Basic State Information

Welcome!

We already have some information about your state from our records. If any information is incorrect, please contact the mdct_help@cms.hhs.gov.

1. State or territory name:
   Hawaii

2. Program type:
   - Both Medicaid Expansion CHIP and Separate CHIP
   - Medicaid Expansion CHIP only
   - Separate CHIP only

3. CHIP program name(s):
Who should we contact if we have any questions about your report?

4. Contact name:  
   Edie Mayeshiro

5. Job title:  
   Medical Assistance Program Officer

6. Email:  
   emayeshiro@dhs.hawaii.gov

7. Full mailing address:  
   Include city, state, and zip code.  
   DHS Med-QUEST Division P.O. Box 700190 Kapolei, HI 96707

8. Phone number:  
   808-692-8134
PRA Disclosure Statement.

This information is being collected to assist the Centers for Medicare & Medicaid Services (CMS) in partnership with States with the ongoing management of Medicaid and CHIP programs and policies. This mandatory information collection (42 U.S.C. 1397hh) will be used to help each state meet the statutory requirements at section 2108(a) of the Social Security Act to assess the operation of the State child health plan in each Federal fiscal year and to report the results of the assessment including the progress made in reducing the number of uncovered, low-income children. Under the Privacy Act of 1974 any personally identifying information obtained will be kept private to the extent of the law. According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1148 (CMS-10398 #1). The time required to complete this information collection is estimated to average 40 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to CMS, 7500 Security Boulevard, Attn: Paperwork Reduction Act Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

Program Fees and Policy Changes

Part 1: Medicaid Expansion CHIP Enrollment Fees, Premiums, and Delivery Systems

1. Does your program charge an enrollment fee?

- [ ] Yes
- [x] No
2. Does your program charge premiums?
   - Yes
   - No

3. Is the maximum premium a family would be charged each year tiered by FPL?
   - Yes
   - No

4. Do premiums differ for different Medicaid Expansion CHIP populations beyond FPL (for example, by eligibility group)? If so, briefly explain the fee structure breakdown.

5. Which delivery system(s) do you use?
   Select all that apply.
   - [ ] Managed Care
   - [ ] Primary Care Case Management
   - [x] Fee for Service
6. Which delivery system(s) are available to which Medicaid Expansion CHIP populations? Indicate whether eligibility status, income level, age range, or other criteria determine which delivery system a population receives.

| 99% Managed Care for all groups Carve out FFS for the following: DD/ID services under the 1915C waiver, SHOTT program, Emergency Services for Ineligible Aliens group, Out of State Foster Care children |

**Part 2: Separate CHIP Enrollment Fees, Premiums, and Delivery Systems**

**Part 3: Medicaid Expansion CHIP Program and Policy Changes**

Indicate any changes you've made to your Medicaid Expansion CHIP program policies in the past federal fiscal year. Many changes listed in this section require a State Plan Amendment (SPA), while some don't, such as changing outreach efforts or changing the health plan enrollment process. Please submit a SPA to reflect any changes that do require a SPA.

1. Have you made any changes to the eligibility determination process?

- ○ Yes
- ● No
- ○ N/A
2. Have you made any changes to the eligibility redetermination process?
   - Yes
   - No
   - N/A

3. Have you made any changes to the eligibility levels or target populations?
   For example: increasing income eligibility levels.
   - Yes
   - No
   - N/A

4. Have you made any changes to the benefits available to enrollees?
   For example: adding benefits or removing benefit limits.
   - Yes
   - No
   - N/A
5. Have you made any changes to the single streamlined application?
   - Yes
   - No
   - N/A

6. Have you made any changes to your outreach efforts?
   For example: allotting more or less funding for outreach, or changing your target population.
   - Yes
   - No
   - N/A
7.
Have you made any changes to the delivery system(s)?
For example: transitioning from Fee for Service to Managed Care for different Medicaid Expansion CHIP populations.

- [ ] Yes
- [x] No
- [ ] N/A

8.
Have you made any changes to your cost sharing requirements?
For example: changing amounts, populations, or the collection process.

- [ ] Yes
- [x] No
- [ ] N/A
9.
Have you made any changes to the substitution of coverage policies?
For example: removing a waiting period.

☐ Yes

☒ No

☐ N/A

10.
Have you made any changes to the enrollment process for health plan selection?

☐ Yes

☒ No

☐ N/A
11.
Have you made any changes to the protections for applicants and enrollees?
For example: changing from the Medicaid Fair Hearing process to the review process used by all health insurance issuers statewide.

☐ Yes

☒ No

☐ N/A

12.
Have you made any changes to premium assistance?
For example: adding premium assistance or changing the population that receives premium assistance.

☐ Yes

☒ No

☐ N/A
13.
Have you made any changes to the methods and procedures for preventing, investigating, or referring fraud or abuse cases?

- Yes
- No
- N/A

14.
Have you made any changes to eligibility for "lawfully residing" pregnant women?

- Yes
- No
- N/A

15.
Have you made any changes to eligibility for "lawfully residing" children?

- Yes
- No
- N/A
16. Have you made changes to any other policy or program areas?

- Yes
- No
- N/A

17. Briefly describe why you made these changes to your Medicaid Expansion CHIP program.

18. Have you already submitted a State Plan Amendment (SPA) to reflect any changes that require a SPA?

- Yes
- No
- N/A

Part 4: Separate CHIP Program and Policy Changes
**Enrollment and Uninsured Data**

**Part 1: Number of Children Enrolled in CHIP**

This table is pre-filled with your SEDS data for the two most recent federal fiscal years (FFY). If the information is inaccurate, adjust your data in SEDS (go to line 7: "Unduplicated Number Ever Enrolled" in your fourth quarter SEDS report) and then refresh this page. If you're adjusting data in SEDS, allow one business day for the CARTS data below to update.

<table>
<thead>
<tr>
<th>Program</th>
<th>Number of children enrolled in FFY 2020</th>
<th>Number of children enrolled in FFY 2021</th>
<th>Percent change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicaid Expansion CHIP</td>
<td>27,611</td>
<td>25,533</td>
<td>-7.526%</td>
</tr>
<tr>
<td>Separate CHIP</td>
<td>0</td>
<td>0</td>
<td>0%</td>
</tr>
</tbody>
</table>

1. If you had more than a 3% percent change from last year, what are some possible reasons why your enrollment numbers changed?

The decrease in children covered by CHIP between 2020 and 2021 has many potential causes. There was an increase in children with Medicaid coverage during the same time period of 7,178. Additionally, internal analyses show a large portion of children (~1,500) aged out of CHIP in the middle of FFY2020 and were put under a different categorization. Ultimately, the decrease in CHIP did not result in an overall reduction in health care coverage of children but rather increases in Medicaid and other eligibility groups.

**Part 2: Number of Uninsured Children in Your State**

This table is pre-filled with data on uninsured children (age 18 and under) who are below 200% of the Federal Poverty Level (FPL) based on annual estimates from the
American Community Survey. Due to the impacts of the COVID-19 PHE on collection of ACS data, the 2020 children's uninsurance rates are currently unavailable. Please skip to Question 3.

<table>
<thead>
<tr>
<th>Year</th>
<th>Number of uninsured children</th>
<th>Margin of error</th>
<th>Percent of uninsured children (of total children in your state)</th>
<th>Margin of error</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>3,000</td>
<td>2,000</td>
<td>1.1%</td>
<td>0.5%</td>
</tr>
<tr>
<td>2017</td>
<td>2,000</td>
<td>1,000</td>
<td>0.7%</td>
<td>0.3%</td>
</tr>
<tr>
<td>2018</td>
<td>4,000</td>
<td>2,000</td>
<td>1.1%</td>
<td>0.5%</td>
</tr>
<tr>
<td>2019</td>
<td>2,000</td>
<td>1,000</td>
<td>0.7%</td>
<td>0.3%</td>
</tr>
<tr>
<td>2020</td>
<td>Not Answered</td>
<td>Not Answered</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
</tbody>
</table>

**Percent change between 2019 and 2020**

Not Available

1. What are some reasons why the number and/or percent of uninsured children has changed?

2020 ACS data on these indicators is currently unavailable.
2. Are there any reasons why the American Community Survey estimates wouldn't be a precise representation of the actual number of uninsured children in your state?

- Yes
- No

3. Do you have any alternate data source(s) or methodology for measuring the number and/or percent of uninsured children in your state?

- Yes
- No

4. Is there anything else you'd like to add about your enrollment and uninsured data?

5. Optional: Attach any additional documents here.

*Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.*

Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)
Eligibility, Enrollment, and Operations

Program Outreach

1. Have you changed your outreach methods in the last federal fiscal year?
   - Yes
   - No

2. Are you targeting specific populations in your outreach efforts?
   For example: minorities, immigrants, or children living in rural areas.
   - Yes
   - No

3. What methods have been most effective in reaching low-income, uninsured children?
   For example: TV, school outreach, or word of mouth.

4. Is there anything else you'd like to add about your outreach efforts?
Optional: Attach any additional documents here.

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.

Eligibility, Enrollment, and Operations

Substitution of Coverage

Substitution of coverage (also known as crowd-out) occurs when someone with private insurance drops their private coverage and substitutes it with publicly funded insurance such as CHIP.

1. Do you track the number of CHIP enrollees who have access to private insurance?

   ○ Yes

   ○ No

   ○ N/A
2.

Do you match prospective CHIP enrollees to a database that details private insurance status?

○ Yes

○ No

○ N/A

5. Is there anything else you'd like to add about substitution of coverage that wasn't already covered? Did you run into any limitations when collecting data?

6.

Optional: Attach any additional documents here.

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.

Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)
Eligibility, Enrollment, and Operations

Renewal, Denials, and Retention

Part 1: Eligibility Renewal and Retention

1. Does your state provide presumptive eligibility, allowing children to access CHIP services pending a final determination of eligibility?

   This question should only be answered in respect to Separate CHIP.

   ○ Yes

   ○ No

   ○ N/A

2. In an effort to retain children in CHIP, do you conduct follow-up communication with families through caseworkers and outreach workers?

   ○ Yes

   ○ No
3. Do you send renewal reminder notices to families?

- Yes
- No

4. What else have you done to simplify the eligibility renewal process for families?

5. Which retention strategies have you found to be most effective?

6. How do you measure the effectiveness of your retention strategies? What data sources and methodology do you use to track retention?

7. Is there anything else you'd like to add that wasn't already covered?

**Part 2: CHIP Eligibility Denials (Not Redetermination)**

1. How many applicants were denied CHIP coverage in FFY 2021?

Don't include applicants being considered for redetermination - this data will be collected in Part 3.
2. How many applicants were denied CHIP coverage for procedural reasons?
For example: They were denied because of an incomplete application, missing documentation, or a missing enrollment fee.

3. How many applicants were denied CHIP coverage for eligibility reasons?
For example: They were denied because their income was too high or too low, they were determined eligible for Medicaid instead, or they had other coverage available.

3a. How many applicants were denied CHIP (Title XXI) coverage and determined eligible for Medicaid (Title XIX) instead?

4. How many applicants were denied CHIP coverage for other reasons?
5. Did you have any limitations in collecting this data?

Table: CHIP Eligibility Denials (Not Redetermination)

This table is auto-populated with the data you entered above.

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total denials</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
<tr>
<td>Denied for procedural reasons</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
<tr>
<td>Denied for eligibility reasons</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
<tr>
<td>Denials for other reasons</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
</tbody>
</table>

Part 3: Redetermination in CHIP

Redetermination is the process of redetermining whether a child is eligible to renew in CHIP (Title XXI) every 12 months. This section doesn't apply to any mid-year changes in circumstances that may affect eligibility (for example: income, relocation, or aging out of the program).

1.

How many children were eligible for redetermination in CHIP in FFY 2021?
2. Of the eligible children, how many were then screened for redetermination?

3. How many children were retained in CHIP after redetermination?
4.

How many children were disenrolled in CHIP after the redetermination process?

This number should be equal to the total of 4a, 4b, and 4c below.

**Computed:**

4a.

How many children were disenrolled for procedural reasons?

This could be due to an incomplete application, missing documentation, or a missing enrollment fee.

4b.

How many children were disenrolled for eligibility reasons?

This could be due to income that was too high or too low, eligibility in Medicaid (Title XIX) instead, or access to private coverage.
4c.

How many children were disenrolled for other reasons?

5. Did you have any limitations in collecting this data?

Table: Redetermination in CHIP

These tables are auto-populated with the data you entered above.

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children screened for redetermination</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
<tr>
<td>Children retained after redetermination</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
<tr>
<td>Children disenrolled after redetermination</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
</tbody>
</table>
Table: Disenrollment in CHIP after Redetermination

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children disenrolled after redetermination</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
<tr>
<td>Children disenrolled for procedural reasons</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
<tr>
<td>Children disenrolled for eligibility reasons</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
<tr>
<td>Children disenrolled for other reasons</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
</tbody>
</table>

Part 4: Redetermination in Medicaid

Redetermination is the process of redetermining whether a child is eligible to renew in Medicaid (Title XIX) every 12 months. This section doesn't apply to any mid-year changes in circumstances that may affect eligibility (for example: income, relocation, or aging out of the program).

1.

How many children were eligible for redetermination in Medicaid in FFY 2021?

2.

Of the eligible children, how many were then screened for redetermination?
3.

How many children were retained in Medicaid after redetermination?
4.

How many children were disenrolled in Medicaid after the redetermination process?

This number should be equal to the total of 4a, 4b, and 4c below.

**Computed:**

4a.

**How many children were disenrolled for procedural reasons?**

This could be due to an incomplete application, missing documentation, or a missing enrollment fee.

4b.

**How many children were disenrolled for eligibility reasons?**

This could be due to an income that was too high and/or eligibility in CHIP instead.
4c. How many children were disenrolled for other reasons?

5. Did you have any limitations in collecting this data?

Table: Redetermination in Medicaid

These tables are auto-populated with the data you entered above.

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children screened for redetermination</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
<tr>
<td>Children retained after redetermination</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
<tr>
<td>Children disenrolled after redetermination</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
</tbody>
</table>
Table: Disenrollment in Medicaid after Redetermination

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children disenrolled after redetermination</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
<tr>
<td>Children disenrolled for procedural reasons</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
<tr>
<td>Children disenrolled for eligibility reasons</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
<tr>
<td>Children disenrolled for other reasons</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
</tbody>
</table>

**Part 5: Tracking a CHIP cohort (Title XXI) over 18 months**

Tracking a cohort of children enrolled in CHIP (Title XXI) will indicate how long a specific group of children stays enrolled over an 18-month period. This information is required by Section 402(a) of CHIPRA.

To track your cohort, identify a group of children ages 0 to 16 years who are newly enrolled in CHIP and/or Medicaid as of January through March 2020 (the second quarter of FFY 2020). Children in this cohort must be 16 years and 0 months or younger when they enroll to ensure they don't age out of the program by the end of the 18-month tracking period.

You'll identify a new cohort every two years. This last year you reported on the number of children at the start of the cohort (Jan - Mar 2020) and six months later (July - Sept 2020). This year you'll report on the same cohort at 12 months (Jan - Mar 2021) and 18 months later (July - Sept 2021). If data is unknown or unavailable, leave it blank - don't enter a zero unless the data is known to be zero.
Helpful hints on age groups

Children should be in age groups based on their age at the start of the cohort, when they're identified as newly enrolled in January, February, or March of 2020. For example, if a child is four years old when they're newly enrolled, they should continue to be reported in the "ages 1-5" group at 6 months, 12 months, and 18 months later.

The oldest children in the cohort must be no older than 16 years (and 0 months) to ensure they don't age out of the program at the end of the 18-month tracking period. That means children in the "ages 13-16" group who are newly enrolled in January 2020 must be born after January 2004. Similarly, children who are newly enrolled in February 2020 must be born after February 2004, and children newly enrolled in March 2020 must be born after March 2004.

1. How does your state define "newly enrolled" for this cohort?

- Newly enrolled in CHIP: Children in this cohort weren't enrolled in CHIP (Title XXI) during the previous month. For example: Newly enrolled children in January 2020 weren't enrolled in CHIP in December 2019.

- Newly enrolled in CHIP and Medicaid: Children in this cohort weren't enrolled in CHIP (Title XXI) or Medicaid (Title XIX) during the previous month. For example: Newly enrolled children in January 2020 weren't enrolled in CHIP or Medicaid in December 2019.

2. Do you have data for individual age groups?

If not, you'll report the total number for all age groups (0-16 years) instead.

- Yes

- No

You completed this section in your 2020 CARTS Report. Please refer to that report to assist in filling out this section if needed.

3.

How many children were newly enrolled in CHIP between January and March 2020?

<table>
<thead>
<tr>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

July - September 2020 (6 months later): included in 2020 report.

4.

How many children were continuously enrolled in CHIP six months later?

Only include children that didn't have a break in coverage during the six-month period.

<table>
<thead>
<tr>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
5. How many children had a break in CHIP coverage but were re-enrolled in CHIP six months later?

- Ages 0-1
- Ages 1-5
- Ages 6-12
- Ages 13-16

6. Of the children who had a break in CHIP coverage (in the previous question), how many were enrolled in Medicaid during the break?

- Ages 0-1
- Ages 1-5
- Ages 6-12
- Ages 13-16

7. How many children were no longer enrolled in CHIP six months later?

Possible reasons for no longer being enrolled:
- Transferred to another health insurance program other than CHIP
- Didn't meet eligibility criteria anymore
- Didn't complete documentation
- Didn't pay a premium or enrollment fee

- Ages 0-1
- Ages 1-5
- Ages 6-12
- Ages 13-16
8. Of the children who were no longer enrolled in CHIP (in the previous question), how many were enrolled in Medicaid six months later?

<table>
<thead>
<tr>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

9. Is there anything else you’d like to add about your data?

January - March 2021 (12 months later): to be completed this year.

This year, please report data about your cohort for this section

10. How many children were continuously enrolled in CHIP 12 months later?

Only include children that didn't have a break in coverage during the 12-month period.

<table>
<thead>
<tr>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
11.

How many children had a break in CHIP coverage but were re-enrolled in CHIP 12 months later?

<table>
<thead>
<tr>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
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<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

12.

Of the children who had a break in CHIP coverage (in the previous question), how many were enrolled in Medicaid during the break?

<table>
<thead>
<tr>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

13.

How many children were no longer enrolled in CHIP 12 months later?

Possible reasons for not being enrolled:
- Transferred to another health insurance program other than CHIP
- Didn't meet eligibility criteria anymore
- Didn't complete documentation
- Didn't pay a premium or enrollment fee

<table>
<thead>
<tr>
<th>Ages 0-1</th>
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<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
14.

Of the children who were no longer enrolled in CHIP (in the previous question), how many were enrolled in Medicaid 12 months later?

Ages 0-1  
Ages 1-5  
Ages 6-12  
Ages 13-16

July - September of 2021 (18 months later): to be completed this year

This year, please report data about your cohort for this section.

15.

How many children were continuously enrolled in CHIP 18 months later?

Only include children that didn't have a break in coverage during the 18-month period.

Ages 0-1  
Ages 1-5  
Ages 6-12  
Ages 13-16
16.
How many children had a break in CHIP coverage but were re-enrolled in CHIP 18 months later?

<table>
<thead>
<tr>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
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<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

17.
Of the children who had a break in CHIP coverage (in the previous question), how many were enrolled in Medicaid during the break?

<table>
<thead>
<tr>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

18.
How many children were no longer enrolled in CHIP 18 months later?

Possible reasons for not being enrolled:
- Transferred to another health insurance program other than CHIP
- Didn't meet eligibility criteria anymore
- Didn't complete documentation
- Didn't pay a premium or enrollment fee

<table>
<thead>
<tr>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
19.

Of the children who were no longer enrolled in CHIP (in the previous question), how many were enrolled in Medicaid 18 months later?

<table>
<thead>
<tr>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
</table>

20. Is there anything else you'd like to add about your data?

**Part 6: Tracking a Medicaid (Title XIX) cohort over 18 months**

Tracking a cohort of children enrolled in Medicaid (Title XIX) will indicate how long a specific group of children stays enrolled over an 18-month period. This information is required by Section 402(a) of CHIPRA.

To track your cohort, identify a group of children ages 0 to 16 years, who are newly enrolled in Medicaid and/or CHIP as of January through March 2020 (the second quarter of FFY 2020). Children in this cohort must be 16 years and 0 months or younger when they enroll to ensure they don't age out of the program by the end of the 18-month tracking period.

You'll identify a new cohort every two years. This last year you reported the number of children identified at the start of the cohort (Jan-Mar 2020) and six months later (July-Sept 2020). This year you'll report numbers for the same cohort at 12 months (Jan-Mar 2021) and 18 months later (July-Sept 2021). If data is unknown or unavailable, leave it blank - don't enter a zero unless the data is known to be zero.
Helpful hints on age groups

Children should be in age groups based on their age at the start of the cohort, when they're identified as newly enrolled in January, February, or March of 2021. For example, if a child is four years old when they're newly enrolled, they should continue to be reported in the "ages 1-5" group at 6 months, 12 months, and 18 months later.

The oldest children in the cohort must be no older than 16 years (and 0 months) to ensure they don't age out of the program at the end of the 18-month tracking period. That means children in the "ages 13-16" group who are newly enrolled in January 2021 must be born after January 2004. Similarly, children who are newly enrolled in February 2021 must be born after February 2004, and children newly enrolled in March 2021 must be born after March 2004.

1. How does your state define "newly enrolled" for this cohort?

- Newly enrolled in Medicaid: Children in this cohort weren't enrolled in Medicaid (Title XIX) during the previous month. For example: Newly enrolled children in January 2020 weren't enrolled in Medicaid in December 2019.

- Newly enrolled in CHIP and Medicaid: Children in this cohort weren't enrolled in CHIP (Title XXI) or Medicaid (Title XIX) during the previous month. For example: Newly enrolled children in January 2020 weren't enrolled in CHIP or Medicaid in December 2019.

2. Do you have data for individual age groups?

If not, you'll report the total number for all age groups (0-16 years) instead.

- Yes
- No
January - March 2020 (start of the cohort): included in 2020 report

You completed this section in your 2020 CARTS Report. Please refer to that report to assist in filling out this section if needed.

3.

How many children were newly enrolled in Medicaid between January and March 2020?

<table>
<thead>
<tr>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>1660</td>
<td>444</td>
<td>391</td>
<td>194</td>
</tr>
</tbody>
</table>

July - September 2020 (6 months later): included in 2020 report

You completed this section in your 2020 CARTS report. Please refer to that report to assist in filling out this section if needed.

4.

How many children were continuously enrolled in Medicaid six months later?

Only include children that didn't have a break in coverage during the six-month period.

<table>
<thead>
<tr>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>1540</td>
<td>365</td>
<td>350</td>
<td>173</td>
</tr>
</tbody>
</table>
5. How many children had a break in Medicaid coverage but were re-enrolled in Medicaid six months later?

<table>
<thead>
<tr>
<th>Ages</th>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ages 0-1</td>
<td>36</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 1-5</td>
<td></td>
<td>18</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 6-12</td>
<td></td>
<td></td>
<td>7</td>
<td></td>
</tr>
<tr>
<td>Ages 13-16</td>
<td></td>
<td></td>
<td></td>
<td>7</td>
</tr>
</tbody>
</table>

6. Of the children who had a break in Medicaid coverage (in the previous question), how many were enrolled in CHIP during the break?

<table>
<thead>
<tr>
<th>Ages</th>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ages 0-1</td>
<td>3</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 1-5</td>
<td></td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 6-12</td>
<td></td>
<td></td>
<td>6</td>
<td></td>
</tr>
<tr>
<td>Ages 13-16</td>
<td></td>
<td></td>
<td></td>
<td>1</td>
</tr>
</tbody>
</table>

7. How many children were no longer enrolled in Medicaid six months later?

Possible reasons for no longer being enrolled:
- Transferred to another health insurance program other than Medicaid
- Didn't meet eligibility criteria anymore
- Didn't complete documentation
- Didn't pay a premium or enrollment fee

<table>
<thead>
<tr>
<th>Ages</th>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ages 0-1</td>
<td>82</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 1-5</td>
<td></td>
<td>63</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 6-12</td>
<td></td>
<td></td>
<td>34</td>
<td></td>
</tr>
<tr>
<td>Ages 13-16</td>
<td></td>
<td></td>
<td></td>
<td>15</td>
</tr>
</tbody>
</table>
8. Of the children who were no longer enrolled in Medicaid (in the previous question), how many were enrolled in CHIP six months later?

<table>
<thead>
<tr>
<th>Ages</th>
<th>0-1</th>
<th>1-5</th>
<th>6-12</th>
<th>13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ages 0-1</td>
<td>9</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 1-5</td>
<td>6</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 6-12</td>
<td>6</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 13-16</td>
<td>5</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

9. Is there anything else you'd like to add about your data?

No Value from Last Year

January - March 2021 (12 months later): to be completed this year

This year, please report data about your cohort for this section.

10. How many children were continuously enrolled in Medicaid 12 months later?

Only include children that didn't have a break in coverage during the 12-month period.

<table>
<thead>
<tr>
<th>Ages</th>
<th>0-1</th>
<th>1-5</th>
<th>6-12</th>
<th>13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ages 0-1</td>
<td></td>
<td></td>
<td></td>
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<tr>
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<td></td>
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<tr>
<td>Ages 6-12</td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ages 13-16</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
11.
How many children had a break in Medicaid coverage but were re-enrolled in Medicaid 12 months later?

<table>
<thead>
<tr>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
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</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

12.
Of the children who had a break in Medicaid coverage (in the previous question), how many were enrolled in CHIP during the break?

<table>
<thead>
<tr>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

13.
How many children were no longer enrolled in Medicaid 12 months later?

Possible reasons for not being enrolled:
- Transferred to another health insurance program other than Medicaid
- Didn't meet eligibility criteria anymore
- Didn't complete documentation
- Didn't pay a premium or enrollment fee

<table>
<thead>
<tr>
<th>Ages 0-1</th>
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</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td></td>
<td></td>
</tr>
</tbody>
</table>
14.

Of the children who were no longer enrolled in Medicaid (in the previous question), how many were enrolled in CHIP 12 months later?

Ages 0-1
Ages 1-5
Ages 6-12
Ages 13-16

July - September of 2021 (18 months later): to be completed next year

This year, please report data about your cohort for this section.

15.

How many children were continuously enrolled in Medicaid 18 months later?

Only include children that didn't have a break in coverage during the 18-month period.

Ages 0-1
Ages 1-5
Ages 6-12
Ages 13-16
16.
How many children had a break in Medicaid coverage but were re-enrolled in Medicaid 18 months later?

<table>
<thead>
<tr>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
</table>

17.
Of the children who had a break in Medicaid coverage (in the previous question), how many were enrolled in CHIP during the break?

<table>
<thead>
<tr>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
</table>

18.
How many children were no longer enrolled in Medicaid 18 months later?
Possible reasons for not being enrolled:
- Transferred to another health insurance program other than Medicaid
- Didn't meet eligibility criteria anymore
- Didn't complete documentation
- Didn't pay a premium or enrollment fee

<table>
<thead>
<tr>
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<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
</table>
19.

Of the children who were no longer enrolled in Medicaid (in the previous question), how many were enrolled in CHIP 18 months later?

<table>
<thead>
<tr>
<th>Ages 0-1</th>
<th>Ages 1-5</th>
<th>Ages 6-12</th>
<th>Ages 13-16</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

20. Is there anything else you’d like to add about your data?

Eligibility, Enrollment, and Operations

Cost Sharing (Out-of-Pocket Costs)

States can choose whether or not to require cost sharing in their CHIP program. Cost sharing includes payments such as enrollment fees, premiums, deductibles, coinsurance, and copayments.

Eligibility, Enrollment, and Operations

Employer Sponsored Insurance and Premium Assistance

States with a premium assistance program can use CHIP funds to purchase coverage through employer sponsored insurance (ESI) on behalf of eligible children and parents.
1. Does your state offer ESI including a premium assistance program under the CHIP State Plan or a Section 1115 Title XXI demonstration?

- Yes
- No

1. Under which authority and statutes does your state offer premium assistance?

Check all that apply.

- Purchase of Family Coverage under CHIP State Plan [2105(c)(3)]
- Additional Premium Assistance Option under CHIP State Plan [2105(c)(10)]
- Section 1115 Demonstration (Title XXI)

2. Does your premium assistance program include coverage for adults?

- Yes
- No
3. What benefit package is offered as part of your premium assistance program, including any applicable minimum coverage requirements?

This only applies to states operating an 1115 demo.


4. Does your premium assistance program provide wrap-around coverage for gaps in coverage?

This only applies to states operating an 1115 demo.

○ Yes

○ No

○ N/A

5. Does your premium assistance program meet the same cost sharing requirements as that of the CHIP program?

This only applies to states operating an 1115 demo.

○ Yes

○ No

○ N/A
6. Are there protections on cost sharing for children (such as the 5% out-of-pocket maximum) in your premium assistance program?

This only applies to states operating an 1115 demo.

- Yes
- No
- N/A

7. How many children were enrolled in the premium assistance program on average each month in FFY 2021?

[Blank space for entry]
8. What's the average monthly contribution the state pays towards coverage of a child?

$\hspace{5cm}$

9. What's the average monthly contribution the employer pays towards coverage of a child?

$\hspace{5cm}$

10. What's the average monthly contribution the employee pays towards coverage of a child?

$\hspace{5cm}$

Table: Coverage breakdown

<table>
<thead>
<tr>
<th></th>
<th>State</th>
<th>Employer</th>
<th>Employee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child</td>
<td>Not Answered</td>
<td>Not Answered</td>
<td>Not Answered</td>
</tr>
</tbody>
</table>
11.
What's the range in the average monthly contribution paid by the state on behalf of a child?

**Average Monthly Contribution**

Starts at $\quad \rightarrow \quad$ Ends at $

12.
What's the range in the average monthly contribution paid by the state on behalf of a parent?

**Average Monthly Contribution**

Starts at $\quad \rightarrow \quad$ Ends at $

13.
What's the range in income levels for children who receive premium assistance (if it's different from the range covering the general CHIP population)?

**Federal Poverty Levels**

Starts at $\quad \rightarrow \quad$ Ends at $
14. What strategies have been most effective in reducing the administrative barriers in order to provide premium assistance?

15. What challenges did you experience with your premium assistance program in FFY 2021?

16. What accomplishments did you experience with your premium assistance program in FFY 2021?

17. Is there anything else you'd like to add that wasn’t already covered?

18.

Optional: Attach any additional documents here.

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.

Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)

Eligibility, Enrollment, and Operations

Program Integrity
Eligibility, Enrollment, and Operations

Dental Benefits

Eligibility, Enrollment, and Operations

CAHPS Survey Results

Children's Health Insurance Program Reauthorization Act (CHIPRA) requires that all CHIP programs submit survey results from the Consumer Assessment of Healthcare Providers and Systems (CAHPS). The survey assesses your CHIP program quality and customer satisfaction. For the 2021 CARTS report, we highly encourage states to report all raw CAHPS data to the Agency for Healthcare Research and Quality (AHRQ) CAHPS Database instead of reporting a summary of the data via CARTS. For 2022, the only option for reporting CAHPS results will be through the submission of raw data to ARHQ.

1.

Did you collect the CAHPS survey?

☐ Yes

☐ No

Part 2: You collected the CAHPS survey

Since you collected the CAHPS survey, please complete Part 2.
1.

Upload a summary report of your CAHPS survey results.

This is optional if you already submitted CAHPS raw data to the AHRQ CAHPS database. Submit results only for the CHIP population, not for both Medicaid (Title XIX) and CHIP (Title XXI) together. Your data should represent children enrolled in all types of delivery systems (Managed Care, PCCM, and Fee for Service).

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.

Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)

2.

Which CHIP population did you survey?

- Medicaid Expansion CHIP
- Separate CHIP
- Both Separate CHIP and Medicaid Expansion CHIP
- Other
3. Which version of the CAHPS survey did you use?

- CAHPS 5.0
- CAHPS 5.0H
- Other

4. Which supplemental item sets did you include in your survey?
Select all that apply.

- None
- Children with Chronic Conditions
- Other

5. Which administrative protocol did you use to administer the survey?
Select all that apply.

- NCQA HEDIS CAHPS 5.0H
- HRQ CAHPS
- Other
6. Is there anything else you’d like to add about your CAHPS survey results?

Part 3: You didn’t collect the CAHPS survey

Eligibility, Enrollment, and Operations

Health Services Initiative (HSI) Programs

All states with approved HSI program(s) should complete this section. States can use up to 10% of their fiscal year allotment to develop Health Services Initiatives (HSI) that provide direct services and other public health initiatives for low-income children. [See Section 2105(a)(1)(D)(ii) of the Social Security Act.] States can only develop HSI programs after funding other costs to administer their CHIP State Plan, as defined in regulations at 42 CFR 457.10.

1. Does your state operate Health Service Initiatives using CHIP (Title XXI) funds?

   Even if you’re not currently operating the HSI program, if it’s in your current approved CHIP State Plan, please answer "yes."

   • Yes
   • No

Tell us about your HSI program(s).
1. What is the name of your HSI program?

2. Are you currently operating the HSI program, or plan to in the future?
   - Yes
   - No

3. Which populations does the HSI program serve?

4. How many children do you estimate are being served by the HSI program?

5. How many children in the HSI program are below your state's FPL threshold?

**Computed:**

Skip to the next section if you're already reporting HSI metrics and outcomes to CMS, such as in quarterly or monthly reports.
6. How do you measure the HSI program's impact on the health of low-income children in your state? Define a metric to measure the impact.

7. What outcomes have you found when measuring the impact?

8. Is there anything else you'd like to add about this HSI program?


Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.
Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)

Do you have another in this list?
Optional

State Plan Goals and Objectives

Part 1: Tell us about your goals and objectives

Tell us about the progress you've made on your performance goals in the past year. The objectives and goals you add to this section should match those reflected in your CHIP State Plan, Section 9. Submit a CHIP State Plan Amendment (SPA) if any of them are different. Objective 1 is required. We've provided examples for other objectives, but you can edit them so they match the objectives in your CHIP State Plan. You can add additional objectives and goals to fit what's in your CHIP State Plan.
1. Briefly describe your goal for this objective.

For example: In an effort to reduce the number of uninsured children, our goal is to enroll 90% of eligible children in the CHIP program.

Maintain or increase the new enrollment of children into Medicaid and CHIP.

2.

What type of goal is it?

- New goal
- Continuing goal
- Discontinued goal
Define the numerator you're measuring

3. Which population are you measuring in the numerator?

For example: The number of children enrolled in CHIP in the last federal fiscal year.

The number of unduplicated children newly enrolled in Medicaid and CHIP in the State of Hawaii during FFY 2021.

4.

Numerator (total number)

4509
Define the denominator you're measuring

5. Which population are you measuring in the denominator?

For example: The total number of eligible children in the last federal fiscal year.

This is the number of unduplicated children enrolled in Medicaid and CHIP in the State of Hawaii during FFY 2021.

6.

Denominator (total number)

163473

Computed: 2.76%

7.

What is the date range of your data?

Start

mm/yyyy

10 / 2020

End

mm/yyyy

09 / 2021
8. Which data source did you use?

- Eligibility or enrollment data
- Survey data
- Another data source

9. How did your progress towards your goal last year compare to your previous year's progress?

The prevalence of newly enrolled unduplicated children enrolled in Medicaid and CHIP is 2.8% compared to 5.0% last year. Hawaii made progress in enrolling new members. However, since Hawaii has a low percentage of uninsured members and presumably near saturation, the prevalence will decrease as further progress is made.

10. What are you doing to continually make progress towards your goal?

We continue to conduct informational and outreach activities about Medicaid programs to reach and enroll children at risk of being uninsured. Additionally, the division continues to collaborate with other divisions, office, etc. within and outside the department to increase access to Medicaid, and continue to encourage the use of online portal for applications through notices, and on our website.
11. Anything else you'd like to tell us about this goal?

Yes, at this time maintain the same goal.

12.

Do you have any supporting documentation?

Optional

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpeg or png)

Do you have another in this list?

Optional

1. What is the next objective listed in your CHIP State Plan?

You can edit the suggested objective so it matches what's in your CHIP State Plan.

Increase Access to Care
1. Briefly describe your goal for this objective.

For example: In an effort to increase access to care, our goal is to increase the number of children who have visited a primary care physician by 5%.

Achieve an annual 1% increase in the prevalence of children between 12-19 years who have had a PCP visit in the past year.

2. What type of goal is it?

- [ ] New goal
- [ ] Continuing goal
- [x] Discontinued goal
Define the numerator you're measuring

3. Which population are you measuring in the numerator?

For example: The number of children enrolled in CHIP who visited a primary care physician in the last federal fiscal year.

4. Numerator (total number)

0

Define the denominator you're measuring

5. Which population are you measuring in the denominator?

For example: The total number of children enrolled in CHIP in the last federal fiscal year.

6. Denominator (total number)

0

Computed:
7. What is the date range of your data?

**Start**

mm/yyyy

01 / 2021

**End**

mm/yyyy

12 / 2021

8. Which data source did you use?

○ Eligibility or enrollment data

○ Survey data

○ Another data source

9. How did your progress towards your goal last year compare to your previous year’s progress?


10. What are you doing to continually make progress towards your goal?

11. Anything else you'd like to tell us about this goal?

12. Do you have any supporting documentation?

Optional

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)

Do you have another in this list?

Optional

1. What is the next objective listed in your CHIP State Plan?

You can edit the suggested objective to match what's in your CHIP State Plan.

Related to Use of Preventative Care (Immunizations, Well Child Care)
1. Briefly describe your goal for this objective.

For example: In an effort to increase the use of preventative care, our goal is to increase the number of children who receive one or more well child visits by 5%.

Achieve an annual 1% increase in the prevalence of well-care visits among adolescents.

2.

What type of goal is it?

- New goal
- Continuing goal
- Discontinued goal
Define the numerator you're measuring

3. Which population are you measuring in the numerator?
   For example: The number of children who received one or more well child visits in the last federal fiscal year.
   
   No numerator, only rate 44.76%

4.
   Numerator (total number)
   45

Define the denominator you're measuring

5. Which population are you measuring in the denominator?
   For example: The total number of children enrolled in CHIP in the last federal fiscal year.
   
   No numerator, only rate

6.
   Denominator (total number)
   133050
Computed: 0.3%

7. What is the date range of your data?

**Start**
mm/yyyy

10 / 2020

**End**
mm/yyyy

09 / 2021

8. Which data source did you use?

- [ ] Eligibility or enrollment data
- [ ] Survey data
- [x] Another data source
9. How did your progress towards your goal last year compare to your previous year's progress?


10. What are you doing to continually make progress towards your goal?


11. Anything else you'd like to tell us about this goal?


12.

Do you have any supporting documentation?

Optional

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.
Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)

1. Briefly describe your goal for this objective.

For example: In an effort to increase the use of preventative care, our goal is to increase the number of children who receive one or more well child visits by 5%.
2. What type of goal is it?

- New goal
- Continuing goal
- Discontinued goal

Define the numerator you're measuring

3. Which population are you measuring in the numerator?

For example: The number of children who received one or more well child visits in the last federal fiscal year.

4. Numerator (total number)

0
Define the denominator you're measuring

5. Which population are you measuring in the denominator?

For example: The total number of children enrolled in CHIP in the last federal fiscal year.

6.

Denominator (total number)

Computed:

7.

What is the date range of your data?

Start

mm/yyyy

01 / 2021

End

mm/yyyy

12 / 2021
8. Which data source did you use?

- Eligibility or enrollment data
- Survey data
- Another data source

9. How did your progress towards your goal last year compare to your previous year's progress?

10. What are you doing to continually make progress towards your goal?

11. Anything else you'd like to tell us about this goal?
12. Do you have any supporting documentation?

Optional

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)

Browse...

Do you have another in this list?

Optional

1. What is the next objective listed in your CHIP State Plan?

Related to CHIP Enrollment
1. Briefly describe your goal for this objective.

Continue information and outreach activities about Medicaid programs, including Title XXI Medicaid expansion, to maintain or increase total CHIP enrollment of children under age 19.

2.

What type of goal is it?

- New goal
- Continuing goal
- Discontinued goal

Define the numerator you're measuring

3. Which population are you measuring in the numerator?

The difference between the number of children enrolled in CHIP and in the State of Hawaii at the end of FFY 2021 compared to FFY 2020.

4.

Numerator (total number)

1766
Define the denominator you're measuring

5. Which population are you measuring in the denominator?

This is the total number of children enrolled in CHIP in the State of Hawaii at the end of FFY 2020 (N = 27,299)

6. Denominator (total number)

27299

Computed: 6.47%

7. What is the date range of your data?

Start
mm/yyyy

10 / 2020

End
mm/yyyy

09 / 2021
8. Which data source did you use?

- Eligibility or enrollment data
- Survey data
- Another data source

9. How did your progress towards your goal last year compare to your previous year's progress?

Hawaii did meet the target for this year of increasing CHIP enrollment by 1%. Hawaii increased enrollment by 6.5%.

10. What are you doing to continually make progress towards your goal?

We continue to conduct informational and outreach activities about Medicaid programs to reach and enroll children at risk of being uninsured. Additionally, the division continues to collaborate with other divisions, office, etc. within and outside the department to increase access to Medicaid, and continue to encourage the use of on-line portal for applications through notices, and on our website.

11. Anything else you'd like to tell us about this goal?

yes, no changes at this time
12.

Do you have any supporting documentation?

Optional

**Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.**

Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)

[Browse...]

**Do you have another in this list?**

Optional

---

1. What is the next objective listed in your CHIP State Plan?

Objectives related to Medicaid Enrollment
1. Briefly describe your goal for this objective.

Continue informational and outreach activities about Medicaid programs, including Title XXI Medicaid expansion, and maintain total Medicaid enrollment of children under age 19.

2. What type of goal is it?

- [ ] New goal
- [x] Continuing goal
- [ ] Discontinued goal

Define the numerator you're measuring

3. Which population are you measuring in the numerator?

This is the difference between the number of children enrolled in Medicaid in the State of Hawaii at the end of FFY 2021 compared to FFY 2020.

4. Numerator (total number)

7178
Define the denominator you're measuring

5. Which population are you measuring in the denominator?

Total number of children enrolled in Medicaid in the State of Hawaii at the end of FFY 2021 (N= 130,762)

6. Denominator (total number)

130762

Computed: 5.49%

7. What is the date range of your data?

Start
mm/yyyy

10 / 2020

End
mm/yyyy

09 / 2021
8. Which data source did you use?
- Eligibility or enrollment data
- Survey data
- Another data source

9. How did your progress towards your goal last year compare to your previous year's progress?

Yes, compared to FFY2020, Hawaii increased Medicaid enrollment by 5.5% surpassing the target of 1%.

10. What are you doing to continually make progress towards your goal?

We continue to conduct informational and outreach activities about Medicaid programs to reach and enroll children at risk of being uninsured. Additionally, the division continues to collaborate with other divisions, office, etc. within and outside the department to increase access to Medicaid, and continue to encourage the use of on-line portal for applications through notices, and on our website.

11. Anything else you'd like to tell us about this goal?

Yes, no changes
12.

Do you have any supporting documentation?

Optional

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)

Do you have another in this list?

Optional

1. What is the next objective listed in your CHIP State Plan?
1. Briefly describe your goal for this objective.

2. What type of goal is it?
   - New goal
   - Continuing goal
   - Discontinued goal

Define the numerator you're measuring

3. Which population are you measuring in the numerator?

4. Numerator (total number)
Define the denominator you’re measuring

5. Which population are you measuring in the denominator?
For example: The total number of eligible children in the last federal fiscal year.

6. Denominator (total number)

Computed:

7. What is the date range of your data?

Start
mm/yyyy

01  /  2021

End
mm/yyyy

12  /  2021
8. Which data source did you use?

- Eligibility or enrollment data
- Survey data
- Another data source

9. How did your progress towards your goal last year compare to your previous year's progress?

10. What are you doing to continually make progress towards your goal?

11. Anything else you'd like to tell us about this goal?
12. Do you have any supporting documentation?
Optional

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)

Do you have another in this list?
Optional

Do you have another objective in your State Plan?
Optional

Part 2: Additional questions

1. Do you have other strategies for measuring and reporting on your performance goals? What are these strategies, and what information have you found through this research?

2. Do you plan to add new strategies for measuring and reporting on your goals and objectives? What do you plan to do, and when will this data become available?
3. Have you conducted any focused studies on your CHIP population? (For example: studies on adolescents, attention deficit disorder, substance use, special healthcare needs, or other emerging healthcare needs.) What have you discovered through this research?

4.

Optional: Attach any additional documents here.

For example: studies, analyses, or any other documents that address your performance goals.

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here.

Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png)

---

**Program Financing**

Tell us how much you spent on your CHIP program in FFY 2021, and how much you anticipate spending in FFY 2022 and 2023.

**Part 1: Benefit Costs**

Please type your answers in only. Do not copy and paste your answers.
1. How much did you spend on Managed Care in FFY 2021? How much do you anticipate spending in FFY 2022 and 2023?

<table>
<thead>
<tr>
<th></th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>Managed Care</td>
<td>$59,344,220</td>
<td>$58,583,296</td>
<td>$60,000,000</td>
</tr>
</tbody>
</table>

2. How much did you spend on Fee for Service in FFY 2021? How much do you anticipate spending in FFY 2022 and 2023?

<table>
<thead>
<tr>
<th></th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fee for Service</td>
<td>$8,021,618</td>
<td>$7,500,000</td>
<td>$7,500,000</td>
</tr>
</tbody>
</table>

3. How much did you spend on anything else related to benefit costs in FFY 2021? How much do you anticipate spending in FFY 2022 and 2023?

<table>
<thead>
<tr>
<th></th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anything else</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
</tbody>
</table>
4.

How much did you receive in cost sharing from beneficiaries to offset your costs in FFY 2021? How much do you anticipate spending in FFY 2022 and 2023?

<table>
<thead>
<tr>
<th>Type</th>
<th>FFY 2021</th>
<th>FFY 2022</th>
<th>FFY 2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>Managed Care</td>
<td>59344220</td>
<td>58583296</td>
<td>60000000</td>
</tr>
<tr>
<td>Fee for Service</td>
<td>8021618</td>
<td>7500000</td>
<td>7500000</td>
</tr>
<tr>
<td>Other benefit costs</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Cost sharing payments from beneficiaries</td>
<td>2658301</td>
<td>3000000</td>
<td>3000000</td>
</tr>
<tr>
<td>Total benefit costs</td>
<td>70024139</td>
<td>69083296</td>
<td>70500000</td>
</tr>
</tbody>
</table>

Table 1: Benefits Costs

This table is auto-populated with the data you entered above.

Part 2: Administrative Costs

Please type your answers in only. Do not copy and paste your answers.
1. How much did you spend on personnel in FFY 2021? How much do you anticipate spending in FFY 2022 and 2023? This includes wages, salaries, and other employee costs.

<table>
<thead>
<tr>
<th></th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$1,678,648</td>
<td>$1,800,000</td>
<td>$1,800,000</td>
</tr>
</tbody>
</table>

2. How much did you spend on general administration in FFY 2021? How much do you anticipate spending in FFY 2022 and 2023?

<table>
<thead>
<tr>
<th></th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$1,268,600</td>
<td>$1,700,000</td>
<td>$1,700,000</td>
</tr>
</tbody>
</table>

3. How much did you spend on contractors and brokers, such as enrollment contractors in FFY 2021? How much do you anticipate spending in FFY 2022 and 2023?

<table>
<thead>
<tr>
<th></th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
</tbody>
</table>
4. How much did you spend on claims processing in FFY 2021? How much do you anticipate spending in FFY 2022 and 2023?

<table>
<thead>
<tr>
<th></th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>claims processing</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
</tbody>
</table>

5. How much did you spend on outreach and marketing in FFY 2021? How much do you anticipate spending in FFY 2022 and 2023?

<table>
<thead>
<tr>
<th></th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>outreach and marketing</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
</tbody>
</table>

6. How much did you spend on your Health Services Initiatives (HSI) if you had any in FFY 2021? How much do you anticipate spending in FFY 2022 and 2023?

<table>
<thead>
<tr>
<th></th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>HSI</td>
<td>$0</td>
<td>$330,000</td>
<td>$330,000</td>
</tr>
</tbody>
</table>
7.

How much did you spend on anything else related to administrative costs in FFY 2021? How much do you anticipate spending in FFY 2022 and 2023?

<table>
<thead>
<tr>
<th></th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>$</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
</tbody>
</table>
Table 2: Administrative Costs

This table is auto-populated with the data you entered above. Your total administrative costs cannot be more than 10% of your total CHIP program costs (the sum of your benefit and administrative costs). The 10% administrative cap is calculated by dividing the total benefit costs by 9.

<table>
<thead>
<tr>
<th>Type</th>
<th>FFY 2021</th>
<th>FFY 2022</th>
<th>FFY 2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personnel</td>
<td>1678648</td>
<td>1800000</td>
<td>1800000</td>
</tr>
<tr>
<td>General administration</td>
<td>1268600</td>
<td>1700000</td>
<td>1700000</td>
</tr>
<tr>
<td>Contractors and brokers</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Claims processing</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Outreach and marketing</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Health Services Initiatives (HSI)</td>
<td>0</td>
<td>330000</td>
<td>330000</td>
</tr>
<tr>
<td>Other administrative costs</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Total administrative costs</td>
<td>2947248</td>
<td>3830000</td>
<td>3830000</td>
</tr>
<tr>
<td>10% administrative cap</td>
<td>7189726.33</td>
<td>7009255.11</td>
<td>7166666.67</td>
</tr>
</tbody>
</table>
**Table 3: Federal and State Shares**

CHIP is funded by federal and state budgets. The federal share of funding is calculated by multiplying your state's Federal Medical Assistance Percentage (eFMAP) by your total program costs (the sum of your benefit and administrative costs). The remaining amount of your total program costs is covered by your state share of funding. This table is auto-calculated using the data you entered above. The federal and state shares for FFY 2023 will be calculated once the eFMAP rate for 2023 becomes available. In the meantime, these values will be blank.

<table>
<thead>
<tr>
<th>FMAP Table</th>
<th>FFY 2021</th>
<th>FFY 2022</th>
<th>FFY 2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total program costs</td>
<td>72971387</td>
<td>72913296</td>
<td>74330000</td>
</tr>
<tr>
<td>eFMAP</td>
<td>67.11</td>
<td>67.55</td>
<td>Not Available</td>
</tr>
<tr>
<td>Federal share</td>
<td>48971097.82</td>
<td>49252931.45</td>
<td>Not Available</td>
</tr>
<tr>
<td>State share</td>
<td>24000289.18</td>
<td>23660364.55</td>
<td>Not Available</td>
</tr>
</tbody>
</table>
8. What were your state funding sources in FFY 2021? Select all that apply.

- [✓] State appropriations
- [ ] County/local funds
- [ ] Employer contributions
- [ ] Foundation grants
- [ ] Private donations
- [ ] Tobacco settlement
- [ ] Other

9. Did you experience a shortfall in federal CHIP funds this year?

- [ ] Yes
- [●] No

Part 3: Managed Care Costs

Complete this section only if you have a Managed Care delivery system.
1. How many children were eligible for Managed Care in FFY 2021? How many do you anticipate will be eligible in FFY 2022 and 2023?

<table>
<thead>
<tr>
<th></th>
<th>FFY 2021</th>
<th>FFY 2022</th>
<th>FFY 2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eligible children</td>
<td>344552</td>
<td>351000</td>
<td>351000</td>
</tr>
</tbody>
</table>

2. What was your per member per month (PMPM) cost based on the number of children eligible for Managed Care in FFY 2021? What is your projected PMPM cost for FFY 2022 and 2023? Round to the nearest whole number.

<table>
<thead>
<tr>
<th></th>
<th>FFY 2021</th>
<th>FFY 2022</th>
<th>FFY 2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>PMPM cost</td>
<td>$172</td>
<td>$166</td>
<td>$166</td>
</tr>
</tbody>
</table>

**Part 4: Fee for Service Costs**

Complete this section only if you have a Fee for Service delivery system.
1. How many children were eligible for Fee for Service in FFY 2021? How many do you anticipate will be eligible in FFY 2022 and 2023?

<table>
<thead>
<tr>
<th>Year</th>
<th>Eligible Children</th>
</tr>
</thead>
<tbody>
<tr>
<td>2021</td>
<td>14,829</td>
</tr>
<tr>
<td>2022</td>
<td>19,000</td>
</tr>
<tr>
<td>2023</td>
<td>19,000</td>
</tr>
</tbody>
</table>

2. What was your per member per month (PMPM) cost based on the number of children eligible for Fee For Service in FFY 2021? What is your projected PMPM cost for FFY 2022 and 2023?

The per member per month cost will be the average cost per month to provide services to these enrollees. Round to the nearest whole number.

<table>
<thead>
<tr>
<th>Year</th>
<th>PMPM Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>2021</td>
<td>$45</td>
</tr>
<tr>
<td>2022</td>
<td>$33</td>
</tr>
<tr>
<td>2023</td>
<td>$33</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Type</th>
<th>FFY 2021</th>
<th>FFY 2022</th>
<th>FFY 2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eligible children</td>
<td>14,829</td>
<td>19,000</td>
<td>19,000</td>
</tr>
<tr>
<td>PMPM cost</td>
<td>45</td>
<td>33</td>
<td>33</td>
</tr>
</tbody>
</table>
1. Is there anything else you'd like to add about your program finances that wasn't already covered?

2. Optional: Attach any additional documents here.

**Challenges and Accomplishments**

1. How has your state's political and fiscal environment affected your ability to provide healthcare to low-income children and families?

   As a democratic state, the political and fiscal environment has been fairly supportive to the Hawaii Medicaid program. The additional federal funding received during the public health emergency has also been instrumental in enabling the Medicaid program to continue providing a robust and comprehensive medical services to our enrollees.

2. What's the greatest challenge your CHIP program has faced in FFY 2021?

   Maintaining enrollment of our beneficiaries as well as providing efficient and expeditious services to new applicants during the Public Health Emergency (PHE)
3. What are some of the greatest accomplishments your CHIP program has experienced in FFY 2021?

- Approval of our first HSI in collaboration with the National Vision to Learn and the Hawaii Project vision organization. We also received philanthropic funding to help offset state costs.
- Maintained enrollment of Medicaid/CHIP beneficiaries throughout FY 2021 in spite of 35+% increase in enrollment and no increase in resources due to a hiring freeze and staff teleworking from home.
- Implementation of business processing redesign during the PHE

4. What changes have you made to your CHIP program in FFY 2021 or plan to make in FFY 2022? Why have you decided to make these changes?

5. Is there anything else you'd like to add about your state's challenges and accomplishments?

Hawaii is extraordinarily proud of all of our Med-QUEST staff. The entire division, from our leader, Judy Mohr Peterson, her deputy and all the administrative staff, to our eligibility staff, Systems office, KOLEA team, Data Analytics, Health Care Services, Clinical Standards, Program and Policy offices, etc. All staff were committed and driven to ensure we continued to serve our most vulnerable residents during the stress filled pandemic. Additionally, we continued our collaborative efforts across the board, not only with other departments and offices in Hawaii and our managed health care plans, but across the country. Lastly, we continue implementation of 'Ohana Nui, which is a two Generational approach that looks at the entire HH/family when accessing service needs, not just the individuals applying at the time.
6.

Optional: Attach any additional documents here.

Click Choose Files and make your selection(s) then click Upload to attach your files. Click View Uploaded to see a list of all files attached here. Files must be in one of these formats: PDF, Word, Excel, or a valid image (jpg or png).