

# **Division of Medical Services**



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August 30, 2016

Patricia Hansen, Project Officer Center for Medicare & State Operations Centers for Medicare & Medicaid Services 7500 Security Blvd., Mail Stop S2-01-16 Baltimore, MD 21244-1850

Subject: Arkansas' TEFRA 1115(a) Demonstration Waiver's April – June 2016 Quarterly Report Project Number: 11-W-00163/6

Dear Ms. Hansen:

Attached is the April – June 2016 quarterly report for Arkansas' TEFRA 1115(a) demonstration waiver.

If you have questions, please contact Jean Hecker at 501-320-6433 or <u>jean.hecker@dhs.arkansas.gov</u> or Tiyanika Keller at 501-320-6096 or <u>tiyanika.keller@dhs.arkansas.gov</u> or Larry "David" Ballard at 501-320-6229 or <u>larry.ballard@dhs.arkansas.gov</u>.

Sincerely,

Dawn Stehle Director

DS/jch

Cc: Bill Brooks, CMS, Dallas Regional Office Ford Blunt, CMS Dallas Regional Office Stacey Shuman, CMS Dallas Regional Office David Walker, Arkansas DHS DMS Jean Hecker, Arkansas DHS DMS Tiyanika Keller, Arkansas DHS DMS Larry "David" Ballard, Arkansas DHS DMS Seth Blomeley, Arkansas DHS DMS Camille Johnson, Arkansas DHS DMS file

#### ARKANSAS TEFRA WAIVER Project Number 11W-001636 Section 1115 Quarterly Report

#### **Demonstration/Quarter Reporting Period:**

**Demonstration Year:**  $14^{th}$  year (01/01/16 - 12/31/16)**Demonstration Year Quarter:**  $2^{nd}$  Quarter/2016 (04/01/16 - 06/30/16)**Federal Fiscal Quarter:**  $3^{rd}$  Quarter/2016 (04/01/16 - 06/30/16)

#### I. Introduction

The goal of the TEFRA demonstration is to provide medical services to disabled children eligible for Medicaid under section 134 of the Tax Equity and Fiscal Responsibility Act (TEFRA). The demonstration helps approximately 3000 children who meet the requirements for institutionalization to remain in their homes.

The TEFRA waiver was initially approved for a 5-year demonstration period (01/01/2003 - 12/31/2007). The demonstration has since been approved for three 3-year extension renewals, 01/01/2008 - 12/31/2017. The extension renewal request application for the currently approved 3-year renewal (05/12/2015 - 12/31/2017) was submitted to CMS 06/28/13. A letter from CMS dated 10/21/2013 was received notifying the TEFRA demonstration waiver had been granted a temporary 1-year extension (01/01/2014 - 12/31/2014). This temporary extension was necessary due to the quantity of work required of CMS staff to meet the Oct. 1, 2013 and the Jan. 1, 2014 implementation dates specified in the Patient Protection & Affordable Care Act of 2010 for Medicaid expansion. This caused CMS staff to not have sufficient time to review/approve the State's renewal request application and make decisions relative to the TEFRA demonstration. In December 2014 and Jan. 1 – May 11, 2015, CMS again approved additional temporary extensions for the TEFRA wavier to allow additional time needed to complete the review/approval process for the renewal request application. On May 12, 2015, CMS approved the TEFRA renewal for the renewal period effective May 12, 2015 through Dec. 31, 2017.

An annual Public Input Hearing for the second demonstration year of the TEFRA waiver's May 12, 2015 – December 31, 2017 renewal period for input related to the progress of the TEFRA demonstration has been scheduled for July 20, 2016. A notice of the hearing will be placed in the Arkansas Democrat-Gazette, the State's largest circulation paper, and will also be posted on the State's Medicaid website.

#### II. <u>Enrollment Information - Quarter April - June 2016</u>

#### A. TEFRA Beneficiary Enrollment

Demonstration Populations (as hard coded in the Form CMS-64	Total as of end of Current Quarter (04/1/16 – 06/30/16)	Voluntary Disenrollment in Current Quarter (04/1/16 – 06/30/16)	Involuntary Disenrolled in Current Quarter (04/1/16 – 06/30/16)
Population 1 – TEFRA Children	4,231	34	223

- B. **ATTACHMENT A** reports the number of TEFRA beneficiaries enrolled with primary care physicians (PCPs) per PCP provider county for the quarter. This is an unduplicated count throughout the quarter
- C. **ATTACHMENT B** reports the number of TEFRA beneficiaries who accessed a Medicaid service at least once during the quarter and the total paid amounts for these beneficiaries

#### III. <u>Reevaluation Information - Quarter (April - June 2016)</u>

During the April - June 2016 quarter, there have been <u>543</u> TEFRA demonstration beneficiaries found continued eligible for the demonstration after a new medical/appropriateness of care assessment was completed at the time of reevaluation.

#### IV. <u>Premiums Information - Quarter (April - June 2016)</u>

- A. During the quarter, there were <u>44</u> TEFRA demonstration beneficiaries whose cases were closed due to non-payment of premiums.
- B. During the quarter, there were <u>20</u> TEFRA demonstration beneficiaries who have been reinstated into the demonstration via a new application after their TEFRA cases had been closed due to non-payment of premiums.
- C. During the quarter, there were <u>2</u> TEFRA demonstration beneficiaries absolved of overdue premiums after 12-month reinstatement.

#### V. <u>Outreach/Innovative Activities - Quarter (April - June 2016)</u>

Arkansas Foundation for Medical Care (AFMC), a contract agent with the Division of Medical Services performing out-reach and monitoring activities

See **ATTACHMENT C** listing outreach activities performed by AFMC during the quarter

#### VI. Operational/Policy Development/Issues - Quarter (April - June 2016)

No development issues or events were reported to have occurred during the quarter. There were no anticipated events reported to occur in the near future for the TEFRA demonstration waiver that will affect health care delivery, benefits, enrollment, grievances, quality of care, access, pertinent legislative or litigation activity or other operational issues. No action plans were reported to have occurred during the quarter for addressing any policy, administrative or budget issues.

#### VII. Consumer Issues - Quarter (April - June 2016)

A. During the quarter (April - June 2016), the Help Line maintained by the **Department of Health** received <u>20</u> calls regarding the TEFRA waiver. These were callers with questions about the program and regarding PCP changes.

There were no major problems identified.

- B. See "Consumer Issues" (pgs. 4 5) in **ATTACHMENT C** from **Arkansas Foundation for Medical Care (AFMC)**, a contract agent with the Division of Medical Services, for information concerning consumer issues during the quarter (April June 2016) of which there were none.
- C. For the **Quarter April June 2016**, there were <u>12</u> appeal requests received in the Office of Appeals and Hearings:

#### Medicaid/MRT/TEFRA <u>0</u> Appeals received

- <u>0</u> appeal requests decided in favor of the agency
- <u>0</u> appeal requests decided in favor of the client
- <u>0</u> appeal requests were withdrawn
- <u>0</u> appeal requests abandoned by client
- <u>0</u> appeal requests are still open and pending

#### Medicaid TEFRA <u>12</u> Appeals received

- <u>3</u> appeal requests decided in favor of the agency
- 4 appeal requests decided in favor of the client
- 1 appeal request was withdrawn
- <u>2</u> appeal requests abandoned by client
- 2 appeal requests are still open and pending

#### VIII. Quality Assurance/Monitoring Activities - Quarter (April - June 2016)

#### **Budget Neutrality Monitoring**

- A. See ATTACHMENT D that depicts the following:
  - 1. TEFRA budget neutrality monitoring assessment total costs by demonstration year
  - 2. Consumer directed budget neutrality monitoring assessment TEFRA beneficiaries' months by demonstration year
  - 3. Consumer directed budget neutrality monitoring assessment per TEFRA beneficiary cost by demonstration year
  - 4. Consumer directed budget neutrality monitoring assessment TEFRA cost savings by demonstration year

B. See **ATTACHMENT E** that depicts monthly premium breakdown by premium class for the demonstration years

#### IX. <u>Financial/Budget Neutrality Development/Fiscal Issues - Quarter (April - June 2016)</u>

A. Financial issues including changes in appropriations, status of efforts to collect premiums, etc.

See **ATTACHMENT E** that depicts the monthly premium breakdown by premium class for the demonstration years. There have been no changes in the appropriation or funding status for this demonstration waiver.

B. Anticipated fiscal problems or issues.

There are no anticipated fiscal problems to report for this quarter

C. Status of expenditures and obligations as they relate to the budget neutrality cap.

See **ATTACHMENT D** that depicts the budget neutrality cost savings by demonstration year for the TEFRA demonstration.

D. Utilization by county for the current quarter.

#### See ATTACHMENT B

#### X. <u>Demonstration Evaluation Activities - Quarter (April - June 2016)</u>

**Health Services Advisory Group (HSAG), Inc.**, a contract agent with the Division of Medical Services, conducting the evaluation of the TEFRA demonstration waiver.

See **ATTACHMENT F**. During the April - June 2016 quarter, HSAG, DMS contract agent, has been collecting data that will be analyzed and used in the completion of the TEFRA Evaluation Report for the TEFRA renewal period 5/12/15 - 12/31/17 that was approved on 5/12/15.

Arkansas Foundation for Medical Care (AFMC), a contract agent with the Division of Medical Services performing the TEFRA Beneficiary Satisfaction Survey.

AFMC, a DMS contract agent, is in the process of completing a supplemental TEFRA Beneficiary Survey to collect data needed to analyze the impact of TEFRA "lock-out", the result when TEFRA beneficiary's legal guardian/parent(s) do not pay TEFRA premiums, to demonstrate in the TEFRA Evaluation Report the impact "Lock-out" has on TEFRA beneficiaries. AFMC will be providing this survey results to HSAG for inclusion in the TEFRA Evaluation.

#### XI. <u>TEFRA Beneficiaries with Third Party Liability - Quarter (April - June 2016)</u>

**During the quarter April - June 2016**, there were <u>2957</u> TEFRA beneficiaries with Third Party Liability (TPL)

#### XII. Enclosures/Attachments

Attachment A:	Number of TEFRA beneficiaries enrolled with primary care physicians (PCPs) per PCP provider county for the quarter
Attachment B:	Number of TEFRA beneficiaries who accessed a Medicaid service at least once during the quarter and the total paid amounts for these beneficiaries
Attachment C:	Lists the outreach activities performed by Arkansas Foundation for Medical Care (AFMC) during the quarter
Attachment D:	TEFRA budget neutrality monitoring assessment total costs by demonstration year
	Consumer directed budget neutrality monitoring assessment TEFRA beneficiaries' months by demonstration year
	Consumer directed budget neutrality monitoring assessment per TEFRA beneficiary cost by demonstration year
	Consumer directed budget neutrality monitoring assessment TEFRA cost savings by demonstration year
Attachment E:	Monthly premium breakdown by premium class for the demonstration years
Attachment F:	Lists the data mining projects and program evaluation planning activities performed during the quarter

#### XIII. <u>State Contact(s)</u>

David Walker Arkansas Department of Human Services Division of Medical Services Health Care Innovation P. O. Box 1437, Slot S-413 Little Rock, AR 72203-1437 Telephone: 501-320-6335 e-mail: david.walker@dhs.arkansas.gov

Tiyanika Keller Arkansas Department of Human Services Division of Medical Services

TEFRA Waiver Quarterly (April-June 2016) Report Health Care Innovation P. O. Box 1437, Slot S-416 Little Rock, AR 72203-1437 Telephone: 501-320-6096 e-mail: <u>tiyanika.keller@dhs.arkansas.gov</u>

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Jean Hecker, DHS Program Administrator Arkansas Division of Medical Services Program Development & Quality Assurance P. O. Box 1437, Slot S-295 Little Rock, AR 72203-1437 Telephone: 501-682-8361 Fax: 501-682-2480 e-mail: jean.hecker@dhs.arkansas.gov

#### Date Quarterly (April - June 2016) Report Submitted to CMS:

August 30, 2016

# Arkansas Title XIX

PCP Maximum & Current Casloads by County

and

### 49 - Disabled TEFRA Child TEFRA AD-No Grant

Version: 1.0

### Eligibles during

### Apr 1, 2016 - Jun 30, 2016

Provider County	Unduplicated Recipient Count	PCP Provider County	Maximum Caseload	Current Caseload
01 - ARKANSAS	25	01 - ARKANSAS	13,826	3,298
02 - ASHLEY	11	02 - ASHLEY	6,540	1,908
3 - BAXTER	39	03 - BAXTER	13,500	4,499
04 - BENTON	521	04 - BENTON	30,623	21,519
05 - BOONE	46	05 - BOONE	9,857	5,815
06 - BRADLEY	11	06 - BRADLEY	5,445	2,252
08 - CARROLL	10	08 - CARROLL	3,799	1,41
09 - CHICOT	4	09 - CHICOT	5,000	1,521
10 - CLARK	46	10 - CLARK	7,135	3,708
11 - CLAY	5	11 - CLAY	3,500	1,369
2 - CLEBURNE	12	12 - CLEBURNE	4,664	2,666
13 - CLEVELAND	1	13 - CLEVELAND	2,500	258
4 - COLUMBIA	16	14 - COLUMBIA	3,993	1,699
15 - CONWAY	7	15 - CONWAY	2,250	1,22
16 - CRAIGHEAD	334	16 - CRAIGHEAD	19,531	16,475
17 - CRAWFORD	24	17 - CRAWFORD	8,959	4,890
18 - CRITTENDEN	34	18 - CRITTENDEN	13,922	8,163
19 - CROSS	6	19 - CROSS	3,720	1,860
20 - DALLAS	8	20 - DALLAS	3,546	1,454
21 - DESHA	2	21 - DESHA	5,000	1,450
22 - DREW	17	22 - DREW	15,500	5,143
23 - FAULKNER	238	23 - FAULKNER	19,772	11,177
24 - FRANKLIN	13	23 - FRANKLIN	1,934	1,354
			,	
25 - FULTON	3	25 - FULTON	3,500	602
26 - GARLAND	104	26 - GARLAND	23,627	13,192
27 - GRANT	9	27 - GRANT	2,950	1,564
28 - GREENE	41	28 - GREENE	14,034	5,743
29 - HEMPSTEAD	3	29 - HEMPSTEAD	1,200	917
30 - HOT SPRING	12	30 - HOT SPRING	3,500	2,232
31 - HOWARD	4	31 - HOWARD	7,500	1,233
32 - INDEPENDENCE	48	32 - INDEPENDENCE	7,181	4,338
33 - IZARD	6	33 - IZARD	3,500	839
34 - JACKSON	7	34 - JACKSON	9,200	1,820
35 - JEFFERSON	38	35 - JEFFERSON	16,114	8,73
36 - JOHNSON	26	36 - JOHNSON	14,800	5,239
37 - LAFAYETTE	2	37 - LAFAYETTE	1,500	656
38 - LAWRENCE	6	38 - LAWRENCE	8,500	1,530
0 - LINCOLN	3	40 - LINCOLN	3,500	84
1 - LITTLE RIVER	7	41 - LITTLE RIVER	586	578
12 - LOGAN	4	42 - LOGAN	3,500	1,73
13 - LONOKE	43	43 - LONOKE	10,346	3,449
44 - MADISON	6	44 - MADISON	2,500	1,058
IS - MARION	5	45 - MARION	3,500	733
l6 - MILLER	7	46 - MILLER	12,799	5,060
I7 - MISSISSIPPI	4	47 - MISSISSIPPI	8,500	4,007
I9 - MONTGOMERY	4	49 - MONTGOMERY	1,200	917
50 - NEVADA	2	50 - NEVADA	3,110	819
52 - OUACHITA	19	52 - OUACHITA	4,738	3,62
53 - PERRY	1	53 - PERRY	325	315
54 - PHILLIPS	6	54 - PHILLIPS	3,650	2,090
55 - PIKE	3	55 - PIKE	750	52
56 - POINSETT	3	56 - POINSETT	1,180	1,119
57 - POLK	12	57 - POLK	10,275	2,320
58 - POPE	136	58 - POPE	10,414	8,474
59 - PRAIRIE	2	59 - PRAIRIE	5,000	686
60 - PULASKI	1,092	60 - PULASKI	78,530	48,836
1 - RANDOLPH	19	61 - RANDOLPH	5,500	2,877
2 - SALINE	199	62 - SALINE	10,863	8,650
4 - SEARCY	2	64 - SEARCY	3,500	97
5 - SEBASTIAN	196	65 - SEBASTIAN	26,217	21,075
6 - SEVIER	2	66 - SEVIER	1,767	1,357
7 - SHARP	7	67 - SHARP	10,500	3,43
ið - ST. FRANCIS	9	68 - ST. FRANCIS		3,43
			6,000	
	6	69 - STONE	2,669	893
	31		5,200	4,018
1 - VAN BUREN	16	71 - VAN BUREN	5,500	1,976
2 - WASHINGTON	478	72 - WASHINGTON	36,820	24,09
73 - WHITE	167	73 - WHITE	26,772	13,903
74 - WOODRUFF	2	74 - WOODRUFF	2,500	22
75 - YELL	5	75 - YELL	8,700	1,547
Overall - Total	4,237	Overall - Total	638,533	329,49 <sup>,</sup>

Version 1.0

# Paid Amount and Unduplicated Recipient Count by Recipient County

for State Aid Category 49 (TEFRA - Disabled Child)

### Claim Status Dates Between Apr 1, 2016 And Jun 30, 2016

Recipient County Description	Paid Amount	Recipient Count
1 - ARKANSAS	\$24,261.95	1
2 - ASHLEY	\$54,445.43	1
3 - BAXTER	\$119,905.27	2
4 - BENTON	\$1,140,284.16	53
5 - BOONE	\$64,783.59	2
6 - BRADLEY	\$13,469.58	
7 - CALHOUN	\$35,564.50	
8 - CARROLL	\$58,432.00	3
9 - CHICOT	\$10.34	
0 - CLARK	\$119,807.92	3
1 - CLAY	\$16,983.65	1
2 - CLEBURNE	\$75,303.37	2
3 - CLEVELAND	\$12,927.61	
4 - COLUMBIA	\$33,538.77	1
5 - CONWAY	\$62,999.33	1
6 - CRAIGHEAD	\$409,357.14	19
7 - CRAWFORD	\$182,922.43	8
8 - CRITTENDEN	\$137,195.88	3
9 - CROSS	\$17,763.54	1
0 - DALLAS	\$3,826.12	
1 - DESHA	\$5,307.05	
2 - DREW	\$75,138.72	
3 - FAULKNER	\$637,042.77	21
4 - FRANKLIN	\$36,681.96	2
5 - FULTON	\$25,933.13	
6 - GARLAND	\$326,530.81	8
7 - GRANT	\$44,079.32	1
8 - GREENE	\$144,115.13	6
9 - HEMPSTEAD	\$43,481.75	1
0 - HOT SPRING	\$123,420.61	3
1 - HOWARD	\$10,066.76	
2 - INDEPENDENCE	\$116,542.39	3
3 - IZARD	\$62,096.34	1
4 - JACKSON	\$13,003.54	1
5 - JEFFERSON	\$147,378.03	4
6 - JOHNSON	\$103,503.68	3
7 - LAFAYETTE	\$32,422.91	
8 - LAWRENCE	\$53,572.18	2
9 - LEE	\$4,227.82	
0 - LINCOLN	\$5,627.93	
1 - LITTLE RIVER	\$28,841.72	1
2 - LOGAN	\$20,622.17	1
3 - LONOKE	\$391,633.75	12
4 - MADISON	\$25,031.88	2
5 - MARION	\$25,622.53	1
6 - MILLER	\$39,201.88	2
7 - MISSISSIPPI	\$83,881.35	1
8 - MONROE	\$82,656.40	
9 - MONTGOMERY	\$15,406.27	
0 - NEVADA	\$70,478.45	1
1 - NEWTON	\$11,861.08	
2 - OUACHITA	\$87,808.52	1
3 - PERRY	\$15,233.82	1
4 - PHILLIPS	\$3,242.00	
5 - PIKE	\$15,196.78	
6 - POINSETT	\$71,662.54	2
7 - POLK	\$17,294.23	1
8 - POPE	\$276,920.67	ç
9 - PRAIRIE	\$7,589.84	
0 - PULASKI	\$2,290,641.30	75
1 - RANDOLPH	\$114,230.87	2
2 - SALINE	\$755,957.11	27
3 - SCOTT	\$5,158.51	
4 - SEARCY		
	\$16,480.96	
5 - SEBASTIAN	\$303,496.14	10
6 - SEVIER	\$40,715.09	
7 - SHARP	\$16,171.31	1
3 - ST. FRANCIS	\$16,896.82	
9 - STONE	\$16,428.41	
) - UNION	\$107,140.44	2
1 - VAN BUREN	\$33,874.40	1
2 - WASHINGTON	\$988,327.41	37
3 - WHITE	\$266,418.62	13
4 - WOODRUFF	\$6,147.78	
		2
5 - VELL	0.2.17.17.17.17.78	
5 - YELL Sum:	\$62,652.71 <b>\$10,924,879.17</b>	3,95

### Medicaid Managed Care Services (MMCS)

### TEFRA

#### Activity Summary for April - June 2016

#### **Outreach/ Innovative Activities**

#### **PCP Program Participation:**

Provider participation and compliance in the PCP program and other programs is encouraged through site visits, submissions to professional journals, participation in professional and specialty organizations, and conference sponsorship.

#### **Performance Indicators:**

1. Perform regular and focused site visits to providers to communicate informational and educational material on the PCP program and other programs, to answer questions, and to solicit suggestions for improving programs.

#### Activities This Quarter:

The contractor operates as a liaison between Division of Medical Services (DMS) and Medicaid providers (primary care providers (PCPs), select specialty physicians, and hospitals) by: providing education, maintaining active feedback and creating and disseminating communication materials. The purpose of these activities is to ensure Medicaid providers' understanding of applicable DHS programs, policies and health care initiatives, including, but not limited to, Arkansas payment Improvement Initiative (episodes of care, patient-centered medical home, and health home).

- A total of 517 PCP's with a caseload of 300 received a visit during the 4th quarter of SFY2016.
- A total of 151 providers with a caseload of 299 and below received a face-to-face visit during the 4th quarter of SFY2016.
- 42 Hospitals received a face to face visit during the 4th quarter of SFY2016.
- 123 providers with a caseload of 29 and under received either a face to face visit, phone call and/or email during the 4th quarter of SFY2016.
- 34 technical assistance visits were conducted at the request of the State.

- 36 ADH offices and 37 DHS offices were visited in person this quarter.
- Providers received 6 different campaigns (email blasts) during the 4th quarter of SFY2016. These campaigns included information regarding Episode of Care report delay, PCP Assignment Requirement for Aid Category 06, AFMCs new website and EOC reports available June 24.

Selected specialty physicians and hospitals are visited based on a list provided by DMS each quarter; selected entities (up to 450 providers per quarter) will be visited within 120 calendar days or receipt of the list.

• A total of 10 specialists in the state were contacted during the 4th quarter of SFY2016 regarding risk share informational or performance reports. These visits that received educational detailed information were either a visit or email/phone call for the specific Episode of Care report. Below is a breakdown of these visits. Of note, is the newest reports for this quarter were delayed until June 24 which resulted in a large decrease in related visit activity during this quarter.

Upper Respiratory Infection- Non-specific

Performance- 4

Upper Respiratory Infection-Pharyngitis

Performance- 6

Upper Respiratory Infection-Sinusitis

Performance- 0

Tonsillectomy

Performance- 0

ADHD

Performance- 0

Asthma

• Performance –0

Cholecystectomy

Performance -0

Colonoscopy

Performance -0

#### Congestive Heart Failure

• Performance -0

Perinatal

• Performance- 0

#### COPD

- Informational 0
- Performance 0

### CABG-0

Hip and Knee-0

#### ODD-0

- There was no State requested assistance visits/calls during the 4th quarter of SFY2016.
- 2 Place articles in professional journals, provide speakers for and attend professional and specialty organization conferences and/or meetings, and create educational publications for distribution to Medicaid providers to increase PCP participation and compliance in the ConnectCare PCP program.

#### Activities This Quarter:

- Provider Relations exhibited at 6 conferences during this quarter.
  - Arkansas MGMA Little Rock
  - Arkansas Medical Society Annual Meeting Petit Jean Mountain
  - Arkansas Public Health Association Annual Conference Hot Springs.
  - UAMS Family Med Intensive Review Little Rock
  - AMDPA (AR Medical, Dental, Pharma Association) Hot Springs
  - Arkansas Pharmacists Association Hot Springs

Sponsor educational conferences promoting topics of interest to Medicaid providers from a broad range of health care disciplines in an effort to promote ConnectCare PCP program information and increase utilization of Medicaid services.

#### Activities This Quarter:

• Providers received 6 different campaigns (email blasts) during the 4th quarter of SFY2016. These campaigns included information regarding Episode of Care report delay, PCP Assignment Requirement for Aid Category 06, AFMCs new website and EOC reports available June 24.

### **Projected Activities:**

- Additional email blasts are anticipated during the coming quarter.
- AFMC anticipates participation in the production of town hall meetings or conferences regarding healthcare reform.

#### **Consumer Issues**

#### **Recipient Access and Satisfaction:**

Recipient access and satisfaction is measured through surveys and focus groups to identify areas where quality improvement is needed. Survey results are compared to national benchmarks through the National CAHPS Benchmarking Database (NCDB) when applicable.

### **Performance Indicators:**

1. Conduct surveys and focus groups to identify areas of quality improvement and measure recipient satisfaction.

#### Activities This Quarter:

• AFMC completed the TEFRA survey project and completed the Spring 2016 Survey Projects.

### **Projected Activities:**

• AFMC will launch the Fall 2016 Survey Projects

2. MMCS operates a beneficiary complaint help line for Medicaid recipients to express complaints concerning Medicaid as it pertains to issues concerning their PCP's and accessibility to the overall Medicaid System. MMCS receives complaints through a toll free number. Calls received by MMCS are investigated with each call receiving a resolution and follow-up response. The fair hearing process is offered to recipients who are not satisfied with their resolution.

#### Activities This Quarter:

MMCS improves the quality and effectiveness of the medical care received by Arkansas Medicaid Beneficiaries by establishing and maintain relationships and Beneficiaries and assisting Beneficiaries in Medicaid related matters.

- 28,338 postcards were mailed this quarter to new Arkansas Medicaid beneficiaries.
- 400 complaint/NET postcards were mailed to Beneficiary households. NET brochures were posted to afmc.org

A transportation help line is provided which has a toll free number, the capability to respond to the hearing impaired, and the capability to respond to the Spanish speaking population and it available Monday through Friday.

- A total of 1,356 calls were received regarding inquiries and complaints.
- 400 NET brochures in English were distributed
- 18 NET brochures in Spanish were distributed
- 10 NET posters in English were distributed
- 6 NET posters in Spanish were distributed
- NET brochures, posters and maps are available on afmc.org.
- 1 call were received through NET Helpline which required the use of a Spanish interpreter. No calls were received requiring assistance for the hearing impaired.
- NET Performance Profiles were completed and approved by DMS prior to posting on the AFMC website.
- There were no fair hearings this quarter.

#### **Projected Activities:**

- Mail approximately 20,000 Medicaid Complaint Cards to new Medicaid Recipients enrolled in the previous quarter.
- NET Performance Profiles will be completed for April June encounters.

#### **Ouality Assurance/Monitoring Activities**

#### PCP Utilization and Performance Data:

Utilization of services is evaluated using HEDIS measures and compared with national standards to indicate where quality improvement initiatives may be needed. The performance measures in HEDIS are related to many significant public health issues such as cancer, heart disease, asthma and diabetes. HEDIS is sponsored, supported and maintained by NCQA.

Individual Primary Care Physician (PCP) performance data is compared to average performance and distributed to PCPs through a quarterly profile. Profiles provide comparative performance in the areas of: hospital, pharmacy and physician utilization. Comparative cost data is segmented into categories based on the type of service rendered. Index values allow providers to compare their cost per enrollee to other PCP's in the program. ER Trend reports are provided to hospital administrators and ER Directors each quarter to assist with monitoring and comparing ER claims activity.

#### Performance Indicators:

1. Establish performance benchmarks and facilitate comparative performance measurement of utilization of services through HEDIS analysis measures in an effort to evaluate program performance.

#### AFMC Activities This Quarter:

• Responded to any inquiries regarding the Arkansas Medicaid Information Interchange which is now deployed by Hewlett Packard.

#### **Ouality of Care:**

Efforts to continuously monitor quality of care and promotion of quality improvement projects are primarily achieved through education utilizing tools and resources. Education stems from the dissemination of current clinical quality improvement initiatives, the sponsorship of educational conferences focused on clinical quality improvement issues and through the work conducted onsite with providers utilizing proven quality improvement strategies and methodologies.

### <u>General:</u>

- A representative from AFMC serves on Arkansas Action for Healthy Kids and attends quarterly meetings.
- A representative from AFMC serves on the Heart Disease and Stroke prevention workgroup and attends scheduled meetings.
- A representative from AFMC serves on the Arkansas Asthma Coalition and attends monthly meetings.
- A representative from AFMC attends scheduled Arkansas Telehealth Oversight Management (ATOM) meetings.
- A representative from AFMC serves on the Arkansas Wellness Coalition and attends monthly meetings.
- A representative from AFMC serves as the QI advisor for the Chronic Illness Collaborative and attends scheduled meetings.
- A representative from AFMC serves on the Arkansas Coalition for Obesity Prevention and attends scheduled meetings.
- A representative from AFMC attends scheduled Coordinated School Health meetings.
- A representative from AFMC serves on the Arkansas Cancer Coalition and attends quarterly meetings.
- A representative from AFMC attends monthly Child Health Advisory Committee meetings.
- A representative of AFMC serves on the Diabetes Advisory Council.
- A representative of AFMC serves on the Legislative Task Force on Sickle Cell Disease.
- A representative of AFMC serves on the "Living Well With Sickle Cell" Advisory Board.

#### **Performance Indicators:**

1. Disseminate current clinical information pertinent to improving the quality and utilization of health care services to providers and recipients through quality improvement intervention tools, publications, provider site visits, and other media opportunities.

Information regarding tools distributed in the quarter ending 6/30/2016 is shown on the attached document by project and tool distributed.

#### MEDICAID TOOLS DISTRIBUTION SUMMARY

04/01/2016 - 06/30/2016

PRODUCT NAME	TOTAL
Alcohol : Adult questionnaire pad (50 sheets), English	850
Alcohol : Adult questionnaire pad (50 sheets), Spanish	0
Alcohol : CRAFFT laminated screening guide	0
Alcohol : AUDIT laminated screening guide	0
Alcohol : Adult excessive drinking infographic flier, English	57
Alcohol : Adult excessive drinking infographic flier, Spanish	100
Alcohol : Adult excessive drinking infographic poster, English & Spanish	27
Alcohol : Adult screening RX pad (50 sheets), English	50
Alcohol : Adult screening RX pad (50 sheets), Spanish	0
Opioids : Physician pocket guide: opioid prescribing (download)	28
FASD provider card (download)	0
Antibiotic resistance : coloring book, English (download)	0
Antibiotic resistance : coloring book, Spanish (download)	0
Cough Illness/ Bronchitis flier	80
Pharyngitis flier	5
Otitis Media flier (download)	30
Rhinitis vs. Sinusitis flier (download)	6
Antibiotic resistance : Rx pad, English	2
Antibiotic resistance : Rx pad, Spanish	0
Antibiotic resistance : Save the antibiotic poster, English & Spanish	10
Antibiotic resistance : Save the antibiotic sticker sheet (25)	5250
Asthma coloring book, English	1436
Asthma coloring book, Spanish	146
Asthma runner poster, Spanish	0
Asthma runner poster, English	0
Asthma management guide	278
Breastfeeding hospital poster : African American, English	5
Breastfeeding hospital poster : African American, Spanish	5
Breastfeeding hospital poster : Caucasian, Spanish	3
Breastfeeding hospital poster : Caucasian, English	14
Breastfeeding physician's office poster, Spanish	5
Breastfeeding physician's office poster, English	8
Breastfeeding promotion brochure, English	1475
Breastfeeding promotion brochure, Marshallese	0
Breastfeeding promotion brochure, Spanish	260
Breastfeeding promotion checklist & timeline, English	758
Breastfeeding promotion checklist & timeline, Marshallese	0
Breastfeeding Reference Cards : Family Doctors & Pediatricians	140
Breastfeeding Reference Cards : Hospitals	68
Breastfeeding Reference Cards : Obstetricians	10
Breastfeeding Promotion Rx Pad (English)	33
Breastfeeding Promotion Rx Pad (Spanish)	5
Pregnancy & Tobacco Use Brochure (English)	600
Pregnancy & Tobacco Use Brochure (Spanish)	50

Pregnancy & Tobacco Use Flier (Spanish)	0
Pregnancy & Tobacco Use Flier (English)	0

#### MEDICAID TOOLS DISTRIBUTION SUMMARY

### 04/01/2016 - 06/30/2016

PRODUCT NAME	TOTAL
Pregnancy & Tobacco Use Poster (English)	8
Pregnancy & Tobacco Use Provider Bulletins	0
Pregnancy & Tobacco Use Poster (Spanish)	0
Pregnancy & Tobacco Use Provider Counseling Tip Sheet	0
Smoking cessation provider Rx pad : 50 sheets, Spanish	0
Smoking Cessation Provider Rx Pad : 50 Sheets (English)	200
Pregnancy & Tobacco Use : Provider Rx pad : 50 Sheets, Spanish	0
Pregnancy & Tobacco Use Provider Rx Pad : 50 Sheets (English)	0
Pregnancy & tobacco use : Provider Rx pad : 50 Sheets, Spanish (download)	0
Smoking cessation provider Rx sheet, Spanish (download)	0
Pregnancy & Tobacco Use : Provider Rx pad : 50 Sheets, English (download)	0
Smoking cessation provider Rx sheet, English (download)	0
Sickle Cell Educational Brochure	150
Sickle Cell Poster	0
Sickle Cell Poster (Download)	0
Sickle Cell Educational Brochure (Download)	0
Well Child : Developmental milestones for children flier, English	696
Well Child : Developmental milestones for children flier, Spanish	171
Well Child : Developmental milestones for children flier, English (download)	4
Well Child : Developmental milestones for children flier, Spanish (download)	0
Well Child : Kindergarten round-up poster, English & Spanish	16
Alcohol : Adult questionnaire sheet, English (download)	5
Diabetes : A1C flier, English	170
Diabetes : Get In The Zone kids booklet, English	90
Diabetes : Patient education guide, English	65
Diabetes : Self-management sheet, English	461
Alcohol : Adult screening RX sheet, Spanish (download)	0
Alcohol : CRAFFT laminated screening guide (download)	0
Alcohol : AUDIT laminated screening guide (download)	0
Alcohol : Adult screening RX sheet, English (download)	1
Alcohol : Adult questionnaire sheet, Spanish (download)	0
Alcohol : Adult excessive drinking infographic poster, English & Spanish (download)	4
Alcohol : Adult excessive drinking infographic flier, Spanish (download)	0
Alcohol : Adult excessive drinking infographic flier, English (download)	1
Diabetes : A1C flier, Spanish	10
EPSDT : Physicians' guide to preventive health screening (download)	408
CT in the Emergency Department Physician Pocket Guide : Providers Only	0
CT : Image Gently Dose Record (Download)	0
CT : Image Wisely Dose Record (Download)	0
CT : Image Gently Parent Brochure (Download)	0
Cervical Cancer Screening Guide (Download)	0
EPSDT : Keep healthy poster : teen girl, Spanish (download)	0
EPSDT : Keep healthy poster : teen boy, English (download)	0
EPSDT : Keep healthy poster : teen boy, Spanish (download)	0

EPSDT : Keep healthy poster : teen girl, English (download)	14
EPSDT : Keep healthy poster : small boy, English (download)	19

#### MEDICAID TOOLS DISTRIBUTION SUMMARY

04/01/2016 - 06/30/2016

PRODUCT NAME	TOTAL
EPSDT : Preventive health screening labels : birth-12 months (download)	0
EPSDT : Preventive health screening labels : 15 months-4 years (download)	0
EPSDT : Preventive health screening labels- 5-20 years (download)	0
EPSDT : Preventive health care letter (download)	1
EPSDT : Pre-exam checklist (download)	4
EPSDT : Preventive health screening, newborn-24 months (download)	8
EPSDT : Lead toxicity screening, English (download)	1
EPSDT : Preventive health screening, 11-21 years (download)	8
EPSDT : Lead toxicity screening, Spanish (download)	0
EPSDT : Well child checkup postcard (download)	1
Antibiotic resistance : coloring book, Spanish	0
Antibiotic resistance : coloring book, English	455
Well child : Kindergarten round-up flier, English & Spanish (download)	1
Well child : Kindergarten round-up flier, English & Spanish	0
Well child : Kindergarten round-up poster, English & Spanish (download)	0
Well child : Rotavirus flier for providers, Spanish	0
Well child : Rotavirus flier for providers, English	0
Well child : Rotavirus flier, Spanish	0
Well child : Rotavirus flier, English	0
Well child : Rotavirus poster, Spanish	1
Well child : Rotavirus poster, English	1
Well child : Patient education poster, English & Spanish	302
Well child : Chart folders (download)	10
Opioids : Physician pocket guide: opioid prescribing	0
Diabetes : Self-management sheet, Spanish	10
Diabetes : Get In The Zone kids booklet, Spanish	0
Diabetes : Patient education guide, Spanish	25
FASD poster	10
FASD small poster	200
Antibiotic resistance : Rx sheet, English (download)	0
Antibiotic resistance : Rx sheet, Spanish (download)	0
Antibiotic resistance : Save the antibiotic poster, English & Spanish (download)	0
Asthma coloring book, English (download)	0
Asthma coloring book, Spanish (download)	0
Asthma runner poster, English (download)	0
Asthma runner poster, Spanish (download)	0
Asthma swimmer poster, English (download)	0
Asthma swimmer poster, Spanish (download)	0
Arkansas Medicaid beneficiary handbook, English (download)	0
Breastfeeding promotion brochure, Spanish (download)	0
Breastfeeding promotion brochure, Marshallese (download)	0
Breastfeeding promotion brochure, English (download)	0
Breastfeeding promotion checklist & timeline, English (download)	0
Breastfeeding promotion checklist & timeline, Marshallese (download)	0

Breastfeeding promotion checklist & timeline, Spanish	0
Breastfeeding promotion checklist timeline, Spanish (download)	0

#### MEDICAID TOOLS DISTRIBUTION SUMMARY

04/01/2016 - 06/30/2016

PRODUCT NAME	TOTAL				
Adolescent Alcohol Questionnaire Pad (50 per pad) - English	750				
Adolescent Alcohol Questionnaire Pad (50 per pad) - Spanish	250				
Adolescent Immunization poster (English)	5				
Adolescent Immunization poster (Spanish)	5				
Antibiotic Resistance Activity Sheet (English)	100				
Antibiotic Resistance Coloring Page (English)	50				
AUDIT - Adult Alcohol Questionnaire Guide (Laminated)	7				
Autism Spectrum Disorders (ASD) Algorithm	1				
Autism Spectrum Disorders Diagnostic Criteria	1				
Beneficiary Education Promo Flier	125				
Beneficiary Education Promo Poster	36				
CRAFFT - Adolescent Alcohol Questionnaire Guide (Laminated)	13				
Diabetes Straight Talk Brochure (English)	814				
Kindergarten Round-up Flyer (English)	5				
Medicaid Adult Dental Brochure	50				
Non-Emergency Transportation Brochure (English)	400				
Non-Emergency Transportation Poster (English)	24				
Non-Emergency Transportation Poster (Spanish)					
TOTAL	17971				

		Cost Savings by	Demonstration Y	(ear										
								onstration Yea						
	DY -1	DY - 2	DY - 3	DY - 4	DY - 5	DY - 6 (CY 2008)	DY - 7 (CY 2009)	DY - 8 (CY 2010)	DY - 9 (CY 2011)	DY - 10 (CY 2012)	DY - 11 (CY 2013)	DY - 12 (CY 2014)	DY - 13 (CY 2015)	DY - 14 (CY 2016)
Trended WOW PMPM		\$867.12	\$936.49	\$1,011.41	\$1,092.32	\$1,167.69	\$1,249.43	\$1,335.64	\$1,427.80	\$1,526.32	\$1,631.63	\$1,744.22	\$1,824.45	\$1,908.38
Ceiling	\$28,019,255.22	\$27,430,474.08	\$30,003,267	\$33,637,474	\$39,590,046	\$45,464,013	\$50,040,921	\$52,621,571	\$57,199,091	\$72,220,792	\$79,060,826	\$91,403,935	\$99,166,195	\$51,562,397
Actual Demo Costs		\$30,107,587.53	\$28,673,449	\$31,134,613	\$39,439,561	\$40,230,484	\$41,503,352	\$43,529,458	\$47,551,888	\$49,446,980	\$47,171,331	\$53,041,473	\$54,343,937	\$23,206,127
Allowed Percentage		103%	101%	100.5%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Allowed Expenditure Amount		\$28,253,388.30	\$30,303,299	\$33,805,661	\$39,590,046	\$45,464,013	\$50,040,921	\$52,621,571	\$57,199,091	\$72,220,792	\$79,060,826	\$91,403,935	\$99,166,195	\$51,562,397
Amount Over/Under Target	,	-\$1,854,199.23	\$1,629,850	\$2,671,048	\$150,485	\$5,233,530	\$8,537,569	\$9,092,113	\$9,647,203	\$22,773,812	\$31,889,496	\$38,362,462	\$44,822,258	\$28,356,270
	*This chart automation	cally calculates entere	ed monitoring data.											
								Budget Neutrali	ty Summary					
								Without-Waiver T	otal Expenditures					
									DEMONSTRATIO					TOTAL
								<u>Medicaid</u> Populations	DY - 10 (CY 2012)	DT - 11 (CT 2013)	DY - 12 (CY 2014)	DY - 13 (CY 2015)	DY - 14 (CY 2016)	
								<u>r opulations</u>	\$ 72,220,792	\$ 79,060,826	\$ 91,403,935	\$ 99,166,195	\$ 51,562,397	\$ 393,414,145
								TOTAL	\$ 72,220,792					
								With-Waiver Tota						TOTAL
							DEMONSTRATION YEARS (DY)    DY - 10 (CY 2012)    DY - 11 (CY 2013)    DY - 12 (CY 2014)    DY - 13 (CY 2015)    DY - 14 (CY 2016)							
								<u>Medicaid</u> Populations	,					
									\$49,446,980	\$47,171,331	\$53,041,473	\$54,343,937	\$23,206,127	\$ 227,209,848
								TOTAL	\$ 49,446,980	\$ 47,171,331	\$ 53,041,473	\$ 54,343,937	\$ 23,206,127	\$ 227,209,848
								VARIANCE	\$ 22,773,812	\$ 31,889,496	\$ 38,362,462	\$ 44,822,258	\$ 28,356,270	\$ 166,204,297

Monthly MONTHLY PREMIUMS FAMILY INCOME Premium Class FROM FROM TO % ΤO 
 10
 %
 FROM
 10

 25,000.00
 0.00%/12
 \$
 \$

 50,000.00
 1.00%/12
 \$
 21.00
 \$
 42.00

 75,000.00
 1.25%/12
 \$
 52.00
 \$
 78.00

 100,000.00
 1.50%/12
 \$
 94.00
 \$
 125.00

 125,000.00
 1.75%/12
 \$
 146.00
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 182.00

 150,000.00
 2.00%/12
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 208.00
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 250.00

 175,000.00
 2.35%/12
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 381.00
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 238.00
- \$ 25,001.00 \$ \$ \$ \$ \$ \$ \$ 0 1 50,001.00 \$ 2 75,001.00 \$ 3 100,001.00 \$ 125,001.00 \$ 4 5 \$ \$ 150,001.00 \$ 175,000.00 2.25%/12 \$ 281.00 \$ 328.00 6 200,000.00 2.50%/12 175,001.00 \$ \$ 365.00 \$ 417.00 7 \$ 200,001.00 \$ 1,000,000.00 2.75%/12 \$ 458.00 \$ 458.00 8

Summary	Report	Jan-06
Monthly Premium Class	Count per Class	
0	657	
1	785	
2	511	
3	185	
4	69	
5	23	
6	15	
7	5	
8	19	
Total	2,269	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Feb-06
0	661	
1	800	
2	552	
3	187	
4	71	
5	24	
6	15	
7	5	
8	19	
Total	2,334	

Summary	Report	Mar-06
Monthly Premium Class	Count per Class	
0	669	
1	826	
2	542	
3	190	
4	73	
5	25	
6	15	
7	5	
8	19	
Total	2,364	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Apr-06
0	655	
1	794	
2	523	
3	192	
4	73	
5	23	
6	14	
7	5	
8	23	
Total	2,302	

Summary Monthly Premium Class	<b>Report</b> Count per Class	May-06
0	673	
1	811	
2	535	
3	196	
4	74	
5	23	
6	14	
7	5	
8	23	
Total	2,354	

Summary	Report	Jun-06
Monthly Premium Class	Count per Class	
0	678	
1	821	
2	541	
3	203	
4	75	
5	24	
6	15	
7	5	
8	24	
Total	2,386	

MONTHLY PREMIUMS Monthly FAMILY INCOME Premium Class FROM FROM TO % ΤO 
 10
 %
 FROM
 10

 25,000.00
 0.00%/12
 \$
 \$

 50,000.00
 1.00%/12
 \$
 21.00
 \$
 42.00

 75,000.00
 1.25%/12
 \$
 52.00
 \$
 78.00

 100,000.00
 1.50%/12
 \$
 94.00
 \$
 125.00

 125,000.00
 1.75%/12
 \$
 146.00
 \$
 182.00

 150,000.00
 2.00%/12
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 208.00
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 250.00

 175,000.00
 2.35%/12
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 381.00
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Summary	Report	Jul-06
Monthly Premium Class	Count per Class	
0	664	
1	790	
2	526	
3	205	
4	75	
5	24	
6	15	
7	3	
8	23	
Total	2,325	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Aug-06
0	670	
1	804	
2	532	
3	208	
4	75	
5	25	
6	16	
7	3	
8	23	
Total	2,356	

Summary Monthly Premium Class	Report Count per Class	Sep-06
0	679	
1	825	
2	546	
3	213	
4	79	
5	25	
6	17	
7	3	
8	26	
Total	2,413	

Summary Monthly Premium Class	Report Count per Class	Oct-06
0	678	
1	846	
2	568	
3	238	
4	83	
5	25	
6	17	
7	5	

	8	28	
Total		2,488	

Summary	Report	Nov-06
Monthly Premium Class	Count per Class	
0	671	
1	837	
2	557	
3	234	
4	81	
5	25	
6	17	
7	4	
8	28	
Total	2,454	

Summary	Report	Dec-06
Monthly Premium Class	Count per Class	
0	684	
1	859	
2	570	
3	239	
4	83	
5	25	
6	17	
7	5	
8	29	
Total	2,511	

MONTHLY PREMIUMS Monthly FAMILY INCOME Premium Class FROM FROM TO % ΤO 
 25,000.00
 0.00%/12
 \$
 \$

 50,000.00
 1.00%/12
 \$
 21.00
 \$
 42.00

 75,000.00
 1.25%/12
 \$
 52.00
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 78.00

 100,000.00
 1.50%/12
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 94.00
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 125.00

 125,000.00
 1.75%/12
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 146.00
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 182.00

 150,000.00
 2.00%/12
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 208.00
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 175,000.00
 2.25%/12
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Summary	Report	Jan-07
Monthly Premium Class	Count per Class	
0	672	
1	831	
2	551	
3	246	
4	82	
5	26	
6	15	
7	5	
8	30	
Total	2,458	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Feb-07
0	. 676	
1	848	
2	565	
3	253	
4	83	
5	26	
6	15	
7	5	
8	30	
Total	2,501	

Summary	Report	Mar-07
Monthly Premium Class	Count per Class	
0	682	
1	874	
2	586	
3	256	
4	86	
5	26	
6	15	
7	5	
8	32	
Total	2,562	

Summary	Report	Apr-07
Monthly Premium Class	Count per Class	-
0	683	
1	887	
2	603	
3	260	
4	93	
5	23	
6	16	
7	9	

	8	32	
Total		2,606	

Summary Monthly Premium Class	<b>Report</b> Count per Class	May-07
0	687	
1	891	
2	611	
3	264	
4	95	
5	23	
6	18	
7	9	
8	32	
Total	2,630	

Summary	Report	Jun-07
Monthly Premium Class	Count per Class	
0	688	
1	856	
2	587	
3	263	
4	98	
5	26	
6	18	
7	8	
8	28	
Total	2,572	

MONTHLY PREMIUMS Monthly FAMILY INCOME Premium Class FROM FROM TO % ΤO 
 25,000.00
 0.00%/12
 \$
 \$

 50,000.00
 1.00%/12
 \$
 21.00
 \$
 42.00

 75,000.00
 1.25%/12
 \$
 52.00
 \$
 78.00

 100,000.00
 1.50%/12
 \$
 94.00
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 125.00

 125,000.00
 1.75%/12
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 146.00
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 150,000.00
 2.00%/12
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 175,000.00
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Summary	Report	Jul-07
Monthly Premium Class	Count per Class	
0	695	
1	874	
2	608	
3	267	
4	99	
5	26	
6	18	
7	10	
8	28	
Total	2,625	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Aug-07
0	699	
1	901	
2	619	
3	272	
4	102	
5	27	
6	20	
7	6	
8	29	
Total	2,675	

Summary	Report	Sep-07
Monthly Premium Class	Count per Class	
0	705	
1	926	
2	624	
3	278	
4	108	
5	28	
6	19	
7	10	
8	31	
Total	2,729	

Summary Monthly Premium Class	Report Count per Class	Oct-07
0	708	
1	868	
2	624	
3	271	
4	109	
5	26	
6	19	
7	9	

	8	29	
Total		2,663	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Nov-07
0	717	
1	887	
2	635	
3	281	
4	110	
5	28	
6	19	
7	10	
8	29	
Total	2,716	

Summary	Report	Dec-07
Monthly Premium Class	Count per Class	
0	723	
1	918	
2	648	
3	286	
4	114	
5	29	
6	20	
7	11	
8	29	
Total	2,778	

MONTHLY PREMIUMS Monthly FAMILY INCOME Premium Class FROM FROM TO % ΤO 
 10
 %
 FROM
 10

 25,000.00
 0.00%/12
 \$
 \$

 50,000.00
 1.00%/12
 \$
 21.00
 \$
 42.00

 75,000.00
 1.25%/12
 \$
 52.00
 \$
 78.00

 100,000.00
 1.50%/12
 \$
 94.00
 \$
 125.00

 125,000.00
 1.75%/12
 \$
 146.00
 \$
 182.00

 150,000.00
 2.00%/12
 \$
 208.00
 \$
 250.00

 175,000.00
 2.35%/12
 \$
 381.00
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 238.00
- \$ 25,001.00 \$ \$\$ \$\$ \$\$ 0 1 50,001.00 \$ 2 75,001.00 \$ 3 100,001.00 \$ 125,001.00 \$ \$ \$ 4 5 \$ \$ 150,001.00 \$ 175,000.00 2.25%/12 \$ 281.00 \$ 328.00 6 200,000.00 2.50%/12 175,001.00 \$ \$ 365.00 \$ 417.00 7 \$ 458.00 \$ 458.00 \$ 200,001.00 \$ 1,000,000.00 2.75%/12 8

Summary	Report	Jan-08
Monthly Premium Class	Count per Class	
0	707	
1	869	
2	617	
3	287	
4	111	
5	30	
6	20	
7	13	
8	31	
Total	2,685	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Feb-08
0	711	
1	897	
2	633	
3	297	
4	111	
5	30	
6	21	
7	13	
8	34	
Total	2,747	

Summary	Report	Mar-08
Monthly Premium Class	Count per Class	
0	716	
1	922	
2	641	
3	300	
4	114	
5	31	
6	21	
7	13	
8	24	
Total	2,782	

Summary Monthly Premium Class	Report Count per Class	Apr-08
0	697	
1	866	
2	623	
3	313	
4	123	
5	35	
6	26	
7	15	

	8	33	
Total		2,731	

Summary	Report	May-08
Monthly Premium Class	Count per Class	
0	701	
1	885	
2	641	
3	316	
4	124	
5	36	
6	26	
7	16	
8	35	
Total	2,780	

Summary	Report	Jun-08
Monthly Premium Class	Count per Class	
0	711	
1	911	
2	654	
3	324	
4	125	
5	38	
6	28	
7	16	
8	36	
Total	2,843	

MONTHLY PREMIUMS Monthly FAMILY INCOME Premium Class FROM FROM TO % ΤO 
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Summary	Report	Jul-08
Monthly Premium Class	Count per Class	
0	713	
1	857	
2	652	
3	318	
4	127	
5	39	
6	27	
7	15	
8	36	
Total	2,784	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Aug-08
0	720	
1	883	
2	677	
3	321	
4	130	
5	41	
6	27	
7	15	
8	38	
Total	2,852	

Summary	Report	Sep-08
Monthly Premium Class	Count per Class	
0	732	
1	918	
2	702	
3	333	
4	134	
5	45	
6	33	
7	16	
8	43	
Total	2,956	

Summary	Report	Oct-08
Monthly Premium Class	Count per Class	
0	722	
1	847	
2	669	
3	320	
4	130	
5	44	
6	30	
7	13	

	8	44	
Total		2,819	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Nov-08
0	731	
1	878	
2	685	
3	335	
4	133	
5	45	
6	31	
7	14	
8	45	
Total	2,897	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Dec-08
0	732	
1	886	
2	702	
3	338	
4	133	
5	46	
6	31	
7	14	
8	46	
Total	2,928	

Summary	Report	Jan-09
Monthly Premium Class	Count per Class	
0	743	
1	871	
2	710	
3	338	

MONTHLY PREMIUMS Monthly FAMILY INCOME Premium Class FROM FROM TO % TO 
 25,000.00
 0.00%/12
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 50,000.00
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2,932

Summary	Report	Feb-09
Monthly Premium Class	Count per Class	
0	747	
1	885	
2	716	
3	341	
4	135	
5	46	
6	32	
7	13	
8	47	
Total	2,962	

Total

Summary	Report	Mar-09
Monthly Premium Class	Count per Class	
0	755	
1	894	
2	726	
3	347	
4	139	
5	47	
6	33	
7	13	
8	47	
Total	3,001	

Summary	Report	Apr-09
Monthly Premium Class	Count per Class	
0	750	
1	861	
2	725	
3	347	
4	147	
5	47	
6	36	
7	10	
8	45	
Total	2,968	

Summary Monthly Premium Class	<b>Report</b> Count per Class	May-09
0	763	
1	877	
2	736	
3	353	
4	148	
5	50	
6	36	
7	10	
8	47	
Total	3,020	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Jun-09
0	780	
1	903	
2	758	
3	362	
4	151	
5	51	
6	37	
7	10	
8	47	
Total	3,099	

Summary	Report	Jul-09
Monthly Premium Class	Count per Class	
0	769	
1	861	
2	716	
3	357	
4	150	
5	52	
6	37	
7	13	
8	49	
Total	3,004	

0

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FAMILY INCOME MONTHLY PREMIUMS Monthly **Premium Class** FROM TO % FROM TO 25,000.00 0.00%/12 50,000.00 1.00%/12 75,000.00 1.25%/12 100,000.00 1.50%/12 \$ - \$ \$ 21.00 \$ \$ \$ \$ \$ - \$ -25,001.00 \$ 42.00 50,001.00 \$ \$ 52.00 \$ 78.00 75,001.00 \$ \$ 94.00 \$ 125.00 125,000.001.75%/12150,000.002.00%/12 \$ \$ 100,001.00 \$ \$ 146.00 \$ 182.00 \$ 208.00 \$ 250.00 125,001.00 \$ \$ 281.00 \$ 328.00 \$ 150,001.00 \$ 175,000.00 2.25%/12 200,000.00 2.50%/12 \$ 365.00 \$ 417.00 \$ 175,001.00 \$ 200,001.00 \$ 1,000,000.00 2.75%/12 \$ 458.00 \$ 458.00 \$ Report Summary Aug-09 Monthly Premium Class Count per Class 0 773 1 880 2 728 3 363 4 153 5 54 6 37 7 13

51

3,052

Summary	Report	Sep-09
Monthly Premium Class	Count per Class	-
0	777	
1	891	
2	743	
3	366	
4	159	
5	54	
6	37	
7	13	
8	52	
Total	3,092	

8

Total

Summary	Report	Oct-09
Monthly Premium Class	Count per Class	
0	756	
1	838	
2	708	
3	360	
4	163	
5	53	
6	35	
7	11	
8	58	
Total	2,982	

Summary	Report	Nov-09
Monthly Premium Class	Count per Class	
0	758	
1	852	
2	719	
3	369	
4	166	
5	53	
6	36	

ATTACHMENT E

	7	12	
	8	59	
Total		3,024	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Dec-09
0	765	
1	877	
2	731	
3	375	
4	166	
5	55	
6	36	
7	12	
8	59	
Total	3,076	

Summary	Report	Jan-10
Monthly Premium Class	Count per Class	
0	756	
1	863	
2	715	
3	369	
4	166	
5	54	
6	36	
7	19	
8	63	
Total	3,041	

Summary	Report	Feb-10
Monthly Premium Class	Count per Class	
0	764	
1	893	
2	726	
3	375	

MONTHLY PREMIUMS Monthly FAMILY INCOME Premium Class FROM FROM TO % TO 
 25,000.00
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 50,000.00
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Summary	Report	Mar-10
Monthly Premium Class	Count per Class	
0	764	
1	912	
2	747	
3	386	
4	174	
5	55	
6	40	
7	19	
8	64	
Total	3,161	

Summary	Report	Apr-10
Monthly Premium Class	Count per Class	
0	739	
1	846	
2	703	
3	358	
4	160	
5	58	
6	41	
7	14	
8	63	
Total	2,982	

Summary	Report	May-10
Monthly Premium Class	Count per Class	
0	741	
1	880	
2	722	
3	368	
4	162	
5	58	
6	41	
7	17	
8	65	
Total	3,054	

Summary	Report	Jun-10
Monthly Premium Class	Count per Class	
0	743	
1	900	
2	738	
3	376	
4	166	
5	60	
6	41	
7	18	
8	65	
Total	3,107	

<b>Summary</b> Monthly Premium Class	<b>Report</b> Count per Class	Jul-10
0	736	
1	843	
2	717	
3	378	
4	146	
5	60	
6	40	
7	16	
8	64	
Total	3,000	

Summary	Report	Aug-10
Monthly Premium Class	Count per Class	
0	738	
1	864	
2	741	
3	387	
4	149	
5	64	
6	41	
7	16	
8	65	
Total	3,065	

Monthly Premium Class

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MONTHLY PREMIUMS FAMILY INCOME FROM TO % FROM TO 25,000.00 0.00%/12 50,000.00 1.00%/12 75,000.00 1.25%/12 100,000.00 1.50%/12 \$ - \$ \$ 21.00 \$ \$ \$ \$ \$ - \$ -25,001.00 \$ 42.00 50,001.00 \$ \$ 52.00 \$ 78.00 75,001.00 \$ \$ 94.00 \$ 125.00 125,000.001.75%/12150,000.002.00%/12 \$ \$ 100,001.00 \$ \$ 146.00 \$ 182.00 \$ 208.00 \$ 250.00 125,001.00 \$ \$ 150,001.00 \$ 175,000.00 2.25%/12 \$ 281.00 \$ 328.00 200,000.00 2.50%/12 \$ 175,001.00 \$ \$ 365.00 \$ 417.00 \$ 458.00 \$ 458.00 200,001.00 \$ 1,000,000.00 2.75%/12 \$ Summary Report Sep-10 Monthly Premium Class Count per Class 0 739 1 877 2 757 3 394 4 155 5 66 6 41 7 16 8 67

3,112

Summary	Report	Oct-10
Monthly Premium Class	Count per Class	
0	734	
1	825	
2	728	
3	368	
4	157	
5	72	
6	42	
7	16	
8	67	
Total	3,009	

Total

Summary	Report	Nov-10
Monthly Premium Class	Count per Class	
0	736	
1	843	
2	743	
3	373	
4	164	
5	74	
6	42	
7	16	
8	67	
Total	3,058	

Summary	Report	Dec-10
Monthly Premium Class	Count per Class	
0	738	
1	875	
2	766	
3	380	
4	170	
5	75	
6	42	
7	17	
8	69	

	_		
Total		3,132	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Jan-11
0	731	
1	836	
2	751	
3	375	
4	178	
5	71	
6	38	
7	19	
8	63	
Total	3,062	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Feb-11
0	734	
1	856	
2	762	
3	387	
4	180	
5	71	
6	38	
7	19	
8	64	
Total	3,111	

Summary	Report	Mar-11
Monthly Premium Class	Count per Class	
0	738	
1	874	
2	768	
3	394	
4	183	

MONTHLY PREMIUMS FAMILY INCOME Monthly Premium Class FROM TO % FROM TO 
 25,000.00
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Summary Monthly Premium Class	<b>Report</b> Count per Class	Apr-11
Montiny Premium Class		
0	726	
1	830	
2	718	
3	379	
4	172	
5	70	
6	38	
7	20	
8	70	
Total	3,023	

<b>Summary</b> Monthly Premium Class	<b>Report</b> Count per Class	May-11
0	727	
1	841	
2	727	
3	384	
4	173	
5	70	
6	38	
7	21	
8	71	
Total	3,052	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Jun-11
0	731	
1	867	
2	753	
3	395	
4	175	
5	71	
6	41	
7	21	
8	72	
Total	3,126	

Summary	Report	Jul-11
Monthly Premium Class	Count per Class	
0	733	
1	844	
2	740	
3	404	
4	193	
5	69	
6	36	
7	24	
8	71	
Total	3,114	

Summary	Report	Aug-11
Monthly Premium Class	Count per Class	
0	741	
1	879	
2	760	
3	415	
4	200	
5	69	
6	39	
7	24	
8	71	
Total	3,198	

Summary	Report	Sep-11
Monthly Premium Class	Count per Class	
0	748	
1	903	
2	774	
3	422	
4	202	
5	69	
6	39	
7	26	
8	71	
Total	3,254	

Summary Report Oct-11	Summary	Report	Oct-11
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Monthly

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MONTHLY PREMIUMS FAMILY INCOME **Premium Class** FROM TO % FROM TO 25,000.00 0.00%/12 50,000.00 1.00%/12 75,000.00 1.25%/12 100,000.00 1.50%/12 - \$ 25,001.00 \$ \$ - \$ -\$ 21.00 \$ 42.00 \$ \$ \$ \$ 50,001.00 \$ \$ 52.00 \$ 78.00 75,001.00 \$ \$ 94.00 \$ 125.00 100,001.00 \$ 125,001.00 \$ 125,000.001.75%/12150,000.002.00%/12 \$ \$ 146.00 \$ 182.00 \$ 208.00 \$ 250.00 \$ \$ 150,001.00 \$ 175,000.00 2.25%/12 \$ 281.00 \$ 328.00 175,001.00 \$ 200,000.00 2.50%/12 \$ \$ 365.00 \$ 417.00 \$ 458.00 \$ 458.00 200,001.00 \$ 1,000,000.00 2.75%/12 \$ Monthly Premium Class Count per Class 747 0 858 1 2 772 3 412 191 4 5 74 6 36 7 26

72

3,188

Summary	Report	Nov-11
Monthly Premium Class	Count per Class	
0	751	
1	895	
2	799	
3	420	
4	197	
5	77	
6	38	
7	27	
8	74	
Total	3,278	

8

Total

Summary	Report	Dec-11
Monthly Premium Class	Count per Class	
0	755	
1	916	
2	808	
3	427	
4	200	
5	79	
6	39	
7	28	
8	74	
Total	3,326	

Summary	Report	Jan-12
Monthly Premium Class	Count per Class	
0	749	
1	849	
2	808	
3	421	
4	194	
5	74	
6	39	
7	27	
8	72	
Total	3,233	

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Summary	Report	Feb-12
Monthly Premium Class	Count per Class	
0	751	
1	870	
2	825	
3	427	
4	196	
5	76	
6	39	
7	27	
8	72	
Total	3,283	

Summary	Report	Mar-12
Monthly Premium Class	Count per Class	
0	758	
1	911	
2	585	
3	439	
4	200	
5	78	
6	40	
7	28	
8	74	
Total	3,113	

Summary	Report	Apr-12
Monthly Premium Class	Count per Class	
0	765	
1	884	
2	811	
3	453	
4	199	
5	85	

Monthly FAMILY INCOME MONTHLY PREMIUMS Premium Class FROM FROM TO % TO 
 25,000.00
 0.00%/12
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 50,000.00
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 75,000.00
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Summary	Report	May-12
Monthly Premium Class	Count per Class	-
0	766	
1	917	
2	829	
3	464	
4	203	
5	86	
6	40	
7	27	
8	77	
Total	3,409	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Jun-12
0	772	
1	929	
2	849	
3	474	
4	208	
5	87	
6	40	
7	27	
8	78	
Total	3,464	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Jul-12
0	766	
1	866	
2	805	
3	451	
4	208	
5	76	
6	47	
7	27	
8	75	
Total	3,321	

Summary	Report	Aug-12
Monthly Premium Class	Count per Class	
0	772	
1	880	
2	817	
3	461	
4	209	
5	80	
6	49	
7	27	
8	77	
Total	3,372	

Summa Monthly Premi		<b>Report</b> Count per Class	Sep-12
	0	773	
	1	908	
	2	833	
	3	473	
	4	213	
	5	83	
	6	49	
	7	27	
	8	80	
Total		3,439	

Summary	Report	Oct-12
Monthly Premium Class	Count per Class	
0	780	
1	832	
2	787	
3	493	
4	202	
5	83	
6	51	
7	28	
8	78	
Total	3,334	

Summary	Report	Nov-12
Monthly Premium Class	Count per Class	

MONTHLY PREMIUMS FAMILY INCOME Monthly **Premium Class** FROM TO % FROM TO 
 10
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 10

 25,000.00
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 50,000.00
 1.00%/12

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 1.25%/12
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3,413

Summary	Report	Dec-12
Monthly Premium Class	Count per Class	
0	788	
1	896	
2	820	
3	506	
4	208	
5	87	
6	54	
7	29	
8	79	
Total	3,467	

Total

<b>Summary</b> Monthly Premium Class	<b>Report</b> Count per Class	Jan-13
0	786	
1	865	
2	799	
3	477	
4	225	
5	87	
6	51	
7	18	
8	80	
Total	3,388	

Summary	Report	Feb-13
Monthly Premium Class	Count per Class	
0	787	
1	890	
2	826	
3	491	
4	230	
5	89	
6	54	
7	18	
8	82	
Total	3,467	

ATTACHMENT E

Summary	Report	Mar-13
Monthly Premium Class	Count per Class	
0	792	
1	916	
2	838	
3	498	
4	237	
5	90	
6	54	
7	18	
8	83	
Total	3,526	

Summary	Report	Apr-13
Monthly Premium Class	Count per Class	
0	786	
1	887	
2	868	
3	471	
4	235	
5	92	
6	55	
7	19	
8	89	
Total	3,502	

Summary	Report	May-13
Monthly Premium Class	Count per Class	
0	789	
1	904	
2	881	
3	483	
4	242	
5	95	
6	57	
7	19	

Monthly MONTHLY PREMIUMS FAMILY INCOME Premium Class FROM FROM TO % TO 
 25,000.00
 0.00%/12
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 50,000.00
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Summary	Report	Jun-13
Monthly Premium Class	Count per Class	
0	789	
1	924	
2	893	
3	492	
4	248	
5	99	
6	58	
7	21	
8	91	
Total	3,615	

<b>Summary</b> Monthly Premium Class	<b>Report</b> Count per Class	Jul-13
0	770	
1	864	
2	858	
3	459	
4	249	
5	92	
6	55	
7	20	
8	89	
Total	3,456	

Summary	Report	Aug-13
Monthly Premium Class	Count per Class	
0	774	
1	888	
2	877	
3	466	
4	253	
5	95	
6	56	
7	20	
8	90	
Total	3,519	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Sep-13
0	775	
1	905	
2	889	
3	472	
4	256	
5	98	
6	59	
7	21	
8	92	
Total	3,567	

ATTACHMENT E

Summary Monthly Premium Class	ReportOct-1Count per Class	3
0	768	
1	884	
2	859	
3	462	
4	251	
5	90	
6	58	
7	25	
8	90	
Total	3,487	

Summary	Report	Nov-13
Monthly Premium Class	Count per Class	
0	772	
1	902	
2	878	
3	475	
4	255	
5	93	
6	58	
7	27	
8	93	
Total	3,553	

Summary	Report	Dec-13
Monthly Premium Class	Count per Class	
0	773	
1	915	

MONTHLY PREMIUMS FAMILY INCOME Monthly **Premium Class** FROM TO % FROM TO 25,000.00 0.00%/12 50,000.00 1.00%/12 75,000.00 1.25%/12 100,000.00 1.50%/12 - \$ 25,001.00 \$ \$ - \$ -\$ 21.00 \$ 42.00 \$\$ \$\$ \$\$ 0 1 50,001.00 \$ \$ 52.00 \$ 78.00 2 75,001.00 \$ \$ 94.00 \$ 125.00 3 125,000.00 1.75%/12 150,000.00 2.00%/12 \$ \$ 100,001.00 \$ \$ 146.00 \$ 182.00 4 \$ 208.00 \$ 250.00 125,001.00 \$ 5 \$ \$ 150,001.00 \$ 175,000.00 2.25%/12 \$ 281.00 \$ 328.00 6 200,000.00 2.50%/12 175,001.00 \$ \$ 365.00 \$ 417.00 7 \$ 458.00 \$ 458.00 \$ 200,001.00 \$ 1,000,000.00 2.75%/12 8 2 891 3 4 5 479 255 93 6 58 7 27 8 93

3,584

Summary	Report	Jan-14
Monthly Premium Class	Count per Class	
0	770	
1	899	
2	895	
3	476	
4	252	
5	95	
6	56	
7	25	
8	95	
Total	3,563	

Total

Summary Monthly Premium Class	<b>Report</b> Count per Class	Feb-14
0	773	
1	908	
2	915	
3	494	
4	259	
5	98	
6	60	
7	24	
8	100	
Total	3,631	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Mar-14
0	774	
1	930	
2	932	
3	500	
4	262	
5	100	
6	61	
7	26	
8	104	
Total	3,689	

ATTACHMENT E

Summary	Report	Apr-14
Monthly Premium Class	Count per Class	
0	763	
1	898	
2	879	
3	526	
4	267	
5	98	
6	62	
7	30	
8	112	
Total	3,635	

Summary	Report	May-14
Monthly Premium Class	Count per Class	
0	765	
1	920	
2	907	
3	543	
4	274	
5	100	
6	64	
7	32	
8	114	
Total	3,719	

Summary	Report	Jun-14
Monthly Premium Class	Count per Class	
0	767	
1	931	
2	923	
3	552	
4	278	
5	101	

Monthly MONTHLY PREMIUMS FAMILY INCOME Premium Class FROM FROM TO % TO 
 10
 %

 25,000.00
 0.00%/12

 50,000.00
 1.00%/12

 75,000.00
 1.25%/12

 100,000.00
 1.50%/12

 125,000.00
 1.75%/12

 150,000.00
 2.00%/12

 150,000.00
 2.5%/12
\$ - \$ -\$ 21.00 \$ 42.00 - \$ 25,001.00 \$ \$\$ \$\$ \$\$ 0 1 50,001.00 \$ \$ 52.00 \$ 78.00 2 75,001.00 \$ \$ 94.00 \$ 125.00 3 100,001.00 \$ 125,001.00 \$ \$ \$ \$ 146.00 \$ 182.00 4 5 \$ 208.00 \$ 250.00 \$ 150,001.00 \$ 175,000.00 2.25%/12 \$ 281.00 \$ 328.00 6 \$ 200,000.00 2.50%/12 175,001.00 \$ \$ 365.00 \$ 417.00 7 200,001.00 \$ 1,000,000.00 2.75%/12 \$ 458.00 \$ 458.00 \$ 8 6 64 7 32 8 116 Total 3,764

Summary	Report	Jul-14
Monthly Premium Class	Count per Class	
0	750	
1	867	
2	869	
3	546	
4	282	
5	105	
6	67	
7	34	
8	112	
Total	3,632	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Aug-14
Montiny Tremium Class		
0	752	
1	884	
2	893	
3	561	
4	285	
5	107	
6	69	
7	36	
8	115	
Total	3,702	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Sep-14
0	752	
1	894	
2	906	
3	576	
4	288	
5	107	
6	71	
7	36	
8	116	
Total	3,746	

Summary	Report	Oct-14
Monthly Premium Class	Count per Class	

ATTACHMENT E

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0	745
1	845
2	897
3	574
4	284
5	107
6	67
7	38
8	120
Total	3,677

Summary	Report	Nov-14
Monthly Premium Class	Count per Class	
0	747	
1	872	
2	924	
3	589	
4	295	
5	112	
6	71	
7	38	
8	125	
Total	3,773	

Summary	Report	Dec-14
Monthly Premium Class	Count per Class	
0	748	
1	900	
2	946	
3	603	
4	302	
5	114	
6	71	
7	38	

MONTHLY PREMIUMS Monthly FAMILY INCOME Premium Class FROM FROM TO % TO 
 25,000.00
 0.00%/12
 \$
 \$

 50,000.00
 1.00%/12
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 21.00
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 42.00

 75,000.00
 1.25%/12
 \$
 52.00
 \$
 78.00

 100,000.00
 1.50%/12
 \$
 94.00
 \$
 125.00
- \$ 25,001.00 \$ \$\$ \$\$ \$\$ 0 1 50,001.00 \$ 2 75,001.00 \$ 3 100,001.00 \$ 125,001.00 \$ 125,000.001.75%/12\$146.00\$182.00150,000.002.00%/12\$208.00\$250.00 \$ \$ 4 5 \$ 150,001.00 \$ 175,000.00 2.25%/12 \$ 281.00 \$ 328.00 6 200,000.00 2.50%/12 \$ 175,001.00 \$ \$ 365.00 \$ 417.00 7 200,001.00 \$ 1,000,000.00 2.75%/12 \$ 458.00 \$ 458.00 \$ 8 8 126 3,848 Total

Summary	Report	Jan-15
Monthly Premium Class	Count per Class	
0	734	
1	865	
2	921	
3	590	
4	312	
5	119	
6	73	
7	40	
8	118	
Total	3,772	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Feb-15
0	734	
1	892	
2	852	
3	608	
4	324	
5	126	
6	74	
7	42	
8	124	
Total	3,776	

•	_	
Summary	Report	Mar-15
Monthly Premium Class	Count per Class	
0	734	
1	914	
2	969	
3	626	
4	326	
5	130	
6	75	
7	43	
8	125	
Total	3,942	

Summary	Report	Apr-15
Monthly Premium Class	Count per Class	
0	726	
1	880	
2	964	
3	597	
4	320	
5	145	
6	74	
7	44	
8	125	
Total	3,875	

Summary Monthly Premium Class	<b>Report</b> Count per Class	May-15
0	727	
1	894	
2	979	
3	604	
4	320	
5	149	
6	75	
7	45	
8	125	
Total	3,918	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Jun-15
0	731	
1	909	
2	996	
3	619	
4	322	
5	150	
6	76	
7	45	
8	126	
Total	3,974	

Monthly MONTHLY PREMIUMS FAMILY INCOME Premium Class FROM FROM TO % TO 
 25,000.00
 0.00%/12
 \$
 \$

 50,000.00
 1.00%/12
 \$
 21.00
 \$
 42.00

 75,000.00
 1.25%/12
 \$
 52.00
 \$
 78.00

 100,000.00
 1.50%/12
 \$
 94.00
 \$
 125.00

 125,000.00
 1.75%/12
 \$
 146.00
 \$
 182.00

 150,000.00
 2.00%/12
 \$
 208.00
 \$
 250.00

 175,000.00
 2.25%/12
 \$
 328.00
 \$
 328.00
- \$ 25,001.00 \$ \$ \$ \$ \$ \$ \$ 0 1 50,001.00 \$ 2 75,001.00 \$ 3 100,001.00 \$ 125,001.00 \$ 4 5 \$ \$ 175,000.00 2.25%/12 150,001.00 \$ \$ 281.00 \$ 328.00 6 200,000.00 2.50%/12 175,001.00 \$ \$ 365.00 \$ 417.00 7 \$ 200,001.00 \$ 1,000,000.00 2.75%/12 \$ 458.00 \$ 458.00 8

Summary	Report	Jul-15
Monthly Premium Class	Count per Class	
0	723	
1	866	
2	958	
3	611	
4	318	
5	153	
6	57	
7	42	
8	119	
Total	3,847	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Aug-15
0	723	
1	879	
2	976	
3	619	
4	323	
5	158	
6	58	
7	42	
8	122	
Total	3,900	

<b>Summary</b> Monthly Premium Class	Report Count per Class	Sep-15
0	724	
1	897	
2	987	
3	625	
4	330	
5	161	
6	58	
7	45	
8	125	
Total	3,952	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Oct-15
0	716	
1	873	
2	995	
3	620	
4	318	
5	155	
6	67	
7	47	
8	127	
Total	3,918	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Nov-15
0	716	
1	884	
2	1014	
3	632	
4	321	
5	158	
6	68	
7	48	
8	128	
Total	3,969	

Summary	Report	Dec-15
Monthly Premium Class	Count per Class	
0	717	
1	899	
2	1027	
3	642	
4	325	
5	161	
6	69	
7	48	
8	129	
Total	4,017	

0

1

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8

FAMILY INCOME MONTHLY PREMIUMS Monthly **Premium Class** FROM TO % FROM TO 25,000.00 0.00%/12 50,000.00 1.00%/12 75,000.00 1.25%/12 100,000.00 1.50%/12 \$ - \$ -\$ 21.00 \$ 42.00 \$ \$ \$ \$ - \$ 25,001.00 \$ 50,001.00 \$ \$ 52.00 \$ 78.00 75,001.00 \$ \$ 94.00 \$ 125.00 125,000.001.75%/12150,000.002.00%/12 100,001.00 \$ \$ \$ \$ 146.00 \$ 182.00 \$ 208.00 \$ 250.00 125,001.00 \$ \$ 150,001.00 \$ 175,000.00 2.25%/12 \$ 281.00 \$ 328.00 200,000.00 2.50%/12 \$ 365.00 \$ 417.00 \$ 175,001.00 \$ 200,001.00 \$ 1,000,000.00 2.75%/12 \$ 458.00 \$ 458.00 \$ Report Summary Jan-16 Monthly Premium Class Count per Class 0 715 1 828 2 970 3 601 4 311 5 156 6 58 7 44 8 131

3,814

Summary	Report	Feb-16
Monthly Premium Class	Count per Class	
0	716	
1	842	
2	988	
3	612	
4	314	
5	157	
6	59	
7	44	
8	135	
Total	3,867	

Total

Summary Monthly Premium Class	<b>Report</b> Count per Class	Mar-16
0	717	
1	859	
2	1012	
3	621	
4	322	
5	159	
6	60	
7	44	
8	139	
Total	3,933	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Apr-16
0	719	
1	847	
2	1014	
3	633	
4	353	
5	158	
6	70	
7	39	
8	147	
Total	3,980	

Summary Monthly Premium Class	<b>Report</b> Count per Class	May-16
0	722	
1	877	
2	1040	
3	651	
4	362	
5	160	
6	71	
7	40	
8	148	
Total	4,071	

Summary Monthly Premium Class	<b>Report</b> Count per Class	Jun-16
0	725	
1	908	
2	1061	
3	664	
4	365	
5	167	
6	71	
7	42	
8	152	
Total	4,155	

### TEFRA Evaluation Design Activities CY 2016 Q2 SFY 2016 Q4

#### CY 2016 Q2 (SFY 2016 Q4) – April 1, 2016 – June 30, 2016

- 04/01/2016 06/30/2016: HSAG provided oversight of supplemental TEFRA "Lock-out" survey activities.
- 04/07/2016: Completed mail phase of supplemental "Lock-out" survey.
- 04/15/2016: HSAG, DMS, and AFMC staff met to discuss survey progress.
- 04/29/2016: AFMC received approval from DMS to expand the survey to include telephone surveillance.
- 05/02/2016: HSAG, DMS, and AFMC staff met to discuss survey progress.
- 05/27/2016: AFMC completed telephone phase of survey.
- 05/30/2016: AFMC began analysis of survey results.
- 06/14/2016: HSAG provided technical guidance to DMS regarding adequacy of survey results.