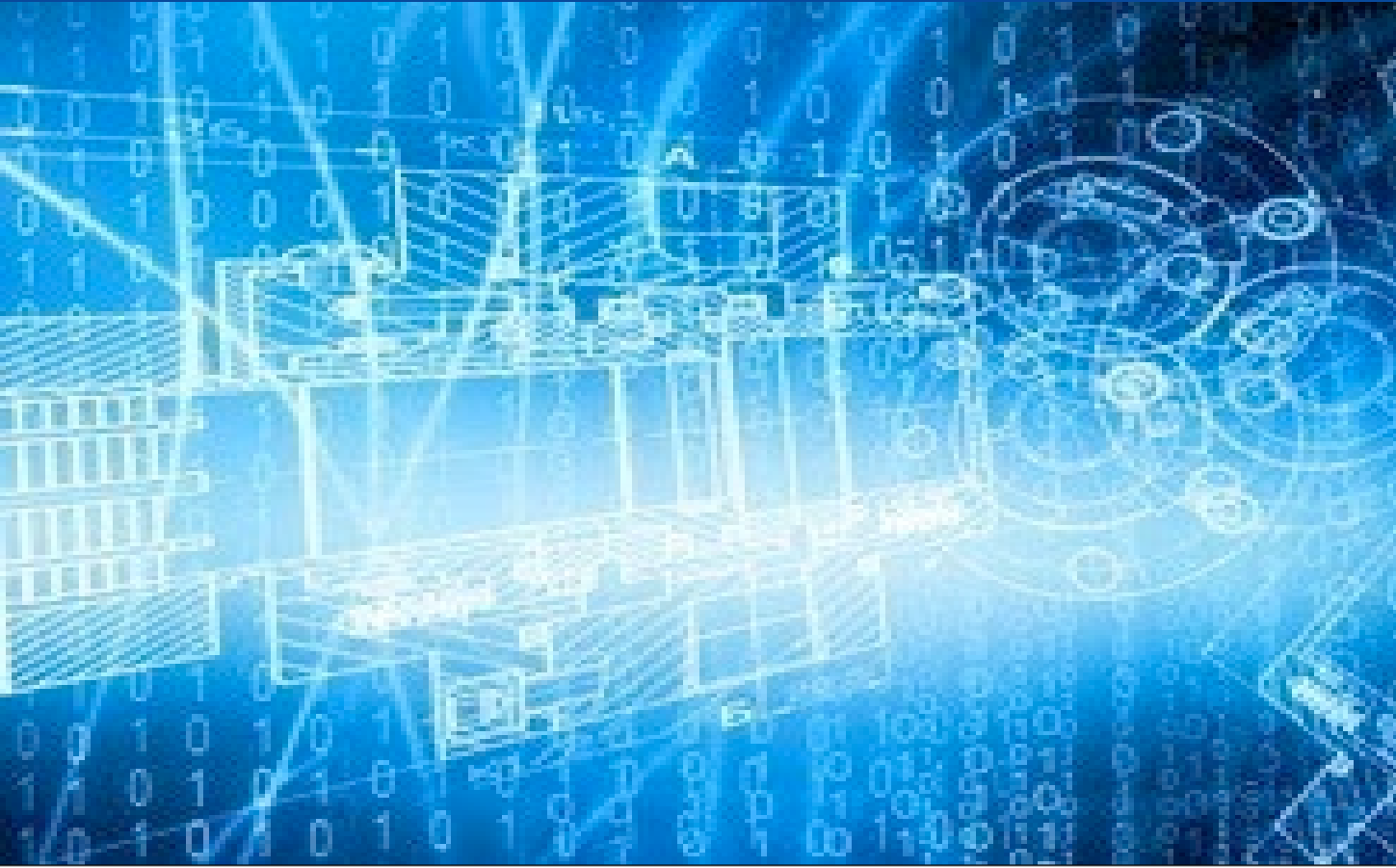




MAGI Application Processing Time Snapshot Report: April 2022 - June 2022



*Center for Medicaid
and CHIP Services*

January 17, 2023

Background

- The modified adjusted gross income (MAGI) application processing time data represent the length of time it takes state Medicaid and Children's Health Insurance Program (CHIP) agencies to conduct all final MAGI determinations (including all Medicaid MAGI and CHIP determinations) for individuals at application, regardless of date of application.
- Application processing time data are constantly changing and are influenced by state policies, practices including verification processes, and external factors. These factors include application volume, staffing, and level of automation in a state's eligibility system.
- States may prioritize processing older applications and, as these are completed, the data would reflect longer processing times, while the volume and age of pending applications would decrease.
- Processing time data do not reflect the state's volume of pending applications.
- Processing time data do not reflect renewals or redeterminations.

Current Issue

- Historically, the MAGI Application Processing Time Report (Processing Time Report) has been published on an annual basis with the Medicaid and CHIP Scorecard. To date, we have published annual reports for [2018](#), [2019](#), [2020](#), and [2021](#).
- As a result of the COVID-19 Public Health Emergency (PHE) the Processing Time Report is currently released on a quarterly basis. This is the second quarterly report of the MAGI Application Processing Time data and reflects updated April 2022 – June 2022 data for all states. [The quarterly Processing Time Reports are available here.](#)

Methodology Used

- The Performance Indicator MAGI application processing time data reflect the number of calendar days between the date the state agency receives an initial application and the date the state agency makes a final eligibility determination.
- As part of their monthly Medicaid and CHIP Performance Indicator report to CMS, states report processing time data at the individual level and include both final eligible and ineligible determinations.
- Application processing time data excludes redeterminations, determinations based on beneficiary changes in circumstances, presumptive eligibility determinations, and final determinations from the Federally Facilitated Exchange (FFE).
- This report reflects updated April 2022 – June 2022 data for all states.ⁱ

i. For each reporting month, states submit preliminary Performance Indicator (PI) data, and a month later, updated PI data. Preliminary data carries over to the updated report, and states are not required to make changes to their preliminary processing time data when they submit the updated PI report. For the vast majority of states, there are no changes to the processing time data between the two reports. For states that do make changes, it is typically due to a lag in data availability, and the changes from the preliminary to the updated report are typically small.

Data Quality

- Certain states with significant data quality issues are excluded from the national-level statistics presented in this report, and other states may have minor quality issues noted.
 - States with significant data quality issues in the following areas are excluded from the national calculations presented in this report:
 - Missing a significant portion of determinations.
 - Failing to include all calendar days that elapsed between receipt of the application and the final determination.
 - Including a significant portion of renewal processing time data with MAGI application processing time data.
 - Failing to report determinations in the correct time categories.
 - For the period of April 2022 – June 2022, Illinois did not report MAGI processing time data, and California, Nevada, and South Dakota did not report data that aligned with CMS's specifications. Data from these states are excluded from the national-level statistics presented in this report.

MAGI Application Processing Time Data

These reports reflect the percentage of MAGI determinations at application that were processed within each of the following time categories:

- Less than 24 hours.
- 1 – 7 days.
- 8 – 30 days.
- 31 – 45 days.
- Greater than 45 days.

Processing Time Report Key Findings

Of the 47 states that reported Medicaid MAGI application processing time data to CMS's specifications for the **April 2022– June 2022 period**:

- More than half (53 percent) of all MAGI determinations at application were processed in under 24 hours.
- More than two-thirds (69 percent) of all MAGI determinations at application were processed within seven days:
 - In 24 states, more than 60 percent of MAGI determinations at application were processed within seven days.
 - In 10 states, 40 percent or less of MAGI determinations at application were processed within seven days.
- The percentage of all MAGI determinations at application that were made in more than 45 days varied by month: 9 percent in April 2022, 6 percent in May 2022, and 7 percent in June 2022.

Prior Year Comparisons

Compared to the MAGI application processing time data for the **April 2021 – June 2021 period**, in **April – June 2022**:ⁱ

- There was a 3-percentage point decrease in the percentage of MAGI determinations at application processed in under 24 hours, from 56 percent in 2021 to 53 percent in 2022.
- There was a 6-percentage point decrease in the percentage processed within 7 days, from 75 percent in 2021 to 69 percent in 2022:
 - 13 states reported an increase of at least 1 percentage point.ⁱⁱ
 - 24 states reported a decrease of at least 1 percentage point.ⁱⁱⁱ
- There was a 4-percentage point increase in the percentage processed in more than 45 days, from 3 percent in 2021 to 7 percent in 2022.

| MAGI Application Processing Time | | | | | | |
|---|--|------|--|------|---|------|
| National Totals Per Month ^{iv} | Percent of Determinations Processed < 24 Hours | | Percent of Determinations Processed 1–7 days | | Percent of Determinations Processed > 45 Days | |
| | 2021 | 2022 | 2021 | 2022 | 2021 | 2022 |
| April | 52% | 52% | 20% | 15% | 4% | 9% |
| May | 58% | 54% | 18% | 16% | 3% | 6% |
| June | 59% | 51% | 18% | 18% | 3% | 7% |
| April – June Average | 56% | 53% | 19% | 16% | 3% | 7% |

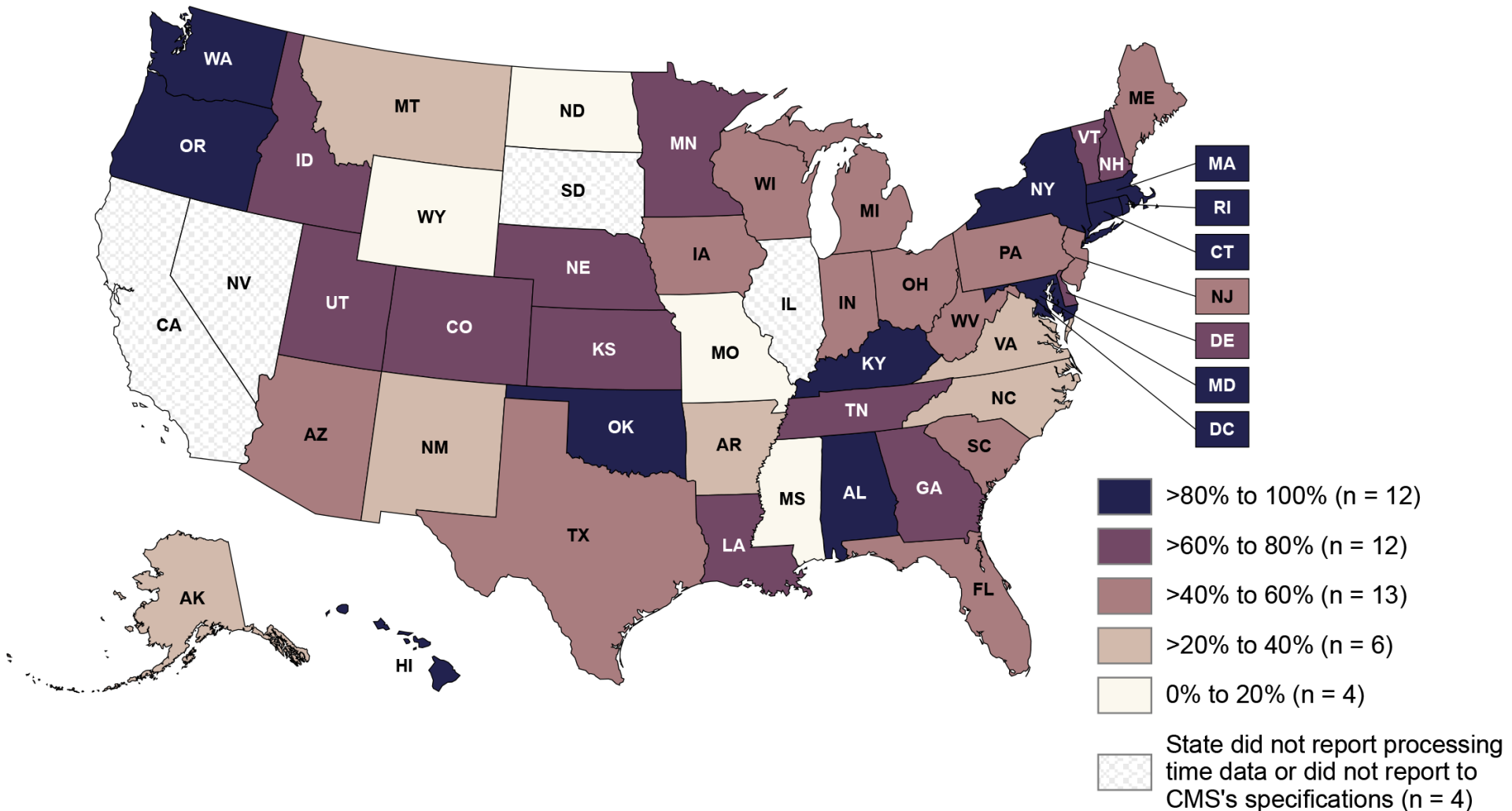
i. In both periods (April – June 2021 and April – June 2022), CA, IL, NV, and SD were excluded from the national totals.

ii. States include AR, DE, GA, IN, KY, ME, MA, MI, ND, OR, TN, TX, and UT.

iii. States include AK, AZ, CO, DC, FL, ID, IA, KS, LA, MN, MS, MO, MT, NE, NJ, NM, NC, RI, SC, VT, WA, WV, WI, and WY.

iv. The national total for each month is a weighted average of the percentage of determinations conducted within each category across states, with each state’s percentage weighted by the number of determinations the state conducted within the month. The April – June average is weighted by the number of determinations conducted nationally in each of the three months.

Percentage of Medicaid MAGI and CHIP Determinations at Application Processed within 7 Days, April 2022 – June 2022



MAGI Application Processing Time Report by State

| State | Month | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|----------|------------------------|--|--|---|--|---|
| Alabama | April* | 81% | 7% | 10% | 1% | 1% |
| | May* | 82% | 7% | 9% | 1% | 1% |
| | June* | 82% | 7% | 9% | 1% | 1% |
| Alaska | April ^(V) * | 5% | 8% | 19% | 9% | 60% |
| | May ^(V) * | 6% | 18% | 25% | 12% | 40% |
| | June ^(V) * | 7% | 28% | 22% | 11% | 33% |
| Arizona | April* | 33% | 13% | 44% | 6% | 4% |
| | May* | 30% | 13% | 49% | 4% | 3% |
| | June* | 33% | 14% | 45% | 5% | 4% |
| Arkansas | April* | 4% | 15% | 24% | 11% | 46% |
| | May* | 10% | 29% | 37% | 7% | 17% |
| | June* | 13% | 33% | 39% | 8% | 7% |

Note: See slides 23 and 24 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

| State | Month | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|-------------|-----------------------|--|--|---|--|---|
| California | April ^(II) | 18% | 17% | 29% | 17% | 20% |
| | May ^(II) | 20% | 19% | 25% | 19% | 18% |
| | June ^(II) | 20% | 19% | 25% | 19% | 17% |
| Colorado | April* | 36% | 34% | 23% | 4% | 2% |
| | May* | 38% | 35% | 21% | 4% | 2% |
| | June* | 35% | 35% | 26% | 2% | 2% |
| Connecticut | April* | 97% | 2% | 0% | 0% | 0% |
| | May* | 98% | 2% | 0% | 0% | 0% |
| | June* | 98% | 2% | 1% | 0% | 0% |
| Delaware | April* | 11% | 68% | 7% | 14% | 0% |
| | May* | 10% | 65% | 8% | 17% | 0% |
| | June* | 10% | 67% | 7% | 16% | 0% |

Note: See slides 23 and 24 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

| State | Month | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|----------------------|--------------------------|--|--|---|--|---|
| District of Columbia | April* | 83% | 3% | 2% | 1% | 11% |
| | May* | 89% | 1% | 2% | 0% | 8% |
| | June* | 89% | 2% | 1% | 1% | 7% |
| Florida | April ^(III) * | 23% | 15% | 34% | 16% | 13% |
| | May ^(III) * | 24% | 19% | 34% | 17% | 6% |
| | June ^(III) * | 24% | 21% | 35% | 13% | 7% |
| Georgia | April* | 3% | 59% | 32% | 4% | 2% |
| | May* | 3% | 58% | 33% | 5% | 2% |
| | June* | 4% | 56% | 34% | 4% | 2% |
| Hawaii | April* | 79% | 6% | 10% | 2% | 3% |
| | May* | 78% | 6% | 11% | 1% | 3% |
| | June* | 84% | 5% | 9% | 1% | 1% |

Note: See slides 23 and 24 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

| State | Month | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|----------|-------------------------|--|--|---|--|---|
| Idaho | April* | 45% | 16% | 36% | 1% | 2% |
| | May* | 47% | 18% | 33% | 1% | 1% |
| | June* | 48% | 16% | 33% | 1% | 1% |
| Illinois | April ^(VI) | – | – | – | – | – |
| | May ^(VI) | – | – | – | – | – |
| | June ^(VI) | – | – | – | – | – |
| Indiana | April ^{(III)*} | 4% | 50% | 42% | 3% | 1% |
| | May ^{(III)*} | 3% | 47% | 45% | 4% | 1% |
| | June ^{(III)*} | 3% | 36% | 54% | 5% | 1% |
| Iowa | April* | 22% | 31% | 41% | 4% | 2% |
| | May* | 25% | 31% | 38% | 4% | 2% |
| | June* | 25% | 28% | 42% | 4% | 1% |

Note: See slides 23 and 24 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

| State | Month | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|-----------|--------|--|--|---|--|---|
| Kansas | April* | 31% | 48% | 17% | 1% | 3% |
| | May* | 27% | 50% | 19% | 1% | 3% |
| | June* | 24% | 53% | 20% | 1% | 3% |
| Kentucky | April* | 77% | 9% | 12% | 2% | 0% |
| | May* | 74% | 11% | 13% | 2% | 0% |
| | June* | 74% | 10% | 14% | 1% | 0% |
| Louisiana | April* | 45% | 24% | 25% | 3% | 3% |
| | May* | 47% | 25% | 22% | 2% | 3% |
| | June* | 43% | 26% | 25% | 3% | 3% |
| Maine | April* | 15% | 14% | 57% | 5% | 10% |
| | May* | 17% | 55% | 15% | 5% | 8% |
| | June* | 16% | 56% | 14% | 5% | 9% |

Note: See slides 23 and 24 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

| State | Month | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|---------------|--------|--|--|---|--|---|
| Maryland | April* | 99% | 0% | 0% | 0% | 0% |
| | May* | 99% | 0% | 0% | 0% | 0% |
| | June* | 99% | 1% | 0% | 0% | 0% |
| Massachusetts | April* | 91% | 7% | 2% | 0% | 0% |
| | May* | 92% | 6% | 2% | 0% | 0% |
| | June* | 91% | 7% | 2% | 0% | 0% |
| Michigan | April* | 34% | 23% | 29% | 11% | 3% |
| | May* | 36% | 24% | 28% | 11% | 2% |
| | June* | 36% | 26% | 26% | 11% | 2% |
| Minnesota | April* | 53% | 23% | 24% | 0% | 0% |
| | May* | 55% | 23% | 22% | 0% | 0% |
| | June* | 54% | 22% | 24% | 0% | 0% |

Note: See slides 23 and 24 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

| State | Month | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|-------------|--------|--|--|---|--|---|
| Mississippi | April* | 1% | 17% | 55% | 17% | 9% |
| | May* | 1% | 16% | 55% | 17% | 11% |
| | June* | 1% | 17% | 50% | 20% | 12% |
| Missouri | April* | 4% | 6% | 5% | 3% | 82% |
| | May* | 6% | 6% | 6% | 2% | 80% |
| | June* | 6% | 4% | 6% | 2% | 82% |
| Montana | April* | 13% | 16% | 30% | 21% | 20% |
| | May* | 12% | 18% | 28% | 25% | 17% |
| | June* | 13% | 16% | 26% | 20% | 24% |
| Nebraska | April* | 28% | 38% | 28% | 3% | 2% |
| | May* | 18% | 49% | 25% | 6% | 2% |
| | June* | 13% | 50% | 29% | 5% | 3% |

Note: See slides 23 and 24 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

| State | Month | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|---------------|---------------------------------|--|--|---|--|---|
| Nevada | April ^{(I),(III),(IV)} | 0% | 36% | 25% | 38% | 1% |
| | May ^{(I),(III),(IV)} | 0% | 57% | 37% | 6% | 1% |
| | June ^{(I),(III),(IV)} | 0% | 61% | 33% | 5% | 1% |
| New Hampshire | April* | 25% | 43% | 27% | 1% | 5% |
| | May* | 25% | 46% | 22% | 1% | 6% |
| | June* | 27% | 42% | 25% | 1% | 4% |
| New Jersey | April ^{(II)*} | 4% | 48% | 39% | 6% | 3% |
| | May ^{(II)*} | 4% | 54% | 36% | 5% | 2% |
| | June ^{(II)*} | 4% | 49% | 39% | 5% | 2% |
| New Mexico | April* | 28% | 11% | 34% | 25% | 2% |
| | May* | 32% | 5% | 39% | 21% | 2% |
| | June* | 29% | 5% | 33% | 29% | 3% |

Note: See slides 23 and 24 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

| State | Month | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|----------------|--------|--|--|---|--|---|
| New York | April* | 99% | 1% | 0% | 0% | 0% |
| | May* | 99% | 1% | 0% | 0% | 0% |
| | June* | 99% | 1% | 0% | 0% | 0% |
| North Carolina | April* | 0% | 47% | 26% | 21% | 6% |
| | May* | 0% | 31% | 17% | 33% | 19% |
| | June* | 0% | 35% | 17% | 38% | 11% |
| North Dakota | April* | 2% | 16% | 46% | 26% | 10% |
| | May* | 2% | 18% | 42% | 27% | 11% |
| | June* | 2% | 19% | 41% | 27% | 11% |
| Ohio | April* | 12% | 29% | 35% | 10% | 14% |
| | May* | 14% | 32% | 37% | 9% | 9% |
| | June* | 15% | 30% | 37% | 9% | 8% |

Note: See slides 23 and 24 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

| State | Month | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|--------------|------------------------|--|--|---|--|---|
| Oklahoma | April* | 100% | 0% | 0% | 0% | 0% |
| | May* | 100% | 0% | 0% | 0% | 0% |
| | June* | 100% | 0% | 0% | 0% | 0% |
| Oregon | April* | 77% | 20% | 3% | 0% | 0% |
| | May* | 78% | 20% | 2% | 0% | 0% |
| | June* | 75% | 21% | 3% | 0% | 0% |
| Pennsylvania | April ^(V) * | 17% | 33% | 45% | 4% | 1% |
| | May ^(V) * | 17% | 33% | 45% | 4% | 1% |
| | June ^(V) * | 17% | 32% | 46% | 4% | 1% |
| Rhode Island | April* | 66% | 14% | 8% | 3% | 9% |
| | May* | 67% | 15% | 8% | 3% | 8% |
| | June* | 64% | 15% | 11% | 3% | 7% |

Note: See slides 23 and 24 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

| State | Month | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|----------------|--------------------------------|--|--|---|--|---|
| South Carolina | April* | 12% | 33% | 14% | 11% | 31% |
| | May* | 15% | 46% | 25% | 4% | 10% |
| | June* | 16% | 48% | 24% | 5% | 7% |
| South Dakota | April ^{(I),(III),(V)} | 0% | 68% | 24% | 8% | 0% |
| | May ^{(I),(III),(V)} | 0% | 61% | 30% | 9% | 0% |
| | June ^{(I),(III),(V)} | 0% | 60% | 31% | 8% | 0% |
| Tennessee | April* | 49% | 30% | 13% | 5% | 3% |
| | May* | 50% | 29% | 12% | 5% | 4% |
| | June* | 49% | 31% | 13% | 6% | 2% |
| Texas | April* | 13% | 27% | 16% | 9% | 35% |
| | May* | 15% | 27% | 17% | 9% | 32% |
| | June* | 13% | 33% | 18% | 9% | 28% |

Note: See slides 23 and 24 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

| State | Month | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|------------|--------|--|--|---|--|---|
| Utah | April* | 45% | 24% | 24% | 4% | 3% |
| | May* | 43% | 24% | 25% | 4% | 3% |
| | June* | 43% | 22% | 28% | 4% | 3% |
| Vermont | April* | 73% | 6% | 15% | 4% | 2% |
| | May* | 69% | 5% | 13% | 12% | 1% |
| | June* | 69% | 5% | 11% | 12% | 2% |
| Virginia | April* | 8% | 23% | 22% | 19% | 27% |
| | May* | 11% | 26% | 22% | 20% | 22% |
| | June* | 11% | 25% | 25% | 22% | 17% |
| Washington | April* | 84% | 8% | 4% | 2% | 2% |
| | May* | 83% | 8% | 5% | 1% | 2% |
| | June* | 84% | 8% | 4% | 2% | 2% |

Note: See slides 23 and 24 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

MAGI Application Processing Time Report by State

| State | Month | Percent of Determinations Processed < 24 Hours | Percent of Determinations Processed 1–7 Days | Percent of Determinations Processed 8–30 Days | Percent of Determinations Processed 31–45 Days | Percent of Determinations Processed > 45 Days |
|------------------------------|--------------------------|--|--|---|--|---|
| West Virginia | April* | 26% | 33% | 32% | 6% | 3% |
| | May* | 27% | 35% | 29% | 5% | 5% |
| | June* | 26% | 30% | 34% | 6% | 3% |
| Wisconsin | April ^(III) * | 41% | 19% | 31% | 10% | 1% |
| | May ^(III) * | 41% | 18% | 30% | 11% | 1% |
| | June ^(III) * | 39% | 21% | 32% | 9% | 0% |
| Wyoming | April* | 22% | 4% | 4% | 4% | 66% |
| | May* | 30% | 5% | 5% | 3% | 58% |
| | June* | 8% | 1% | 2% | 2% | 87% |
| National Totals ⁱ | April | 52% | 15% | 18% | 6% | 9% |
| | May | 54% | 16% | 18% | 5% | 6% |
| | June | 51% | 18% | 19% | 5% | 7% |

i. The national total for each month is a weighted average of the percentage of determinations conducted within each category across states; each state's percentage is weighted by the number of determinations the state conducted within the month.

Note: See slides 23 and 24 for data limitation categories and key. Percentages may not sum to 100 due to rounding.

Data Limitation Categories

- (I) Determinations conducted in less than 24 hours are reported under the 1-7 days category.
- (II) Does not include all MAGI determinations on applications.
- (III) Reporting processing time at application level, as opposed to the individual level.
- (IV) MAGI determinations conducted in 6-7 days are reported under the 8-30 days category.
- (V) Includes redeterminations.
- (VI) Unable to provide data due to systems' limitations.

Key

- State did not report data or submitted incomplete data.
- * State's monthly application processing time data is included in the national total.

National totals are calculated for only states reporting complete data that comports with CMS's reporting specifications.

April, May, and June 2022 national totals include 47 states (California, Illinois, Nevada, and South Dakota are excluded).