Montana C ARTS FY2020 Report

Basic State Information

Welcome!

We already have some information about your state from our records. If any information is incorrect, please contact the CARTS Help Desk.

1. State or territory name:
   Montana

2. Program type:
   - Both Medicaid Expansion CHIP and Separate CHIP
   - Medicaid Expansion CHIP only
   - Separate CHIP only

3. CHIP program name(s):
   Healthy Montana Kids (HMK)-CHIP, Healthy Montana Kids Plus (HMK+)-Medicaid Expansion CHIP.
Who should we contact if we have any questions about your report?

4. Contact name:
   Krista Pratt

5. Job title:
   Healthy Montana Kids Program Officer

6. Email:
   Krista.Pratt@mt.gov

7. Full mailing address:
   Include city, state, and zip code.
   1400 Broadway, Room A 206 Helena, MT 59601

8. Phone number:
   406-444-6002
PRA Disclosure Statement.

This information is being collected to assist the Centers for Medicare & Medicaid Services (CMS) in partnership with States with the ongoing management of Medicaid and CHIP programs and policies. This mandatory information collection (42 U.S.C. 1397hh) will be used to help each state meet the statutory requirements at section 2108(a) of the Social Security Act to assess the operation of the State child health plan in each Federal fiscal year and to report the results of the assessment including the progress made in reducing the number of uncovered, low-income children. Under the Privacy Act of 1974 any personally identifying information obtained will be kept private to the extent of the law. According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1148 (CMS-10398 #1). The time required to complete this information collection is estimated to average 40 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to CMS, 7500 Security Boulevard, Attn: Paperwork Reduction Act Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

Program Fees and Policy Changes

Part 1: Medicaid Expansion CHIP Enrollment Fees, Premiums, and Delivery Systems

1. Does your program charge an enrollment fee?

☐ Yes

☒ No
2. Does your program charge premiums?
- Yes
- No

3. Is the maximum premium a family would be charged each year tiered by FPL?
- Yes
- No

4. Do premiums differ for different Medicaid Expansion CHIP populations beyond FPL (for example, by eligibility group)? If so, briefly explain the fee structure breakdown.

5. Which delivery system(s) do you use?
Select all that apply.
- Managed Care
- Primary Care Case Management
- Fee for Service
6. Which delivery system(s) are available to which Medicaid Expansion CHIP populations? Indicate whether eligibility status, income level, age range, or other criteria determine which delivery system a population receives.

Both delivery systems are available to all HMK+ members.

**Part 2: Separate CHIP Enrollment Fees, Premiums, and Delivery Systems**

1. Does your program charge an enrollment fee?
   - [ ] Yes
   - [x] No

2. Does your program charge premiums?
   - [ ] Yes
   - [x] No

3. Is the maximum premium a family would be charged each year tiered by FPL?
   - [ ] Yes
   - [x] No
4. Do your premiums differ for different CHIP populations beyond FPL (for example, by eligibility group)? If so, briefly explain the fee structure breakdown.

5. Which delivery system(s) do you use?
Select all that apply.

☐ Managed Care

☐ Primary Care Case Management

☑ Fee for Service

6. Which delivery system(s) are available to which CHIP populations? Indicate whether eligibility status, income level, age range, or other criteria determine which delivery system a population receives.

The Fee for Services delivery system is available to all HMK members.

Part 3: Medicaid Expansion CHIP Program and Policy Changes

Indicate any changes you've made to your Medicaid Expansion CHIP program policies in the past federal fiscal year. Many changes listed in this section require a State Plan Amendment (SPA), while some don't, such as changing outreach efforts or changing the health plan enrollment process. Please submit a SPA to reflect any changes that do require a SPA.
1. Have you made any changes to the eligibility determination process?
   - Yes
   - No
   - N/A

2. Have you made any changes to the eligibility redetermination process?
   - Yes
   - No
   - N/A

3. Have you made any changes to the eligibility levels or target populations?
   - Yes
   - No
   - N/A

For example: increasing income eligibility levels.
4.
Have you made any changes to the benefits available to enrollees?
For example: adding benefits or removing benefit limits.

- Yes
- No
- N/A

5.
Have you made any changes to the single streamlined application?

- Yes
- No
- N/A
6. Have you made any changes to your outreach efforts?
   For example: allotting more or less funding for outreach, or changing your target population.
   - Yes
   - No
   - N/A

7. Have you made any changes to the delivery system(s)?
   For example: transitioning from Fee for Service to Managed Care for different Medicaid Expansion CHIP populations.
   - Yes
   - No
   - N/A
8. Have you made any changes to your cost sharing requirements? For example: changing amounts, populations, or the collection process.

☐ Yes
☐ No
☐ N/A

9. Have you made any changes to the substitution of coverage policies? For example: removing a waiting period.

☐ Yes
☐ No
☐ N/A

10. Have you made any changes to the enrollment process for health plan selection?

☐ Yes
☐ No
☐ N/A
11.

Have you made any changes to the protections for applicants and enrollees?

For example: changing from the Medicaid Fair Hearing process to the review process used by all health insurance issuers statewide.

- Yes
- No
- N/A

12.

Have you made any changes to premium assistance?

For example: adding premium assistance or changing the population that receives premium assistance.

- Yes
- No
- N/A
13.
Have you made any changes to the methods and procedures for preventing, investigating, or referring fraud or abuse cases?

- Yes
- No
- N/A

14.
Have you made any changes to eligibility for "lawfully residing" pregnant women?

- Yes
- No
- N/A

15.
Have you made any changes to eligibility for "lawfully residing" children?

- Yes
- No
- N/A
16.

Have you made changes to any other policy or program areas?

- Yes
- No
- N/A
17. Briefly describe why you made these changes to your Medicaid Expansion CHIP program.

Montana requested a waiver to modify requirements to address the challenges posed by COVID-19, pursuant to section 1135 of the Social Security Act. These modifications included waiving the requirements related to timely processing of enrollment applications, delaying the processing of enrollment renewals and extending the deadline to respond to renewal request, delaying acting on changes in circumstances for beneficiaries other than the required changes in circumstances, the additional benefits of COVID-19 testing and treatment, greater flexibility allowed for telehealth, extending the timelines for fair hearings and appeals to allow up to an additional 120 days past original 90 days to file, and suspending prior authorization requirements.

18.

Have you already submitted a State Plan Amendment (SPA) to reflect any changes that require a SPA?

- Yes
- No
- N/A

**Part 4: Separate CHIP Program and Policy Changes**

Indicate any changes you've made to your Separate CHIP program and policies in the past federal fiscal year. Many changes listed in this section require a State Plan Amendment (SPA), while some don't, such as changing outreach efforts or changing the health plan enrollment process. Please submit a SPA to reflect any changes that do require a SPA.
1. Have you made any changes to the eligibility determination process?
   - Yes
   - No
   - N/A

2. Have you made any changes to the eligibility redetermination process?
   - Yes
   - No
   - N/A

3. Have you made any changes to the eligibility levels or target populations?
   For example: increasing income eligibility levels.
   - Yes
   - No
   - N/A
4.
Have you made any changes to the benefits available to enrolees?
For example: adding benefits or removing benefit limits.

- Yes
- No
- N/A

5.
Have you made any changes to the single streamlined application?

- Yes
- No
- N/A
6. Have you made any changes to your outreach efforts?
For example: allotting more or less funding for outreach, or changing your target population.

- Yes
- No
- N/A

7. Have you made any changes to the delivery system(s)?
For example: transitioning from Fee for Service to Managed Care for different Separate CHIP populations.

- Yes
- No
- N/A
8.
Have you made any changes to your cost sharing requirements?
For example: changing amounts, populations, or the collection process.

- Yes
- No
- N/A

9.
Have you made any changes to substitution of coverage policies?
For example: removing a waiting period.

- Yes
- No
- N/A

10.
Have you made any changes to an enrollment freeze and/or enrollment cap?

- Yes
- No
- N/A
11.
Have you made any changes to the enrollment process for health plan selection?

- Yes
- No
- N/A

12.
Have you made any changes to the protections for applicants and enrollees?
For example: changing from the Medicaid Fair Hearing process to the review process used by all health insurance issuers statewide.

- Yes
- No
- N/A
13.
Have you made any changes to premium assistance?
For example: adding premium assistance or changing the population that receives
premium assistance.

- Yes
- No
- N/A

14.
Have you made any changes to the methods and procedures for preventing,
investigating, or referring fraud or abuse cases?

- Yes
- No
- N/A
15.
Have you made any changes to your conception to birth expansion (as described in the October 2, 2002 final rule)?
For example: expanding eligibility or changing this population's benefit package.

☐ Yes

☒ No

☐ N/A

16.
Have you made any changes to your Pregnant Women State Plan expansion?
For example: expanding eligibility or changing this population's benefit package.

☐ Yes

☒ No

☐ N/A
17. Have you made any changes to eligibility for "lawfully residing" pregnant women?

- Yes
- No
- N/A

18. Have you made any changes to eligibility for "lawfully residing" children?

- Yes
- No
- N/A

19. Have you made changes to any other policy or program areas?

- Yes
- No
- N/A
Montana requested a waiver to modify requirements to address the challenges posed by COVID-19, pursuant to section 1135 of the Social Security Act. These modifications included waiving the requirements related to timely processing of enrollment applications, delaying the processing of enrollment renewals and extending the deadline to respond to renewal request, delaying acting on changes in circumstances for CHIP beneficiaries other than the required changes in circumstances, the additional benefits of COVID-19 testing and treatment, greater flexibility allowed for telehealth, all co-payments being waived, extending the timelines for fair hearings and appeals to allow up to an additional 120 days past original 90 days to file, and suspending prior authorization requirements.

21. Have you already submitted a State Plan Amendment (SPA) to reflect any changes that require a SPA?

- [ ] Yes
- [ ] No

### Enrollment and Uninsured Data

#### Part 1: Number of Children Enrolled in CHIP

This table is pre-filled with your SEDS data for the two most recent federal fiscal years (FFY). If the information is inaccurate, adjust your data in SEDS (go to line 7: "Unduplicated Number Ever Enrolled" in your fourth quarter SEDS report) and then refresh this page. If you're adjusting data in SEDS, allow one business day for the CARTS data below to update.
<table>
<thead>
<tr>
<th>Program</th>
<th>Number of children enrolled in FFY 2019</th>
<th>Number of children enrolled in FFY 2020</th>
<th>Percent change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicaid Expansion CHIP</td>
<td>10,119</td>
<td>10,442</td>
<td>3.192%</td>
</tr>
<tr>
<td>Separate CHIP</td>
<td>32,561</td>
<td>30,485</td>
<td>-6.376%</td>
</tr>
</tbody>
</table>

1. If you had more than a 3% percent change from last year, what are some possible reasons why your enrollment numbers changed?

A possible reason for the -6% enrollment change from last year in our separate CHIP program could be contributed to the COVID-19 pandemic. Many current CHIP families are being determined MC-eligible due to financial hardship associated with COVID.

**Part 2: Number of Uninsured Children in Your State**

This table is pre-filled with data on uninsured children (age 18 and under) who are below 200% of the Federal Poverty Level (FPL) based on annual estimates from the American Community Survey.
<table>
<thead>
<tr>
<th>Year</th>
<th>Number of uninsured children</th>
<th>Margin of error</th>
<th>Percent of uninsured children (of total children in your state)</th>
<th>Margin of error</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>11,000</td>
<td>2,000</td>
<td>4.7%</td>
<td>0.9%</td>
</tr>
<tr>
<td>2016</td>
<td>6,000</td>
<td>2,000</td>
<td>2.7%</td>
<td>0.6%</td>
</tr>
<tr>
<td>2017</td>
<td>7,000</td>
<td>2,000</td>
<td>3%</td>
<td>0.8%</td>
</tr>
<tr>
<td>2018</td>
<td>7,000</td>
<td>2,000</td>
<td>3.1%</td>
<td>0.7%</td>
</tr>
<tr>
<td>2019</td>
<td>7,000</td>
<td>1,000</td>
<td>3.2%</td>
<td>0.6%</td>
</tr>
</tbody>
</table>

**Percent change between 2018 and 2019**

Not Available

1. What are some reasons why the number and/or percent of uninsured children has changed?

   The number and percent of uninsured children did not significantly change between 2018 and 2019.
2. Are there any reasons why the American Community Survey estimates wouldn't be a precise representation of the actual number of uninsured children in your state?

- Yes
- No

3. Do you have any alternate data source(s) or methodology for measuring the number and/or percent of uninsured children in your state?

- Yes
- No

4. Is there anything else you'd like to add about your enrollment and uninsured data?

No.

5. Optional: Attach any additional documents here.

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.

Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)
Eligibility, Enrollment, and Operations

Program Outreach

1. Have you changed your outreach methods in the last federal fiscal year?
   - Yes
   - No

2. Are you targeting specific populations in your outreach efforts?
   For example: minorities, immigrants, or children living in rural areas.
   - Yes
   - No

3. What methods have been most effective in reaching low-income, uninsured children?
   For example: TV, school outreach, or word of mouth.
   
   Montana has not measured the effectiveness of outreach methods.

4. Is there anything else you’d like to add about your outreach efforts?
   No.
Eligibility, Enrollment, and Operations

Substitution of Coverage

Substitution of coverage (also known as crowd-out) occurs when someone with private insurance drops their private coverage and substitutes it with publicly funded insurance such as CHIP.

1.

Do you track the number of CHIP enrollees who have access to private insurance?

- [ ] Yes
- [x] No
- [ ] N/A
2.

Do you match prospective CHIP enrollees to a database that details private insurance status?

- [ ] Yes
- [x] No
- [ ] N/A

5. Is there anything else you'd like to add about substitution of coverage that wasn't already covered? Did you run into any limitations when collecting data?

No.

6.

Optional: Attach any additional documents here.

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.

Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)
Eligibility, Enrollment, and Operations

Renewal, Denials, and Retention

Part 1: Eligibility Renewal and Retention

1. Does your state provide presumptive eligibility, allowing children to access CHIP services pending a final determination of eligibility?
   This question should only be answered in respect to Separate CHIP.
   - Yes
   - No
   - N/A

2. In an effort to retain children in CHIP, do you conduct follow-up communication with families through caseworkers and outreach workers?
   - Yes
   - No
3. Do you send renewal reminder notices to families?

- Yes
- No

4. What else have you done to simplify the eligibility renewal process for families?

During the COVID-19 PHE, Montana has extended the deadline to respond to renewal requests, and delayed acting on changes in circumstances other than the required changes in circumstances, such as aging out of the CHIP program.

5. Which retention strategies have you found to be most effective?

Montana has not measured effectiveness of retention strategies.

6. How do you measure the effectiveness of your retention strategies? What data sources and methodology do you use to track retention?

Montana has not measured effectiveness of retention strategies.

7. Is there anything else you'd like to add that wasn't already covered?

No.
Part 2: CHIP Eligibility Denials (Not Redetermination)

1. How many applicants were denied CHIP coverage in FFY 2020?

Don't include applicants being considered for redetermination - this data will be collected in Part 3.

135

2. How many applicants were denied CHIP coverage for procedural reasons?

For example: They were denied because of an incomplete application, missing documentation, or a missing enrollment fee.

1
3.

How many applicants were denied CHIP coverage for eligibility reasons?

For example: They were denied because their income was too high or too low, they were determined eligible for Medicaid instead, or they had other coverage available.

5

3a.

How many applicants were denied CHIP (Title XXI) coverage and determined eligible for Medicaid (Title XIX) instead?

5769

4.

How many applicants were denied CHIP coverage for other reasons?

12

5. Did you have any limitations in collecting this data?

Montana has one streamlined application for CHIP and Medicaid, so it is not possible to separate CHIP and Medicaid denials.
Table: CHIP Eligibility Denials (Not Redetermination)

This table is auto-populated with the data you entered above.

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total denials</td>
<td>135</td>
<td>100%</td>
</tr>
<tr>
<td>Denied for procedural reasons</td>
<td>1</td>
<td>0.74%</td>
</tr>
<tr>
<td>Denied for eligibility reasons</td>
<td>5</td>
<td>3.7%</td>
</tr>
<tr>
<td>Denials for other reasons</td>
<td>12</td>
<td>8.89%</td>
</tr>
</tbody>
</table>

**Part 3: Redetermination in CHIP**

Redetermination is the process of redetermining whether a child is eligible to renew in CHIP (Title XXI) every 12 months. This section doesn't apply to any mid-year changes in circumstances that may affect eligibility (for example: income, relocation, or aging out of the program).

1.

How many children were eligible for redetermination in CHIP in FFY 2020?

14491
2. Of the eligible children, how many were then screened for redetermination?

17297

3. How many children were retained in CHIP after redetermination?

3345
4.

How many children were disenrolled in CHIP after the redetermination process?

This number should be equal to the total of 4a, 4b, and 4c below.

[Computed: 2394]

4a.

How many children were disenrolled for procedural reasons?

This could be due to an incomplete application, missing documentation, or a missing enrollment fee.

[160]

4b.

How many children were disenrolled for eligibility reasons?

This could be due to income that was too high or too low, eligibility in Medicaid (Title XIX) instead, or access to private coverage.

[1175]
4c.

How many children were disenrolled for other reasons?

1059

5. Did you have any limitations in collecting this data?

No.

Table: Redetermination in CHIP

These tables are auto-populated with the data you entered above.

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children screened for redetermination</td>
<td>17297</td>
<td>100%</td>
</tr>
<tr>
<td>Children retained after redetermination</td>
<td>3345</td>
<td>19.34%</td>
</tr>
<tr>
<td>Children disenrolled after redetermination</td>
<td>2394</td>
<td>13.84%</td>
</tr>
</tbody>
</table>
Table: Disenrollment in CHIP after Redetermination

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children disenrolled after redetermination</td>
<td>2394</td>
<td>100%</td>
</tr>
<tr>
<td>Children disenrolled for procedural reasons</td>
<td>160</td>
<td>6.68%</td>
</tr>
<tr>
<td>Children disenrolled for eligibility reasons</td>
<td>1175</td>
<td>49.08%</td>
</tr>
<tr>
<td>Children disenrolled for other reasons</td>
<td>1059</td>
<td>44.24%</td>
</tr>
</tbody>
</table>

**Part 4: Redetermination in Medicaid**

Redetermination is the process of redetermining whether a child is eligible to renew in Medicaid (Title XIX) every 12 months. This section doesn't apply to any mid-year changes in circumstances that may affect eligibility (for example: income, relocation, or aging out of the program).

1. How many children were eligible for redetermination in Medicaid in FFY 2020?

   64133

2. Of the eligible children, how many were then screened for redetermination?

   69791
3.

How many children were retained in Medicaid after redetermination?

8433
4.

How many children were disenrolled in Medicaid after the redetermination process?

This number should be equal to the total of 4a, 4b, and 4c below.

**Computed:** 61464

4a.

How many children were disenrolled for procedural reasons?

This could be due to an incomplete application, missing documentation, or a missing enrollment fee.

11955

4b.

How many children were disenrolled for eligibility reasons?

This could be due to an income that was too high and/or eligibility in CHIP instead.

31177
4c.

How many children were disenrolled for other reasons?

18332

5. Did you have any limitations in collecting this data?

No

Table: Redetermination in Medicaid

These tables are auto-populated with the data you entered above.

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children screened for redetermination</td>
<td>69791</td>
<td>100%</td>
</tr>
<tr>
<td>Children retained after redetermination</td>
<td>8433</td>
<td>12.08%</td>
</tr>
<tr>
<td>Children disenrolled after redetermination</td>
<td>61464</td>
<td>88.07%</td>
</tr>
</tbody>
</table>
Table: Disenrollment in Medicaid after Redetermination

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children disenrolled after redetermination</td>
<td>61464</td>
<td>100%</td>
</tr>
<tr>
<td>Children disenrolled for procedural reasons</td>
<td>11955</td>
<td>19.45%</td>
</tr>
<tr>
<td>Children disenrolled for eligibility reasons</td>
<td>31177</td>
<td>50.72%</td>
</tr>
<tr>
<td>Children disenrolled for other reasons</td>
<td>18332</td>
<td>29.83%</td>
</tr>
</tbody>
</table>

Part 5: Tracking a CHIP cohort (Title XXI) over 18 months

Tracking a cohort of children enrolled in CHIP (Title XXI) will indicate how long a specific group of children stays enrolled over an 18-month period. This information is required by Section 402(a) of CHIPRA.

To track your cohort, identify a group of children ages 0 to 16 years who are newly enrolled in CHIP and/or Medicaid as of January through March 2020 (the second quarter of FFY 2020). Children in this cohort must be 16 years and 0 months or younger when they enroll to ensure they don't age out of the program by the end of the 18-month tracking period.

You'll identify a new cohort every two years. This year you'll report on the number of children at the start of the cohort (Jan - Mar 2020) and six months later (July - Sept 2020). Next year you'll report numbers for the same cohort at 12 months (Jan - Mar 2021) and 18 months later (July - Sept 2021). If data is unknown or unavailable, leave it blank - don't enter a zero unless the data is known to be zero.
Helpful hints on age groups

Children should be in age groups based on their age at the start of the cohort, when they're identified as newly enrolled in January, February, or March of 2020. For example, if a child is four years old when they're newly enrolled, they should continue to be reported in the "ages 1-5" group at 6 months, 12 months, and 18 months later.

The oldest children in the cohort must be no older than 16 years (and 0 months) to ensure they don't age out of the program at the end of the 18-month tracking period. That means children in the "ages 13-16" group who are newly enrolled in January 2020 must be born after January 2004. Similarly, children who are newly enrolled in February 2020 must be born after February 2004, and children newly enrolled in March 2020 must be born after March 2004.

1. How does your state define "newly enrolled" for this cohort?

- Newly enrolled in CHIP: Children in this cohort weren't enrolled in CHIP (Title XXI) during the previous month. For example: Newly enrolled children in January 2020 weren't enrolled in CHIP in December 2019.

- Newly enrolled in CHIP and Medicaid: Children in this cohort weren't enrolled in CHIP (Title XXI) or Medicaid (Title XIX) during the previous month. For example: Newly enrolled children in January 2020 weren't enrolled in CHIP or Medicaid in December 2019.

2. Do you have data for individual age groups?

If not, you'll report the total number for all age groups (0-16 years) instead.

- Yes
- No
January - March 2020 (start of the cohort)

3.

How many children were newly enrolled in CHIP between January and March 2020?

<table>
<thead>
<tr>
<th>Ages</th>
<th>0-1</th>
<th>1-5</th>
<th>6-12</th>
<th>13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ages 0-1</td>
<td>164</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 1-5</td>
<td></td>
<td>438</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 6-12</td>
<td></td>
<td></td>
<td>449</td>
<td></td>
</tr>
<tr>
<td>Ages 13-16</td>
<td></td>
<td></td>
<td></td>
<td>213</td>
</tr>
</tbody>
</table>

July - September 2020 (6 months later)

4.

How many children were continuously enrolled in CHIP six months later?

Only include children that didn’t have a break in coverage during the six-month period.

<table>
<thead>
<tr>
<th>Ages</th>
<th>0-1</th>
<th>1-5</th>
<th>6-12</th>
<th>13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ages 0-1</td>
<td>1456</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 1-5</td>
<td></td>
<td>368</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 6-12</td>
<td></td>
<td></td>
<td>389</td>
<td></td>
</tr>
<tr>
<td>Ages 13-16</td>
<td></td>
<td></td>
<td></td>
<td>195</td>
</tr>
</tbody>
</table>

5.

How many children had a break in CHIP coverage but were re-enrolled in CHIP six months later?

<table>
<thead>
<tr>
<th>Ages</th>
<th>0-1</th>
<th>1-5</th>
<th>6-12</th>
<th>13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ages 0-1</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 1-5</td>
<td>2</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 6-12</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 13-16</td>
<td>0</td>
<td></td>
<td></td>
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6.

Of the children who had a break in CHIP coverage (in the previous question), how many were enrolled in Medicaid during the break?

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</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2</td>
<td>1</td>
<td>0</td>
</tr>
</tbody>
</table>

7.

How many children were no longer enrolled in CHIP six months later?

Possible reasons for no longer being enrolled:
- Transferred to another health insurance program other than CHIP
- Didn’t meet eligibility criteria anymore
- Didn’t complete documentation
- Didn’t pay a premium or enrollment fee

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</tr>
</thead>
<tbody>
<tr>
<td>18</td>
<td>68</td>
<td>59</td>
<td>18</td>
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Of the children who were no longer enrolled in CHIP (in the previous question), how many were enrolled in Medicaid six months later?

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<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>17</td>
<td>19</td>
<td>3</td>
</tr>
</tbody>
</table>
9. Is there anything else you’d like to add about your data?

No.

January - March 2021 (12 months later)

Next year you'll report this data. Leave it blank in the meantime.

10.

How many children were continuously enrolled in CHIP 12 months later?

Only include children that didn't have a break in coverage during the 12-month period.

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How many children were no longer enrolled in CHIP 12 months later?
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<tbody>
<tr>
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<td></td>
</tr>
</tbody>
</table>
July - September of 2021 (18 months later)

Next year you'll report this data. Leave it blank in the meantime.

15. How many children were continuously enrolled in CHIP 18 months later?

Only include children that didn't have a break in coverage during the 18-month period.

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How many children were no longer enrolled in CHIP 18 months later?

Possible reasons for not being enrolled:
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<td></td>
<td></td>
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</tbody>
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Of the children who were no longer enrolled in CHIP (in the previous question), how many were enrolled in Medicaid 18 months later?

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</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
20. Is there anything else you'd like to add about your data?

No.

**Part 6: Tracking a Medicaid (Title XIX) cohort over 18 months**

Tracking a cohort of children enrolled in Medicaid (Title XIX) will indicate how long a specific group of children stays enrolled over an 18-month period. This information is required by Section 402(a) of CHIPRA.

To track your cohort, identify a group of children ages 0 to 16 years, who are newly enrolled in Medicaid and/or CHIP as of January through March 2020 (the second quarter of FFY 2020). Children in this cohort must be 16 years and 0 months or younger when they enroll to ensure they don't age out of the program by the end of the 18-month tracking period.

You'll identify a new cohort every two years. This year you'll report the number of children identified at the start of the cohort (Jan-Mar 2020) and six months later (July-Sept 2020). Next year you'll report numbers for the same cohort at 12 months (Jan-Mar 2021) and 18 months later (July-Sept 2021). If data is unknown or unavailable, leave it blank - don't enter a zero unless the data is known to be zero.

**Helpful hints on age groups**

Children should be in age groups based on their age at the start of the cohort, when they're identified as newly enrolled in January, February, or March of 2020. For example, if a child is four years old when they're newly enrolled, they should continue to be reported in the "ages 1-5" group at 6 months, 12 months, and 18 months later.

The oldest children in the cohort must be no older than 16 years (and 0 months) to ensure they don't age out of the program at the end of the 18-month tracking period. That means children in the "ages 13-16" group who are newly enrolled in January 2020 must be born after January 2004. Similarly, children who are newly enrolled in February 2020 must be born after February 2004, and children newly enrolled in March 2020 must be born after March 2004.
1.

How does your state define "newly enrolled" for this cohort?

- Newly enrolled in Medicaid: Children in this cohort weren't enrolled in Medicaid (Title XIX) during the previous month. For example: Newly enrolled children in January 2020 weren't enrolled in Medicaid in December 2019.

- Newly enrolled in CHIP and Medicaid: Children in this cohort weren't enrolled in CHIP (Title XXI) or Medicaid (Title XIX) during the previous month. For example: Newly enrolled children in January 2020 weren't enrolled in CHIP or Medicaid in December 2019.

2.

Do you have data for individual age groups?

If not, you'll report the total number for all age groups (0-16 years) instead.

- Yes

- No

January - March 2020 (start of the cohort)

3.

How many children were newly enrolled in Medicaid between January and March 2020?

<table>
<thead>
<tr>
<th>Ages</th>
<th></th>
<th>Ages</th>
<th></th>
<th>Ages</th>
<th></th>
<th>Ages</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>0-1</td>
<td>1455</td>
<td>1-5</td>
<td>1328</td>
<td>6-12</td>
<td>1276</td>
<td>13-16</td>
<td>587</td>
</tr>
</tbody>
</table>
July - September 2020 (6 months later)

4.

How many children were continuously enrolled in Medicaid six months later?

Only include children that didn't have a break in coverage during the six-month period.

<table>
<thead>
<tr>
<th>Ages</th>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ages 0-1</td>
<td>1296</td>
<td>1122</td>
<td>1129</td>
<td>515</td>
</tr>
<tr>
<td>Ages 1-5</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
</tbody>
</table>

5.

How many children had a break in Medicaid coverage but were re-enrolled in Medicaid six months later?

<table>
<thead>
<tr>
<th>Ages</th>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ages 0-1</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Ages 1-5</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Ages 6-12</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Ages 13-16</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

6.

Of the children who had a break in Medicaid coverage (in the previous question), how many were enrolled in CHIP during the break?

<table>
<thead>
<tr>
<th>Ages</th>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ages 0-1</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Ages 1-5</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Ages 6-12</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Ages 13-16</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>
7. How many children were no longer enrolled in Medicaid six months later?

Possible reasons for no longer being enrolled:
- Transferred to another health insurance program other than Medicaid
- Didn't meet eligibility criteria anymore
- Didn't complete documentation
- Didn't pay a premium or enrollment fee

<table>
<thead>
<tr>
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<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ages 0-1</td>
<td>159</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 1-5</td>
<td>206</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 6-12</td>
<td>147</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 13-16</td>
<td>71</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

8. Of the children who were no longer enrolled in Medicaid (in the previous question), how many were enrolled in CHIP six months later?

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</tr>
</thead>
<tbody>
<tr>
<td>Ages 0-1</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 1-5</td>
<td>5</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 6-12</td>
<td>7</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 13-16</td>
<td>0</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

9. Is there anything else you'd like to add about your data?

No.

January - March 2021 (12 months later)

Next year you'll report this data. Leave it blank in the meantime.
10. How many children were continuously enrolled in Medicaid 12 months later?
Only include children that didn’t have a break in coverage during the 12-month period.

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July - September of 2021 (18 months later)

Next year you'll report this data. Leave it blank in the meantime.
15.

How many children were continuously enrolled in Medicaid 18 months later?

Only include children that didn't have a break in coverage during the 18-month period.

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20. Is there anything else you'd like to add about your data?

No.
Eligibility, Enrollment, and Operations

Cost Sharing (Out-of-Pocket Costs)

States can choose whether or not to require cost sharing in their CHIP program. Cost sharing includes payments such as enrollment fees, premiums, deductibles, coinsurance, and copayments.

1.

Does your state require cost sharing?

- Yes
- No
2. Who tracks cost sharing to ensure families don't pay more than the 5% aggregate household income in a year?

- Families ("the shoebox method")
- Health plans
- States
- Third party administrator
- Other

3. How are healthcare providers notified that they shouldn't charge families once families have reached the 5% cap?

Families are issued new ID cards once the $215 family copay has been met. The cards specify no copay is needed. If a provider charges the family a copay after meeting the $215 limit and notes copay on a claim, the claim will be reprocessed, the provider will be reimbursed for the copay, and the provider will return the copay to the member.
4. Approximately how many families exceeded the 5% cap in the last federal fiscal year?

No children reached the 5% cap for copayment requirements during FFY 2020. The maximum copayment amount per family for a year is $215. The lowest Federal Poverty Level (FPL) income for any CHIP-eligible family would be the income for a one child family at above 143% of FPL. The corresponding 2020 income for that family size would be above $24,653. Five percent of that income would be $1,232.65. Therefore, the maximum copay would always be less than five percent. Additionally, Montana waived the co-pay requirement during the COVID-19 public health emergency.

5. Have you assessed the effects of charging premiums and enrollment fees on whether eligible families enroll in CHIP?

☐ Yes

☒ No

6. Have you assessed the effects of charging copayments and other out-of-pocket fees on whether enrolled families use CHIP services?

☐ Yes

☒ No
7. You indicated in Section 1 that you changed your cost sharing requirements in the past federal fiscal year. How are you monitoring the impact of these changes on whether families apply, enroll, disenroll, and use CHIP health services? What have you found when monitoring the impact?

We have not been monitoring the impact of not requiring cost sharing due to the COVID 19 PHE because it is a temporary change.

8. Is there anything else you'd like to add that wasn't already covered?

No.

9.

Optional: Attach any additional documents here.

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.

Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)

Eligibility, Enrollment, and Operations

Employer Sponsored Insurance and Premium Assistance

States with a premium assistance program can use CHIP funds to purchase coverage through employer sponsored insurance (ESI) on behalf of eligible children and parents.
1.

Does your state offer ESI including a premium assistance program under the CHIP State Plan or a Section 1115 Title XXI demonstration?

○ Yes

○ No

Eligibility, Enrollment, and Operations

Program Integrity

States with a premium assistance program can use CHIP funds to purchase coverage through employer sponsored insurance (ESI) on behalf of eligible children and parents.

1.

Do you have a written plan with safeguards and procedures in place for the prevention of fraud and abuse cases?

○ Yes

○ No
2.

Do you have a written plan with safeguards and procedures in place for the investigation of fraud and abuse cases?

- Yes
- No

3.

Do you have a written plan with safeguards and procedures in place for the referral of fraud and abuse cases?

- Yes
- No
4. What safeguards and procedures are in place for the prevention, investigation, and referral of fraud and abuse cases?

1) Prevention - As Montana's TPA, Blue Cross Blue Shield of Montana (BCBSMT) Special Investigations Unit (SIU) coordinates an internal and external fraud awareness program. The program involves employee training through face-to-face sessions, as well as written notifications in internal publications. The external awareness program involves publication of BCBSMT's toll-free fraud hotline on all Explanations of Benefits, maintenance of an anti-fraud website, anti-fraud training presentations to law enforcement groups, regulatory agencies, civilian groups, written articles in BCBSMT publications, and regulatory industry publications. BCBSMT also attempts to publicize all successful cases in the local media. 2) Investigation - BCBSMT investigations are conducted by trained investigators and agencies using traditional methods, including (but not limited to) document analysis, data mining, interviews, questionnaires, medical records review, surveillance, etc. If fraudulent activity is confirmed, the case is reported to the Montana Insurance Department (pursuant to Montana Code Annotated 33-1-1205) and/or other applicable law enforcement or regulatory agencies including state medical boards, the Medicaid Fraud Control Unit, Federal Bureau of Investigation, Health and Human Services/Office of Inspector General, Office of Public Assistance/Office of Attorney General, Drug Enforcement Agency, and other state and local law enforcement agencies. BCBSMT works with these agencies in the continued investigation and prosecution of each case. 3) Referral of cases of fraud & abuse - BCBSMT reports all cases to the Montana Insurance Department, as well as any other applicable law enforcement or regulatory agency. BCBSMT also notifies HMK/DPHHS if any fraud investigation results in a fraud determination of a HMK provider. DPHHS addresses fraud and abuse cases as they become known by DPHHS and/or reported by BCBSMT.
5.
Do the Managed Care plans contracted by your Separate CHIP program have written plans with safeguards and procedures in place?

◯ Yes
◯ No
◯ N/A

6.
How many eligibility denials have been appealed in a fair hearing in FFY 2020?

32

7.
How many cases have been found in favor of the beneficiary in FFY 2020?

20
8. How many cases related to provider credentialing were investigated in FFY 2020? 

0

9. How many cases related to provider credentialing were referred to appropriate law enforcement officials in FFY 2020? 

0

10. How many cases related to provider billing were investigated in FFY 2020? 

3

11. How many cases were referred to appropriate law enforcement officials in FFY 2020? 

1
12. How many cases related to beneficiary eligibility were investigated in FFY 2020?

173

13. How many cases related to beneficiary eligibility were referred to appropriate law enforcement officials in FFY 2020?

1

14. Does your data for Questions 8-13 include cases for CHIP only or for Medicaid and CHIP combined?

- CHIP only
- Medicaid and CHIP combined

15. Do you rely on contractors for the prevention, investigation, and referral of fraud and abuse cases?

- Yes
- No
16.
Do you contract with Managed Care health plans and/or a third party contractor to provide this oversight?

- Yes
- No

17. Is there anything else you'd like to add that wasn't already covered?

The eligibility investigation data above (questions 12 and 13) includes both CHIP and Medicaid cases as there is one application for both programs which makes it difficult to separate between the two.

18.
Optional: Attach any additional documents here.

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.

Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)

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**Eligibility, Enrollment, and Operations**

**Dental Benefits**

Tell us about the children receiving dental benefits in your Separate CHIP program. Include children who are receiving full benefits and those who are only receiving supplemental dental benefits. Include the unduplicated number of children enrolled in all types of delivery systems (Managed Care, PCCM, and Fee for Service).
Note on age groups

Children should be in age groups based on their age on September 30th, the end of the federal fiscal year (FFY). For example, if a child turns three years old on September 15th, the child should be included in the "ages 3-5" group. Even if the child received dental services on September 1st while they were still two years old, all dental services should be counted as their age at the end of the FFY.

1.

Do you have data for individual age groups?

If not, you'll report the total number for all age groups (0-18 years) instead.

- Yes
- No

2.

How many children were enrolled in Separate CHIP for at least 90 continuous days during FFY 2020?

<table>
<thead>
<tr>
<th>Ages 0-1</th>
<th>Ages 1-2</th>
<th>Ages 3-5</th>
<th>Ages 6-9</th>
<th>Ages 10-14</th>
<th>Ages 15-18</th>
</tr>
</thead>
<tbody>
<tr>
<td>374</td>
<td>2252</td>
<td>4106</td>
<td>5830</td>
<td>7296</td>
<td>5116</td>
</tr>
</tbody>
</table>
3.

How many children (who were enrolled in Separate CHIP for at least 90 continuous days) received at least one dental care service during FFY 2020?

<table>
<thead>
<tr>
<th>Ages</th>
<th>Ages 0-1</th>
<th>Ages 1-2</th>
<th>Ages 3-5</th>
<th>Ages 6-9</th>
<th>Ages 10-14</th>
<th>Ages 15-18</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ages 0-1</td>
<td>9</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 1-2</td>
<td>744</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 3-5</td>
<td>2227</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 6-9</td>
<td>3752</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 10-14</td>
<td>4441</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 15-18</td>
<td>2554</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Dental care service codes and definitions

The dental service must be provided by or under the supervision of a dentist as defined by HCPCS codes D0100-D9999 (or equivalent CDT codes D0100-D9999, or equivalent CPT codes) based on an unduplicated paid, unpaid, or denied claim.

All data should be based on the definitions in the Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) Report (Form CMS-416).

4.

How many children (who were enrolled in Separate CHIP for at least 90 continuous days) received at least one preventative dental care service during FFY 2020?

<table>
<thead>
<tr>
<th>Ages</th>
<th>Ages 0-1</th>
<th>Ages 1-2</th>
<th>Ages 3-5</th>
<th>Ages 6-9</th>
<th>Ages 10-14</th>
<th>Ages 15-18</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ages 0-1</td>
<td>2</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 1-2</td>
<td>693</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 3-5</td>
<td>2157</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 6-9</td>
<td>3632</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 10-14</td>
<td>4263</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 15-18</td>
<td>2236</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
5.

How many children (who were enrolled in Separate CHIP for at least 90 continuous days) received dental treatment services during FFY 2020?

This includes orthodontics, periodontics, implants, oral and maxillofacial surgery, and other treatments.

<table>
<thead>
<tr>
<th>Ages</th>
<th>0-1</th>
<th>1-2</th>
<th>3-5</th>
<th>6-9</th>
<th>10-14</th>
<th>15-18</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ages 0-1</td>
<td>5</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 1-2</td>
<td>66</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 3-5</td>
<td>546</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 6-9</td>
<td>1428</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 10-14</td>
<td></td>
<td>1556</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 15-18</td>
<td></td>
<td></td>
<td>1247</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Dental treatment service codes and definitions

The dental service must be provided by or under the supervision of a dentist as defined by HCPCS codes D2000-D9999 (or equivalent CDT codes D2000-D9999 or equivalent CPT codes that involve periodontics, maxillofacial prosthetics, implants, oral and maxillofacial surgery, orthodontics, adjunctive general services) based on an unduplicated paid, unpaid, or denied claim.

All data should be based on the definitions in the Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) Report (Form CMS-416).

6.

How many children in the "ages 6-9" group received a sealant on at least one permanent molar tooth during FFY 2020?

| Number of Children | 840 |
Sealant codes and definitions

The sealant on a permanent molar tooth is provided by a dental professional for whom placing a sealant is within their scope of practice. It's defined by HCPCS code D1351 (or equivalent CDT code D1351) based on an unduplicated paid, unpaid, or denied claim. Permanent molars are teeth numbered 2, 3, 14, 15, 18, 19, 30, and 31, and additionally - for states covering sealants on third molars ("wisdom teeth") - teeth numbered 1, 16, 17, and 32.

All data should be based on the definitions in the Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) Report (Form CMS-416).

7.

Do you provide supplemental dental coverage?

☐ Yes

☐ No

8. Is there anything else you'd like to add about your dental benefits? If you weren't able to provide data, let us know why.

No.

9.

Optional: Attach any additional documents here.

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.

Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)
Eligibility, Enrollment, and Operations

CAHPS Survey Results

Children's Health Insurance Program Reauthorization Act (CHIPRA) requires that all CHIP programs submit survey results from the Consumer Assessment of Healthcare Providers and Systems (CAHPS). The survey assesses your CHIP program quality and customer satisfaction.

1.

Did you collect the CAHPS survey?

- Yes
- No

Part 2: You collected the CAHPS survey

Since you collected the CAHPS survey, please complete Part 2.

1.

Upload a summary report of your CAHPS survey results.

This is optional if you already submitted CAHPS raw data to the AHRQ CAHPS database. Submit results only for the CHIP population, not for both Medicaid (Title XIX) and CHIP (Title XXI) together. Your data should represent children enrolled in all types of delivery systems (Managed Care, PCCM, and Fee for Service).

**Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.**

Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png).
2. Which CHIP population did you survey?
   - Medicaid Expansion CHIP
   - Separate CHIP
   - Both Separate CHIP and Medicaid Expansion CHIP
   - Other

3. Which version of the CAHPS survey did you use?
   - CAHPS 5.0
   - CAHPS 5.0H
   - Other
4.

Which supplemental item sets did you include in your survey?

Select all that apply.

☐ None

☐ Children with Chronic Conditions

☑ Other

4a. Which supplemental item sets did you include?

State specific additional questions were included.
5. Which administrative protocol did you use to administer the survey? Select all that apply.

☐ NCQA HEDIS CAHPS 5.0H

☐ HRQ CAHPS

☑ Other

5a. Which administrative protocol did you use?

The survey methodology followed the 2020 NCQA HEDIS protocol as a guide utilizing a protocol consisting of four mailing waves.

6. Is there anything else you'd like to add about your CAHPS survey results?

No.

Part 3: You didn't collect the CAHPS survey

Eligibility, Enrollment, and Operations

Health Services Initiative (HSI) Programs

All states with approved HSI program(s) should complete this section. States can use up to 10% of their fiscal year allotment to develop Health Services
Initiatives (HSI) that provide direct services and other public health initiatives for low-income children. [See Section 2105(a)(1)(D)(ii) of the Social Security Act.] States can only develop HSI programs after funding other costs to administer their CHIP State Plan, as defined in regulations at 42 CFR 457.10.

1.

Does your state operate Health Service Initiatives using CHIP (Title XXI) funds?

Even if you're not currently operating the HSI program, if it's in your current approved CHIP State Plan, please answer "yes."

- Yes
- No

State Plan Goals and Objectives

Part 1: Tell us about your goals and objectives

Tell us about the progress you've made on your performance goals in the past year. The objectives and goals you add to this section should match those reflected in your CHIP State Plan, Section 9. Submit a CHIP State Plan Amendment (SPA) if any of them are different.

Objective 1 is required. We've provided examples for other objectives, but you can edit them so they match the objectives in your CHIP State Plan. You can add additional objectives and goals to fit what's in your CHIP State Plan.
1. Briefly describe your goal for this objective.

For example: In an effort to reduce the number of uninsured children, our goal is to enroll 90% of eligible children in the CHIP program.

Continue to decrease the number of uninsured children in low to moderate income families, and maintain the number of children insured by the Medicaid and CHIP populations in the state.

2.

What type of goal is it?

- New goal
- Continuing goal
- Discontinued goal
Define the numerator you're measuring

3. Which population are you measuring in the numerator?

For example: The number of children enrolled in CHIP in the last federal fiscal year.

The difference between the number of CHIP and Medicaid children enrolled in September of FFY 2019 (127,804) and September FFY 2020 (125,477).

4.

Numerator (total number)

2327
Define the denominator you're measuring

5. Which population are you measuring in the denominator?

For example: The total number of eligible children in the last federal fiscal year.

The total number of children enrolled in CHIP and Medicaid in September FFY 2019.

6.

Denominator (total number)

127804

Computed: 1.82%

7.

What is the date range of your data?

Start
mm/yyyy

09 / 2019

End
mm/yyyy

09 / 2020
8. Which data source did you use?

- Eligibility or enrollment data
- Survey data
- Another data source

9. How did your progress towards your goal last year compare to your previous year's progress?

There was a 1.8% decrease in the total number of children enrolled in CHIP and Medicaid in Montana from the end of FFY 2019 to the end of FFY 2020. Although we had a slight decrease of enrollment from last year, it was less of a decrease from last year's comparison (5.6%). The enrollment rates for CHIP have levelled off in the past few years.

10. What are you doing to continually make progress towards your goal?

The Montana HMK program will be working on updating the goals and objectives in our State Plan and creating measurable outcomes to report on in next year's annual report.

11. Anything else you'd like to tell us about this goal?

No.
12.

Do you have any supporting documentation?

Optional

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png).

Do you have another in this list?

Optional

1. What is the next objective listed in your CHIP State Plan?

You can edit the suggested objective so it matches what's in your CHIP State Plan.

Increase access to care
1. Briefly describe your goal for this objective.

For example: In an effort to increase access to care, our goal is to increase the number of children who have visited a primary care physician by 5%.

Maintain access to enrolled Healthy Montana Kids (HMK) providers.

2.

What type of goal is it?

- [ ] New goal
- [x] Continuing goal
- [ ] Discontinued goal
Define the numerator you're measuring

3. Which population are you measuring in the numerator?

For example: The number of children enrolled in CHIP who visited a primary care physician in the last federal fiscal year.

The difference of the number of HMK-enrolled providers from FFY 2020 (11,904) and FFY 2019 (11,659).

4.

Numerator (total number)

245
Define the denominator you're measuring

5. Which population are you measuring in the denominator?

For example: The total number of children enrolled in CHIP in the last federal fiscal year.

The number of HMK-enrolled providers in FFY 2019.

6.

Denominator (total number)

11,659

Computed: 2.1%

7.

What is the date range of your data?

Start
mm/yyyy

10 / 2019

End
mm/yyyy

09 / 2020
8. Which data source did you use?

- Eligibility or enrollment data
- Survey data
- Another data source

9. How did your progress towards your goal last year compare to your previous year's progress?

There was a 2% increase in enrolled providers during FFY2020 compared to FFY2019.

10. What are you doing to continually make progress towards your goal?

The Montana HMK program will be working on updating the goals and objectives in our State Plan and creating measurable outcomes to report on in next year's annual report.

11. Anything else you'd like to tell us about this goal?

No.
12.

Do you have any supporting documentation?

Optional

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)

Optional

Do you have another in this list?

1. What is the next objective listed in your CHIP State Plan?

You can edit the suggested objective to match what's in your CHIP State Plan.

Increase the use of preventative care
1. Briefly describe your goal for this objective.

For example: In an effort to increase the use of preventative care, our goal is to increase the number of children who receive one or more well child visits by 5%.

Continue to increase the rate of CHIP enrollees who received recommended immunizations who are two years old during calendar year 2019.

2.

What type of goal is it?

- [ ] New goal
- [x] Continuing goal
- [ ] Discontinued goal
Define the numerator you're measuring

3. Which population are you measuring in the numerator?

For example: The number of children who received one or more well child visits in the last federal fiscal year.

The number of CHIP-enrolled two-year-old's included in the HEDIS sample that received the HEDIS immunization combination 3 from our third-party administrator provider network. This combination denotes that a child received 4DtaP, 3 IPV, 1 MMR, 3 Hib, 3 Hepatitis B, 1 varicella and 4 pneumococcal conjugate vaccines.

4.

Numerator (total number)

306
Define the denominator you're measuring

5. Which population are you measuring in the denominator?

For example: The total number of children enrolled in CHIP in the last federal fiscal year.

For the first measurement, the total number of CHIP-enrolled two-year old children that qualify to be part of the sample.

6.

Denominator (total number)

613

Computed: 49.92%
7. What is the date range of your data?

Start

mm/yyyy

01 / 2019

End

mm/yyyy

12 / 2019

8. Which data source did you use?

- Eligibility or enrollment data
- Survey data
- Another data source
9. How did your progress towards your goal last year compare to your previous year's progress?

The rate of reported CHIP two-year old children who were up to date on the HEDIS immunization combination rate 3 increased slightly from 48.4% to 49.9%.

10. What are you doing to continually make progress towards your goal?

The Montana HMK program will be working on updating the goals and objectives in our State Plan and creating measurable outcomes to report on in next year's annual report.

11. Anything else you'd like to tell us about this goal?

The data includes our third party administrator claims data. The data does not include claims data from Federally Qualified Health Center or Rural Health Clinics.

12. Do you have any supporting documentation?

Optional

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png).
1. Briefly describe your goal for this objective.

For example: In an effort to increase the use of preventative care, our goal is to increase the number of children who receive one or more well child visits by 5%.

Increase the percentage of enrollees age 13 who receive immunizations for Tetanus, Diphtheria and acellular Pertussis (Tdap) during 2019.

2.

What type of goal is it?

○ New goal

○ Continuing goal

○ Discontinued goal
Define the numerator you’re measuring

3. Which population are you measuring in the numerator?

For example: The number of children who received one or more well child visits in the last federal fiscal year.

The number of HMK enrolled thirteen-year-olds included in the 2019 HEDIS sample that received the tetanus, diphtheria, and acellular Pertussis (Tdap) vaccination.

4.

Numerator (total number)

698
Define the denominator you’re measuring

5. Which population are you measuring in the denominator?

For example: The total number of children enrolled in CHIP in the last federal fiscal year.

- The number of thirteen-year-olds included in the 2019 HEDIS sample.

6.

Denominator (total number)

1014

Computed: 68.84%

7.

What is the date range of your data?

Start
mm/yyyy

01 / 2019

End
mm/yyyy

12 / 2019
8. Which data source did you use?
   - Eligibility or enrollment data
   - Survey data
   - Another data source

9. How did your progress towards your goal last year compare to your previous year's progress?
   The rate of reported CHIP thirteen-year-olds who were up to date on their Tdap/Td was down from 80.0% in 2019 to 68.8% in 2019.

10. What are you doing to continually make progress towards your goal?
    The Montana HMK program will be working on updating the goals and objectives in our State Plan and creating measurable outcomes to report on in next year's annual report.

11. Anything else you'd like to tell us about this goal?
    The data includes our third party administrator claims data. The data does not include claims data from Federally Qualified Health Center or Rural Health Clinics.
12.

Do you have any supporting documentation?  

Optional

**Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.** 

Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)

---

**Do you have another in this list?**  

Optional

---

1. What is the next objective listed in your CHIP State Plan?

CHIP Enrollment
1. Briefly describe your goal for this objective.

Maintain FFY 2019 separate CHIP average enrollment.

2. What type of goal is it?
   - NEW goal
   - CONTINUING goal
   - DISCONTINUED goal

3. Which population are you measuring in the numerator?

Difference between average monthly enrollment for FFY 2020 (20,917) and FFY 2019 (23,546).

4. Numerator (total number)

2632
Define the denominator you’re measuring

5. Which population are you measuring in the denominator?

The average monthly CHIP enrollment for FFY 2019.

6. Denominator (total number)

23546

Computed: 11.18%

7. What is the date range of your data?

Start
mm/yyyy

10 / 2019

End
mm/yyyy

09 / 2020
8. Which data source did you use?

- Eligibility or enrollment data
- Survey data
- Another data source

9. How did your progress towards your goal last year compare to your previous year's progress?

There was an 11% decrease in average monthly CHIP enrollment in FFY 2020 compared to FFY 2019 average monthly CHIP enrollment.

10. What are you doing to continually make progress towards your goal?

The Montana HMK program will be working on updating the goals and objectives in our State Plan and creating measurable outcomes to report on in next years annual report.

11. Anything else you'd like to tell us about this goal?

The decrease in average monthly enrollment can be attributed to the COVID-19 PHE.
12.

Do you have any supporting documentation?

Optional

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)

[Browse...]

Do you have another in this list?

Optional

1. What is the next objective listed in your CHIP State Plan?


1. Briefly describe your goal for this objective.

2. What type of goal is it?
   - New goal
   - Continuing goal
   - Discontinued goal

Define the numerator you're measuring

3. Which population are you measuring in the numerator?

4. Numerator (total number)
Define the denominator you're measuring

5. Which population are you measuring in the denominator?

6. Denominator (total number)

   Computed:

7. What is the date range of your data?

   Start
   mm/yyyy

   ,

   End
   mm/yyyy

   ,
8. Which data source did you use?
   - Eligibility or enrollment data
   - Survey data
   - Another data source

9. How did your progress towards your goal last year compare to your previous year's progress?

10. What are you doing to continually make progress towards your goal?

11. Anything else you'd like to tell us about this goal?
12.

Do you have any supporting documentation?

Optional

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png).

Do you have another in this list?

Optional

1. What is the next objective listed in your CHIP State Plan?
1. Briefly describe your goal for this objective.

2. 
What type of goal is it?

○ New goal

○ Continuing goal

○ Discontinued goal

Define the numerator you're measuring

3. Which population are you measuring in the numerator?

4. 
Numerator (total number)
Define the denominator you're measuring

5. Which population are you measuring in the denominator?
For example: The total number of eligible children in the last federal fiscal year.

Computed:

6.

Denominator (total number)

7.

What is the date range of your data?

Start
mm/yyyy

End
mm/yyyy
8. Which data source did you use?

- Eligibility or enrollment data
- Survey data
- Another data source

9. How did your progress towards your goal last year compare to your previous year's progress?

______________________________________________________________________________

10. What are you doing to continually make progress towards your goal?

______________________________________________________________________________

11. Anything else you'd like to tell us about this goal?

______________________________________________________________________________
12.

Do you have any supporting documentation?

Optional

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)

Do you have another in this list?

Optional

Do you have another objective in your State Plan?

Optional

Part 2: Additional questions

1. Do you have other strategies for measuring and reporting on your performance goals? What are these strategies, and what information have you found through this research?

In past reporting years, Montana has used claims data from our third party-administrator. However, CHIP enrollees can also receive services from Federally Qualified Health Centers or Rural Health Clinics. The HMK program will be working with our operations research section to gather data that is more reflective of services received by the HMK population. We will also be working to align our State Plan objectives with measurable outcome goals.
2. Do you plan to add new strategies for measuring and reporting on your goals and objectives? What do you plan to do, and when will this data become available?

As mentioned previously, the Montana HMK program will be working to align our State Plan objectives with measurable outcome goals. At this time, we do not have specifics on changes we will make or data that we will use. Montana also continues to measure and report on a number of the CMS Child Core Measures for the CHIP population.

3. Have you conducted any focused studies on your CHIP population? (For example: studies on adolescents, attention deficit disorder, substance use, special healthcare needs, or other emerging healthcare needs.) What have you discovered through this research?

No focused quality studies have been conducted.

4.

Optional: Attach any additional documents here.

For example: studies, analyses, or any other documents that address your performance goals.

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.

Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)

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**Program Financing**

Tell us how much you spent on your CHIP program in FFY 2020, and how much you anticipate spending in FFY 2021 and 2022.
**Part 1: Benefit Costs**

Please type your answers in only. Do not copy and paste your answers.

1. How much did you spend on Managed Care in FFY 2020? How much do you anticipate spending in FFY 2021 and 2022?

<table>
<thead>
<tr>
<th></th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>$</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

2. How much did you spend on Fee for Service in FFY 2020? How much do you anticipate spending in FFY 2021 and 2022?

<table>
<thead>
<tr>
<th></th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>$</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

3. How much did you spend on anything else related to benefit costs in FFY 2020? How much do you anticipate spending in FFY 2021 and 2022?

<table>
<thead>
<tr>
<th></th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>$</td>
<td>84,975,956</td>
<td>108,386,420</td>
<td>112,138,366</td>
</tr>
</tbody>
</table>
4.

How much did you receive in cost sharing from beneficiaries to offset your costs in FFY 2020? How much do you anticipate spending in FFY 2021 and 2022?

<table>
<thead>
<tr>
<th></th>
<th>FFY 2020</th>
<th>FFY 2021</th>
<th>FFY 2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>Managed Care</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Fee for Service</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Other benefit costs</td>
<td>84975956</td>
<td>108386420</td>
<td>112138366</td>
</tr>
<tr>
<td>Cost sharing payments from beneficiaries</td>
<td>215505</td>
<td>269154</td>
<td>322802</td>
</tr>
<tr>
<td>Total benefit costs</td>
<td>85191461</td>
<td>108655574</td>
<td>112461168</td>
</tr>
</tbody>
</table>

Table 1: Benefits Costs

This table is auto-populated with the data you entered above.

**Part 2: Administrative Costs**

Please type your answers in only. Do not copy and paste your answers.
1. How much did you spend on personnel in FFY 2020? How much do you anticipate spending in FFY 2021 and 2022? 
This includes wages, salaries, and other employee costs. 

<table>
<thead>
<tr>
<th>Year</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$169,167</td>
<td>$195,518</td>
<td>$199,428</td>
</tr>
</tbody>
</table>

2. How much did you spend on general administration in FFY 2020? How much do you anticipate spending in FFY 2021 and 2022? 

<table>
<thead>
<tr>
<th>Year</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$1,174</td>
<td>$1,738</td>
<td>$1,733</td>
</tr>
</tbody>
</table>

3. How much did you spend on contractors and brokers, such as enrollment contractors in FFY 2020? How much do you anticipate spending in FFY 2021 and 2022? 

<table>
<thead>
<tr>
<th>Year</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
</tbody>
</table>
4. How much did you spend on claims processing in FFY 2020? How much do you anticipate spending in FFY 2021 and 2022?

<table>
<thead>
<tr>
<th>Year</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$976,847</td>
<td>$1,382,565</td>
<td>$1,410,216</td>
</tr>
</tbody>
</table>

5. How much did you spend on outreach and marketing in FFY 2020? How much do you anticipate spending in FFY 2021 and 2022?

<table>
<thead>
<tr>
<th>Year</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
</tbody>
</table>

6. How much did you spend on your Health Services Initiatives (HSI) if you had any in FFY 2020? How much do you anticipate spending in FFY 2021 and 2022?

<table>
<thead>
<tr>
<th>Year</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
</tbody>
</table>
7.

How much did you spend on anything else related to administrative costs in FFY 2020? How much do you anticipate spending in FFY 2021 and 2022?

<table>
<thead>
<tr>
<th>Year</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$5,320,621</td>
<td>$5,427,033</td>
<td>$5,535,574</td>
</tr>
</tbody>
</table>
Table 2: Administrative Costs

This table is auto-populated with the data you entered above. Your total administrative costs cannot be more than 10% of your total CHIP program costs (the sum of your benefit and administrative costs). The 10% administrative cap is calculated by dividing the total benefit costs by 9.

<table>
<thead>
<tr>
<th>Type</th>
<th>FFY 2020</th>
<th>FFY 2021</th>
<th>FFY 2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personnel</td>
<td>169167</td>
<td>195518</td>
<td>199428</td>
</tr>
<tr>
<td>General administration</td>
<td>1174</td>
<td>1738</td>
<td>1733</td>
</tr>
<tr>
<td>Contractors and brokers</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Claims processing</td>
<td>976847</td>
<td>1382565</td>
<td>1410216</td>
</tr>
<tr>
<td>Outreach and marketing</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Health Services Initiatives (HSI)</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Other administrative costs</td>
<td>5320621</td>
<td>5427033</td>
<td>5535574</td>
</tr>
<tr>
<td>Total administrative costs</td>
<td>6467809</td>
<td>7006854</td>
<td>7146951</td>
</tr>
<tr>
<td>10% administrative cap</td>
<td>9417827.89</td>
<td>12013029.56</td>
<td>12423951.56</td>
</tr>
</tbody>
</table>
Table 3: Federal and State Shares

CHIP is funded by federal and state budgets. The federal share of funding is calculated by multiplying your state's Federal Medical Assistance Percentage (eFMAP) by your total program costs (the sum of your benefit and administrative costs). The remaining amount of your total program costs is covered by your state share of funding.

This table is auto-calculated using the data you entered above. The federal and state shares for FFY 2022 will be calculated once the eFMAP rate for 2022 becomes available. In the meantime, these values will be blank.

<table>
<thead>
<tr>
<th>Type</th>
<th>FFY 2020</th>
<th>FFY 2021</th>
<th>FFY 2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total program costs</td>
<td>91659270</td>
<td>115662428</td>
<td>119608119</td>
</tr>
<tr>
<td>eFMAP</td>
<td>86.85</td>
<td>75.92</td>
<td>75.43</td>
</tr>
<tr>
<td>Federal share</td>
<td>79606075.99</td>
<td>87810915.34</td>
<td>90220404.16</td>
</tr>
<tr>
<td>State share</td>
<td>12053194.01</td>
<td>27851512.66</td>
<td>29387714.84</td>
</tr>
</tbody>
</table>
8.

What were your state funding sources in FFY 2020?

Select all that apply.

✓ State appropriations

☐ County/local funds

☐ Employer contributions

☐ Foundation grants

☐ Private donations

✓ Tobacco settlement

☐ Other

9.

Did you experience a shortfall in federal CHIP funds this year?

☐ Yes

☒ No

Part 3: Managed Care Costs

Complete this section only if you have a Managed Care delivery system.
1. How many children were eligible for Managed Care in FFY 2020? How many do you anticipate will be eligible in FFY 2021 and 2022?

<table>
<thead>
<tr>
<th>Year</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eligible children</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

2. What was your per member per month (PMPM) cost based on the number of children eligible for Managed Care in FFY 2020? What is your projected PMPM cost for FFY 2021 and 2022?

Round to the nearest whole number.

<table>
<thead>
<tr>
<th>Year</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>PMPM cost</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
</tbody>
</table>

Part 4: Fee for Service Costs

Complete this section only if you have a Fee for Service delivery system.
1. How many children were eligible for Fee for Service in FFY 2020? How many do you anticipate will be eligible in FFY 2021 and 2022?

<table>
<thead>
<tr>
<th></th>
<th>FFY 2020</th>
<th>FFY 2021</th>
<th>FFY 2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eligible children</td>
<td>26486</td>
<td>27542</td>
<td>28801</td>
</tr>
</tbody>
</table>

2. What was your per member per month (PMPM) cost based on the number of children eligible for Fee For Service in FFY 2020? What is your projected PMPM cost for FFY 2021 and 2022?

The per member per month cost will be the average cost per month to provide services to these enrollees. Round to the nearest whole number.

<table>
<thead>
<tr>
<th></th>
<th>FFY 2020</th>
<th>FFY 2021</th>
<th>FFY 2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>PMPM cost</td>
<td>$267</td>
<td>$328</td>
<td>$324</td>
</tr>
</tbody>
</table>
1. Is there anything else you’d like to add about your program finances that wasn’t already covered?

No.

2.

Optional: Attach any additional documents here.

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.

Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)

Choose Files

Challenges and Accomplishments

1. How has your state's political and fiscal environment affected your ability to provide healthcare to low-income children and families?

Montana had a meeting of its biennial legislature in early 2019. The only major change that was made was Medicaid Expansion for adults was renewed. The legislature will meet again in early 2021.

2. What's the greatest challenge your CHIP program has faced in FFY 2020?

The COVID-19 public health emergency created urgency in implementing emergency SPAs to ensure Montana's most vulnerable population was still able to receive care.
3. What are some of the greatest accomplishments your CHIP program has experienced in FFY 2020?

Montana worked to transfer administration of the HMK-CHIP DMEPOS services to MT Healthcare Programs. This made it so the DME services that CHIP members receive is aligned with our Medicaid benefit, making it easier for providers to bill for services. We also released a Request for Proposal (RFP) for our CHIP third party administrator contract, and successfully executed a contract with Blue Cross Blue Shield effective 10/01/20.

4. What changes have you made to your CHIP program in FFY 2020 or plan to make in FFY 2021? Why have you decided to make these changes?

As mentioned in our accomplishments, we moved over the administration of DMEPOS services to Montana Healthcare Programs.

5. Is there anything else you'd like to add about your state's challenges and accomplishments?

No.


Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)