



**Iowa Department of Human Services**

**Iowa Wellness Plan Quarterly Report  
1115 Demonstration Waiver  
January 01, 2018 - March 31, 2018**

**April 2018**

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## EXECUTIVE SUMMARY

The Iowa Wellness Plan (IWP) provides medical and dental care benefits to adults ages 19-64. In the first quarter of calendar year 2018, there was a four percent increase or 6,398 individuals in the Iowa Wellness Plan.

IWP members need to complete Healthy Behaviors to waive contributions in the next enrollment period. Healthy Behaviors include having a medical or dental exam and completing a Health Risk Assessment or Self-Assessment Dental survey. Members who do not complete the Healthy Behaviors are subject to paying a monthly contribution if the member's income is between 51 and 101 percent of the Federal Poverty Level (FPL). The contributions are either \$5 or \$10 per month for medical coverage and \$3 per month for dental coverage.

Approximately 25 percent of IWP members are between 0-50 percent of the FPL and therefore do not have any contributions. For the population of IWP members between 51-133 percent FPL Approximately 74 percent complete the Healthy Behavior activities and therefore do not pay a contribution

Following this letter is a detailed report of key activities and related statistics for the first quarter, consistent with the Special Terms and Conditions (STC). Additional information about the IWP can be found at <https://dhs.iowa.gov/IHAWP>. Please contact me at 515-256-4621 or [mrandol@dhs.state.ia.us](mailto:mrandol@dhs.state.ia.us) or Anna Ruggle at 515-974-3286 or [aruggle@dhs.state.ia.us](mailto:aruggle@dhs.state.ia.us) should you have any questions about this report.

Michael Randol  
Iowa Medicaid Director  
Iowa Department of Human Services

## SIGNIFICANT ACTIVITIES OF THE QUARTER

### • **Communications and Outreach**

Ongoing communications include:

#### **Monthly Member Mailings:**

- **IA Health Link Member Welcome Packet:** This packet is mailed to all new Iowa Wellness Plan (IWP) members and includes information about IWP benefits, healthy behaviors and the Managed Care Organization (MCO) selection process.
- **Healthy Behaviors Reminder Letters:** These are sent from the member's MCO and reminds members they need to complete their Healthy Behaviors to keep their free health coverage.
- **IWP Contribution Statements:** These statements are sent to members who are required to pay monthly contributions. An informational piece on healthy behaviors is included with these monthly statements.

#### **Provider Outreach**

There was no activities related to provider outreach this quarter.

#### **Legislative Developments**

There were no legislative developments during this quarter.

## ELIGIBILITY/ENROLLMENT

### Quarterly Enrollment

The IWP population was 162,722 at the end of the first quarter of calendar year 2018. Month-end totals by population group are shown below.

Population Group	Jan 2018	Feb 2018	Mar 2018
0 to 100% FPL	122,712	124,517	126,679
101 to 133% FPL	36,241	36,003	36,043
<b>Total</b>	<b>158,953</b>	<b>160,520</b>	<b>162,722</b>

### Special Population Groups

The state monitors specific population groups enrolled in the IWP to ensure their health care needs are met in accordance with the STCs. These groups are comprised of: (1) Nineteen and twenty year-olds, (2) American Indian/Alaskan Natives, and (3) the medically exempt (frail). Below are month-end enrollment totals during the first quarter of calendar year 2018.

Population Group	Jan 2018	Feb 2018	Mar 2018
<b>19 &amp; 20 Year Olds</b>	<b>13,761</b>	<b>13,939</b>	<b>14,186</b>
0 to 100% FPL	11,457	11,614	11,831
101 to 133% FPL	2,304	2,325	2,355
<b>American Indian/Alaskan Native</b>	<b>1,265</b>	<b>1,302</b>	<b>1,336</b>
0 to 100% FPL	1,023	1,057	1,098
101 to 133% FPL	242	245	238
<b>Medically Exempt</b>	<b>5,307</b>	<b>5,333</b>	<b>5,415</b>
0 to 100% FPL	3,098	3,113	3,176
101 to 133% FPL	2,209	2,220	2,239
<b>Total</b>	<b>20,333</b>	<b>20,574</b>	<b>20,937</b>

## ACCESS/DELIVERY

Effective April 1, 2016, the majority of Medicaid members began accessing services through the IA Health Link managed care program. Information on access and delivery is available in the *Network Adequacy and Historical Utilization* section of the reports available at <https://dhs.iowa.gov/ime/about/performance-data/MC-quarterly-reports>.

## MEMBER GRIEVANCES AND APPEALS

### Grievances

Beginning April 1, 2016, all Medicaid members enrolled in MCOs have access to their respective member hotlines to report complaints about the IA Health Link program. A summary of MCO grievances and appeals can be found in the MCO quarterly reports, *Consumer Protections and Supports* section of the reports available at <https://dhs.iowa.gov/ime/about/performance-data/MC-quarterly-reports>.

IWP members in the Fee-for-Service (FFS) program are able to report their complaints to the Iowa Medicaid Member Services Call Center. A summary of these complaints is provided below.

Complaint Type	Jan 2018	Feb 2018	Mar 2018
Benefits and Services	1	0	1
Access	0	0	0
Substance Abuse/Mental Health Access	0	0	0
Quality of Care	0	0	0
Medical Provider Network	0	0	0
Premiums/Cost Sharing	2	1	3
Healthy Behaviors	0	0	0
Non-Emergency Medical Transportation	0	0	0
Early Periodic Screening and Development Tests (EPSDT)	0	0	0
<b>TOTAL</b>	<b>3</b>	<b>1</b>	<b>4</b>

## Appeals and Exceptions

During the first quarter of calendar year 2018 the state received 0 requests for exceptions to Medicaid policy and 40 requests for appeal hearings for IWP members in Fee-For-Service.

### MEMBER APPEALS

Month	Category	Outcome*	Count
Jan 2018	Contributions	Affirmed	2
		Withdrawn	6
		Dismissed	3
		Abandoned	1
		Reversed	1
Feb 2018	Contributions	Affirmed	1
		Abandoned	3
		Withdrawn	5
		Dismissed	0
		Reversed	0
Mar 2018	Contributions	Affirmed	4
		Withdrawn	10
		Dismissed	3
		Reversed	1
<b>Total Appeals</b>			<b>40</b>

\* Affirmed - DHS' action is correct.

Dismissed - Appeal is unnecessary for approval of coverage/payment; dismissed by DHS.

Reversed - Appellant's request is approved; DHS is ordered to reverse its action.

Withdrawn - Appeal request withdrawn by appellant prior to hearing date.

Abandoned- Appellant did not appear at the hearing

## **FINANCIAL REPORT**

See the following pages for the actual number of member months for the IWO as of 3/31/2018. This report is required under the STCs for the purpose of tracking program costs, which includes calculating the budget neutrality expenditure cap.



**Income 0-100% FPL  
FFS: Medically Exempt**

Member Counts													
Eligibility Begin Month	Eligibility End Month												
	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
04/2017	278	196	141	113	84	46	68	30	15	23	21	287	1,302
05/2017		64	75	41	9	16	10	10	7	4	3	39	278
06/2017			77	74	39	12	16	3	3	4	2	39	269
07/2017				61	81	43	11	14	8	6	7	50	281
08/2017					61	29	23	6	6	3	3	48	179
09/2017						54	35	10	11	6	4	56	176
10/2017							50	18	8	11	6	70	163
11/2017								32	24	19	13	73	161
12/2017									225	175	316	131	847
01/2018										54	146	94	294
02/2018											76	262	338
03/2018												266	266
<b>Totals</b>	<b>278</b>	<b>260</b>	<b>293</b>	<b>289</b>	<b>274</b>	<b>200</b>	<b>213</b>	<b>123</b>	<b>307</b>	<b>305</b>	<b>597</b>	<b>1,415</b>	<b>4,554</b>

Member Months													
Eligibility Begin Month	Member Months												
	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
04/2017	278	392	423	452	420	276	476	240	135	230	231	3,444	6,997
05/2017		64	150	123	36	80	60	70	56	36	30	429	1,134
06/2017			77	148	117	48	80	18	21	32	18	390	949
07/2017				61	162	129	44	70	48	42	56	450	1,062
08/2017					61	58	69	24	30	18	21	384	665
09/2017						54	70	30	44	30	24	392	644
10/2017							50	36	24	44	30	420	604
11/2017								32	48	57	52	365	554
12/2017									225	350	948	524	2,047
01/2018										54	292	282	628
02/2018											76	524	600
03/2018												266	266
<b>Totals</b>	<b>278</b>	<b>456</b>	<b>650</b>	<b>784</b>	<b>796</b>	<b>645</b>	<b>849</b>	<b>520</b>	<b>631</b>	<b>893</b>	<b>1,778</b>	<b>7,870</b>	<b>16,150</b>

**Income 0-100% FPL  
FFS: Non-Medically Exempt**

Member Counts													
Eligibility End Month													
	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
04/2017	3,610	2,571	1,252	968	774	257	203	102	67	76	67	1,250	11,197
05/2017		635	1,350	341	96	610	64	18	12	8	12	159	3,305
06/2017			558	1,308	373	113	596	47	17	10	8	177	3,207
07/2017				581	1,344	421	142	498	59	34	41	181	3,301
08/2017					495	1,287	198	40	21	17	17	173	2,248
09/2017						451	1,010	152	32	25	64	205	1,939
10/2017							446	974	137	66	79	233	1,935
11/2017								447	1,936	960	114	308	3,765
12/2017									1,783	2,931	1,761	419	6,894
01/2018										443	2,361	1,013	3,817
02/2018											586	2,875	3,461
03/2018												3,588	3,588
<b>Totals</b>	<b>3,610</b>	<b>3,206</b>	<b>3,160</b>	<b>3,198</b>	<b>3,082</b>	<b>3,139</b>	<b>2,659</b>	<b>2,278</b>	<b>4,064</b>	<b>4,570</b>	<b>5,110</b>	<b>10,581</b>	<b>48,657</b>
Member Months													
	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
04/2017	3,610	5,142	3,756	3,872	3,870	1,542	1,421	816	603	760	737	15,000	41,129
05/2017		635	2,700	1,023	384	3,050	384	126	96	72	120	1,749	10,339
06/2017			558	2,616	1,119	452	2,980	282	119	80	72	1,770	10,048
07/2017				581	2,688	1,263	568	2,490	354	238	328	1,629	10,139
08/2017					495	2,574	594	160	105	102	119	1,384	5,533
09/2017						451	2,020	456	128	125	384	1,435	4,999
10/2017							446	1,948	411	264	395	1,398	4,862
11/2017								447	3,872	2,880	456	1,540	9,195
12/2017									1,783	5,862	5,283	1,676	14,604
01/2018										443	4,722	3,039	8,204
02/2018											586	5,750	6,336
03/2018												3,588	3,588
<b>Totals</b>	<b>3,610</b>	<b>5,777</b>	<b>7,014</b>	<b>8,092</b>	<b>8,556</b>	<b>9,332</b>	<b>8,413</b>	<b>6,725</b>	<b>7,471</b>	<b>10,826</b>	<b>13,202</b>	<b>39,958</b>	<b>128,976</b>

**Income 0-100% FPL  
MCO: Medically Exempt**

<b>Member Counts</b>													
<b>Eligibility End Month</b>													
	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
04/2017	773	698	674	623	643	593	553	544	355	323	251	8,609	<b>14,639</b>
05/2017		44	36	31	32	30	23	30	18	23	25	504	<b>796</b>
06/2017			52	41	32	34	31	38	20	26	20	609	<b>903</b>
07/2017				34	35	42	39	43	26	16	11	557	<b>803</b>
08/2017					45	38	31	30	25	16	17	557	<b>759</b>
09/2017						60	37	54	25	25	22	648	<b>871</b>
10/2017							37	70	31	18	19	591	<b>766</b>
11/2017								212	24	25	26	561	<b>848</b>
12/2017									46	26	23	550	<b>645</b>
01/2018										62	40	666	<b>768</b>
02/2018											52	657	<b>709</b>
03/2018												1,018	<b>1,018</b>
<b>Totals</b>	<b>773</b>	<b>742</b>	<b>762</b>	<b>729</b>	<b>787</b>	<b>797</b>	<b>751</b>	<b>1,021</b>	<b>570</b>	<b>560</b>	<b>506</b>	<b>15,527</b>	<b>23,525</b>
<b>Member Months</b>													
	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
04/2017	773	1,396	2,022	2,492	3,215	3,558	3,871	4,352	3,195	3,230	2,761	103,308	<b>134,173</b>
05/2017		44	72	93	128	150	138	210	144	207	250	5,544	<b>6,980</b>
06/2017			52	82	96	136	155	228	140	208	180	6,090	<b>7,367</b>
07/2017				34	70	126	156	215	156	112	88	5,013	<b>5,970</b>
08/2017					45	76	93	120	125	96	119	4,456	<b>5,130</b>
09/2017						60	74	162	100	125	132	4,536	<b>5,189</b>
10/2017							37	140	93	72	95	3,546	<b>3,983</b>
11/2017								212	48	75	104	2,805	<b>3,244</b>
12/2017									46	52	69	2,200	<b>2,367</b>
01/2018										62	80	1,998	<b>2,140</b>
02/2018											52	1,314	<b>1,366</b>
03/2018												1,018	<b>1,018</b>
<b>Totals</b>	<b>773</b>	<b>1,440</b>	<b>2,146</b>	<b>2,701</b>	<b>3,554</b>	<b>4,106</b>	<b>4,524</b>	<b>5,639</b>	<b>4,047</b>	<b>4,239</b>	<b>3,930</b>	<b>141,828</b>	<b>178,927</b>

**Income 0-100% FPL  
MCO: Non-Medically Exempt**

<b>Member Counts</b>													
<b>Eligibility End Month</b>													
	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
<b>Eligibility Begin Month</b>	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
	5,738	5,197	5,057	4,742	5,008	4,561	4,282	2,783	2,707	2,297	1,635	49,325	<b>93,332</b>
		342	272	192	194	214	175	189	170	119	194	3,677	<b>5,738</b>
			307	250	209	208	212	183	150	129	118	3,724	<b>5,490</b>
				323	273	228	193	202	135	116	114	3,937	<b>5,521</b>
					386	289	228	205	166	139	128	4,127	<b>5,668</b>
						319	246	202	180	115	131	4,172	<b>5,365</b>
							335	401	188	155	172	4,347	<b>5,598</b>
								1,620	211	179	139	3,870	<b>6,019</b>
									202	281	135	3,696	<b>4,314</b>
										431	279	5,671	<b>6,381</b>
											393	6,047	<b>6,440</b>
												6,859	<b>6,859</b>
<b>Totals</b>	<b>5,738</b>	<b>5,539</b>	<b>5,636</b>	<b>5,507</b>	<b>6,070</b>	<b>5,819</b>	<b>5,671</b>	<b>5,785</b>	<b>4,109</b>	<b>3,961</b>	<b>3,438</b>	<b>99,452</b>	<b>156,725</b>
<b>Member Months</b>													
	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
<b>Eligibility Begin Month</b>	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
	5,738	10,394	15,171	18,968	25,040	27,366	29,974	22,264	24,363	22,970	17,985	591,900	<b>812,133</b>
		342	544	576	776	1,070	1,050	1,323	1,360	1,071	1,940	40,447	<b>50,499</b>
			307	500	627	832	1,060	1,098	1,050	1,032	1,062	37,240	<b>44,808</b>
				323	546	684	772	1,010	810	812	912	35,433	<b>41,302</b>
					386	578	684	820	830	834	896	33,016	<b>38,044</b>
						319	492	606	720	575	786	29,204	<b>32,702</b>
							335	802	564	620	860	26,082	<b>29,263</b>
								1,620	422	537	556	19,350	<b>22,485</b>
									202	562	405	14,784	<b>15,953</b>
										431	558	17,013	<b>18,002</b>
											393	12,094	<b>12,487</b>
												6,859	<b>6,859</b>
<b>Totals</b>	<b>5,738</b>	<b>10,736</b>	<b>16,022</b>	<b>20,367</b>	<b>27,375</b>	<b>30,849</b>	<b>34,367</b>	<b>29,543</b>	<b>30,321</b>	<b>29,444</b>	<b>26,353</b>	<b>863,422</b>	<b>1,124,537</b>

**Income Over 100% FPL  
FFS: Medically Exempt**

Member Counts													
Eligibility End Month													
	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
04/2017	40	15	18	9	8	2	4	0	2	2	3	19	122
05/2017		11	8	8	0	0	1	0	0	0	0	2	30
06/2017			10	7	8	1	2	0	0	2	2	5	37
07/2017				16	13	7	2	1	0	0	1	3	43
08/2017					7	6	0	0	0	1	1	3	18
09/2017						7	4	3	2	0	1	8	25
10/2017							5	1	1	1	2	5	15
11/2017								5	5	6	2	3	21
12/2017									53	29	63	12	157
01/2018										11	21	14	46
02/2018											12	32	44
03/2018												32	32
<b>Totals</b>	<b>40</b>	<b>26</b>	<b>36</b>	<b>40</b>	<b>36</b>	<b>23</b>	<b>18</b>	<b>10</b>	<b>63</b>	<b>52</b>	<b>108</b>	<b>138</b>	<b>590</b>
Member Months													
	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
04/2017	40	30	54	36	40	12	28	0	18	20	33	228	539
05/2017		11	16	24	0	0	6	0	0	0	0	22	79
06/2017			10	14	24	4	10	0	0	16	18	50	146
07/2017				16	26	21	8	5	0	0	8	27	111
08/2017					7	12	0	0	0	6	7	24	56
09/2017						7	8	9	8	0	6	56	94
10/2017							5	2	3	4	10	30	54
11/2017								5	10	18	8	15	56
12/2017									53	58	189	48	348
01/2018										11	42	42	95
02/2018											12	64	76
03/2018												32	32
<b>Totals</b>	<b>40</b>	<b>41</b>	<b>80</b>	<b>90</b>	<b>97</b>	<b>56</b>	<b>65</b>	<b>21</b>	<b>92</b>	<b>133</b>	<b>333</b>	<b>638</b>	<b>1,686</b>
Eligibility Begin Month													

**Income Over 100% FPL  
FFS: Non-Medically Exempt**

Member Counts													
Eligibility End Month													
	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
04/2017	1,042	745	269	188	162	63	37	24	28	23	23	215	2,819
05/2017		240	395	123	33	106	15	5	3	3	1	18	942
06/2017			284	368	138	26	117	18	3	2	2	21	979
07/2017				286	384	171	29	101	16	4	8	17	1,016
08/2017					232	374	77	25	4	2	7	29	750
09/2017						182	250	40	14	5	29	24	544
10/2017							184	286	65	20	36	24	615
11/2017								181	628	356	59	56	1,280
12/2017									834	1,024	610	83	2,551
01/2018										209	646	266	1,121
02/2018											236	760	996
03/2018												1,059	1,059
<b>Totals</b>	<b>1,042</b>	<b>985</b>	<b>948</b>	<b>965</b>	<b>949</b>	<b>922</b>	<b>709</b>	<b>680</b>	<b>1,595</b>	<b>1,648</b>	<b>1,657</b>	<b>2,572</b>	<b>14,672</b>
Member Months													
	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
04/2017	1,042	1,490	807	752	810	378	259	192	252	230	253	2,580	9,045
05/2017		240	790	369	132	530	90	35	24	27	10	198	2,445
06/2017			284	736	414	104	585	108	21	16	18	210	2,496
07/2017				286	768	513	116	505	96	28	64	153	2,529
08/2017					232	748	231	100	20	12	49	232	1,624
09/2017						182	500	120	56	25	174	168	1,225
10/2017							184	572	195	80	180	144	1,355
11/2017								181	1,256	1,068	236	280	3,021
12/2017									834	2,048	1,830	332	5,044
01/2018										209	1,292	798	2,299
02/2018											236	1,520	1,756
03/2018												1,059	1,059
<b>Totals</b>	<b>1,042</b>	<b>1,730</b>	<b>1,881</b>	<b>2,143</b>	<b>2,356</b>	<b>2,455</b>	<b>1,965</b>	<b>1,813</b>	<b>2,754</b>	<b>3,743</b>	<b>4,342</b>	<b>7,674</b>	<b>33,898</b>

**Income Over 100% FPL  
MCO: Medically Exempt**

Member Counts													
Eligibility End Month													
	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
04/2017	212	252	210	181	166	162	153	145	132	98	69	1,292	3,072
05/2017		19	22	14	16	8	3	12	6	8	5	116	229
06/2017			25	19	14	16	6	18	12	10	9	110	239
07/2017				17	19	18	12	7	9	4	8	119	213
08/2017					27	11	13	17	8	5	9	147	237
09/2017						17	16	14	19	6	12	146	230
10/2017							21	22	19	15	7	148	232
11/2017								53	13	10	9	127	212
12/2017									18	12	10	118	158
01/2018										20	10	198	228
02/2018											20	207	227
03/2018												252	252
<b>Totals</b>	<b>212</b>	<b>271</b>	<b>257</b>	<b>231</b>	<b>242</b>	<b>232</b>	<b>224</b>	<b>288</b>	<b>236</b>	<b>188</b>	<b>168</b>	<b>2,980</b>	<b>5,529</b>
Member Months													
	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
04/2017	212	504	630	724	830	972	1,071	1,160	1,188	980	759	15,504	24,534
05/2017		19	44	42	64	40	18	84	48	72	50	1,276	1,757
06/2017			25	38	42	64	30	108	84	80	81	1,100	1,652
07/2017				17	38	54	48	35	54	28	64	1,071	1,409
08/2017					27	22	39	68	40	30	63	1,176	1,465
09/2017						17	32	42	76	30	72	1,022	1,291
10/2017							21	44	57	60	35	888	1,105
11/2017								53	26	30	36	635	780
12/2017									18	24	30	472	544
01/2018										20	20	594	634
02/2018											20	414	434
03/2018												252	252
<b>Totals</b>	<b>212</b>	<b>523</b>	<b>699</b>	<b>821</b>	<b>1,001</b>	<b>1,169</b>	<b>1,259</b>	<b>1,594</b>	<b>1,591</b>	<b>1,354</b>	<b>1,230</b>	<b>24,404</b>	<b>35,857</b>

**Income Over 100% FPL  
MCO: Non-Medically Exempt**

<b>Member Counts</b>													
<b>Eligibility End Month</b>													
	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
<b>Eligibility Begin Month</b>	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
	2,182	2,855	2,386	2,341	2,348	2,017	1,834	1,562	1,841	1,314	1,051	10,459	<b>32,190</b>
		205	111	118	103	197	147	130	93	58	109	1,277	<b>2,548</b>
			162	130	104	100	175	136	102	88	58	1,342	<b>2,397</b>
				130	138	106	111	207	152	134	86	1,409	<b>2,473</b>
					189	129	116	97	191	115	126	1,579	<b>2,542</b>
						163	114	128	97	155	113	1,730	<b>2,500</b>
							169	200	113	87	169	1,799	<b>2,537</b>
								762	127	87	70	1,546	<b>2,592</b>
									129	117	68	1,540	<b>1,854</b>
										214	158	2,509	<b>2,881</b>
											212	2,452	<b>2,664</b>
												2,812	<b>2,812</b>
<b>Totals</b>	<b>2,182</b>	<b>3,060</b>	<b>2,659</b>	<b>2,719</b>	<b>2,882</b>	<b>2,712</b>	<b>2,666</b>	<b>3,222</b>	<b>2,845</b>	<b>2,369</b>	<b>2,220</b>	<b>30,454</b>	<b>59,990</b>
<b>Member Months</b>													
<b>Eligibility Begin Month</b>													
	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
<b>Eligibility Begin Month</b>	04/2017	05/2017	06/2017	07/2017	08/2017	09/2017	10/2017	11/2017	12/2017	01/2018	02/2018	03/2018	Total
	2,182	5,710	7,158	9,364	11,740	12,102	12,838	12,496	16,569	13,140	11,561	125,508	<b>240,368</b>
		205	222	354	412	985	882	910	744	522	1,090	14,047	<b>20,373</b>
			162	260	312	400	875	816	714	704	522	13,420	<b>18,185</b>
				130	276	318	444	1,035	912	938	688	12,681	<b>17,422</b>
					189	258	348	388	955	690	882	12,632	<b>16,342</b>
						163	228	384	388	775	678	12,110	<b>14,726</b>
							169	400	339	348	845	10,794	<b>12,895</b>
								762	254	261	280	7,730	<b>9,287</b>
									129	234	204	6,160	<b>6,727</b>
										214	316	7,527	<b>8,057</b>
											212	4,904	<b>5,116</b>
												2,812	<b>2,812</b>
<b>Totals</b>	<b>2,182</b>	<b>5,915</b>	<b>7,542</b>	<b>10,108</b>	<b>12,929</b>	<b>14,226</b>	<b>15,784</b>	<b>17,191</b>	<b>21,004</b>	<b>17,826</b>	<b>17,278</b>	<b>230,325</b>	<b>372,310</b>



## **OTHER ACTIVITIES**

### **Dental Wellness Plan (DWP)**



Quarterly Dental  
Performance Report

## Premium Monitoring and the Healthy Behaviors Program

In accordance with the STCs, the state is required to collect premium related data to monitor the effects of premiums on IWP members with incomes between 50 and 133 percent of the FPL.

	January 2018		February 2018		March 2018	
	50-100% FPL	Over 100% FPL	50-100% FPL	Over 100% FPL	50-100% FPL	Over 100% FPL
Members subject to premiums (non-exempt and past initial 13 month grace period)	26,855	15,623	27,356	15,435	27,981	15,486
Members who owe premiums (did not complete healthy behaviors)	22,376	11,620	23,015	11,621	23,710	11,792
Members who completed Healthy Behaviors (premiums waived)	4,479	4,003	4,341	3,814	4,271	3,694
Members who declared hardship (premiums waived)	1,601	1,192	1,258	984	1,048	892
American Indian/Alaskan Natives (exempt)	1,025	242	1,059	245	1,098	238
Medically Frail (exempt)	3,101	2,213	3,116	2,221	3,178	2,240
Members in the Health Insurance Premium Payment Program (exempt)	59	98	51	83	54	84
Members ineligible for IHAWP - churn (exempt)	2,259	770	2,018	748	2,106	728
Members with incomes below 50% FPL (exempt)	36,829	7	38,415	8	39,812	11
Members with debt sent to collections for failure to pay premiums within 90-day grace period	0	3,320	0	2,522	0	1,744
Members disenrolled for failure to pay premiums within 90-day grace period (FPL > 100%)		682		739		763
Members who reenrolled during the quarter		463		489		538
Members within initial 13 month grace period	54,088	18,307	53,895	18,096	54,132	18,143