



Department of
HUMAN SERVICES

***Iowa Wellness Plan Quarterly Report
1115 Demonstration Waiver
April 1, 2019 – June 30, 2019***

September 2019

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EXECUTIVE SUMMARY

The Iowa Wellness Plan (IWP) 1115 Demonstration Waiver provides low income Iowans access to medical and dental coverage.

The IWP covers adults ages 19-64 with income between zero and 133 percent of the Federal Poverty Level (FPL) with medical and dental coverage. The Dental Wellness Plan (DWP), which is also a part of the 1115 Demonstration waiver, provides dental coverage for IWP members and adults in the Iowa Medicaid program.

Activity during the second quarter of 2019 focused on communication. IWP members received notification of the departure of UnitedHealthcare Plan of the River Valley, Inc. (UHC) to be effective July 1, 2019. There was an increase in grievances in benefits and services which may have been related to departure of UHC. Communication also occurred with providers with an updated presentation on the IWP at the Medical Assistance Advisory Council on May 7, 2019.

In preparation for Iowa Total Care, a Managed Care Organization (MCO), joining Iowa Medicaid on July 1, 2019, the Iowa Medicaid Director conducted public meetings with members and providers. These meetings throughout the state of Iowa gave participants opportunity to discuss any issues regarding managed care.

This quarter also showed a slight increase in members with income below 100 percent of the FPL with a slight decrease in members with income over 100 of the FPL. Total enrollment did show growth over the past quarter.

Iowa filed an extension of the IWP 1115 Demonstration Waiver on June 20, 2019. The extension is for a five-year period. The tribal and public comment period was held in May and June.

Following this letter is a detailed report of key activities and related statistics for the year and the fourth quarter of 2018, consistent with the Special Terms and Conditions (STCs). Additional information about IWP can be found at <https://dhs.iowa.gov/IHAWP>. Please contact me at 515-256-4621 or mrandol@dhs.state.ia.us, or Anna Ruggle at 515-974-3286 or aruggle@dhs.state.ia.us should you have any questions about this report.

Michael Randol
Iowa Medicaid Director
Department of Human Services

SIGNIFICANT ACTIVITIES OF THE QUARTER

Communications and Outreach

In May 2019, IWP members received notification that MCO, UnitedHealthcare, would no longer be a participating MCO in Iowa Medicaid as of July 1, 2019. Due to UHC leaving, IWP members were in the Open Choice period to select a MCO before June 18, 2019 for coverage effective July 1, 2019. The MCO choices would now be Amerigroup or Iowa Total Care, a new MCO serving Iowa Medicaid.

The member Open Choice Period continues through September 30, 2019. Members may change MCOs for any reason during this time.

Ongoing communication includes:

Monthly Member Mailings:

- IA Health Link Member Welcome Packet: This packet is mailed to all new IWP members and includes information about IWP benefits, Healthy Behaviors and the MCO selection process.
- Healthy Behaviors Reminder Letters: These are sent from the member's MCO and reminds members they need to complete their Healthy Behaviors to keep their free health coverage.
- IWP Contribution Statements: These statements are sent to members who are required to pay monthly contributions.

Provider Outreach

On May 7, 2019, a presentation to the Medical Assistance Advisory Council (MAAC).

MAAC members were given a refresher of the IWP and DWP along with the most current enrollment. No questions or concerns were voiced by the MAAC members.

During the month of May, the Iowa Medicaid Director had regional statewide meetings regarding the departure of UnitedHealthcare and the entrance of Iowa Total Care. Meetings were open to both providers and the public to share any concerns or issues they had.

Annual provider training was held in May. The topic included transition of members and services into the MCOs. Representatives from the MCO also presented information.

Legislative Developments

There were no legislative developments for IWP this quarter.

ELIGIBILITY/ENROLLMENT

Quarter Enrollment

The IWP population totaled 173,316 at the end of the second quarter of calendar year 2019. Month-end totals by population group are shown on the next page.

Population Group	Apr 2019	May 2019	Jun 2019
0 to 100% FPL	140,781	141,461	140,111
101 to 133% FPL	31,996	31,647	31,233
Total	172,777	173,108	173,316

Special Population Groups

The state monitors specific population groups enrolled in the IWP to ensure their health care needs are met in accordance with the STCs. These groups are comprised of: (1) Nineteen and 20 year olds, (2) American Indian/Alaskan Natives, and (3) the medically exempt (frail). Below are month-end enrollment totals during the second quarter of calendar year 2019.

Population Group	Apr 2019	May 2019	Jun 2019
19 & 20 Year Olds	15,583	15,627	15,676
0 to 100% FPL	13,434	13,496	13,543
101 to 133% FPL	2,149	2,131	2,133
American Indian/Alaskan Native	2,665	2,693	2,702
0 to 100% FPL	2,242	2,268	2,289
101 to 133% FPL	423	425	413
Medically Exempt	5,603	5,588	5,620
0 to 100% FPL	3,406	3,416	3,447
101 to 133% FPL	2,197	2,172	2,173
Total	23,851	23,908	23,998

ACCESS/DELIVERY

Effective April 1, 2016, the majority of Medicaid members began accessing services through the IA Health Link managed care program. Information on access and delivery is available in the *Network Adequacy and Historical Utilization* section of the reports available at <https://dhs.iowa.gov/ime/about/performance-data/MC-quarterly-reports>.

MEMBER GRIEVANCES AND APPEALS

Grievances

Beginning April 1, 2016, all Medicaid members enrolled in MCOs have access to their respective member hotlines to report complaints about the IA Health Link program. A summary of MCO grievances and appeals can be found in the MCO quarterly reports, *Consumer Protections and Supports* section of the reports available at <https://dhs.iowa.gov/ime/about/performance-data/MC-quarterly-reports>.

IWP members in the Fee-for-Service (FFS) program are able to report their complaints to the Iowa Medicaid Member Services Call Center. A summary of these complaints is provided below.

Complaint Type	Apr 2019	May 2019	Jun 2019
Benefits and Services	19	12	0
Access	1	0	0
Substance Abuse/Mental Health Access	0	0	0
Quality of Care	0	0	0
Medical Provider Network	4	0	0
Premiums/Cost Sharing	1	1	1
Healthy Behaviors	1	4	1
Non-Emergency Medical Transportation	0	0	0
Early Periodic Screening, Diagnosis and Treatment (EPSDT)	0	0	0
Total	26	17	2

Exceptions and Appeals

During the second quarter of calendar year 2019 the state received 0 requests for exceptions to Medicaid policy and 103 requests for appeal hearings for IWP members in FFS.

FFS MEMBER APPEALS for Medical Coverage

Month	Category	Outcome*	Count
Apr 2019	Contributions	Affirmed	5
		Dismissed	7
		Reversed	1
		Withdrawn	0
May 2019	Contributions	Affirmed	1
		Dismissed	6
		Reversed	0
		Withdrawn	4
Jun 2019	Contributions	Affirmed	0
		Dismissed	8
		Reversed	0
		Withdrawn	1
Total Appeals			33

* Affirmed - DHS' action is correct.

Dismissed - Appeal is unnecessary for approval of coverage/payment; dismissed by DHS or appellant abandoned the hearing.

Resolved – Appeal was resolved prior to the hearing date

Reversed - Appellant's request is approved; DHS is ordered to reverse its action.

Withdrawn - Appeal request withdrawn by appellant prior to hearing date.

FFS MEMBER APPEALS for Dental Coverage

Month	Category	Outcome*	Count
Apr 2019	Contributions	Affirmed	0
		Dismissed	14
		Resolved	15
		Reversed	0
		Withdrawn	1
May 2019	Contributions	Affirmed	0
		Dismissed	0
		Resolved	32
		Reversed	0
		Withdrawn	0

Jun 2019	Contributions	Affirmed	0
		Dismissed	0
		Resolved	8
		Reversed	0
		Withdrawn	0
Total Appeals			70

FINANCIAL REPORT

See the following pages for the actual number of member months for the IWP as of June 30, 2019. This report is required under the STCs for the purpose of tracking program costs, which includes calculating the budget neutrality expenditure cap.

**Income 0-100% FPL
MCO: Medically Exempt**

Member Counts													
Eligibility End Month													
	07/2018	08/2018	09/2018	10/2018	11/2018	12/2018	01/2019	02/2019	03/2019	04/2019	05/2019	06/2019	Total
07/2018	565	493	515	561	553	614	380	451	444	446	380	10,793	16,195
08/2018		37	25	32	19	34	19	17	15	14	17	386	615
09/2018			27	22	29	37	19	21	30	15	12	416	628
10/2018				38	36	43	23	23	28	14	14	431	650
11/2018					33	27	13	25	29	21	21	421	590
12/2018						47	21	33	37	30	27	533	728
01/2019							32	25	34	22	20	534	667
02/2019								46	33	19	18	475	591
03/2019									34	32	25	597	688
04/2019										35	26	692	753
05/2019											31	695	726
06/2019												663	663
Totals	565	530	567	653	670	802	507	641	684	648	591	16,636	23,494
Member Months													
	07/2018	08/2018	09/2018	10/2018	11/2018	12/2018	01/2019	02/2019	03/2019	04/2019	05/2019	06/2019	Total
07/2018	565	986	1,545	2,244	2,765	3,684	2,660	3,608	3,996	4,460	4,180	129,516	160,209
08/2018		37	50	96	76	170	114	119	120	126	170	4,246	5,324
09/2018			27	44	87	148	95	126	210	120	108	4,160	5,125
10/2018				38	72	129	92	115	168	98	112	3,879	4,703
11/2018					33	54	39	100	145	126	147	3,368	4,012
12/2018						47	42	99	148	150	162	3,731	4,379
01/2019							32	50	102	88	100	3,204	3,576
02/2019								46	66	57	72	2,375	2,616
03/2019									34	64	75	2,388	2,561
04/2019										35	52	2,076	2,163
05/2019											31	1,390	1,421
06/2019												663	663
Totals	565	1,023	1,622	2,422	3,033	4,232	3,074	4,263	4,989	5,324	5,209	160,996	196,752

**Income 0-100% FPL
MCO: Non-Medically Exempt**

		Member Counts												
		Eligibility End Month												
Eligibility Begin Month		07/2018	08/2018	09/2018	10/2018	11/2018	12/2018	01/2019	02/2019	03/2019	04/2019	05/2019	06/2019	Total
07/2018		3,806	3,028	3,539	3,292	3,661	3,901	2,933	3,459	3,085	2,619	2,390	69,279	104,992
08/2018			222	224	164	179	189	121	128	132	136	176	3,026	4,697
09/2018				249	208	166	172	98	152	138	123	138	3,288	4,732
10/2018					233	189	178	117	179	149	104	125	3,606	4,880
11/2018						252	207	132	183	145	125	105	3,472	4,621
12/2018							247	148	182	166	157	109	3,515	4,524
01/2019								329	220	200	191	134	4,000	5,074
02/2019									266	212	192	135	3,953	4,758
03/2019										285	214	153	4,504	5,156
04/2019											293	220	5,625	6,138
05/2019												272	4,746	5,018
06/2019													4,550	4,550
Totals		3,806	3,250	4,012	3,897	4,447	4,894	3,878	4,769	4,512	4,154	3,957	113,564	159,140
		Member Months												
Eligibility Begin Month		07/2018	08/2018	09/2018	10/2018	11/2018	12/2018	01/2019	02/2019	03/2019	04/2019	05/2019	06/2019	Total
07/2018		3,806	6,056	10,617	13,168	18,305	23,406	20,531	27,672	27,765	26,190	26,290	831,348	1,035,154
08/2018			222	448	492	716	945	726	896	1,056	1,224	1,760	33,286	41,771
09/2018				249	416	498	688	490	912	966	984	1,242	32,880	39,325
10/2018					233	378	534	468	895	894	728	1,000	32,454	37,584
11/2018						252	414	396	732	725	750	735	27,776	31,780
12/2018							247	296	546	664	785	654	24,605	27,797
01/2019								329	440	600	764	670	24,000	26,803
02/2019									266	424	576	540	19,765	21,571
03/2019										285	428	459	18,016	19,188
04/2019											293	440	16,875	17,608
05/2019												272	9,492	9,764
06/2019													4,550	4,550
Totals		3,806	6,278	11,314	14,309	20,149	26,234	23,236	32,359	33,379	32,722	34,062	1,075,047	1,312,895

**Income Over 100% FPL
FFS: Medically Exempt**

Member Counts													
Eligibility Begin Month	Eligibility End Month												
	07/2018	08/2018	09/2018	10/2018	11/2018	12/2018	01/2019	02/2019	03/2019	04/2019	05/2019	06/2019	Total
07/2018	35	20	12	10	8	5	4	4	4	5	2	18	126
08/2018		7	20	8	0	0	0	0	0	0	1	1	37
09/2018			9	12	2	2	0	1	0	0	0	5	31
10/2018				10	13	3	1	1	1	1	0	5	34
11/2018					7	20	5	1	1	0	1	3	37
12/2018						17	13	13	13	2	2	4	51
01/2019							11	13	6	0	0	4	34
02/2019								7	31	5	0	7	50
03/2019									11	11	1	5	28
04/2019										17	17	11	45
05/2019											11	29	40
06/2019												36	36
Totals	35	27	41	40	30	47	34	40	56	39	32	128	549

Member Months													
Eligibility Begin Month	Member Months												
	07/2018	08/2018	09/2018	10/2018	11/2018	12/2018	01/2019	02/2019	03/2019	04/2019	05/2019	06/2019	Total
07/2018	35	40	36	40	40	30	28	32	45	20	33	216	595
08/2018		7	40	24	0	0	0	0	0	9	0	11	91
09/2018			9	24	6	8	0	6	0	0	0	50	103
10/2018				10	26	9	4	5	6	0	0	45	105
11/2018					7	40	15	4	0	6	0	24	96
12/2018						17	26	39	8	10	0	28	128
01/2019							11	26	18	0	0	24	79
02/2019								7	62	15	0	35	119
03/2019									11	22	3	20	56
04/2019										17	34	33	84
05/2019											11	58	69
06/2019												36	36
Totals	35	47	85	98	79	104	84	119	150	99	81	580	1,561

**Income Over 100% FPL
FFS: Non-Medically Exempt**

		Member Counts												
		Eligibility End Month												Total
Eligibility Begin Month		07/2018	08/2018	09/2018	10/2018	11/2018	12/2018	01/2019	02/2019	03/2019	04/2019	05/2019	06/2019	Total
07/2018	909	663	181	38	36	22	27	29	32	17	25	244	2,223	
08/2018		185	564	147	9	2	1	3	1	1	1	9	923	
09/2018			153	455	136	21	8	1	3	8	2	24	811	
10/2018				191	497	165	11	4	4	4	3	24	903	
11/2018					200	603	375	34	12	2	2	23	1,251	
12/2018						283	487	494	46	3	3	21	1,337	
01/2019							193	348	371	5	2	29	948	
02/2019								163	588	67	5	26	849	
03/2019									204	531	86	28	849	
04/2019										254	564	104	922	
05/2019											221	695	916	
06/2019												803	803	
Totals	909	848	898	831	878	1,096	1,102	1,076	1,261	892	914	2,030	12,735	
		Member Months												Total
Eligibility Begin Month		07/2018	08/2018	09/2018	10/2018	11/2018	12/2018	01/2019	02/2019	03/2019	04/2019	05/2019	06/2019	Total
07/2018	909	1,326	543	152	180	132	189	232	288	170	275	2,928	7,324	
08/2018		185	1,128	441	36	10	6	21	8	9	10	99	1,953	
09/2018			153	910	408	84	40	6	21	64	18	240	1,944	
10/2018				191	994	495	44	20	24	28	24	216	2,036	
11/2018					200	1,206	1,125	136	60	12	14	184	2,937	
12/2018						283	974	1,482	184	15	18	147	3,103	
01/2019							193	696	1,113	20	10	174	2,206	
02/2019								163	1,176	201	20	130	1,690	
03/2019									204	1,062	258	112	1,636	
04/2019										254	1,128	312	1,694	
05/2019											221	1,390	1,611	
06/2019												803	803	
Totals	909	1,511	1,824	1,694	1,818	2,210	2,571	2,756	3,078	1,835	1,996	6,735	28,937	

**Income Over 100% FPL
MCO: Medically Exempt**

Member Counts												
Eligibility End Month												Total
07/2018	08/2018	09/2018	10/2018	11/2018	12/2018	01/2019	02/2019	03/2019	04/2019	05/2019	06/2019	Total
160	142	140	153	141	152	123	121	134	110	82	1,465	2,923
	11	5	7	5	7	6	7	8	5	1	68	130
		12	4	12	5	7	3	7	8	3	77	138
			12	14	11	4	5	7	5	3	87	148
				11	11	9	13	3	6	9	86	148
					21	9	13	7	5	7	85	147
						27	24	33	24	14	171	293
							9	5	7	6	100	127
								14	9	6	148	177
									13	11	159	183
										19	152	171
											159	159
Totals	160	153	157	183	207	185	195	218	192	161	2,757	4,744

Member Months												
Eligibility Begin Month												Total
07/2018	08/2018	09/2018	10/2018	11/2018	12/2018	01/2019	02/2019	03/2019	04/2019	05/2019	06/2019	Total
160	284	420	612	705	912	861	968	1,206	1,100	902	17,580	25,710
	11	10	21	20	35	36	49	64	45	10	748	1,049
		12	8	36	20	35	18	49	64	27	770	1,039
			12	28	33	16	25	42	35	24	783	998
				11	22	27	52	15	36	63	688	914
					21	18	39	28	25	42	595	788
						27	48	99	96	70	1,026	1,366
							9	10	21	24	500	564
								14	18	18	592	642
									13	22	477	512
										19	304	323
											159	159
Totals	160	295	442	800	1,043	1,020	1,208	1,527	1,453	1,221	24,222	34,044

**Income Over 100% FPL
MCO: Non-Medically Exempt**

		Member Counts												
		Eligibility End Month												Total
Eligibility Begin Month		07/2018	08/2018	09/2018	10/2018	11/2018	12/2018	01/2019	02/2019	03/2019	04/2019	05/2019	06/2019	Total
07/2018		1,449	2,478	2,075	1,868	1,944	1,878	1,478	1,508	1,610	1,305	1,164	10,528	29,285
08/2018			121	91	78	80	122	78	83	71	75	89	906	1,794
09/2018				114	68	85	71	90	65	65	65	67	991	1,681
10/2018					116	68	104	46	142	95	88	53	1,174	1,886
11/2018						105	107	67	71	138	80	59	1,142	1,769
12/2018							125	62	74	76	144	75	1,200	1,756
01/2019								202	126	146	105	203	1,708	2,490
02/2019									129	108	85	70	1,505	1,897
03/2019										157	97	84	1,796	2,134
04/2019											116	99	2,014	2,229
05/2019												110	1,700	1,810
06/2019													1,757	1,757
Totals		1,449	2,599	2,280	2,130	2,282	2,407	2,023	2,198	2,466	2,160	2,073	26,421	50,488
		Member Months												Total
Eligibility Begin Month		07/2018	08/2018	09/2018	10/2018	11/2018	12/2018	01/2019	02/2019	03/2019	04/2019	05/2019	06/2019	Total
07/2018		1,449	4,956	6,225	7,472	9,720	11,268	10,346	12,064	14,490	13,050	12,804	126,336	230,180
08/2018			121	182	234	320	610	468	581	568	675	890	9,966	14,615
09/2018				114	136	255	284	450	390	455	520	603	9,910	13,117
10/2018					116	136	312	184	710	570	616	424	10,566	13,634
11/2018						105	214	201	284	690	480	413	9,136	11,523
12/2018							125	124	222	304	720	450	8,400	10,345
01/2019								202	252	438	420	1,015	10,248	12,575
02/2019									129	216	255	280	7,525	8,405
03/2019										157	194	252	7,184	7,787
04/2019											116	198	6,042	6,356
05/2019												110	3,400	3,510
06/2019													1,757	1,757
Totals		1,449	5,077	6,521	7,958	10,536	12,813	11,975	14,632	17,888	17,046	17,439	210,470	333,804

OTHER ACTIVITIES

Dental Wellness Plan (DWP)

See below for information on the two dental plans, Delta Dental of Iowa (Delta Dental) and Managed Care of North America (MCNA).

CMS Reporting - Iowa Dental Wellness Plan CY19 Q2

Product: DWP Calendar Quarter Ending: June 30, 2019 Delta Dental Month in Quarter: Multiple values
 MCNA Dental

Services Provided:		Delta Dental	MCNA Dental	Benefit Level Reporting:		Delta Dental	MCNA Dental	
Unique Members Receiving Services		37,300	10,919	DWP Count of Members with Basic Dental Benefits		13,977	5,561	
Dental Services Provided		154,540	57,066	DWP Count of Members with Full Dental Benefits		194,088	98,424	
				Grand Total		208,065	103,985	
Helpline		Delta Dental	MCNA Dental	Healthy Behaviors		Delta Dental	MCNA Dental	
Provider Calls that Enter Queue		3,017	692	DWP Healthy Behaviors: Preventative Service		30,390	7,638	
Member Calls that Enter Queue		9,827	7,037	DWP Healthy Behaviors: Self Assessment		7,914	3,102	
				DWP Healthy Behaviors: Self Assessment & Preventative Service		39,756	5,762	
Unique Network Providers Rendering Services*		Delta Dental	MCNA Dental	Claims By Paid Date		Delta Dental	MCNA Dental	Grand Total
General Dentist		866	329	Monthly Paid		8,499,278	2,790,157	11,289,435
Oral Surgeon		56	25	Monthly Denied		5,652,090	1,002,621	6,654,711
Pedodontist		38	13	Grand Total		14,151,368	3,792,778	17,944,146
Prosthodontist		13	10					
Endodontists		9	7	Claims		Delta Dental	MCNA Dental	
Orthodontist		6	5	Average Days from Receipt to Payment		6.33	15.33	
Periodontist		6	3					
Grand Total		994	392					

*Based on rolling 12 month

Members with at least 6 Month of Consecutive Coverage In Fiscal Year			Delta Dental		MCNA Dental	
			Count	Percent	Count	Percent
June 30, 2019	1	Members 6+ Month Count	212,831		87,789	
	2	Members 6+ Month With Access to Care	84,555	39.7%	20,829	23.7%
	3	Members 6+ Month With Oral Eval	68,201	80.7%	14,175	68.1%
	4	Members 6+ Distinct Count with Oral Eval	56,941		9,621	
	5	Members 6+ Distinct Count with prior Oral Eval	35,601	62.5%	3,916	40.7%

Appeals		
Delta Dental	Number of Appeals Received this Quarter	9
MCNA Dental	Number of Appeals Received this Quarter	1

Appeal Reasons		
Delta Dental	QUALITY OF SERVICE	3
Dental	OTHER	2
	FREQUENCY: PREVENTATIVE/DIAGNOSTIC/PERIO MAINT.	1
	FREQUENCY: RESTORATIVE	1
	NOT A BASIC BENEFIT	1
	NOT A FULL BENEFIT	1
MCNA ..	NON-COVERED SERVICE	1

Grievances		
Delta Dental	Grievances Received this Quarter	6
	Grievances Resolved this Quarter	6
MCNA Dental	Grievances Received this Quarter	337
	Grievances Resolved this Quarter	295

Grievance Reasons		
Delta	ACCESS TO CARE/NETWORK ADEQUACY	2
Dental	QUALITY OF CARE/TREATMENT CONCERNS	4
MCNA	ACCESS TO CARE/NETWORK ADEQUACY	330
Dental	QUALITY OF CARE/TREATMENT CONCERNS	2
	OTHER	3
	ACCESS TO SERVICES/PLAN DESIGN	2

Outreach Reporting

Delta Dental
Staff continued to participate in the Lifelong Smiles Coalition and coalition committees and the Dallas County SIM Community Coalition. Staff is working collaboratively with the I-Smile Silver program to advance education and care coordination for the older Medicaid population. Outreach for the Dental Wellness Plan was done at the Governor's Conference for Public Health. Staff attended the 2019 National Oral Health Conference and the MSDA 2019 National Medicaid Symposium. A meeting was held with the Iowa Medical Society to discuss medical/dental integration and involving professional organizations and networks. Member surveys were mailed to a sample of DWP members to measure satisfaction with the Dental Wellness Plan and identify opportunities for improvement, both members who have accessed services and those who have not accessed services were included. Members who completed the survey were eligible to receive an incentive. Through direct outreach and education to members, more than 26,000 texts and 22,000 postcards have been sent to members this quarter for healthy behaviors completion, as well as the newly eligible and utilization populations. The DWP Customer Service Representatives continue to assist members in care coordination on a daily basis through the Member Services phone line and email account.

MCNA Dental
MCNA did not attend or participate in any outreach activities during the fourth quarter.

Premium Monitoring and the Healthy Behaviors Program

In accordance with the STCs, the state is required to collect premium related data to monitor the effects of premiums on IWP members with incomes between 50 and 133 percent of the FPL.

	Apr 2019		May 2019		Jun 2019	
	50-100% FPL	Over 100% FPL	50-100% FPL	Over 100% FPL	50-100% FPL	Over 100% FPL
Members subject to premiums (non-exempt and past initial 13 month grace period)	34,066	14,560	34,244	14,350	34,357	14,136
Members who owe premiums (did not complete healthy behaviors)	28,485	10,392	28,678	10,248	28,849	10,080
Members who completed Healthy Behaviors (premiums waived)	5,581	4,168	5,566	4,102	5,508	4,056
Members who declared hardship (premiums waived)	1,180	778	1,150	787	1,050	729
American Indian/Alaskan Natives (exempt)	1,320	254	1,348	251	1,363	247
Medically Frail (exempt)	3,412	2,200	3,418	2,172	3,452	2,177
Members in the Health Insurance Premium Payment Program (exempt)	56	75	62	79	62	73
Members ineligible for IHAWP - churn (exempt)	1,721	707	1,743	631	1,630	588
Members with incomes below 50% FPL (exempt)	50,606	0	51,375	0	52,105	0
Members within initial 13 month grace period	50,016	15,146	49,640	15,046	49,528	14,287

IWP Evaluation Reports

In the second quarter of 2019, there were three interim reports completed, Interim Evaluation – Iowa Wellness Plan, Dental Wellness Interim Evaluation and Healthy Behaviors Interim Evaluation. These reports are summarized below.

Interim Evaluation – Iowa Wellness Plan

This interim summative report describes the status of several hypotheses about the IWP as well as interim results on quality measures. This report can be found at:

<https://dhs.iowa.gov/sites/default/files/Interim%20Evaluation%20-%20Iowa%20Wellness%20Plan.pdf?062620192052>.

Dental Wellness Interim Report

The Dental Wellness Interim Report shares DWP members experience in the DWP. Areas of focus for the member survey were, access to care, provider attitude towards DWP, effects of the benefit structure and the effect of outreach and referral services. Findings of the survey can be found at:

<https://dhs.iowa.gov/sites/default/files/Dental%20Wellness%20Plan%20Interim%20Evaluation.pdf?062620192053>.

Healthy Behaviors Interim Evaluation

This report focused on the IWP Healthy Behaviors and the quality measures associated with healthy behaviors. IWP members were asked about their knowledge of the Healthy Behaviors program. Claims data was analyzed to determine if IWP members had ambulatory visits, diabetic screening, use of the emergency department and other similar measures. This report can be found at:

<https://dhs.iowa.gov/sites/default/files/Healthy%20Behaviors%20Interim%20Evaluation.pdf?062620192054>.

1115 Waiver Demonstration Extension

Iowa submitted a five-year extension request of the 1115 Demonstration Waiver on June 20, 2019. A tribal and public comment period and two public hearings were held for the Waiver extension. Included in the public comment period were the three interim evaluation reports listed above.