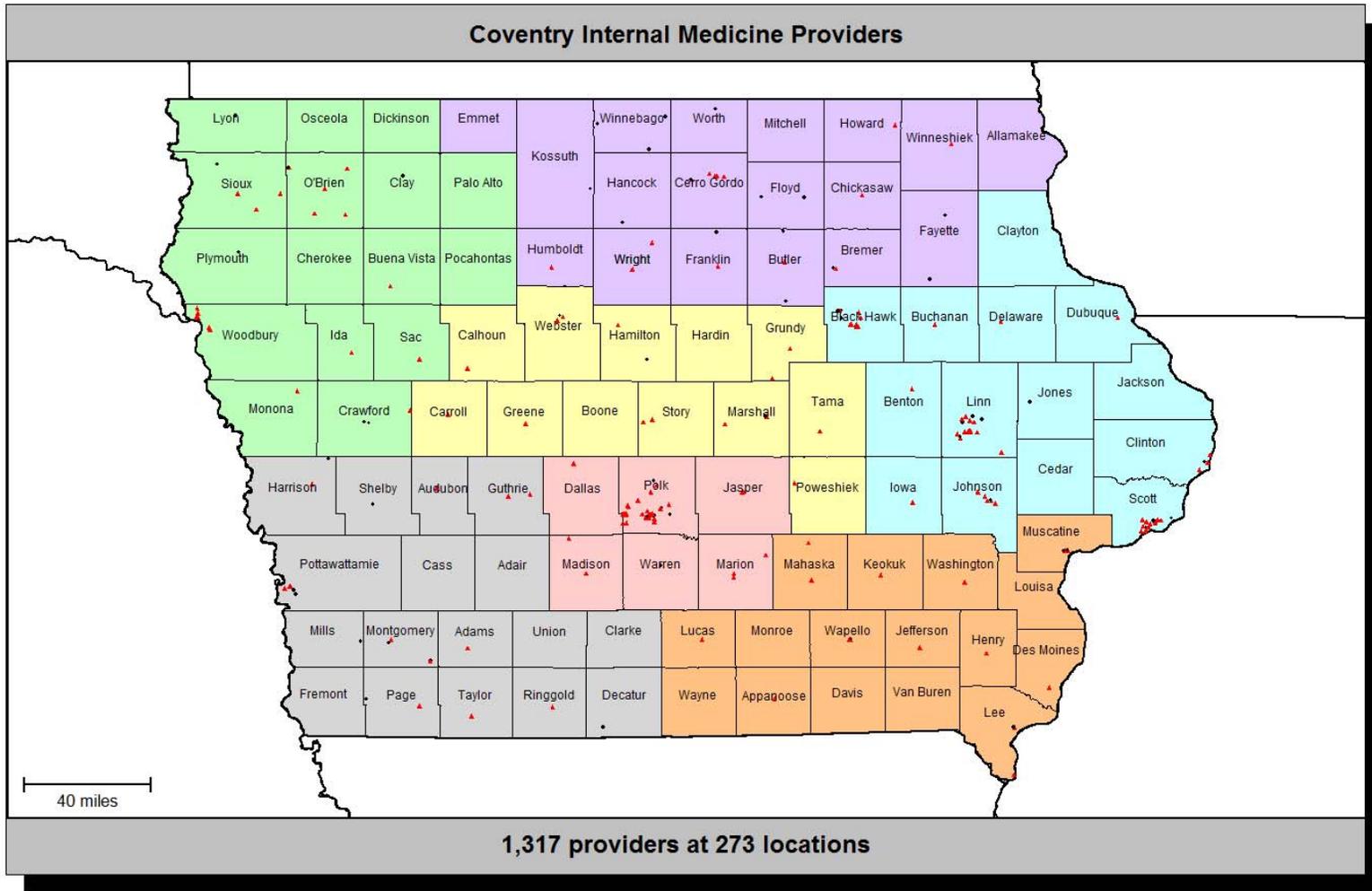
## Provider locations with 30-mile radius



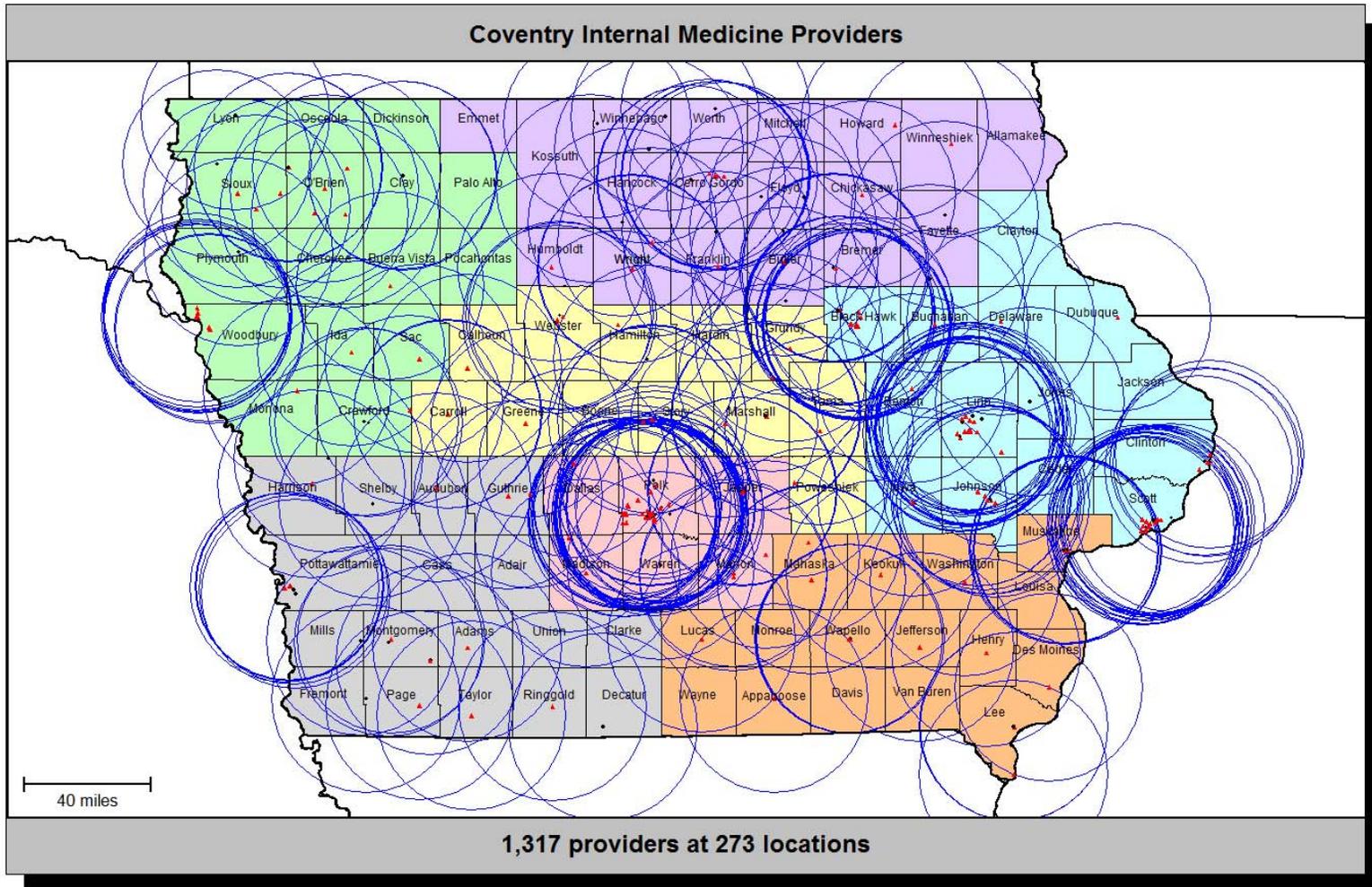
## Provider coverage/penetration



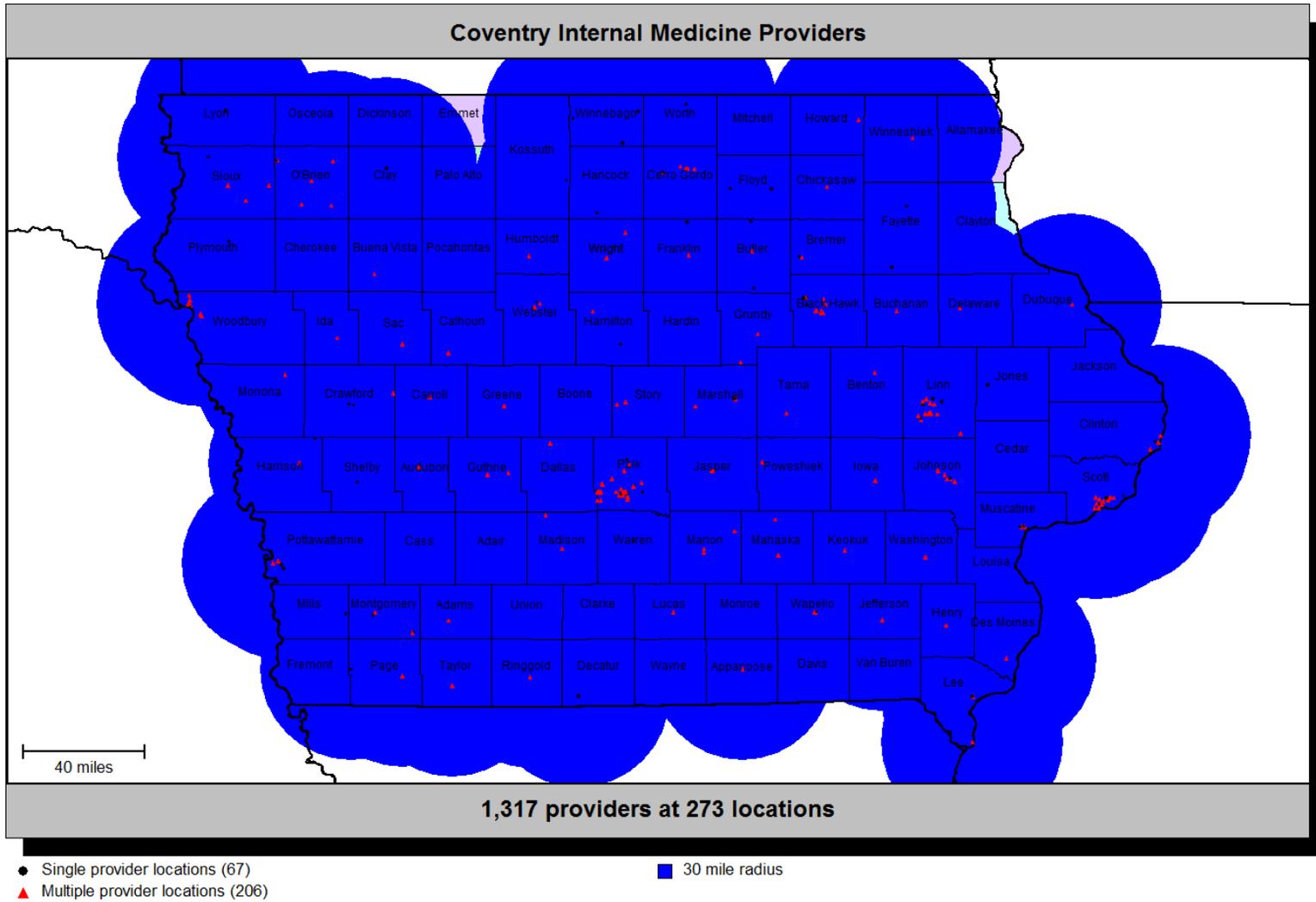
## Provider locations



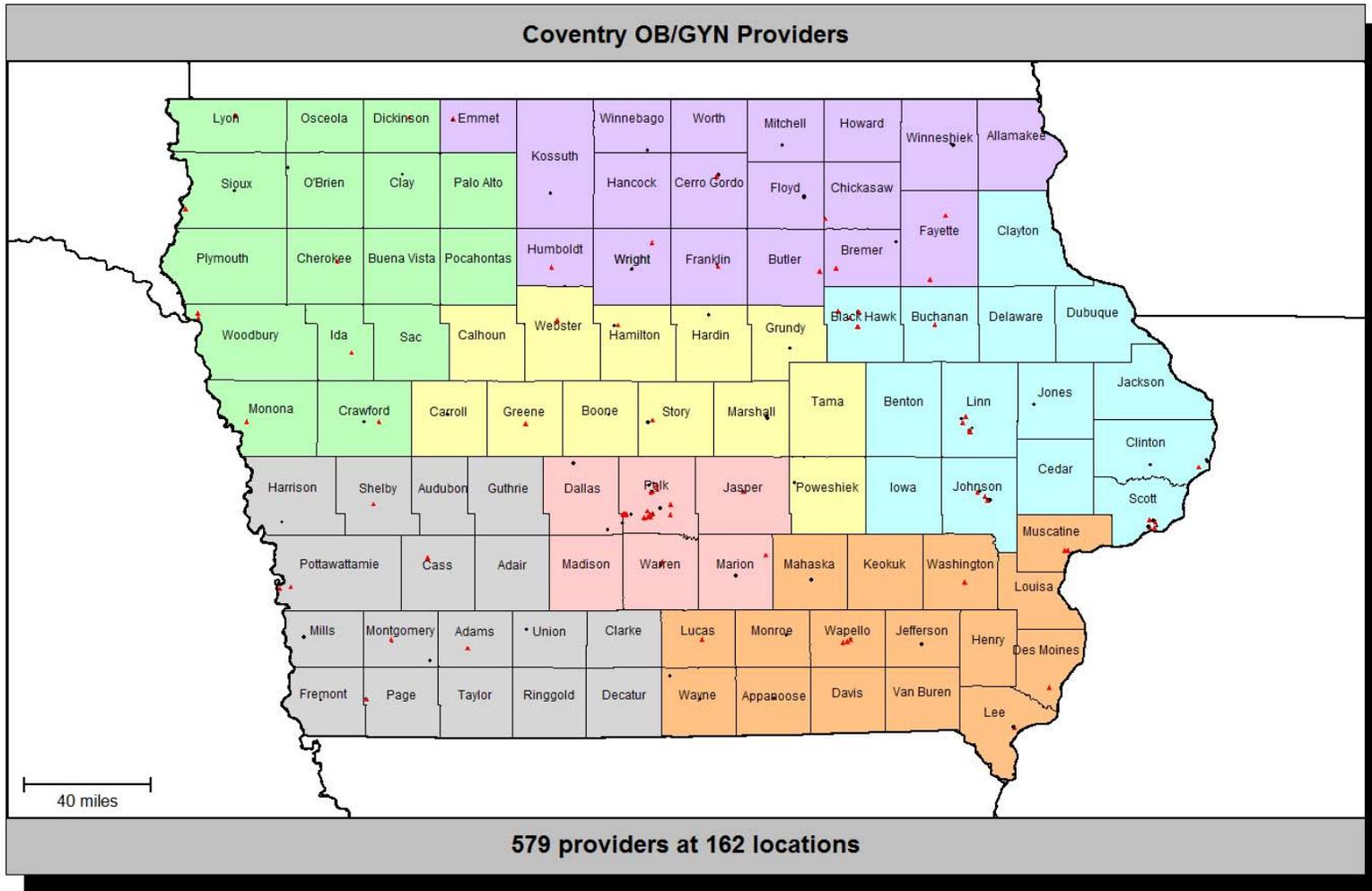
## Provider locations with 30-mile radius



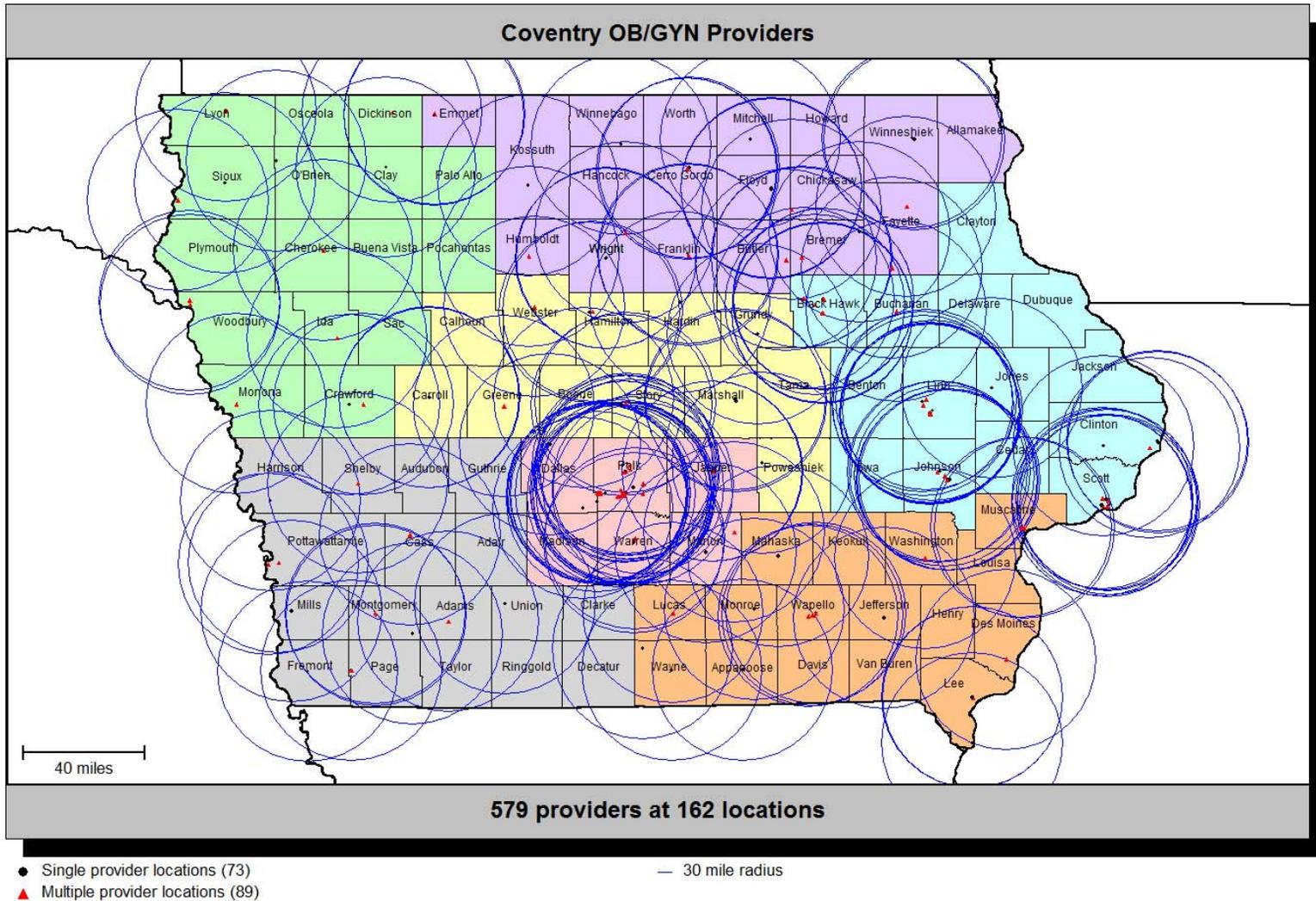
## Provider coverage/penetration



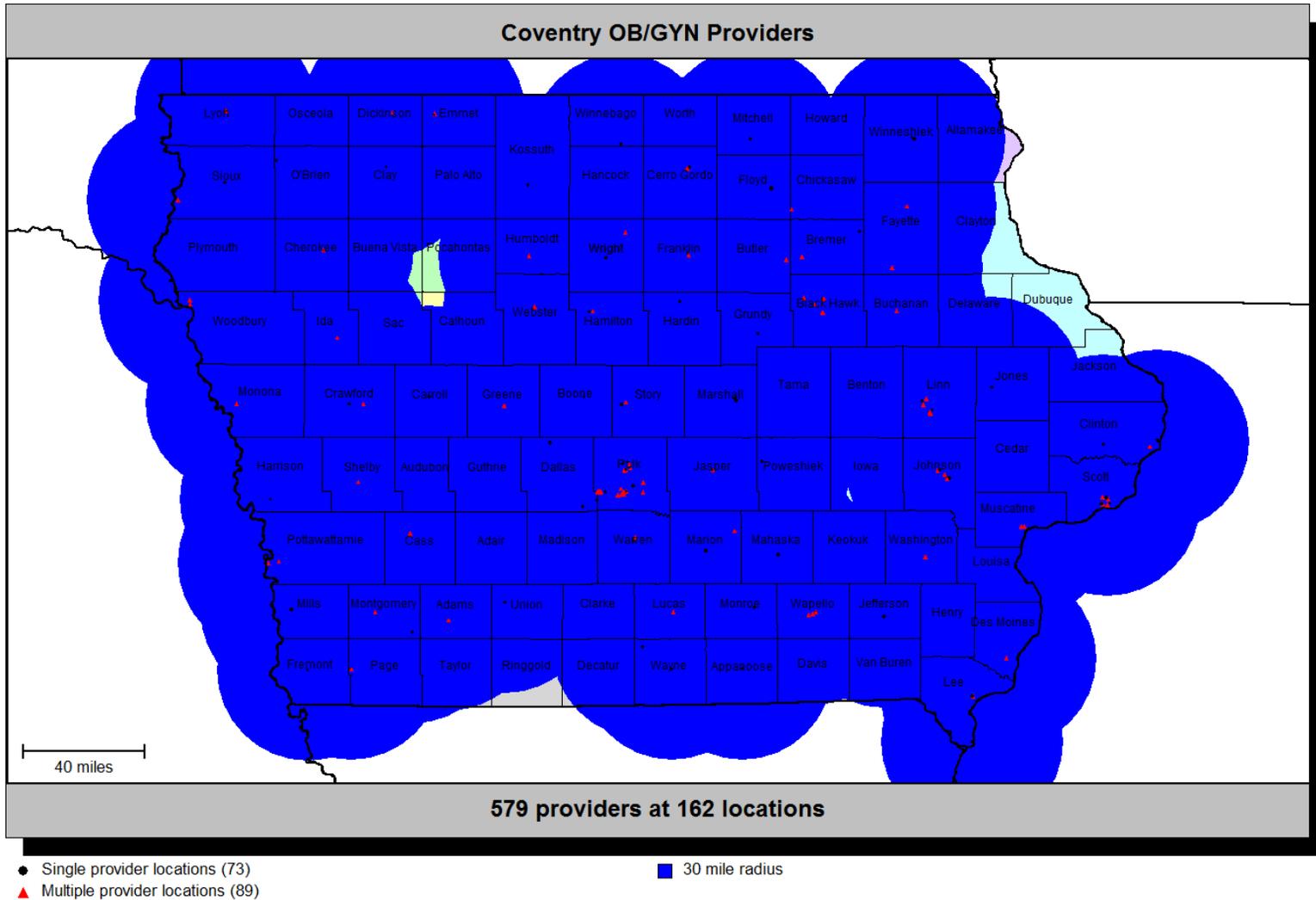
## Provider locations



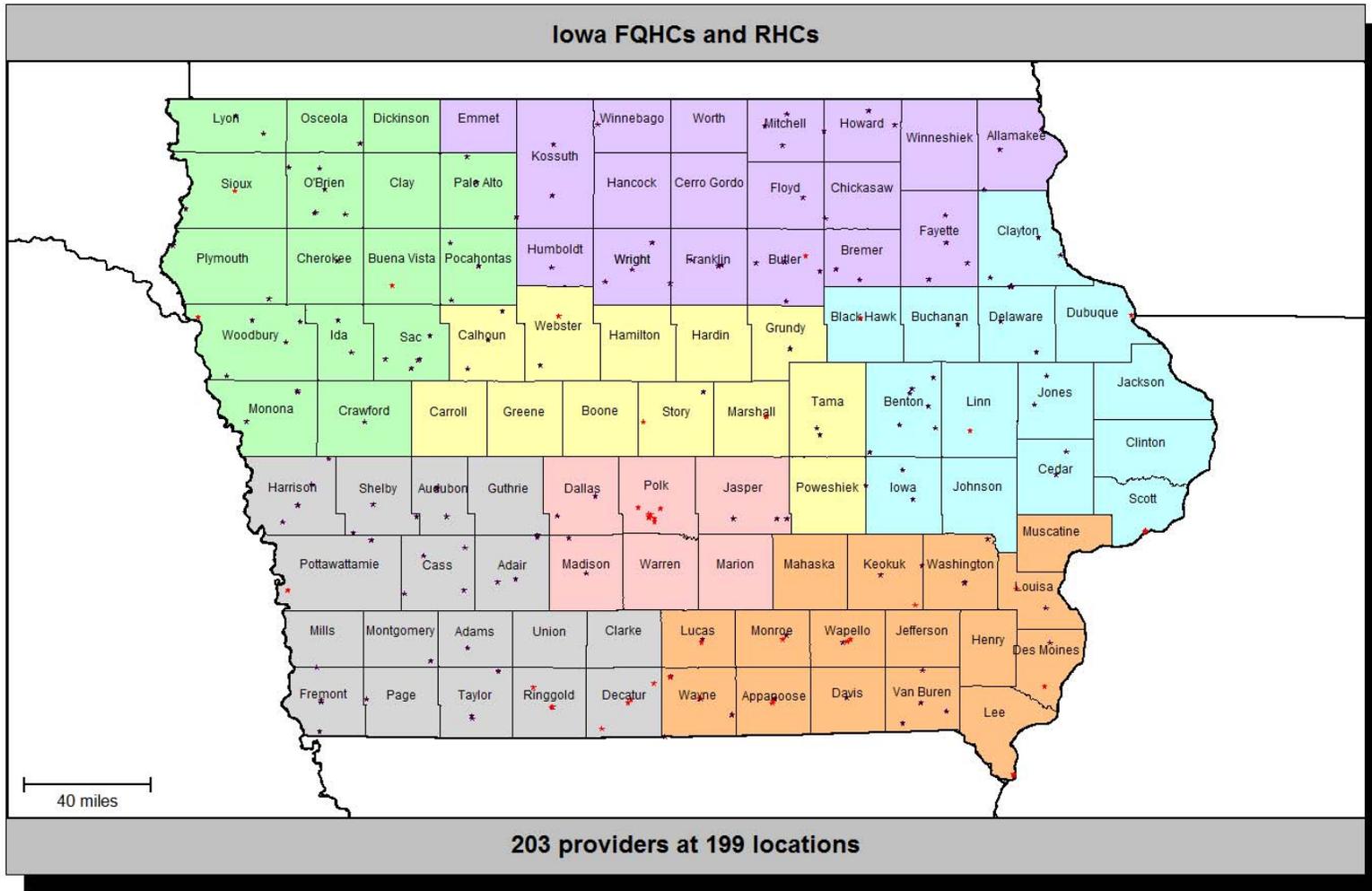
## Provider locations with 30-mile radius



## Provider coverage/penetration



## Provider locations



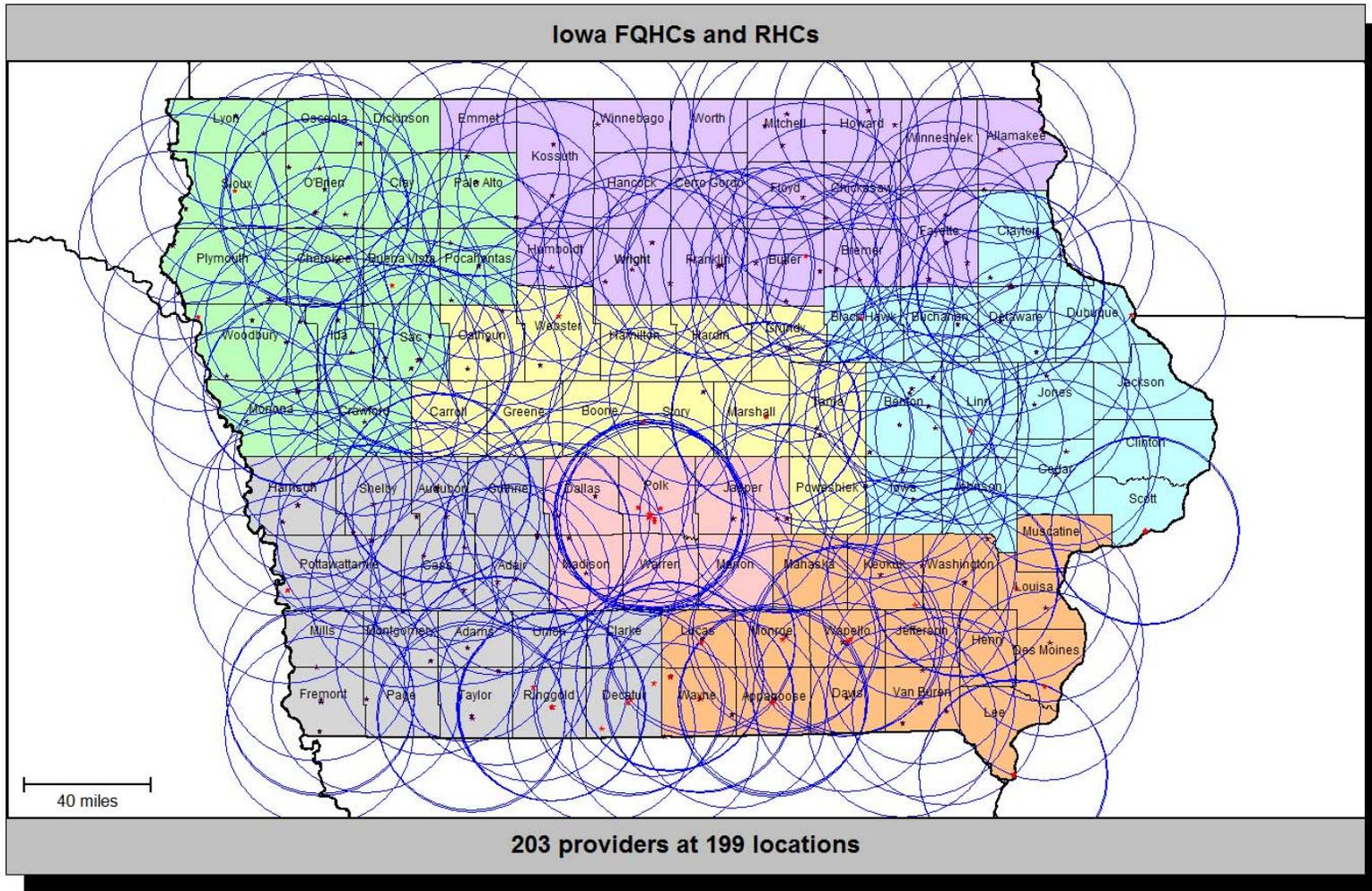
S M

S-Single M-Multiple

★ ★ 1. Wellness Plan FQHCs (43)

★ ★ 2. Wellness Plan RHCs (154) (2)

## Provider locations with 30-mile radius



S M

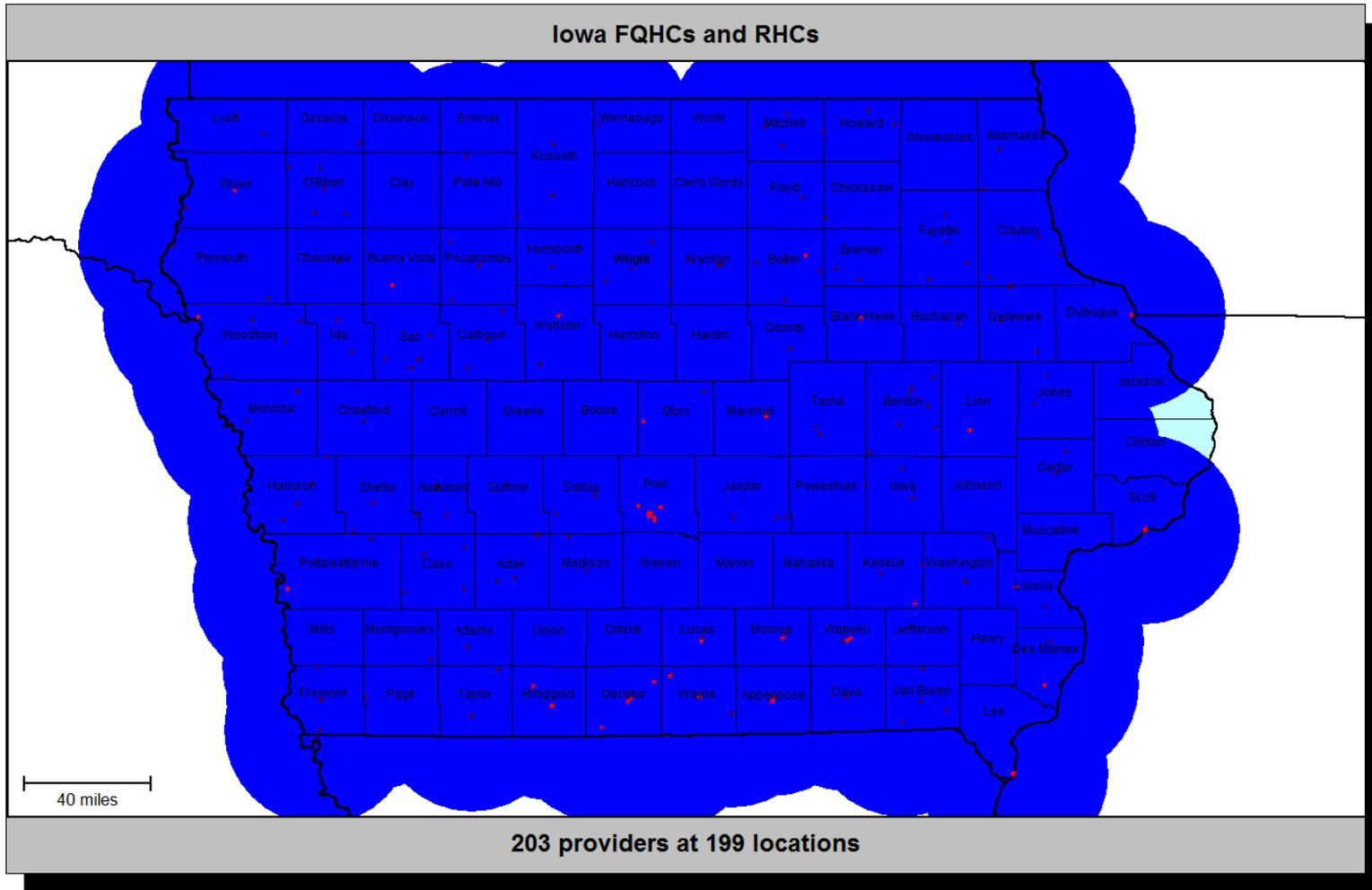
★ ★ 1. Wellness Plan FQHCs (43)

★ ★ 2. Wellness Plan RHCs (154) (2)

— 30 mile radius - All

S-Single M-Multiple

## Provider coverage/penetration



S M

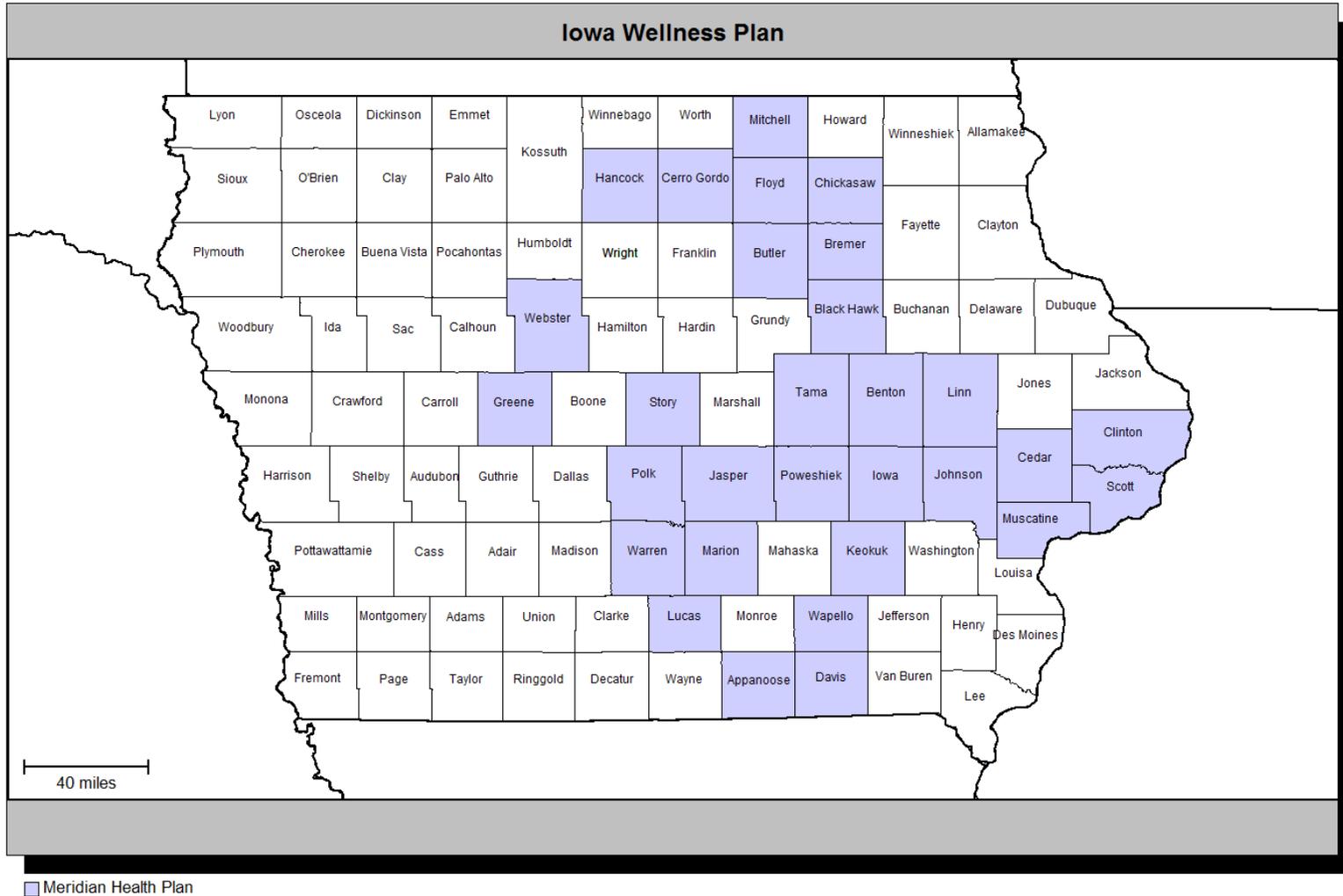
★ ★ 1. Wellness Plan FQHCs (43)

★ ★ 2. Wellness Plan RHCs (154) (2)

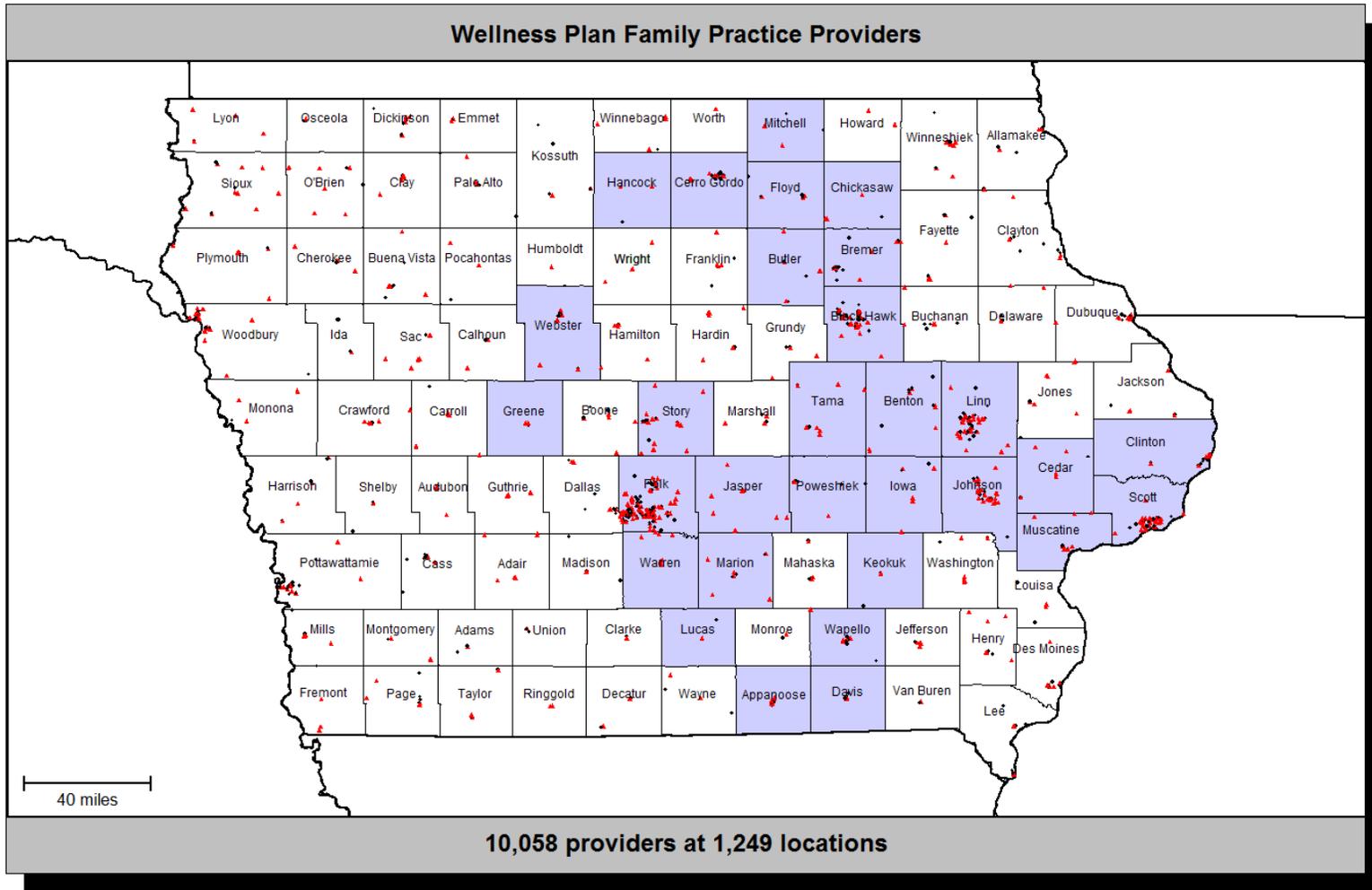
■ 30 mile radius - All

S-Single M-Multiple

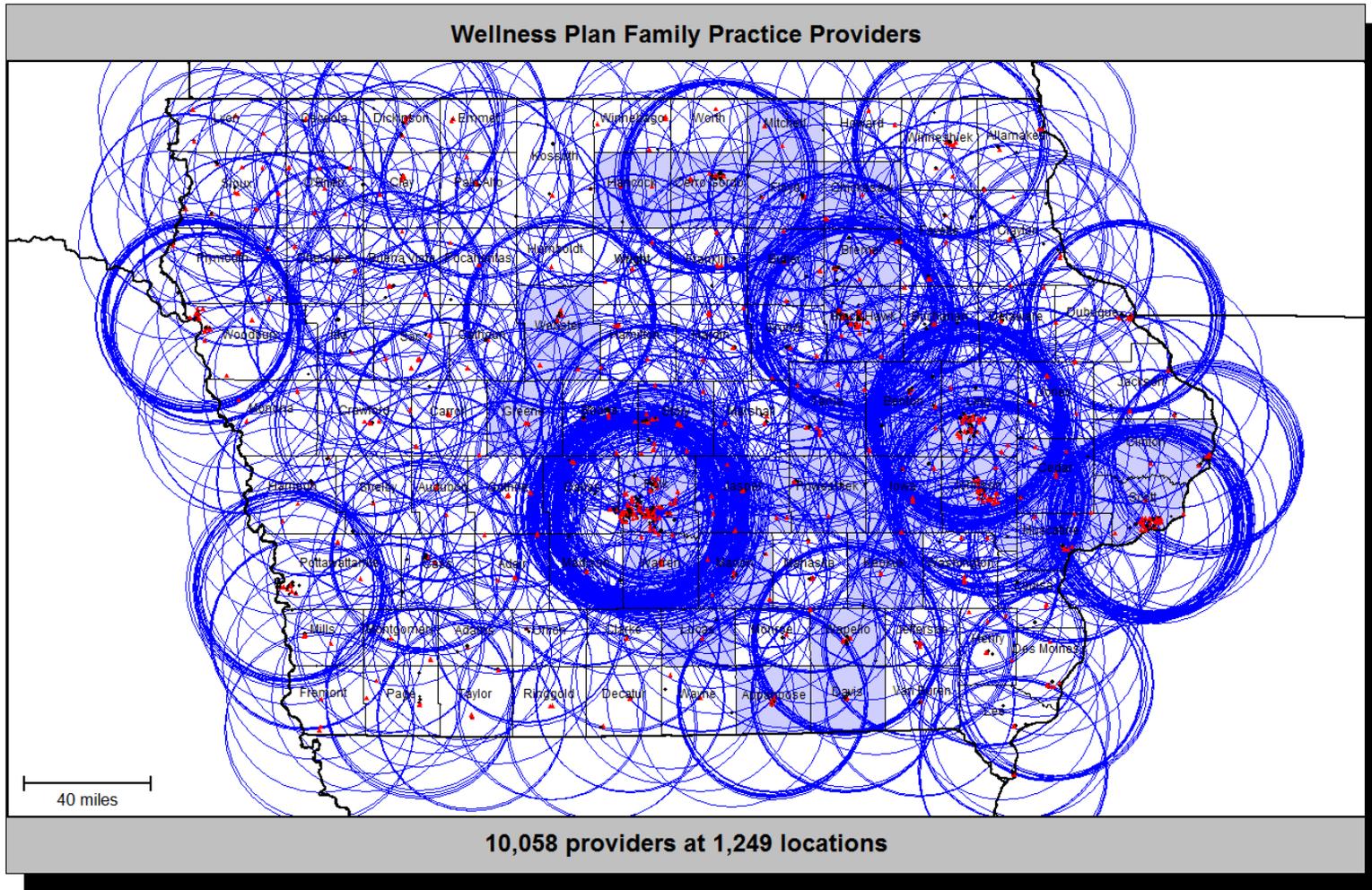
## Geographic overview



## Provider locations



## Provider locations with 30-mile radius

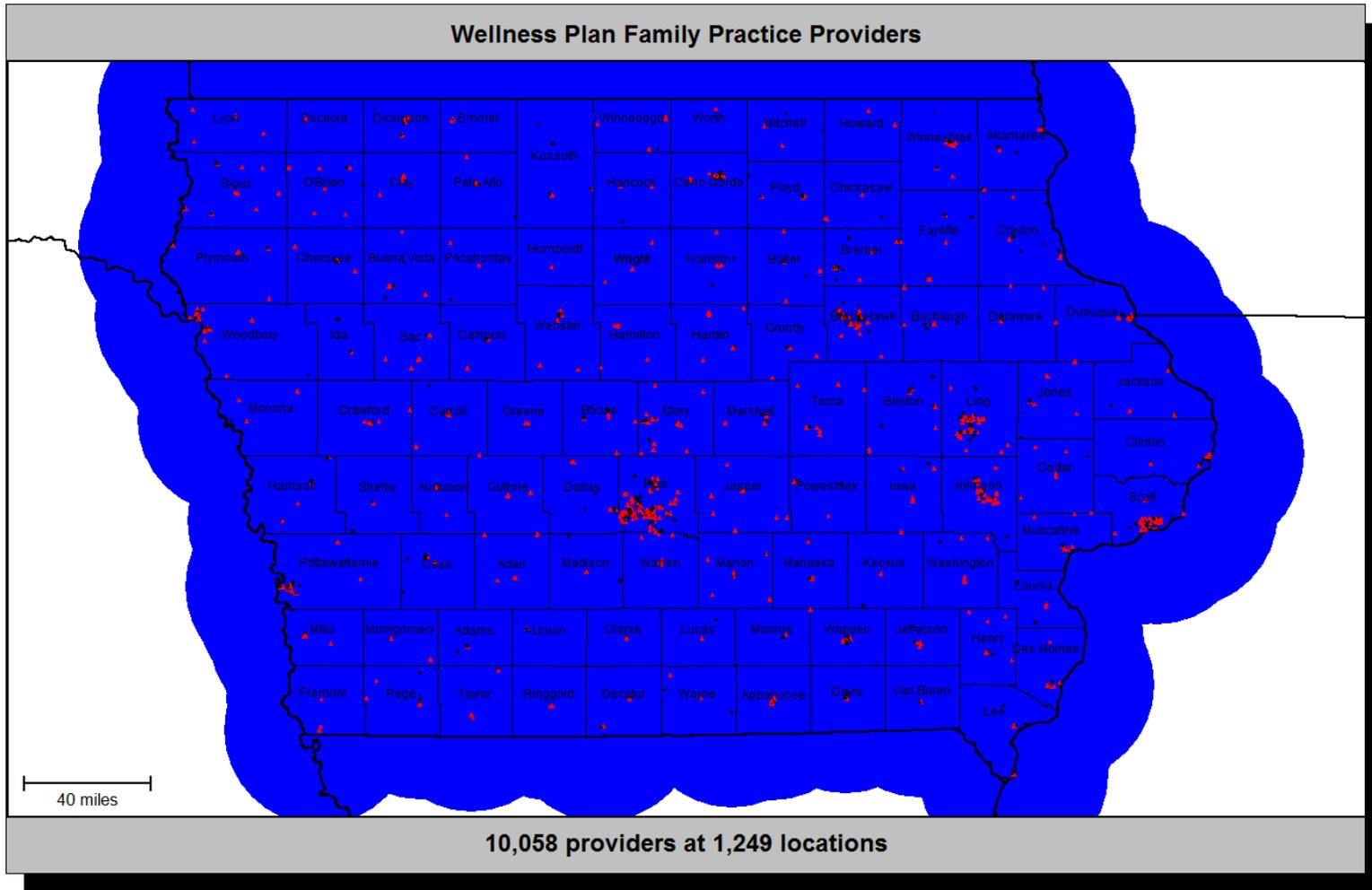


- Single provider locations (480)
- ▲ Multiple provider locations (769)
- Meridian Health Plan

— 30 mile radius

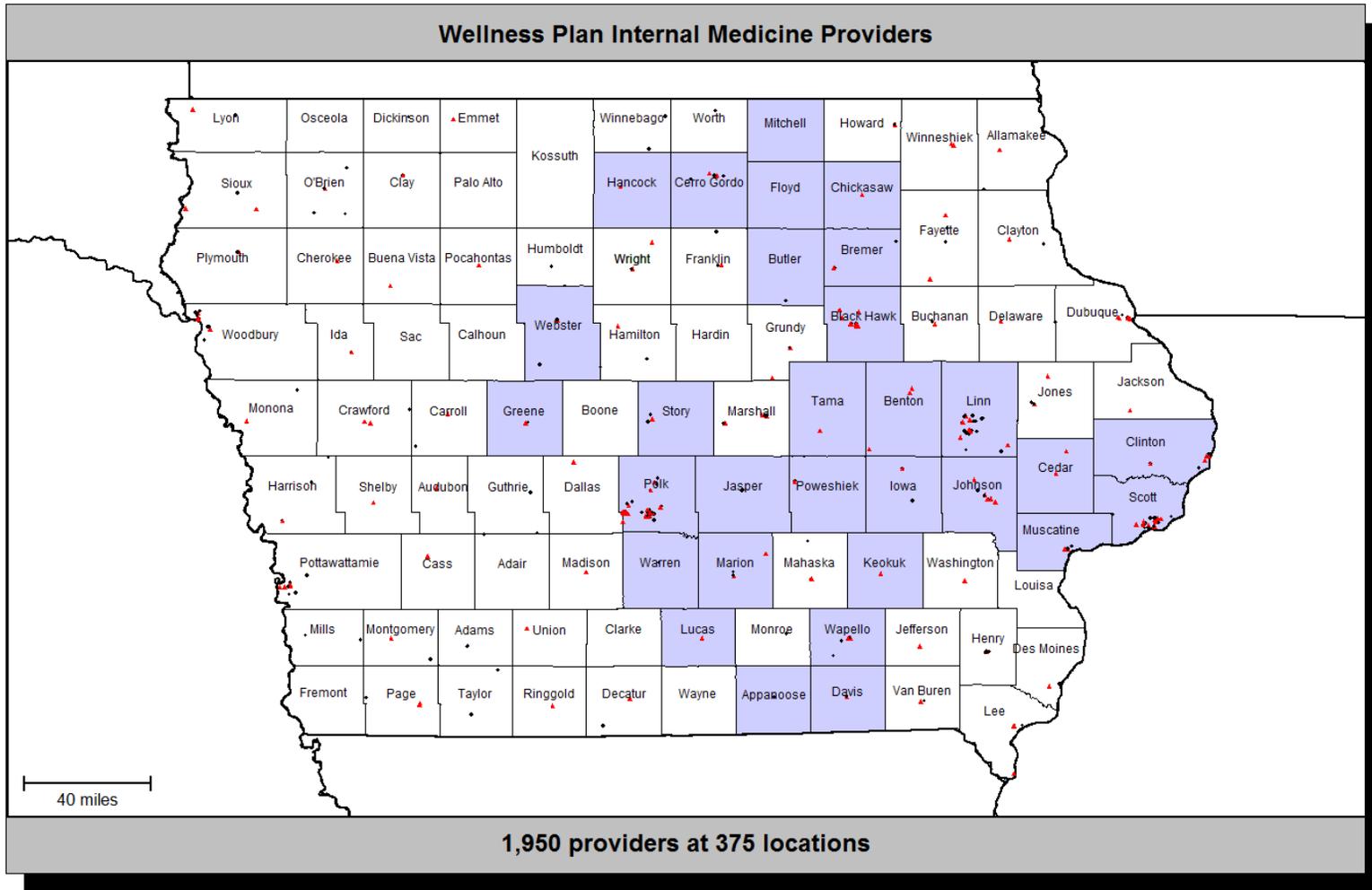
**10,058 providers at 1,249 locations**

## Provider coverage/penetration



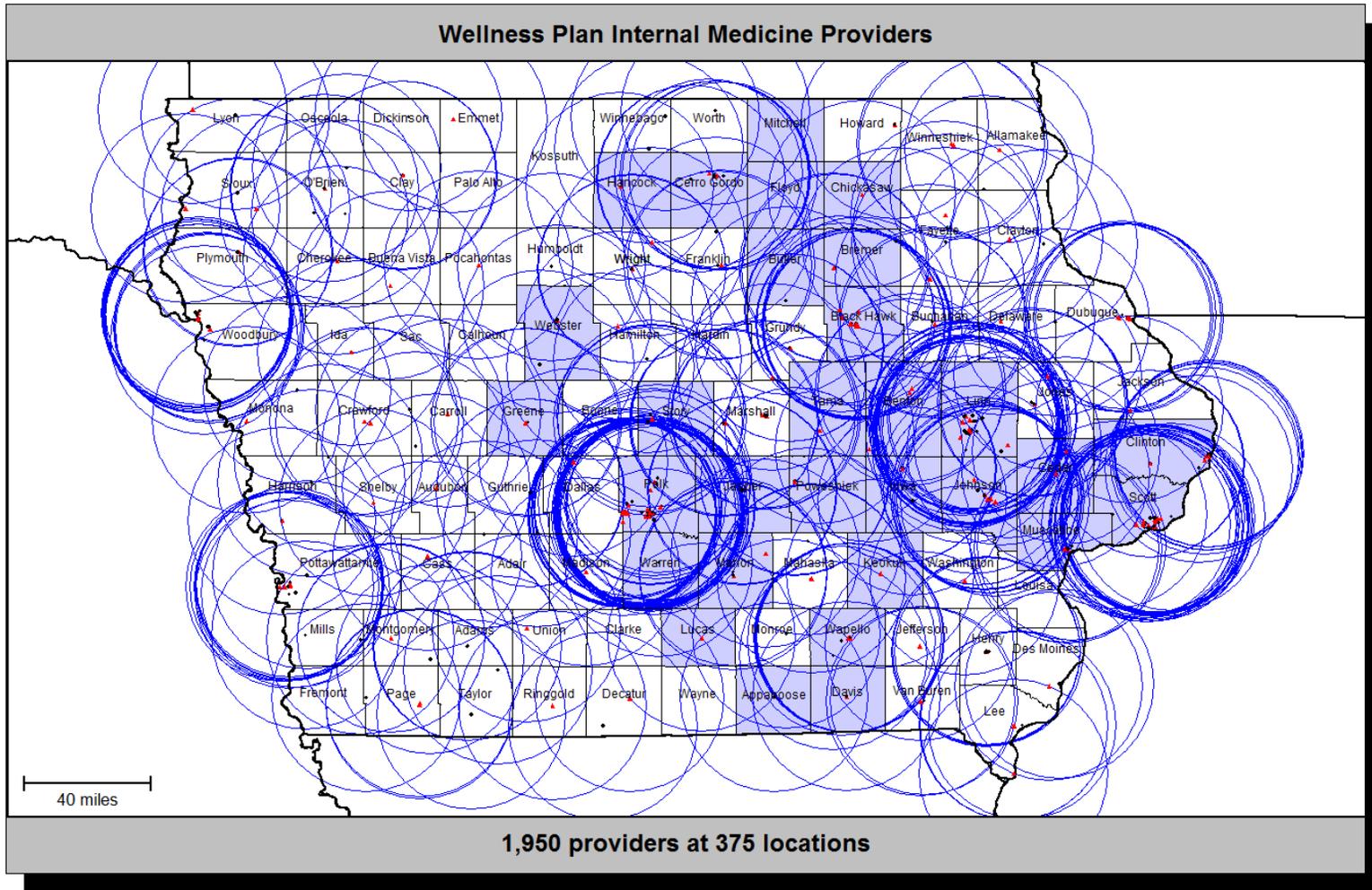
- Single provider locations (480)
- ▲ Multiple provider locations (769)
- 30 mile radius
- Meridian Health Plan

## Provider locations



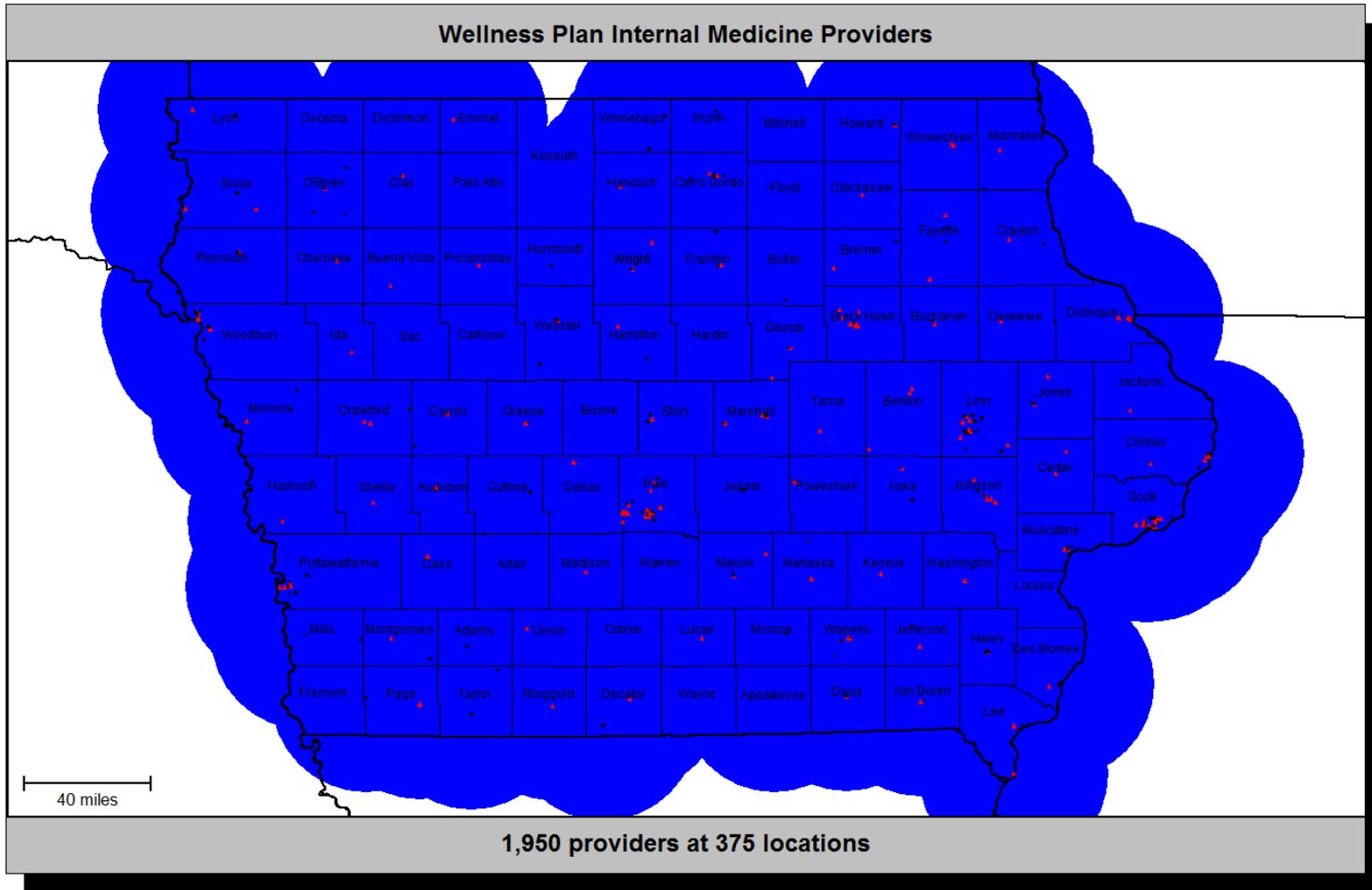
- Single provider locations (177)
- ▲ Multiple provider locations (198)
- Meridian Health Plan

## Provider locations with 30-mile radius



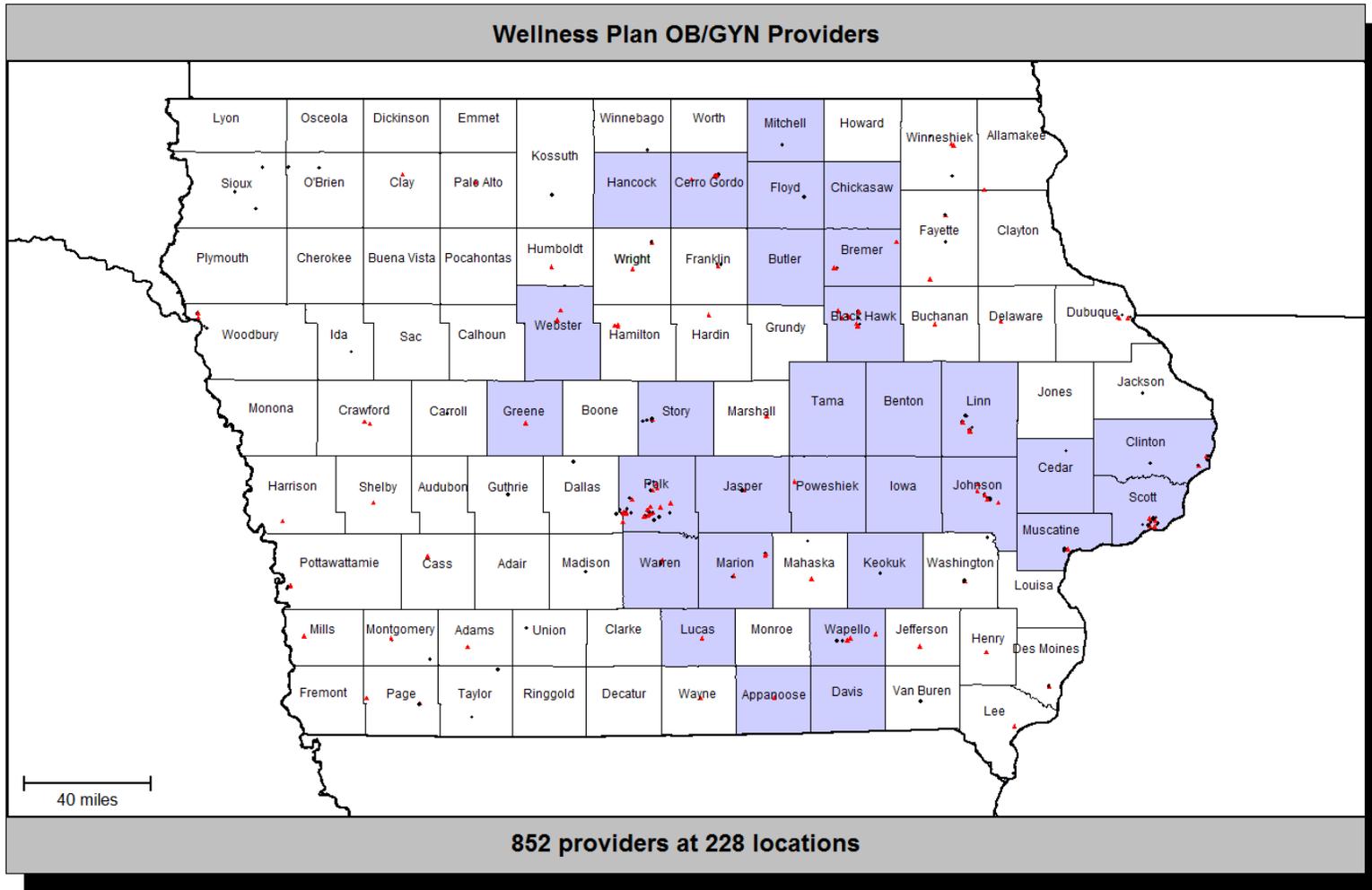
- Single provider locations (177)
- ▲ Multiple provider locations (198)
- Meridian Health Plan
- 30 mile radius

## Provider coverage/penetration



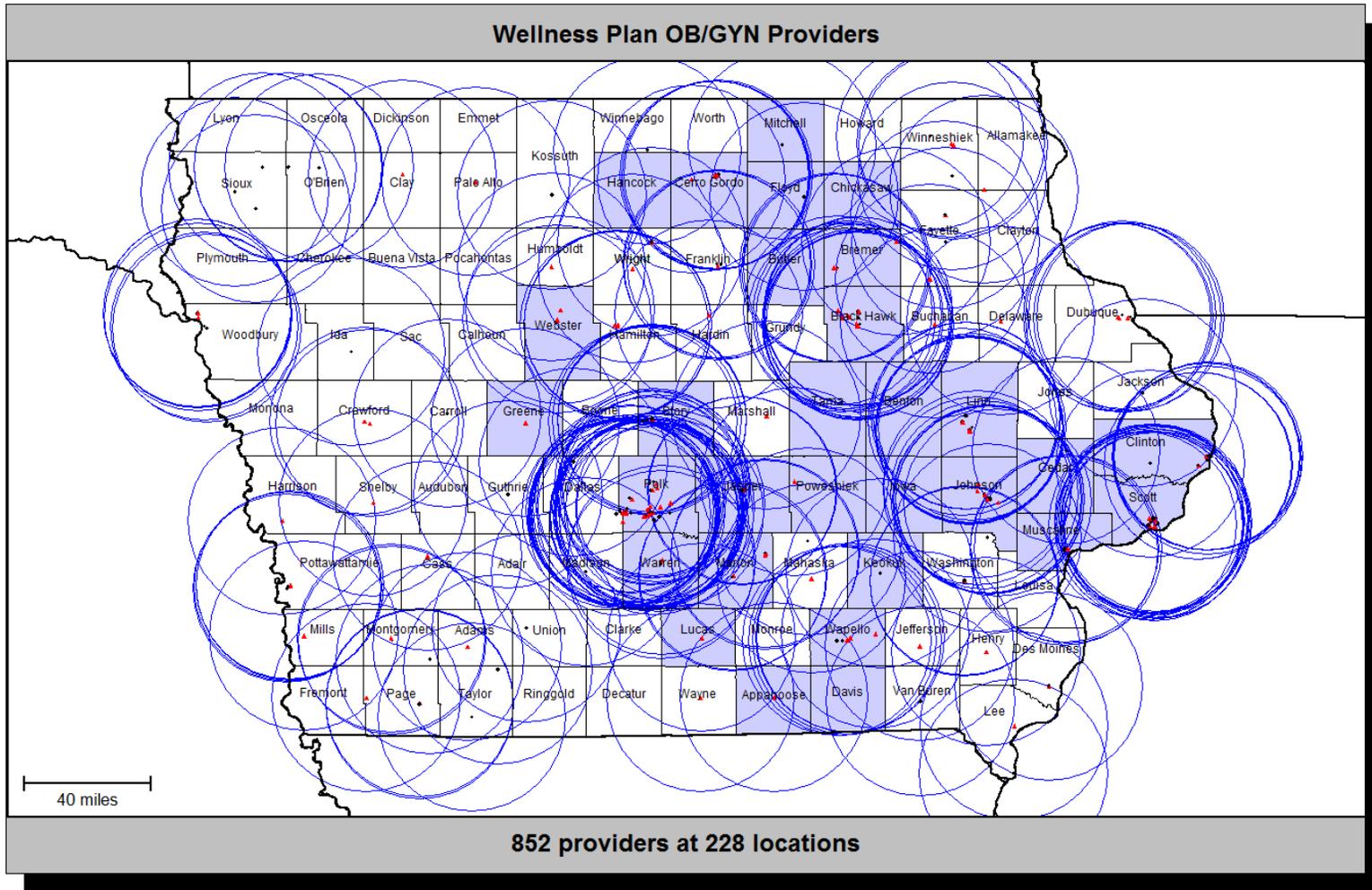
- Single provider locations (177)
- ▲ Multiple provider locations (198)
- 30 mile radius
- Meridian Health Plan

## Provider locations

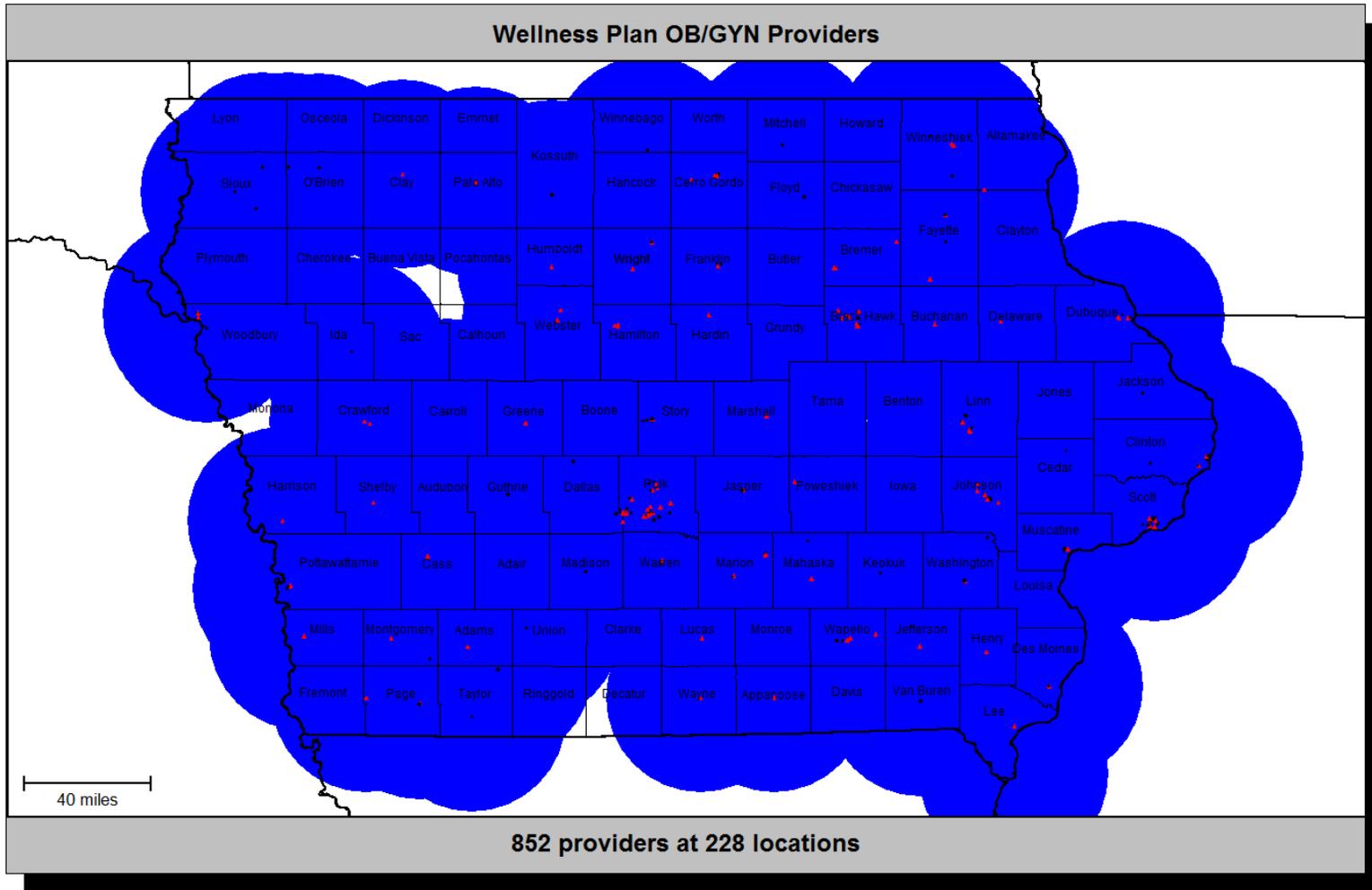


- Single provider locations (109)
- ▲ Multiple provider locations (119)
- Meridian Health Plan

## Provider locations with 30-mile radius



## Provider coverage/penetration



# Market Place Choice Wrap Payments

1st Quarter FY 2014 (1/1/14-3/31/14)

Provider Type	Provider Name	Wrap Payment Amount
FQHC	United Community Health Center	\$ 218.00
RHC	Primary Health Care	\$ 3,290.79
RHC	Regional Family Health- Edgewood	\$ 255.34
RHC	Regional Family Health- Hopkinton	\$ 90.94
RHC	Regional Family Health- Manchester	\$ 696.45
FQHC	Crescent Community Health Center	\$ 3,871.18
FQHC	Community Health Center of Fort Dodge	\$ 4,592.09
RHC	TriMark Physicians Group	\$ 11.92
RHC	Franklin Medical Center	\$ 199.64
FQHC	Community Health Centers of Southeastern Iowa	\$ 681.21
FQHC	Community Health Care, Inc	\$ 1,203.77
FQHC	Peoples Community Health Clinic	\$ 2,273.73
FQHC	Siouxland Community Health Center	\$ 884.69
RHC	Redfield Medical Clinic	\$ 144.36
		<u>\$ 18,414.11</u>

2nd Quarter FY 2014 (4/1/14-6/30/14)

Provider Type	Provider Name	Wrap Payment Amount
RHC	Franklin Medical Center- Hampton	\$ 224.57
RHC	Franklin Medical Center- Latimer	\$ 124.03
RHC	Iowa Health Physicians	\$ 104.35
FQHC	Crescent Community Health Center	\$ 6,864.51
FQHC	Primary Health Care	\$ 13,134.56
FQHC	Community Health Centers if Southeastern Iowa	\$ 2,434.14
RHC	Regional Family Health- Edgewood	\$ 538.70
RHC	Regional Family Health- Hopkinton	\$ 281.44
RHC	Regional Family Health- Manchester	\$ 5,292.96
RHC	Regional Family Health- Winthrop	\$ 127.94
FQHC	Community Health Care	\$ 7,574.91
FQHC	United Community Health Center	\$ 1,283.09
FQHC	Peoples Community Health Clinic	\$ 11,550.89
RHC	Redfield Medical Clinic	\$ 427.98
FQHC	Siouxland Community Health Center	\$ 5,582.75
RHC	Floyd Co Area Family Practice Center	\$ 77.99

\$ 55,624.81

**3rd Quarter FY 2014 (7/1/14-9/30/14)**

<b>Provider Type</b>	<b>Provider Name</b>	<b>Wrap Payment Amount</b>
FQHC	Primary Health Care	\$ 19,945.26
FQHC	Crescent Community Health Center	\$ 7,595.85
RHC	Franklin Medical Center- Hampton	\$ 247.27
RHC	Franklin Medical Center- Latimer	\$ 56.54
FQHC	Community Health Centers of Southeastern Iowa	\$ 756.58
RHC	Regional Family Health-Manchester	\$ 3,804.81
RHC	Regional Family Health-Edgewood	\$ 228.30
RHC	Regional Family Health-Strawberry Point	\$ 82.38
RHC	Regional Family Health-Winthrop	\$ 124.78
RHC	Madison Co Memorial Hosp RHC	\$ 435.22
RHC	Iowa Health Physicians	\$ 208.66
FQHC	United Community Health Center	\$ 313.47
RHC	Redfield Medical Clinic	\$ 241.92
FQHC	Peoples Community Health Clinic	\$ 2,245.85
FQHC	Siouxland Community Health Center	\$ 4,177.57
RHC	Floyd Co Area Family Practice Center	\$ 439.51
		<u>\$ 40,903.97</u>

**4th Quarter FY 2014 (10/1/14-12/31/14)**

<b>Provider Type</b>	<b>Provider Name</b>	<b>Wrap Payment Amount</b>
FQHC	Crescent Community Health Center	\$ 6,728.20
RHC	Health Trust Physicians	\$ 1,521.28
RHC	Regional Health- Manchester	\$ 2,230.51
RHC	Regional Health- Strawberry Point	\$ 56.44
RHC	Regional Health- Edgewood	\$ 201.42
RHC	Regional Health- Hopkinton	\$ 100.71
FQHC	United Community Health Center	\$ 449.72
RHC	Redfield Medical Clinic	\$ 377.78
RHC	Earlham Medical Clinic	\$ 99.27
RHC	Franklin Medical Center- Hampton	\$ 169.93
RHC	Franklin Medical Center- Latimer	\$ 134.48
FQHC	Peoples Community Health Clinic	\$ 4,605.99
FQHC	Community Health Care, Inc.	\$ 10,713.92
FQHC	Primary Health Care Inc.	\$ 21,895.38

RHC	Unity Point- Family Medicine	\$	-
FQHC	Siouxland Community Health Center	\$	3,383.23
RHC	Floyd Co Area Family Practice Center	\$	537.79
		\$	<u>53,206.05</u>

### 1st Quarter FY 2015 (1/1/15-3/31/15)

Provider		Wrap
Type	Provider Name	Payment Amount
RHC	Regional Family Hlth-Manchester	\$ 1,627.19
RHC	Regional Family Hlth-Winthrop	\$ 275.16
RHC	Regional Family Hlth-Strawberry Pt	\$ 240.67
RHC	Regional Family Hlth-Hopkinton	\$ 128.29
FQHC	Primary Health Care, Inc-S.S.	\$ 19,292.18
RHC	Madison County Memorial Hospital RHC	\$ 167.74
RHC	Family Medicine Clinic, PC	\$ 841.62
FQHC	Community Health Care, Inc	\$ 6,174.23
RHC	Franklin Medical Center-Hampton	\$ 156.52
FQHC	Siouxland Community Health Ctr	\$ 4,844.71
RHC	Redfield Medical Clinic	\$ 660.43
FQHC	Crescent Community Health Center	\$ 5,604.01
FQHC	Community Hlth Ctrs of Southeastern IA, Inc	\$ 1,936.62
RHC	Floyd Co Area Family Practice Center	\$ 264.04
FQHC	People's Community Health Clinic	\$ 10,457.81
		\$ <u>52,671.22</u>

### 2nd Quarter FY 2015 (4/1/15-6/30/15)

Provider		Wrap
Type	Provider Name	Payment Amount
RHC	Regional Family Health - Winthrop	\$ 137.58
RHC	Regional Family Health - Manchester	\$ 751.32
FQHC	Primary Health Care, Inc.	\$ 15,712.07
RHC	Franklin Medical Center-Hampton	\$ -
RHC	Franklin Medical Center-Latimer	\$ 43.16
FQHC	Community Health Care, Inc	\$ 4,487.57
RHC	Redfield Medical Clinic	\$ 373.49
FQHC	Crescent Community Health Cntr	\$ 6,229.64
RHC	Family Medicine Clinic, PC RHC	\$ 335.47
FQHC	Siouxland Community Health Ctr	\$ 3,895.01
RHC	Fam. Practice Clinic - Emmetsburg	\$ 704.47
RHC	Graettinger Medical Clinic	\$ 185.37

RHC	Floyd County Area Family Practice Center	\$ 84.96
FQHC	People's Community Health Clinic	\$ 6,743.82
RHC	West Bend Medical Clinic	\$ 168.12
		<u>\$ 39,852.05</u>

### 3rd Quarter FY 2015 (7/1/15-9/30/15)

Provider Type	Provider Name	Wrap Payment Amount
FQHC	Community Health Care, Inc.	\$ 3,328.32
FQHC	Primary Health Care, Inc. South Side	\$ 10,405.55
RHC	Franklin Medical Center-Hampton	\$ 41.47
RHC	Fam Practice Clinic - Emmetsburg	\$ 295.04
RHC	Fam Practice Clinic - Graettinger	\$ 131.71
FQHC	Siouxland Community Health Ctr	\$ 3,377.04
FQHC	Crescent Community Health Center	\$ 2,723.70
RHC	Floyd County Area Family Practice Center	\$ 33.73
RHC	Redfield Medical Clinic	\$ 227.70
FQHC	People's Community Health Clinic	\$ 5,132.73
		<u>\$ 25,696.99</u>

## HMO Wrap Payments

### 2nd Quarter FY 2014 (4/1/14-6/30/14)

Provider Type	Provider Name	Wrap Payment Amount
RHC	Iowa Health Physicians	\$ 14,447.80
FQHC	Community Health Centers of Southern Iowa	\$ 56,093.15
FQHC	Crescent Community Health Center	\$ 357.21
RHC	Frankline Medical Center- Dumont	\$ 122.18
RHC	Frankline Medical Center- Hampton	\$ 92.42
RHC	Madison County Memorial Hospital RHC	\$ 823.11
RHC	Earlham Medical Clinic	\$ 110.12
RHC	Gundersen Clinic- Postville	\$ 121.28
RHC	Gundersen Clinic- West Union	\$ 13,578.63
RHC	Redfield Medical Clinic	\$ 1,036.91
FQHC	Primary Health Care	\$ 65,827.62
FQHC	Linn Community Care	\$ 86,419.27

FQHC	Community Health Care Inc.	\$ 145,803.32
FQHC	Peoples Community Health Clinic	\$ 49,803.36
FQHC	River Hills Community Health Center	\$ 176,709.67
RHC	Floyd Co Area Family Practice Center	\$ 525.64
		<u>\$ 611,871.69</u>

### 3rd Quarter FY 2014 (7/1/14-9/30/14)

Provider		Wrap
Type	Provider Name	Payment Amount
FQHC	Comm Health Centers of Southern Iowa	\$ 106,821.24
RHC	Earlham Medical Clinic	\$ 330.36
RHC	Madison Co Memorial Hosp RHC	\$ 545.99
RHC	Iowa Health Physicians	\$ 14,967.68
FQHC	Primary Health Care	\$ 67,832.59
FQHC	Community Health Care Inc.	\$ 125,277.22
FQHC	Crescent Community Health Center	\$ 133.04
RHC	Franklin Medical Center- Hampton	\$ 226.68
RHC	Franklin Medical Center- Latimer	\$ 65.69
RHC	Franklin Medical Center- Dumont	\$ 217.86
RHC	Redfield Medical Clinic	\$ 1,120.77
FQHC	Peoples Community Health Clinic	\$ 46,254.95
RHC	Regional Family Health- Strawberry Point	\$ 2,114.32
RHC	Regional Family Health- Manchester	\$ 9,457.87
RHC	Regional Family Health- Winthrop	\$ 2,840.98
FQHC	Linn Community Care	\$ 47,199.22
FQHC	Siouxland Community Health Center	\$ 12,619.96
FQHC	River Hills Community Health Center	\$ 214,092.67
RHC	Floyd Co Area Family Practice Center	\$ 1,755.97
		<u>\$ 653,875.06</u>

### 4th Quarter FY 2014 (10/1/14-12/31/14)

Provider		Wrap
Type	Provider Name	Payment Amount
RHC	Health Trust Physicians	\$ 479.08
RHC	Regional Health- Manchester	\$ 29,771.71
RHC	Regional Health- Strawberry Point	\$ 5,204.04
RHC	Regional Health- Edgewood	\$ 483.18
RHC	Regional Health- Winthrop	\$ 8,149.05
RHC	Earlham Medical Clinic	\$ 717.84
RHC	Redfield Medical Clinic	\$ 1,121.40

RHC	Franklin Medical Center- Hampton	\$ 863.92
RHC	Franklin Medical Center- Dumont	\$ 275.01
FQHC	Community Health Centers of Southern Iowa	\$ 98,404.58
FQHC	Crescent Community Health Center	\$ 157.97
FQHC	Peoples Community Health Clinic	\$ 42,253.99
RHC	Unity Point- Family Medicine	\$ 23,274.75
FQHC	Siouxland Community Health Center	\$ 29,942.00
FQHC	Primary Health Care Inc.	\$ 115,046.05
FQHC	Linn Community Care/Eastern Iowa Health Center	\$ 108,979.19
FQHC	River Hills Comm Health Center	\$ 529,037.69
RHC	Floyd Co Area Family Practice Center	\$ 2,410.83
		<u>\$ 996,572.28</u>

### 1st Quarter FY 2015 (1/1/15-3/31/15)

<b>Provider Type</b>	<b>Provider Name</b>	<b>Wrap Payment Amount</b>
RHC	Regional Family Hlth-Strawberry Pt	\$ 1,724.26
RHC	Regional Family Hlth-Manchester	\$ 27,189.73
RHC	Regional Family Hlth-Winthrop	\$ 6,994.03
RHC	Regional Family Hlth-Edgewood	\$ 137.49
RHC	Regional Family Hlth-Hopkinton	\$ 1,347.94
FQHC	Primary Health Care, Inc-S.S.	\$ 113,403.44
RHC	Madison County Memorial Hospital RHC	\$ 594.41
RHC	Earlham Medical Clinic	\$ 311.41
RHC	Franklin Medical Center-Hampton	\$ 797.09
RHC	Franklin Medical Center-Dumont	\$ 331.06
FQHC	Community Health Care, Inc	\$ 140,142.23
FQHC	Siouxland Community Health Ctr	\$ 43,434.07
RHC	Redfield Medical Clinic	\$ 1,320.50
RHC	Myrtue Medical Center Avoca Clinic	\$ 26.27
RHC	Myrtue Medical Center Shelby Clinic	\$ 86.56
RHC	Myrtue Medical Center GE Larson Elk Horn Clinic	\$ 217.04
RHC	Myrtue Medical Center Harlan Clinic	\$ 1,059.50
RHC	Clarion Clinic	\$ 6,729.07
RHC	Family Medicine Clinic PC	\$ 102.88
FQHC	Community Health Centers of Southern	\$ 47,983.69
FQHC	Community Hlth Ctrs of Southeastern IA, Inc	\$ 14,492.76
RHC	Floyd Co Area Family Practice Center	\$ 2,615.13
FQHC	River Hills Community Health Center	\$ 174,367.01
FQHC	People's Community Health Clinic	\$ 72,585.74
RHC	Gundersen Lutheran Clinic	\$ 5,384.58
RHC	Miller-Gundersen Clinic	\$ 1,100.00
RHC	Gundersen Lutheran Lansing Clinic	\$ 180.14

RHC	Gundersen Clinic - West Union	\$ 25,191.88
FQHC	Eastern Iowa Health Center	\$ 22,419.73
		<u>\$ 712,269.64</u>

### 2nd Quarter FY 2015 (4/1/15-6/30/15)

<b>Provider Type</b>	<b>Provider Name</b>	<b>Wrap Payment Amount</b>
FQHC	River Hills Community Health Cntr	\$ 210,724.85
RHC	Franklin Medical Center-Hampton	\$ 608.99
RHC	Franklin Medical Center-Dumont	\$ 309.31
FQHC	Community Health Care, Inc	\$ 117,629.09
RHC	Redfield Medical Clinic	\$ 1,317.83
RHC	Myrtue Med Cntr Harlan Clinic	\$ 256.83
RHC	Myrtue Med Cntr GE Larson Elk Horn	\$ 236.16
FQHC	Crescent Community Health Cntr	\$ 476.16
RHC	Gundersen Clinic- West Union	\$ 10,756.43
RHC	Gundersen Lutheran Clinic	\$ 1,590.49
RHC	Miller-Gundersen Clinic	\$ 152.81
FQHC	Comm Hlth Cntrs of Southern IA	\$ 53,920.95
FQHC	Primary Health Care, Inc-SS	\$ 125,216.86
FQHC	Eastern Iowa Health Center	\$ 26,365.91
RHC	Regional Fam Hlth-Strawberry Pt	\$ 1,791.85
RHC	Regional Fam Hlth-Winthrop	\$ 6,363.26
RHC	Regional Fam Hlth-Hopkinton	\$ 307.53
RHC	Regional Fam Hlth-Manchester	\$ 18,658.09
RHC	Family Medicine Clinic, PC RHC	\$ 1,331.26
FQHC	Siouxland Community Health Ctr	\$ 53,296.07
RHC	Clarion Clinic	\$ 4,070.11
RHC	Floyd County Area Family Practice Center	\$ 2,799.83
FQHC	People's Community Health Clinic	\$ 51,259.46
RHC	Fam. Practice Clinic - Emmetsburg	\$ 235.71
		<u>\$ 689,675.84</u>

### 3rd Quarter FY 2015 (7/1/15-9/30/15)

<b>Provider Type</b>	<b>Provider Name</b>	<b>Wrap Payment Amount</b>
RHC	Earlham Medical Clinic	\$ 406.60
RHC	Madison County Memorial Hospital RHC	\$ 2,494.28
FQHC	River Hills Community Hlth Ctr	\$ 225,791.26
RHC	Myrtue Medical Center Avoca	\$ 69.18

RHC	Franklin Medical Center-Hampton	\$ 905.39
RHC	Myrtue Medical Center GE Larson Elk Horn	\$ 200.41
RHC	Myrtue Medical Center Harlan Clinic	\$ 826.04
RHC	Clarion Clinic	\$ 4,464.84
FQHC	Primary Health Care, Inc-SS	\$ 163,998.87
RHC	Fam Practice Clinic - Emmetsburg	\$ 1,493.81
RHC	Fam Practice Clinic - West Bend	\$ 276.06
RHC	Family Medicine Clinic, PC	\$ 947.83
RHC	Regional Family Health - Winthrop	\$ 5,837.43
RHC	Regional Family Health-Manchester	\$ 17,175.23
RHC	Regional Family Health-Strawberry Point	\$ 1,219.02
RHC	Regional Family Health-Hopkinton	\$ 376.92
RHC	Regional Family Health-Edgewood	\$ 114.22
FQHC	Siouxland Community Health Ctr	\$ 50,063.24
FQHC	Eastern Iowa Health Center	\$ 28,832.50
FQHC	Crescent Community Health Center	\$ 146.03
RHC	Gundersen Clinic- West Union	\$ 10,314.43
RHC	Miller-Gundersen Clinic	\$ 155.50
RHC	Gundersen Lutheran Clinic	\$ 1,808.22
FQHC	Community Health Centers of Southern Iowa	\$ 64,259.97
FQHC	People's Community Health Clinic	\$ 54,788.07
RHC	Floyd County Area Family Practice Center	\$ 765.92
RHC	Redfield Medical Clinic	\$ 1,471.28
FQHC	Community Health Care, Inc.	\$ 3,927.20
		<u>\$ 643,129.75</u>

## Delta Dental Wrap Payments

2nd Quarter FY 2014 (4/1/14-6/30/14)

Provider Type	Provider Name	Wrap Payment Amount
FQHC	United Community Health Center	\$ 1,373.13
FQHC	Crescent Community Health Center	\$ 14,340.80
FQHC	Primary Health Care	\$ 15,950.73
FQHC	Community Health Care, Inc.	\$ 1,594.76
FQHC	Community Health Centers of Southeastern Iowa	\$ 3,379.25
FQHC	Peoples Community Health Clinic	\$ 12,223.57
FQHC	Siouxland Community Health Center	\$ 21,810.78
FQHC	River Hills Community Health Center	\$ 18,930.62
		<u>\$ 89,603.64</u>

**3rd Quarter FY 2014 (7/1/14-9/30/14)**

<b>Provider Type</b>	<b>Provider Name</b>	<b>Wrap Payment Amount</b>
FQHC	Crescent Community Health Center	\$ 37,060.53
FQHC	Community Health Centers of Southeastern Iowa	\$ 1,782.40
FQHC	Primary Health Care	\$ 37,246.55
Indian	Meskwaki Tribal Health Center	\$ 6,639.46
FQHC	Peoples Community Health Clinic	\$ 17,726.57
FQHC	United Community Health Center	\$ 847.80
FQHC	Community Health Care Inc.	\$ 23,926.02
FQHC	Siouxland Community Health Center	\$ 32,597.07
FQHC	River Hills Comm Health Center	\$ 32,183.78
		<u>\$ 190,010.18</u>

**4th Quarter FY 2014 (10/1/14-12/31/14)**

<b>Provider Type</b>	<b>Provider Name</b>	<b>Wrap Payment Amount</b>
Indian	Meskwaki Tribal Health Center	\$ 9,082.18
FQHC	Crescent Community Health Center	\$ 34,210.74
FQHC	United Community Health Center	\$ 321.03
FQHC	Peoples Community Health Clinic	\$ 15,502.99
FQHC	Community Health Care, Inc.	\$ 29,288.17
FQHC	Primary Health Care Inc.	\$ 45,889.06
FQHC	Siouxland Community Health Center	\$ 28,342.39
FQHC	River Hills Community Health Center	\$ 23,023.69
		<u>\$ 185,660.25</u>

**1st Quarter FY 2015 (1/1/15-3/31/15)**

<b>Provider Type</b>	<b>Provider Name</b>	<b>Wrap Payment Amount</b>
FQHC	Primary Health Care, Inc-S.S.	\$ 63,228.06
FQHC	Community Health Care, Inc	\$ 26,404.72
FQHC	Siouxland Community Health Ctr	\$ 34,358.04
FQHC	Crescent Community Health Center	\$ 41,642.92
FQHC	River Hills Community Health Center	\$ 50,294.25
FQHC	People's Community Health Clinic	\$ 32,445.35
		<u>\$ 248,373.34</u>

### 2nd Quarter FY 2015 (4/1/15-6/30/15)

<b>Provider Type</b>	<b>Provider Name</b>	<b>Wrap Payment Amount</b>
FQHC	River Hills Community Health Cntr	\$ 41,497.72
Indian	Meskwaki Tribal Health Center	\$ 4,486.75
FQHC	Primary Health Care, Inc.	\$ 63,022.62
FQHC	Community Health Care, Inc	\$ 20,109.43
FQHC	Crescent Community Health Cntr	\$ 58,397.70
FQHC	People's Community Health Clinic	\$ 28,110.28
FQHC	Siouxland Community Health Ctr	\$ 46,771.59
		<u>\$ 262,396.09</u>

### 3rd Quarter FY 2015 (7/1/15-9/30/15)

<b>Provider Type</b>	<b>Provider Name</b>	<b>Wrap Payment Amount</b>
Indian	Meskwaki Tribal Health Center	\$ 7,111.55
FQHC	Primary Health Care, Inc. South Side	\$ 53,387.06
FQHC	River Hills Community Hlth Ctr	\$ 77,163.14
FQHC	Siouxland Community Health Ctr	\$ 69,241.29
FQHC	Crescent Community Health Center	\$ 56,223.13
FQHC	Community Health Care, Inc	\$ 22,594.57
FQHC	People's Community Health Clinic	\$ 40,112.06
		<u>\$ 325,832.80</u>

**IOWA WELLNESS PLAN - 4th QUARTER 2015****Iowa Wellness Plan Members****EXCEPTION TO POLICY REQUESTS**

<b>MONTH</b>	<b>CATEGORY</b>	<b>STATUS</b>	<b>COUNT</b>
October	Non-Covered Service	Approved	10
		Denied	5
		Withdrawn	5
		Pending	1
	Pharmacy	Approved	1
		Denied	5
Withdrawn		1	
November	Non-Covered Service	Approved	10
		Denied	4
		Withdrawn	5
	Pharmacy	Approved	1
		Denied	6
		Withdrawn	1
	Claim	Pending	1
December	Non-Covered Service	Approved	1
		Denied	3
		Pending	8
		Withdrawn	1
	Pharmacy	Denied	5
<b>TOTAL EXCEPTIONS</b>			<b>74</b>

**MEMBER APPEALS (Pending)**

<b>MONTH</b>	<b>CATEGORY</b>	<b>COUNT</b>
October	Claim	3

	Pharmacy	6
	Lock-in	4
November	Claim	1
	Lock-in	1
December	Pharmacy	2
	Claim	3
	Lock-in	1
<b>TOTAL APPEALS</b>		<b>21</b>

Iowa Wellness Plan Member Months - 4th Quarter 2015

Managed Care/Patient Manager

Member Counts														
Elig End Date														
		1/31/2015	2/28/2015	3/31/2015	4/30/2015	5/31/2015	6/30/2015	7/31/2015	8/31/2015	9/30/2015	10/31/2015	11/30/2015	12/31/2015	Grand Total
Elig Start Date	1/1/2015	4,019	4,881	4,528	2,659	2,649	2,701	2,598	2,559	2,438	2,155	1,167	26,232	58,586
	2/1/2015		317	443	212	280	218	220	209	388	825	974	2,599	6,685
	3/1/2015			431	264	283	214	202	203	233	457	1,163	3,510	6,960
	4/1/2015				351	335	221	243	215	233	301	513	5,876	8,288
	5/1/2015					359	237	224	207	224	294	198	5,027	6,770
	6/1/2015						336	262	247	208	284	202	4,722	6,261
	7/1/2015							269	213	170	197	156	3,518	4,523
	8/1/2015								266	228	285	157	3,666	4,602
	9/2/2015									277	281	168	4,041	4,767
	10/1/2015										281	177	3,953	4,411
	11/1/2015											12	217	229
	12/1/2015												122	122
Grand Total		4,019	5,198	5,402	3,486	3,906	3,927	4,018	4,119	4,399	5,360	4,887	63,483	112,204

Member Months														
Elig End Date														
		1/31/2015	2/28/2015	3/31/2015	4/30/2015	5/31/2015	6/30/2015	7/31/2015	8/31/2015	9/30/2015	10/31/2015	11/30/2015	12/31/2015	Grand Total
Elig Start Date	1/1/2015	4,019	9,762	13,584	10,636	13,245	16,206	18,186	20,472	21,942	21,550	12,837	314,784	477,223
	2/1/2015		317	886	636	1,120	1,090	1,320	1,463	3,104	7,425	9,740	28,589	55,690
	3/1/2015			431	528	849	856	1,010	1,218	1,631	3,656	10,467	35,100	55,746
	4/1/2015				351	670	663	972	1,075	1,398	2,107	4,104	52,884	64,224
	5/1/2015					359	474	672	828	1,120	1,764	1,386	40,216	46,819
	6/1/2015						336	524	741	832	1,420	1,212	33,054	38,119
	7/1/2015							269	426	510	788	780	21,108	23,881
	8/1/2015								266	456	855	628	18,330	20,535
	9/2/2015									277	562	504	16,164	17,507
	10/1/2015										281	354	11,859	12,494
	11/1/2015											12	434	446
	12/1/2015												122	122
Grand Total		4,019	10,079	14,901	12,151	16,243	19,625	22,953	26,489	31,270	40,408	42,024	572,644	812,806

Medically Exempt

Member Counts														
Elig End Date														
		1/31/2015	2/28/2015	3/31/2015	4/30/2015	5/31/2015	6/30/2015	7/31/2015	8/31/2015	9/30/2015	10/31/2015	11/30/2015	12/31/2015	Grand Total
1/1/2015		491	526	371	335	281	276	287	285	263	254	262	6,833	10,464

Elig Start Date	2/1/2015		23	18	15	14	18	19	33	32	22	30	433	657
	3/1/2015			33	24	11	17	23	29	25	31	33	466	692
	4/1/2015				102	96	77	97	110	134	118	130	1,525	2,389
	5/1/2015					32	43	30	34	44	47	69	848	1,147
	6/1/2015						47	45	57	57	70	83	1,227	1,586
	7/1/2015							31	46	50	48	60	928	1,163
	8/1/2015								38	39	48	61	980	1,166
	9/2/2015									54	41	50	1,042	1,187
	10/1/2015										37	28	671	736
	11/1/2015											53	1,144	1,197
	12/1/2015												383	383
Grand Total		491	549	422	476	434	478	532	632	698	716	859	16,480	22,767

Member Months														
Elig End Date														
		1/31/2015	2/28/2015	3/31/2015	4/30/2015	5/31/2015	6/30/2015	7/31/2015	8/31/2015	9/30/2015	10/31/2015	11/30/2015	12/31/2015	Grand Total
Elig Start Date	1/1/2015	491	1,052	1,113	1,340	1,405	1,656	2,009	2,280	2,367	2,540	2,882	81,996	101,131
	2/1/2015		23	36	45	56	90	114	231	256	198	300	4,763	6,112
	3/1/2015			33	48	33	68	115	174	175	248	297	4,660	5,851
	4/1/2015				102	192	231	388	550	804	826	1,040	13,725	17,858
	5/1/2015					32	86	90	136	220	282	483	6,784	8,113
	6/1/2015						47	90	171	228	350	498	8,589	9,973
	7/1/2015							31	92	150	192	300	5,568	6,333
	8/1/2015								38	78	144	244	4,900	5,404
	9/2/2015									54	82	150	4,168	4,454
	10/1/2015										37	56	2,013	2,106
	11/1/2015											53	2,288	2,341
	12/1/2015												383	383
Grand Total		491	1,075	1,182	1,535	1,718	2,178	2,837	3,672	4,332	4,899	6,303	139,837	170,059

**Fee-for-service**

Member Counts														
Elig End Date														
		1/31/2015	2/28/2015	3/31/2015	4/30/2015	5/31/2015	6/30/2015	7/31/2015	8/31/2015	9/30/2015	10/31/2015	11/30/2015	12/31/2015	Grand Total
Elig Start Date	1/1/2015	7,092	7,222	4,659	2,237	1,588	704	691	665	608	440	562	5,548	32,016
	2/1/2015		969	4,148	1,376	385	553	218	81	68	39	33	912	8,782
	3/1/2015			963	3,616	908	235	659	196	75	49	37	763	7,501
	4/1/2015				778	3,820	564	225	658	171	50	43	750	7,059
	5/1/2015					895	3,102	654	182	630	47	28	822	6,360
	6/1/2015						800	3,062	633	178	79	58	1,333	6,143
	7/1/2015							1,282	3,363	607	65	70	1,586	6,973
	8/1/2015								782	3,227	187	65	1,944	6,205
	9/2/2015									638	455	230	4,387	5,710
	10/1/2015										383	367	4,292	5,042
	11/1/2015											356	5,555	5,911

	12/1/2015												3,954	3,954
	<b>Grand Total</b>	7,092	8,191	9,770	8,007	7,596	5,958	6,791	6,560	6,202	1,794	1,849	31,846	101,656

Member Months														
Elig End Date														
		1/31/2015	2/28/2015	3/31/2015	4/30/2015	5/31/2015	6/30/2015	7/31/2015	8/31/2015	9/30/2015	10/31/2015	11/30/2015	12/31/2015	Grand Total
Elig Start Date	1/1/2015	7,092	14,444	13,977	8,948	7,940	4,224	4,837	5,320	5,472	4,400	6,182	66,576	149,412
	2/1/2015		969	8,296	4,128	1,540	2,765	1,308	567	544	351	330	10,032	30,830
	3/1/2015			963	7,232	2,724	940	3,295	1,176	525	392	333	7,630	25,210
	4/1/2015				778	7,640	1,692	900	3,290	1,026	350	344	6,750	22,770
	5/1/2015					895	6,204	1,962	728	3,150	282	196	6,576	19,993
	6/1/2015						800	6,124	1,899	712	395	348	9,331	19,609
	7/1/2015							1,282	6,726	1,821	260	350	9,516	19,955
	8/1/2015								782	6,454	561	260	9,720	17,777
	9/2/2015									638	910	690	17,548	19,786
	10/1/2015										383	734	12,876	13,993
	11/1/2015											356	11,110	11,466
	12/1/2015												3,954	3,954
		<b>Grand Total</b>	7,092	15,413	23,236	21,086	20,739	16,625	19,708	20,488	20,342	8,284	10,123	171,619

## Iowa Dental Wellness Plan Report – 4th Qtr. 2015

<p>Operations</p>	<ul style="list-style-type: none"> <li>• Activities/Results             <ul style="list-style-type: none"> <li>○ Customer Service calls received for quarter: 8,671</li> <li>○ 626,026 dental services provided to 65,844 unique members</li> <li>○ Completed Risk Assessments to date: 35,358 first time risk assessment and 5,184 second time risk assessment.</li> <li>○ 19 local Public Health Agencies are providing outreach and referral services to DWP members and working with community providers to increase awareness</li> </ul> </li> <li>• Claims             <ul style="list-style-type: none"> <li>○ Processing Time (average): 7.90 days</li> <li>○ Payment for Claims: \$8,552,487.31</li> </ul> </li> <li>• Complaints/Appeals             <ul style="list-style-type: none"> <li>○ 49 complaints, 47 resolved</li> <li>○ 4 appeals, 4 resolved</li> <li>○ No reports from members on not receiving timely services</li> </ul> </li> <li>• Network             <ul style="list-style-type: none"> <li>○ Number of dentist providing services 10/1- 12/31, 2015: 733</li> <li>○ 653 General Dentists</li> <li>○ 51 Oral Surgeons</li> <li>○ 6 Periodontists</li> <li>○ 7 Pedodontists</li> <li>○ 4 Endodontists</li> <li>○ 12 Prosthodontists</li> </ul> </li> </ul>
<p>DWP Benefit Design and Related Data</p>	<ul style="list-style-type: none"> <li>• To date members that have received services             <ul style="list-style-type: none"> <li>○ 97.2% received a Diagnosis and Prevention Service</li> <li>○ 44.5% received a Stabilization Service</li> <li>○ 32.6% received an Emergent Service</li> </ul> </li> <li>• Earned Benefits             <ul style="list-style-type: none"> <li>○ 36.8% of members with qualifying service have earned Enhanced or Enhanced Plus benefits</li> </ul> </li> </ul>

