



Division of Medical Services
Policy Development and Quality Assurance

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May 25, 2016

Jessica Woodard, Project Officer
Center for Medicare & State Operations
Centers for Medicare & Medicaid Services
7500 Security Blvd., Mail Stop S2-01-16
Baltimore, MD 21244-1850

Subject: Arkansas' TEFRA 1115(a) Demonstration Waiver's Jan. – March 2016
Quarterly Report
Project Number: 11-W-00163/6

Dear Ms. Woodard:

Attached is the January – March 2016 quarterly report for Arkansas' TEFRA 1115(a) demonstration waiver.

If you have questions, please contact Jean Hecker at 501-320-6433 or jean.hecker@dhs.arkansas.gov or Sharon Donovan at 501-396-6003 or sharon.donovan@dhs.arkansas.gov or Larry "David" Ballard at 501-320-6229 or larry.ballard@dhs.arkansas.gov.

Sincerely,

[Redacted Signature]
Dawn Stehle
Director

DS/jch

Cc: Bill Brooks, CMS Region 6 Office
Ford Blunt, CMS Region 6 Office
David Walker, Arkansas DHS DMS
Jean Hecker, Arkansas DHS DMS
Sharon Donovan, Arkansas DHS DMS
Larry "David" Ballard, Arkansas DHS DMS
Camille Johnson, Arkansas DHS DMS
file

ARKANSAS TEFRA WAIVER
Project Number 11W-001636
Section 1115 Quarterly Report

Demonstration/Quarter Reporting Period:

Demonstration Year: 14th year (01/01/16 – 12/31/16)

Demonstration Year Quarter: 1st Quarter/2016 (01/01/16 – 12/31/16)

Federal Fiscal Quarter: 2nd Quarter/2016 (01/01/16 – 03/31/16)

I. Introduction

The goal of the TEFRA demonstration is to provide medical services to disabled children eligible for Medicaid under section 134 of the Tax Equity and Fiscal Responsibility Act (TEFRA). The demonstration helps approximately 3000 children who meet the requirements for institutionalization to remain in their homes.

The TEFRA waiver was initially approved for a 5-year demonstration period (01/01/2003 – 12/31/2007). The demonstration has since been approved for three 3-year extension renewals, 01/01/2008 – 12/31/2017. The extension renewal request application for the currently approved 3-year renewal (05/12/2015 – 12/31/2017) was submitted to CMS 06/28/13. A letter from CMS dated 10/21/2013 was received notifying the TEFRA demonstration waiver had been granted a temporary 1-year extension (01/01/2014 – 12/31/2014). This temporary extension was necessary due to the quantity of work required of CMS staff to meet the Oct. 1, 2013 and the Jan. 1, 2014 implementation dates specified in the Patient Protection & Affordable Care Act of 2010 for Medicaid expansion. This caused CMS staff to not have sufficient time to review/approve the State's renewal request application and make decisions relative to the TEFRA demonstration. In December 2014 and Jan. 1 – May 11, 2015, CMS again approved additional temporary extensions for the TEFRA waiver to allow additional time needed to complete the review/approval process for the renewal request application. On May 12, 2015, CMS approved the TEFRA renewal for the renewal period effective May 12, 2015 through Dec. 31, 2017.

In November 2015, the Public Input Hearing that is to be held 6 months after the 5/12/15 implementation of the TEFRA waiver's May 2015 through December 2017 renewal period was scheduled and held in Hot Springs, Arkansas in order to solicit comments and feedback pertaining to the progress of the TEFRA project. No public presented themselves during the hearing; therefore, there were no public comments or feedback pertaining to the progress of the TEFRA project (See **ATTACHMENT G**).

II. Enrollment Information - Quarter Jan. March 2016

A. TEFRA Beneficiary Enrollment

Demonstration Populations (as hard coded in the Form CMS-64)	Total as of end of Current Quarter (01/1/16 – 03/31/16)	Voluntary Disenrollment in Current Quarter (01/1/16 – 03/31/16)	Involuntary Disenrolled in Current Quarter (01/1/16 – 03/31/16)
Population 1 – TEFRA Children	339	39	153

- B. **ATTACHMENT A** reports the number of TEFRA beneficiaries enrolled with primary care physicians (PCPs) per PCP provider county for the quarter. This is an unduplicated count throughout the quarter
- C. **ATTACHMENT B** reports the number of TEFRA beneficiaries who accessed a Medicaid service at least once during the quarter and the total paid amounts for these beneficiaries

III. Reevaluation Information - Quarter (Jan. - March 2016)

During the Jan. – March 2016 quarter, there have been TEFRA demonstration beneficiaries found continued eligible for the demonstration after a new medical/appropriateness of care assessment was completed at the time of reevaluation.

IV. Premiums Information - Quarter (Jan. – March 2016)

- A. During the quarter, there were 269 TEFRA demonstration beneficiaries whose cases were closed due to non-payment of premiums.
- B. During the quarter, there were 7 TEFRA demonstration beneficiaries who have been reinstated into the demonstration via a new application after their TEFRA cases had been closed due to non-payment of premiums.
- C. During the quarter, there were 339 TEFRA demonstration beneficiaries absolved of overdue premiums after 12-month reinstatement.

V. Outreach/Innovative Activities - Quarter (Jan. – March 2016)

Arkansas Foundation for Medical Care (AFMC), a contract agent with the Division of Medical Services performing out-reach and monitoring activities

See **ATTACHMENT C** listing outreach activities performed by AFMC during the quarter

VI. Operational/Policy Development/Issues - Quarter (Jan. – March 2016)

No operational/policy development issues were reported for this quarter

VII. Consumer Issues - Quarter (Jan. – March 2016)

- A. During the quarter (Jan. – March 2016), the PCP hotline maintained by the **Department of Health** received 252 calls regarding the TEFRA waiver. These were callers with questions about the program and regarding PCP changes.

There were no major problems identified.

- B. See “Consumer Issues” (pgs.4 - 6) in **ATTACHMENT C** from **Arkansas Foundation for Medical Care (AFMC)**, a contract agent with the Division of Medical Services, for information concerning consumer issues during the quarter (Jan. – March 2016) of which there were none.
- C. For the **Quarter Jan. – March 2016**, there were 8 appeal requests received in the Office of Appeals and Hearings:

Medicaid/MRT/TEFRA 3 Appeals received
0 appeal requests abandoned by client
2 appeal requests decided in favor of client
1 appeal requests are still open and pending

Medicaid TEFRA 0 Appeal received
0 appeal request found in favor of agency

TEFRA 5 Appeals received
1 appeal requests decided in favor of client
0 appeal request found in favor of agency
0 appeal request is still open and pending
4 appeal requests abandoned by client

VIII. Quality Assurance/Monitoring Activities - Quarter (Jan. – March 2016)

Budget Neutrality Monitoring

- A. See **ATTACHMENT D** that depicts the following:
1. TEFRA budget neutrality monitoring assessment total costs by demonstration year
 2. Consumer directed budget neutrality monitoring assessment TEFRA beneficiaries’ months by demonstration year
 3. Consumer directed budget neutrality monitoring assessment per TEFRA beneficiary cost by demonstration year
 4. Consumer directed budget neutrality monitoring assessment TEFRA cost savings by demonstration year
- B. See **ATTACHMENT E** that depicts monthly premium breakdown by premium class for the demonstration years

IX. Financial/Budget Neutrality Development/Fiscal Issues - Quarter (Jan. – March 2016)

- A. Financial issues including changes in appropriations, status of efforts to collect premiums, etc.

See **ATTACHMENT E** that depicts the monthly premium breakdown by premium class for the demonstration years. There have been no changes in the appropriation or funding status for this demonstration waiver.

- B. Anticipated fiscal problems or issues.

There are no anticipated fiscal problems to report for this quarter

- C. Status of expenditures and obligations as they relate to the budget neutrality cap.

See **ATTACHMENT D** that depicts the budget neutrality cost savings by demonstration year for the TEFRA demonstration.

- D. Utilization by county for the current quarter.

See **ATTACHMENT B**

X. Demonstration Evaluation Activities - Quarter (Jan. – March 2016)

Health Services Advisory Group (HSAG), Inc., a contract agent with the Division of Medical Services, conducting the evaluation of the TEFRA demonstration waiver.

See **ATTACHMENT F**. During the Jan. – March 2016 quarter, HSAG, DMS contract agent, has been collecting data that will be analyzed and used in the completion of the TEFRA Evaluation Report for the TEFRA renewal period 5/12/15 - 12/31/17 that was approved on 5/12/15.

Arkansas Foundation for Medical Care (AFMC), a contract agent with the Division of Medical Services performing the TEFRA Beneficiary Satisfaction Survey.

AFMC, a DMS contract agent, is in the process of completing a supplemental TEFRA Beneficiary Survey to collect data needed to analyze the impact of TEFRA “lock-out”, the result when TEFRA beneficiary’s legal guardian/parent(s) do not pay TEFRA premiums, to demonstrate in the TEFRA Evaluation Report the impact “Lock-out” has on TEFRA beneficiaries. AFMC will be providing this survey results to HSAG for inclusion in the TEFRA Evaluation.

XI. TEFRA Beneficiaries with Third Party Liability - Quarter (Oct. – Dec. 2016)

During the quarter Jan. – March 2016, there were 1,562 TEFRA beneficiaries with Third Party Liability (TPL)

XII. Enclosures/Attachments

- Attachment A:** Number of TEFRA beneficiaries enrolled with primary care physicians (PCPs) per PCP provider county for the quarter
- Attachment B:** Number of TEFRA beneficiaries who accessed a Medicaid service at least once during the quarter and the total paid amounts for these beneficiaries
- Attachment C:** Lists the outreach activities performed by Arkansas Foundation for Medical Care (AFMC) during the quarter
- Attachment D:** TEFRA budget neutrality monitoring assessment total costs by demonstration year
- Consumer directed budget neutrality monitoring assessment TEFRA beneficiaries' months by demonstration year
- Consumer directed budget neutrality monitoring assessment per TEFRA beneficiary cost by demonstration year
- Consumer directed budget neutrality monitoring assessment TEFRA cost savings by demonstration year
- Attachment E:** Monthly premium breakdown by premium class for the demonstration years
- Attachment F:** Lists the data mining projects and program evaluation planning activities performed during the quarter
- Attachment G:** Copy of transcript of the Public Input Hearing held 6 months after the 5/12/15 implementation of the TEFRA waiver's May 2015 through December 2017 renewal period to solicit comments and feedback pertaining to the progress of the TEFRA project

XIII. State Contact(s)

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Date Quarterly (Jan. - March 2016) Report Submitted to CMS:

May 25, 2016

Arkansas Title XIX

PCP Maximum & Current Casloads by County and

49 - Disabled TEFRA Child TEFRA AD-No Grant

Version: 1.0

Eligibles during

Jan 1, 2016 - Mar 31, 2016

Provider County	Unduplicated Recipient Count
01 - ARKANSAS	25
02 - ASHLEY	13
03 - BAXTER	36
04 - BENTON	503
05 - BOONE	42
06 - BRADLEY	11
08 - CARROLL	11
09 - CHICOT	3
10 - CLARK	47
11 - CLAY	4
12 - CLEBURNE	8
14 - COLUMBIA	16
15 - CONWAY	7
16 - CRAIGHEAD	309
17 - CRAWFORD	24
18 - CRITTENDEN	30
19 - CROSS	5
20 - DALLAS	7
21 - DESHA	2
22 - DREW	16
23 - FAULKNER	230
24 - FRANKLIN	11
25 - FULTON	3
26 - GARLAND	101
27 - GRANT	8
28 - GREENE	43

PCP Provider County	Maximum Caseload	Current Caseload
01 - ARKANSAS	14,756	3,442
02 - ASHLEY	6,575	2,182
03 - BAXTER	10,730	3,657
04 - BENTON	30,195	23,460
05 - BOONE	9,687	5,777
06 - BRADLEY	5,145	2,402
08 - CARROLL	3,886	1,718
09 - CHICOT	5,000	1,558
10 - CLARK	7,267	4,015
11 - CLAY	3,500	1,352
12 - CLEBURNE	2,664	1,393
14 - COLUMBIA	4,154	1,855
15 - CONWAY	2,250	1,237
16 - CRAIGHEAD	20,599	17,255
17 - CRAWFORD	11,359	5,984
18 - CRITTENDEN	14,621	9,574
19 - CROSS	2,720	1,398
20 - DALLAS	3,552	1,503
21 - DESHA	2,500	1,368
22 - DREW	12,000	5,143
23 - FAULKNER	17,526	11,548
24 - FRANKLIN	2,151	1,797
25 - FULTON	3,500	617
26 - GARLAND	25,030	16,809
27 - GRANT	2,350	1,352
28 - GREENE	13,537	6,756

ATTACHMENT A

29 - HEMPSTEAD	5
30 - HOT SPRING	12
31 - HOWARD	6
32 - INDEPENDENCE	48
33 - IZARD	6
34 - JACKSON	6
35 - JEFFERSON	35
36 - JOHNSON	26
37 - LAFAYETTE	2
38 - LAWRENCE	6
40 - LINCOLN	4
41 - LITTLE RIVER	10
42 - LOGAN	5
43 - LONOKE	42
44 - MADISON	5
45 - MARION	5
46 - MILLER	7
47 - MISSISSIPPI	6
49 - MONTGOMERY	5
50 - NEVADA	1
52 - OUACHITA	15
53 - PERRY	1
54 - PHILLIPS	7
55 - PIKE	4
56 - POINSETT	1
57 - POLK	12
58 - POPE	128
59 - PRAIRIE	1
60 - PULASKI	1066
61 - RANDOLPH	20
62 - SALINE	198
64 - SEARCY	2
65 - SEBASTIAN	182
66 - SEVIER	2
67 - SHARP	6
68 - ST. FRANCIS	10
69 - STONE	9
70 - UNION	33

29 - HEMPSTEAD	1,200	986
30 - HOT SPRING	3,500	2,479
31 - HOWARD	8,000	1,526
32 - INDEPENDENCE	6,282	4,358
33 - IZARD	3,500	868
34 - JACKSON	8,200	1,488
35 - JEFFERSON	14,785	9,140
36 - JOHNSON	14,800	5,568
37 - LAFAYETTE	1,500	688
38 - LAWRENCE	8,500	1,563
40 - LINCOLN	6,000	1,302
41 - LITTLE RIVER	650	635
42 - LOGAN	4,500	1,891
43 - LONOKE	6,571	2,595
44 - MADISON	2,500	1,235
45 - MARION	3,500	760
46 - MILLER	12,799	5,444
47 - MISSISSIPPI	9,499	5,201
49 - MONTGOMERY	1,200	977
50 - NEVADA	610	377
52 - OUACHITA	4,438	3,359
53 - PERRY	356	327
54 - PHILLIPS	6,150	2,868
55 - PIKE	1,750	1,349
56 - POINSETT	448	447
57 - POLK	10,275	2,409
58 - POPE	10,543	8,913
59 - PRAIRIE	2,500	233
60 - PULASKI	80,728	54,007
61 - RANDOLPH	5,500	2,910
62 - SALINE	12,238	9,379
64 - SEARCY	3,500	984
65 - SEBASTIAN	24,054	21,601
66 - SEVIER	1,960	1,569
67 - SHARP	9,500	3,093
68 - ST. FRANCIS	6,000	3,824
69 - STONE	3,687	1,561
70 - UNION	5,426	4,403

71 - VAN BUREN	15
72 - WASHINGTON	457
73 - WHITE	165
74 - WOODRUFF	1
75 - YELL	6
Overall - Total	4098

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71 - VAN BUREN	5,500	2,016
72 - WASHINGTON	38,182	28,655
73 - WHITE	26,977	14,902
74 - WOODRUFF	2,500	208
75 - YELL	8,700	1,687
Overall - Total	626,262	354,937

Confidential Information of the Arkansas
Department of Human Services

Paid Amount and Unduplicated Recipient Count by Recipient County
for State Aid Category 49 (TEFRA - Disabled Child)
Claim Status Dates Between Jan 1, 2016 And Mar 31, 2016

Recipient County Description	Paid Amount	Recipient Count
01 - ARKANSAS	\$48,199.65	13
02 - ASHLEY	\$53,841.44	15
03 - BAXTER	\$118,699.00	27
04 - BENTON	\$1,176,787.22	519
05 - BOONE	\$66,414.81	29
06 - BRADLEY	\$11,553.37	11
07 - CALHOUN	\$39,415.25	4
08 - CARROLL	\$59,620.58	35
09 - CHICOT	\$0.00	1
10 - CLARK	\$112,093.73	31
11 - CLAY	\$13,839.54	16
12 - CLEBURNE	\$66,210.77	21
13 - CLEVELAND	\$6,916.73	6
14 - COLUMBIA	\$33,585.24	18
15 - CONWAY	\$59,570.03	16
16 - CRAIGHEAD	\$358,355.58	177
17 - CRAWFORD	\$145,869.27	79
18 - CRITTENDEN	\$151,390.94	30
19 - CROSS	\$23,210.91	14
20 - DALLAS	\$1,708.10	4
21 - DESHA	\$5,288.63	2
22 - DREW	\$16,110.90	11
23 - FAULKNER	\$548,525.09	211
24 - FRANKLIN	\$19,292.97	16
25 - FULTON	\$20,117.96	7
26 - GARLAND	\$331,410.74	73
27 - GRANT	\$44,775.87	17
28 - GREENE	\$143,597.04	62
29 - HEMPSTEAD	\$64,275.83	12
30 - HOT SPRING	\$108,475.17	37
31 - HOWARD	\$10,102.05	8
32 - INDEPENDENCE	\$113,210.25	40
33 - IZARD	\$21,074.23	11

ATTACHMENT B

34 - JACKSON	\$15,766.42	12
35 - JEFFERSON	\$115,211.11	45
36 - JOHNSON	\$71,469.02	32
37 - LAFAYETTE	\$21,413.96	4
38 - LAWRENCE	\$42,171.71	22
39 - LEE	\$15,007.04	3
40 - LINCOLN	\$3,233.70	4
41 - LITTLE RIVER	\$21,432.19	13
42 - LOGAN	\$19,880.92	14
43 - LONOKE	\$378,813.10	118
44 - MADISON	\$38,296.46	21
45 - MARION	\$23,154.79	10
46 - MILLER	\$57,079.98	28
47 - MISSISSIPPI	\$102,838.58	18
48 - MONROE	\$78,422.55	3
49 - MONTGOMERY	\$25,700.51	5
50 - NEVADA	\$24,746.06	10
51 - NEWTON	\$4,886.37	3
52 - OUACHITA	\$100,115.80	17
53 - PERRY	\$16,203.44	7
54 - PHILLIPS	\$4,239.86	6
55 - PIKE	\$23,285.66	6
56 - POINSETT	\$86,059.87	25
57 - POLK	\$11,249.72	11
58 - POPE	\$259,085.98	89
59 - PRAIRIE	\$30,617.54	9
60 - PULASKI	\$2,209,699.03	737
61 - RANDOLPH	\$98,067.32	31
62 - SALINE	\$636,244.52	266
63 - SCOTT	\$1,380.08	4
64 - SEARCY	\$7,692.53	2
65 - SEBASTIAN	\$311,274.69	107
66 - SEVIER	\$51,925.53	7
67 - SHARP	\$26,571.62	11
68 - ST. FRANCIS	\$16,646.35	8
69 - STONE	\$18,838.72	11
70 - UNION	\$110,944.39	28
71 - VAN BUREN	\$29,964.69	17

ATTACHMENT B

72 - WASHINGTON		\$957,140.81	361
73 - WHITE		\$283,756.28	138
74 - WOODRUFF		\$11,941.20	4
75 - YELL		\$45,171.58	22
Sum:		\$10,401,180.57	3,862

Apr 5, 2016

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Medicaid Managed Care Services (MMCS)

TEFRA

Activity Summary for January - March 2016

Outreach/ Innovative Activities

PCP Program Participation:

Provider participation and compliance in the PCP program and other programs is encouraged through site visits, submissions to professional journals, participation in professional and specialty organizations, and conference sponsorship.

Performance Indicators:

1. *Perform regular and focused site visits to providers to communicate informational and educational material on the PCP program and other programs, to answer questions, and to solicit suggestions for improving programs.*

Activities This Quarter:

The contractor operates as a liaison between Division of Medical Services (DMS) and Medicaid providers (primary care providers (PCPs), select specialty physicians, and hospitals) by: providing education, maintaining active feedback and creating and disseminating communication materials. The purpose of these activities is to ensure Medicaid providers' understanding of applicable DHS programs, policies and health care initiatives, including, but not limited to, Arkansas payment Improvement Initiative (episodes of care, patient-centered medical home, and health home).

- A total of 517 PCP's with a caseload of 300 received a visit during the 3rd quarter of SFY2016.
- A total of 153 providers with a caseload of 299 and below received a face-to-face visit during the 3rd quarter of SFY2016.
- 13 Hospitals received a face to face visit during the 3rd quarter of SFY2016.
- 105 providers with a caseload of 29 and under received either a face to face visit, phone call and/or email during the 3rd quarter of SFY2016.
- 11 technical assistance visits were conducted at the request of the State.

- 5 ADH offices and 9 DHS offices were visited in person this quarter.
- Providers received 4 different campaigns (email blasts) during the 3rd quarter of SFY2016. These campaigns included information such as Episode of Care update, Third Quarter PCP Packet and upcoming Medicaid Regional Conference registration.

Selected specialty physicians and hospitals are visited based on a list provided by DMS each quarter; selected entities (up to 450 providers per quarter) will be visited within 120 calendar days or receipt of the list.

- A total of 400 specialists in the state were contacted during the 3rd quarter of SFY2016 regarding risk share informational or performance reports. These visits that received educational detailed information were either a visit or email/phone call for the specific Episode of Care report. Below is a breakdown of these visits.

Upper Respiratory Infection- Non-specific

- Performance- 132

Upper Respiratory Infection- Pharyngitis

- Performance- 160

Upper Respiratory Infection- Sinusitis

- Performance- 66

Tonsillectomy

- Performance- 0

ADHD

- Performance- 0

Asthma

- Performance -7

Cholecystectomy

- Performance -10

Colonoscopy

- Performance -13

Congestive Heart Failure

- Performance - 0

Perinatal

- Performance- 7

COPD

- Informational – 3
- Performance - 2

CABG-0

Hip and Knee-0

ODD-0

- There was **no** State requested assistance visits/calls during the 3rd quarter of SFY2016.
- There were 2 provider-requested detailed visits conducted during the 3rd quarter of SFY2016. There were no APII/HP customer service requested detailed visit conducted during the 3rd quarter of SFY2016. There was 1 APII Episode of Care In-services performed during the 3rd quarter of SFY2016.

- 2 *Place articles in professional journals, provide speakers for and attend professional and specialty organization conferences and/or meetings, and create educational publications for distribution to Medicaid providers to increase PCP participation and compliance in the ConnectCare PCP program.*

Activities This Quarter:

- There were no scheduled exhibits for this quarter.

Sponsor educational conferences promoting topics of interest to Medicaid providers from a broad range of health care disciplines in an effort to promote ConnectCare PCP program information and increase utilization of Medicaid services.

Activities This Quarter:

- Providers received 4 different campaigns (email blasts) during the 3rd quarter of SFY2016. These campaigns included information such as Episode of Care update, Third Quarter PCP Packet and upcoming Medicaid Regional Conference registration.

Projected Activities:

- Additional email blasts are anticipated during the coming quarter.
- AFMC anticipates participation in the production of town hall meetings or conferences regarding healthcare reform.

Consumer Issues

Recipient Access and Satisfaction:

Recipient access and satisfaction is measured through surveys and focus groups to identify areas where quality improvement is needed. Survey results are compared to national benchmarks through the National CAHPS Benchmarking Database (NCDB) when applicable.

Performance Indicators:

1. *Conduct surveys and focus groups to identify areas of quality improvement and measure recipient satisfaction.*

Activities This Quarter:

- AFMC continued the TEFRA survey project and launched the Spring 2016 Survey Projects.

Projected Activities:

- AFMC will continue the Spring 2016 Survey Projects

2. MMCS operates a beneficiary complaint help line for Medicaid recipients to express complaints concerning Medicaid as it pertains to issues concerning their PCP's and accessibility to the overall Medicaid System. MMCS receives complaints through a toll free number. Calls received by MMCS are investigated with each call receiving a resolution and follow-up response. The fair hearing process is offered to recipients who are not satisfied with their resolution.

Activities This Quarter:

MMCS improves the quality and effectiveness of the medical care received by Arkansas Medicaid Beneficiaries by establishing and maintain relationships and Beneficiaries and assisting Beneficiaries in Medicaid related matters.

- 18,919 postcards were mailed this quarter to new Arkansas Medicaid beneficiaries.
 - 395 complaint/NET postcards were mailed to Beneficiary households.
- NET brochures were posted to afmc.org

A transportation help line is provided which has a toll free number, the capability to respond to the hearing impaired, and the capability to respond to the Spanish speaking population and it available Monday through Friday.

- A total of 1,287 calls were received regarding inquiries and complaints.
- 395 NET brochures in English were distributed
- 20 NET brochures in Spanish were distributed
- 27 NET posters in English were distributed
- No NET posters in Spanish were distributed
- NET brochures, posters and maps are available on afmc.org.
- 4 calls were received through NET Helpline which required the use of a Spanish interpreter. No calls were received requiring assistance for the hearing impaired.
- NET Performance Profiles were completed and approved by DMS prior to posting on the AFMC website.
- There were no fair hearings this quarter.

Projected Activities:

- Mail approximately 20,000 Medicaid Complaint Cards to new Medicaid Recipients enrolled in the previous quarter.
- NET Performance Profiles will be completed for January – March encounters.

Quality Assurance/Monitoring Activities

PCP Utilization and Performance Data:

Utilization of services is evaluated using HEDIS measures and compared with national standards to indicate where quality improvement initiatives may be needed. The performance measures in HEDIS are related to many significant public health issues such as cancer, heart disease, asthma and diabetes. HEDIS is sponsored, supported and maintained by NCQA.

Individual Primary Care Physician (PCP) performance data is compared to average performance and distributed to PCPs through a quarterly profile. Profiles provide comparative performance in the areas of: hospital, pharmacy and physician utilization. Comparative cost data is segmented into categories based on the type of service rendered. Index values allow providers to compare their cost per enrollee to other PCP's in the program. ER Trend reports are provided to hospital administrators and ER Directors each quarter to assist with monitoring and comparing ER claims activity.

Performance Indicators:

1. *Establish performance benchmarks and facilitate comparative performance measurement of utilization of services through HEDIS analysis measures in an effort to evaluate program performance.*

AFMC Activities This Quarter:

- Responded to any inquiries regarding the Arkansas Medicaid Information Interchange which is now deployed by Hewlett Packard.

Quality of Care:

Efforts to continuously monitor quality of care and promotion of quality improvement projects are primarily achieved through education utilizing tools and resources. Education stems from the dissemination of current clinical quality improvement initiatives, the sponsorship of educational conferences focused on clinical quality improvement issues and through the work conducted onsite with providers utilizing proven quality improvement strategies and methodologies.

General:

- A representative from AFMC serves on Arkansas Action for Healthy Kids and attends quarterly meetings.
- A representative from AFMC serves on the Heart Disease and Stroke prevention workgroup and attends scheduled meetings.
- A representative from AFMC serves on the Arkansas Asthma Coalition and attends monthly meetings.
- A representative from AFMC attends scheduled Arkansas Telehealth Oversight Management (ATOM) meetings.
- A representative from AFMC serves on the Arkansas Wellness Coalition and attends monthly meetings.
- A representative from AFMC serves as the QI advisor for the Chronic Illness Collaborative and attends scheduled meetings.
- A representative from AFMC serves on the Arkansas Coalition for Obesity Prevention and attends scheduled meetings.
- A representative from AFMC attends scheduled Coordinated School Health meetings.
- A representative from AFMC serves on the Arkansas Cancer Coalition and attends quarterly meetings.
- A representative from AFMC attends monthly Child Health Advisory Committee meetings.
- A representative of AFMC serves on the Diabetes Advisory Council.
- A representative of AFMC serves on the Legislative Task Force on Sickle Cell Disease.
- A representative of AFMC serves on the “Living Well With Sickle Cell” Advisory Board.

Performance Indicators:

1. *Disseminate current clinical information pertinent to improving the quality and utilization of health care services to providers and recipients through quality improvement intervention tools, publications, provider site visits, and other media opportunities.*

Information regarding tools distributed in the quarter ending 3/31/2016 is shown on the attached document by project and tool distributed.

MEDICAID TOOLS DISTRIBUTION SUMMARY
Jan. 1, 2016-Mar. 31, 2016

ATTACHMENT C

TOOL	TOTAL
AMI / Heart Failure Medications Pocket Card	.
AUDIT - Adult Alcohol Questionnaire Guide (Laminated)	3
Adolescent Alcohol Questionnaire Pad (50 per pad) - English	27
Adolescent Alcohol Questionnaire Pad (50 per pad) - Spanish	12
Adolescent Immunization Flier (English)	.
Adolescent Immunization Flier (Spanish)	.
Adolescent Immunization poster (English)	6
Adolescent Immunization poster (Spanish)	.
Adult Alcohol Questionnaire Pad (50 per pad) - English	16
Adult Alcohol Questionnaire Pad (50 per pad) - Spanish	2
Adult Excessive Drinking Infographic Flyer (8.5x11) - English	25
Adult Excessive Drinking Infographic Flyer (8.5x11) - Spanish	25
Adult Excessive Drinking Infographic Poster (11x17) - English	71
Adult Excessive Drinking Infographic Poster (11x17) - Spanish	.
Alcohol RX Pad (50 per pad) - English	17
Alcohol RX Pad (50 per pad) - Spanish	.
All-terrain Vehicle Safety (ATV) (English)	.
All-terrain Vehicle Safety (ATV) (Spanish)	.
Antibiotic Resistance Activity Sheet (English)	.
Antibiotic Resistance Activity Sheet (Spanish)	.
Antibiotic Resistance Coloring Book (English)	450
Antibiotic Resistance Coloring Book (Spanish)	.
Antibiotic Resistance Coloring Page (English)	.
Antibiotic Resistance Coloring Page (Spanish)	.
Antibiotic Resistance Educational Booklet (English)	.
Antibiotic Resistance Educational Booklet (Spanish)	.
Antibiotic Resistance Poster (English)	5
Antibiotic Resistance Rx Pad	.
Antibiotic Resistance Rx Pad (Spanish)	.
Antipsychotic medicines for people with dementia flier	.
Asthma Coloring Book (English)	600
Asthma Coloring Book (Spanish)	195
Asthma Management Guide	605
Asthma Patient Brochure (English)	.
Asthma Patient Brochure (Spanish)	.
Asthma Poster - Runner (English)	.
Asthma Poster - Runner (Spanish)	.
Asthma Poster - Swimmer (English)	.
Autism Spectrum Disorders (ASD) Algorithm	6

MEDICAID TOOLS DISTRIBUTION SUMMARY
Jan. 1, 2016-Mar. 31,2016

ATTACHMENT C

TOOL	TOTAL
Autism Spectrum Disorders Diagnostic Criteria	5
Autism Spectrum Disorders NIMH Brochure	.
Benzodiazepine Anxiety Brochure	.
Benzodiazepine Can't Sleep Bookmark	.
Benzodiazepine Insomnia Brochure	.
Benzodiazepine Prescribing Pocket Guide	.
Benzodiazepine Sleep Diary	.
Bicycle Safety (Spanish)	.
Breastfeeding Promotion Poster Hospital-African American (English)	15
Breastfeeding Promotion Poster Hospital-African American (Spanish)	.
Breastfeeding Promotion Poster Hospital-Caucasian (English)	.
Breastfeeding Promotion Poster Hospital-Caucasian (Spanish)	.
Breastfeeding Promotion Poster Physician Office-Caucasian (English)	6
Breastfeeding Promotion Poster Physician Office-Caucasian (Spanish)	.
Breastfeeding Promotion Prescription Pad (English)	156
Breastfeeding Promotion Prescription Pad (Spanish)	.
Breastfeeding Promotion brochure (English)	25
Breastfeeding Promotion brochure (Spanish)	.
Breastfeeding Promotion checklist (English)	100
Breastfeeding Reference Cards - Family Doctors and Pediatricians	200
Breastfeeding Reference Cards - Hospitals	.
Breastfeeding Reference Cards - Obstetricians	425
Burn prevention	.
CRAFTT - Adolescent Alcohol Questionnaire Guide (Laminated)	14
CT in the Emergency Department Physician Pocket Guide (Providers Only)	.
Cervical Cancer Screening Guide	.
Child Pedestrian Safety (English)	.
Child Pedestrian Safety (Spanish)	.
Chlamydia Family Planning/ Screening Guide	.
Cough Illness/Bronchitis flyer	20
Dealing With Heart Failure Booklet (English)	.
Dealing With Heart Failure Booklet (Spanish)	.
Deleted -Asthma Poster - Runner (English)	.
Diabetes A1C Flier (English)	.
Diabetes Self-management Sheet (English)	.
Diabetes Straight Talk Brochure (English)	.
Don't Be a Baby - Flu Postcard (English)	.
Don't Be a Baby - Flu Postcard (Spanish)	.
Don't Be a Baby - Flu Poster (English)	.

MEDICAID TOOLS DISTRIBUTION SUMMARY
Jan. 1, 2016-Mar. 31,2016

ATTACHMENT C

TOOL	TOTAL
Don't Be a Baby - Flu Poster (Spanish)	.
Don't Be a Baby - Flu Sticker	.
EPSDT Screening Due Sticker	.
Emergency Room Brochure (English)	617
Emergency Room Brochure (Spanish)	125
Emergency Room Poster (English)	130
Emergency Room Poster (Spanish)	11
FASD poster	.
FASD provider card	.
Family Planning Poster (English)	.
Family Planning Poster (Spanish)	.
Good Health Pocket Slider (English)	434
Good Health Pocket Slider (Spanish)	1
Helmet Safety (English)	.
Helmet Safety (Spanish)	.
Home Safety Checklist (Spanish)	.
Image Gently Dose Record	.
Image Gently Parent Brochure	.
Image Wisely Dose Record	.
Kindergarten Round-up Bookmark (English)	.
Kindergarten Round-up Bookmark (Spanish)	.
Kindergarten Round-up Flier (English)	.
Kindergarten Round-up Flier (Spanish)	.
Kindergarten Round-up Poster (English)	58
Kindergarten Round-up Poster (Spanish)	25
Mammography Chart Label	.
Mammography Poster (Spanish)	.
Mammography Poster Caucasian (English)	.
Mammography Referral Label (English)	.
Mammography Referral Label (Spanish)	.
Medicaid Adult Dental Brochure	100
Medicaid Adult Dental Poster	.
Medicaid Complaint Card (English)	850
Medicaid Complaint Card (Spanish)	14
Medicaid Complaint Poster (English)	20
Medicaid Complaint Poster (Spanish)	8
Medical Home Brochure	169
Medical Home Brochure (Spanish)	51
Non-Emergency Transportation Brochure (English)	395

MEDICAID TOOLS DISTRIBUTION SUMMARY
Jan. 1, 2016-Mar. 31,2016

ATTACHMENT C

TOOL	TOTAL
Non-Emergency Transportation Brochure (Spanish)	20
Non-Emergency Transportation Poster (English)	27
Non-Emergency Transportation Poster (Spanish)	.
Nutrition Information Card (English)	2203
Nutrition Information Card (Spanish)	27
Opioid Prescribing Pocket Guide	1
Otitis Media Treatment flyer	.
Pharyngitis flyer	.
Portion Control Flyer (English)	559
Portion Control Flyer (Spanish)	2
Pregnancy and Tobacco Use Poster (English)	25
Pregnancy and Tobacco Use Poster (Spanish)	.
Pregnancy and Tobacco Use Provider Bulletins	6
Pregnancy and Tobacco Use Provider RX Pad (English)	.
Pregnancy and Tobacco Use Provider RX Pad (Spanish)	.
Pregnancy and Tobacco Use Provider counseling tip sheet	6
Pregnancy and Tobacco Use brochure (English)	50
Pregnancy and Tobacco Use brochure (Spanish)	.
Pregnancy and Tobacco Use flier (Spanish)	.
Pregnancy and Tobacco Use flyer (English)	175
Rhinitis vs. Sinusitis flyer	.
Rotavirus Flier (English)	.
Rotavirus Flier (Spanish)	.
Rotavirus Flier for Provider (English)	.
Rotavirus Flier for Provider (Spanish)	.
Rotavirus Poster (English)	.
Rotavirus Poster (Spanish)	.
Save the Antibiotic Sticker	3650
Sickle Cell Brochure	.
Sickle Cell Chart Label	.
Sickle Cell Poster	.
Teen Driving Safety (English)	.
Teen Driving Safety (Spanish)	.
Water Safety (English)	.
Well Child Chart Folders	.
Well Child EPSDT Immunization Label	.
Well Child/EPSTD Developmental Milestone Flier (English)	151
Well Child/EPSTD Developmental Milestone Flier (Spanish)	11
Well Child/EPSTD Patient Education Poster (English)	108

MEDICAID TOOLS DISTRIBUTION SUMMARY
Jan. 1, 2016-Mar. 31,2016

ATTACHMENT C

TOOL	TOTAL
Well Child/EPSDT Patient Education Poster (Spanish)	•
Wheelchair Seating Assessment	•
	13060

Arkansas TEFRA-like Demonstration Budget Neutrality
Monitoring Assessment
Total Costs

ATTACHMENT D

[illegible]

TEFRA
SFY Quarterly Report

ATTACHMENT E

FAMILY INCOME		MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO	%	FROM	TO	
\$ -	\$ 25,000.00	0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00	1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00	1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00	1.50%/12	\$ 94.00	\$ 125.00	3
\$ 100,001.00	\$ 125,000.00	1.75%/12	\$ 146.00	\$ 182.00	4
\$ 125,001.00	\$ 150,000.00	2.00%/12	\$ 208.00	\$ 250.00	5
\$ 150,001.00	\$ 175,000.00	2.25%/12	\$ 281.00	\$ 328.00	6
\$ 175,001.00	\$ 200,000.00	2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00	2.75%/12	\$ 458.00	\$ 458.00	8

Summary	Report	Jan-06
Monthly Premium Class	Count per Class	
0	657	
1	785	
2	511	
3	185	
4	69	
5	23	
6	15	
7	5	
8	19	
Total	2,269	

Summary	Report	Feb-06
Monthly Premium Class	Count per Class	
0	661	
1	800	
2	552	
3	187	
4	71	
5	24	
6	15	
7	5	
8	19	
Total	2,334	

Summary	Report	Mar-06
Monthly Premium Class	Count per Class	
0	669	
1	826	
2	542	
3	190	
4	73	
5	25	
6	15	
7	5	
8	19	
Total	2,364	

Summary	Report	Apr-06
Monthly Premium Class	Count per Class	
0	655	
1	794	
2	523	
3	192	
4	73	
5	23	
6	14	
7	5	
8	23	
Total	2,302	

Summary	Report	May-06
Monthly Premium Class	Count per Class	
0	673	
1	811	
2	535	
3	196	
4	74	
5	23	
6	14	
7	5	
8	23	
Total	2,354	

Summary	Report	Jun-06
Monthly Premium Class	Count per Class	
0	678	
1	821	
2	541	
3	203	
4	75	
5	24	
6	15	
7	5	
8	24	
Total	2,386	

TEFRA
SFY Quarterly Report

ATTACHMENT E

FAMILY INCOME			MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO		%	FROM	TO	
\$ -	\$ 25,000.00		0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00		1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00		1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00		1.50%/12	\$ 94.00	\$ 125.00	3
\$ 100,001.00	\$ 125,000.00		1.75%/12	\$ 146.00	\$ 182.00	4
\$ 125,001.00	\$ 150,000.00		2.00%/12	\$ 208.00	\$ 250.00	5
\$ 150,001.00	\$ 175,000.00		2.25%/12	\$ 281.00	\$ 328.00	6
\$ 175,001.00	\$ 200,000.00		2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00		2.75%/12	\$ 458.00	\$ 458.00	8

Summary	Report	Jul-06
Monthly Premium Class	Count per Class	
0	664	
1	790	
2	526	
3	205	
4	75	
5	24	
6	15	
7	3	
8	23	
Total	2,325	

Summary	Report	Aug-06
Monthly Premium Class	Count per Class	
0	670	
1	804	
2	532	
3	208	
4	75	
5	25	
6	16	
7	3	
8	23	
Total	2,356	

Summary	Report	Sep-06
Monthly Premium Class	Count per Class	
0	679	
1	825	
2	546	
3	213	
4	79	
5	25	
6	17	
7	3	
8	26	
Total	2,413	

Summary	Report	Oct-06
Monthly Premium Class	Count per Class	
0	678	
1	846	
2	568	
3	238	
4	83	
5	25	
6	17	
7	5	
8	28	
Total	2,488	

Summary	Report	Nov-06
Monthly Premium Class	Count per Class	
0	671	
1	837	
2	557	
3	234	
4	81	
5	25	
6	17	
7	4	
8	28	
Total	2,454	

Summary	Report	Dec-06
Monthly Premium Class	Count per Class	
0	684	
1	859	
2	570	
3	239	
4	83	
5	25	
6	17	
7	5	
8	29	
Total	2,511	

TEFRA
SFY Quarterly Report

ATTACHMENT E

FAMILY INCOME			MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO		%	FROM	TO	
\$ -	\$ 25,000.00		0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00		1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00		1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00		1.50%/12	\$ 94.00	\$ 125.00	3
\$ 100,001.00	\$ 125,000.00		1.75%/12	\$ 146.00	\$ 182.00	4
\$ 125,001.00	\$ 150,000.00		2.00%/12	\$ 208.00	\$ 250.00	5
\$ 150,001.00	\$ 175,000.00		2.25%/12	\$ 281.00	\$ 328.00	6
\$ 175,001.00	\$ 200,000.00		2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00		2.75%/12	\$ 458.00	\$ 458.00	8

Summary	Report	Jan-07
Monthly Premium Class	Count per Class	
0	672	
1	831	
2	551	
3	246	
4	82	
5	26	
6	15	
7	5	
8	30	
Total	2,458	

Summary	Report	Feb-07
Monthly Premium Class	Count per Class	
0	676	
1	848	
2	565	
3	253	
4	83	
5	26	
6	15	
7	5	
8	30	
Total	2,501	

Summary	Report	Mar-07
Monthly Premium Class	Count per Class	
0	682	
1	874	
2	586	
3	256	
4	86	
5	26	
6	15	
7	5	
8	32	
Total	2,562	

Summary	Report	Apr-07
Monthly Premium Class	Count per Class	
0	683	
1	887	
2	603	
3	260	
4	93	
5	23	
6	16	
7	9	
8	32	
Total	2,606	

Summary	Report	May-07
Monthly Premium Class	Count per Class	
0	687	
1	891	
2	611	
3	264	
4	95	
5	23	
6	18	
7	9	
8	32	
Total	2,630	

Summary	Report	Jun-07
Monthly Premium Class	Count per Class	
0	688	
1	856	
2	587	
3	263	
4	98	
5	26	
6	18	
7	8	
8	28	
Total	2,572	

TEFRA
SFY Quarterly Report

ATTACHMENT E

FAMILY INCOME			MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO		%	FROM	TO	
\$ -	\$ 25,000.00		0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00		1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00		1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00		1.50%/12	\$ 94.00	\$ 125.00	3
\$ 100,001.00	\$ 125,000.00		1.75%/12	\$ 146.00	\$ 182.00	4
\$ 125,001.00	\$ 150,000.00		2.00%/12	\$ 208.00	\$ 250.00	5
\$ 150,001.00	\$ 175,000.00		2.25%/12	\$ 281.00	\$ 328.00	6
\$ 175,001.00	\$ 200,000.00		2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00		2.75%/12	\$ 458.00	\$ 458.00	8

Summary	Report	Jul-07
Monthly Premium Class	Count per Class	
0	695	
1	874	
2	608	
3	267	
4	99	
5	26	
6	18	
7	10	
8	28	
Total	2,625	

Summary	Report	Aug-07
Monthly Premium Class	Count per Class	
0	699	
1	901	
2	619	
3	272	
4	102	
5	27	
6	20	
7	6	
8	29	
Total	2,675	

Summary	Report	Sep-07
Monthly Premium Class	Count per Class	
0	705	
1	926	
2	624	
3	278	
4	108	
5	28	
6	19	
7	10	
8	31	
Total	2,729	

Summary	Report	Oct-07
Monthly Premium Class	Count per Class	
0	708	
1	868	
2	624	
3	271	
4	109	
5	26	
6	19	
7	9	
8	29	
Total	2,663	

Summary	Report	Nov-07
Monthly Premium Class	Count per Class	
0	717	
1	887	
2	635	
3	281	
4	110	
5	28	
6	19	
7	10	
8	29	
Total	2,716	

Summary	Report	Dec-07
Monthly Premium Class	Count per Class	
0	723	
1	918	
2	648	
3	286	
4	114	
5	29	
6	20	
7	11	
8	29	
Total	2,778	

TEFRA
SFY Quarterly Report

ATTACHMENT E

FAMILY INCOME			MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO		%	FROM	TO	
\$ -	\$ 25,000.00		0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00		1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00		1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00		1.50%/12	\$ 94.00	\$ 125.00	3
\$ 100,001.00	\$ 125,000.00		1.75%/12	\$ 146.00	\$ 182.00	4
\$ 125,001.00	\$ 150,000.00		2.00%/12	\$ 208.00	\$ 250.00	5
\$ 150,001.00	\$ 175,000.00		2.25%/12	\$ 281.00	\$ 328.00	6
\$ 175,001.00	\$ 200,000.00		2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00		2.75%/12	\$ 458.00	\$ 458.00	8

Summary	Report	Jan-08
Monthly Premium Class	Count per Class	
0	707	
1	869	
2	617	
3	287	
4	111	
5	30	
6	20	
7	13	
8	31	
Total	2,685	

Summary	Report	Feb-08
Monthly Premium Class	Count per Class	
0	711	
1	897	
2	633	
3	297	
4	111	
5	30	
6	21	
7	13	
8	34	
Total	2,747	

Summary	Report	Mar-08
Monthly Premium Class	Count per Class	
0	716	
1	922	
2	641	
3	300	
4	114	
5	31	
6	21	
7	13	
8	24	
Total	2,782	

Summary	Report	Apr-08
Monthly Premium Class	Count per Class	
0	697	
1	866	
2	623	
3	313	
4	123	
5	35	
6	26	
7	15	
8	33	
Total	2,731	

Summary	Report	May-08
Monthly Premium Class	Count per Class	
0	701	
1	885	
2	641	
3	316	
4	124	
5	36	
6	26	
7	16	
8	35	
Total	2,780	

Summary	Report	Jun-08
Monthly Premium Class	Count per Class	
0	711	
1	911	
2	654	
3	324	
4	125	
5	38	
6	28	
7	16	
8	36	
Total	2,843	

TEFRA
SFY Quarterly Report

ATTACHMENT E

FAMILY INCOME		MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO	%	FROM	TO	
\$ -	\$ 25,000.00	0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00	1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00	1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00	1.50%/12	\$ 94.00	\$ 125.00	3
\$ 100,001.00	\$ 125,000.00	1.75%/12	\$ 146.00	\$ 182.00	4
\$ 125,001.00	\$ 150,000.00	2.00%/12	\$ 208.00	\$ 250.00	5
\$ 150,001.00	\$ 175,000.00	2.25%/12	\$ 281.00	\$ 328.00	6
\$ 175,001.00	\$ 200,000.00	2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00	2.75%/12	\$ 458.00	\$ 458.00	8

Summary	Report	Jul-08
Monthly Premium Class	Count per Class	
0	713	
1	857	
2	652	
3	318	
4	127	
5	39	
6	27	
7	15	
8	36	
Total	2,784	

Summary	Report	Aug-08
Monthly Premium Class	Count per Class	
0	720	
1	883	
2	677	
3	321	
4	130	
5	41	
6	27	
7	15	
8	38	
Total	2,852	

Summary	Report	Sep-08
Monthly Premium Class	Count per Class	
0	732	
1	918	
2	702	
3	333	
4	134	
5	45	
6	33	
7	16	
8	43	
Total	2,956	

Summary	Report	Oct-08
Monthly Premium Class	Count per Class	
0	722	
1	847	
2	669	
3	320	
4	130	
5	44	
6	30	
7	13	
8	44	
Total	2,819	

Summary	Report	Nov-08
Monthly Premium Class	Count per Class	
0	731	
1	878	
2	685	
3	335	
4	133	
5	45	
6	31	
7	14	
8	45	
Total	2,897	

Summary	Report	Dec-08
Monthly Premium Class	Count per Class	
0	732	
1	886	
2	702	
3	338	
4	133	
5	46	
6	31	
7	14	
8	46	
Total	2,928	

Summary	Report	Jan-09
Monthly Premium Class	Count per Class	
0	743	
1	871	
2	710	
3	338	

TEFRA
SFY Quarterly Report

ATTACHMENT E

FAMILY INCOME		MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO	%	FROM	TO	
\$ -	\$ 25,000.00	0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00	1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00	1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00	1.50%/12	\$ 94.00	\$ 125.00	3
\$ 100,001.00	\$ 125,000.00	1.75%/12	\$ 146.00	\$ 182.00	4
\$ 125,001.00	\$ 150,000.00	2.00%/12	\$ 208.00	\$ 250.00	5
\$ 150,001.00	\$ 175,000.00	2.25%/12	\$ 281.00	\$ 328.00	6
\$ 175,001.00	\$ 200,000.00	2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00	2.75%/12	\$ 458.00	\$ 458.00	8
4	135				
5	44				
6	31				
7	13				
8	47				
Total		2,932			

Summary	Report	Feb-09
Monthly Premium Class	Count per Class	
0	747	
1	885	
2	716	
3	341	
4	135	
5	46	
6	32	
7	13	
8	47	
Total		2,962

Summary	Report	Mar-09
Monthly Premium Class	Count per Class	
0	755	
1	894	
2	726	
3	347	
4	139	
5	47	
6	33	
7	13	
8	47	
Total		3,001

Summary	Report	Apr-09
Monthly Premium Class	Count per Class	
0	750	
1	861	
2	725	
3	347	
4	147	
5	47	
6	36	
7	10	
8	45	
Total		2,968

Summary	Report	May-09
Monthly Premium Class	Count per Class	
0	763	
1	877	
2	736	
3	353	
4	148	
5	50	
6	36	
7	10	
8	47	
Total		3,020

Summary	Report	Jun-09
Monthly Premium Class	Count per Class	
0	780	
1	903	
2	758	
3	362	
4	151	
5	51	
6	37	
7	10	
8	47	
Total		3,099

Summary	Report	Jul-09
Monthly Premium Class	Count per Class	
0	769	
1	861	
2	716	
3	357	
4	150	
5	52	
6	37	
7	13	
8	49	
Total		3,004

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SFY Quarterly Report

ATTACHMENT E

FAMILY INCOME		MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO	%	FROM	TO	
\$ -	\$ 25,000.00	0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00	1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00	1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00	1.50%/12	\$ 94.00	\$ 125.00	3
\$ 100,001.00	\$ 125,000.00	1.75%/12	\$ 146.00	\$ 182.00	4
\$ 125,001.00	\$ 150,000.00	2.00%/12	\$ 208.00	\$ 250.00	5
\$ 150,001.00	\$ 175,000.00	2.25%/12	\$ 281.00	\$ 328.00	6
\$ 175,001.00	\$ 200,000.00	2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00	2.75%/12	\$ 458.00	\$ 458.00	8

Summary	Report	Aug-09
Monthly Premium Class	Count per Class	
0	773	
1	880	
2	728	
3	363	
4	153	
5	54	
6	37	
7	13	
8	51	
Total	3,052	

Summary	Report	Sep-09
Monthly Premium Class	Count per Class	
0	777	
1	891	
2	743	
3	366	
4	159	
5	54	
6	37	
7	13	
8	52	
Total	3,092	

Summary	Report	Oct-09
Monthly Premium Class	Count per Class	
0	756	
1	838	
2	708	
3	360	
4	163	
5	53	
6	35	
7	11	
8	58	
Total	2,982	

Summary	Report	Nov-09
Monthly Premium Class	Count per Class	
0	758	
1	852	
2	719	
3	369	
4	166	
5	53	
6	36	
7	12	
8	59	
Total	3,024	

Summary	Report	Dec-09
Monthly Premium Class	Count per Class	
0	765	
1	877	
2	731	
3	375	
4	166	
5	55	
6	36	
7	12	
8	59	
Total	3,076	

Summary	Report	Jan-10
Monthly Premium Class	Count per Class	
0	756	
1	863	
2	715	
3	369	
4	166	
5	54	
6	36	
7	19	
8	63	
Total	3,041	

Summary	Report	Feb-10
Monthly Premium Class	Count per Class	
0	764	
1	893	
2	726	
3	375	

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SFY Quarterly Report

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FAMILY INCOME		MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO	%	FROM	TO	
\$ -	\$ 25,000.00	0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00	1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00	1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00	1.50%/12	\$ 94.00	\$ 125.00	3
\$ 100,001.00	\$ 125,000.00	1.75%/12	\$ 146.00	\$ 182.00	4
\$ 125,001.00	\$ 150,000.00	2.00%/12	\$ 208.00	\$ 250.00	5
\$ 150,001.00	\$ 175,000.00	2.25%/12	\$ 281.00	\$ 328.00	6
\$ 175,001.00	\$ 200,000.00	2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00	2.75%/12	\$ 458.00	\$ 458.00	8
4	172				
5	55				
6	40				
7	19				
8	63				
Total		3,107			

Summary	Report	Mar-10
Monthly Premium Class	Count per Class	
0	764	
1	912	
2	747	
3	386	
4	174	
5	55	
6	40	
7	19	
8	64	
Total		3,161

Summary	Report	Apr-10
Monthly Premium Class	Count per Class	
0	739	
1	846	
2	703	
3	358	
4	160	
5	58	
6	41	
7	14	
8	63	
Total		2,982

Summary	Report	May-10
Monthly Premium Class	Count per Class	
0	741	
1	880	
2	722	
3	368	
4	162	
5	58	
6	41	
7	17	
8	65	
Total		3,054

Summary	Report	Jun-10
Monthly Premium Class	Count per Class	
0	743	
1	900	
2	738	
3	376	
4	166	
5	60	
6	41	
7	18	
8	65	
Total		3,107

Summary	Report	Jul-10
Monthly Premium Class	Count per Class	
0	736	
1	843	
2	717	
3	378	
4	146	
5	60	
6	40	
7	16	
8	64	
Total		3,000

Summary	Report	Aug-10
Monthly Premium Class	Count per Class	
0	738	
1	864	
2	741	
3	387	
4	149	
5	64	
6	41	
7	16	
8	65	
Total		3,065

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SFY Quarterly Report

ATTACHMENT E

FAMILY INCOME		MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO	%	FROM	TO	
\$ -	\$ 25,000.00	0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00	1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00	1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00	1.50%/12	\$ 94.00	\$ 125.00	3
\$ 100,001.00	\$ 125,000.00	1.75%/12	\$ 146.00	\$ 182.00	4
\$ 125,001.00	\$ 150,000.00	2.00%/12	\$ 208.00	\$ 250.00	5
\$ 150,001.00	\$ 175,000.00	2.25%/12	\$ 281.00	\$ 328.00	6
\$ 175,001.00	\$ 200,000.00	2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00	2.75%/12	\$ 458.00	\$ 458.00	8

Summary	Report	Sep-10
Monthly Premium Class	Count per Class	
0	739	
1	877	
2	757	
3	394	
4	155	
5	66	
6	41	
7	16	
8	67	
Total	3,112	

Summary	Report	Oct-10
Monthly Premium Class	Count per Class	
0	734	
1	825	
2	728	
3	368	
4	157	
5	72	
6	42	
7	16	
8	67	
Total	3,009	

Summary	Report	Nov-10
Monthly Premium Class	Count per Class	
0	736	
1	843	
2	743	
3	373	
4	164	
5	74	
6	42	
7	16	
8	67	
Total	3,058	

Summary	Report	Dec-10
Monthly Premium Class	Count per Class	
0	738	
1	875	
2	766	
3	380	
4	170	
5	75	
6	42	
7	17	
8	69	
Total	3,132	

Summary	Report	Jan-11
Monthly Premium Class	Count per Class	
0	731	
1	836	
2	751	
3	375	
4	178	
5	71	
6	38	
7	19	
8	63	
Total	3,062	

Summary	Report	Feb-11
Monthly Premium Class	Count per Class	
0	734	
1	856	
2	762	
3	387	
4	180	
5	71	
6	38	
7	19	
8	64	
Total	3,111	

Summary	Report	Mar-11
Monthly Premium Class	Count per Class	
0	738	
1	874	
2	768	
3	394	
4	183	

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SFY Quarterly Report

ATTACHMENT E

FAMILY INCOME		MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO	%	FROM	TO	
\$ -	\$ 25,000.00	0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00	1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00	1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00	1.50%/12	\$ 94.00	\$ 125.00	3
\$ 100,001.00	\$ 125,000.00	1.75%/12	\$ 146.00	\$ 182.00	4
\$ 125,001.00	\$ 150,000.00	2.00%/12	\$ 208.00	\$ 250.00	5
\$ 150,001.00	\$ 175,000.00	2.25%/12	\$ 281.00	\$ 328.00	6
\$ 175,001.00	\$ 200,000.00	2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00	2.75%/12	\$ 458.00	\$ 458.00	8
5	71				
6	39				
7	19				
8	65				
Total		3,151			

Summary	Report	Apr-11
Monthly Premium Class	Count per Class	
0	726	
1	830	
2	718	
3	379	
4	172	
5	70	
6	38	
7	20	
8	70	
Total		3,023

Summary	Report	May-11
Monthly Premium Class	Count per Class	
0	727	
1	841	
2	727	
3	384	
4	173	
5	70	
6	38	
7	21	
8	71	
Total		3,052

Summary	Report	Jun-11
Monthly Premium Class	Count per Class	
0	731	
1	867	
2	753	
3	395	
4	175	
5	71	
6	41	
7	21	
8	72	
Total		3,126

Summary	Report	Jul-11
Monthly Premium Class	Count per Class	
0	733	
1	844	
2	740	
3	404	
4	193	
5	69	
6	36	
7	24	
8	71	
Total		3,114

Summary	Report	Aug-11
Monthly Premium Class	Count per Class	
0	741	
1	879	
2	760	
3	415	
4	200	
5	69	
6	39	
7	24	
8	71	
Total		3,198

Summary	Report	Sep-11
Monthly Premium Class	Count per Class	
0	748	
1	903	
2	774	
3	422	
4	202	
5	69	
6	39	
7	26	
8	71	
Total		3,254

Summary	Report	Oct-11
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SFY Quarterly Report

ATTACHMENT E

FAMILY INCOME		MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO	%	FROM	TO	
\$ -	\$ 25,000.00	0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00	1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00	1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00	1.50%/12	\$ 94.00	\$ 125.00	3
\$ 100,001.00	\$ 125,000.00	1.75%/12	\$ 146.00	\$ 182.00	4
\$ 125,001.00	\$ 150,000.00	2.00%/12	\$ 208.00	\$ 250.00	5
\$ 150,001.00	\$ 175,000.00	2.25%/12	\$ 281.00	\$ 328.00	6
\$ 175,001.00	\$ 200,000.00	2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00	2.75%/12	\$ 458.00	\$ 458.00	8

Monthly Premium Class	Count per Class
0	747
1	858
2	772
3	412
4	191
5	74
6	36
7	26
8	72
Total	3,188

Summary	Report	Nov-11
Monthly Premium Class	Count per Class	
0	751	
1	895	
2	799	
3	420	
4	197	
5	77	
6	38	
7	27	
8	74	
Total	3,278	

Summary	Report	Dec-11
Monthly Premium Class	Count per Class	
0	755	
1	916	
2	808	
3	427	
4	200	
5	79	
6	39	
7	28	
8	74	
Total	3,326	

Summary	Report	Jan-12
Monthly Premium Class	Count per Class	
0	749	
1	849	
2	808	
3	421	
4	194	
5	74	
6	39	
7	27	
8	72	
Total	3,233	

Summary	Report	Feb-12
Monthly Premium Class	Count per Class	
0	751	
1	870	
2	825	
3	427	
4	196	
5	76	
6	39	
7	27	
8	72	
Total	3,283	

Summary	Report	Mar-12
Monthly Premium Class	Count per Class	
0	758	
1	911	
2	585	
3	439	
4	200	
5	78	
6	40	
7	28	
8	74	
Total	3,113	

Summary	Report	Apr-12
Monthly Premium Class	Count per Class	
0	765	
1	884	
2	811	
3	453	
4	199	
5	85	

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SFY Quarterly Report

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FAMILY INCOME		MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO	%	FROM	TO	
\$ -	\$ 25,000.00	0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00	1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00	1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00	1.50%/12	\$ 94.00	\$ 125.00	3
\$ 100,001.00	\$ 125,000.00	1.75%/12	\$ 146.00	\$ 182.00	4
\$ 125,001.00	\$ 150,000.00	2.00%/12	\$ 208.00	\$ 250.00	5
\$ 150,001.00	\$ 175,000.00	2.25%/12	\$ 281.00	\$ 328.00	6
\$ 175,001.00	\$ 200,000.00	2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00	2.75%/12	\$ 458.00	\$ 458.00	8
6	39				
7	27				
8	76				
Total		3,339			

Summary	Report	May-12
Monthly Premium Class	Count per Class	
0	766	
1	917	
2	829	
3	464	
4	203	
5	86	
6	40	
7	27	
8	77	
Total		3,409

Summary	Report	Jun-12
Monthly Premium Class	Count per Class	
0	772	
1	929	
2	849	
3	474	
4	208	
5	87	
6	40	
7	27	
8	78	
Total		3,464

Summary	Report	Jul-12
Monthly Premium Class	Count per Class	
0	766	
1	866	
2	805	
3	451	
4	208	
5	76	
6	47	
7	27	
8	75	
Total		3,321

Summary	Report	Aug-12
Monthly Premium Class	Count per Class	
0	772	
1	880	
2	817	
3	461	
4	209	
5	80	
6	49	
7	27	
8	77	
Total		3,372

Summary	Report	Sep-12
Monthly Premium Class	Count per Class	
0	773	
1	908	
2	833	
3	473	
4	213	
5	83	
6	49	
7	27	
8	80	
Total		3,439

Summary	Report	Oct-12
Monthly Premium Class	Count per Class	
0	780	
1	832	
2	787	
3	493	
4	202	
5	83	
6	51	
7	28	
8	78	
Total		3,334

Summary	Report	Nov-12
Monthly Premium Class	Count per Class	

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ATTACHMENT E

FAMILY INCOME		MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO	%	FROM	TO	
\$ -	\$ 25,000.00	0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00	1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00	1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00	1.50%/12	\$ 94.00	\$ 125.00	3
\$ 100,001.00	\$ 125,000.00	1.75%/12	\$ 146.00	\$ 182.00	4
\$ 125,001.00	\$ 150,000.00	2.00%/12	\$ 208.00	\$ 250.00	5
\$ 150,001.00	\$ 175,000.00	2.25%/12	\$ 281.00	\$ 328.00	6
\$ 175,001.00	\$ 200,000.00	2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00	2.75%/12	\$ 458.00	\$ 458.00	8

0	781
1	878
2	806
3	499
4	204
5	84
6	54
7	29
8	78
Total 3,413	

Summary	Report	Dec-12
Monthly Premium Class	Count per Class	
0	788	
1	896	
2	820	
3	506	
4	208	
5	87	
6	54	
7	29	
8	79	
Total 3,467		

Summary	Report	Jan-13
Monthly Premium Class	Count per Class	
0	786	
1	865	
2	799	
3	477	
4	225	
5	87	
6	51	
7	18	
8	80	
Total 3,388		

Summary	Report	Feb-13
Monthly Premium Class	Count per Class	
0	787	
1	890	
2	826	
3	491	
4	230	
5	89	
6	54	
7	18	
8	82	
Total 3,467		

Summary	Report	Mar-13
Monthly Premium Class	Count per Class	
0	792	
1	916	
2	838	
3	498	
4	237	
5	90	
6	54	
7	18	
8	83	
Total 3,526		

Summary	Report	Apr-13
Monthly Premium Class	Count per Class	
0	786	
1	887	
2	868	
3	471	
4	235	
5	92	
6	55	
7	19	
8	89	
Total 3,502		

Summary	Report	May-13
Monthly Premium Class	Count per Class	
0	789	
1	904	
2	881	
3	483	
4	242	
5	95	
6	57	
7	19	

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SFY Quarterly Report

ATTACHMENT E

FAMILY INCOME		MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO	%	FROM	TO	
\$ -	\$ 25,000.00	0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00	1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00	1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00	1.50%/12	\$ 94.00	\$ 125.00	3
\$ 100,001.00	\$ 125,000.00	1.75%/12	\$ 146.00	\$ 182.00	4
\$ 125,001.00	\$ 150,000.00	2.00%/12	\$ 208.00	\$ 250.00	5
\$ 150,001.00	\$ 175,000.00	2.25%/12	\$ 281.00	\$ 328.00	6
\$ 175,001.00	\$ 200,000.00	2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00	2.75%/12	\$ 458.00	\$ 458.00	8
8	91				
Total		3,561			

Summary	Report	Jun-13
Monthly Premium Class	Count per Class	
0	789	
1	924	
2	893	
3	492	
4	248	
5	99	
6	58	
7	21	
8	91	
Total		3,615

Summary	Report	Jul-13
Monthly Premium Class	Count per Class	
0	770	
1	864	
2	858	
3	459	
4	249	
5	92	
6	55	
7	20	
8	89	
Total		3,456

Summary	Report	Aug-13
Monthly Premium Class	Count per Class	
0	774	
1	888	
2	877	
3	466	
4	253	
5	95	
6	56	
7	20	
8	90	
Total		3,519

Summary	Report	Sep-13
Monthly Premium Class	Count per Class	
0	775	
1	905	
2	889	
3	472	
4	256	
5	98	
6	59	
7	21	
8	92	
Total		3,567

Summary	Report	Oct-13
Monthly Premium Class	Count per Class	
0	768	
1	884	
2	859	
3	462	
4	251	
5	90	
6	58	
7	25	
8	90	
Total		3,487

Summary	Report	Nov-13
Monthly Premium Class	Count per Class	
0	772	
1	902	
2	878	
3	475	
4	255	
5	93	
6	58	
7	27	
8	93	
Total		3,553

Summary	Report	Dec-13
Monthly Premium Class	Count per Class	
0	773	
1	915	

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SFY Quarterly Report

ATTACHMENT E

FAMILY INCOME		MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO	%	FROM	TO	
\$ -	\$ 25,000.00	0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00	1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00	1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00	1.50%/12	\$ 94.00	\$ 125.00	3
\$ 100,001.00	\$ 125,000.00	1.75%/12	\$ 146.00	\$ 182.00	4
\$ 125,001.00	\$ 150,000.00	2.00%/12	\$ 208.00	\$ 250.00	5
\$ 150,001.00	\$ 175,000.00	2.25%/12	\$ 281.00	\$ 328.00	6
\$ 175,001.00	\$ 200,000.00	2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00	2.75%/12	\$ 458.00	\$ 458.00	8

2	891
3	479
4	255
5	93
6	58
7	27
8	93
Total 3,584	

Summary	Report	Jan-14
Monthly Premium Class	Count per Class	
0	770	
1	899	
2	895	
3	476	
4	252	
5	95	
6	56	
7	25	
8	95	
Total 3,563		

Summary	Report	Feb-14
Monthly Premium Class	Count per Class	
0	773	
1	908	
2	915	
3	494	
4	259	
5	98	
6	60	
7	24	
8	100	
Total 3,631		

Summary	Report	Mar-14
Monthly Premium Class	Count per Class	
0	774	
1	930	
2	932	
3	500	
4	262	
5	100	
6	61	
7	26	
8	104	
Total 3,689		

Summary	Report	Apr-14
Monthly Premium Class	Count per Class	
0	763	
1	898	
2	879	
3	526	
4	267	
5	98	
6	62	
7	30	
8	112	
Total 3,635		

Summary	Report	May-14
Monthly Premium Class	Count per Class	
0	765	
1	920	
2	907	
3	543	
4	274	
5	100	
6	64	
7	32	
8	114	
Total 3,719		

Summary	Report	Jun-14
Monthly Premium Class	Count per Class	
0	767	
1	931	
2	923	
3	552	
4	278	
5	101	

TEFRA
SFY Quarterly Report

ATTACHMENT E

FAMILY INCOME		MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO	%	FROM	TO	
\$ -	\$ 25,000.00	0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00	1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00	1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00	1.50%/12	\$ 94.00	\$ 125.00	3
\$ 100,001.00	\$ 125,000.00	1.75%/12	\$ 146.00	\$ 182.00	4
\$ 125,001.00	\$ 150,000.00	2.00%/12	\$ 208.00	\$ 250.00	5
\$ 150,001.00	\$ 175,000.00	2.25%/12	\$ 281.00	\$ 328.00	6
\$ 175,001.00	\$ 200,000.00	2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00	2.75%/12	\$ 458.00	\$ 458.00	8
6	64				
7	32				
8	116				
Total		3,764			

Summary	Report	Jul-14
Monthly Premium Class	Count per Class	
0	750	
1	867	
2	869	
3	546	
4	282	
5	105	
6	67	
7	34	
8	112	
Total		3,632

Summary	Report	Aug-14
Monthly Premium Class	Count per Class	
0	752	
1	884	
2	893	
3	561	
4	285	
5	107	
6	69	
7	36	
8	115	
Total		3,702

Summary	Report	Sep-14
Monthly Premium Class	Count per Class	
0	752	
1	894	
2	906	
3	576	
4	288	
5	107	
6	71	
7	36	
8	116	
Total		3,746

Summary	Report	Oct-14
Monthly Premium Class	Count per Class	
0	745	
1	845	
2	897	
3	574	
4	284	
5	107	
6	67	
7	38	
8	120	
Total		3,677

Summary	Report	Nov-14
Monthly Premium Class	Count per Class	
0	747	
1	872	
2	924	
3	589	
4	295	
5	112	
6	71	
7	38	
8	125	
Total		3,773

Summary	Report	Dec-14
Monthly Premium Class	Count per Class	
0	748	
1	900	
2	946	
3	603	
4	302	
5	114	
6	71	
7	38	

TEFRA
SFY Quarterly Report

ATTACHMENT E

FAMILY INCOME		MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO	%	FROM	TO	
\$ -	\$ 25,000.00	0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00	1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00	1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00	1.50%/12	\$ 94.00	\$ 125.00	3
\$ 100,001.00	\$ 125,000.00	1.75%/12	\$ 146.00	\$ 182.00	4
\$ 125,001.00	\$ 150,000.00	2.00%/12	\$ 208.00	\$ 250.00	5
\$ 150,001.00	\$ 175,000.00	2.25%/12	\$ 281.00	\$ 328.00	6
\$ 175,001.00	\$ 200,000.00	2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00	2.75%/12	\$ 458.00	\$ 458.00	8
8	126				
Total		3,848			

Summary	Report	Jan-15
Monthly Premium Class	Count per Class	
0	734	
1	865	
2	921	
3	590	
4	312	
5	119	
6	73	
7	40	
8	118	
Total		3,772

Summary	Report	Feb-15
Monthly Premium Class	Count per Class	
0	734	
1	892	
2	852	
3	608	
4	324	
5	126	
6	74	
7	42	
8	124	
Total		3,776

Summary	Report	Mar-15
Monthly Premium Class	Count per Class	
0	734	
1	914	
2	969	
3	626	
4	326	
5	130	
6	75	
7	43	
8	125	
Total		3,942

Summary	Report	Apr-15
Monthly Premium Class	Count per Class	
0	726	
1	880	
2	964	
3	597	
4	320	
5	145	
6	74	
7	44	
8	125	
Total		3,875

Summary	Report	May-15
Monthly Premium Class	Count per Class	
0	727	
1	894	
2	979	
3	604	
4	320	
5	149	
6	75	
7	45	
8	125	
Total		3,918

Summary	Report	Jun-15
Monthly Premium Class	Count per Class	
0	731	
1	909	
2	996	
3	619	
4	322	
5	150	
6	76	
7	45	
8	126	
Total		3,974

TEFRA
SFY Quarterly Report

ATTACHMENT E

FAMILY INCOME		MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO	%	FROM	TO	
\$ -	\$ 25,000.00	0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00	1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00	1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00	1.50%/12	\$ 94.00	\$ 125.00	3
\$ 100,001.00	\$ 125,000.00	1.75%/12	\$ 146.00	\$ 182.00	4
\$ 125,001.00	\$ 150,000.00	2.00%/12	\$ 208.00	\$ 250.00	5
\$ 150,001.00	\$ 175,000.00	2.25%/12	\$ 281.00	\$ 328.00	6
\$ 175,001.00	\$ 200,000.00	2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00	2.75%/12	\$ 458.00	\$ 458.00	8

Summary	Report	Jul-15
Monthly Premium Class	Count per Class	
	0	723
	1	866
	2	958
	3	611
	4	318
	5	153
	6	57
	7	42
	8	119
Total		3,847

Summary	Report	Aug-15
Monthly Premium Class	Count per Class	
	0	723
	1	879
	2	976
	3	619
	4	323
	5	158
	6	58
	7	42
	8	122
Total		3,900

Summary	Report	Sep-15
Monthly Premium Class	Count per Class	
	0	724
	1	897
	2	987
	3	625
	4	330
	5	161
	6	58
	7	45
	8	125
Total		3,952

Summary	Report	Oct-15
Monthly Premium Class	Count per Class	
	0	716
	1	873
	2	995
	3	620
	4	318
	5	155
	6	67
	7	47
	8	127
Total		3,918

Summary	Report	Nov-15
Monthly Premium Class	Count per Class	
	0	716
	1	884
	2	1014
	3	632
	4	321
	5	158
	6	68
	7	48
	8	128
Total		3,969

Summary	Report	Dec-15
Monthly Premium Class	Count per Class	
	0	717
	1	899
	2	1027
	3	642
	4	325
	5	161
	6	69
	7	48
	8	129
Total		4,017

TEFRA
SFY Quarterly Report

ATTACHMENT E

FAMILY INCOME		MONTHLY PREMIUMS			Monthly Premium Class
FROM	TO	%	FROM	TO	
\$ -	\$ 25,000.00	0.00%/12	\$ -	\$ -	0
\$ 25,001.00	\$ 50,000.00	1.00%/12	\$ 21.00	\$ 42.00	1
\$ 50,001.00	\$ 75,000.00	1.25%/12	\$ 52.00	\$ 78.00	2
\$ 75,001.00	\$ 100,000.00	1.50%/12	\$ 94.00	\$ 125.00	3
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\$ 175,001.00	\$ 200,000.00	2.50%/12	\$ 365.00	\$ 417.00	7
\$ 200,001.00	\$ 1,000,000.00	2.75%/12	\$ 458.00	\$ 458.00	8

Summary	Report	Jan-16
Monthly Premium Class	Count per Class	
0	715	
1	828	
2	970	
3	601	
4	311	
5	156	
6	58	
7	44	
8	131	
Total	3,814	

Summary	Report	Feb-16
Monthly Premium Class	Count per Class	
0	716	
1	842	
2	988	
3	612	
4	314	
5	157	
6	59	
7	44	
8	135	
Total	3,867	

Summary	Report	Mar-16
Monthly Premium Class	Count per Class	
0	717	
1	859	
2	1012	
3	621	
4	322	
5	159	
6	60	
7	44	
8	139	
Total	3,933	

TEFRA Evaluation Activities

CY 2016 Q1 (SFY 2016 Q3) – January 1, 2016 – March 30, 2016

- 01/05/2016 – HSAG and DMS received the TEFRA lock-out survey timeline from AFMC which outlines the timeline for the distribution of the 2016 TEFRA lock-out survey.
- 01/13/2016 – HSAG and DMS received survey questions from AFMC for inclusion in supplemental survey; results to be included in TEFRA program evaluation. The survey will address members who experienced a benefits lockout period.
- 01/14/2016 – 01/19/2016 – HSAG and DMS reviewed the proposed survey questions and prepared responses in preparation for meeting with AFMC.
- 01/19/2016 – HSAG participated in a supplemental survey design meeting with AMFC and DMS to discuss the proposed survey questions and suggest edits to survey instrument to make it more clear for the reader.
- 01/20/2016 – 01/27/2016 – HSAG and DMS reviewed the updated the 2016 TEFRA lock-out survey and the 2016 TEFRA cover advance letters for review.
- 02/01/2016 – DMS gives formal approval of the final 2016 TEFRA lock-out survey instrument and letters, so AFMC can proceed with mailing the survey according to the timeline.

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ARKANSAS DEPARTMENT OF HUMAN SERVICES
PUBLIC INPUT HEARING

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Friday, November 20, 2015
Arkansas Department of Human Services
115 Stover Street
Hot Springs, Arkansas 71901
10:00 a.m.

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IN RE: PUBLIC COMMENT ON
TEFRA RENEWAL APPLICATION

---O---

COURT REPORTER:

WAUNZELLE P. PETRE, CCR
Post Office Box 1027
Little Rock, Arkansas 72203-1027

PETRE'S STENOGRAPH SERVICE
(501) 834-2352

ORIGINAL

ATTACHMENT G

A P P E A R A N C E S:

ON BEHALF OF ARKANSAS DEPARTMENT OF
HUMAN SERVICES, DIVISION OF MEDICAL SERVICES:

MS. JEAN HECKER, Division of Medical Services

MS. BECKY MURPHY, DHS

MS. YOLANDA FARRAR, DHS

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I N D E X

SPEAKERS:

(No speakers.)

---O---

EXHIBITS

(None marked.)

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Reporter's Certificate.....

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1 * * * * *

2 P R O C E E D I N G S

3 * * * * *

4 FRIDAY, NOVEMBER 20, 2015

5 10:00 a.m.

6 * * * * *

7 MS. HECKER: I'm Jean Hecker. It
8 is about five after ten. The purpose of
9 this hearing today to give the public a
10 chance to provide comments on what they feel
11 is the progress of the program, of the
12 TEFRA.

13 We are in public to receive any
14 different comments from anyone who would
15 like to speak.

16 (WHEREUPON, there was a break in the
17 proceedings from 10:05 a.m. to 11:00 a.m.)

18 MS. HECKER: It's now 11:00 o'clock.
19 We started this hearing at 10:00, and no
20 public has come forward, so we will adjourn
21 this hearing.

22 (WHEREUPON, at 11:00 a.m., the taking
23 of the above-entitled proceeding was
24 concluded.)


25 ---O---

C E R T I F I C A T E

STATE OF ARKANSAS)
) ss.:
 COUNTY OF HEMPSTEAD)

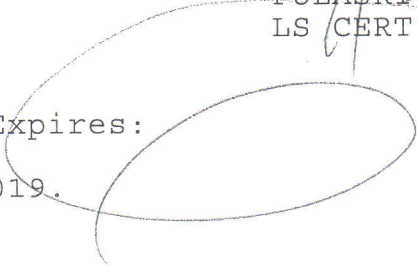
I, WAUNZELLE P. PETRE, Certified Court Reporter and notary public in and for the County of Hempstead, State of Arkansas, duly commissioned and acting, do hereby certify that the above-entitled proceedings were taken by me in Stenotype, and were thereafter reduced to print by means of computer-assisted transcription, and the same truly, and correctly reflects the proceedings had.

WHEREFORE, I have subscribed my signature and affixed my notarial seal as such notary public at the City of Hope, County of Hempstead, State of Arkansas, this the 30th day of November 2015.



WAUNZELLE P. PETRE, CCR
 NOTARY PUBLIC IN AND FOR
 PULASKI COUNTY, ARKANSAS
 LS CERTIFICATE #119

My Commission Expires:
 December 19, 2019.



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