South Carolina CARTS FY2021 Report

Welcome!

1. State or territory name:

We already have some information about your state from our records. If any information is incorrect, please contact the mdct_help@cms.hhs.gov.

Sou	South Carolina		
2. Pro	ogram type:		
\bigcirc	Both Medicaid Expansion CHIP and Separate CHIP		
•	Medicaid Expansion CHIP only		
\bigcirc	Separate CHIP only		
3. CHIP program name(s):			

Who should we contact if we have any questions about your report?
4. Contact name:
Heather Kirby
5. Job title:
Director, Research and Analysis
6. Email:
Heather.Kirby@scdhhs.gov
7. Full mailing address:
Include city, state, and zip code.
1801 Main St. Jefferson Square Columbia, SC 29201
8. Phone number:
803-898-1567

PRA Disclosure Statement.

This information is being collected to assist the Centers for Medicare & Medicaid Services (CMS) in partnership with States with the ongoing management of Medicaid and CHIP programs and policies. This mandatory information collection (42 U.S.C. 1397hh) will be used to help each state meet the statutory requirements at section 2108(a) of the Social Security Act to assess the operation of the State child health plan in each Federal fiscal year and to report the results of the assessment including the progress made in reducing the number of uncovered, low-income children. Under the Privacy Act of 1974 any personally identifying information obtained will be kept private to the extent of the law. According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information. collection is 0938-1148 (CMS-10398 #1). The time required to complete this information collection is estimated to average 40 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to CMS, 7500 Security Boulevard, Attn: Paperwork Reduction Act Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

Part 1: Medicaid Expansion CHIP Enrollment Fees, Premiums, and Delivery Systems

Yes
1 5

No

2. Does your program charge premiums?			
	Yes		
•	No		
3. Is t	he maximum premium a family would be charged each year tiered by FPL?		
\bigcirc	Yes		
\bigcirc	No		
	premiums differ for different Medicaid Expansion CHIP populations beyond FPL xample, by eligibility group)? If so, briefly explain the fee structure breakdown.		
	ich delivery system(s) do you use? all that apply.		
$\sqrt{}$	Managed Care		
	Primary Care Case Management		
	Fee for Service		
popul	ich delivery system(s) are available to which Medicaid Expansion CHIP ations? Indicate whether eligibility status, income level, age range, or other a determine which delivery system a population receives.		
	for service for retroactive determinations, Managed care for all other erage.		

Part 2: Separate CHIP Enrollment Fees, Premiums, and Delivery Systems

Part 3: Medicaid Expansion CHIP Program and Policy Changes

Indicate any changes you've made to your Medicaid Expansion CHIP program policies in the past federal fiscal year. Many changes listed in this section require a State Plan Amendment (SPA), while some don't, such as changing outreach efforts or changing the health plan enrollment process. Please submit a SPA to reflect any changes that do require a SPA.

1. Have you made any changes to the eligibility determination process?			
\bigcirc	Yes		
•	No		
\bigcirc	N/A		
2. Hav	ve you made any changes to the eligibility redetermination process?		
2. Hav	ve you made any changes to the eligibility redetermination process? Yes		
2. Hav			

	ve you made any changes to the eligibility levels or target populations? cample: increasing income eligibility levels.
	Yes
•	No
	N/A
	ve you made any changes to the benefits available to enrollees? cample: adding benefits or removing benefit limits.
	Yes
•	No
	N/A
5. Hav	ve you made any changes to the single streamlined application?
	Yes
•	No
\bigcirc	N/A

For example: allotting more or less funding for outreach, or changing your target population.			
O Yes			
No			
O N/A			
7. Have you made any changes to the delivery system(s)? For example: transitioning from Fee for Service to Managed Care for different Medicaid Expansion CHIP populations.			
O Yes			
No			
O N/A			
8. Have you made any changes to your cost sharing requirements? For example: changing amounts, populations, or the collection process.			
O Yes			
No			
O N/A			

9. Have you made any changes to the substitution of coverage policies? For example: removing a waiting period.		
O Yes		
No		
O N/A		
10. Have you made any changes to the enrollment process for health plan selection?		
O Yes		
No		
O N/A		
11. Have you made any changes to the protections for applicants and enrollees? For example: changing from the Medicaid Fair Hearing process to the review process used by all health insurance issuers statewide.		
O Yes		
No		
O N/A		

For e	ave you made any changes to premium assistance? xample: adding premium assistance or changing the population that receives nium assistance.
\bigcirc	Yes
•	No
	N/A
	ave you made any changes to the methods and procedures for preventing, tigating, or referring fraud or abuse cases?
\bigcirc	Yes
•	No
\bigcirc	N/A
14. H	ave you made any changes to eligibility for "lawfully residing" pregnant women?
\bigcirc	Yes
•	No
\bigcirc	N/A

15. H	ave you made any changes to eligibility for "lawfully residing" children?
\bigcirc	Yes
•	No
	N/A
16. Ha	ave you made changes to any other policy or program areas?
\bigcirc	Yes
•	No
	N/A

Part 4: Separate CHIP Program and Policy Changes

Part 1: Number of Children Enrolled in CHIP

This table is pre-filled with your SEDS data for the two most recent federal fiscal years (FFY). If the information is inaccurate, adjust your data in SEDS (go to line 7: "Unduplicated Number Ever Enrolled" in your fourth quarter SEDS report) and then refresh this page. If you're adjusting data in SEDS, allow one business day for the CARTS data below to update.

Program	Number of children enrolled in FFY 2020	Number of children enrolled in FFY 2021	Percent change
Medicaid Expansion CHIP	41,749	107,501	157.494%
Separate CHIP	0	0	0%

1. If you had more than a 3% percent change from last year, what are some possible reasons why your enrollment numbers changed?

It is anticipated that this is due to timing of reporting and does not reflect retroactive reporting for the month data is captured. Enrollment has actually increased due to protected eligibility during the PHE but is not reflected due to timing of reporting for the month data is captured.

Part 2: Number of Uninsured Children in Your State

This table is pre-filled with data on uninsured children (age 18 and under) who are below 200% of the Federal Poverty Level (FPL) based on annual estimates from the American Community Survey. Due to the impacts of the COVID-19 PHE on collection of ACS data, the 2020 children's uninsurance rates are currently unavailable. Please skip to Question 3.

Year	Number of uninsured children	Margin of error	Percent of uninsured children (of total children in your state)	Margin of error
2016	27,000	4,000	2.3%	0.3%
2017	36,000	5,000	3.1%	0.4%
2018	31,000	5,000	2.7%	0.4%
2019	40,000	6,000	3.5%	0.5%
2020	Not Available	Not Available	Not Available	Not Available

Percent change between 2019 and 2020		
Not Available		

1. What are some reasons why the number and/or percent of uninsured children has changed?

Percent change is unavailable.

2. Are there any reasons why the American Community Survey estimates wouldn't be a precise representation of the actual number of uninsured children in your state?
O Yes
No
3. Do you have any alternate data source(s) or methodology for measuring the number and/or percent of uninsured children in your state?
O Yes
No
4. Is there anything else you'd like to add about your enrollment and uninsured data?
No.
5. Optional: Attach any additional documents here.
Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png).
Browse

Program Outreach

children?

\bigcirc	Yes
•	No
	e you targeting specific populations in your outreach efforts? xample: minorities, immigrants, or children living in rural areas.
\bigcirc	Yes
•	No
3. Wh	nat methods have been most effective in reaching low-income, uninsured

1. Have you changed your outreach methods in the last federal fiscal year?

For example: TV, school outreach, or word of mouth.

The agency continues to operate the Express Lane Eligibility program which enables us to work with the South Carolina Department of Social Services (SCDSS) to use data matching to identify families who receive benefits from SCDSS that may qualify for Medicaid but are not currently enrolled. Eligible families are then automatically enrolled in South Carolina Healthy Connections Medicaid. SCDSS-operated benefits include the Supplemental Nutrition Assistance Program and Temporary Assistance for Needy Families program. The agency also suspended annual reviews to comply with the Families First Coronavirus Response Act (FFCRA), which has helped ensure continuity of care for all members, including children.

4. Is there anything else you'd like to add about your outreach efforts?		
No.		
5. Optional: Attach any additional documents here.		
Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png).		
Browse		
Substitution of Coverage		
Substitution of coverage (also known as crowd-out) occurs when someone with private insurance drops their private coverage and substitutes it with publicly funded insurance such as CHIP.		
1. Do you track the number of CHIP enrollees who have access to private insurance?		
O Yes		
No		
O N/A		

	you match prospective CHIP enrollees to a database that details private ance status?
\bigcirc	Yes
•	No
\bigcirc	N/A
	nat percent of applicants screened for CHIP eligibility cannot be enrolled because have group health plan coverage?
0	%
	there anything else you'd like to add about substitution of coverage that wasn't dy covered? Did you run into any limitations when collecting data?
No.	
6. Op	otional: Attach any additional documents here.
files.	Choose Files and make your selection(s) then click Upload to attach your Click View Uploaded to see a list of all files attached here. must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png).
	Browse

Renewal, Denials, and Retention

Part 1: Eligibility Renewal and Retention

servic	es your state provide presumptive eligibility, allowing children to access CHIP es pending a final determination of eligibility?
This c	question should only be answered in respect to Separate CHIP.
	Yes
•	No
\bigcirc	N/A
	an effort to retain children in CHIP, do you conduct follow-up communication families through caseworkers and outreach workers?
\bigcirc	Yes
•	No
3. Do	you send renewal reminder notices to families?
	Yes
•	No

4.	What else have you done to simplify the eligibility renewal process for families?
b	The state utilizes electronic data matches at time of renewal for continuation of benefits when possible. If successful, the beneficiary receives a Continuation of Benefits notice and is not required to complete a review form. If not successful, a eview form is sent. This includes Express Lane Eligibility data.
5.	Which retention strategies have you found to be most effective?
	Use of Electronic Data Sources, including the Express Lane Eligibility process is effective.

6. How do you measure the effectiveness of your retention strategies? What data sources and methodology do you use to track retention?

System reporting of cases auto-renewed each month.

7. Is there anything else you'd like to add that wasn't already covered?

No.

Part 2: CHIP Eligibility Denials (Not Redetermination)

1. How many applicants were denied CHIP coverage in FFY 2021? Don't include applicants being considered for redetermination - this data will be collected in Part 3.

24

2. How many applicants were denied CHIP coverage for procedural reasons? For example: They were denied because of an incomplete application, missing documentation, or a missing enrollment fee.		
0		
3. How many applicants were denied CHIP coverage for eligibility reasons? For example: They were denied because their income was too high or too low, they were determined eligible for Medicaid instead, or they had other coverage available.		
24		
3a. How many applicants were denied CHIP (Title XXI) coverage and determined eligible for Medicaid (Title XIX) instead?		
4. How many applicants were denied CHIP coverage for other reasons?		
5. Did you have any limitations in collecting this data?		

Table: CHIP Eligibility Denials (Not Redetermination)
This table is auto-populated with the data you entered above.

	Percent
Total denials	100%
Denied for procedural reasons	0%
Denied for eligibility reasons	100%
Denials for other reasons	

Part 3: Redetermination in CHIP

Redetermination is the process of redetermining whether a child is eligible to renew in CHIP (Title XXI) every 12 months. This section doesn't apply to any mid-year changes in circumstances that may affect eligibility (for example: income, relocation, or aging out of the program).

1. How many children were eligible for redetermination in CHIP in FFY 2021?

766

2. Of the eligible children, how many were then screened for redetermination?

733

3. How many children were retained in CHIP after redetermination?		
583		
4. How many children were disenrolled in CHIP after the redetermination process? This number should be equal to the total of 4a, 4b, and 4c below.		
193		
4a. How many children were disenrolled for procedural reasons? This could be due to an incomplete application, missing documentation, or a missing enrollment fee.		
48		
4b. How many children were disenrolled for eligibility reasons? This could be due to income that was too high or too low, eligibility in Medicaid (Title XIX) instead, or access to private coverage.		
145		
4c. How many children were disenrolled for other reasons?		
5. Did you have any limitations in collecting this data?		

Table: Redetermination in CHIP

These tables are auto-populated with the data you entered above.

	Percent
Children screened for redetermination	100%
Children retained after redetermination	79.54%
Children disenrolled after redetermination	26.33%

Table: Disenrollment in CHIP after Redetermination

	Percent
Children disenrolled after redetermination	100%
Children disenrolled for procedural reasons	24.87%
Children disenrolled for eligibility reasons	75.13%
Children disenrolled for other reasons	

Part 4: Redetermination in Medicaid

Redetermination is the process of redetermining whether a child is eligible to renew in Medicaid (Title XIX) every 12 months. This section doesn't apply to any mid-year changes in circumstances that may affect eligibility (for example: income, relocation, or aging out of the program).

1. How many children were eligible for redetermination in Medicaid in FFY 2021?
14603
2. Of the eligible children, how many were then screened for redetermination?
14416
3. How many children were retained in Medicaid after redetermination?
7820

4. How many children were disenrolled in Medicaid after the redetermination process? This number should be equal to the total of 4a, 4b, and 4c below.
7201
4a. How many children were disenrolled for procedural reasons? This could be due to an incomplete application, missing documentation, or a missing enrollment fee.
2408
4b. How many children were disenrolled for eligibility reasons? This could be due to an income that was too high and/or eligibility in CHIP instead.
3015
4c. How many children were disenrolled for other reasons?
1778
5. Did you have any limitations in collecting this data?

Table: Redetermination in Medicaid

These tables are auto-populated with the data you entered above.

	Percent
Children screened for redetermination	100%
Children retained after redetermination	54.25%
Children disenrolled after redetermination	49.95%

Table: Disenrollment in Medicaid after Redetermination

	Percent
Children disenrolled after redetermination	100%
Children disenrolled for procedural reasons	33.44%
Children disenrolled for eligibility reasons	41.87%
Children disenrolled for other reasons	24.69%

Part 5: Tracking a CHIP cohort (Title XXI) over 18 months

Tracking a cohort of children enrolled in CHIP (Title XXI) will indicate how long a specific group of children stays enrolled over an 18-month period. This information is required by Section 402(a) of CHIPRA.

To track your cohort, identify a group of children ages 0 to 16 years who are newly

enrolled in CHIP and/or Medicaid as of January through March 2020 (the second quarter of FFY 2020). Children in this cohort must be 16 years and 0 months or younger when they enroll to ensure they don't age out of the program by the end of the 18-month tracking period.

You'll identify a new cohort every two years. This last year you reported on the number of children at the start of the cohort (Jan - Mar 2020) and six months later (July - Sept 2020). This year you'll report on the same cohort at 12 months (Jan - Mar 2021) and 18 months later (July - Sept 2021). If data is unknown or unavailable, leave it blank - don't enter a zero unless the data is known to be zero.

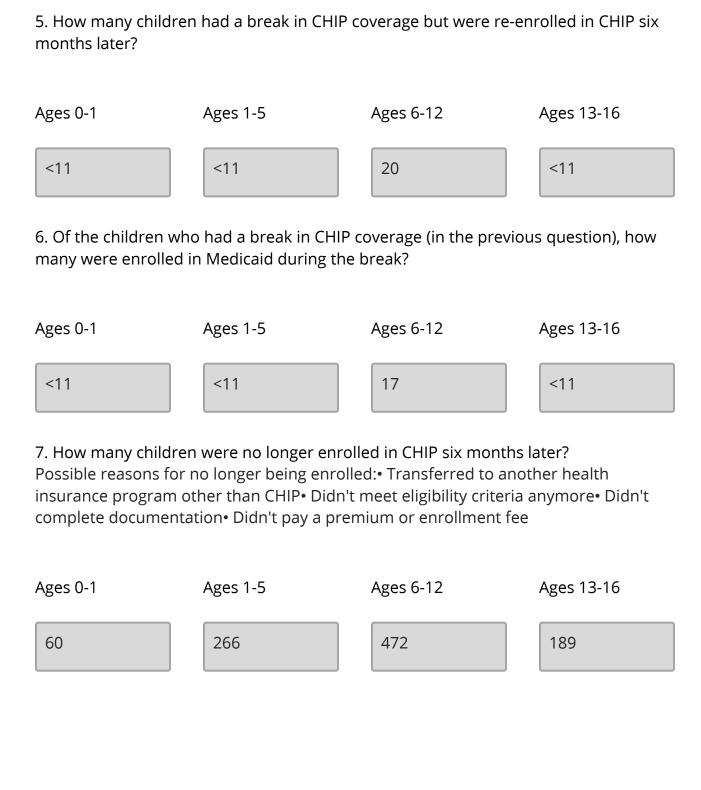
Helpful hints on age groups

Children should be in age groups based on their age at the start of the cohort, when they're identified as newly enrolled in January, February, or March of 2020. For example, if a child is four years old when they're newly enrolled, they should continue to be reported in the "ages 1-5" group at 6 months, 12 months, and 18 months later.

The oldest children in the cohort must be no older than 16 years (and 0 months) to ensure they don't age out of the program at the end of the 18-month tracking period. That means children in the "ages 13-16" group who are newly enrolled in January 2020 must be born after January 2004. Similarly, children who are newly enrolled in February 2020 must be born after February 2004, and children newly enrolled in March 2020 must be born after March 2004.

- 1. How does your state define "newly enrolled" for this cohort?
- Newly enrolled in CHIP: Children in this cohort weren't enrolled in CHIP (Title XXI) during the previous month. For example: Newly enrolled children in January 2020 weren't enrolled in CHIP in December 2019.
- Newly enrolled in CHIP and Medicaid: Children in this cohort weren't enrolled in CHIP (Title XXI) or Medicaid (Title XIX) during the previous month. For example: Newly enrolled children in January 2020 weren't enrolled in CHIP or Medicaid in December 2019.

2. Do you have data for individual age groups? If not, you'll report the total number for all age groups (0-16 years) instead.				
•	Yes			
\bigcirc	No			
January - March 2020 (start of the cohort): included in 2020 report. You completed this section in your 2020 CARTS Report. Please refer to that report to assist in filling out this section if needed. 3. How many children were newly enrolled in CHIP between January and March 2020?				
Ages	0-1	Ages 1-5	Ages 6-12	Ages 13-16
229		2067	4264	1867
July - September 2020 (6 months later): included in 2020 report.				
4. How many children were continuously enrolled in CHIP six months later? Only include children that didn't have a break in coverage during the six-month period.				
Ages	0-1	Ages 1-5	Ages 6-12	Ages 13-16
168		1791	3772	1672

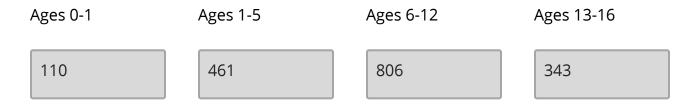


8. Of the children who were no longer enrolled in CHIP (in the previous question), how many were enrolled in Medicaid six months later?					
Ages 0-1	Ages 1-5	Ages 6-12	Ages 13-16		
56	220	425	171		
9. Is there anything els	se you'd like to add abo	out your data?			
No.					
January - March 2021 (12 months later): to be completed this year. This year, please report data about your cohort for this section 10. How many children were continuously enrolled in CHIP 12 months later? Only include children that didn't have a break in coverage during the 12-month period.					
Ages 0-1	Ages 1-5	Ages 6-12	Ages 13-16		
117	1572	3421	1515		
11. How many children had a break in CHIP coverage but were re-enrolled in CHIP 12 months later?					
Ages 0-1	Ages 1-5	Ages 6-12	Ages 13-16		
<11	34	37	<11		

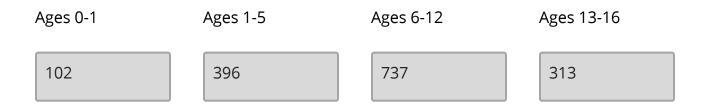
12. Of the children who had a break in CHIP coverage (in the previous question), how many were enrolled in Medicaid during the break?



13. How many children were no longer enrolled in CHIP 12 months later? Possible reasons for not being enrolled:• Transferred to another health insurance program other than CHIP• Didn't meet eligibility criteria anymore• Didn't complete documentation• Didn't pay a premium or enrollment fee



14. Of the children who were no longer enrolled in CHIP (in the previous question), how many were enrolled in Medicaid 12 months later?

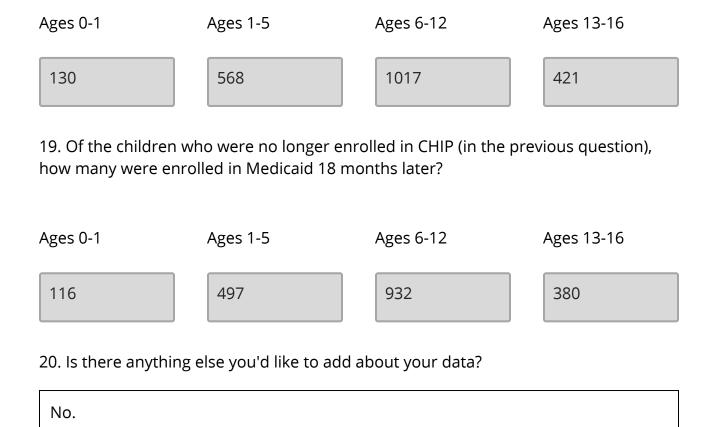


July - September of 2021 (18 months later): to be completed this year This year, please report data about your cohort for this section.

Only include children that didn't have a break in coverage during the 18-month period. Ages 1-5 Ages 6-12 Ages 0-1 Ages 13-16 97 1445 1429 3193 16. How many children had a break in CHIP coverage but were re-enrolled in CHIP 18 months later? Ages 0-1 Ages 1-5 Ages 6-12 Ages 13-16 <11 54 54 17 17. Of the children who had a break in CHIP coverage (in the previous question), how many were enrolled in Medicaid during the break? Ages 0-1 Ages 1-5 Ages 6-12 Ages 13-16 <11 48 16 45

15. How many children were continuously enrolled in CHIP 18 months later?

18. How many children were no longer enrolled in CHIP 18 months later? Possible reasons for not being enrolled:• Transferred to another health insurance program other than CHIP• Didn't meet eligibility criteria anymore• Didn't complete documentation• Didn't pay a premium or enrollment fee



Part 6: Tracking a Medicaid (Title XIX) cohort over 18 months

Tracking a cohort of children enrolled in Medicaid (Title XIX) will indicate how long a specific group of children stays enrolled over an 18-month period. This information is required by Section 402(a) of CHIPRA.

To track your cohort, identify a group of children ages 0 to 16 years, who are newly enrolled in Medicaid and/or CHIP as of January through March 2020 (the second quarter of FFY 2020). Children in this cohort must be 16 years and 0 months or younger when they enroll to ensure they don't age out of the program by the end of

the 18-month tracking period.

You'll identify a new cohort every two years. This last year you reported the number of children identified at the start of the cohort (Jan-Mar 2020) and six months later (July-Sept 2020). This year you'll report numbers for the same cohort at 12 months (Jan-Mar 2021) and 18 months later (July-Sept 2021). If data is unknown or unavailable, leave it blank - don't enter a zero unless the data is known to be zero.

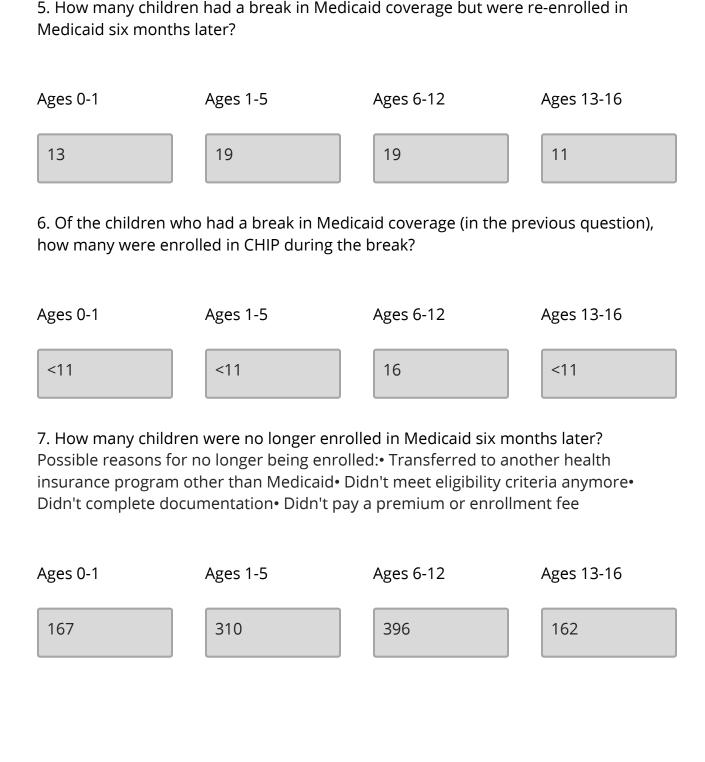
Helpful hints on age groups

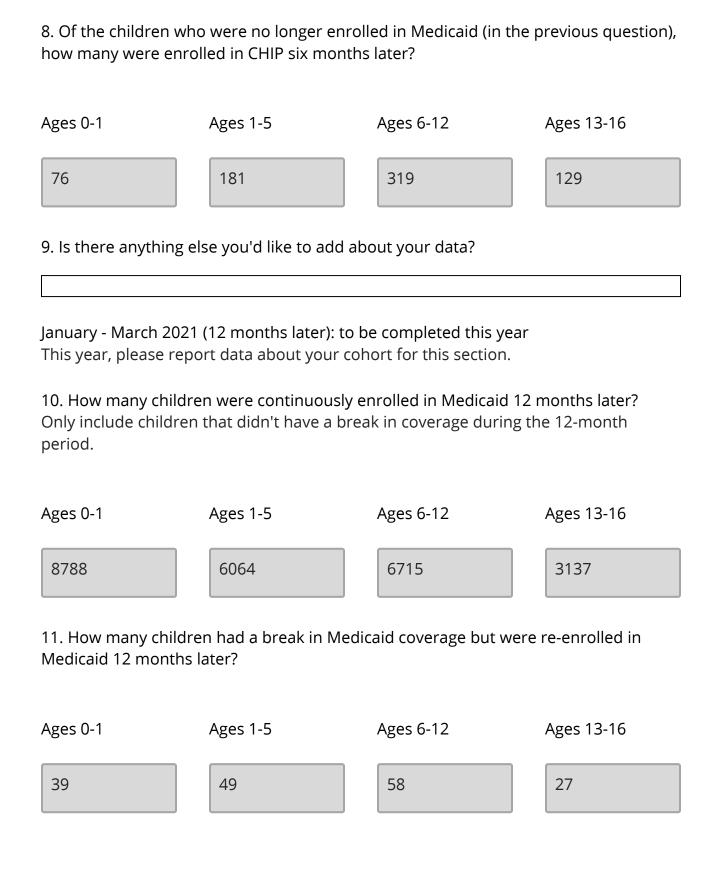
Children should be in age groups based on their age at the start of the cohort, when they're identified as newly enrolled in January, February, or March of 2021. For example, if a child is four years old when they're newly enrolled, they should continue to be reported in the "ages 1-5" group at 6 months, 12 months, and 18 months later.

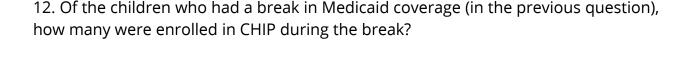
The oldest children in the cohort must be no older than 16 years (and 0 months) to ensure they don't age out of the program at the end of the 18-month tracking period. That means children in the "ages 13-16" group who are newly enrolled in January 2021 must be born after January 2004. Similarly, children who are newly enrolled in February 2021 must be born after February 2004, and children newly enrolled in March 2021 must be born after March 2004.

- 1. How does your state define "newly enrolled" for this cohort?
- Newly enrolled in Medicaid: Children in this cohort weren't enrolled in Medicaid (Title XIX) during the previous month. For example: Newly enrolled children in January 2020 weren't enrolled in Medicaid in December 2019.
- Newly enrolled in CHIP and Medicaid: Children in this cohort weren't enrolled in CHIP (Title XXI) or Medicaid (Title XIX) during the previous month. For example: Newly enrolled children in January 2020 weren't enrolled in CHIP or Medicaid in December 2019.

2. Do you have data for individual age groups? If not, you'll report the total number for all age groups (0-16 years) instead.			
Yes			
O No			
January - March 2020 (start of the cohort): included in 2020 report You completed this section in your 2020 CARTS Report. Please refer to that report to assist in filling out this section if needed.			
3. How many children were newly enrolled in Medicaid between January and March 2020?			
Ages 0-1	Ages 1-5	Ages 6-12	Ages 13-16
9141	6751	7368	3426
July - September 2020 (6 months later): included in 2020 report You completed this section in your 2020 CARTS report. Please refer to that report to assist in filling out this section if needed.			
4. How many children were continuously enrolled in Medicaid six months later? Only include children that didn't have a break in coverage during the six-month period.			
Ages 0-1	Ages 1-5	Ages 6-12	Ages 13-16
8961	6422	6953	3253

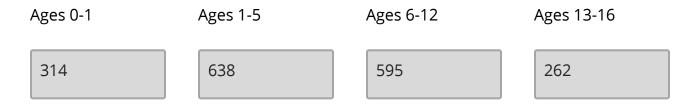




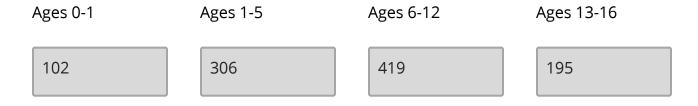




13. How many children were no longer enrolled in Medicaid 12 months later? Possible reasons for not being enrolled:• Transferred to another health insurance program other than Medicaid• Didn't meet eligibility criteria anymore• Didn't complete documentation• Didn't pay a premium or enrollment fee



14. Of the children who were no longer enrolled in Medicaid (in the previous question), how many were enrolled in CHIP 12 months later?

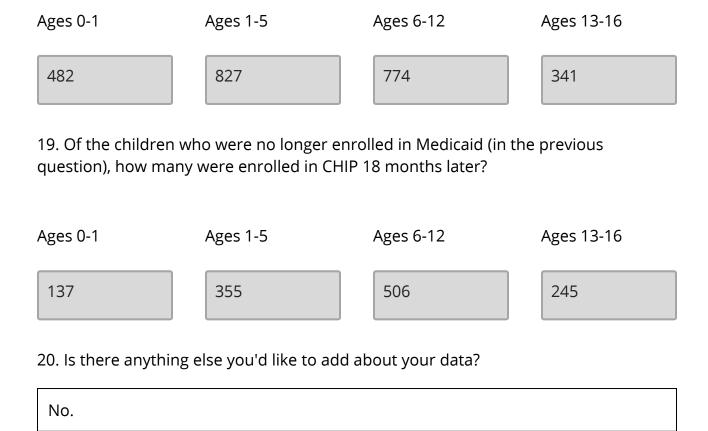


July - September of 2021 (18 months later): to be completed next year This year, please report data about your cohort for this section.

Only include children that didn't have a break in coverage during the 18-month period. Ages 1-5 Ages 0-1 Ages 6-12 Ages 13-16 8583 6490 5824 3041 16. How many children had a break in Medicaid coverage but were re-enrolled in Medicaid 18 months later? Ages 0-1 Ages 1-5 Ages 6-12 Ages 13-16 76 100 104 44 17. Of the children who had a break in Medicaid coverage (in the previous question), how many were enrolled in CHIP during the break? Ages 0-1 Ages 1-5 Ages 6-12 Ages 13-16 48 71 81 35

15. How many children were continuously enrolled in Medicaid 18 months later?

18. How many children were no longer enrolled in Medicaid 18 months later? Possible reasons for not being enrolled:• Transferred to another health insurance program other than Medicaid• Didn't meet eligibility criteria anymore• Didn't complete documentation• Didn't pay a premium or enrollment fee



Cost Sharing (Out-of-Pocket Costs)

States can choose whether or not to require cost sharing in their CHIP program. Cost sharing includes payments such as enrollment fees, premiums, deductibles, coinsurance, and copayments.

Employer Sponsored Insurance and Premium Assistance

States with a premium assistance program can use CHIP funds to purchase coverage through employer sponsored insurance (ESI) on behalf of eligible children and parents.

1. Does your state offer ESI including a premium assistance program under	the CHI	P
State Plan or a Section 1115 Title XXI demonstration?		

Yes

No

Program Integrity

Dental Benefits

CAHPS Survey Results

Children's Health Insurance Program Reauthorization Act (CHIPRA) requires that all CHIP programs submit survey results from the Consumer Assessment of Healthcare Providers and Systems (CAHPS). The survey assesses your CHIP program quality and customer satisfaction. For the 2021 CARTS report, we highly encourage states to report all raw CAHPS data to the Agency for Healthcare Research and Quality (AHRQ) CAHPS Database instead of reporting a summary of the data via CARTS. For 2022, the only option for reporting CAHPS results will be through the submission of raw data to ARHQ.

1. Di	l you collect the CAHPS survey?)
\bigcirc	Yes	
•	No	

Part 2: You collected the CAHPS survey

Part 3: You didn't collect the CAHPS survey

Since you didn't collect the CAHPS survey, please complete Part 3.

	y didn't you collect the CAHPS survey? a all that apply.
	Entire population wasn't included in the survey
	Part of the population wasn't included in the survey
	Data wasn't available due to budget constraints
$\sqrt{}$	Data wasn't available due to staff constraints
	Data wasn't consistent or accurate
	Data source wasn't easily accessible
	Data source wasn't easily accessible: requires medical records
curre	Data source wasn't easily accessible: requires data linkage that doesn't ntly exist
	Data wasn't collected by a provider
	Sample size was too small (fewer than 30)
	Other
2. Exp	lain in more detail why you weren't able to collect the CAHPS survey.
Data	a was not available because of contractual staff constraints.

Health Services Initiative (HSI) Programs

All states with approved HSI program(s) should complete this section. States can use up to 10% of their fiscal year allotment to develop Health Services Initiatives (HSI) that provide direct services and other public health initiatives for low-income children. [See Section 2105(a)(1)(D)(ii) of the Social Security Act.] States can only develop HSI programs after funding other costs to administer their CHIP State Plan, as defined in regulations at 42 CFR 457.10.

1. Does your state operate Health Service Initiatives using CHIP (Title XXI) funds?
Even if you're not currently operating the HSI program, if it's in your current approved
CHIP State Plan, please answer "yes."

Yes
res

No

Part 1: Tell us about your goals and objectives

Tell us about the progress you've made on your performance goals in the past year. The objectives and goals you add to this section should match those reflected in your CHIP State Plan, Section 9. Submit a CHIP State Plan Amendment (SPA) if any of them are different. Objective 1 is required. We've provided examples for other objectives, but you can edit them so they match the objectives in your CHIP State Plan. You can add additional objectives and goals to fit what's in your CHIP State Plan.

1. Briefly describe your goal for this objective.
For example: In an effort to reduce the number of uninsured children, our goal is to enroll 90% of eligible children in the CHIP program.
Maintain total enrollment of children within 90% or greater of current levels through Express Lane Eligibility (ELE) and efforts to maintain current member contact information.
2. What type of goal is it?
O New goal
 Continuing goal
O Discontinued goal
Define the numerator you're measuring
3. Which population are you measuring in the numerator?
For example: The number of children enrolled in CHIP in the last federal fiscal year.
Total Enrollment FFY2021 - Children
4. Numerator (total number)
748286

Define the denominator you're measuring

5. Which population are you measuring in the denominator?

For example: The total number of eligible children in the last federal fiscal year.

Total Enrollment FFY2020 - Children

6. Denominator (total number)

742182

Computed: 100.82%

7. What is the date range of your data?

Start

mm/yyyy

10 / 2019

End

mm/yyyy

09 / 2021

8. Wh	nich data source did you use?
•	Eligibility or enrollment data
	Survey data
	Another data source
	w did your progress towards your goal last year compare to your previous s progress?
Our	progress is consistent with the previous year's progress.
10. W	hat are you doing to continually make progress towards your goal?
	of Electronic Data Sources, including the Express Lane Eligibility (ELE) cess and efforts to maintain current member contact information.
11. A	nything else you'd like to tell us about this goal?
No.	

12. Do you have any supporting documentation? Optional

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.

Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png).



Do you have another Goal in this list?

Optional

1. What is the next objective listed in your CHIP State Plan?

You can edit the suggested objective so it matches what's in your CHIP State Plan.

Increase Access to Care

1. Briefly describe your goal for this objective.
For example: In an effort to increase access to care, our goal is to increase the number of children who have visited a primary care physician by 5%.
2. What type of goal is it?
O New goal
O Continuing goal
O Discontinued goal
Define the numerator you're measuring
3. Which population are you measuring in the numerator?
For example: The number of children enrolled in CHIP who visited a primary care physician in the last federal fiscal year.
4. Numerator (total number)
0

Define the denominator you're measuring
5. Which population are you measuring in the denominator?
For example: The total number of children enrolled in CHIP in the last federal fiscal year.
6. Denominator (total number)
0
Computed:
7. What is the date range of your data?
Start mm/yyyy
01 / 2021
End mm/yyyy
12 / 2021

8. Which data source did you use?
Eligibility or enrollment data
O Survey data
Another data source
9. How did your progress towards your goal last year compare to your previous year's progress?
10. What are you doing to continually make progress towards your goal?
11. Anything else you'd like to tell us about this goal?
12. Do you have any supporting documentation? Optional
Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png).
Browse
Do you have another Goal in this list?
Optional

You can edit the suggested objective to match what's in your CHIP Star

1. Briefly describe your goal for this objective.
For example: In an effort to increase the use of preventative care, our goal is to increase the number of children who receive one or more well child visits by 5%.
2. What type of goal is it?
O New goal
 Continuing goal
O Discontinued goal
Define the numerator you're measuring
3. Which population are you measuring in the numerator?
For example: The number of children who received one or more well child visits in the last federal fiscal year.
4. Numerator (total number)

Define the denominator you're measuring
5. Which population are you measuring in the denominator?
For example: The total number of children enrolled in CHIP in the last federal fiscal year.
6. Denominator (total number)
Computed:
7. What is the date range of your data?
Start mm/yyyy
01 / 2021
End mm/yyyy
12 / 2021

8. Whic	ch data source did you use?
	Eligibility or enrollment data
	Survey data
	Another data source
	did your progress towards your goal last year compare to your previous progress?
10. Wh	nat are you doing to continually make progress towards your goal?
11. Any	ything else you'd like to tell us about this goal?
12. Do Option	you have any supporting documentation?
your f	Choose Files and make your selection(s) then click Upload to attach iles. Click View Uploaded to see a list of all files attached here. hust be in one of these formats: PDF, Word, Excel, or a valid image (jpg or
	Browse

1. Briefly describe your goal for this objective.
For example: In an effort to increase the use of preventative care, our goal is to increase the number of children who receive one or more well child visits by 5%.
2. What type of goal is it?
O New goal
O Continuing goal
O Discontinued goal
Define the numerator you're measuring
3. Which population are you measuring in the numerator?
For example: The number of children who received one or more well child visits in the last federal fiscal year.
4. Numerator (total number)
0

Define the denominator you're measuring
5. Which population are you measuring in the denominator?
For example: The total number of children enrolled in CHIP in the last federal fiscal year.
6. Denominator (total number)
0
Computed:
7. What is the date range of your data?
Start mm/yyyy
01 / 2021
End mm/yyyy
12 / 2021

8. Which data source did you use?
Eligibility or enrollment data
O Survey data
Another data source
9. How did your progress towards your goal last year compare to your previous year's progress?
10. What are you doing to continually make progress towards your goal?
11. Anything else you'd like to tell us about this goal?
12. Do you have any supporting documentation? Optional
Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png).
Browse
Do you have another Goal in this list?
Optional

1. What is the next objective listed in your CHIP State Plan?

Provide access for children to medical care delivered in the most appropriate setting.

1. Briefly describe your goal for this objective.
Decrease the overall percent of Medicaid/CHIP children's emergency room visits for non-emergent conditions.
2. What type of goal is it?
O New goal
Continuing goal
O Discontinued goal
Define the numerator you're measuring
3. Which population are you measuring in the numerator?
Count of Medicaid/CHIP children's emergency room visits for non-emergent conditions.
4. Numerator (total number)
54366

Define the denominator you're measuring

5. Which population are you measuring in the denominator?

Count of all Medicaid/CHIP children's emergency room visits.

6. Denominator (total number)

222887

Computed: 24.39%

7. What is the date range of your data?

Start

mm/yyyy

10 / 2020

End

mm/yyyy

09 / 2021

- 8. Which data source did you use?
- Eligibility or enrollment data
- Survey data
- Another data source
- 9. How did your progress towards your goal last year compare to your previous year's progress?

South Carolina's progress is consistent with the previous year's progress as we have continued to decrease the percent of Medicaid/CHIP children's emergency room visits for non-emergent conditions. South Carolina achieved a decrease of 1.3% in non-emergent visits to the emergency room.

10. What are you doing to continually make progress towards your goal?

Through public involvement, ongoing efforts to inform South Carolina residents of the availability of assistance with their healthcare needs include: information and education for SC residents about health care options for children and the importance of preventive care, enhanced literature and website for improved usability, and increased support for providers to assist in educating and informing patients of our programs. Public hearings are held with providers and advocates to elicit suggestions for changes in the Medicaid and CHIP programs to make them more responsive to needs of its customers. The State's Medical Care Advisory Committee (MCAC) meets regularly to provide input in program development and revision to improve agency's response to the health needs of children.

11. Anything else you'd like to tell us about this goal?
No,
12. Do you have any supporting documentation? Optional
Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png). Browse
Do you have another Goal in this list? Optional
1. What is the next objective listed in your CHIP State Plan?

	New goal
	Continuing goal
	Discontinued goal
Defir	ne the numerator you're measuring
3. WI	hich population are you measuring in the numerator?

Define the denominator you're measuring
5. Which population are you measuring in the denominator?
6. Denominator (total number)
Computed:
7. What is the date range of your data?
Start mm/yyyy
01 / 2021
End mm/yyyy
12 / 2021

8. Which data source did you use?
Eligibility or enrollment data
O Survey data
Another data source
9. How did your progress towards your goal last year compare to your previous year's progress?
10. What are you doing to continually make progress towards your goal?
11. Anything else you'd like to tell us about this goal?
12. Do you have any supporting documentation? Optional
Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png).
Browse
Do you have another Goal in this list?
Optional

1. What is	the next objective	listed in your CHIP	State Plan?	

	New goal
	Continuing goal
	Discontinued goal
Defir	ne the numerator you're measuring
3. WI	hich population are you measuring in the numerator?

Define the denominator you're measuring				
5. Which population are you measuring in the denominator?				
For example: The total number of eligible children in the last federal fiscal year.				
6. Denominator (total number)				
Computed:				
7. What is the date range of your data?				
Start mm/yyyy				
01 / 2021				
End mm/yyyy				
12 / 2021				

8. Which data source did you use?				
Eligibility or enrollment data				
O Survey data				
O Another data source				
9. How did your progress towards your goal last year compare to your previous year's progress?				
10. What are you doing to continually make progress towards your goal?				
11. Anything else you'd like to tell us about this goal?				
12. Do you have any supporting documentation? Optional				
Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png). Browse				
Do you have another Goal in this list? Optional				

Do you have another objective in your State Plan?

Part 2: Additional questions

rait 2. Additional questions
1. Do you have other strategies for measuring and reporting on your performance goals? What are these strategies, and what information have you found through this research?
No.
2. Do you plan to add new strategies for measuring and reporting on your goals and objectives? What do you plan to do, and when will this data become available?
No.
3. Have you conducted any focused studies on your CHIP population? (For example: studies on adolescents, attention deficit disorder, substance use, special healthcare needs, or other emerging healthcare needs.) What have you discovered through this research?
No.
4. Optional: Attach any additional documents here. For example: studies, analyses, or any other documents that address your performance goals.
Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png).
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Tell us how much you spent on your CHIP program in FFY 2021, and how much you anticipate spending in FFY 2022 and 2023.

Part 1: Benefit Costs

Please type your answers in only. Do not copy and paste your answers.

1. How much did you spend on Managed Care in FFY 2021? How much do you anticipate spending in FFY 2022 and 2023?

2021 2022 2023 \$ 176,473,439 \$ 158,296,675 \$ 143,575,084

2. How much did you spend on Fee for Service in FFY 2021? How much do you anticipate spending in FFY 2022 and 2023?

2021 2022 2023 \$ 36,432,408 \$ 32,679,870 \$ 29,640,642

3. How much did you spend on anything else related to benefit costs in FFY 2021? How much do you anticipate spending in FFY 2022 and 2023?

2021 2022 2023 **\$** 0 **\$** 0

4. How much did you receive in cost sharing from beneficiaries to offset your costs in FFY 2021? How much do you anticipate spending in FFY 2022 and 2023?

2021 2022 2023 **\$** 0 **\$** 0

Table 1: Benefits Costs

This table is auto-populated with the data you entered above.

	FFY 2021	FFY 2022	FFY 2023
Managed Care	176473439	158296675	143575084
Fee for Service	36432408	32679870	29640642
Other benefit costs	0	0	0
Cost sharing payments from beneficiaries	0	0	0
Total benefit costs	212905847	190976545	173215726

Part 2: Administrative Costs

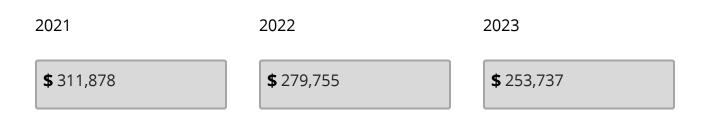
Please type your answers in only. Do not copy and paste your answers.

1. How much did you spend on personnel in FFY 2021? How much do you anticipate spending in FFY 2022 and 2023?

This includes wages, salaries, and other employee costs.



2. How much did you spend on general administration in FFY 2021? How much do you anticipate spending in FFY 2022 and 2023?



3. How much did you spend on contractors and brokers, such as enrollment contractors in FFY 2021? How much do you anticipate spending in FFY 2022 and 2023?



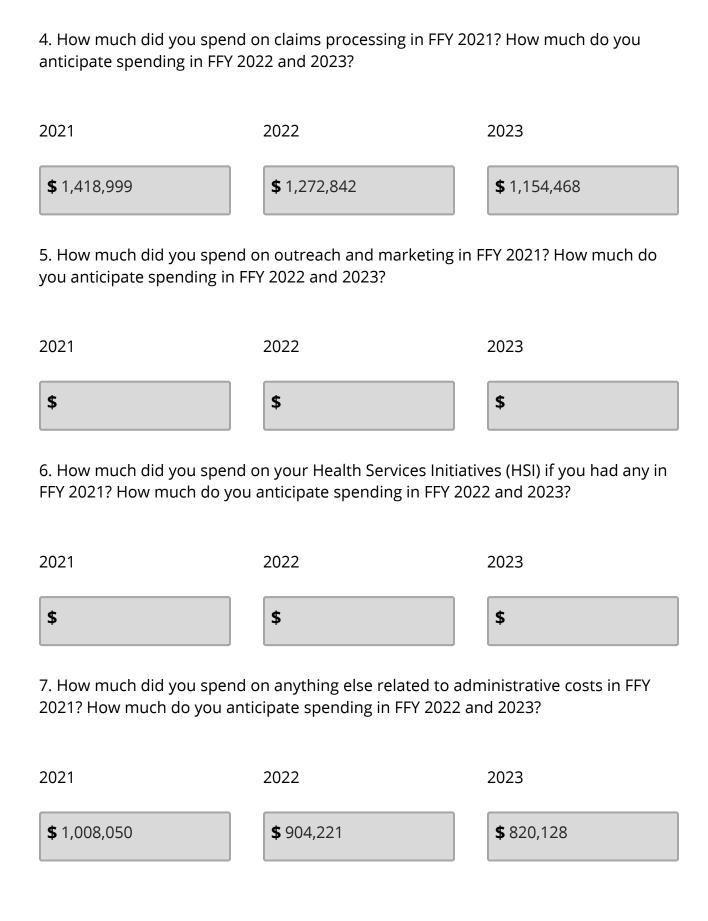


Table 2: Administrative Costs

This table is auto-populated with the data you entered above. Your total administrative costs cannot be more than 10% of your total CHIP program costs (the sum of your benefit and administrative costs). The 10% administrative cap is calculated by dividing the total benefit costs by 9.

	FFY 2021	FFY 2022	FFY 2023
Personnel	3665164	3287652	2981900
General administration	311878	279755	253737
Contractors and brokers	1417109	1271147	1152930
Claims processing	1418999	1272842	1154468
Outreach and marketing			
Health Services Initiatives (HSI)			
Other administrative costs	1008050	904221	820128
Total administrative costs	7821200	7015617	6363163
10% administrative cap	23656205.22	21219616.11	19246191.78

Table 3: Federal and State Shares

CHIP is funded by federal and state budgets. The federal share of funding is calculated by multiplying your state's Federal Medical Assistance Percentage (eFMAP) by your total program costs (the sum of your benefit and administrative costs). The remaining amount of your total program costs is covered by your state share of funding. This table is auto-calculated using the data you entered above. The federal and state shares for FFY 2023 will be calculated once the eFMAP rate for 2023 becomes available. In the meantime, these values will be blank.

FMAP Table	FFY 2021	FFY 2022	FFY 2023
Total program costs	220727047	197992162	179578889
еҒМАР	79.44	79.53	79.41
Federal share	175345566.14	157463166.44	142603595.75
State share	45381480.86	40528995.56	36975293.25

	at were your state funding sources in FFY 2021? all that apply.
	State appropriations
	County/local funds
	Employer contributions
	Foundation grants
	Private donations
	Tobacco settlement
	Other
9. Did	you experience a shortfall in federal CHIP funds this year?
	Yes
•	No

Part 3: Managed Care Costs

Complete this section only if you have a Managed Care delivery system.

1. How many children were eligible for Managed Care in FFY 2021? How many do you anticipate will be eligible in FFY 2022 and 2023?

 2021
 2022
 2023

 110249
 98893
 99996

2. What was your per member per month (PMPM) cost based on the number of children eligible for Managed Care in FFY 2021? What is your projected PMPM cost for FFY 2022 and 2023?

Round to the nearest whole number.

2021 2022 2023 **\$** 164 **\$** 147 **\$** 134

	FFY 2021	FFY 2022	FFY 2023
PMPM cost	164	147	134

Part 4: Fee for Service Costs

Complete this section only if you have a Fee for Service delivery system.

1. How many children were eligible for Fee for Service in FFY 2021? How many do you anticipate will be eligible in FFY 2022 and 2023?						
2021		2022		2023		
12097		10851	10851		10972	
children eligible for FFY 2022 and	for Fee For So d 2023? r per month o	ervice in FFY 20	021? What is average cos	your t per	d on the number of projected PMPM cost month to provide ber.	
2021	2021		2022		2023	
\$ 1,128		\$ 1,011			\$ 917	
	FFY 2021	FFY 2022	FFY 2023			
PMPM cost 1128		1011	917			
1. Is there anything else you'd like to add about your program finances that wasn't already covered?						
No.						

2. Optional: Attach any additional documents here.

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.

Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png).

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1. How has your state's political and fiscal environment affected your ability to provide healthcare to low-income children and families?

The state's political and fiscal environment has not affected the state's ability to provide healthcare to low-income children and families. The state continues to be committed to serving this population and ensuring access to adequate health coverage.

2. What's the greatest challenge your CHIP program has faced in FFY 2021?

The most significant challenge during FFY 2021 has been the ongoing public health emergency and ensuring continuous enrollment for beneficiaries. It has been a challenge to keep up on legislative changes and updates to guidance to ensure the state is complying with federal mandates.

3. What are some of the greatest accomplishments your CHIP program has experienced in FFY 2021?

There have been no significant accomplishments, other than maintaining system functions, policies and procedures that protect continuous eligibility during the public health emergency.

There are no planned changes.
5. Is there anything else you'd like to add about your state's challenges and accomplishments?
Not at this time.
6. Optional: Attach any additional documents here.
Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png).
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4. What changes have you made to your CHIP program in FFY 2021 or plan to make in

FFY 2022? Why have you decided to make these changes?