

Forging a Path to 2014

Cindy Mann, JD
Deputy Administrator and Director
Center for Medicaid, CHIP and
Survey & Certification

Medicaid/CHIP Eligibility and Enrollment Conference
September 7, 2011



Keeping it Simple

DHEW - SOCIAL SECURITY ADMINISTRATION

488-40-6969-A

APPLICATION FOR ENROLLMENT
in the
Supplementary Medical Insurance Program
Under the Social Security Act

PLEASE READ THE ENCLOSED LEAFLET

Harry S Truman
Independence, Missouri

Do not write in the space above

TO GET MEDICAL INSURANCE YES
CHECK

The Federal Government will pay half the cost of this insurance. Your share of the cost (\$3) will be deducted from your monthly social security benefits.

IF YOU DO NOT WANT THIS MEDICAL INSURANCE NO
CHECK

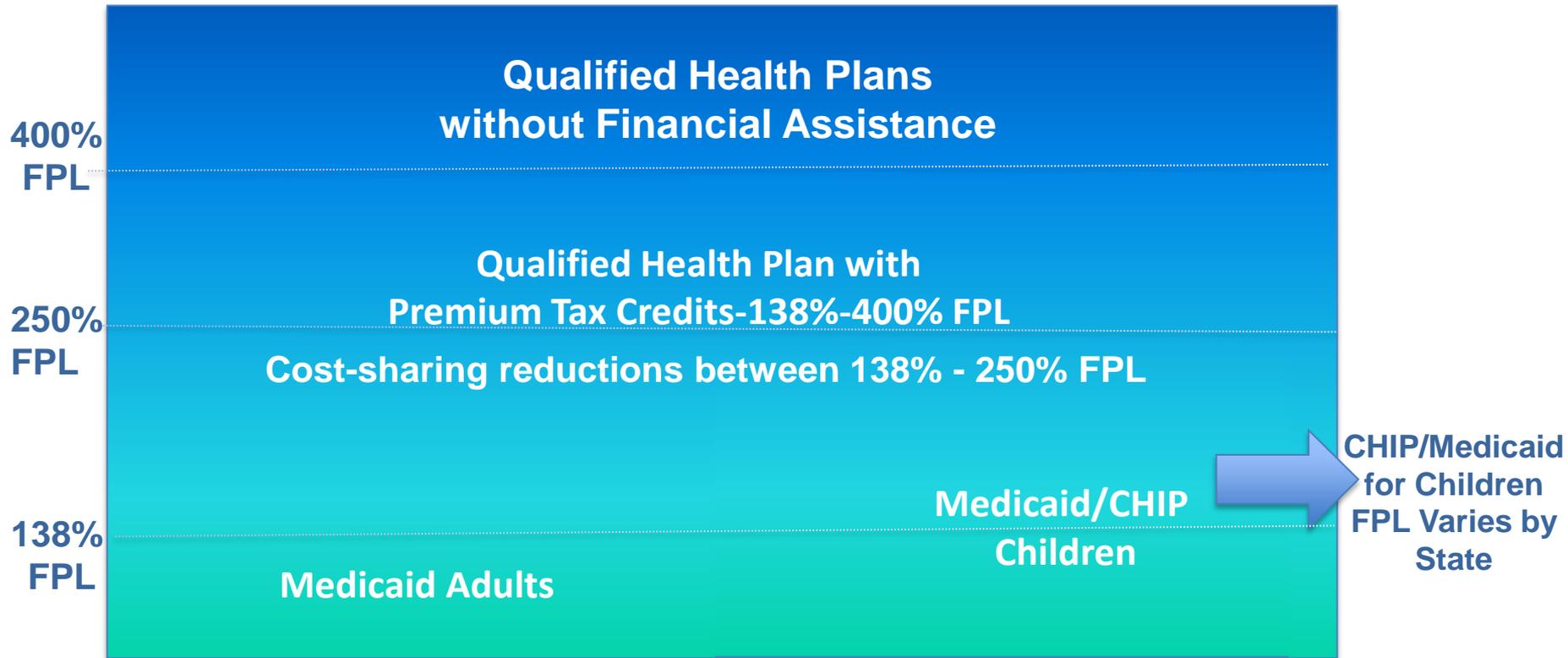
SIGN HERE *Harry S Truman*

Signature by mark (X) must be witnessed below.

SIGNATURE OF WITNESS *[Signature]*

ADDRESS OF WITNESS

Income Eligibility for Insurance Affordability Programs



Seamless, Streamlined Eligibility and Enrollment

- Submit single, streamlined application to the Exchange
 - Online
 - Phone
 - Mail
 - In Person
- Verify and determine eligibility
 - Supported by the Federally-managed data services hub
 - Eligibility for:
 - Qualified health plans (QHPs)
 - QHPs with tax credits and cost-sharing reductions
 - Medicaid and CHIP
- Enroll in affordable coverage
 - Enrollment in a QHP or Medicaid/CHIP
 - Online plan comparison tool available to inform QHP selection
 - Advance payment of the premium tax credit is transferred to the QHP
-

Building on State Initiatives

- ❖ Louisiana: Makes it easy to renew coverage without a paper form and over the phone, and uses existing data from other databases to determine eligibility
 - ✓ Reduced the percentage of children losing coverage at renewal to less than 1%
- ❖ 33 States use SSA data match to verify citizenship and identity
 - ✓ California: Uses option to verify citizenship/identity through SSA data match (95% success rate)

The Path to 2014

- Medicaid/CHIP Systems Development
- Ongoing Policy Development
- Implementation and Operations
- Performance Standards and Measurement
- Outreach and Enrollment

Building the Foundation

- Systems Development
- 90% federal funding for IT Systems development (until December 31, 2015) and 75% for maintenance (ongoing)
- Expedited/coordinated APD process
- Cost allocation guidance
- IT Guidance 3.0

Policy Development

- Policy Guidance
- Eligibility and Enrollment NPRMs
 - Comments until October 31, 2011
- Upcoming proposed rules
- Subregulatory guidance
 - Eg., Language access standards
-

Implementation

- Implementation and Operations
- MAGI conversion guidance and support
- Ongoing TA and training opportunities
- Enrollment process mapping
- SPA process redesign

Assessing Progress

- Performance Standards
- MSIS re-design
- Re-thinking PERM
- Performance measures development

Enrollment

- Outreach and Enrollment
- Model joint application/notices
- Targeted enrollment strategies (eg. SNAP)
- Communications strategies and customizable materials

Many Ways to Listen and Learn

- ❖ Public comments on NPRMs and listening sessions
- ❖ State Learning Collaboratives
- ❖ Consumer/advocate input
- ❖ Provider initiatives
- ❖ Other State/Foundation initiatives

Building on State Initiatives, Moving Ahead Together

NH

