Florida Medicaid
Family Planning Waiver

Section 1115

2nd Quarter Report
October 1, 2015 – December 31, 2015
Demonstration Year 18
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Table of Contents

I. Introduction........................................................................................................................................1
II. Significant Program Changes ...........................................................................................................1
III. Enrollment and Renewal ..................................................................................................................2
IV. Service and Providers ........................................................................................................................3
V. Program Outreach Awareness and Notification ...............................................................................3
VI. Interim Evaluation of Goals and Progress .....................................................................................4
VII. Quarterly Expenditures ...................................................................................................................6
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I. Introduction

The Agency for Health Care Administration (Agency), administers Florida’s 1115 Family Planning Waiver, Project Number 11-W-00135/4. The Family Planning Waiver (FPW) has been in existence since 1998. In years prior to 2006, the FPW was limited to women who lost Florida Medicaid eligibility after 60 days post-partum. Due to the limited number of women who could access family planning services, this eligibility criterion was changed during the 2006 renewal. Since 2006, the waiver has been available to all women of child-bearing ages (14–55 years) losing Florida Medicaid coverage, who have a family income at or below 185 percent of the federal poverty level (FPL), and who are not otherwise eligible for Florida Medicaid, Children’s Health Insurance Program, or other health insurance coverage providing family planning services.

The overall objectives of the FPW are to:

- Increase the access to family planning services.
- Increase child spacing intervals through effective contraceptive use.
- Reduce Florida’s Medicaid costs by reducing the number of unintended pregnancies by women who otherwise would be eligible for Florida Medicaid pregnancy-related services.

The FPW provides availability of family planning and family planning-related services to eligible women based upon an annual redetermination of income and other criteria specific to the demonstration.

Table 1 shows the timeline dates of demonstration year 18 (DY18) for the FPW.

<table>
<thead>
<tr>
<th>Quarter</th>
<th>Begin Date</th>
<th>End Date</th>
<th>Quarterly Report Due*</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>July 1, 2015</td>
<td>September 30, 2015</td>
<td>November 29, 2015</td>
</tr>
<tr>
<td>2</td>
<td>October 1, 2015</td>
<td>December 31, 2015</td>
<td>March 1, 2016</td>
</tr>
<tr>
<td>4</td>
<td>April 1, 2016</td>
<td>June 30, 2016</td>
<td>August 29, 2016</td>
</tr>
</tbody>
</table>

*60 days following the end of quarter.

II. Significant Program Changes

On June 27, 2013, prior to submitting the two-year extension request for the period January 1, 2014 – December 31, 2016, the Centers for Medicare and Medicaid Services (CMS) issued an automatic one-year temporary extension for all FPWs.

The FPW continues to provide the same services as the previous demonstration period, 2006 - 2009, with the addition of one new contraceptive service. The change in services will be detailed in the discussion relating to services and providers.

III. Enrollment and Renewal

Enrollment in the FPW is offered to women losing Florida Medicaid pregnancy coverage at the conclusion of 60 days postpartum or beneficiaries of the Sixth Omnibus Budget Reconciliation Act (SOBRA) (Population 1), as well as women of child-bearing age losing Florida Medicaid coverage who have an income at or below 185 percent of the FPL or non-SOBRA (Population 2) beneficiaries.

To clarify the enrollment figures provided, please review the definitions below:

1) Enrollees - described as all individuals enrolled in the Demonstration;
2) Participants - defined as all individuals who accessed one or more FPW service through the Demonstration; and,
3) Member months - summarized as the number of months of service available to enrollees in the Demonstration; for example, if a person is eligible for 5 months of service, that person contributes 5 member months to the total.

Table 2 identifies the FPW population for the second quarter of DY18. The quarterly enrollees for the FPW are comprised of approximately 90% SOBRA (Population 1) with the remaining 10% in the non-SOBRA (Population 2). Regarding the level of actual enrollee participation, the table below identifies an 8% participation in the quarter; this low participation level results from incomplete paid claims data for the quarter. Data for these figures were limited to claims paid through January 2016, for dates of service October 2015 – December 2015.

<table>
<thead>
<tr>
<th>TABLE 2</th>
<th>FPW Population for DY18</th>
<th>October 1, 2015 – December 31, 2015</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Quarter 1</td>
<td>Quarter 2</td>
</tr>
<tr>
<td></td>
<td>Population 1</td>
<td>Population 2</td>
</tr>
<tr>
<td># of Total Enrollees</td>
<td>65,060</td>
<td>8,839</td>
</tr>
<tr>
<td># of Participants</td>
<td>4,716</td>
<td>1,871</td>
</tr>
<tr>
<td># of Member Months</td>
<td>162,347</td>
<td>21,071</td>
</tr>
<tr>
<td></td>
<td>Quarter 3</td>
<td>Quarter 4</td>
</tr>
<tr>
<td></td>
<td>Population 1</td>
<td>Population 2</td>
</tr>
<tr>
<td># of Total Enrollees</td>
<td></td>
<td></td>
</tr>
<tr>
<td># of Participants</td>
<td></td>
<td></td>
</tr>
<tr>
<td># of Member Months</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
IV. Service and Providers

- **Service Utilization:** FPW services added the Liletta levonorgestrel-releasing intrauterine contraceptive system on March 30, 2015.

- **Provider Participation:** County health departments (CHDs) within Florida, under the direction of the Florida Department of Health (DOH), are responsible for making eligibility determinations for all women applying to the FPW and for annual redeterminations.

V. Program Outreach Awareness and Notification

The following Florida Medicaid FPW outreach activities were provided during this quarter of DY18 by DOH:

*a) General Outreach and Awareness*

- Local CHDs and the DOH Adolescent and Reproductive Health Section (ARHS) Central Office staff provided FPW advocacy for individual clients. Staff members helped to resolve Florida Medicaid eligibility and access issues related to women who lost full Florida Medicaid coverage for pregnancy. Additionally, staff members helped to resolve Florida Medicaid eligibility and access issues related to women who lost FPW services, due to technical issues with the Florida Medicaid Management Information System, the entity involved with FPW data entry throughout the fiscal year.

- From October 1, 2015 to December 31, 2015, the Florida Family Health Line, a toll-free hotline, assisted 1,970 callers in accessing FPW applications and provided FPW information.

- Trainings and presentations on FPW were available to all DOH staff, including the CHD’s staff. This FPW training was updated and uploaded on the DOH ARHS’s Family Planning Program intranet Web page for year-round access for new staff members and as a refresher for existing staff members.

- The DOH ARHS Central Office staff provided FPW technical assistance and training to new local CHD’s staff as needed.

- The DOH ARHS Central Office staff provided guidance, policy clarifications and updates about FPW during scheduled statewide Family Planning Program conference calls with CHDs.

*b) Quality Assurance and Monitoring Activities*

For quality assurance purposes, the DOH ARHS Central Office staff provided technical assistance for FPW issues on a continual basis, and reviewed FPW files during performance improvement monitoring on all local CHD’s regarding the FPW eligibility process. The DOH ARHS Central Office’s systematic quality assurance/quality improvement process currently follows a four-year cycle: onsite monitoring visit the first year; a follow-up call the second year; a desk review the third year; and a technical assistance call the fourth year. The four-year cycle then begins again for each local CHD. For the second quarter of DY18, October 1, 2015 – December 31, 2015, two local CHDs received an onsite visit; two local CHDs received a follow-up call; four local CHDs received a desk review; and five local CHDs received a technical assistance call. During an onsite review, the administrative files
for women who applied for the Florida Medicaid FPW during the previous quarter of the fiscal year are reviewed. The review includes determination of compliance with FPW requirements, mandatory staff FPW training, and local outreach activities. The results of the administrative file review are provided to the local CHD’s leadership. If the reviewer identifies eligibility determination errors, the local CHD’s staff submits corrections to the DOH ARHS Central Office and HP Enterprise for transmission to the Florida Medicaid fiscal agent. The recipient is notified in writing of any change in their FPW eligibility.

VI. Interim Evaluation of Goals and Progress

The Agency has contracted with the University of Florida’s Family Data Center to complete an independent evaluation of the FPW program authorized as a Research and Demonstration Waiver under Section 1115(a) of the Social Security Act. The evaluation design includes a mixed methods approach, combining quantitative and qualitative analytical techniques to assess changes in access and quality of care over time. Study populations include:

1. Enrollees, who are women who have a Family Planning (FP) Aid Category Code in the Florida Medicaid Eligibility file and whose eligibility period falls within the study period by any given day or span of days, regardless of the Aid Category Effective Date.

2. Enrollee Participants, who are women who have an FP Aid Category Code in the Florida Medicaid Eligibility file and whose eligibility period falls within the study period by any given day or span of days, regardless of the Aid Category Effective Date, and who have received at least one paid service with a Waiver Family Planning (WFP) benefit plan code during the FP eligibility period.

3. Enrollee Non-Participants, who are women who have an FP Aid Category Code in the Florida Medicaid Eligibility file and whose eligibility period falls within the study period by any given day or span of days, regardless of the Aid Category Effective Date, and who have not received any paid service with a WFP benefit plan code during the FP eligibility period.

4. New Enrollees, who are women who have an FP Aid Category Code in the Florida Medicaid Eligibility file and the Aid Category Effective Date falls within the study period.

5. New Enrollee Participants, who are women who have an FP Aid Category Code in the Florida Medicaid Eligibility file and the Aid Category Effective Date falls within the study period and who have received at least one paid service with a WFP benefit plan code during the FP eligibility period.

6. New Enrollee Non-Participants, who are women who have an FP Aid Category Code in the Florida Medicaid Eligibility file and the Aid Category Effective Date falls within the study period and who have not received any paid service with a WFP benefit plan code during the FP eligibility period.
The goals of the FPW are:

**Goal 1:** Increase the access to family planning services.

**Goal 2:** Increase child spacing intervals through effective contraceptive use.

**Goal 3:** Reduce the number of unintended pregnancies.

**Goal 4:** Reduce Florida’s Medicaid costs by reducing the number of unintended pregnancies by women who otherwise would be eligible for Florida Medicaid pregnancy-related services.

During this quarter, the research team developed and submitted a draft DY16 Final Report to the Agency for review. The report includes descriptive and comparative analyses of the DY16 (July 1, 2013 through June 30, 2014) FPW population and final results of the cost savings analysis for DY14–DY16. The Agency is in the process of developing a contract with the research team for the independent evaluation of the Family Planning program for DYs 17-19.

During the next quarter (January 1, 2016 – March 31, 2016), the research team will submit the final version of the DY16 Final Report to the Agency for submission to CMS.
VII. Quarterly Expenditures

Table 3 shows the quarterly expenditures for the second quarter of DY18.

<table>
<thead>
<tr>
<th>Quarter</th>
<th>Service Expenditures as Reported on the CMS-64</th>
<th>Administrative Expenditures as Reported on the CMS-64</th>
<th>Total Expenditures as Reported on the CMS-64</th>
<th>Expenditures as requested on the CMS-37*</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$1,049,897</td>
<td></td>
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<td>2</td>
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<td>3</td>
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</tr>
<tr>
<td>4</td>
<td></td>
<td></td>
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<tr>
<td>Annual Total</td>
<td>$2,051,562</td>
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<td>$2,051,562</td>
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</tbody>
</table>

*The Agency is unable to report expenditures as requested on the CMS-37 report as the estimated expenditures are not reported separately for the FPW. The Agency will be unable to report this data over the lifetime of the demonstration extension.
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Agency for Health Care Administration
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Mission Statement
Better Healthcare for All Floridians.